PHS Volunteer Report Summary by Branch
July 1, 2022 - Jun 30, 2023

	Branch	# of Volunteers	Volunteer Program Benefits		Volunteer Program Costs			
			# of Hrs.	Benefit of the services provided by volunteers in $	Supervision Cost	Supply & Material Costs	Total Volunteer Costs	NET BENEFIT
1	Admin[1]	3	450	$ 16,794	$ 1,080	$ -	$ 1,080	$ 15,714
2	CCS[2]	18	3,052	$ 113,901	$ 10,357	$ 1,694	$ 12,051	$ 101,849
3	EISB[3,4]	1	69	$ 2,575	$ 1,069	$ 302	$ 1,371	$ 1,204
4	HSHB[5]	4	2,459	$ 91,770	$ 4,029	$ 3,664	$ 7,692	$ 84,078
5	MCFHS[6]	6	296	$ 11,047	$ 10,180	$ -	$ 10,180	$ 867
6	PHPR[7,8]	17	1,193	$ 77,561	$ 2,055	$ 2,541	$ 4,596	$ 72,965
7	TB[9]	2	80	$ 7,067	$ 7,717	$ -	$ 7,717	$ -
	TOTAL	51	7,599	$ 320,715	$ 36,487	$ 8,201	$ 44,688	$ 276,027

Highlights of Activities:

1. Supported with a successful Live Well San Diego Annual Public Health Champions Awards Ceremony, analysis of the Quality Improvement Self-Assessment, and development of the Quality Checklist to clean up Branch Scorecards. (Admin)

2. Volunteer work with CCS Physical and Occupational Therapy Staff as an internship and provide direct services to clients and clinical case management under the direct supervision of a therapist. (CCS)

3. Development of Monkeypox and meningococcal materials, assistance within the EISB Internship Handbook. (EISB)

4. Assessed and processed lab reports, development of health promotion social media materials, as well as participation in County of San Diego Youth Sector activities. (EISB)

5. Volunteers continued ongoing validation of electronic laboratory reports from high-volume laboratories for syphilis, gonorrhea, and chlamydia. Performed accurate manual data entry of gonorrhea and chlamydia laboratory reports to ensure the 2022 case closure deadline is met. (HSHB)

6. Provided students in nutrition and public health programs to gain practical experience to meet their educational requirements. Overall goal was to place 6 students within the CalFresh Healthy Living program to gain direct experience with program development, implementation, and evaluation. (MCFHS)

7. Volunteers have been continuing to support needs for COVID-19 response, including helping the Rapid Response Team and other healthcare facilities with providing bivalent boosters. (PHPR)

8. Volunteers have actively supported the Human Monkeypox emergency response. They have helped with providing vaccinations and observation at pop-up events when demand was high. (PHPR)

9. Advancing efforts to promote TB clinical skills among participants from UC San Diego graduate medical educational programs. (TB)

COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2022 - JUNE 30, 2023
Deadline: July 21,2023

1.   DEPARTMENT INFORMATION:

Department:	**Health & Human Services Agency**
Division/Unit:	**PHS / Public Health Preparedness & Response**

2.   VOLUNTEER PROGRAM BENEFITS:

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.		Hours		X	$37.32	=	$0.00

Types of work performed by GENERAL VOLUNTEERS in this category:
N/A

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.		Hours		X	$37.32	=	$0.00

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:
N/A

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

Position	Hours	X	VCL	=	Dollar Benefit
Medical Reserve Corps	1193.25		$65.00		$77,561.25
					$0.00
					$0.00
					$0.00
					$0.00
					$0.00

No. of Vol.	17	Total Hours	1,193	Total Value =	$77,561.25

Types of work performed by SPECIALIZED VOLUNTEERS in this category:
Medical Reserve Corps (MRC) volunteers activities include: supporting Healthcare sector, COVID-19 vaccinations supporting Rapid Response Teams, and vaccinations/observation for MPOX at pop-up events.

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	0	0	$0.00
2b.	0	0	$0.00
2c.	17	1,193	$77,561.25

Total Vol.	Total Hours		Total Value =	
	17	1,193		**$77,561.25**

3.   DONATIONS TO VOLUNTEER PROGRAM:

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	
Item Donated:		Value:	

TOTAL VALUE =	$0.00

4.   VOLUNTEER PROGRAM COSTS:

a. Cost of supervision of volunteeers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours 34.25   X   Rate $60.00   = $2,055.00

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours   X   Rate   = $0.00

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

Item	Cost
LAN Access (3 volunteers at $65.34/month x 12 months)	$2,352.24
Email Services (3 volunteers at $5.24/month x 12 months)	$188.64

TOTAL OF OTHER PROGRAM COSTS	=	**$2,540.88**

d. TOTAL OF VOLUNTEER PROGRAM COST	=	**$4,595.88**

(add 4a, 4b, and 4c)

5. **NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) $77,561.25

b. Total of Donations to Volunteer Program, Item 3 (Page 2) $0.00

c. Subtract Total of Program Costs, Item 4d (Page 3) $4,595.88

TOTAL PROGRAM BENEFIT $72,965.37

6. **RECRUITING:**

Please describe your recruiting programs:

The San Diego County Medical Reserve Corps (MRC) is a community-based group of local medical and health workers who can serve as volunteers during a local health emergency. Pre-credentialing volunteers prior to an event allows San Diego County to be better prepared to respond quickly and efficiently during a time of disaster. Volunteers register through a volunteer system run by the California Emergency Medical Services Authority (EMSA), Disaster Healthcare Volunteers site and the local MRC Coordinator and support staff are local administrators for San Diego County volunteers. Volunteers are requested to complete two FEMA courses, IS 100 on the Incident Command System and IS 700 on the National Response Framework. Volunteers perform duties that match their backgrounds, skills, and expertise. Volunteers are alerted when a need is identified and they may choose to respond based on their availability. MRC volunteers are supervised by on-site hospital staff.

7. **SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

During this fiscal year, MRC has been a part of the PHPR Quality Improvement (QI) Project. This project is a continuation from the previous fiscal year, where we highlight the volunteer program and the improvements for recruitment for volunteers.

MRC volunteers have been continuing to support needs for COVID-19 response. Volunteers have helped the Rapid Response Team and other healthcare facilities with providing bivalent boosters.

Also, MRC volunteers have actively supported the Human Monkeypox emergency response. They have helped with providing vaccinations and observation at pop-up events when demand was high.

8. **VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2022-23:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

During the beginning of the fiscal year, the process of cleaning the volunteer database was still ongoing. Volunteers within the system were being contacted by email and phone to confirm their status within San Diego County MRC. Volunteers would be sorted into a more active unit of participation, the San Diego County MRC, a less active unit but still receive updates, the San Diego County Unit, or have their account deactivated. The project was complete at the beginning of Q2. We have approximately 4950 volunteers within the system, where approximately 4200 are medical and 750 are nonmedical.

During Q1, Human Monkeypox was declared a public health emergency. MRC volunteers were recruited during this time to help with the response. Volunteers were recruited as County of San Diego volunteers during this time to receive limited liability and workers' compensation during nonemergency declarations.

9. **GENERAL INFORMATION:**

Name of person completing report: Tony Wu, Melissa Dredge

Phone: 619-510-1922 Mail Stop: W-496 E-Mail: tony.wu@sdcounty.ca.gov

Volunteer Coordinator: Omar Roque

Phone: 619-540-4210 Mail Stop: P-578 E-Mail: omar.roque@sdcounty.ca.gov

10. **DEPARTMENT CERTIFICATION:**

_____ _____
DEPARTMENT HEAD SIGNATURE **DATE**