Date: September 13, 2022

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement No. 554833 (the "Agreement") by and between the County of San Diego ("County") and Perspecta Enterprise Solutions LLC, a Peraton company ("Perspecta" or "Contractor" and hereinafter collectively referred to as the "Parties"), agreement is reached on the Effective Date shown below.

Issue or Problem:

The Parties wish to add the Applications Developer – ERP Principal labor category to the Agreement with a corresponding hourly rate of $195.00.

Resolution:

1. The Applications Developer – ERP Principal is added to the Agreement with a corresponding hourly rate of $195.00.

2. The Parties agree that the Applications Developer – ERP Principal labor category applies when tasks require a deep understanding of the ERP applications and are performing tasks in support of the County's ERP program. Furthermore, only pre-approved resources who are performing ERP tasks can charge against the Senior ERP Principal labor category. The only resources pre-approved for this labor category are Chantha Trinh and Vengala Yarramreddy.

3. Schedule 16.1-4, Labor Categories, of the Agreement is amended to reflect the addition of Applications Developer – ERP Principal, as per Attachment 1 to this PRR.

4. Schedule 16.1, Exhibit 16.1-1 and16.1-6 are amended to reflect the addition of Applications Developer – ERP Principal Resource Unit, as per Attachment 2 and 3 to this PRR.

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The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

Problem Resolution Report

CoSD Contract No. 554833
Applications Developer – ERP Principal Labor
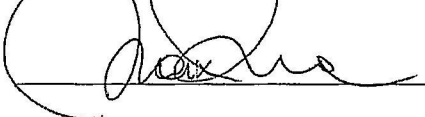**Category**
Perspecta/CoSD 115

Peraton

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: _____

Name: John M. Pellegrino

Title: Director, Department of Purchasing and Contracting

Effective Date: 9/30/2022

PERSPECTA ENTERPRISE SOLUTIONS LLC

By: _____

Name: Max Pinna

Title: Contracts Manager

Date: September 13, 2022

2.27 Applications Developer - ERP Principal

Applications Developer - ERP Principal serves as the team lead across all ERP architecture domains affected by the interface of one system to another. An Applications Developer - ERP Principal is responsible for evaluating technologies, defining standards, designing and developing solution and reference architectures that solve stated business objectives, in support of ERP interfaces and various custom product enhancements in accordance with standards provided by Oracle.

Applications Developer - ERP Principal is a proficient and effective software developer whose exceptional capabilities and expertise in the ERP domain justifies a premium rate. This labor category will only be used when the tasks that need to be performed require a high level of expertise in ERP applications. It is the combination of the task(s) and individual expertise that justifies the use of this labor category.

For the County's ERP program, this role will:
- Report to the Contractor's Applications Manager
- Interface with the County's Chief ERP Manager to define requirements
- Update Application Implementation Methodology (AIM) MD50, MD 70, etc. technical documents, as needed
- Work with the County to develop new specifications and solutions
- Perform system enhancements/modifications to requirements
- Work with the Contractor's technical team to resolve issues and deliver solutions
- Identify and implement performance improvements

Knowledge, Skills and Abilities
Knowledge of:
- ERP applications such as EBS, PeopleSoft, Kronos, SAP/Ariba. Ivalua, etc.
- ERP development tools, Forms Designer, Reports, B I Publisher, SQR, etc.
- Design and development of advanced features such as direct upload and download of data files from Application
- In-depth knowledge of the ERP modules and entity modeling
- Fusion Middleware, Service Oriented Architecture (SOA), service buses
- Business process design techniques
- Application design, architecture and development
- Test planning
- Current technology and trends in the profession
- County business and functions

Skills and Abilities
- Develop advance script utilities to help team reduce the development time
- Lead the overall design of cross-functional, multi-platform, and web-based data interfaces
- Lead the interface definition, mapping, development, and integration with external applications
- System design and development
- Direct mapping activities on specific technology platforms for ERP Applications

- Provide technical guidance to interface, forms, reports development teams and consults on integration activities
- Conduct reviews and analyzes organizational needs and goals to develop and implement interfaces
- Assess performance, tuning and capacity requirements to determine key technology decision
- Ensure effective software configuration management across applications
- Assess and effectively manage risks associated with their business objectives
- Establish and maintain cooperative working relationships
- Communicate effectively with both technical and non-technical users, both in written and verbal form
- Work independently and in a team environment
- Develop following work products: Interface Design, Create/Update Application Implementation Methodology (AIM) MD50, MD 70, etc., technical documents

Education and/or Experience:
Education, training, and/or experience that demonstrate possession of the knowledge, skills and abilities listed above. Examples of qualifying education/experience:

1. Bachelor's or equivalent university degree in management information systems or computer science and a minimum eight (10) years of experience working on ERP application development projects, of which (3) years must have been associated with application requirements management; OR
2. Associate degree with two (2) additional years of experience in ERP application development; OR
3. High school diploma with four (4) additional years of experience in ERP application development
4. At least 5 years of experience in ERP application development for large state and local organizations

Restrictions on use:
The use of this Resource Unit (RU) has the following limitations:

1. Limited to the County's ERP program
2. Maximum of two (2) named resources can be assigned to this Labor Category
3. Named resources must be pre-approved by County
4. Roles and responsibilities cannot be transferred to another resource without written County consent

veloper – ERP Principal Labor Category – Attachment 2
Jnit Price Summary

*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to130% band)	RU Fee (130% to150% band)	RU Fee (150% to200% band)
Exhibit 16.1-4	Hour	Hourly Labor Rate		Cumulative	3700	$195.00	$721,500.00	n/a	n/a	n/a	n/a	n/a	n/a

ns Developer – ERP Principal Labor Category - Attachment 3
ource Unit Price Summary Option Term

RU)	*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to130% band)	RU Fee (130% to150% band)	RU Fee (150% to200% band)
er – ERP	Exhibit 16.1-4	Hour	Hourly Labor Rate		Cumulative	3700	$195.00	$721,500.00	n/a	n/a	n/a	n/a	n/a	n/a