



Problem Resolution Report
CoSD Contract No. 568996
Microsoft Teams Rooms Third Party
Access
Peraton/CoSD-126



Date: June 6, 2023

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor”) and hereinafter collectively referred to as “the Parties”) with Effective Date November 15, 2016 (“the Agreement”), agreement is reached on the Effective Date shown below.

Issue or Problem:

1. Contractor currently provides Third-party connectivity for the County - using Virtual Circuits.
2. The County has requested a new Virtual Circuit Resource Unit (RU) be created to specifically to support Microsoft Teams Rooms (MTR) Services.
3. The current 3rd Party Network Access - Virtual Access (5 Mbps) Resource Unit, with one network access port, does not meet the requirements of MTR deployment.

Resolution:

1. The 3rd Network Access – Microsoft Teams Room RU is added to the Agreement, with a monthly Fee of \$359.17.
2. The 3rd Network Access – Microsoft Teams Room RU may only be used to support the deployment of MS MTR systems.
3. The 3rd Network Access – Microsoft Teams Room RU will consist of one 5 Mbps Virtual Circuit with two network access ports.
4. Section 5.13 Third-Party Network Access Services of Schedule 4.3 Operational Services is amended to include Virtual Access 5Mbps – Microsoft Teams Room to the list of Virtual Access Connections in sub-section 5.13.3.4.3.
4. Exhibits 16.1-1, 16.1-2 and 16.1-6 are amended to include the 3rd Party Network Access – Microsoft Teams Room RU and its associated Fee as per Attachments 1, 2 and 3 to this PRR.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is



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implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

JOHN M. PELLEGRINO, Director
 Department of Purchasing and Contracting

By: *John M. Pellegrino*
 Name: Jack Pellegrino
 Title: Director
 Date: Jun 29, 2023

PERATON ENTERPRISE SOLUTIONS LLC

By: *Max Pinna*
 Name: Max Pinna
 Title: Contracts Manager
 Email: max.pinna@peraton.com
 Date: Jun 29, 2023

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAA16IXNByr7wuvbqtGINX3TWnRlnL52eGH

PRR 126 - 3rd Party Network Access - Microsoft Teams Rooms (MTR) - Attachment 2

Exhibit 16.1-2 - Resource Unit Price Decomposition

Resource Unit (RU)	Reference	Unit of Measure	Pricing Method	Description	Resource Unit Fee	Component Fee	Component Description
3rd Party Network Access - MTR	Schedule 4.3 - Section 5.13	Network	Fixed Monthly Fee Per Unit		\$ 359.17		
				Hardware			
				Hardware Maintenance			
				Software			
				Software Maintenance		\$ 334.35	This component represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR		\$ 24.82	This component represents labor costs for IMAR activities.
				Circuit			

