



Problem Resolution Report

CoSD Contract No. 568996

Low Code Application Platform – OutSystems
RU Fee Revision
Peraton/CoSD – 130



Date: October 19, 2023

Title: Low Code Application Platform – OutSystems RU Fee Revision

PRR Number: 130

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor” and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016 agreement (“the Agreement”) is reached on the effective date shown below.

Issue or Problem:

With PRR 116 Low Code Application Platform – OutSystems Resource Unit (RU), dated October 14, 2022, the Low Code Application Platform – OutSystems RU was added to the Agreement with a corresponding RU Fee of \$54.06 per County End User.

Due to the anticipated increase in volume of County End Users, the Parties agreed to add banding to the RU Fee.

Resolution:

1. The Parties agree to band the Low Code Application Platform – OutSystems RU Fee. If the monthly volume is 0 – 5,000, the RU Fee remains at \$54.06 per County End User. If the monthly volume exceeds 5,000, the RU Fee decreases to \$42.00 per County End User.
2. Exhibit 16.1-1, 16.1-6 and 16.1-6a are amended to reflect the change to the Low Code Application Platform – OutSystems RU Fee as per Attachment 1, 2 and 3 to this PRR.

The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.



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IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

PERATON ENTERPRISE SOLUTIONS LLC

JOHN M. PELLEGRINO, Director
Department of Purchasing and Contracting

By: 

By: 
[Allen Hunsberger \(Oct 24, 2023 16:13 PDT\)](#)
Name: Allen Hunsberger
Title: Assistant Director, Purchasing and Contracting
Date: Oct 24, 2023

Name: Max Pinna
Title: Contracts Manager
Email: max.pinna@peraton.com
Date: Oct 24, 2023

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAAA4-LRLSB4DCNKf_Ejz1_xZxaaPYoIpT_N

PRR 130 - Low Code Application Platform RU Fee Revision - Attachment 1
Exhibit 16.1-1 Resource Unit Price Summary

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Low Code Application Platform - OutSystems	Schedule 4.3 Section 6.7	User	Fixed Monthly Fee Per Unit		Specific	5,000	≤5000 \$54.06	\$ 270,300.00	n/a	n/a	>5000 \$42.00	n/a	n/a	n/a	n/a

PRR 130 - Low Code Application Platform RU Fee Revision - Attachment 2
 Exhibit 16.1-6 Resource Unit Price Summary Option Term

Resource Unit (RU)	*Reference	Framework	Unit of Measure	Pricing Method	Bundle	Measurement Method	Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Low Code Application Platform - OutSystems	Schedule 4.3 - Section 6.7	Data Center Services	User	Fixed Monthly Fee Per Unit		Specific	5,000	≤5000 \$54.06	\$ 270,300.00	n/a	n/a	>5000 \$42.00	n/a	n/a	n/a	n/a

PRR 130 - Low Code Application Platform RU Fee Revision - Attachment 3
Exhibit 16.1-1a Resource Unit Price Decomposition Option Term

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Decomposition	Resource Unit Fee	Component Fee Option Term	Component Description
Low Code Application Platform - OutSystems	Schedule 4.3 Section 6.7	User	Fixed Monthly Per Unit		\$ 54.06		
				<i>Hardware</i>		\$ 8.91	Represents the costs associated to the platform cloud hosting.
				<i>Software License</i>		\$ 21.17	Represents the software licenses costs of the platform and users licenses.
				<i>Software Maintenance</i>		\$ 11.16	Represents vendor support costs.
				<i>Support Labor</i>		\$ 12.82	Represents costs associated with platform support.