



Problem Resolution Report

CoSD Contract No. 568996
Digital Signage RU Revision
Peraton/CoSD – 143



Date: August 21, 2024
Title: Digital Signage RU Revision
PRR Number: 143

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor” and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016, agreement (“the Agreement”) is reached on the effective date shown below.

Issue or Problem:

On June 28, 2019, with PRR 57, the Parties added the ScreenScape Services Resource Unit (RU) to the Agreement. On June 29, 2022, such RU was renamed Digital Signage with PRR 112.

Since the current vendor, Spectrio, has revised the services subscription model, the Parties wish to amend the description of the Digital Signage RU in the Agreement.

Resolution:

Section 10.5 – Digital Signage Services in Schedule 16.1- Fees, is amended and replaced in its entirety as follows:

10.5 Digital Signage Services

This section pertains to the Digital Signage Resource Unit (RU) associated with the services described in Schedule 4.3 Section 4.13, Digital Signage Services, and listed in Exhibit 16.1-1, Fees Summary by Resource Unit.

The Digital Signage Services RU is a one-year subscription commitment through the end of each County fiscal year. When a County department purchases a subscription, they are authorizing to be billed the monthly RU Fee from the month that the subscription is activated by Contractor through to the end of the County’s fiscal year. The subscription will be renewed automatically for the next fiscal year unless an IMAR to cancel such subscription is submitted by the County department by May 5th of each year. Contractor will notify current RU subscribers in April of each year to remind them of this requirement.

To receive the Digital Signage service, the purchase of both the Digital Signage subscription and the one-time purchase of the Digital Signage hardware through the OIC are required.

The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented



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in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

JOHN M. PELLEGRINO, Director
Department of Purchasing and Contracting

By: *Allen Hunsberger*
Allen Hunsberger (Aug 30, 2024 09:13 PDT)
Name: Allen Hunsberger
Title: Assistant Director, Purchasing and
Date: Aug 30, 2024

PERATON ENTERPRISE SOLUTIONS LLC

By: *Max Pinna*
Max Pinna (Aug 30, 2024 03:20 PDT)
Name: Max Pinna
Title: Contracts Manager
Email: max.pinna@peraton.com
Date: Aug 30, 2024

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAAJ-bQwaT1vZuB2ZKbnKx6womNhWaobSYb