



# Problem Resolution Report

CoSD Contract No. 568996

Laptop - Advanced Engineering RU

Peraton/CoSD – 144



**Date:** January 7, 2024

**Title:** Laptop - Advanced Engineering RU

**PRR Number:** 144

**Summary:**

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor” and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016 agreement (“the Agreement”) is reached on the effective date shown below.

**Issue or Problem:**

The Parties agree to add a new device to the Desktop Computing Services environment. A new Resource Unit (RU) for Laptop - Advanced Engineering shall be added to the Agreement.

**Resolution:**

1. The Laptop - Advanced Engineering RU is established at a monthly RU Fee of \$218.51.
2. The Laptop - Advanced Engineering RU is added to Section 4.5.3 of Schedule 4.3 of the Agreement as follows:

**4.5.3.19 Laptop - Advanced Engineering**

4.5.3.19.1 All Laptop - Advanced Engineering shall be refreshed within a 3-year cycle from initial installation.

4.5.3.19.2 All Laptop - Advanced Engineering shall be refreshed no later than 2 months after the expiration of the 4-year cycle.

3. The initial standard device for the Laptop - Advanced Engineering will be the HP Zbook Fury 16 G11 model, as shown on Attachment 1 to this PRR, specifications of which are added to Report 65 – Personal Computing Services Standards - Hardware Standards. Any updates to or modifications of the initial standards will be documented and approved through the Report 65 – Personal Computing Services Standards - Hardware Standards.
4. The Laptop - Advanced Engineering will be loaded with an approved County standard image per the requirements of Report 65 “Personal Computing Services Core Software Standards”. The Laptop - Advanced Engineering will be provisioned with hard disk encryption services.
5. Exhibits 16.1-6 and 16.1-6a are amended with addition of Laptop – Advanced Engineering RU as per Attachment 2 and 3 to this PRR.

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The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.


**IN WITNESS WHEREOF**, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

**COUNTY OF SAN DIEGO**

ALLEN R. HUNSBERGER, Acting Director  
 Department of Purchasing and Contracting

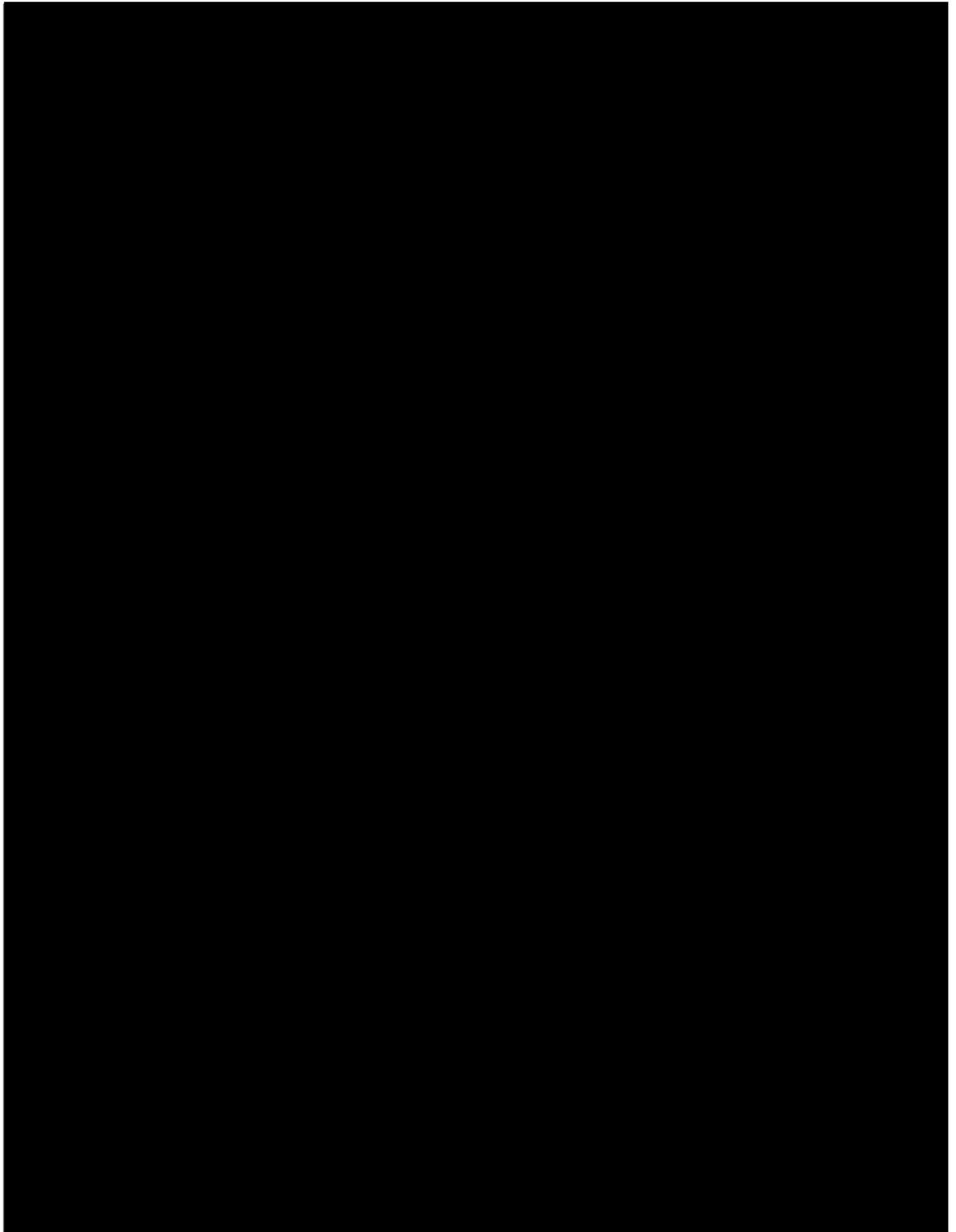
By:   
Allen Hunsberger (Jan 7, 2025 09:27 PST)  
 Name: Allen Hunsberger  
 Title: Assistant Director, Purchasing and Contracting  
 Date: Jan 7, 2025

**PERATON ENTERPRISE SOLUTIONS LLC**

By:   
 Name: Max Pinna  
 Title: Contracts Manager  
 Email: max.pinna@peraton.com  
 Date: Jan 7, 2025

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAAWZvMO6WMeGg7HznKwzQleHrLKamBe5K





PRR 144 - Laptop - Advanced Engineering - Attachment 2  
 Exhibit 16.1-6 - Resource Unit Price Summary Option Term

Resource Unit (RU)	*Reference	Unit of Measure	Pricing Method	Bundle	Measurement Method	Baseline Volumes (per Contract Year)	RU Fee (90-110% band)	Baseline Annual Fee	RU Fee (70% to 80% band)	RU Fee (80% to 90% band)	RU Fee (110% to 120% band)	RU Fee (120% to 130% band)	RU Fee (130% to 150% band)	RU Fee (150% to 200% band)	Depreciation Period (in Years)
Laptop - Advanced Engineering	Schedule 4.3 - Section 4.5.3	Device	Fixed Monthly Fee Per Unit	B1	Specific	100	\$ 218.51	\$ 21,851.00	\$ 240.00	\$ 228.14	\$ 213.24	\$ 208.70	\$ 204.88	\$ 201.13	3

PRR 144 - Laptop - Advanced Engineering - Attachment 3  
 Exhibit 16.1-6a - Resource Unit Price Decomposition Option Term

Laptop - Advanced Engineering	Schedule 4.3 - Section 4.5.3	Device	Fixed monthly fee per unit		\$ 218.51	
				<i>Hardware</i>	\$ 145.34	Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3 years.
				<i>Hardware (Refresh Labor)</i>	\$ 15.35	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				<i>Hardware Maintenance</i>	\$ 16.42	Represents break-fix services, primarily labor and parts.
				<i>Software License</i>	\$ 12.23	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is apportioned over the assumed baseline volumes.
				<i>Software Maintenance</i>	\$ 22.59	Represents costs associated with the labor and resources for Software Maintenance support.
				<i>IMAR's</i>	\$ 6.17	Represents labor costs for IMAR activities.
				<i>Desktop Application Directory Maintenance</i>	\$ 0.41	Represents the labor associated with maintaining the Desktop Application Directory.