



Problem Resolution Report
CoSD Contract No. 568996
Survey Solution Support Services RU
Termination
Peraton/CoSD – 145



Date: December 31, 2024
Title: Survey Solution Support Services RU Termination
PRR Number: 145

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement by and between the County of San Diego (“County”) and Peraton Enterprise Solutions LLC (“Contractor”) and hereinafter collectively referred to as “the Parties”) with the effective date November 15, 2016 agreement (“the Agreement”) is reached on the effective date shown below.

Issue or Problem:

With PRR 108 dated March 14, 2022, the Parties added the Survey Solution Services Support Resource Unit (RU) to the Agreement, with a corresponding monthly RU Fee of \$48.94 per Administrative User.

Due to the low volume of incidents, the County has determined that these support services are no longer required and proposes to have the Survey Solution Services Support RU removed from the Agreement effective January 1, 2025.

Resolution:

1. The Parties agree to remove the Survey Solution Services Support RU from the Agreement. All services related to such RU will be terminated end of day December 31, 2024. Contractor shall not bill for such RU after the December 2024 services period.
2. Schedule 4.3 – Operational Services is amended by removing the Survey Solution Support Services language from Section 4.16 and designating the section as ‘Reserved.’
3. Schedule 16.1 – Fees is amended by removing the Survey Solution Support Services language from Section 10.6 and designating the section as ‘Reserved.’
4. Exhibits 16.1-6 – Resource Unit Price Summary Option Term and Exhibit 16.1-6a – Resource Unit Price Decomposition Option Term are amended by removing the Survey Solution Support Services RU.

The resolution of the issue or problem as described in this Problem Resolution Report shall govern the Parties’ actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.



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All other terms and conditions of the Agreement remain unchanged, and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.


IN WITNESS WHEREOF, The Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

ALLEN R. HUNSBERGER, Acting Director
Department of Purchasing and Contracting

By: 
Allen Hunsberger (Jan 16, 2025 09:13 PST)
Name: Allen Hunsberger
Title: Assistant Director, Purchasing and Contracting
Date: Jan 16, 2025

PERATON ENTERPRISE SOLUTIONS LLC

By: 
Name: Max Pinna
Title: Contracts Manager
Email: max.pinna@peraton.com
Date: Jan 16, 2025

By electronically signing this document, all parties accept the use of electronic signatures.

Adobe Acrobat Sign Transaction Number: CBJCHBCAABAARit35TpmptBQIAmodUZkekEsogtHYoPX