Exhibit 10.1-00 Resource Onit The		Unit of	-		Resourc	ce Unit Fee	Component l	Fee	
Resource Unit (RU)	*Reference	Measure	Pricing Method	Decomposition		n Term	Option Ter		Component Description
Contract and Acquisition Management	***Schedule 4.3 -		Fixed Monthly						
Services	Section 2.3	Month	Fee Per Unit		\$	222,400.64			
	Section 2.5	montin	ree rei cint	Service Desk Services	Ψ	222,100.01	\$ 5.97	12.82	Represents the portion of Contract Management labor attributable to providing Service Desk Services.
				End User Services					Represents the portion of Contract Management labor attributable to providing End User Services.
				Network Services					Represents the portion of Contract Management labor attributable to providing Network Services.
				Data Center Services					Represents the portion of Contract Management labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Contract Management labor attributable to providing Application Maintenance & Operations
				Operations Services			\$ 26,04		Services.
				Application Development Services			\$ 49,74	7.61	Represents the portion of Contract Management labor attributable to providing Application Development Services.
				Hardware			\$	-	N/A
				Software			\$	-	N/A
				Labor		:	\$ 222,40	00.64	Represents the labor to support Contract and Acquisition Management Services as defined in Schedule 4.3, Section 2.3.
	Schedule 4.3 -		Fixed Monthly						
Integrated Asset Management Services	Section 2.4	Month	Fee Per Unit		\$	118,445.02			
				Service Desk Services		:	\$ 3,18	30.97	Represents the portion of Asset Management labor attributable to providing Service Desk Services.
				End User Services		:	\$ 19,53		Represents the portion of Asset Management labor attributable to providing End User Services.
				Network Services		:	\$ 38,17		Represents the portion of Asset Management labor attributable to providing Network Services.
				Data Center Services		:	\$ 17,18	34.43	Represents the portion of Asset Management labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Asset Management labor attributable to providing Application Maintenance & Operations
				Operations Services		:			Services.
				Application Development Services		:	\$ 26,49	94.33	Represents the portion of Asset Management labor attributable to providing Application Development Services.
				Hardware			\$		N/A
				Software			\$		N/A
				Labor			\$ 118,44	15.02	Represents the labor to support Integrated Asset Management Services as defined in Schedule 4.3, Section 2.4.
	Schedule 4.3 -		Fixed Monthly						
Billing Management Services	Section 2.5	Month	Fee Per Unit		\$	43,985.05			
				Service Desk Services					Represents the portion of Billing Management labor attributable to providing Service Desk Services.
				End User Services		:			Represents the portion of Billing Management labor attributable to providing End User Services.
				Network Services					Represents the portion of Billing Management labor attributable to providing Network Services.
				Data Center Services			\$ 6,38		Represents the portion of Billing Management labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Billing Management labor attributable to providing Application Maintenance & Operations
				Operations Services					Services.
				Application Development Services			\$ 9,83	88.78	Represents the portion of Billing Management labor attributable to providing Application Development Services.
				Hardware		1	\$	-	N/A
				Software		:	\$	-	N/A
				Labor			\$ 43,98	35.05	Represents the labor to support Billing Management Services as defined in Schedule 4.3, Section 2.5.
	Schedule 4.3 -		Fixed Monthly						
Security Management Services	Section 2.6	Month	Fee Per Unit		\$	252,784.50			
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services
				Service Desk Services			\$ 7,60	08.62	in support of Service Desk Services.
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services
				End User Services			\$ 46,71	9.78	in support of End User Services.

Exhibit 16.1-6a Resource Unit Pric	e Decomposition	Option Tern	n					
						<u>^</u>		Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management services
				Network Services		\$	60,796.65	in support of Network Services.
				Data Canton Samiana		¢	41 102 72	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management service in support of Data Center Services.
				Data Center Services		Ф	41,105.72	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management service
				Application Maintenance & Operations Services		¢	33 183 50	in support of Applications Maintenance & Operations Services.
				Operations services		φ	55,165.50	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Security Management service:
				Application Development Services		\$	63,372.23	in support of Application Development Services.
				Hardware		\$	-	N/A
				Software		\$	2,790.78	Represents Software tools to support the County Environment.
				Labor		\$	249,993.72	Represents the labor to support Security Management Services as defined in Schedule 4.3, Section 2.6.
	Schedule 4.3 -		Fixed Monthly					
Ialware Protection	Section 6.26	Month	Per Unit		\$ 5,270.06			
				Hardware		\$	-	
				Software		\$	2,927.81	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance		\$	-	N/A
								Vendor and ITO on-going support of County requirement changes; modifications after the initial integration and
				Software Support		\$	2,342.25	Production Support
	Schedule 4.3 -		Fixed Monthly					
ecure Internet Access	Section 6.26	Month	Per Unit		\$ 28,211.10			
				Hardware		\$		N/A
				Software		\$	18,218.72	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance		\$	-	N/A
				Software Support		\$	9,992.38	Vendor and ITO on-going support of County requirement changes; modifications after the initial integration and Production Support
	Schedule 4.3		Fixed Monthly					
Iulti-Factor Authentication Service	Section 2.6	Month	Per Unit		\$ 43,883.82			
				Hardware		\$	-	
				Operating System License		\$	-	
				Other Software License		\$	23,424.42	Represents the estimate of the Non-OS License Software.
				Hardware Maintenance		\$	-	
								Represents costs associated with software maintenance along with the labor and resources for support by vendor and
				Software Maintenance		\$	20,459.40	Contractor.
	Schedule 4.3 -		Fixed Monthly					
ervice Delivery Management Services	Section 2.7	Month	Fee Per Unit		\$ 207,383.46			
				Service Desk Services		\$		Represents the portion of Service Delivery Management labor attributable to providing Service Desk Services.
				End User Services		\$	41,062.48	Represents the portion of Service Delivery Management labor attributable to providing End User Services.
				Network Services		\$		Represents the portion of Service Delivery Management labor attributable to providing Network Services.
				Data Center Services		\$	36,126.47	Represents the portion of Service Delivery Management labor attributable to providing Data Center Services.
				Application Maintenance &				Represents the portion of Service Delivery Management labor attributable to providing Application Maintenance &
				Operations Services		\$	29,165.32	Operations Services.
				Application Development Services		\$	55,698.49	Represents the portion of Service Delivery Management labor attributable to providing Application Development Services.
				Hardware		\$	_	N/A
				Software		\$		N/A
			+	Labor		Ψ		Represents the labor to support SDM Services as defined in Schedule 4.3, Section 2.7.

County of San Diego/Peraton Enterprise Solutions LLC

Exhibit 16.1-6a Resource Unit I	^	roption ren			7				
	Schedule 4.3 -		Fixed Monthly		<i>•</i>	1 40 667 40			
Project Management Services	Section 2.9	Month	Fee Per Unit		\$	140,665.48	¢ 2.77	1 7 2	
			-	Service Desk Services					Represents the portion of Project Management labor attributable to providing Service Desk Services.
				End User Services					Represents the portion of Project Management labor attributable to providing End User Services.
				Network Services			\$ 45,342		Represents the portion of Project Management labor attributable to providing Network Services.
				Data Center Services			\$ 20,408		Represents the portion of Project Management labor attributable to providing Data Center Services.
				Application Maintenance &			• · · · · ·		Represents the portion of Project Management labor attributable to providing Application Maintenance & Operations
				Operations Services					Services.
				Application Development Services			\$ 31,464	4.71	Represents the portion of Project Management labor attributable to providing Application Development Services.
				Hardware			\$	-	N/A
				Software			\$		N/A
				Labor			\$ 140,665	5.48	Represents the labor to support Project Management Services as defined in Schedule 4.3, Section 2.9.
	Schedule 4.3 -		Fixed Monthly						
ntegration and Testing Services	Section 2.10	Month	Fee Per Unit		\$	38,164.21			
				Service Desk Services			\$ 1,024	4.94	Represents the portion of Integration and Testing labor attributable to providing Service Desk Services.
				End User Services			\$ 6,293	3.53	Represents the portion of Integration and Testing labor attributable to providing End User Services.
				Network Services			\$ 12,301	1.90	Represents the portion of Integration and Testing labor attributable to providing Network Services.
				Data Center Services			\$ 5,537	7.00	Represents the portion of Integration and Testing labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Integration and Testing labor attributable to providing Application Maintenance &
				Operations Services			\$ 4,470	0.08	Operations Services.
									•
				Application Development Services			\$ 8,536	5.75	Represents the portion of Integration and Testing labor attributable to providing Application Development Services.
				Hardware			\$	-	N/A
				Software			\$		N/A
				Labor			\$ 38,164	4.21	Represents the labor to support Integrated and Testing Services as defined in Schedule 4.3, Section 2.10.
	Schedule 4.3 -		Fixed Monthly						
ncident Management Services	Section 2.11	Month	Fee Per Unit		\$	3,482.29			
				Service Desk Services			\$ 93	3.52	Represents the portion of Incident Management labor attributable to providing Service Desk Services.
				End User Services			\$ 574	4.25	Represents the portion of Incident Management labor attributable to providing End User Services.
				Network Services			\$ 1,122	2.49	Represents the portion of Incident Management labor attributable to providing Network Services.
				Data Center Services			\$ 505	5.22	Represents the portion of Incident Management labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Incident Management labor attributable to providing Application Maintenance & Operation
				Operations Services			\$ 407	7.87	Services.
				Application Development Services			\$ 778	8.93	Represents the portion of Incident Management labor attributable to providing Application Development Services.
				Hardware			¢		N/A
				Software			<u>ቅ</u>		N/A N/A
				0			ቅ © 2.402		Represents the labor to support Incident Management Services as defined in Schedule 4.3, Section 2.11.
	0 1 1 1 4 2		F: 1M 41	Labor			\$ 3,482	2.29	Represents the labor to support incident Management Services as defined in Schedule 4.5, Section 2.11.
	Schedule 4.3 -		Fixed Monthly		¢	2 402 20			
Problem Management Services	Section 2.12	Month	Fee Per Unit	Convise Devl. Convi	\$	3,482.29	¢ 00	5.50	Democrate the method of Ducklass Menseement 1. here the 1 of 1
				Service Desk Services					Represents the portion of Problem Management labor attributable to providing Service Desk Services.
				End User Services			- · ·		Represents the portion of Problem Management labor attributable to providing End User Services.
				Network Services					Represents the portion of Problem Management labor attributable to providing Network Services.
				Data Center Services			\$ 505		Represents the portion of Problem Management labor attributable to providing Data Center Services.
				Application Maintenance &			•		Represents the portion of Problem Management labor attributable to providing Application Maintenance & Operation
				Operations Services			\$ 407	7.87	Services.

Exhibit 10.1-0a Resource Offit I I	lee Decomposition				1				
				Application Development Services			\$	778.93	Represents the portion of Problem Management labor attributable to providing Application Development Services.
				Hardware			\$	-	N/A
				Software			\$	-	N/A
				Labor			\$	3,482.29	Represents the labor to support Problem Management Services as defined in Schedule 4.3, Section 2.12.
	Schedule 4.3 -		Fixed Monthly						
Change Management Services	Section 2.13	Month	Fee Per Unit		\$	9,776.47			
				Service Desk Services			\$	262.56	Represents the portion of Change Management labor attributable to providing Service Desk Services.
				End User Services			\$	1,612.20	Represents the portion of Change Management labor attributable to providing End User Services.
				Network Services			\$	3,151.36	Represents the portion of Change Management labor attributable to providing Network Services.
				Data Center Services			\$	1,418.41	Represents the portion of Change Management labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Change Management labor attributable to providing Application Maintenance & Operatio
				Operations Services			\$	1,145.10	Services.
				Application Development Services			\$	2,186.85	Represents the portion of Change Management labor attributable to providing Application Development Services.
				Hardware			\$	_	N/A
				Software			\$		N/A
				Labor			\$	9,776,47	Represents the labor to support Change Management Services as defined in Schedule 4.3, Section 2.13.
	Schedule 4.3 -		Fixed Monthly				•	.,	
elease Management Services	Section 2.14	Month	Fee Per Unit		\$	11,001.46			
6				Service Desk Services	-	,	\$	295.46	Represents the portion of Release Management labor attributable to providing Service Desk Services.
				End User Services			\$		Represents the portion of Release Management labor attributable to providing End User Services.
				Network Services			\$,	Represents the portion of Release Management labor attributable to providing Network Services.
				Data Center Services			\$,	Represents the portion of Release Management labor attributable to providing Data Center Services.
				Application Maintenance &			Ŷ	/	Represents the portion of Release Management labor attributable to providing Application Maintenance & Operation
				Operations Services			\$	1,288.58	
			1	Application Development Services			\$		Represents the portion of Release Management labor attributable to providing Application Development Services.
				Hardware			\$		N/A
				Software	-	ŀ	¢		N/A
				Labor	-	ŀ	۵ د		Represents the labor to support Release Management Services as defined in Schedule 4.3, Section 2.14.
	Schedule 4.3 -		Fixed Monthly	Labor		,	\$	11,001.40	Represents the labor to support Release Management Services as defined in Schedule 4.5, Section 2.14.
onfiguration Management	Section 2.15	Month	Fixed Monthly Fee Per Unit		\$	18,978.04			
Singulation Management	5001011 2.115	Wolldh	i ce i ci cint	Service Desk Services	Ψ	10,770.04	\$	509.68	Represents the portion of Configuration Management labor attributable to providing Service Desk Services.
				End User Services			\$		Represents the portion of Configuration Management labor attributable to providing End User Services.
				Network Services			\$,	Represents the portion of Configuration Management labor attributable to providing Network Services.
				Data Center Services			\$		Represents the portion of Configuration Management labor attributable to providing Data Center Services.
				Application Maintenance &			Ψ	/	Represents the portion of Configuration Management labor attributable to providing Application Maintenance &
				Operations Services			\$		Operations Services.
				operations services			ψ		Represents the portion of Configuration Management labor attributable to providing Application Development
				Application Development Services			\$	4,245.10	
							¢		
				Hardware Software			ֆ Տ		N/A N/A
				Labor			φ C		Represents the labor to support Configuration Management Services as defined in Schedule 4.3, Section 2.15.
Capacity Planning and Performance	Schedule 4.3 -		Fixed Monthly				φ	10,7/0.04	represents the rabor to support Configuration management Services as defined in Schedule 4.5, Section 2.15.
lanagement Services	Section 2.16	Month	Fixed Monthly Fee Per Unit		\$	18,372.67			
ranagement Scivices	Section 2.10	wonui	reereronit		φ	10,372.07			Represents the portion of Capacity Planning and Performance Management labor attributable to providing Service
			1						represents the portion of capacity framming and renormance management factor autoutable to providing service

Exhibit 16.1-6a Resource Unit Pric	e Decomposition	n Option Tern	n						
									Represents the portion of Capacity Planning and Performance Management labor attributable to providing End User
				End User Services	- 1		\$	3,029.77	
									Represents the portion of Capacity Planning and Performance Management labor attributable to providing Network
				Network Services	- 1		\$	5,922.27	Services.
									Represents the portion of Capacity Planning and Performance Management labor attributable to providing Data Cente
				Data Center Services	-		\$	2,665.57	
				Application Maintenance &					Represents the portion of Capacity Planning and Performance Management labor attributable to providing Application
				Operations Services	/		\$	2,151.95	Maintenance & Operations Services.
							^		Represents the portion of Capacity Planning and Performance Management labor attributable to providing Application
				Application Development Services			\$	4,109.68	Development Services.
				Hardware			\$	-	N/A
				Software			\$	-	N/A
									Represents the labor to support Capacity Planning and Performance Management Services as defined in Schedule 4.3,
				Labor			\$	18,372.67	Section 2.16.
	Schedule 4.3 -		Fixed Monthly						
Disaster Recovery Management Services	Section 2.17	Month	Fee Per Unit		\$	194,230.46			
				Service Desk Services			\$	97.12	Represents the labor required to manage, update and test the Disaster Recovery Plan for Service Desk Services.
									Represents the labor required to manage and update Disaster Recovery Plan documents for End User Services. This
				End User Services			\$	194.23	includes providing input to County Business Continuity Plans and supporting testing as needed.
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Disaster Recovery
				Network Services			\$	38,846.09	
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Data Center Disaster Recovery
				Data Center Services			\$	145,381.50	
				Application Maintenance &					Represents the labor required to manage, update and test the Technical Recovery Plans for individual Applications,
				Operations Services			\$	9,711.52	within the scope of the Data Center Disaster Recovery Plan.
				Application Development Services			\$	-	N/A
				Hardware	1		\$	115,817.70	Represents the servers routers, switches, and storage equipment required to support DR environment.
				Software	1		\$		Represents the software costs associated with DR hardware used to support the DR environment.
				Labor	1		\$		Represents the labor to support Disaster Recovery Management Services as defined in Schedule 4.3, Section 2.17.
	Schedule 4.3 -		Fixed Monthly				-	-)	
dentity Access Management Services	Section 2.18	Month	Fee Per Unit		\$	137,432.70			
				Service Desk Services	Ť	,	\$	3,690,91	Represents the portion of Identity Access Management labor attributable to providing Service Desk Services.
				End User Services	1		\$,	Represents the portion of Identity Access Management labor attributable to providing End User Services.
				Network Services	1		\$		Represents the portion of Identity Access Management labor attributable to providing Network Services.
				Data Center Services	1		\$		Represents the portion of Identity Access Management labor attributable to providing Data Center Services.
				Application Maintenance &	1		Ŷ	17,707.20	Represents the portion of Identity Access Management labor attributable to providing Application Maintenance &
				Operations Services			\$	16.097.17	Operations Services.
				operations services	-		Ψ	10,097.117	Represents the portion of Identity Access Management labor attributable to providing Application Development
				Application Development Services			\$	30,741.59	
					4		¢	,	
				Hardware			\$ ¢		N/A
				Software			\$ ¢		Includes Symantec PKI Maintenance and Tools for IDAM resources to support the County environment.
	C-1-1-1-1-2		Engl M d1	Labor			þ	115,362.49	Represents the labor to support Identity Access Management Services as defined in Schedule 4.3, Section 2.18.
Dana stina Mana anna t Carria	Schedule 4.3 -	Manth	Fixed Monthly		¢	77 (02 51			
Reporting Management Services	Section 2.19	Month	Fee Per Unit		2	77,693.51			Description of the Hadrige Colored of Diric Color in Diric
				Samia Dark Sami			¢	2006 55	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management service
				Service Desk Services			\$	2,086.55	in support of Service Desk Services.

Exhibit 16.1-6a Resource Unit Pr	ice Decomposition	Option Tern	1		_	_			
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services
				End User Services			\$ 12,812	2.17	in support of End User Services.
									Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services
				Network Services			\$ 25,043	3.83	in support of Network Services.
							¢ 11.27	2.05	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services
				Data Center Services		-	\$ 11,272	2.05	in support of Data Center Services. Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services
				Application Maintenance & Operations Services			¢ 0.10	0.06	in support of Applications Maintenance & Operations Services.
	-		-	Operations services			\$ 9,100	0.00	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Reporting Management services
				Application Development Services			\$ 17.375	8.85	in support of Application Development Services.
							¢ 17,87		
				Hardware			\$	-	N/A N/A
				Software			\$	-	
	S -1 - 1-1 - 4 -2		Eine d Mandala	Labor			\$ //,69.	3.31	Represents the labor to support Reporting Management Services as defined in Schedule 4.3, Section 2.19.
Domoin Nama Managamant Samiaga	Schedule 4.3 - Section 2.20	Month	Fixed Monthly		¢	1,599.85			
Domain Name Management Services	Section 2.20	Ivionth	Fee Per Unit	Service Desk Services	\$	1,599.85			N/A
				End User Services		-			N/A N/A
							¢ 1.500	0.95	
				Network Services		-	\$ 1,599	9.85	Represents the portion of Domain Name Management labor attributable to providing Network Services.
				Data Center Services					N/A
				Application Maintenance &					N/A
				Operations Services					N/A N/A
				Application Development Services					N/A
				Hardware			\$	-	N/A
				Software			\$	-	N/A
				Labor			\$ 1,599	9.85	Represents the labor to support Domain Name Management Services as defined in Schedule 4.3, Section 2.20.
	Schedule 4.3 -		Fixed Monthly						
Business Analyst Services	Section 2.21	Month	Fee Per Unit		\$	83,261.44			
				Service Desk Services		_			Represents the portion of Business Analyst Services labor attributable to providing Service Desk Services.
				End User Services		_			Represents the portion of Business Analyst Services labor attributable to providing End User Services.
				Network Services					Represents the portion of Business Analyst Services labor attributable to providing Network Services.
				Data Center Services		_	\$ 16,934	4.60	Represents the portion of Business Analyst Services labor attributable to providing Data Center Services.
				Application Maintenance &					Represents the portion of Business Analyst Services labor attributable to providing Application Maintenance &
				Operations Services	-		\$ 13,67	1.50	Operations Services.
				Application Development Services			\$ 26,109	9.15	Represents the portion of Business Analyst Services labor attributable to providing Application Development Services.
				Hardware			\$	-	N/A
				Software			\$	-	N/A
				Labor			\$ 83,26	1.44	Represents the labor to support Business Analyst Services as defined in Schedule 4.3, Section 2.21.
	Schedule 4.3 -		Fixed Monthly				,		
Chief Technical Architect Services	Section 2.22	Month	Fee Per Unit		\$	19,097.64			
				Service Desk Services			\$ 3,182	2.94	Represents the portion of CTA labor attributable to providing Service Desk Services.
			1	End User Services					Represents the portion of CTA labor attributable to providing End User Services.
				Network Services					Represents the portion of CTA labor attributable to providing Network Services.
			1	Data Center Services					Represents the portion of CTA labor attributable to providing Data Center Services.
				Application Maintenance &					
				Operations Services			\$ 3.182	2.94	Represents the portion of CTA labor attributable to providing Application Maintenance & Operations Services.

County of San Diego/Peraton Enterprise Solutions LLC

				Application Development Services		\$	3,182.9	4 Represents the portion of CTA labor attributable to providing Application Development Services.
				Hardware		\$	_	N/A
				Software		\$	-	N/A
				Labor		\$	19.097.6	4 Represents the labor to support CTA Services as defined in Schedule 4.3, Section 2.22.
Enterprise Applications Architect	Schedule 4.3 -		Fixed Monthly	2000		\$	19,09710	
ervices	Section 2.23	Month	Fee Per Unit		\$	19,097.64		
				Service Desk Services	+	\$	3,182.9	4 Represents the portion of EAA labor attributable to providing Service Desk Services.
				End User Services		\$		4 Represents the portion of EAA labor attributable to providing End User Services.
				Network Services		\$		4 Represents the portion of EAA labor attributable to providing Network Services.
				Data Center Services		\$		4 Represents the portion of EAA labor attributable to providing Data Center Services.
				Application Maintenance &				
				Operations Services		\$	3,182.9	4 Represents the portion of EAA labor attributable to providing Application Maintenance & Operations Services.
				Application Development Services		\$		4 Represents the portion of EAA labor attributable to providing Application Development Services.
				Hardware		\$	-	· N/A
				Software		\$	-	· N/A
				Labor		\$	19,097.6	4 Represents the labor to support EAA Services as defined in Schedule 4.3, Section 2.23.
	Schedule 4.3 -		Fixed Monthly					
nnovation Management Services	Section 2.24	Month	Fee Per Unit		\$	21,073.13		
				Service Desk Services		\$		9 Represents the portion of Innovation Management labor attributable to providing Service Desk Services.
				End User Services		\$		9 Represents the portion of Innovation Management labor attributable to providing End User Services.
				Network Services		\$		9 Represents the portion of Innovation Management labor attributable to providing Network Services.
				Data Center Services		\$	3,512.1	9 Represents the portion of Innovation Management labor attributable to providing Data Center Services.
				Application Maintenance &				Represents the portion of Innovation Management labor attributable to providing Application Maintenance &
				Operations Services	_	\$	3,512.1	9 Operations Services.
				Application Development Services		\$	3,512.1	9 Represents the portion of Innovation Management labor attributable to providing Application Development Service
				Hardware		\$	-	N/A
				Software		\$	-	N/A
				Labor		\$	21,073.1	3 Represents the labor to support Innovation Management Services as defined in Schedule 4.3, Section 2.24.
			Fixed Monthly					
ervice Desk Services	Section 3.0	Month	Fee Per Unit		\$ 1	84,350.93		
				Service Desk Services		\$	4,950.9	5 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Service Desk Services.
				End User Services		\$	30,400.6	8 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support End User Services.
				Network Services		\$	59,423.9	4 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Network Services.
				Data Center Services		\$	26,746.3	0 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support Data Center Services.
				Application Maintenance &				
				Operations Services		\$	21,592.5	9 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Maintenance Services
				Application Development Services		\$	41,236.4	7 Represents the portion of Labor, Hardware, Software and Other Direct Costs to support App Development Services
				Hardware		\$	-	N/A
		1	T	Software		\$	-	N/A
		1	T	Labor		\$	184,350.9	3 Represents the labor to support Service Desk Services as defined in Schedule 4.3, Section 2.3.
	Schedule 4.3 -		Fixed Monthly					
Duo Hardware Token MFA	Section 4.5.2	Account	Fee Per Unit		\$	5.28		
				Hardware		\$	-	· N/A
				Software License		\$	2.7	6 Represents the cost of software license subscription.

Exhibit	16 1-6a	Resource	Unit Price	Decom	nosition (Option Term	
L'Amon	10.1 04	resource		Decom	position	sphon ronn	

	1			IMARS		\$ 2.1	5 Repres	esents labor costs for IMAR activities, Tier 1 Helpdesk.
	Schedule 4.3 -		Fixed					
Electronic Signature	Section 4.5.2	Transaction	Fee Per Unit		\$ 1.01			
				Hardware		\$ -	· N/A	
				Hardware (Refresh Labor)		\$ -	· N/A	
				Hardware Maintenance		\$ -	· N/A	
				Software License		\$ -	· N/A	
				Software Maintenance		\$ 0.8	1 Repres	esents the cost associated to the software maintenance and labor costs.
				IMAR's		\$ 0.0	1 Repres	esents the cost associated to the IMAR labor.
				Service Desk		\$ 0.1	9 Repres	esents costs associated with Service Desk labor.
	Schedule 4.3 -		Fixed Monthly					
Desktop - 3D Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 254.53			
							Repres	esents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware			1 years.	
				Hardware (Refresh Labor)				esents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 26.7		esents break-fix services, primarily labor and parts.
							Repres	esents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		\$ 20.0		tioned over the assumed baseline volumes.
				Software Maintenance		\$ 36.7	1 Repres	esents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 10.0	3 Repres	esents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$ 1.1	7 Repres	esents the labor associated with maintaining the Desktop Application Directory.
Desktop - Advanced Engineering	Schedule 4.3 -		Fixed Monthly					
Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 195.52			
							Repres	esents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 4
				Hardware		\$ 111.6	0 years.	
				Hardware (Refresh Labor)		\$ 17.6	0 Repres	esents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 18.8	2 Repres	esents break-fix services, primarily labor and parts.
							Repres	esents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License		\$ 14.0	7 apport	tioned over the assumed baseline volumes.
				Software Maintenance		\$ 25.8	0 Repres	esents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$ 7.1	1 Repres	esents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$ 0.5	3 Repres	esents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly		-			
Desktop - Advanced Workstation	Section 4.5.3	Device	Fee Per Unit		\$ 87.52			
							Repres	esents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 4
				Hardware		\$ 46.3	9 years.	
				Hardware (Refresh Labor)		\$ 8.6	0 Repres	esents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$ 9.1	8 Repres	esents break-fix services, primarily labor and parts.
							Repres	esents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License		\$ 6.8	8 apporti	tioned over the assumed baseline volumes.
				Software Maintenance		\$ 12.6	2 Repres	esents costs associated with the labor and resources for Software Maintenance support.
				IMAR's				esents labor costs for IMAR activities.
			1	Desktop Application Directory				
	1		1	Maintenance		4		esents the labor associated with maintaining the Desktop Application Directory.

Exhibit 16.1-6a Resource Unit Price		n Option Tern	n					
	Schedule 4.3 -		Fixed Monthly					
Desktop - Engineering Workstation	Section 4.5.3	Device	Fee Per Unit		\$	103.35		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$	60.09	payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$	9.97	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	7.33	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License		\$	6.95	apportioned over the assumed baseline volumes.
				Software Maintenance	_	\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's	_	\$		Represents labor costs for IMAR activities.
				Desktop Application Directory	_			
				Maintenance		\$	0.52	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly			÷	0.02	represente no neco accornega (na nanamaning ne b estrop i pprovini Birecer).
Desktop - Gold Engineering Workstation	Section 4.5.3	Device	Fee Per Unit		\$	295.72		
Jesktop Gold Engineering Workstation	Section 4.5.5	Device	ree rei onn			2)3.12		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$	205.48	payments for a leasing term of 4 years.
			-	Hardware (Refresh Labor)	_	\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware (Refresh Labor) Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
				Haraware Maintenance		3	20.24	Represents break-fix services, primarily labor and parts. Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				C - G		\$	15 12	
			-	Software License				apportioned over the assumed baseline volumes.
			-	Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	7.64	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.57	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Desktop - Mini Workstation	Section 4.5.3	Device	Fee Per Unit		\$	60.41		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$	5.58	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	4.94	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License		\$		apportioned over the assumed baseline volumes.
				Software Maintenance		\$	13.52	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	1.86	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	0.46	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Desktop - Scanner	Section 4.5.3	Device	Per Unit		\$	139.09		
1								Represents the costs of acquiring the asset, including feeder consumable kit. The component fee is the monthly lease
				Hardware		\$	107.38	payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$		1
				Software License		\$	-	N/A
			+	Software Maintenance		¢	-	N/A
		ļ	+	IMAR's		¢	2 00	Represents labor costs for IMAR activities.
Desktop - Small Form Factor with Optical	Schedule 4.3 -		Fixed Monthly			3	3.89	
1 1		D. 1	-		¢	(0.41		
Drive	Section 4.5.3	Device	Per Unit		Э	60.41		

									Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			\$		payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$		Represents break-fix services, primarily labor and parts.
									Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License			\$		apportioned over the assumed baseline volumes.
				Software Maintenance			\$	13.52	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			\$	1.86	Represents labor costs for IMAR activities.
				Desktop Application Directory					
				Maintenance			\$	0.46	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly						
Desktop - Standard Workstation	Section 4.5.3	Device	Fee Per Unit		\$	60.41			
									Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware			\$	28.42	years.
				Hardware (Refresh Labor)			\$	5.58	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$	4.94	Represents break-fix services, primarily labor and parts.
									Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License			\$	5.63	apportioned over the assumed baseline volumes.
				Software Maintenance			\$	13.52	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			\$		Represents labor costs for IMAR activities.
				Desktop Application Directory					•
				Maintenance			\$	0.46	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed monthly						
Laptop - Engineering	Section 4.5.3	Device	fee per unit		\$	156.01			
									Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware			\$	82.84	vears.
				Hardware (Refresh Labor)			\$	15.35	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$		Represents break-fix services, primarily labor and parts.
							*		Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License			\$		apportioned over the assumed baseline volumes.
				Software Maintenance			\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			\$		Represents labor costs for IMAR activities.
				Desktop Application Directory			Ŷ	0117	
				Maintenance			\$	0.41	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly	mumentanee			Ψ	0.11	Represents the labor associated with mannaning the Beskiep rippleation Directory.
Laptop - Ruggedized	Section 4.5.3	Device	Per Unit		\$	175.15			
Euptop Ruggeuized	500001 4.5.5	Device	i ei onit		Ψ	175.15			Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			\$		payments for a leasing term of 3 years.
			+	Hardware (Refresh Labor)			\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
			+	Hardware Maintenance			\$		Represents break-fix services, primarily labor and parts.
							φ		Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
									represents the cost of software needse upgrades/refresh. Dased on the Refresh Cycle of 5 years, the aggregated cost is
				Software License			¢	16.00	apportioned over the assumed baseline volumes
				Software License Software Maintenance			\$ \$		apportioned over the assumed baseline volumes.
				Software Maintenance			\$ \$ \$	22.43	Represents costs associated with the labor and resources for Software Maintenance support.
				Software Maintenance IMAR's			\$ \$ \$	22.43	
				Software Maintenance			\$ \$ \$	22.43 3.49	Represents costs associated with the labor and resources for Software Maintenance support.

Exhibit 16.1-6a Resource Un		Option Ten			-	1			
	Schedule 4.3 -		Fixed Monthly						
Laptop - Standard	Section 4.5.3	Device	Per Unit		\$	80.49			
									Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware					payments for a leasing term of 3 years.
				Hardware (Refresh Labor)					Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$ 4	4.96	Represents break-fix services, primarily labor and parts.
									Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License					apportioned over the assumed baseline volumes.
				Software Maintenance					Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			\$ 2	2.45	Represents labor costs for IMAR activities.
				Desktop Application Directory					
				Maintenance			\$ (0.48	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed monthly						
Laptop - Standard LTE	Section 4.5.3	Device	fee per unit		\$	100.90			
									Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware			\$ 53	3.58	years.
				Hardware (Refresh Labor)			\$ 9	9.93	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance					Represents break-fix services, primarily labor and parts.
									Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License			\$ 7	7.92	apportioned over the assumed baseline volumes.
				Software Maintenance					Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's					Represents labor costs for IMAR activities.
				Desktop Application Directory			. *		
				Maintenance			\$ (0.26	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				•	0.20	reproving the most associated with management of entropy reprivation Directly.
Laptop - Ultra Portable	Section 4.5.3	Device	Per Unit		\$	87.29			
Euptop Child Formole	5001011 1.5.5	Device	T er e lint		ψ	07.29			Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			\$ 43	2 03	payments for a leasing term of 3 years.
				Hardware (Refresh Labor)					Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance					Represents break-fix services, primarily labor and parts.
				na aware maintenance			φ i	/.10	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License			\$ 11	1 5 8	apportioned over the assumed baseline volumes.
				Software Maintenance					Represents costs associated with the labor and resources for Software Maintenance support.
			-	IMAR's	_				Represents labor costs for IMAR activities.
							¢ 2	2.30	Represents labor costs for INFAK activities.
				Desktop Application Directory			\$ (0.50	Description of the later of the description of the
			E 114 41	Maintenance			\$ (0.52	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -	D .	Fixed Monthly		¢	00.02			
Laptop - Ultra Portable 2in1	Section 4.5.3	Device	Per Unit		\$	99.03			
									Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware					payments for a leasing term of 3 years.
				Hardware (Refresh Labor)					Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$ 8	8.05	Represents break-fix services, primarily labor and parts.
									Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
		Software License			-		apportioned over the assumed baseline volumes.		
				Software Maintenance					Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's			\$ 2	2.86	Represents labor costs for IMAR activities.

				Desktop Application Directory				
				Maintenance		\$	\$ 0.52	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
ablet - Convertible	Section 4.5.3	Device	Per Unit		\$	88.61		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$	6.50	Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		\$	\$ 10.61	
				Software Maintenance		\$	\$ 14.82	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$	\$ 2.26	Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	\$ 0.47	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
ablet - Ruggedized	Section 4.5.3	Device	Per Unit		\$ 1	95.14		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$	\$ 129.90	payments for a leasing term of 3 years.
				Hardware (Refresh Labor)		\$	5 10.64	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		5	5 16.69	
				Software Maintenance	_	\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Desktop Application Directory	_			
				Maintenance		\$	§ 0.53	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly				,	
ablet - Surface Pro	Section 4.5.3	Device	Per Unit		\$	99.43		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$	52.91	
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance	_	\$		Represents break-fix services, primarily labor and parts.
					_			Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		\$	\$ 11.90	apportioned over the assumed baseline volumes.
				Software Maintenance	_	\$		
				IMAR's	_	\$		Represents labor costs for IMAR activities.
				Desktop Application Directory				
				Maintenance		\$	§ 0.53	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed monthly					
Cablet - Surface Pro LTE	Section 4.5.3	Device	fee per unit		\$	27.64		
					+			Represents the costs of acquiring the asset. The component fee is the monthly lease payments for a leasing term of 3
				Hardware		\$		vears.
			1	Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
			1	Hardware (Refress Easor) Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
			1			4	, 15.75	Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		ç	5 10.01	apportioned over the assumed baseline volumes.
				Software Maintenance		4		Represents costs associated with the labor and resources for Software Maintenance support.
				software maintenance		4	P 10.40	Represents costs associated with the labor and resources for Software Maintenance support.

Exhibit 10.1-0a Resource Onit Frice	^	^		IMAR's		\$	5.06	Represents labor costs for IMAR activities.
				Desktop Application Directory		-		
				Maintenance		\$	0.34	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
County Retained Device	Section 4.7.3	Device	Per Unit		\$	95.87		
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		\$		apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$		represents labor costs for IMAR activities.
				Desktop Application Directory				*
				Maintenance		\$	0.51	Represents the labor associated with maintaining the Desktop Application Directory.
	Schedule 4.3 -		Fixed Monthly					
Desktop - DCSS	Section 4.7.3	Device	Per Unit		\$	33.69		
1				Hardware (Refresh Labor)	-	\$	3.13	Represents the labor for providing support for refresh tasks, on a 4-year cycle.
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
								Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years, the aggregated cost is
				Software License		\$		apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Desktop Application Directory		•	0.12	
				Maintenance		\$	0.50	Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance		\$		Represents Level 2 printer support.
	Schedule 4.3 -		Fixed Monthly			Ψ	1.70	Represents Level 2 primer support.
Laptop - DCSS	Section 4.7.3	Device	Per Unit		s	41.21		
	Stellon III/IS	Denie	101 01110	Hardware (Refresh Labor)	•	\$	3.13	Represents the labor for providing support for refresh tasks, on a 3-year cycle.
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
						+		Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 3 years, the aggregated cost is
				Software License		\$		apportioned over the assumed baseline volumes.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR's	_	\$		Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ	10.15	
				Maintenance		\$	0.63	Represents the labor associated with maintaining the Desktop Application Directory.
				Printer Maintenance	_	\$		Represents Level 2 printer support.
			Fixed Monthly			•	2121	represented Develop primer support
Mobile Devices Support Services - Intune	Section 4.8	Device	Fee Per Unit		s	7.89		
income Devices Support Services - intane	Section 1.0	Derice	ree rer ennt		Ð	1.05		Represents the costs of AirWatch software licenses upgrades/refresh. The aggregated cost is apportioned over the
				Software License		\$		volume of Mobile Devices.
				Softmare Electrise		÷		Represents costs associated with the labor and resources for Level 2 support and centralized hosting costs for Mobile
				Software Maintenance		\$		Services applications.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Desktop Application Directory		ψ	5.65	Represents labor costs for inverse activities.
				Maintenance		¢		N/A
Printer - Color Network Workgroup -	Schedule 4.3 -		Fixed Monthly	municiune		\$	-	1.1.1.1
Large Format (CNWP-LF)	Section 4.11.3	Device	Fixed Monthly Fee Per Unit		\$	154.16		
Large Format (Crewr-LF)	5001011 4.11.5	Device	ree rei Uiilt		φ	154.10		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		¢		payments for a leasing term of 4 years.
						<u>م</u>		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware (Refresh Labor)		\$	3.08	Represents the labor to install and refresh hardware amoruzed over the estimated asset life.

				Hardware Maintenance			\$ 67.32 Represents break-fix services, primarily labor and parts.
				IMAR's			\$ 2.86 Represents labor costs for IMAR activities.
rinter - Color Network Workgroup -	Schedule 4.3 -		Fixed Monthly				
tandard Format (CNWP)	Section 4.11.3	Device	Fee Per Unit		\$	62.84	
							Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			\$ 38.01 payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			\$ 0.94 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$ 21.70 Represents break-fix services, primarily labor and parts.
				IMAR's			\$ 2.19 Represents labor costs for IMAR activities.
Printer - Monochrome Network	Schedule 4.3 -		Fixed Monthly				
Workgroup - Standard Format (MNWP)	Section 4.11.3	Device	Fee Per Unit		\$	56.25	
<u> </u>					÷		Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			 \$ 33.82 payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			 \$ 1.13 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			\$ 20.29 Represents break-fix services, primarily labor and parts.
				IMAR's			 \$ 1.02 Represents labor costs for IMAR activities.
Printer - Monochrome Network	Schedule 4.3 -		Fixed Monthly				
Workgroup - Large Format (MNWP-LF)	Section 4.11.3	Device	Fee Per Unit		s	90.61	
(initial 21)	Steach mine	Denie	1001010101		÷	90101	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			 \$ 62.58 payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		-	 \$ 1.81 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance			 \$ 24.77 Represents break-fix services, primarily labor and parts.
				IMAR's			 \$ 1.45 Represents labor costs for IMAR activities.
Printer - Monochrome Network High	Schedule 4.3 -		Fixed Monthly				
Volume - Large Format (MNWP-LF-H)	Section 4.11.3	Device	Fee Per Unit		\$	147.76	
	beetion mins	Device	Tee Fer Chit		Ŷ	117.70	Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware			 94.09 payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			 \$ 2.19 Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Hardware Maintenance		-	 \$ 45.36 Represents break-fix services, primarily labor and parts.
				IMAR's			 \$ 6.13 Represents labor costs for IMAR activities.
	Schedule 4.3		Fixed Monthly	Invitin 5			• 0.15 Represents above costs for him reactivities.
Electronic File Sharing Services	Section 4.12	User	Fee Per Unit		\$	81.25	
Sectionic The Sharing Services	Section 4.12	0301	Tee Fer Ollit	Hardware	ψ	01.25	\$ - N/A
				Hardware maintenance			\$ - N/A
				Software			 \$ 37.26 Represents the license cost attributable to providing this service.
				Labor			 \$ 43.99 Represents the labor cost (e.g. Service Desk, IMAR, platform administration) to support the solution.
	Schedule 4.3 -		Fixed Fee Per	Lubbr			43.99 Keptesents the fator cost (e.g. Service Desk, hviAk, platform administration) to support the solution.
A/V Conference Room - Large	Schedule 4.3 - Section 4.13	Install	Unit		¢	64,563.91	
A v Conterence Room - Large	3001011 4.13	IIIStall	Unit	Hardware	φ	04,505.91	\$ 53,588.05 Represents the costs to acquire the Hardware
				Software			e so, soo. os incercos in cosis to acquire me manuware
			+	Software Labor			\$ 10,975.86 Represents the costs to perform the labor for install and ongoing support
	Sahadula 4.2		Errad Eas Der	Lubbr			10,975.00 Represents the costs to perform the labor for install and ongoing support
W Conformed Doors Malinus	Schedule 4.3 -	In c+- 11	Fixed Fee Per		¢	24 671 02	
A/V Conference Room - Medium	Section 4.13	Install	Unit	II	\$	34,671.93	
				Hardware			\$ 28,777.70 Represents the costs to acquire the Hardware
				Software			
				Labor			\$ 5,894.23 Represents the costs to perform the labor for install and ongoing support

	Schedule 4.3 -	n Option Term	Fixed Fee Per					
A/V Conference Room - Small	Section 4.13	Install	Unit		\$	25,004.76		
A/V Conference Room - Small	Section 4.13	Install	Unit	II	\$	25,004.76	20 752 05	Demonstrate the second state the Handburger
				Hardware		\$	20,753.95	Represents the costs to acquire the Hardware
				Software		\$	-	
	~			Labor		\$	4,250.81	Represents the costs to perform the labor for install and ongoing support
	Schedule 4.3 -		Fixed Monthly					
Digital Signage Services	Section 4.14	Subscription	Fee Per Unit		\$	73.84		
								Represents the third party costs associated with original configuration and monthly subscription payments for a agree
				Hardware		\$	43.20	upon term.
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Software Maintenance		\$	-	N/A
				Labor		\$	30.64	Represents costs associated with various with initial installation, help desk, and break/fix labor and support.
	Schedule 4.3 -		Fixed Monthly					
Survey Solution Support Services	Section 4.16	Administrator	Fee Per Unit		\$	48.94		
				Hardware		\$	-	
				Hardware Maintenance		\$	-	
				Software License		\$	-	
				Solution support		\$	48.94	Represents costs associated with labor activities to support the solution.
	Schedule 4.3 -		Fixed Monthly					
Network Access - Static Wired	Section 5.5	Device	Fee Per Unit		\$	59.74		
								Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the
				Hardware		\$	16.76	monthly depreciation of a combination of 4 and 5 year refresh cycles.
				Hardware Maintenance		\$	11.83	Represents break-fix services, labor and parts.
								Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network system
				Software		\$	1.97	and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of Network Access users.
				Software Maintenance		\$	6.90	Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		Represents labor costs for IMAR activities and circuit costs.
	Schedule 4.3 -		Fixed Monthly					
Network Access - Static Wired (Library)	Section 5.5	Device	Fee Per Unit		\$	51.26		
					-			This component represents the costs of acquiring network assets including switches, routers, security & NAC systems
								and tools. The component fee is comprised of the monthly amortization of a combination of 4 year refresh cycles for
				Hardware		\$	16.16	routers and security systems and 5 year refresh cycles for switches.
				Hardware Maintenance		S		This component represents break-fix services for hardware assets, primarily labor and parts.
						•		This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for
								core network systems and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of
				Software		\$	1.90	Network Access users.
			<u> </u>	Software Maintenance		3		This component represents costs associated with the labor and resources for Level 2 software support.
		l	 	IMAR's		ۍ د		This component represents labor costs for IMAR activities
		ł	 			3		1 1
				Circuit		2	3.12	Residual circuits costs
Uninterrupted Power Supply Support	Schedule 4.3 -		Fixed Monthly					
Services	Section 5.5	Device	Fee Per Unit		\$	115.50		
		ļ		Hardware		\$	-	
		<u> </u>		Hardware maintenance		\$	-	
				Software		\$		Represents costs associated with monitoring platform
				Software maintenance		\$	25.41	Represents costs associated with maintenance of monitoring platform and labor to support Break/Fix activities

				IMAR's		\$ 3.47	Represents costs associated with IMARs for the addition of new devices for support
	Schedule 4.3 -		Fixed Monthly				
Virtual Private Network Access - Level 1	Section 5.6	Active Account	Fee Per Unit		\$ 9.88		
							This component represents the costs of acquiring network assets including routers, VPN concentrators, Application
							Persistence servers, security & NAC systems and tools. The component fee is comprised of the monthly amortization o
				Hardware		\$ 2.47	a combination of 4 year refresh cycles for routers and security systems.
				Hardware Maintenance		\$ 1.78	This component represents break-fix services, primarily labor and parts.
							This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for
				Software		\$	core network systems.
				Software Maintenance		\$	This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$	This component represents labor costs for IMAR activities.
				Circuits		\$ 3.02	This component represents the cost for intersite bandwidth facilities and Internet access.
	Schedule 4.3 -		Fixed Monthly				
Virtual Private Network Access - Level 2	Section 5.6	Active Account	Fee Per Unit		\$ 11.46		
				Hardware		\$	Represents the cost of incremental hardware not included in Infrastructure Services.
				Hardware Maintenance		\$	Represents break-fix services, primarily labor and parts, not included in Infrastructure Services.
				Software		\$	Represents the costs of software license acquisition and management.
				Software Maintenance		\$	Represents software maintenance costs and labor and resources for Level 2 support.
				IMAR's		\$ 2.48	Represents labor costs for IMAR activities.
				Circuits		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly				
Portal - External Users	Section 5.6	User	Fee Per Unit		\$ 8.00		
				Hardware		\$ -	N/A
				Hardware Maintenance		\$	N/A
				Software License		\$	Represents the cost of software license upgrades/refresh.
				Software Maintenance		\$	Represents costs associated with the labor and resources for Software Maintenance support.
				IMAR		\$ 2.10	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly				
Portal - Portfolio Application	Section 5.6	Application	Fee Per Unit		\$ 210.90		
				Hardware		\$	N/A
				Hardware Maintenance		\$	N/A
				Software License		\$ 110.00	Represents the cost of software license upgrades/refresh.
				Software Maintenance		\$	Represents costs associated with the labor and resources for Software Maintenance support.
				Break Fix		\$ 30.00	Represents labor costs for Break Fix activities.
	Schedule 4.3 -		Fixed Fee Per				
GSMS Short Code Setup	Section 5.7	Event	Unit		\$ 3,885.00		
				Hardware		\$	N/A
				Hardware maintenance		\$	N/A
				Software		\$ 3,885.00	Represents the license cost attributable to providing GSMS Short Code Setup.
				Software maintenance		\$	N/A
				IMAR's		\$	N/A
				Circuits		\$ -	N/A
	Schedule 4.3 -		Fixed Monthly		 		
GSMS Short Code Support	Section 5.7	Month	Fee Per Unit		\$ 1,507.63		
				Hardware		\$	N/A
				Hardware maintenance		\$	N/A
				Software		\$ -]	N/A

Exhibit 10.1-0a Resource Offit The						_			
				Software maintenance		5	\$ 1,	,507.63	Represents the software maintenance cost (e.g. patches, upgrades) attributable to providing GSMS Short Code Support.
				IMAR's		S	\$	-	N/A
				Circuits		5	\$		N/A
	Schedule 4.3 -		Fixed Fee Per				~		
GSMS Messages	Section 5.7	Message	Unit		\$	0.03			
	Section 5.7	Wiessage	Oint	Hardware	Ψ		\$	_	N/A
				Hardware maintenance			\$		NA
				Software	_		ф Ф		Represents the license cost attributable to providing GSMS Messages.
				Software maintenance			\$ \$		N/A
				IMAR's			\$		N/A N/A
	0.1.1.1.4.2		F 116 41	Circuits		3	\$	-	N/A
	Schedule 4.3 -		Fixed Monthly		¢	(2.50)			
IP Conference Phone	Section 5.7.3	Phone	Fee Per Unit		\$	62.70			
									This component represents the costs of Enterprise voice systems comprised of multiple geo-redundant server clusters, IP
									infrastructure, gateways, IP Conference Phone, and support the Refresh tasks. The component fee is comprised of the
				Hardware		5	\$		monthly amortization of 5 year refresh cycles.
				Hardware Maintenance			\$		Represents break-fix services, primarily labor and parts.
				Software		9	\$		Represents the costs of software licenses upgrades/refresh based on the refresh cycle of 5 years
				Software Maintenance		5	\$	2.31	Represents software programming support
				IMAR's		5	\$	13.60	represents the labor costs for IMAR activities
				Circuits		5	\$	8.29	Represents the cost for bandwidth and circuitry
Virtual Phone - Microsoft (MS) Teams	Schedule 4.3 -		Fixed Monthly						
Phone	Section 5.7.3	Active Line	Fee per Unit		\$	17.69			
			1						This component represents the costs associated with the hardware required to deploy and operated the AT&T provided
									Direct Routing solution
				Hardware		5	\$	2.69	6
				Hardware maintenance			\$		This component represents break-fix services for enterprise direct routing hardware
							Ŷ	0.27	This component represents cost system and application software, include Microsoft Teams phone license, required to
				Software			\$	8 78	provide direct routing
				Software maintenance			\$		This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's			\$		This component represents labor and support costs for the Direct Routing solution
				Circuits	_		\$	5.75	This component represents faoor and support costs for the Direct Routing solution
	C -1 - 4-1 - 4 2		Eine d Mandhlar	Circuits			۵	-	
	Schedule 4.3 -	N d	Fixed Monthly		¢	427 522 40			
Voice-Avaya Legacy Support	Section 5.7.3	Month	Fee Per Unit	YY 1	\$	437,522.40	¢ 110	706 (7	
				Hardware		3			This component represents enterprise costs of voice system hardware which are fixed
				Hardware maintenance		2	\$ 36,	,584.63	This component represents break-fix services for enterprise voice hardware
									This component represents the costs of Enterprise voice systems comprised of multiple geo-redundant server clusters,
									gateways and support the Refresh tasks. The component fee is comprised of the monthly amortization of 5 year refresh
				Software		S		,626.38	
				Software maintenance		5	\$ 28,		This component represents costs associated with the labor and resources for Level 2 support.
				IMAR's		5	\$ 110,		This component represents labor and support costs for Voice Services which are fixed
				Circuits		5	\$ 44,	,640.05	This component represents the proportion of Voice Services costs of enterprise circuits
	Schedule 4.3 -		Fixed Monthly						
Voice Analog Line	Section 5.7.3	Active Line	Fee Per Unit		\$	50.74			

Exhibit 16.1-6a Resource Unit Price	e Decomposition	n Option Term	1	r				
								Represents the costs of Enterprise voice systems comprised of multiple geo-redundant server clusters, analog to IP
				Hardware		\$		adapters, gateways and support the Refresh tasks. The component fee is comprised of the monthly amortization of 5 year refresh cycles.
				Hardware Maintenance		\$		Represents break-fix services, primarily labor and parts.
				Haraware manachanee		Ŷ		Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based
				Software		\$	2 37	systems, the aggregated cost is apportioned over the baseline volume of telephones.
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Circuits		\$		Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly	Cheuns		Ψ	5.22	represents the cost for intersite candidating and round evenss.
Voice Single-Line	Section 5.7.3	Active Line	Fee Per Unit		s	23.98		
voice shigh Ente	Section 5.7.5	Active Enic			ψ	25.90		This component represents enterprise costs of voice system hardware which are user volume sensitive. It is comprised
				Hardware		\$		of telephone sets and cabling hardware
				Hardware maintenance		\$		This component represents break-fix services, primarily labor and parts
				Software		\$	1.12	
			 	Software maintenance		¢	1.12	
				IMAR's		\$		This component represents labor and support costs for Voice Services which are volume sensitive
				IMARS		Φ		This component represents table and support costs for voice services which are volume sensitive.
				Circuits		\$		and PSTN access
	Schedule 4.3 -		Fixed Monthly	Circuits		\$	2.47	
Voice Multi-Line	Section 5.7.3	Active Line	Fixed Monully Fee Per Unit		¢	26.30		
Volce Multi-Line	Section 5.7.5	Active Lille	ree rei Unit		Ъ.	20.30		This component represents enterprise costs of voice system hardware which are user volume sensitive. It is comprised
				Hardware		¢		of telephone sets and cabling hardware
				Hardware Hardware maintenance		5		This component represents break-fix services, primarily labor and parts
				Software		5	0.90	This component represents oreak-inx services, primarily labor and parts
				J		3	-	
				Software maintenance IMAR's		\$	-	
				IMAR S		\$		This component represents labor and support costs for Voice Services which are volume sensitive
				Circuits		\$		This component represents the proportion of Voice Services costs of enterprise circuits for intersite bandwidth facilitie and PSTN access
Virtual Phone – Microsoft (MS) Teams	Schedule 4.3		Fixed Monthly	Circuits		Φ	0.05	
Phone Advanced Features	Section 5.7.3	Call Flow	Fee Per Unit		s	32.56		
Those Advanced Peatures	Section 5.7.5	Call Flow	Fee Fer Onit	Hardware	φ	32.30 \$	-	
				Hardware maintenance		5	-	
						5	-	
				Software Software maintenance		5	-	Represents costs for maintenance of ACD/AA and monitoring
				0		3		· ·
	0 1 1 1 4 2		F. 1M (11	IMAR's		\$	21.37	Represents labor costs for IMAR activities
Class I. A. and a Science to Duration	Schedule 4.3 -	Mauth	Fixed Monthly		¢	15 450 12		
Cloud Access Security Broker	Section 5.8	Month	Fee Per Unit	XX 1	\$	15,450.12		N/A
			 	Hardware		\$	-	N/A
			 	Hardware maintenance		\$	-	N/A
		ļ	 	Software		\$		Represents the license cost attributable to providing CASB capability
			 	Software maintenance		\$	1,100.00	
			ļ	IMAR's		\$	-	N/A
				Circuits		\$	-	N/A
.	Schedule 4.3 -		Fixed Fee Per					
Town Hall Services	Section 5.9	Event	Unit	1	\$	76,730.20		

12+ VM Servers with Storage Area Network and 4 Video Network Edge appliances (CDN). 5 Year Refresh cycle Hardware 13.920.45 included. 1,962.50 Cloud based and premise based, the 12+ Servers are Cloud based and the VNEs are premise based. Hardware Maintenance 37.204.55 AVMS/QUMU application license and VNE/CDN licenses. 5 year refresh cycle included. Software 4,665.43 Application, Content Distribution and Portal support. Software Maintenance 17.045.45 Townhall administrator and Portal updates. IMAR's 1,931.82 Origination and distribution bandwidth. Originator connectivity limited to available facilities. Circuits Schedule 4.3 -Fixed Monthly Video Conferencing Services - Personal 331.49 Section 5.9 System Fee Per Unit Represents the costs of VTC roll-about system codec and support the Refresh tasks. The component fee is comprised of 118.36 the monthly depreciation of 5 year refresh cycles. Hardware Hardware Maintenance 32.18 Represents break-fix services, primarily labor and parts. Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems, the Software 13.85 aggregated cost is apportioned over the baseline volume of VTC end points. Software Maintenance 35.64 Represents costs associated with the labor and resources for Level 2 support. 39.38 Represents labor costs for IMAR activities. IMAR's 92.07 Represents the cost for intersite bandwidth facilities, Internet and PSTN access. Circuits Video Conferencing Services - Room Schedule 4.3 -Fixed Monthly 955.44 System Section 5.9 System Fee Per Unit Represents the costs of VTC room system codecs and support the Refresh tasks. The component fee is comprised of the Hardware monthly depreciation of 5 year refresh cycles. 321.18 Hardware Maintenance 102.73 Represents break-fix services, primarily labor and parts. Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for VTC systems, the aggregated cost is apportioned over the baseline volume of VTC end points. Software 39.92 Software Maintenance 102.73 Represents costs associated with the labor and resources for Level 2 support. IMAR's 113.51 Represents labor costs for IMAR activities. 275.36 Represents the cost for intersite bandwidth facilities, Internet and PSTN access. Circuits Schedule 4.3 -Paid Account Fixed Monthly Zoom Video Conferencing Support Section 5.9 License Fee Per Unit \$6.95 Services Hardware - n/a S Hardware Maintenance - n/a Software n/a Represents the cost associated with support and maintenance of licenses, including initial assignment, reassignment and true up, 4.49 break-fix and monthly reporting of free and paid accounts, power and casual users. Software Maintenance 2.46 Represents the cost associated with IMAR activities IMAR Schedule 4.3 -Fixed Monthly Video Streaming and Archiving Services Section 5.10 Fee Per Unit 7.283.61 System Represents the switching and router costs of a dedicated VLAN for Video Streaming services and support the Refresh tasks. The component fee is comprised of the monthly amortization of 5 year refresh cycles for the switch and 4 year refresh cycles for the router. Hardware 1,122.22 Hardware Maintenance 911.44 Represents break-fix services, primarily labor and parts. Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for the switch and 4 years for the router, the aggregated cost is apportioned to a single encoder. Software 89.71 911.44 Represents costs associated with the labor and resources for Level 2 support. Software Maintenance IMAR's 1.555.76 Represents labor costs for IMAR activities. Circuits 2,693.05 Represents the cost for intersite bandwidth facilities and Internet access.

	Schedule 4.3 -	1	Fixed Monthly					
ideo Streaming - COC Chambers	Section 5.10	System	Fee Per Unit		\$	1,282.60		
								Represents the switching and router costs of a dedicated VLAN for Video Streaming services and support the Refre
		1						tasks. The component fee is comprised of the monthly amortization of 5 year refresh cycles for the switch and 4 year
		1		Hardware		\$		refresh cycles for the router.
		l I		Hardware Maintenance		\$	160.33	Represents break-fix services, primarily labor and parts.
		ľ						Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for the switch an
		1		Software		\$		years for the router, the aggregated cost is apportioned to a single encoder.
		l I		Software Maintenance		\$	159.04	Represents costs associated with the labor and resources for Level 2 support.
		ľ		IMAR's		\$	275.76	Represents labor costs for IMAR activities.
		ĺ		Circuits		\$	470.71	Represents the cost for intersite bandwidth facilities and Internet access.
	Schedule 4.3 -	l l	Fixed Monthly					
reless Access Point	Section 5.12	Device	Fee Per Unit		\$	168.19		
		1						This component represents the costs of acquiring WiFi access assets including a Wireless Access Point and a
		1						proportional amount of redundant controllers/NAC and support the Refresh tasks. The component fee is comprised
		1		Hardware		\$	53.82	the monthly amortization of 3 year refresh cycles.
		i i		Hardware Maintenance		\$	31.95	This component represents break-fix services, primarily labor and parts.
		i i						This component represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 3 years f
		1		Software		\$	19.62	WiFi network systems, the aggregated cost is apportioned over the baseline volume of Wireless Access Points.
				5				This component represents costs associated with the labor and resources for Level 2 support and the County WAN
		1		Software Maintenance		\$	48.77	connectivity.
				IMAR's		\$	14.02	This component represents labor costs for IMAR activities.
	Schedule 4.3 -	[†]	Fixed Monthly				u u	
etwork Access - Wire/Wireless	Section 5.12	Active Account	Fee Per Unit		\$	68.86		
					-			Represents the costs of acquiring network assets including switches, routers, security & NAC systems and tools. The
		1						component fee is comprised of the monthly amortization of a combination of 4 year refresh cycles for routers and
		1		Hardware		\$	17.52	security systems and 5 year refresh cycles for switches.
		[†]		Hardware Maintenance		\$		Represents break-fix services, labor and parts.
		·				4	10101	
		1						Represents the costs of software licenses upgrades/refresh. Based on a refresh cycle of 4 years on core network sys
		1		Software		\$	3.00	and 5 years for edge switches, the aggregated cost is apportioned over the baseline volume of Network Access user
		·		Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		Represents labor costs for IMAR activities.
				Circuits		\$		Represents the cost for intersite bandwidth facilities and Internet access.
	Schedule 4.3 -		Fixed Monthly			Ŷ	22.50	represents and cost for intersive ound within a winness and internet access.
d-Party Network Access - Category 1	Section 5.13	Network	Fee Per Unit		\$	548.07		
a rany network necess category r	Section 5.15	retwork	ree rei onit		ψ	540.07		Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of
		1		Hardware		\$		monthly depreciation of 4 year refresh cycles.
		·		Hardware Maintenance		\$		Represents break-fix services, labor and parts.
		/ [/]		na aware maintenance		φ	105.72	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
		,		G . G		¢	31 /3	systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
		۱ <u>۱</u>				φ		systems, the aggregated cost is apportioned over the basenne volume of 510 faity forwork Access users.
				Software Software Maintenance		¢	133 76	Penresents costs associated with the labor and resources for Level 2 support and access bandwidth
				Software Maintenance		\$ ¢		Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
	Sahadula 4.2		Eivad Manthle	J		\$ \$		Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Represents labor costs for IMAR activities.
d Darty Naturali Access Catacovi 2	Schedule 4.3 -	Natwork	Fixed Monthly	Software Maintenance	¢	\$		
d-Party Network Access - Category 2	Schedule 4.3 - Section 5.13	Network	Fixed Monthly Fee Per Unit	Software Maintenance	\$	\$ \$ 555.21		

Exhibit 16.1-6a Resource Unit Pric	c Decomposition			Hand and Maintenance			¢ 105.90	Description for the first sector of the sector
				Hardware Maintenance			\$ 105.80	Represents break-fix services, labor and parts.
				G. 6.			¢ 21.20	Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				Software				systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance				Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			\$ 73.18	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly					
rd-Party Network Access - Category 3	Section 5.13	Network	Fee Per Unit		\$	568.32		
								Represents the costs of acquiring network assets and support the Refresh tasks. The component fee is comprised of the
				Hardware				monthly depreciation of 4 year refresh cycles.
				Hardware Maintenance			\$ 107.74	Represents break-fix services, primarily labor and parts.
								Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 4 years for core network
				Software			\$ 31.97	systems, the aggregated cost is apportioned over the baseline volume of 3rd Party Network Access users.
				Software Maintenance			\$ 143.29	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			\$ 79.31	Represents labor costs for IMAR activities.
rd Party Network Access - IP Sec - 5	Schedule 4.3 -		Fixed Monthly					
lbps	Section 5.13	Network	Fee Per Unit		\$	255.85		
				Hardware			\$ -	N/A
				Hardware Maintenance			\$ -	N/A
				Software			\$ -	N/A
				Software Maintenance			\$ 243.59	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's				Represents labor costs for IMAR activities.
d Party Network Access - IP Sec - 10	Schedule 4.3 -		Fixed Monthly				• • • • • •	
bps	Section 5.13	Network	Fee Per Unit		\$	442.39		
10,55	Section 5.15	THEEWOIR	ree rei onit	Hardware	Ð	112.59	\$ -	N/A
				Hardware Maintenance			\$	N/A
				Software			\$	N/A
				Software Maintenance			\$ <u>120.62</u>	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's				Represents labor costs for IMAR activities.
rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IMAK S			\$ 12.77	Represents labor costs for INVAR activities.
5		Matana da			¢	152 51		
ccess (1 Mbps)	Section 5.13	Network	Fee Per Unit	Hardware	\$	153.51	¢	N/ A
							*	N/A
				Hardware Maintenance			<u>\$</u>	N/A
				Software			<u> </u>	N/A
				Software Maintenance			<u>\$ 141.25</u>	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			\$ 12.26	Represents labor costs for IMAR activities.
d Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly		<u>^</u>			
ccess (2 Mbps)	Section 5.13	Network	Fee Per Unit		\$	260.12		
				Hardware			\$ -	N/A
				Hardware Maintenance			\$ -	N/A
				Software			\$ -	N/A
				Software Maintenance			\$ 247.86	Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's			\$ 12.26	Represents labor costs for IMAR activities.
rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly					
access (3 Mbps)	Section 5.13	Network	Fee Per Unit		\$	340.45		
				Hardware			\$ -	N/A
			1	Hardware Maintenance			\$ -	N/A
				Software			\$ -	N/A

				Software Maintenance		\$	329.45	5 Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	11.00	Represents labor costs for IMAR activities.
Brd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly					
Access (4 Mbps)	Section 5.13	Network	Fee Per Unit		\$	473.32		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	
				Software Maintenance		\$		P Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$		Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly	IMAR S		φ	14.55	Keptesents labor costs for hwark activities.
Access (5 Mbps)	Section 5.13	Network	Fee Per Unit		¢	609.53		
Access (5 Mbps)	Section 5.15	INCLWOIK	ree rei Unit	Hardware	φ	009.33		N/A
						\$ \$	-	N/A
				Hardware Maintenance		\$	-	
			+	Software		\$	-	
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	14.42	2 Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly		<u>^</u>			
Access (6-10 Mbps)	Section 5.13	Network	Fee Per Unit		\$	1,166.54		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Software Maintenance		\$		2 Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	28.72	2 Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly					
Access (20 Mbps)	Section 5.13	Network	Fee Per Unit		\$	1,907.15		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Software Maintenance		\$	1,850.34	4 Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$		1 Represents labor costs for IMAR activities.
Brd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly			*		
Access (30 Mbps)	Section 5.13	Network	Fee Per Unit		\$	2,504.79		
	Section 5.15	rection	ree rei onit	Hardware	Ŷ	2,501.75	-	N/A
				Hardware Maintenance		\$	_	N/A
				Software		\$		N/A
			+	Software Maintenance		3 ¢	2 447 07	 Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
	+ +		+	IMAR's		3		2 Represents labor costs for IMAR activities.
and Dontry Naturants A agona Vienter-1	Schedule 4.3 -		Errad Manth 1	INTAL S		2	30.82	
Brd Party Network Access - Virtual		Notl-	Fixed Monthly		¢	2 870 77		
Access (40 Mbps)	Section 5.13	Network	Fee Per Unit		\$	2,879.77		XT/ 4
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Software Maintenance		\$		5 Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	56.82	2 Represents labor costs for IMAR activities.
3rd Party Network Access - Virtual	Schedule 4.3 -		Fixed Monthly					
Access (50 Mbps)	Section 5.13	Network	Fee Per Unit		\$	3,032.09		
				Hardware		\$	-	N/A

Exhibit 16.1-6a Resource	Unit Price Decom	position Option Term
Exhibit 10.1 ou itesource		position option reini

Exhibit 16.1-6a Resource Unit Price	Decomposition			II		¢		N/A
				Hardware Maintenance		5	-	
				Software		\$	-	
				Software Maintenance		\$		Represents costs associated with the labor and resources for Level 2 support and access bandwidth.
			F 114 41	IMAR's		\$	56.82	Represents labor costs for IMAR activities.
3rd Party Network Access - Microsoft	Schedule 4.3 -	NY . 1	Fixed Monthly		A	2.02.00		
Teams Rooms	Section 5.13	Network	Fee Per Unit		\$	369.66		
				Hardware				
				Hardware Maintenance				
				Software				
						¢	244.15	
				Software Maintenance		\$		This component represents costs associated with the labor and resources for Level 2 support and access bandwidth.
				IMAR's		\$	25.51	This component represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly					
External DNS Management	Section 5.14	Month	Fee Per Unit		\$ 1	5,275.83		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
								Represents costs associated with the labor and resources for Level 2 support and access bandwidth. Also includes the
				Software Maintenance		\$	12,220.03	cost of Akamai service.
				IMAR's		\$	3,055.80	Represents labor costs for IMAR activities.
	Schedule 4.3 -		Fixed Monthly					
External DNS Management Enhancement	Section 5.14	Month	Fee Per Unit		\$ 2	9,539.27		
				Hardware		\$	-	N/A
				Hardware Maintenance		\$	-	N/A
				Software		\$	-	N/A
				Platform Support		\$	1,395.14	Monitor Bot Management dashboard and respond to incidents.
				<i>y</i> 11			,	Represents costs associated with the labor and resources for Level 2 support related to the Kona Security and Bot
				Software Maintenance		\$	26,864,46	Management services.
				IMAR's		\$	1,279.67	Represents labor costs for IMAR activities.
New Site Install - Type I Fixed	Schedule 4.3 -		Fixed Fee Per				,	
Component	Section 5.16	Install	Unit		\$ 24	4,519.76		
1				Hardware		\$	-	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$	-	N/A (Network Systems software provided as part of Network Access RUs).
						•		
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standard
								core circuit order and installation; planning and engineering; installation of Network hardware and software (not
				Labor		\$	244,519,76	including the hardware and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type II Fixed	Schedule 4.3 -		Fixed Fee Per	24000		•	2.1,019170	Internand the national of the second of the
Component	Section 5.16	Install	Unit		\$ 12	2,259.84		
T			0	Hardware	Ψ 12	\$	_	N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software		\$	-	N/A (Network Systems software provided as part of Network Access RUs).
						ψ		
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standard
								core circuit order and installation; planning and engineering; installation of Network hardware and software (not
				Labor		\$	122,259.84	including the hardware and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type III Fixed	Schedule 4.3 -		Fixed Fee Per	5000		¢	122,237.04	mendang me naraware and sortware), provisioning and turn up of the frew Site, and project management.
	Section 5.16	Install	Unit		¢	4,706.98		
Component	Section 3.10	mstan	Unit	1	φ Ö	н,/00.98		

Exhibit 10.1-0a Resource Onit File		opnon ren	-	Hardware			\$	- N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software			\$	 N/A (Network Systems software provided as part of Network Access RUs).
				Software			Ŷ	
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standards
								core circuit order and installation; planning and engineering; installation of Network hardware and software (not
				Labor			\$	84,706.98 including the hardware and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type IV Fixed	Schedule 4.3 -		Fixed Fee Per	Luoor			ψ	64,/00.76 Including the hardware and software), provisioning and turn up of the New Site, and project management.
Component	Section 5.16	Install	Unit		¢	71,182.99		
Component	Section 5.10	Ilistali	Unit	Hardware	Ъ	/1,182.99	¢	- N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software			ф Ф	 N/A (Network Systems provided as part of Network Access ROS). N/A (Network Systems software provided as part of Network Access RUs).
				Software			¢	- N/A (Network Systems software provided as part of Network Access KOS).
								Description de la base de service de side de servicie de contra de Characteristica de la description de service
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standards;
				I h			¢	core circuit order and installation; planning and engineering; installation of Network hardware and software (not including the hardware and software); provisioning and turn up of the New Site, and project management.
	0 1 1 1 4 2		E' 1E D	Labor			2	(1,182.99 including the hardware and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type V Fixed	Schedule 4.3 -	T (11	Fixed Fee Per		¢	17 (20.01		
Component	Section 5.16	Install	Unit	11 I	Э	17,630.81	¢	
			-	Hardware			\$	- N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software			\$	 N/A (Network Systems software provided as part of Network Access RUs).
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standards;
								core circuit order and installation; planning and engineering; installation of Network hardware and software (not
				Labor			\$	17,630.81 including the hardware and software); provisioning and turn up of the New Site, and project management.
New Site Install - Type VI Fixed	Schedule 4.3 -		Fixed Fee Per					
Component	Section 5.16	Install	Unit		\$	3,356.91		
				Hardware			\$	 N/A (Network Hardware/systems provided as part of Network Access RUs).
				Software			\$	 N/A (Network Systems software provided as part of Network Access RUs).
								Represents the labor costs associated with the establishment of New Sites. To include: development of design standards;
								core circuit order and installation; planning and engineering; installation of Network hardware and software (not
				Labor			\$	3,356.91 including the hardware and software); provisioning and turn up of the New Site, and project management.
	Schedule 4.3 -		Fixed Monthly					
Interactive Voice Services - Small	Section 5.17	System	Fee Per Unit		\$	721.88		
								Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact
								Management Services and support the Refresh tasks. The component fee is comprised of the monthly depreciation of 5
				Hardware			\$	39.04 year refresh cycles.
				Hardware Maintenance			\$	143.40 Represents break-fix services, primarily labor and parts.
								Represents the costs of software licenses upgrades/refresh and programming. Based on the Refresh Cycle of 5 years for
				Software			\$	78.11 voice based systems, the aggregated cost is apportioned over the baseline volume of IVS systems.
				Software Maintenance			\$	233.86 Represents costs associated with the labor and resources for Level 2 support.
				IMAR's			\$	92.85 Represents labor costs for IMAR activities.
				Circuits			\$	134.61 Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly					
Interactive Voice Services - Medium	Section 5.17	System	Fee Per Unit		\$	2,858.63		
	1		1					Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact
								Management Services with Virtual Wall Boards, Automated Call Recording infrastructure and support the Refresh
				Hardware			\$	154.59 tasks. The component fee is comprised of the monthly depreciation of 5 year refresh cycles.
			1	Hardware Maintenance			\$	567.87 Represents break-fix services, primarily labor and parts.

								Represents the costs of software licenses such as Automatic Call Recording, Virtual Wall Boards and Agent
								Softphones, upgrades/refresh and programming. Based on the Refresh Cycle of 5 years for voice based systems, the
				Software		\$	309.3	3 aggregated cost is apportioned over the baseline volume of IVS systems.
				Software Maintenance		\$		9 Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		8 Represents labor costs for IMAR activities.
				Circuits		\$		7 Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly	Circuits		ψ	555.0	represents the cost for intersite outside and ratines and r birt decess.
Interactive Voice Services - Large	Section 5.17	System	Fee Per Unit		\$	8,646.33		
	Section 2.17	System			Ŷ	0,010.55		Represents the costs of acquiring IP PBX systems that provide Auto Attendant and ACD functions with Contact Management Services with Wall Boards, Integrated Voice Response (IVR), Computer-Telephony Interface (CTI), Shor
								Message Service (SMS), Work Force Management (WFM) and support the Refresh tasks. The component fee is
				Hardware		\$		comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$	1,717.6	Represents break-fix services, primarily labor and parts.
								Represents the costs of software licenses including IVR, CTI, SMS and WFM, upgrades/refresh and programming.
								Based on the Refresh Cycle of 5 years for voice based systems, the aggregated cost is apportioned over the baseline
				Software		\$	935.6	volume of IVS systems.
				Software Maintenance		\$		9 Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		0 Represents labor costs for IMAR activities.
				Circuits		\$	1,612.3	3 Represents the cost for intersite bandwidth facilities and PSTN access.
Interactive Voice Services - Support for	Schedule 4.3 -		Fixed Monthly					
County Retained	Section 5.17	System	Fee Per Unit		\$	638.68		
								Represents the costs of acquiring PBX trunking hardware and support the Refresh tasks. The component fee is
				Hardware		\$	44.4	1 comprised of the monthly depreciation of 5 year refresh cycles.
				Hardware Maintenance		\$	61.5	8 Represents break-fix services, labor and parts.
								Represents the costs of software licenses upgrades/refresh. Based on the Refresh Cycle of 5 years for voice based
				Software		\$		8 systems, the aggregated cost is apportioned over the baseline volume of County owned IVS systems.
				Software Maintenance		\$	31.9	7 Represents costs associated with the labor and resources for Level 2 support.
				IMAR's		\$		8 Represents labor costs for IMAR activities.
				Circuits		\$	444.3	6 Represents the cost for intersite bandwidth facilities and PSTN access.
	Schedule 4.3 -		Fixed Monthly					
FirstNet Mobility Services	Section 5.18	Device	Fee Per Unit		\$	33.06		
				Support Services		\$		6 Includes billing and admin support
				NASPO based carrier plan		\$	30.9	0 Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed Monthly					
FirstNet Mobility Services - Tethered	Section 5.18	Device	Fee Per Unit		\$	38.43		
				Support Services		\$		6 Includes billing and admin support
				NASPO based carrier plan		\$	36.2	7 Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed monthly					
Mobility Services Hot Spot	Section 5.18	Device	fee per unit		\$	26.85		
				Support Services		\$		6 Includes billing and admin support
				NASPO based carrier plan		\$	24.6	9 Represents the carrier costs with Taxes and Surcharges included
	Schedule 4.3 -		Fixed Monthly					
Citrix Account	Section 6	Account	Fee Per Unit		\$	20.68		
								Represents the costs of acquiring the asset and support for Refresh tasks. The component fee is the monthly lease
				Hardware		\$		payments for a leasing term of 4 years.
				Hardware Maintenance		\$		9 Represents break-fix services, primarily labor and parts, including reporting activities.
				Software Licenses		\$	1.5	5 Represents the cost of software license upgrades/refresh. Based on the Refresh Cycle of 4 years.

Exhibit 16.1-6a Resource Unit Pr	rice Decomposition	Option Terr	n					
				Software Maintenance		\$	3.69	Represents costs associated with the labor and resources for Software Maintenance support.
	Schedule 4.3 -		Fixed Monthly					
Virtual Guest Server - Cloud IaaS	Section 6	Server	Per Unit		\$	534.73		
				Hardware		\$	-	N/A
				Operating System License		\$	37.43	Represents the cost of software license upgrades/refresh.
				Other Software License		\$	26.73	Represents an allocation of corporate tools charges.
				Hardware Maintenance		\$	-	N/A
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software Maintenance		\$	470.56	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	5				
Virtual Guest Server - Cloud PaaS	Section 6	Server	Per Unit		\$	401.05		
·				Hardware	Ĩ	\$	-	N/A
				Operating System License		\$	-	N/A
				Other Software License		\$	20.05	Represents an allocation of corporate tools charges.
				Hardware Maintenance		\$		N/A
				manuware maintenance		φ		Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software Maintenance		\$	281.00	Level 2 support.
	Sahadula 4.2		Eined Monthly	Software Maintenance		3	381.00	Level 2 support.
Clonetab Solution	Schedule 4.3 -	Man 41	Fixed Monthly Per Unit		¢	(211.24		
Clonetab Solution	Section 6	Month	Per Unit	Hardware	\$	6,211.24	2(2.22	Demonstrate to be demonstrated in the later and mostly be been as some of the second sec
						\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Storage		\$	5,270.83	
				Other Software License		\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	39.50	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software Maintenance		\$	590.58	Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
DIMSNET Solution	Section 6	Month	Fee Per Unit		\$	15,369.32		
				Hardware		\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Storage		\$,	Represents the storage costs necessary to implement the solution
				Other Software License		\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	281.10	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources fo
				Software Maintenance		\$	3,248.22	Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
WildFire Scanning Service	Section 6	Month	Fee Per Unit		\$	6,658.80		
				Hardware		\$	510.81	Represents the hardware costs, installation and monthly cost for the duration of the service.
				Hardware Maintenance		\$	-	
				Software License		\$	5,223,43	Represents the costs related to the third party software subscription services
				Platform support				Represents costs associated with monitoring activities and responding to incidents.
	Schedule 4.3 -		Fixed Monthly			•	. =	1 0 ·····
NetBackup Solution	Section 6	Month	Fee Per Unit		\$	107,963.65		
	200000		ree rer onnt	Hardware		\$	86 631 99	Represents the hardware, hardware maintenance and software subscription cost.
				Hardware Maintenance		\$		represents the hardware, hardware mannehance and software subscription cost.
				Software License		J C	-	Represents the costs related to the third party software subscription services
				Solution support		ф Ф	21 221 44	Represents une costs related to the third party software subscription services
	I			solution support		Э	21,331.00	represents costs associated with factor activities to support the solution.

	Schedule 4.3 -		Fixed Monthly						
Mainframe	Section 6.6	CPU Hour***	Fee Per Unit		\$	89.87			
				Hardware			\$	-	N/A
									Represents the cost of software license upgrades/refresh. The aggregated cost is apportioned over the assumed baselir
				Operating System License			\$	18.87	volumes.
				Other Software License			\$	-	N/A
				Hardware Maintenance			\$	3.59	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance			\$	67.40	Represents costs associated with operating system license maintenance and the labor and resources for Level 2 suppor
	Schedule 4.3 -		Fixed Monthly	, e					
AS/400	Section 6.7	Server	Fee Per Unit		\$	2,962.73			
				Hardware		,	\$	-	N/A
				Operating System License			\$		N/A
				Other Software License			\$		N/A
				Hardware Maintenance			\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
							+	-,	Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance			\$	1 303 60	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Softmare mainenance			φ	1,505.00	Elevers support.
Copia Fax Line	Section 6.7	Fax Line	Fee Per Unit		\$	125.00			
	Section 0.7	I dx Ellie	ree rei onn	Hardware	Ψ	125.00	\$	_	N/A
				Hardware Maintenance			\$		N/A
				Hardware Maintenance			ф С		N/A
				Software License			\$ \$		N/A
				Software Maintenance			ф ¢		N/A
				Circuits			ф С		Represents the cost for intersite bandwidth facilities and PSTN access.
Low Code Application Platform -	Schedule 4.3		Fixed Monthly	Circuits			¢	125.00	Represents the cost for intersite bandwirdin facturities and F31N access.
DutSystems	Section 6.7	User	Per Unit		¢	54.06			
Jutsystems	Section 0.7	0.501	i ei oliit	Hardware	φ	54.00	¢	8 01	Represents the costs associated to the platform cloud hosting.
				Software License			ф С		Represents the costs associated to the platform cloud hosting.
				Software License Software Maintenance			э с		Represents the software neededs costs of the platform and users neededs.
				5			<u>э</u>		Represents vehicle support costs. Represents costs associated with platform support.
	011142		E: 11(411	Support Labor			Э	12.82	Represents costs associated with platform support.
	Schedule 4.3 -	G	Fixed Monthly		¢	10 200 05			
Dracle Exadata Services - Eighth Rack	Section 6.7	Server	Fee Per Unit		\$	10,380.95			
									Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
									Exadata X6-2 Eighth Rack
									2 x Exadata Server Nodes (22 cores, 512 GB memory each)
							â		18 x Exadata Storage Nodes (43 TB useable - high redundancy)
				Hardware			\$	/	Bare Metal Install
							÷		Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not include
				Hardware (Refresh Labor)			\$		data migration and remediation labor.
				Support Labor			\$		Represents the labor costs to support the Oracle Exadata servers,
				Software License			\$		Represents the software license costs to support the Oracle Exadata servers,
				Hardware Maintenance			\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software Maintenance			\$	1,320.00	Represents costs associated with various software maintenance costs.
Dracle Exadata Services - Backup and	Schedule 4.3 - Section 6.7	Used Terabyte	Fixed Monthly Fee Per Unit		\$	122.88			

Exhibit 16.1-6a Resource Unit Pri-	ce Decomposition	Option Term	1					
								Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License		\$	2.97	apportioned over the assumed baseline volumes.
				Other Software License		\$	9.93	Represents the estimate of the Non-OS License Software.
								Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware note
				Hardware Maintenance		\$		above.
				Software Maintenance		\$	66.36	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Oracle Exadata X8M - Production	Section 6.7	Server	Fee Per Unit		\$ 40	,951.09		
								Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
								- Exadata X8M -2 Quarter Rack
								- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
								- Each of the 3 High Capacity Storage Cells includes:
								- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
								- 504 TB of raw disk space
				Hardware		\$	8,811.20	- 150 TB of usable with High Redundancy ASM storage
								Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not include
				Hardware (Install/Refresh Labor)		\$	274.32	data migration and remediation labor.
				Support Labor		\$	1,452.05	Represents the labor costs to support the Oracle Exadata servers.
								Represents the software license costs to support the Oracle Exadata servers, including Oracle Active Data Guard and
				Software license		\$	10,962.28	Advanced Security.
				Hardware Maintenance & Hosting		\$	7,262.54	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software maintenance costs, including Oracle Active Data Guard and
				Software maintenance		\$	12,188.70	Advanced Security.
Oracle Exadata X8M - Development /	Schedule 4.3 -		Fixed Monthly					
Test	Section 6.7	Server	Fee Per Unit		\$ 33	,503.21		
								Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
								- Exadata X8M -2 Quarter Rack
								- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
								- Each of the 3 High Capacity Storage Cells includes:
								- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
								- 504 TB of raw disk space
				Hardware		\$	8,811.20	- 150 TB of usable with High Redundancy ASM storage
								Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not include
				Hardware (Install/Refresh Labor)		\$	274.32	data migration and remediation labor.
				Support Labor		\$		Represents the labor costs to support the Oracle Exadata servers.
				Software license		\$		Represents the software license costs to support the Oracle Exadata servers, including Advanced Security.
				Hardware Maintenance & Hosting		\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				Software maintenance		\$		Represents costs associated with various software maintenance costs, including Advanced Security.
Oracle Exadata X8M - Business	Schedule 4.3 -		Fixed Monthly					
Continuity	Section 6.7	Server	Fee Per Unit		\$ 41	,268.64		

Exhibit 16.1-6a Resource Unit P	rice Decomposition	Option Tern	n						
									Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
									- Exadata X6-2 Quarter Rack
									- 2 x Exadata Server Nodes (48 cores, 1.5 TB memory each)
									- Each of the 3 High Capacity Storage Cells includes:
									- 36 x 14 TB disk drives, 1.5 TB of Persistent Memory
									- 504 TB of raw disk space
									- 150 TB of usable with High Redundancy ASM storage
				Hardware			\$	9,082.07	- Oracle Platinum Gateway Server
									Represents the labor to install and refresh hardware amortized over the estimated asset life. This cost does not include
				Hardware (Refresh Labor)			\$		data migration and remediation labor.
				Support Labor			\$	1,452.05	Represents the labor costs to support the Oracle Exadata environment.
									Represents the software license costs to support the Oracle Exadata servers, including Oracle Active Data Guard and
				Software License			\$.)	Advanced Security.
				Hardware Maintenance			\$	7,290.97	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				~			<u>^</u>		Represents costs associated with various software maintenance costs, including Oracle Active Data Guard and
	011142		F: 1M (11	Software Maintenance			\$	12,188.70	Advanced Security.
Divisional Compare LINIX Lance	Schedule 4.3 -	Comron	Fixed Monthly Fee Per Unit		\$	4 527 06			
Physical Server UNIX - Large	Section 6.7	Server	ree Per Unit	Hardware	\$	4,537.06	\$	1 860 20	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			\$,	Represents the hardware costs, install and refresh hardware amortized over the estimated asset life.
				Operating system license			\$		N/A
				Software license			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				ind an are maintenance			Ψ	155.70	Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software maintenance			\$	2.109.73	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	2				,	
Physical Server UNIX - Medium	Section 6.7	Server	Fee Per Unit		\$	2,692.34			
				Hardware			\$	1,238.48	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			\$	53.85	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License			\$	-	N/A
				Other Software License			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	188.47	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
									Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software Maintenance			\$	1,171.16	Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Physical Server UNIX - Small	Section 6.7	Server	Fee Per Unit		\$	1,684.89			
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License			\$		N/A
				Other Software License			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	269.58	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				C. G			¢	(72.05	Represents costs associated with various software license and maintenance costs, along with the labor and resources for
	Schedule 4.3 -		Fixed Monthly	Software Maintenance			\$	6/3.95	Level 2 support.
Physical Server UNIX - X-Large	Schedule 4.3 - Section 6.7	Server	Fixed Monthly Fee Per Unit		\$	5,238.56			
i nysicai Sciver Unix - A-Large	Section 0.7	SCIVEI	reereronn	Hardware	φ	5,230.30	S	2,147,81	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)			¢		Represents the labor to install and refresh hardware amortized over the estimated asset life.

				Operating System License		\$	-	N/A
				Other Software License		\$	52.39	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	523.85	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources
				Software Maintenance		\$	2.435.93	Level 2 support.
Physical Server Unix - X-Large - CWSD	Schedule 4.3 -		Fixed Monthly	~		÷	_,	
Dev/Test	Section 6.7	Server	Fee Per Unit		\$	4,628.27		
	Section 0.7	Berver	ree rei onit	Hardware	Ŷ	\$	1 897 59	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$		N/A
				Other Software License		\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$		Represents an anotation of corporate tools enarges and anti-virus costs to support corvers.
				manufe maintenance		φ	402.02	Represents the cost of the Mannehance Agreement for hardware support and oreax-ris services.
				Software Maintenance		2	2 1 5 2 1 4	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software Maintenance		φ	2,132.14	Level 2 support.
Discologia de la companya Winterla de sus s	Section 6.7	C	Fixed Monthly Fee Per Unit		¢	1,559.37		
Physical Server Wintel - Large	Section 0.7	Server	ree Per Unit	TT 1	Ф	1,339.37	545 70	
				Hardware		\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$		N/A
				Other Software License		\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	81.87	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance		\$	853.76	Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Physical Server Wintel - Medium	Section 6.7	Server	Fee Per Unit		\$	1,085.38		
				Hardware		\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$	21.71	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		\$	-	N/A
				Other Software License		\$	32.56	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	48.84	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance		\$	656.65	Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Physical Server Wintel - Small	Section 6.7	Server	Fee Per Unit		\$	874.58		
·				Hardware		\$	244.88	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating System License		S	_	NÁ
				Other Software License		S		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
								Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance		\$	549 23	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	sojina e mumenance		ψ	519.25	Lever = pappera
Physical Server Wintel - X-Large	Section 6.7	Server	Fee Per Unit		\$	1,823.60		
nysical Server Winter - A-Laige	Section 0.7	Server		Hardware	Ψ	1,023.00	706.92	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Hardware (Refresh Labor)				Represents the labor to install and refresh hardware amortized over the estimated asset life.
						3	31.19	
				Operating system license		\$	-	
				Software license		\$	46./8	Represents an allocation of corporate tools charges and anti-virus costs to support servers.

Exhibit 16.1-6a Resource Unit Price	e Decomposition	Option Term	1						
				Hardware Maintenance			\$	95.05	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
									Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software maintenance			\$	853.76	Level 2 support.
Physical Server Wintel - X-Large -	Schedule 4.3 -		Fixed Monthly						
CWSD Dev/Test	Section 6.7	Server	Fee Per Unit		\$	1,732.42			
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)			\$	29.63	Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license			\$	-	N/A
				Software license			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	90.29	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
									Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software maintenance			\$	811.07	Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
/irtual Guest Server - Windows	Section 6.7	Server	Fee Per Unit		\$	572.95			
				Hardware			\$	-	N/A
									Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License			\$	40.11	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	-	N/A
									Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance			\$	504.20	Level 2 support.
Virtual Guest Server - Windows - CWSD	Schedule 4.3 -		Fixed Monthly	5					
Dev/Test	Section 6.7	Server	Fee Per Unit		\$	544.31			
				Hardware			\$	-	N/A
							•		Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 4 years, the
				Operating System License			\$	38.10	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			ŝ		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			ŝ	-	N/A
							*		Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance			\$	479.00	Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Softmare maintenance			•	179.00	Lever L support.
/irtual Guest Server - Unix	Section 6.7	Server	Fee Per Unit		\$	1,203.20			
	Section 0.7	Berver	Tee Ter Olin	Hardware	ψ	1,205.20	S	-	N/A
				114/4/14/10			φ		Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License			\$	84 22	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			\$ \$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	30.10	N/A
				Thardware Maintenance			φ	-	Represents costs associated with various software license and maintenance costs, along with the labor and resources to
				Software Mainton an oo			¢ 1	002 00	Level 2 support.
Vietual Cuest Samuer Univ. CWCD	Sahadula 4.2		Eined Monthle	Software Maintenance			φ I	,002.00	Level 2 support.
/irtual Guest Server - Unix - CWSD	Schedule 4.3 -	S	Fixed Monthly		¢	1 1 4 2 0 4			
Dev/Test	Section 6.7	Server	Fee Per Unit	XX 1	Э	1,143.04	¢		N7.4
			+	Hardware			\$	-	
							¢	00.02	Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License			5		aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance			\$	-	N/A

Exhibit 16.1-6a Resource Unit Price	c Decomposition	Option Ten	1					
				Software Maintenance		\$	1,028.73	Represents costs associated with various software license and maintenance costs, along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly					
Virtual Guest Server - Linux	Section 6.7	Server	Fee Per Unit		\$	601.60		
				Hardware		\$	-	N/A
								Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$		aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License		\$	30.08	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	-	N/A
								Represents costs associated with various software license and maintenance costs, along with the labor and resources f
				Software Maintenance		\$	529.41	Level 2 support.
Virtual Guest Server - Linux - CWSD	Schedule 4.3 -		Fixed Monthly					
Dev/Test	Section 6.7	Server	Fee Per Unit		\$	571.52		
				Hardware		\$	-	N/A
								Represents the cost of software license upgrades/refresh. Based on the physical host refresh cycle of 5 years, the
				Operating System License		\$	40.01	aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License		\$	28.58	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$		N/A
								Represents costs associated with various software license and maintenance costs, along with the labor and resources the
				Software Maintenance		\$	502.93	Elevel 2 support.
	Schedule 4.3 -		Fixed Monthly					
Virtual Host Server - Windows / Linux	Section 6.7	Server	Fee Per Unit		\$	4,955.61		
	Section (),	501101	i to i ti cim	Hardware	•	\$	2,725,58	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$		Represents the labor to install and refresh hardware amortized over the estimated asset life.
				Operating system license		\$	-	N/A
				Software license		\$	148 67	Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$		Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
				nuruware mumenanee		φ	405.14	Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software maintenance		s	1 519 10	Level 2 support.
Virtual Host Server - Windows / Linux -	Schedule 4.3 -		Fixed Monthly	<i>Software maintenance</i>		φ	1,519.10	Level 2 support.
CWSD Dev/Test	Section 6.7	Comron	Fixed Monthly Fee Per Unit		¢	4,707.83		
C w SD Dev/Test	Section 6.7	Server	ree Per Unit	Hardware	\$	4,707.85	2 590 21	Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		3	2,389.31	Represents the labor to install and refresh hardware amortized over the estimated asset life.
						3	94.13	
				Operating system license		3	-	
				Software license		5		Represents an allocation of corporate tools charges and anti-virus costs to support servers.
				Hardware Maintenance		\$	439.98	Represents the cost of the Maintenance Agreement for hardware support and break-fix services.
						<i>•</i>		Represents costs associated with various software license and maintenance costs, along with the labor and resources for
				Software maintenance		\$	1,443.15	Evel 2 support.
	Schedule 4.3 -	2	Fixed Monthly		Ċ.	1.00		
Acclaim Riverbed	Section 6.8	Server	Fee Per Unit		\$	1,905.36		
				Hardware		\$	854.43	Represents the hardware costs, architecture, installation and monthly lease payments for a leasing term of 4 years.
				Hardware (Refresh Labor)		\$	-	n/a
				Operating System License		\$	-	n/a
				Other Software License		\$	-	n/a
				Hardware Maintenance		\$		Represents the third party costs to maintain the hardware.
				Support Labor		\$	330.00	Represents Contractor labor to install and break fix the hardware.
				Software Maintenance		\$	-	n/a

	Schedule 4.3		Fixed Monthly					
nfrastructure Services	Section 6.8	Month	Fee Per Unit		\$ 335.063.5	8		
				Service Desk Services	,,	\$	-	N/A
								Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				End User Services		\$	87.381.67	support of End User Services.
						÷	01,000100	Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				Network Services		\$	170.804.16	support of Network Services.
						÷		Represents the portion of Labor, Hardware, Software and Other Direct Costs to provide Infrastructure Services in
				Data Center Services		\$	76,877.75	support of Data Center Services.
				Application Maintenance &				
				Operations Services		\$	-	N/A
				Application Development Services		\$	-	N/A
								Represents the hardware cost of the Routers, Switches and circuit costs, Servers. Refresh has been included based on
				Hardware				depreciation period shown on Exhibit 16.1-1.
				Software				Represents the software costs associated with Infrastructure hardware and Software to run the environment.
				Labor				Represents the Labor to support Infrastructure Services as defined in Section 2.8 of the Technical Proposal.
	Schedule 4.3 -		Fixed Monthly					
Development & Test Services	Section 6.9	Month	Fee Per Unit		\$ 235,207.1	1		
	Section (1)	intentin		Service Desk Services	• 200,20711	\$	-	N/A
				End User Services		\$	-	N/A
				Network Services		\$	-	N/A
				Data Center Services		\$	-	N/A
				Application Maintenance &		Ŷ		Represents the portion of Dev and Test services attributable to providing Application Maintenance & Operations
				Operations Services		\$	83,171.22	
				Application Development Services		\$		Represents the portion of Dev and Test services attributable to providing Application Development Services.
						Ŧ	,,	Represents the hardware cost of the Routers, Switches and circuit costs, Servers to support the Development and Test
				TT 1				
				Hardware				environment. Refresh has been included based on depreciation period shown on Exhibit 16.1-1.
				Software				Represents the software costs associated with Development and Test Services Software.
								Represents the Labor to support Development and Test Environment as defined in Section 2.8 of the Technical
	<u> </u>	-		Labor				Proposal.
	Schedule 4.3 -		Fixed Monthly		A	_		
/irtual Fax	Section 6.10	Account	Fee Per Unit	77 J	\$ 38.2	8		
		-		Hardware		\$	-	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Operating System License		\$	-	Represents the cost of software license upgrades/refresh.
		-		Other Software License		\$	27.05	Represents the estimate of the Non-OS License Software.
						¢		Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
		-		Hardware Maintenance		\$	-	above.
						¢	5 .02	Represents costs associated with software maintenance along with the labor and resources for support by vendor and
		-		Software Maintenance		\$		Contractor.
				IMAR		\$	4.20	Represents the labor costs for IMAR activities.
A #= -1 - 1 - 1 - 0	Schedule 4.3	Und C 1	Fixed Monthly		¢ 07	0		
Attached Storage – AS/400	Section 6.12	Used Gigabyte	Fee Per Unit	11 1	\$ 0.7	U		
				Hardware		\$	-	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
						¢		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
			ļ	Operating System license		\$	-	apportioned over the assumed baseline volumes.
				Other Software License		\$	-	Represents the estimate of the Non-OS License Software

Exhibit 16.1-6a Resource Unit	Price Decompositio	n Option Term		1					
							<u>^</u>		Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware maintenance			\$	0.185	
	<u> </u>			Software maintenance			\$	0.510	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3	U. LC: L	Fixed Monthly		¢	(72			
Attached Storage – Mainframe	Section 6.12	Used Gigabyte	Fee Per Unit	YY 1	\$	6.73	¢		
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
							¢		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System license			\$	-	apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents the estimate of the Non-OS License Software
				TT 1 · · ·			¢		Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware maintenance			\$		above.
	0.1.1.1.4.2		E 114 41	Software maintenance			\$	4.64	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -	U. LC: L	Fixed Monthly		¢	0.72			
Attached Storage - Unix	Section 6.12	Used Gigabyte	Fee Per Unit	** 1	\$	0.73	¢	0.00	
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				Operating System License			\$		N/A
				Other Software License			\$		N/A
				Hardware Maintenance			\$		N/A
				Software Maintenance			\$	0.50	Represents costs associated with storage management software, and the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Attached Storage - WINTEL	Section 6.12	Used Gigabyte	Fee Per Unit		\$	0.52			
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 4 years.
				Operating System License			\$		N/A
				Other Software License			\$		N/A
				Hardware Maintenance			\$		N/A
				Software Maintenance			\$	0.33	Represents costs associated with storage management software, and the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Storage - Archive Tier	Section 6.12	Used Gigabyte	Fee Per Unit		\$	0.20			
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
									Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents the estimate of the Non-OS License Software in support of the DPC.
									Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware Maintenance			\$		above.
				Software Maintenance			\$	0.02	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Storage - Primary Tier	Section 6.12	Used Gigabyte	Fee Per Unit		\$	0.47			
				Hardware			\$		Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
									Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents the estimate of the Non-OS License Software in support of the DPC.
									Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware Maintenance			\$	0.04	above.
				Software Maintenance			\$	0.26	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Storage - Secondary Tier	Section 6.12	Used Gigabyte	Fee Per Unit		\$	0.32			
				Hardware			\$	0.08	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.

Exhibit 16.1-6a Resource Unit Price	e Decomposition	n Option Term							
	1								Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
				Other Software License			\$	0.03	Represents the estimate of the Non-OS License Software in support of the DPC.
									Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware Maintenance			\$	0.03	above.
				Software Maintenance			\$	0.17	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly						
Storage - Document Processing Center 1	Section 6.12	Unit	Fee Per Unit		\$	17,408.16	5		
				Hardware			\$	9,032.90	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years
				Operating System License			\$		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents the estimate of the Non-OS License Software in support of the DPC.
				omer sojimare Electise			Ŷ		Represents the cost of the Maintenance Agreement for hardware support of the D10.
				Hardware Maintenance			\$	3,617.03	
				Software Maintenance			\$		Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software municiance			φ	2,030.29	represents costs associated with software maintenance along with the labor and resources for Level 2 support.
Storage - Document Processing Center 2	Section 6.12	Unit	Fee Per Unit		\$	10,319.40			
Storage - Document Processing Center 2	Section 0.12	Oint	reerer onne	Hardware	ψ	10,517.40	\$	5 354 62	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years
				114/4//4/			φ		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
				Other Software License			\$		Represents the estimate of the Non-OS License Software in support of the DPC.
				Other Software Electrise			ψ		Represents the cost of the Maintenance Agreement for hardware support of the DFC.
				Hardware Maintenance			\$	2,144.14	
				Software Maintenance			Ф Ф	/	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Software Maintenance			ψ	1,215.40	Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
Storage - Immutable Tier (1TB)	Section 6.12	1 Terabyte	Fee Per Unit		\$	355.57	,		
Storage - minimutable filer (11D)	Section 0.12	Tretabyte	reerer onn	Hardware	ψ	555.57	\$	177 43	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				i anaro			ψ		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
				Other Software License			\$		N/A
				omer sojtware Electise			ψ		Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware Maintenance			\$	27.38	
				Software Maintenance			\$		Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
	Schedule 4.3 -		Fixed Monthly	Softmare mannenance			÷	0011	reproving constants of the manifestimate manifestimate and the most and resources for Berri B support
Storage - Immutable Tier (500GB)	Section 6.12	512 Gigabyte	Fee Per Unit		\$	177.79			
	Stellon on 2	012 orgaojae		Hardware	Ŷ	1,,,,,,,	S	88.54	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
		1					\$		Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			\$		apportioned over the assumed baseline volumes.
		1	1	Other Software License			\$		N/A
							*		Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware noted
				Hardware Maintenance			\$	13.69	
		1	1	Software Maintenance			\$		Represents costs associated with software maintenance along with the labor and resources for Level 2 support.
NetBackup Solution Amazon Web	Schedule 4.3 -	1	1				Ť	201.2	
Services	Section 6.13	ТВ	Fixed Monthly		\$	86.31			
	20010110110	10	- mea monuly	Hardware	Ψ	00.51	\$	-	NA
			1	Hardware Maintenance			¢		NA
							J.		

		^		Solution Support			\$ 32.49	P Represents costs associated with labor activities to support the solution.
	Schedule 4.3 -		Fixed Monthly	Solution Support			φ 52.4,	Represents costs associated with abor activities to support the solution.
Enterprise Application Access	Section 2.6	Month	Fee Per Unit		\$	78,203.57		
Site prise Application Access	Section 2.0	Wohth	ree rer onn	Hardware	ψ	10,205.51	s -	Represents the hardware costs, installation and monthly lease payments for a leasing term of 5 years.
				inaraware.			φ	Represents the cost of software license upgrades/refresh. Based on the refresh cycle of 5 years, the aggregated cost is
				Operating System License			s -	apportioned over the assumed baseline volumes.
				Other Software License			<u>\$</u> 56,218,59	9 Represents the estimate of the Non-OS License Software.
				other software Electise			\$ 50,210.5	Represents the cost of the Maintenance Agreement for hardware support and break-fix services, for the hardware note
				Hardware Maintenance			s -	above.
							Ŷ	Represents costs associated with software maintenance along with the labor and resources for support by vendor and
				Software Maintenance			\$ 21.984.98	8 Contractor.
Optional Item Catalog (OIC) - Software	Exhibit 16.1 -		Fixed Fee Per				¢,;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;	
Addition	Section 10.2	Add	Unit		\$	2,450.00		
				Hardware	+	_,	\$ 221.32	2 Represents the lab workstations used to test MSI packing.
				Operating System License			\$ -	
				Other Software License			\$ 48.28	8 Represents desktop software packaging and installation kit software.
				Hardware Maintenance			\$ -	
				Software Maintenance			\$ 2,180.40	Represents the labor costs for adding software to the catalog of available software.
	Exhibit 16.1 -		Fixed Fee Per				,	
Optional Item Catalog (OIC) - Update	Section 10.2	Update	Unit		\$	1,470.00		
		1		Hardware		,	\$ 118.19	P Represents the lab workstations used to test MSI packing.
				Operating System License			\$ -	
				Other Software License			\$ 27.46	6 Represents desktop software packaging and installation kit software.
				Hardware Maintenance			\$ -	
				Software Maintenance			\$ 1,324.35	5 Represents the labor costs for updating software to the catalog of available software.
Transition Services - Service Desk			Fixed Fee Per	0			,	
Framework	Schedule 2.1	Milestone	Unit					
				Hardware				N/A
				Software				N/A
				Labor				N/A
Transition Services - Application Services			Fixed Fee Per					
Framework	Schedule 2.1	Milestone	Unit					
				Hardware				N/A
				Software				N/A
				Labor				N/A
Transition Services - End User Services			Fixed Fee Per					
Framework	Schedule 2.1	Milestone	Unit					
				Hardware				N/A
				Software				N/A
				Labor				N/A
Transition Services - Network Services			Fixed Fee Per					
Framework	Schedule 2.1	Milestone	Unit					
				Hardware				N/A
				Software				N/A
				Labor				N/A
Transition Services - Data Center			Fixed Fee Per					
Services Framework	Schedule 2.1	Milestone	Unit	1				

	Î.	-		Hardware		N/A
				Software		N/A
				Labor		N/A
Transition Services - Cross Functional			Fixed Fee Per			
Services Framework	Schedule 2.1	Milestone	Unit			
				Hardware		N/A
				Software		N/A
				Labor		N/A
Transition Services - Transition			Fixed Fee Per			
Completion	Schedule 2.1	Milestone	Unit			
				Hardware		N/A
				Software		N/A
				Labor		See TS7 - Completion tab for details.

*Schedule 4.3 Reference includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Schedule 4.3. For example, the Resource Unit for Desktop - Standard Workstation includes not only the responsibilities as stated in Section 4.5 of the End-User Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the End-User Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

The mainframe RU unit volumes are based on the R24 CPUs *With the exception of 2.3.1.4 and 2.3.1.5 and their respective requirements