

Noise Complaint Process Chart

Inquiry Received Call,
Website, Letter



File Opened & Inquiry
Begins



Data Compiled



Noise Officer considers available data (altitude, pattern, quiet hours, flight tracks) & follows-up with person making inquiry and/or pilot, as needed or requested:



Pilot Following Usual
Practices or Not Using
Palomar Airport



Follow-up With Caller if
Needed or Requested



Pilot Not Following Usual
Practices



Provide Data to Caller &
Recommend Contacting
FAA



Pilot Not Following VNAP
Quiet Hours



Follow-up With Caller if
Needed or Requested



Send Pilot Letter to Request
Future Compliance with VNAP