

County of San Diego Emergency Medical Services Local Emergency Medical Services Information System (LEMSIS)

SANDIEGOCOUNTY.GOV

RESOURCE BRIDGE

Facility Administrator User Manual



Resource Bridge

- ED and Specialty Care Availability and Diversion Status
- Resource Tracking
 - ED beds
 - IP boarding in ED
 - Surge/MCI capacity
- Alert Notifications
 - Drills
 - Bed counts
 - System info
- Hospital Hub
 - Real-time access to electronic EMS reports
 - ED enter Outcome data
- Reporting



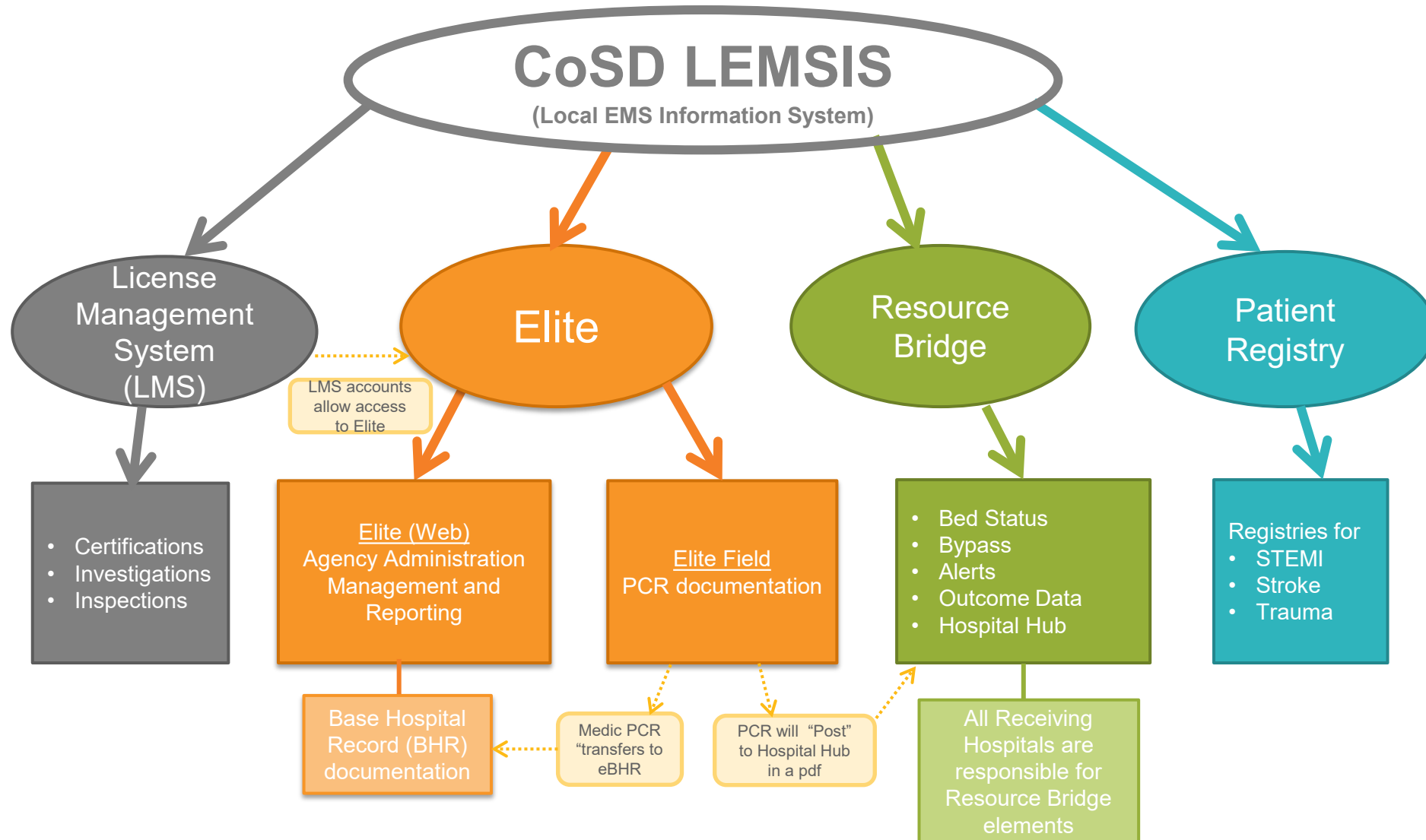
LEMSIS > Resource Bridge Goals and Objectives

LEMSIS Resource Bridge User will be....

- Familiar with the LEMSIS modules
- Able to understand the functions of Resource Bridge
- Able to understand how to navigate through and enter data into Resource Bridge for:
 - Diversion status
 - Alert notifications
 - Bed counts
 - Configure user account
 - Enter Outcome data
 - View reports



LEMSIS Overview



LEMSIS Terminology

- **Health and Safety Code 1797.227**– State mandate for the agencies to submit NEMSIS, CEMSIS and LEMSIS compliant data in real time to the LEMSA
- **NEMSIS** - National Emergency Medical Services Information System. NEMSIS is the national repository for EMS data
- **CEMSIS** - California Emergency Medical Services Information System
- **CoSD LEMSIS** - County of San Diego Local Emergency Medical Services Information System

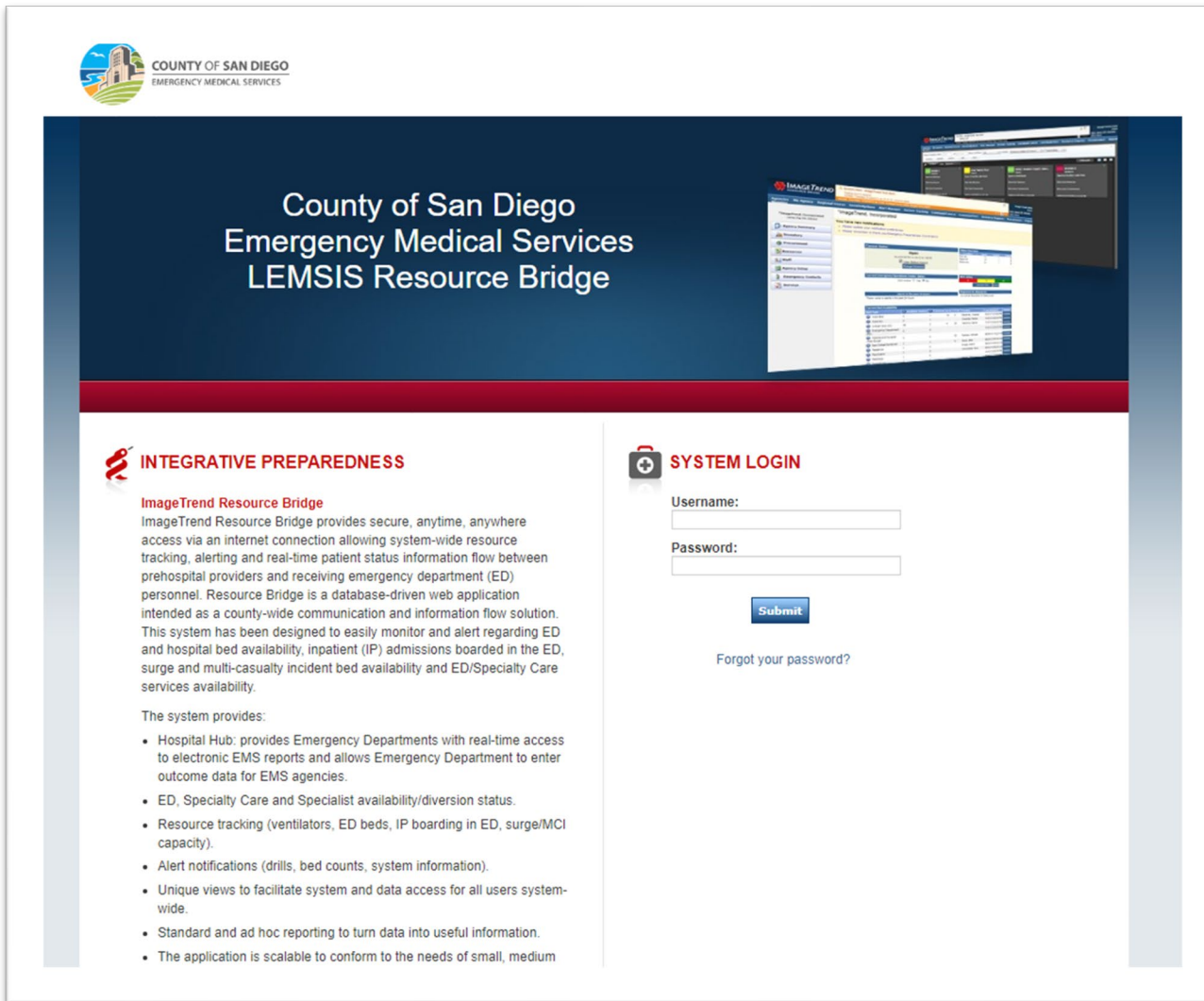


LEMSIS > Resource Bridge > Login

Resource Bridge > **Login**



LEMSIS > Resource Bridge > Login



The screenshot shows the login page for the County of San Diego Emergency Medical Services LEMSIS Resource Bridge. At the top left is the County of San Diego Emergency Medical Services logo. The main header area features the text "County of San Diego Emergency Medical Services LEMSIS Resource Bridge" and a small image of the system interface. Below the header, there are two main sections: "INTEGRATIVE PREPAREDNESS" and "SYSTEM LOGIN".

COUNTY OF SAN DIEGO
EMERGENCY MEDICAL SERVICES

County of San Diego Emergency Medical Services LEMSIS Resource Bridge

INTEGRATIVE PREPAREDNESS

ImageTrend Resource Bridge
ImageTrend Resource Bridge provides secure, anytime, anywhere access via an internet connection allowing system-wide resource tracking, alerting and real-time patient status information flow between prehospital providers and receiving emergency department (ED) personnel. Resource Bridge is a database-driven web application intended as a county-wide communication and information flow solution. This system has been designed to easily monitor and alert regarding ED and hospital bed availability, inpatient (IP) admissions boarded in the ED, surge and multi-casualty incident bed availability and ED/Specialty Care services availability.

The system provides:

- Hospital Hub: provides Emergency Departments with real-time access to electronic EMS reports and allows Emergency Department to enter outcome data for EMS agencies.
- ED, Specialty Care and Specialist availability/diversion status.
- Resource tracking (ventilators, ED beds, IP boarding in ED, surge/MCI capacity).
- Alert notifications (drills, bed counts, system information).
- Unique views to facilitate system and data access for all users system-wide.
- Standard and ad hoc reporting to turn data into useful information.
- The application is scalable to conform to the needs of small, medium

SYSTEM LOGIN

Username:

Password:

[Forgot your password?](#)

<https://cosd.imagetrendresourcebridge.com/>

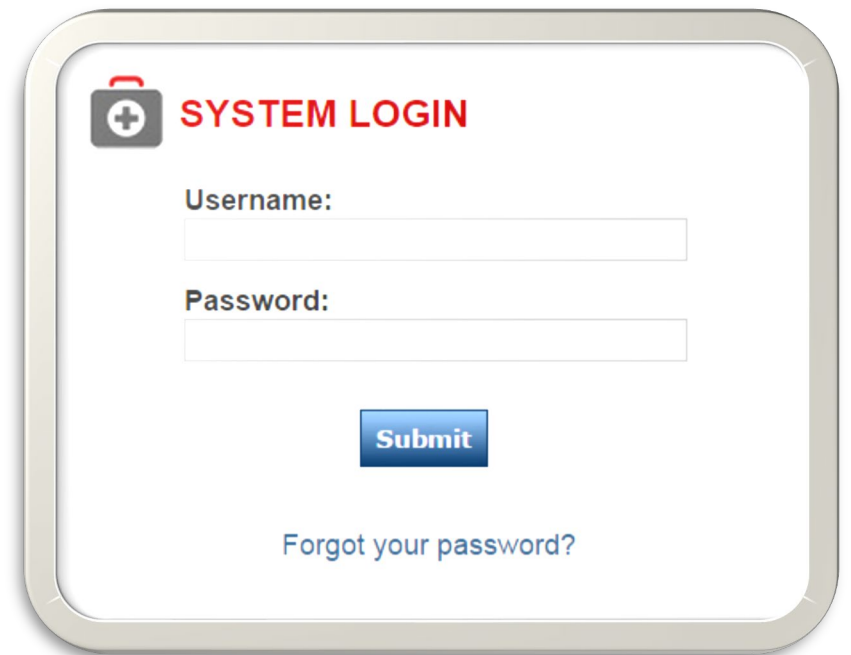
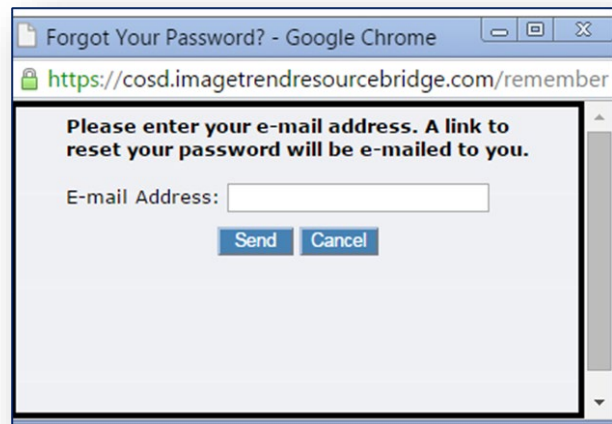
Login screen

- Username
- Password
- Prompted to change password on first login



Log-In

- Username = 1st letter of first name and full last name (ex. Jane Doe = jdoe)
- Initial Temporary Password = ***will be emailed to you***
- Unable to Log-In? Click on “Forgot your password?” under Submit button
- Enter your e-mail address (work e-mail). Await link to reset password

A screenshot of a "SYSTEM LOGIN" form. The form is enclosed in a rounded rectangular frame with a grey border. At the top left is a red medical cross icon. To its right, the text "SYSTEM LOGIN" is displayed in red. Below the icon and title are two input fields: "Username:" followed by a white text box, and "Password:" followed by a white text box. Below the password field is a blue "Submit" button. At the bottom center of the form is a blue link that says "Forgot your password?".

LEMSIS > Resource Bridge

Resource Bridge > Landing Page > *Privacy Agreement* > **My Agency Tab**

System Access & Privacy Agreement

By accessing this County application/system, you agree that:
System data is confidential and/or protected under the law.
You are an authorized user.
You will use the system only for business purposes.
System usage is logged and monitored for security purposes.

I Agree I Do Not Agree



LEMSIS > Resource Bridge > Facility User > Landing Page

Log-In Landing Page is My Agency/Agency Summary Dashboard

Username, Help, and Logout appears in top right corner

HOSPITAL ALERT - SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7/30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued: 07/25/2024 at 11:09 by Maria Healy

Alerts
HOSPITAL ALERT
SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7/30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued On: 07/25/2024 at 11:09
Issued By: Maria Healy
Alert Report
Acknowledge

Alerts in the past 24 hours
There were no alerts in the past 24 hours.

Current Emergency Operations Center Status
EOC Active: Yes No

Clock
Friday
July 26th, 2024
11:02:06 AM

Bed Information

Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
ED Boarding - Behavioral Health	5
ED Boarding - ICU	5
ED Boarding - Med-Surg	3
ED Boarding - Tele	25
Available Beds: # of Staffed & Available Beds	
Adult CCU/ICU	1
Behavioral Health	7
Burn	5
Isolation (Non-Negative Pressure)	1
Labor & Delivery	2
Med-Surg	0
Negative Pressure	1

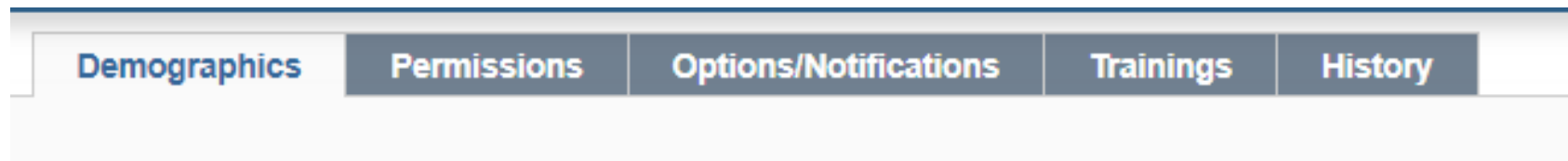


How Do I – Setup/Edit My Profile?

- On My Agency/Agency Summary Dashboard – “Click” on your name in the upper right-hand corner



- This action will open the Demographics, Permissions, Options/Notifications, Trainings and History tabs



How Do I – Setup/Edit My Profile?

- “Click” Edit Demographics

Demographics Permissions Options/Notifications Trainings History

Test FacilityAdmin

Demographics

First Name	Test
Middle Name	
Last Name	FacilityAdmin
Department	
Title	
Street Address	
City	
State	California
Postal Code	
Fax	
Pager	
Pager Provider	
Cell Phone	
E-mail	
Work Phone	
Extension	
Home Phone	
Date Format	mm/dd/yyyy

Edit Demographics



How Do I – Setup/Edit My Profile?

- Enter updated demographics and “click” **Save And Continue**

Demographics Permissions Options/Notifications Trainings History

Test FacilityAdmin

Demographics

First Name	Test *	Middle Name	Middle Name
Last Name	FacilityAdmin *		
Department			
Title			
Street Address			
City	City	State	California
Postal Code			
Fax			
Home Phone			
Work Phone	Work Phone	Extension	Extension
Cell Phone	Cell Phone	Verify	
Pager	Pager	Pager Provider	- Pager Provider - Verify
E-mail	E-mail *	Verify	

Additional Information

Choose Date format MM/DD/YYYY - 07/26/2024



How Do I – Setup/Edit My Profile?

- “Click” on **Edit Permissions**
- Enter updated Account Information and “click” **Save and Continue**

Demographics Permissions Options/Notifications Trainings History

Test FacilityAdmin

Account Information

Username	TestFacAdmin
Primary Agency	*ImageTrend, Inc
Permission Group	Facility Administrator
Staff/Volunteer	Staff
Current Status	Active
Patient Tracking Permission Group	
Command Center Settings	Command Center User
View All Rooms	No

Edit Permissions



Demographics Permissions Options/Notifications Trainings History

Test FacilityAdmin

Account Information

Username	Test
Password	Update Password
Primary Agency	*ImageTrend, Inc
Permission Group	Facility User
Staff/Volunteer	Staff
Content Rights	View Content Rights
Current Status	<input checked="" type="radio"/> Active <input type="radio"/> Inactive
Command Center Settings	Command Center User
View All Rooms	No

Save **Save And Continue** Back

How Do I – Setup/Edit My Profile?

- “Click” **Edit Options**
- “Enter updated Default Landing Page and “click” **Save and Continue**

The screenshot shows the 'Options' configuration page for 'Test FacilityAdmin'. The page has a navigation bar with tabs: Demographics, Permissions, Options/Notifications, Trainings, and History. Below the navigation bar, there are sub-tabs: Options, Alert Settings, Diversion Settings, Specialty Settings, Received Notifications, Alert Acknowledgements, and Command Center Settings. The 'Options' sub-tab is active. The configuration includes: Default Landing Page (My Agency), Default Patient Tracking Page (QPE/Log), Test Audio Configuration (- Test Audio Configuration -), and Play Audible Alerts (no). A yellow box highlights the 'Edit Options' button at the bottom left.



The screenshot shows the 'Options' configuration page for 'Test FacilityAdmin' after updates. The page has the same navigation bar and sub-tabs as the left screenshot. The 'Options' sub-tab is active. The configuration includes: Default Landing Page (My Agency), Default Patient Tracking Page (QPE/Log), Make available As Emergency Contact to other Agencies (No), and Play Audible Alerts (No). A yellow box highlights the 'Save And Continue' button at the bottom.

How Do I – Setup/Edit My Profile?

- Choose Alert Notification preferences for Alert Settings, Diversion and Specialty then “click” **Save and Continue** at the bottom of each page

The screenshot shows the 'Test FacilityAdmin' profile setup page. The 'Alert Settings' tab is selected and highlighted. A message indicates that the user does not have a cell phone number or pager provider selected. Below this, there are 'Save' and 'Save And Continue' buttons. The 'Alert Notifications' section contains a table with the following data:

Alert Type	Envelope Icon	Mobile Phone Icon	Pager Icon
Annex D/MCI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD 911 Resources Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Available Bed Count	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Bed and MCI Update	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Pre-Drill Announcement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS System Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COSD Notification to Facility Administrators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
County Ambulance Diversion	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ED Diversion System Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HOSPITAL ALERT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
INTERNAL DISASTER Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for 911 Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for Sys Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC – Weekly Roll Call*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC- Annex D Activation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Missing Person Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Patient Tracking Event	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Requests for Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

At the bottom of the page, there are 'Save' and 'Save And Continue' buttons, with 'Save And Continue' highlighted by a yellow box.



How Do I – Setup My Agency Dashboard?

- Navigate to Agency Summary under hospital name (upper left)
- On Dashboard - Select Widget Preferences (located on right)
 - Widget -“app” residing on the Dashboard allowing users to access a function. Multiple widgets are set-up on the Dashboard
- Place Check Mark in box next to corresponding widget
- Minimum CoSD LEMSIS REQUIRED Widgets:
 - Alerts
 - Alerts past 24 hrs.
 - Bed Information
 - Bed Surge
 - Clock
 - Current Emergency Operations Center Status
 - Current Specialty Availability
 - Current Status
 - MCI Patient Capacity
 - Send Alert
- Save – must Save or selection will disappear

The screenshot shows the 'Agency Summary' page in a web application. The top navigation bar includes 'Hospital Name' and 'Availability Status'. A dropdown menu is open under 'Hospital Name', with 'Agency Summary' highlighted. The main content area displays 'TREND INC.' and a 'Switch Agency' button. An orange arrow points from the 'Agency Summary' menu item to the 'Widget Preferences' panel on the right. This panel has a search bar and a 'Save' button. Below the search bar is a list of widgets, each with a checkbox. The following table summarizes the visible widget preferences:

Widget Name	Selected (Checked)
Agency Notes	<input type="checkbox"/>
Alerts	<input checked="" type="checkbox"/>
Alerts in the past 24 hours	<input checked="" type="checkbox"/>
Bed Information	<input checked="" type="checkbox"/>
Bed Surge	<input checked="" type="checkbox"/>
Clock	<input checked="" type="checkbox"/>
Current Emergency Operations Center Status	<input checked="" type="checkbox"/>
Current Specialty Availability	<input checked="" type="checkbox"/>
Current Status	<input checked="" type="checkbox"/>
Document Hub Favorites	<input type="checkbox"/>
Emergency Contact Favorites	<input type="checkbox"/>
MCI Patient Capacity	<input checked="" type="checkbox"/>
Monoclonal Antibody Survey Import	<input type="checkbox"/>
NHSN / Teletracking Import	<input type="checkbox"/>
Report 1	<input type="checkbox"/>
Report 2	<input type="checkbox"/>
Report 3	<input type="checkbox"/>
Report 4	<input type="checkbox"/>
Report 5	<input type="checkbox"/>
Report 6	<input type="checkbox"/>
Send Alert	<input checked="" type="checkbox"/>
Status Overview	<input type="checkbox"/>
Sticky Note	<input type="checkbox"/>

Recommended User Dashboard Orientation

- Helpful Hints: Any time changes are made remember to Save.
- To reposition widget right mouse, click on top blue bar of widget, hold then drag widget to preferred position.

The screenshot displays the IMAGE TREND Resource Bridge dashboard. At the top, a red banner contains a hospital alert: "HOSPITAL ALERT - SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF". Below this is a navigation bar with options like "Hospital Name", "Availability Status", "Alert Manager", etc. The main content area is divided into several widgets:

- Alerts:** Shows the hospital alert details, including the issue time (07/25/2024 at 11:09) and issuer (Marla Healy). It includes an "Alert Report" section and an "Acknowledge" button.
- Alerts in the past 24 hours:** States "There were no alerts in the past 24 hours."
- Current Emergency Operations Center Status:** Shows "EOC Active:" with radio buttons for "Yes" and "No" (selected).
- Clock:** Displays the date and time: "Friday, July 26th, 2024, 11:02:06 AM".
- Bed Information:** Contains two tables:

Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
ED Boarding - Behavioral Health	5
ED Boarding - ICU	5
ED Boarding - Med-Surg	3
ED Boarding - Tele	25
Available Beds: # of Staffed & Available Beds	
Adult CCU/ICU	1
Behavioral Health	7
Burn	5
Isolation (Non-Negative Pressure)	1
Labor & Delivery	2
Med-Surg	0
Negative Pressure	4
- Bed Surge:** A table with columns for "0Hr", "24Hr", and "72Hr", showing ED Boarding and Available Beds for different time periods.



LEMSIS > Resource Bridge

Resource Bridge > **My Agency Tab** > **Staff** > **Adding New User**



Staff – Adding a New User

- **Navigation:** My Agency or Agencies > Staff

The screenshot shows the top navigation bar of the hospital management system. The 'Hospital Name' dropdown menu is open, and the 'Staff' option is highlighted with a yellow box. Other menu items include Agency Summary, Agency Setup, Emergency Contacts, Survey, and Switch Agency. The main dashboard area contains several widgets: 'Current Status' (HOSPITAL OPEN), 'Bed Information', and 'ED Boarding' sections.



The screenshot shows the 'Staff' management page. The 'Add Staff' button is highlighted with a yellow box in the top right corner. The page includes a search bar, a 'Show Staff Of' dropdown menu, and a 'CLEAR' button.

Add Staff
button appears
in top right
corner

Staff – Adding a New User

- To ensure there are no duplicate users, please type Last Name of staff member you would like to add in Search box, check “All Status”, and “click” Go
- **or**
- Locate staff member under roster listing (view up to 200 staff per page by selecting “Per Page” in bottom right)
- If there is an existing profile, “click” on name to select and update content rights, demographics/activate profile. Otherwise, please proceed with adding the new user.

The screenshot displays the 'Staff' management interface. At the top, there is a navigation bar with links for Hospital Name, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. Below this is a search bar with a magnifying glass icon, a 'GO' button, and a 'CLEAR' button. To the right of the search bar is a dropdown menu for 'All Statuses' with its own 'GO' and 'CLEAR' buttons. Below the search bar is a table of staff members with the following columns: Name, User ID, Title, Email, and Permission. The table contains 11 rows of data. The first row is highlighted with a yellow border. At the bottom of the page, there is a footer with the text 'Records 1-10 of 12 | First | Previous | Next | Last |'.

Name	User ID	Title	Email	Permission
Admin, ImageTrend	imagetrend	Emergency Manager		System Admini
Escher, Chris	cescher			Specialty Progr
FacAdminPT, Test	TestFAPT			Facility Adminis
FacilityAdmin, Test	TestFacAdmin			Facility Adminis
FacilityUser, Test	TestFacUser			Facility User
HIMTeam, Test	TestHIMTeam			HIM Team
PTSearchOnly, Test	TestPTSearch			Patient Trackin
Riesterer, Christoph	criesterer			Facility Read O
SpecialtyUser, Test	TestSpecialty			Specialty Progr
test, test	ttest			Facility User



Staff – Adding New User Demographics Tab

- Enter Demographics
- Save and Continue

The screenshot shows a web application interface for adding a new user. At the top, there are two tabs: 'Demographics' (highlighted with a yellow box) and 'History'. Below the tabs is a header 'Add User'. The main form is titled 'Demographics' and contains the following fields:

- First Name: First Name *
- Middle Name: Middle Name
- Last Name: Last Name *
- Title:
- Street Address:
- City: City
- State: California
- Postal Code:
- Fax:
- Home Phone:
- Work Phone: Work Phone
- Extension: Extension
- Cell Phone: Cell Phone
- Verify:
- Pager: Pager
- Pager Provider: - Pager Provider -
- Verify:
- E-mail: E-mail *
- Verify:

Below the 'Demographics' section is the 'Additional Information' section, which includes a 'Choose Date format' dropdown menu set to 'MM/DD/YYYY - 07/31/2024'. At the bottom of the form, there are two buttons: 'Save' and 'Save And Continue' (highlighted with a yellow box).

Staff – Adding New User Permissions Tab

- Enter Account Information
 - Detailed instructions on next slide
 - First Name, Last Name and email required

The screenshot shows a web interface for managing user permissions. At the top, there are three tabs: 'Demographics', 'Permissions' (which is highlighted with a yellow border), and 'History'. Below the tabs, the name 'Jane Doe' is displayed. A yellow message bar states: 'User demographic information has successfully been saved.' Below this is the 'Account Information' section, which is highlighted with a blue header. This section contains several fields and options:

- Username:** jdoe
- Password:** Two input fields with masked characters (*****). A note below reads: 'Minimum of 5 characters, Cannot match any of previous 1 password(s).' Below the password fields are radio buttons for 'Force Password Change on Login': Yes and No.
- Primary Agency:** COSD EMS (dropdown menu)
- Permission Group:** Facility User (dropdown menu)
- Staff/Volunteer:** Staff (dropdown menu)
- Content Rights:** View Content Rights (link)
- Current Status:** Active and Inactive
- Report Writer Permission Group:** Report Writer Read only (dropdown menu)
- Command Center Settings:** Command Center User (dropdown menu)
- View All Rooms:** No

At the bottom of the form, there are three buttons: 'Save', 'Save And Continue' (highlighted with a yellow border), and 'Delete'.

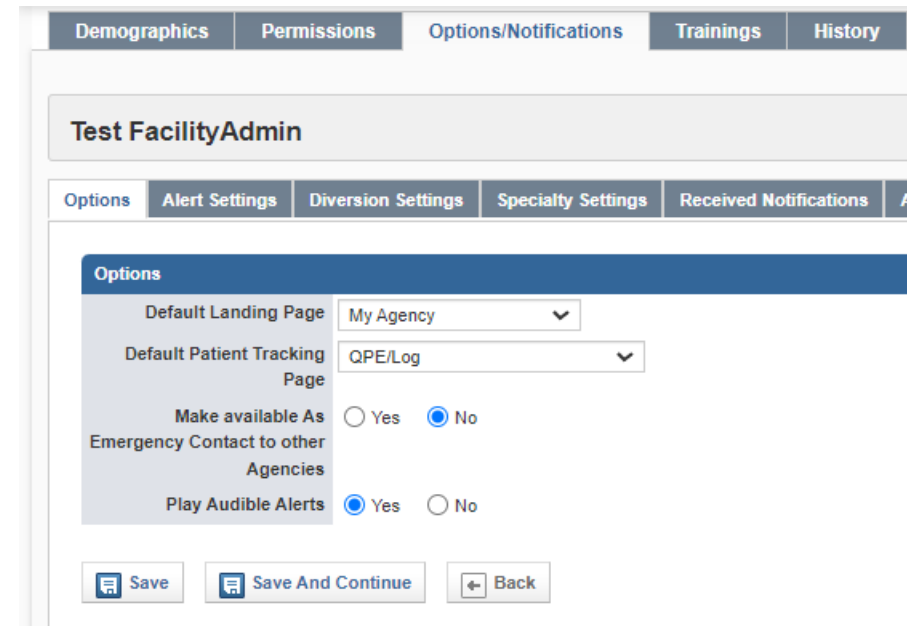
Staff – Adding New User Permissions Tab

- Enter Username: 1st letter of first name and full last name
- Enter temporary password
 - (Force password change on first login should be toggled to “Yes”)
- Assign Primary Agency – your facility
- Assign Permission Group: pre-set by CoSD
 - Facility User = ability to edit/update Diversion; edit/update bed counts; send/create alerts and view shared reports.
 - Read Only = no ability to edit/update/create Diversion, bed counts, alerts or reports. View only access to dashboards and reports.
- Assign Staff or Volunteer
- Content Rights: pre-set by CoSD > skip
- Current Status: select Active
- Report Writer Permission Group: select Report Writer Read only
- Command Center Settings: select Command Center User
- Save and Continue



Staff – Adding New User Options/Notifications Tab

- Default Landing Page: select My Agency or Availability Status from drop down menu
- Default Patient Tracking Page: QPE/Log
- Make Available As Emergency Contact to Other Agencies: select No
- Play Audible Alerts: select Yes
- Save and Continue



The screenshot shows a web interface for configuring user options. At the top, there are tabs for 'Demographics', 'Permissions', 'Options/Notifications', 'Trainings', and 'History'. The 'Options/Notifications' tab is selected. Below this, the user's name 'Test FacilityAdmin' is displayed. A secondary set of tabs includes 'Options', 'Alert Settings', 'Diversion Settings', 'Specialty Settings', and 'Received Notifications'. The 'Options' tab is active, showing the following settings:

- Default Landing Page**: My Agency (dropdown menu)
- Default Patient Tracking Page**: QPE/Log (dropdown menu)
- Make available As Emergency Contact to other Agencies**: Yes No
- Play Audible Alerts**: Yes No

At the bottom of the form, there are three buttons: 'Save', 'Save And Continue', and 'Back'.



Staff – Adding New User Options/Notifications Tabs

The remainder of the Notification/
Settings tabs:

- Alert Settings
- Diversion Settings
- Specialty Settings
- Received Notifications
- Alert Acknowledgments

are for Staff to choose their individual
options for their individual log-ins

Back out of screen by choosing Staff from Left Menu

Alert Type	Email	Mobile	Pager
Annex D/MCI	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD 911 Resources Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Available Bed Count	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Bed and MCI Update	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS Pre-Drill Announcement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CoSD EMS System Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
COSD Notification to Facility Administrators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
County Ambulance Diversion	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ED Diversion System Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HOSPITAL ALERT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
INTERNAL DISASTER Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for 911 Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MED CC - Monitor for Sys Req	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC – Weekly Roll Call*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Med CC- Annex D Activation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Missing Person Alert	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Patient Tracking Event	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Requests for Data	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



LEMSIS > Resource Bridge

Resource Bridge > **My Agency Tab** > **Staff** > **Updating Existing User**



Staff – Updating Existing User

- **Navigation:** My Agency or Agencies > Staff

The screenshot displays a web application interface for hospital management. At the top, a dark blue navigation bar contains the following menu items: Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. A dropdown menu is open under 'Hospital Name', listing options: Agency Summary, Staff (highlighted with a yellow box), Agency Setup, Emergency Contacts, Survey, and Switch Agency. Below the navigation bar, the main content area is divided into several widgets. On the left, there is a table for 'ED Boarding: # Pts Waiting for In-Patient Beds' with columns for '0Hr', '24Hr', and '72Hr'. The table lists two categories: 'ED Boarding - Behavioral Health' and 'ED Boarding - ICU'. In the center, a 'Current Status' widget shows 'HOSPITAL OPEN' with a green background, a timestamp 'As of 09:47 AM on 07/31 for 45:11', and buttons for 'View Status Report' and 'Update Status'. On the right, a 'Bed Information' widget shows a table for 'ED Boarding: # Pts Waiting for In-Patient Beds' with columns for 'Bed Type' and 'Bed Count'. The table lists 'ED Boarding - Behavioral Health' with a count of 5. A 'Widget Preferences | Save' link is visible in the top right corner of the main content area.



Staff – Updating Existing User

- Type Last Name of staff member in Search box and “click” Go
- **or**
- Locate staff member under roster listing (view up to 200 staff per page by selecting “Per Page” in bottom right)
- Once staff member located, “click” on name to select

Staff

Search GO CLEAR

Show Staff Of:

Name	User ID	Title	Email	Permission Group
Admin, ImageTrend	imagetrend	Emergency Manager		System Administrator
Escher, Chris	cescher			Specialty Program
FacAdminPT, Test	TestFAPT			Facility Administrator
FacilityAdmin, Test	TestFacAdmin			Facility Administrator
FacilityUser, Test	TestFacUser			Facility User
HIMTeam, Test	TestHIMTeam			HIM Team
PTSearchOnly, Test	TestPTSearch			Patient Tracking
Riesterer, Christoph	criesterer			Facility Read Only
SpecialtyUser, Test	TestSpecialty			Specialty Program
test, test	ttest			Facility User

Records 1-10 of 12 | First | Previous | Next | Last |



Staff – Updating Existing User

- Select **Edit Demographics**
- Make changes to demographics
- Select **Save And Continue**

The screenshot shows the 'User' profile page with the 'Demographics' tab selected. The page contains a list of demographic fields: First Name, Middle Name, Last Name, Department, Title, Street Address, City, State (California), Postal Code, Fax, Pager, Pager Provider, Cell Phone, Cell Phone Provider, E-mail (@rocketmail.com), Work Phone, Extension, and Home Phone. At the bottom left, the 'Edit Demographics' button is highlighted with a yellow box.



The screenshot shows the 'User' profile page with the 'Demographics' tab selected. The page contains a form with the following fields: First Name, Middle Name, Last Name, Department, Title, Street Address, City, State (California), Postal Code, Fax, Home Phone, Work Phone, Extension, Cell Phone, Cell Phone Provider, Pager, Pager Provider, and E-mail. At the bottom, the 'Save And Continue' button is highlighted with a yellow box.

Staff – Updating Existing User

- Select and Update Username, Password, Permission Groups and Employment Status on Permissions tab
- Never Delete staff
- If staff member leaves change Current Status to Inactive
- Once changes complete “click” **Save And Continue**

The screenshot shows a web interface for managing a user. At the top, there are four tabs: Demographics, Permissions (highlighted), Options/Notifications, and History. Below the tabs is a header for the user, labeled 'User'. A yellow message box states 'User demographic information has successfully been saved.' The main content area is titled 'Account Information' and contains several fields:

- Username:** Resource Bridge Login
- Password:** Update Password
- Primary Agency:** COSD EMS
- Permission Group:** Facility Administrator
- Staff/Volunteer:** Staff
- Content Rights:** View Content Rights
- Current Status:** Active (selected), Inactive
- Report Writer Permission Group:** Report Writer user
- Command Center Settings:** Command Center User
- View All Rooms:** No

At the bottom of the form, there are four buttons: Save, Save And Continue (highlighted), Delete, and Back. A note at the bottom right of the form states: '*If left blank, this will default to the settings under their San Diego Resource Bridge permission group.'

Staff – Updating Existing User

- Update information contained on Options tab
- “Click” **Save And Continue**
- Alert, Diversion, Specialty settings are set by the individual staff member
- Back out of screen by choosing Staff from Left Menu

The screenshot displays a web application interface for updating a user. At the top, there are four tabs: Demographics, Permissions, Options/Notifications (highlighted in yellow), and History. Below these is a header for the 'User' profile. A secondary set of tabs includes Options (highlighted in yellow), Alert Settings, Diversion Settings, Specialty Settings, Received Notifications, Alert Acknowledgements, and Command Center Settings. The main content area is titled 'Options' and contains several settings: 'Default Landing Page' set to 'My Agency', 'Regional Status Display' set to 'Enhanced', 'Make Available As Emergency Contact to other Agencies' with 'No' selected, and 'Play Audible Alerts' with 'No' selected. At the bottom, there are three buttons: 'Save', 'Save And Continue' (highlighted in yellow), and 'Back'.



LEMSIS > Resource Bridge

Resource Bridge > **My Agency Tab** > **Agency Setup**



Agency Setup

- **Navigation:** My Agency > Agency Setup

The screenshot displays a web application interface for agency management. At the top, a dark blue navigation bar contains the following menu items: Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. A dropdown menu is open under the 'Hospital Name' header, listing options: Agency Summary, Staff, Agency Setup (highlighted with a yellow box), Emergency Contacts, and Survey. Below the navigation bar, the main content area is divided into several sections. On the left, there is a 'Switch Agency' button and a table for 'ED Boarding: # Pts Waiting for In-Patient Beds' with columns for '0Hr', '24Hr', and '72Hr'. The table lists two categories: 'ED Boarding - Behavioral Health' and 'ED Boarding - ICU', both with a last updated timestamp of 'Wednesday 06/21/2017 09:59 AM'. In the center, the 'Current Status' widget shows 'HOSPITAL OPEN' in green, with a sub-message 'As of 09:47 AM on 07/31 for 45:11'. It includes a 'View Status Report' link and an 'Update Status' button. On the right, the 'Bed Information' widget shows a table with columns for 'Bed Type' and 'Bed Count'. It lists 'ED Boarding - Behavioral Health' with a count of 5. A 'Widget Preferences | Save' link is visible in the top right corner of the main content area.



Agency Setup – Overview Tab

- Overview tab is View Only
- CoSD EMS System Administrators can make changes to Overview tab

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | D

Overview | Locations | Identifiers | Contact Numbers | Diversion | Beds | Specialty | Hospital Hub Connections

Hospital

Overview

Agency Overview

Region: Riverside County
Agency Name: *ImageTrend, Inc
Agency ID: 1855
American Hospital Association Number: 0
EMS Destination Code: No
NDMS: No
Agency Type: Hospital
Patient Tracking Type: Agency
Patient Tracking Sub-Locations: [+ Add/Edit Sub-Locations](#)
Active: Yes
Demo: No
Association Member: No
Critical Access Hospital: No
HPP Participating Hospital: No
Created On: Unknown
Modified On: Wednesday, October 31, 2018, By Amelia Kenner Brininger

Services & Capabilities

Agency Categories: BURNS PEDIATRICS STEMI STROKE TRAUMA
Service Categories: Available | Selected

Agency Trauma Level: Level 1 Level 2 Level 3 Level 4 Not Applicable
Agency Stroke Level: Comprehensive Primary Stroke-Ready Not Applicable
Agency Cardiac Level: Receiving Centers Phase 2 Phase 3 Not Applicable
Percutaneous Coronary Intervention: Yes No
Tracking Statuses

Attach Logo

Logo: No file chosen
 Remove Logo



Agency Setup – Locations Tab

- Input Facility addresses for Business (required), Shipping (optional), Pharmacy (optional) and ACS sites (optional)
- Input Helipad coordinates (optional)

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document

Overview | **Locations** | Identifiers | Contact Numbers | Diversion | Beds | Specialty | Hospital Hub Connection

Hospital

Locations

HeloPads	HeloPad	Latitude Degree	Longitude Degree
	No HeloPads added. Use the fields below to add your first HeloPad.		

Business Location

Address: 2085 kensington blvd
Address 2:
Suite/Apt #:
City: Lakeville
County: Los Angeles
State: Minnesota
Postal Code: 55044
3 Digit County FIPS: 037
5 Digit State/County FIPS: 35180

Shipping Address

Same as Business Address:
Address: 2085 kensington blvd
Address 2:
Suite/Apt #:
City: Lakeville
County: Los Angeles
State: Minnesota
Postal Code: 55044

Pharmacy Loading Dock

Same As: Business Address Shipping Address
Address: 2085 kensington blvd
Address 2:
Suite/Apt #:
City: Lakeville
County: Los Angeles
State: Minnesota
Postal Code: 55044

Alternate Care Site (ACS) 1

ACS 1 Name:
Address:
Address 2:



Agency Setup – Identifiers Tab



- Input Medicare/CMS identifiers (optional)

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More ▾

Overview | Locations | **Identifiers** | Contact Numbers | Diversion | Beds | Specialty | Hospital Hub Connection

Hospital

Identifiers

Listed below are additional identifiers that have been set up for this agency. Use the fields below to add identifiers. Use the  button to edit an identifier and the  button to remove an identifier.

Identifier	Value	Actions
--Select An Identifier-- ▾	<input type="text"/>	No identifiers added. Use the fields below to add your first identifier.



Agency Setup – Contact Numbers Tab

- Select Contact Number type from drop down menu
- Enter Contact Number
- Select “public” (optional)
- “Click” Save Contact Number
- Repeat steps 1-4 as needed

The screenshot shows a web application interface for managing contact numbers. At the top, there is a navigation bar with tabs: Hospital Name, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. Below this is a secondary navigation bar with tabs: Overview, Locations, Identifiers, Contact Numbers (highlighted), Diversion, Beds, Specialty, and Hospital Hub Connection. The main content area is titled 'Hospital' and 'Contact Numbers'. A text block explains: 'Listed below are numbers that have been set up for this agency. Use the fields below to add numbers. Mark a number as public to indicate that it is available to other agencies for emergency contact. Use the [edit icon] button to edit a number and the [delete icon] button to remove a number.' Below this is a table with columns: Device, Number, Public, and Actions. The table contains three rows: 'Agency Satellite phone number' (with a dropdown arrow), 'General Admissions Phone Number' (with number 952-469-1589 and a checked 'Public' checkbox), and 'Phone Number' (with number 555-5555 and an unchecked 'Public' checkbox). Each row has an 'Actions' column with edit and delete icons. At the bottom right of the table area is a 'Save Contact Number' button.

Device	Number	Public	Actions
Agency Satellite phone number		<input type="checkbox"/>	
General Admissions Phone Number	952-469-1589	<input checked="" type="checkbox"/>	[edit] [delete]
Phone Number	555-5555	<input type="checkbox"/>	[edit] [delete]



Agency Setup – Additional Tabs

- Additional tabs (Diversion, Beds, Specialty and Hospital Hub Connection are View Only)
- CoSD EMS System Administrators can make changes to the Pre-set variables on the tabs

↶ Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More ▾

Overview | Locations | Identifiers | Contact Numbers | **Diversion** | Beds | Specialty | Hospital Hub Connection

Hospital

Diversion

Diversion Status Time Limits	
Status Description	Time Limit
HOSPITAL OPEN	<input type="text" value="0"/>
INTERNAL DISASTER	<input type="text" value="0"/>
DoD // INTERMITTENT ACCESS	<input type="text" value="0"/>

Minimum time open after any closing event: Minutes



LEMSIS > Resource Bridge

Resource Bridge > **My Agency Tab** > **Emergency Contacts Add/Edit**



Agency – Emergency Contacts

- **Navigation:** My Agency or Agencies > Emergency Contacts

The screenshot shows a web application interface for hospital emergency contacts. The top navigation bar includes a 'Hospital Name' dropdown menu, which is currently open and has 'Emergency Contacts' highlighted. Other navigation options include 'Availability Status', 'Alert Manager', 'Patient Tracking', 'Command Center', 'Hospital Hub', 'Reports', 'Document Hub', and 'More'. The main content area is divided into three panels:

- Left Panel:** A table for 'ED Boarding: # Pts Waiting for In-Patient Beds'. It has columns for 'Bed Type', '0Hr', '24Hr', and '72Hr'. Below the table, there are links for 'ED Boarding - Behavioral Health' and 'ED Boarding - ICU', both with checkboxes and last updated timestamps.
- Center Panel:** A 'Current Status' widget showing 'HOSPITAL OPEN' in green. Below this, it says 'As of 09:47 AM on 07/31 for 45:11' and includes a 'View Status Report' link and an 'Update Status' button.
- Right Panel:** A 'Bed Information' widget with a table for 'ED Boarding: # Pts Waiting for In-Patient Beds'. It has columns for 'Bed Type' and 'Bed Count'. Below the table, there is a link for 'ED Boarding - Behavioral Health' with a checkbox and a value of '5'.

Additional UI elements include a 'Switch Agency' button, 'Widget Preferences | Save' link, and a 'Test' button in the top right corner.



Agency – Emergency Contacts Add/Edit

- Enter contact numbers for Prehospital Agency, County EMS, Base Hospital Radio Room, local EDs and other entities

- Add
- Edit
- Search
- Print

The screenshot shows a web application interface for managing emergency contacts. At the top, there is a navigation bar with links for Hospital Name, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. Below this, the page title is "Emergency Contacts - Hospital".

The interface is divided into two main sections:

- Agencies:** This section features a table with columns for Category, Agency Name, Region, Address, and Contacts. A search bar with "GO" and "CLEAR" buttons is located above the table. A "+ Add Agency" button is positioned to the right of the search bar. A "- bulk action -" dropdown menu is located below the table.
- Contacts:** This section features a table with columns for Category, Name, Agency, Title, Work Phone, Cell Phone, Pager, Fax, and Email. A search bar with "GO" and "CLEAR" buttons is located above the table. A "+ Add Contact" button is positioned to the right of the search bar. A "- bulk action -" dropdown menu is located below the table.



Agency – Emergency Contacts Add/Edit

1. Choose from existing or “Type In”
 2. Enter contact information
 3. If needed, add additional contact line
 4. “Click” **Submit**
- Repeat steps 1,2,3 as needed

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More

Find Agency

test [GO] [CLEAR] [Type In]

Name	Type	Address	City	State	Postal Code
Test EMS Agency	Emergency Medical Services				

Records 1-1 of 1 | First | Previous | Next | Last | Per Page 10

Back

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center

Add Emergency Contact

Emergency Contact Agency

Agency Name: [Text Field]

Agency Category: Available | Selected

Emergency Contact Information

Address: [Text Field]

City: [Text Field]

State: [State ->]

Postal Code: [Text Field]

Stop Over Location: [Text Field]

Evacuation Site: Yes No

Additional Information: [Text Area]

Contact Information

Contact Device: [Text Field]

Contact Information: [Text Field]

Add Contact Line

Submit Cancel



LEMSIS > Resource Bridge

Resource Bridge > **My Agency Dashboard Tabs**



LEMSIS > Resource Bridge > Facility User > Landing Page > Tab Selections

Landing Page Tabs

- Availability Status
- Alert Manager
- Patient Tracking
- Command Center
- Hospital Hub
- Reports
- Document Hub
- More...



The screenshot shows the LEMSIS Resource Bridge Facility User Landing Page. At the top, there is a navigation bar with the following tabs: Hospital, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, and More. A yellow box highlights the 'Availability Status' tab. Below the navigation bar, the page is divided into several sections: 'Bed Surge' (with a table for Bed Type, 0Hr, 24Hr, 72Hr), 'Alerts in the past 24 hours', 'Current Emergency Operations Center Status' (EOC Active: Yes/No), 'Current Specialty Availability' (listing specialties like CT SCANNER, HELIPAD, ED Impact Status, etc.), 'Bed Information' (with a table for Bed Type and Bed Count), and 'Available Beds: # of Staffed & Available Beds' (with a table for various bed types like Adult CCU/ICU, Behavioral Health, etc.). A yellow arrow points from the 'Availability Status' tab in the navigation bar to the 'Availability Status' tab in the bottom navigation bar.

LEMSIS > Resource Bridge

Resource Bridge > **Availability Status Tab**



LEMSIS > Resource Bridge > Availability Status

- Select Availability Status from tab selections

HOSPITAL ALERT - SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7:30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued: 07/25/2024 at 11:09 by Marla Healy

Hospital Name | **Availability Status** | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More

Home +

Widget Preferences

Alerts

HOSPITAL ALERT
SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7:30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued On: 07/25/2024 at 11:09
Issued By: Marla Healy
Alert Report
 Acknowledge

Alerts in the past 24 hours
There were no alerts in the past 24 hours.

Current Emergency Operations Center Status
EOC Active: Yes No

Clock
Friday
July 26th, 2024
11:02:06 AM

Bed Information

Bed Type	Bed Count
ED Boarding - Behavioral Health	5
ED Boarding - ICU	5
ED Boarding - Med-Surg	3
ED Boarding - Tele	25

Available Beds: # of Staffed & Available Beds

Adult CCU/ICU	1
Behavioral Health	7
Burn	5
Isolation (Non-Negative Pressure)	1
Labor & Delivery	2
Med-Surg	0
Negative Pressure	1

Bed Surge

Bed Type	0Hr	24Hr	72Hr
ED Boarding: # Pts Waiting for In-Patient Beds			
ED Boarding - Behavioral Health			
ED Boarding - ICU			
ED Boarding - Med-Surg			
ED Boarding - Tele			

Available Beds: # of Staffed & Available Beds

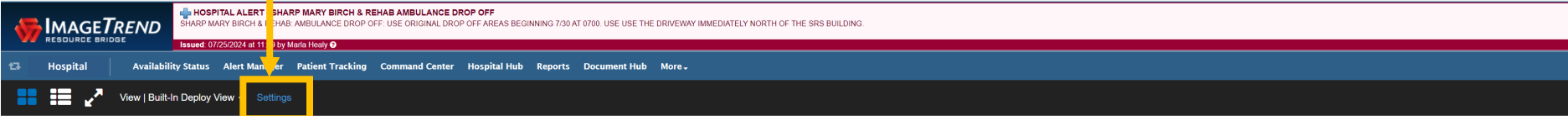
Adult CCU/ICU			
---------------	--	--	--



LEMSIS > Resource Bridge > Availability Status Tab View Setup

- This is the default view before recommended set-up

Select Settings button



MARC <hr/> Region Alternate Care Sites Diversion Updated - Diversion Reason -	Dispatch Agencies <hr/> Region No Region Diversion Updated - Diversion Reason -	No Agency <hr/> Region No Region Diversion Updated - Diversion Reason -	Mission Hospital <hr/> Region Orange County Diversion Updated - Diversion Reason -
*ImageTrend, Inc <hr/> Region Riverside County Diversion Updated 10/12/2023 12:40 Diversion Reason -	Temecula Valley Hospital <hr/> Region Riverside County Diversion Updated 09/28/2020 12:31 Diversion Reason -	Alvarado Parkway Institute <hr/> Region San Diego County Diversion Updated - Diversion Reason -	COSD EMS <hr/> Region San Diego County Diversion Updated - Diversion Reason -
Kaiser Foundation Hospital San Marcos <hr/> Region San Diego County Diversion Updated 08/20/2023 08:35 Diversion Reason	Kaiser San Diego Medical Center <hr/> Region San Diego County Diversion Updated 02/02/2024 06:13 Diversion Reason	Kaiser Zion Medical Center <hr/> Region San Diego County Diversion Updated 01/13/2024 23:19 Diversion Reason -	Kindred Hospital San Diego <hr/> Region San Diego County Diversion Updated - Diversion Reason -



LEMSIS > Resource Bridge > Availability Status Tab View Setup

- Availability Status View set-up page
 - Select fields and options to populate the Availability Status view

Hospital | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More ▾ | Test

Availability Status Settings

Submit | | |

View Name

Name:

(0/4)

Name	Available	Selected
	Distance	
	Region	
	Diversion	
	Type	

(0/98)

Name	Available	Selected
	Agency Number	
	Bed - Adult CCU/ICU	
	Bed - Behavioral Health	
	Bed - Burn	
	Bed - CCT RNs Staffed by Your Agency	
	Bed - COVID Positive Patients Awaiting SNF-Placemen	
	Bed - ED Boarding - IMC	
	Bed - Hyperbaric	
	Bed - Isolation (Non-Negative Pressure)	

Display

Default View: Yes No

Layout:

Sort Order 1:

Sort Order 2:



LEMSIS > Resource Bridge > Availability Status Tab View Setup

- For each field select options from the **Available** list on the left...

Availability Status Settings

Submit New Delete Back

View Name
Name: Test View

(0/4)

Name	Available	Selected
	Distance Region Diversion Type	

(0/98)

Name	Available	Selected
	Agency Number Bed - Adult CCU/ICU Bed - Behavioral Health Bed - Burn Bed - CCT RNs Staffed by Your Agency Bed - COVID Positive Patients Awaiting SNF-Placemen Bed - ED Boarding - IMC Bed - Hyperbaric Bed - Isolation (Non-Negative Pressure)	

Display

Default View: Yes No

Layout: List

Sort Order 1: Region

Sort Order 2: Name

- ...and move them to the **Selected** list on the right

Availability Status Settings

Submit New Delete Back

View Name
Name: Test View

Filters

Name	Available	Selected
		Distance Region Diversion Type

Columns

Name	Available	Selected
	Agency Number Bed - Adult CCU/ICU Bed - Behavioral Health Bed - Burn Bed - CCT RNs Staffed by Your Agency Bed - COVID Positive Patients Awaiting SNF-Placemen Bed - ED Boarding - IMC Bed - Hyperbaric Bed - Isolation (Non-Negative Pressure)	Name Region Diversion Diversion Updated Diversion Reason Diversion Comments Bed - ED Boarding - Behavioral Health Bed - ED Boarding - ICU Bed - ED Boarding - Med-Surg

Display

Default View: Yes No

Layout: List

Sort Order 1: Region

Sort Order 2: Name



LEMSIS > Resource Bridge > Availability Status Tab View Setup

Required Options for Availability Status View

Filters

- Distance
- Type
- Diversion
- Regions

Columns

- Name
- Diversion Reason
- ED Impact Status
- Diversion Comments
- Specialty STROKE
- Specialty STEMI
- ECPR
- Specialty TRAUMA
- Specialty L&D/OB
- Specialty CT SCANNER
- Specialty HELIPAD

Display

- Default Layout = “List”
- Tile Row Count = 8
- Refresh Time(Seconds) = 60

Regions

- San Diego County
- Riverside County

Agency Type

- Hospital



LEMSIS > Resource Bridge > Availability Status Tab View Setup

Once all selections are made – must click **Submit** button

The screenshot displays the 'Availability Status' configuration page in the LEMSIS Resource Bridge. The navigation bar at the top includes 'Hospital', 'Availability Status', 'Alert Manager', 'Patient Tracking', 'Command Center', 'Hospital Hub', 'Reports', 'Document Hub', and 'More'. The main content area is divided into three sections:

- Diversions Status (0/20):** Features an 'Available' list with items like '25% ED Boarders', '33% ED Boarders', '50% ED Boarders', '66% ED Boarders', 'Caution', 'Closed', 'COUNTY AMBULANCE DIVERSION', 'CT SCANNER', and 'DoD // INTERMITTENT ACCESS'. A 'Selected' list is currently empty.
- Regional Categories (0/0):** Features an 'Available' list that is currently empty and an empty 'Selected' list.
- Specialty (0/12):** Features an 'Available' list with items like 'BURN', 'CT SCANNER', 'ECPR', 'ED Impact Status', 'HELIPAD', 'HYPERBARIC', 'Internal Capacity Plan', 'L&D/OB', and 'Space Conversion'. A 'Selected' list is currently empty.

At the bottom left, there is a 'Submit' button (highlighted with a yellow box) and a 'Back' button.



LEMSIS > Resource Bridge > Availability Status Tab

This view displays the status of hospitals and specialty services

- Color coding reflects availability of services, open status and bypass status
- Name column is reflective of the Hospital Status

Name	Diversion	ED Impact Status	Diversion Comments	TRAUMA	STEMI	STROKE	ECPR	CT SCANNER	L&D/OB	HELIPAD
Temecula Valley Hospital	HOSPITAL OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN
Kaiser Foundation Hospital San Marcos	HOSPITAL OPEN	Normal Impact						OPEN	OPEN	
Kaiser San Diego Medical Center	HOSPITAL OPEN	Normal Impact				OPEN		OPEN	OPEN	
Kaiser Zion Medical Center	HOSPITAL OPEN	Normal Impact				OPEN		OPEN		
Naval Hospital, Camp Pendleton	HOSPITAL OPEN	Normal Impact						OPEN	OPEN	OPEN
Naval Medical Center, San Diego	HOSPITAL OPEN	Normal Impact						OPEN	OPEN	OPEN
Palomar Medical Center	HOSPITAL OPEN	Normal Impact		OPEN	OPEN	OPEN		OPEN	OPEN	OPEN
Palomar Medical Center-Poway Campus	HOSPITAL OPEN	Normal Impact				OPEN		OPEN		OPEN
Paradise Valley Hospital	HOSPITAL OPEN	Normal Impact			OPEN	OPEN		OPEN		OPEN
Rady Children's Hospital	HOSPITAL OPEN	Normal Impact		OPEN				OPEN		OPEN
Scripps Memorial Hospital Encinitas	HOSPITAL OPEN	Normal Impact			DIVERSION-EMERGENCY	OPEN		OPEN	OPEN	OPEN
Scripps Memorial Hospital La Jolla	HOSPITAL OPEN	Normal Impact		OPEN	OPEN	OPEN	OPEN	OPEN	OPEN	OPEN



LEMSIS > Resource Bridge

Resource Bridge > My Agency > **Update Resource Status**



LEMSIS > Resource Bridge > Agency Summary/ My Agency Tabs > Updating Current Status

How to update the resource availability status – current status (aka – hospital status)

- In Current Status widget > select **Update Status** button

The screenshot displays the LEMSIS interface with the following components:

- Navigation Bar:** Hospital, Availability Status, Alert Manager, Patient Tracking, Command Center, Hospital Hub, Reports, Document Hub, More -
- Left Sidebar:** Agency Summary (highlighted), Staff, Agency Setup, Emergency Contacts, Survey, Switch Agency
- Header:** TREND INC. (left), Widget Preferences Save (right)
- Main Content Area:**
 - HOSPITAL ALERT:** SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF. Issued On: 07/25/2024 at 11:09. Issued By: Marla Healy. Includes an Acknowledge button.
 - Current Status (highlighted):** DoD // INTERMITTENT ACCESS. Comment: testing. As of 12:28 PM on 07/29 for 6,983:47. Includes View Status Report and Update Status (highlighted) buttons.
 - Alerts in the past 24 hours:** There were no alerts in the past 24 hours.
 - Current Emergency Operations Center Status:** EOC Active: Yes No
 - Bed Surge:** (partially visible)
- Right Panel (Bed Information):**

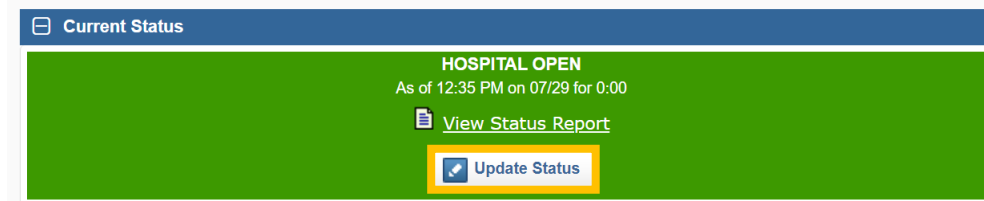
Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health	5
<input checked="" type="checkbox"/> ED Boarding - ICU	5
<input checked="" type="checkbox"/> ED Boarding - Med-Surg	3
<input checked="" type="checkbox"/> ED Boarding - Tele	25

Available Beds: # of Staffed & Available Beds

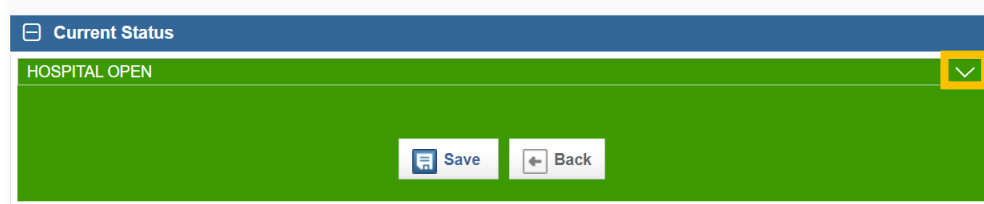


LEMSIS > Resource Bridge > Agency Summary/ My Agency Tabs > Updating Current Status

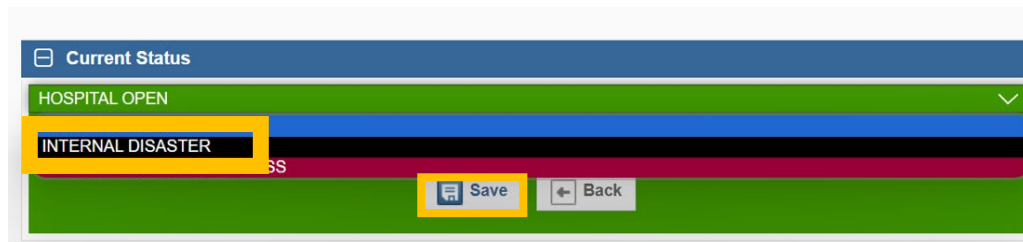
In Current Status widget > select **Update Status**



Click **arrow** for dropdown menu

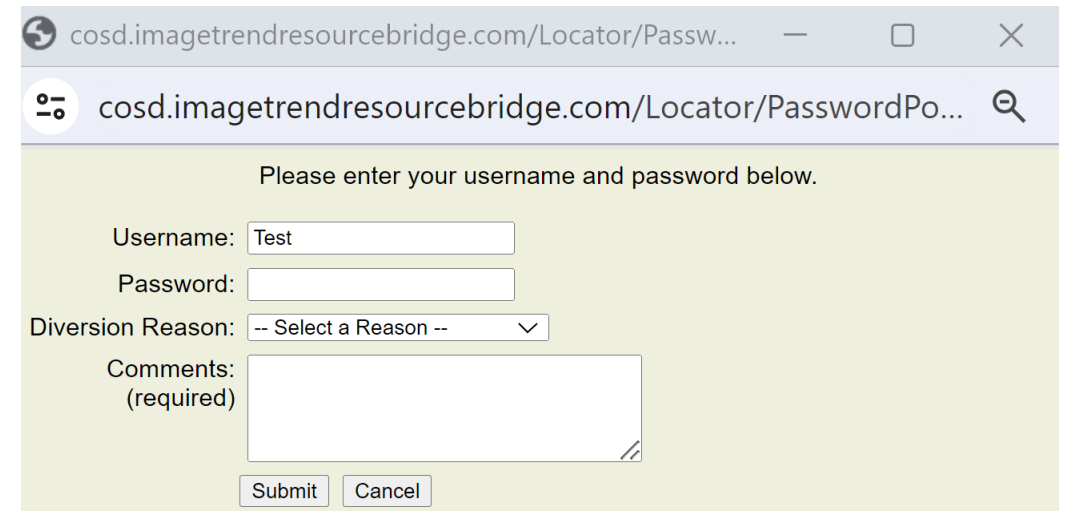


Select appropriate Diversion Status option & then **Save**



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Status

- Enter Resource Bridge username and password
- Select Diversion Reason from dropdown list
- Enter Comment
- Click Submit



A screenshot of a web browser window showing a login form. The browser's address bar displays the URL: `cosd.imagetrendresourcebridge.com/Locator/Passw...`. The page content includes the instruction: "Please enter your username and password below." The form fields are: "Username:" with the value "Test"; "Password:" (empty); "Diversion Reason:" with a dropdown menu showing "-- Select a Reason --"; and "Comments: (required)" with a large text area. At the bottom of the form are "Submit" and "Cancel" buttons.



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Specialty Availability

How to update the resource availability status – Current Specialty Availability

- In Current Specialty Availability widget > select Specialty to be updated

The screenshot displays the IMAGE TREND RESOURCE BRIDGE interface. The main content area is divided into several widgets:

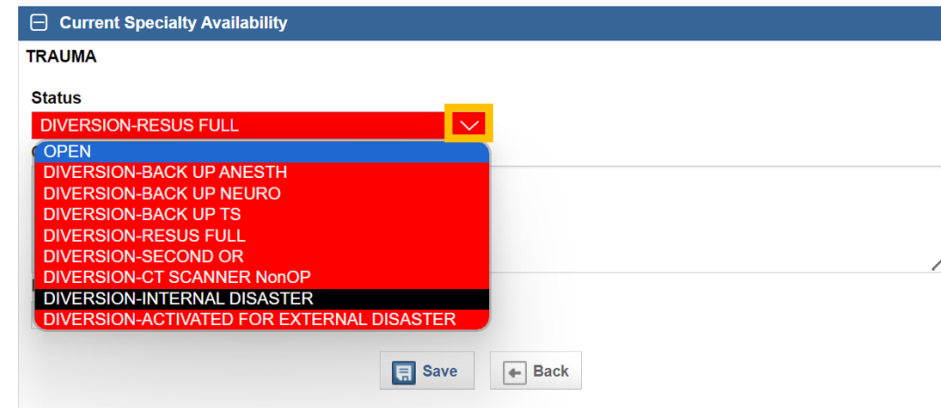
- Alerts:** Shows "There are no current alerts."
- Bed Surge:** A table showing bed types and counts for 0Hr, 24Hr, and 72Hr.
- ED Boarding:** A table showing the number of patients waiting for in-patient beds across various specialties.
- Current Status:** A green box indicating the system is "Forced Open" as of 09:53 AM on 03/02 for 785:11, with a "View Status Report" link and an "Update Status" button.
- Current Specialty Availability:** A table listing specialties and their current status:

Specialty	Status
CT SCANNER	OPEN
HELIPAD	OPEN
Internal Capacity Plan	NOT ACTIVATED
L&D/OB	OPEN
Space Conversion	THIS IS A DRILL
STEMI	OPEN
STROKE	DIVERSION-SPECIALTY
TRAUMA	DIVERSION-RESUS FULL
- Bed Information:** A table showing the number of staffed and available beds for various specialties.
- Available Beds:** A table showing the number of staffed and available beds for various specialties.



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Specialty Availability

- Select Specialty Diversion Reason from dropdown list
- Enter Comment
- Enter Resource Bridge password
- Click Save



Current Specialty Availability

TRAUMA

Status

DIVERSION-RESUS FULL

OPEN

DIVERSION-BACK UP ANESTH

DIVERSION-BACK UP NEURO

DIVERSION-BACK UP TS

DIVERSION-RESUS FULL

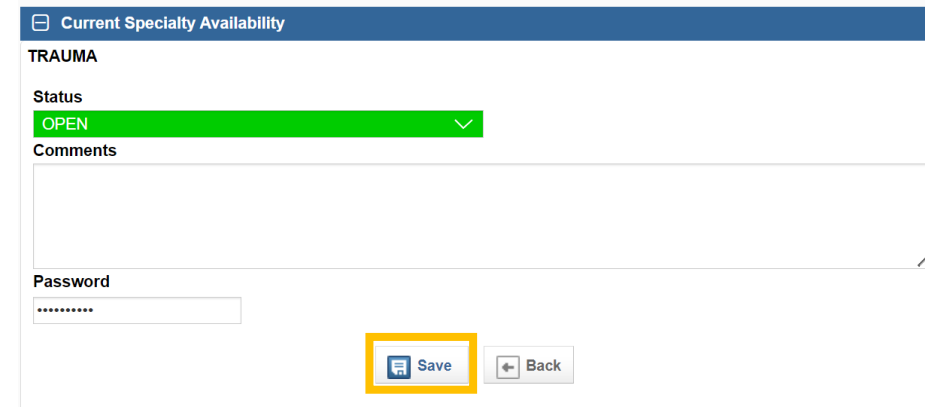
DIVERSION-SECOND OR

DIVERSION-CT SCANNER NonOP

DIVERSION-INTERNAL DISASTER

DIVERSION-ACTIVATED FOR EXTERNAL DISASTER

Save Back



Current Specialty Availability

TRAUMA

Status

OPEN

Comments

Password

.....

Save Back



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Specialty Availability

Status update will be reflected in the Dashboard Current Specialty Availability

Specialty	Status
CT SCANNER Begin: 04/12/2019 11:02 End:	OPEN
ED Impact Status Begin: 04/13/2023 06:33 End: Comment: <i>Comments here</i>	Low
HELIPAD Begin: 06/05/2018 15:15 End:	OPEN
Internal Capacity Plan Begin: 04/12/2019 11:01 End:	NOT ACTIVATED
L&D/OB Begin: 05/22/2018 13:27 End: Comment: <i>Testing</i>	OPEN
Space Conversion Begin: 11/07/2018 11:19 End:	THIS IS A DRILL
STEMI Begin: 02/02/2022 12:11 End:	OPEN
STROKE Begin: 04/12/2023 12:27 End: Comment: <i>Testina specialty modal</i>	OPEN
TRAUMA Begin: 07/29/2024 13:03 End:	OPEN



LEMSIS > Resource Bridge

Resource Bridge > My Agency > **Update Bed Availability**



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Bed Availability

How to update the resource availability status – Current Bed Availability

- In the Bed Information widget > select “Update All” button or specific Bed Type to be updated

Alerts
There are no current alerts.

Bed Surge

Bed Type	0Hr	24Hr	72Hr
ED Boarding: # Pts Waiting for In-Patient Beds			
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - ICU Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - Med-Surg Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - Tele Last Updated: Wednesday 06/21/2017 09:59 AM			
Available Beds: # of Staffed & Available Beds			
<input checked="" type="checkbox"/> Adult CCU/ICU Last Updated: Tuesday 06/27/2017 08:30 AM		3	6
<input checked="" type="checkbox"/> Behavioral Health Last Updated: Wednesday 06/21/2017 01:49 PM	4	8	16
<input checked="" type="checkbox"/> Burn Last Updated: Wednesday 06/21/2017 01:48 PM		6	10
<input checked="" type="checkbox"/> Isolation (Non-Negative Pressure) Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> Labor & Delivery Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> Med-Surg Last Updated: Wednesday 06/21/2017 09:59 AM	4	25	
<input checked="" type="checkbox"/> Negative Pressure Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> Neonatal ICU (NICU) Last Updated: Wednesday 06/21/2017 09:59 AM		2	2
<input checked="" type="checkbox"/> Operating Rooms Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> Pediatric ICU (PICU) Last Updated: Wednesday 06/21/2017 09:59 AM			

Current Status
Forced Open
As of 09:53 AM on 03/02 for 785-11
[View Status Report](#)
 Update Status

Current Specialty Availability

Specialty	Status
<input checked="" type="checkbox"/> CT SCANNER Begin: 04/12/2019 11:02 End:	OPEN
<input checked="" type="checkbox"/> HELIPAD Begin: 06/05/2018 15:15 End:	OPEN
<input checked="" type="checkbox"/> Internal Capacity Plan Begin: 04/12/2019 11:01 End:	NOT ACTIVATED
<input checked="" type="checkbox"/> L&D/OB Begin: 05/22/2018 13:27 End: Comment: Testing	OPEN
<input checked="" type="checkbox"/> Space Conversion Begin: 11/07/2018 11:19 End:	THIS IS A DRILL
<input checked="" type="checkbox"/> STEMI Begin: 02/02/2022 12:11 End:	OPEN
<input checked="" type="checkbox"/> STROKE Begin: 01/20/2021 15:19 End: Comment: DO updating for hospital because XYZ	DIVERSION-SPECIALTY
<input checked="" type="checkbox"/> TRAUMA Begin: 06/23/2020 13:53 End: Comment: reason a b c	DIVERSION-RESUS FULL

Bed Information

Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> ED Boarding - ICU Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> ED Boarding - Med-Surg Last Updated: 01/26/21 03:00 PM	3
<input checked="" type="checkbox"/> ED Boarding - Tele Last Updated: 01/26/21 03:00 PM	25
Available Beds: # of Staffed & Available Beds	
<input checked="" type="checkbox"/> Adult CCU/ICU Last Updated: 01/26/21 03:00 PM	1
<input checked="" type="checkbox"/> Behavioral Health Last Updated: 01/26/21 03:00 PM	7
<input checked="" type="checkbox"/> Burn Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> Isolation (Non-Negative Pressure) Last Updated: 01/26/21 03:00 PM	1
<input checked="" type="checkbox"/> Labor & Delivery Last Updated: 01/26/21 03:00 PM	2
<input checked="" type="checkbox"/> Med-Surg Last Updated: 01/26/21 03:00 PM	0
<input checked="" type="checkbox"/> Negative Pressure Last Updated: 01/26/21 03:00 PM	1
<input checked="" type="checkbox"/> Neonatal ICU (NICU) Last Updated: 01/26/21 03:00 PM	0
<input checked="" type="checkbox"/> Operating Rooms Last Updated: 01/26/21 03:00 PM	25
<input checked="" type="checkbox"/> Pediatric ICU (PICU) Last Updated: 01/26/21 03:00 PM	0
<input checked="" type="checkbox"/> Pediatrics Last Updated: 01/26/21 03:00 PM	3
<input checked="" type="checkbox"/> Postpartum Last Updated: 01/26/21 03:00 PM	0
<input checked="" type="checkbox"/> Telemetry Last Updated: 01/26/21 03:00 PM	0

**The process is the same to update Bed Surge widget during a disaster or capacity event*



LEMSIS > Resource Bridge > Agency Summary/My Agency Tabs > Updating Current Bed Availability

For each Current Bed Availability

- Available column - Update the number in the dropdown menu
- Contact column - Select a name in the dropdown menu if bed count number came from a specific staff member (optional)
- Click **Save All**

Bed Information		
Bed Type	Bed Count	Contact
Additional Information		
Total ED Volume Yesterday	129 (max 500)	None ▼
Total Hospital Bed Availability	89 (max 400)	None ▼
Total ICU Beds Occupied	37 (max 99)	None ▼
ED Boarding: # Pts Waiting for In-Patient Beds		
ED Boarding - Behavioral Health	2 (max 99)	▼
ED Boarding - ICU	2 (max 99)	▼
ED Boarding - IMC	3 (max 99)	▼
ED Boarding - Med-Surg	6 (max 99)	▼
ED Boarding - Tele	8 (max 99)	▼
Available Beds: # of Staffed & Available Beds		
Adult CCU/ICU	2 (max 99)	▼
Burn	1 (max 99)	▼
Neonatal ICU (NICU)	0 (max 99)	▼
Pediatric ICU (PICU)	0 (max 99)	▼
Pediatrics	0 (max 99)	▼
SNF Placement		
COVID Positive Patients Awaiting SNF-Placement	0 (max 99)	▼
Patients Awaiting SNF-Placement	13 (max 99)	▼
Save All	Back	



LEMSIS > Resource Bridge > Status Change Reasons Defined

STATUS	REASON OPTIONS	Definition
HOSPITAL OPEN		<ul style="list-style-type: none"> Open – No resource issues
ED IMPACT STATUS	Normal/Moderate/Highly	<ul style="list-style-type: none"> Please see <i>Instructions for Updating ED Impact Score in Resource Bridge</i>
INTERNAL DISASTER	Facility Emergency Safety/Security Emergency	<ul style="list-style-type: none"> Includes flooding, electrical issues, generator down Security related issue-Hospital on lock down
CT SCANNER	Open Down-Scheduled Down Unexpected	<ul style="list-style-type: none"> Open Down for scheduled maintenance Issue with CT Scanner that was not planned
HELIPAD	Closed Open	<ul style="list-style-type: none"> Construction/Security related issues Open
L&D/OB	Yes No L&D/OB Full L&D/OB	<ul style="list-style-type: none"> Open No L&D/OB services available L&D/OB full, no beds available
MRI SCANNER	Open Down-Scheduled Down Unexpected	<ul style="list-style-type: none"> Open Down for scheduled maintenance Issue with MRI Scanner that was not planned
STROKE	Open Diversion-CT Down Diversion-Specialty	<ul style="list-style-type: none"> Open CT scanner down either scheduled or unexpected No neurosurgeon/neurologist available or neurointervention available
STEMI	Open Diversion-Emergency Diversion-Non Emergency Diversion-Specialty	<ul style="list-style-type: none"> Open Emergency PCI patient currently in Cath Lab Non-emergency PCI patient currently in Cath Lab Cath lab not available, Cath lab full, no interventional cardiologist available
TRAUMA	Open Diversion-OR Full Diversion-Resus Full Diversion-Other Diversion-CT Down or Busy Diversion-Internal Diversion-Staff Diversion-ICU Full Diversion-Specialty	<ul style="list-style-type: none"> Open OR Full Resus Full Anything not included in list CT Down or currently occupied by another patient Diversion related to internal disaster at hospital No trauma support staff available (ICU staffing, OR staffing) No Trauma ICU beds available Diversion related no trauma surgeon or trauma nurses availability



LEMSIS > Resource Bridge

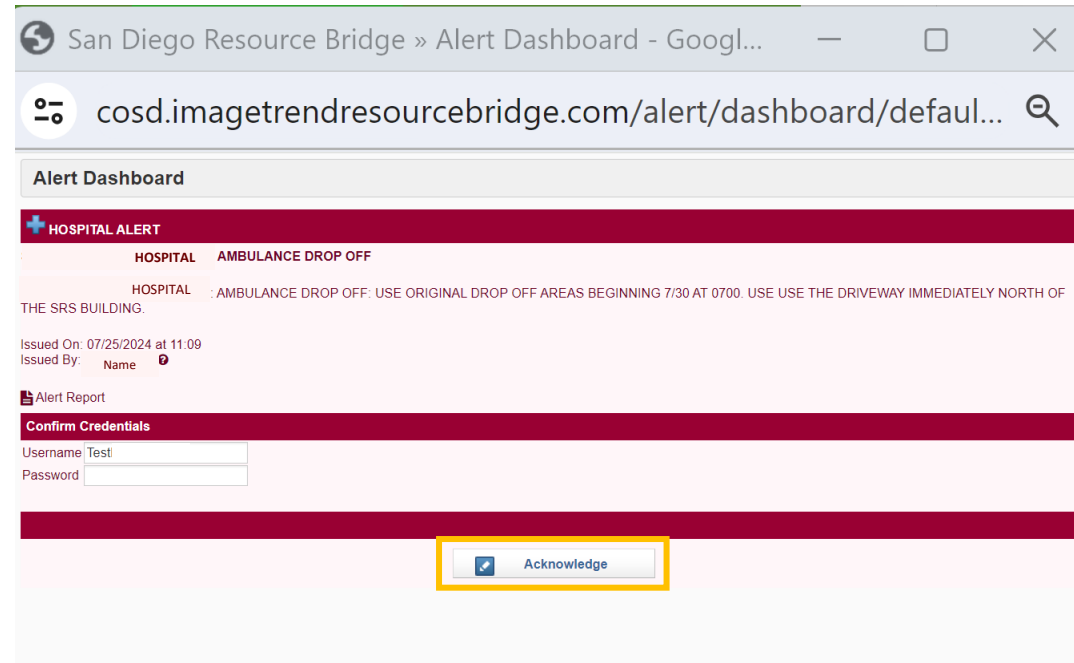
Resource Bridge > **Alert Manager Tab**



LEMSIS > Resource Bridge > Alert Manager Acknowledgement

Alert > Pop Up Window

- With Resource Status changes an Alert window appears
- To acknowledge Alert enter Resource Bridge User id and Password
- Select Acknowledge button to automatically close window



The screenshot shows a web browser window titled "San Diego Resource Bridge » Alert Dashboard - Googl...". The address bar contains "cosd.imagetrendresourcebridge.com/alert/dashboard/default...". The page content includes:

- Alert Dashboard** header
- HOSPITAL ALERT** section with a red background and a white plus icon.
- HOSPITAL AMBULANCE DROP OFF** sub-section.
- Alert details: "HOSPITAL : AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7/30 AT 0700. USE USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING."
- Issued On: 07/25/2024 at 11:09
- Issued By: Name [redacted]
- Alert Report** section
- Confirm Credentials** section with input fields for Username (Test) and Password.
- Acknowledge** button, highlighted with a yellow border.



LEMSIS > Resource Bridge > Alert Manager Tab

Alert Manager > Issued tab

- List of existing alerts will appear on this tab
- To create a new alert – click the Create New Alert button

The screenshot displays the IMAGETREND Resource Bridge interface. At the top, the logo for IMAGETREND RESOURCE BRIDGE is visible. Below the logo, a navigation bar includes links for My Agency, Availability Status, Alert Manager, Hospital Hub, and Reports. The Alert Manager section is active, showing three tabs: Issued, Schedule, and Templates. The Issued tab is selected. A search bar with a magnifying glass icon and a CLEAR button is present. To the right of the search bar, there are fields for From and To dates, a dropdown menu for Active status, and another CLEAR button. A yellow box highlights a 'Create New Alert' button in the top right corner. Below the search and filter options, there is a table header for Alerts with columns: Status, Report, Title, Type, Date Created, Created By, Date Last Updated, and Last Updated By. The table content is empty, with a message stating 'There are currently no alerts. Please clear all used filters to see alerts in the system.' At the bottom of the table area, there is a pagination bar showing 'Records 0-0 of 0' and navigation options: First, Previous, Next, Last, and Per Page (set to 25). A legend at the bottom left indicates that a green checkmark represents 'Active' and a red X represents 'Complete'. The footer of the page contains the copyright information: '© 2017 ImageTrend, Inc. | Page Rendered in 0.95 seconds'.



LEMSIS > Resource Bridge > Alert Manager Tab > Issued Tab

Alert Manager > Issued tab > Create New Alert screen

- Enter appropriate fields
- Click Send button at the bottom of the page

Hospital | Availability Status | Alert Manager | Patient Tracking | Command Center | Hospital Hub | Reports | Document Hub | More -

Issued | Schedule | Templates

Create Alert

Alert Details

Alert Type / Templates: -Alert Type / Templates -

System Wide Event: -System Wide Event - Edit System Wide Events

Status: Active

Command Center Room: Upon saving this alert, a Command Center room will be created/updated.

MCI: Yes No

Automatically complete after: minutes

This alert will automatically complete after the duration set above. A value of 0 will keep the alert active indefinitely.

Created By: FacilityAdmin, Test -

Description

* Short Description:

This text will go to the banner, pagers, email, SMS, text-to-speech alerts, and the alert report. There is a limit of 140 characters.

Full Description:

This text will go to email and the alert report only. There is a limit of 8000 characters.

Rich Text: Yes No

Description:

Attach File

Files:

Incident Location

Address:

City:

State: California

Zip:

*Latitude Degree: Lookup Latitude and Longitude from Address

*Longitude Degree: Lookup Latitude and Longitude from Map

*Latitude and Longitude are required for the map to be displayed

Alert Recipients (Agencies)

Alert Recipients (Roles)

Alert Recipients (Users)



LEMSIS > Resource Bridge > Alert Manager Tab > Scheduled Tab

Alert Manager > Scheduled tab

- Allows user to schedule alerts for specific dates/times

The screenshot displays the ImageTrend Resource Bridge interface. At the top left is the logo for ImageTrend Resource Bridge. A navigation bar contains links for My Agency, Availability Status, Alert Manager, Hospital Hub, and Reports. Below this, there are three tabs: Issued, Schedule (highlighted with a yellow border), and Templates. A 'Create New Alert' button is located in the top right corner. A search bar with a 'CLEAR' button is on the left, and a filter section on the right includes 'From', 'To', 'Active', and '- All Types -' dropdowns, along with another 'CLEAR' button. The main area features a table with columns: Status, Report, Title, Type, Date Created, Created By, Date Last Updated, and Last Updated By. A message states, 'There are currently no alerts. Please clear all used filters to see alerts in the system.' Below the table is a legend: a green checkmark for 'Active' and a red 'X' for 'Complete'. At the bottom right of the table area, it says 'Records 0-0 of 0 | First | Previous | Next | Last | Per Page 25'. The footer contains the copyright notice: '© 2017 ImageTrend, Inc. | Page Rendered in 0.95 seconds'.



LEMSIS > Resource Bridge > Alert Manager Tab > Templates Tab

Alert Manager > Templates tab

- Allows user to create and save templates for repeat alerts

The screenshot displays the ImageTrend Resource Bridge web application interface. At the top left, the logo for ImageTrend Resource Bridge is visible. A navigation bar contains links for 'My Agency', 'Availability Status', 'Alert Manager', 'Hospital Hub', and 'Reports'. Below this, a sub-navigation bar shows three tabs: 'Issued', 'Schedule', and 'Templates', with the 'Templates' tab highlighted in yellow. On the right side of this sub-bar is a 'Create New Alert' button. Below the tabs is a search bar with a 'Search' input field and a 'CLEAR' button. To the right of the search bar are filters for 'From', 'To', 'Active', and '- All Types -', along with another 'CLEAR' button. The main content area is titled 'Alerts' and features a table with columns for 'Status', 'Report', 'Title', 'Type', 'Date Created', 'Created By', 'Date Last Updated', and 'Last Updated By'. A message below the table states: 'There are currently no alerts. Please clear all used filters to see alerts in the system.' At the bottom of the table area, there is a pagination bar showing 'Records 0-0 of 0' and navigation options: 'First', 'Previous', 'Next', 'Last', and 'Per Page 25'. A legend at the bottom left indicates that a green checkmark represents 'Active' and a red 'X' represents 'Complete'. The footer of the page contains the copyright notice: '© 2017 ImageTrend, Inc. | Page Rendered in 0.95 seconds'.



LEMSIS > Resource Bridge

Resource Bridge > **Hospital Hub Tab**

- Allows hospital staff access to field PCR
- Streamlines communication between field and hospitals
- Allows hospital staff to manage anticipated patient arrival
- Section for hospital staff to enter Outcome data for patients



LEMSIS > Resource Bridge > Hospital Hub

Important Note:
**Information in this section is relevant for ED use at
the Receiving Hospital**

(Base Hospital Radio Room use of Hospital Hub is in the MICN training)



LEMSIS > Resource Bridge > Hospital Hub

Click on Hospital Hub Tab

IMAGE TREND
RESOURCE BRIDGE

HOSPITAL ALERT - SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7/30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued: 07/25/2024 at 11:09 by Marla Healy

Hospital Name | Availability Status | Alert Manager | Patient Tracking | Command Center | **Hospital Hub** | Reports | Document Hub | More

Home +

Widget Preferences

Alerts

HOSPITAL ALERT
SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7/30 AT 0700. USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued On: 07/25/2024 at 11:09
Issued By: Marla Healy
Alert Report
 Acknowledge

Alerts in the past 24 hours

There were no alerts in the past 24 hours.

Current Emergency Operations Center Status

EOC Active: Yes No

Clock

Friday
July 26th, 2024
11:02:06 AM






















Bed Information







Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> ED Boarding - ICU Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> ED Boarding - Med-Surg Last Updated: 01/26/21 03:00 PM	3
<input checked="" type="checkbox"/> ED Boarding - Tele Last Updated: 01/26/21 03:00 PM	25
Available Beds: # of Staffed & Available Beds	
<input checked="" type="checkbox"/> Adult CCU/ICU Last Updated: 01/26/21 03:00 PM	1
<input checked="" type="checkbox"/> Behavioral Health Last Updated: 01/26/21 03:00 PM	7
<input checked="" type="checkbox"/> Burn Last Updated: 01/26/21 03:00 PM	5
<input checked="" type="checkbox"/> Isolation (Non-Negative Pressure) Last Updated: 01/26/21 03:00 PM	1
<input checked="" type="checkbox"/> Labor & Delivery Last Updated: 01/26/21 03:00 PM	2
<input checked="" type="checkbox"/> Med-Surg Last Updated: 01/26/21 03:00 PM	0
<input checked="" type="checkbox"/> Negative Pressure	-



LEMSIS > Resource Bridge > Hospital Hub

Initial View of Hospital Hub Tab

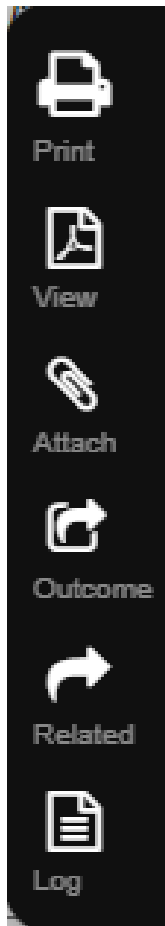
   *ImageTrend', Inc View 5.4.2 Overview Settings Beta On Records: 100														
	Service	Print	Date Entered	PI Icon	Arrival Date	DOB	PCR Number	Incident Number	Response Number	Gender	Transfer Count	Chief Complaint	Attachments	Age
84%	Sales, Team		09/12/2018 05:54		09/12/2018 06:17	10/19/1992	da9f721d047545dd9303b6e4e51688...	472009	2018-472009	Male	0			25
95%	Jedi Fire Rescue		09/12/2018 04:54		09/12/2018 05:20	03/24/1922	b3312650eeec4829a40e9c9e602ad4...	471990	2018-471990	Male	0			
95%	Jedi Fire Rescue		09/12/2018 03:54		09/12/2018 04:18	12/02/1920	0318d7114cb742d29a7a0cff529054...	471948	2018-471948	Male	0			
84%	Sales, Team		09/12/2018 03:54		09/12/2018 04:17	08/26/1943	fcc1d8f6e6644736aff7521964c695...	471946	2018-471946	Male	0			
84%	Sales, Team		09/12/2018 03:25		09/12/2018 03:52	07/06/2000	57302793513d4ce39cf0c36ae0e38a...	471922	2018-471922	Female	0			
84%	Sales, Team		09/12/2018 03:25		09/12/2018 03:46	02/26/1930	4638e130265b4d5f9180be98ed6b38...	471925	2018-471925	Male	0			88

 Print
 View
 Attach
 Outcome
 Related
 Log



LEMSIS > Resource Bridge > Hospital Hub > Toolbar and Buttons

Action Bar:



- **Print:** Select an incident and click *Print* to the incident report PDF.
- **View:** Select an incident and click View to view the incident report.
- **Attach:** Select an incident and click *Attach* to view the incident's attachments.
- **Outcome:** Select an incident and click *Outcome* to enter the incident's outcome data.
- **Related:** Select an incident and click *Related* to view incidents related to the selected incident.
- **Logs:** Click *Logs* to view an audit report of the incident.

LEMSIS > Resource Bridge > Hospital Hub > Search

Search >

- From dropdown menus select criteria for PCR search
- Click arrow down button

	Chief Complaint	Service	Print	Outcome	Date Entered	PI Icon	Arrival Date	DOB	PCR Number	Incident Number
87%	Chest Pain	*ImageTrend Service			10/03/2018		10/03/2018 07:13	08/28/1960	460...00bd778426592d2aa65f8ff05...	20181003911
38%	Head/neck laceration	EMS/Fire Agency			09/18/2018 14:14	?	10/02/2018 13:16		6b148004a03247d383a3dc6e8c10af...	IN201809
97%	Cardiac	*ImageTrend			10/02/2018		10/02/2018			

Search Results >

- Return to Search result screen to view list of PCRs that meet criteria



-Primary Impression- Arrival Date Range: 04/04/2016 To mm/dd/yyyy Date Of Birth: mm/dd/yyyy Incident Number Last Name -Service- Date Incident Reported Range: mm/dd/yyyy To mm/dd/yyyy



LEMSIS > Resource Bridge > Hospital Hub > Incoming

Incoming View >

- Turns blue when selected
- Line list of Incoming (real-time) PCRs
- Select Print icon to view and print in .pdf format













View Incoming No Alerts		Settings		PCR Number	Incident Number	Related	Response Number	Attachments
87%	*Image Trend Service	06	ALINA	460df00bd778426592d2aa65f8ff05...	20181003911	→	20181003911	
38%	EMS/Fire Agency	12	yn	6b148004a03247d383a3dc6e8c10af...	IN20180918-4469510_JV	→	RN-20180918-5937	
87%	*Image Trend Service	10/02/2018	10/02/2018 08:43	9ec341d498d1469e8ac3a21e5b2a52...	20181002910	→	20181002910	
14%	EMS/Fire Agency	09/27/2018 10:57	10/01/2018 13:11	e57e08d5afa349d88c367821b65c97...	IN20180927-4469571_JV	→	RN-20180927-5999	



LEMSIS > Resource Bridge > Hospital Hub > Print

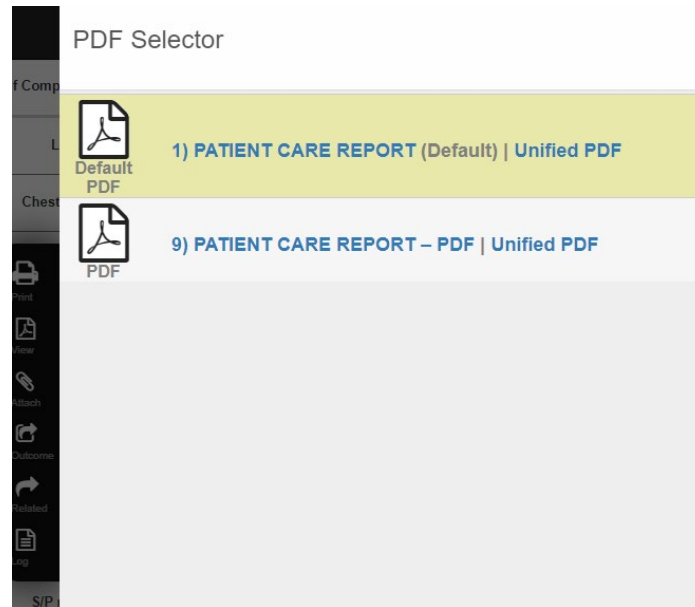
Print Button >

- Select PCR or multiple PCRs from line listing
- Click the Print button to view and print in .pdf format
- Note – if multiple PCRs are selected they will appear in one pdf

	Service	Date Entered	PI Icon	Arrival Date	PCR Number	Incident Number	Related	Response Number	Attachment
87%	*Image Trend Service	10/03/2018		10/03/2018 07:13	460df00bd778426592d2aa65f8ff05...	20181003911		20181003911	
38%	EMS/Fire Agency	09/18/2018 14:14		10/02/2018 13:16	6b148004a03247d383a3dc6e8c10af...	IN20180918-4469510_JV		RN-20180918-5937	
87%	*Image Trend Service	10/02/2018		10/02/2018 08:43	9ec341d498d1469e8ac3a21e5b2a52...	20181002910		20181002910	
14%	EMS/Fire Agency	09/27/2018 10:57		10/01/2018 13:11	e57e08d5afa349d88c367821b65c97...	IN20180927-4469571_JV		RN-20180927-5999	



LEMSIS > Resource Bridge > Hospital Hub > PCR Print Example



Patient Name: smith, Beelezebub

County of San Diego
EMS
Emergency Medical Services

CoSD LEMSIS Full PCR Report

INCIDENT / RESPONSE INFORMATION

Incident #: 666 PCR: d7021c180409428abbc88ee90fc5275d Unit Notified: 03/15/2017 # of Pts at Scene: Single
 EMS Agency Name: TEST - ImageTrend Call Sign: 109 Date/Time: 16:30:19 Vehicle Number: 109

Crew Members

Crew Member ID	Crew Member Level	Crew Member Response Role
E521111	Paramedic	Other Patient Caregiver-Transport
stepanski	EMT-Basic (use for Paramedic Intern)	Driver/Pilot-Response, Driver/Pilot-Transport

Incident Location: Public
 Incident Location Type: Building
 Incident Address: 9770 Candida
 City of San Diego, CA 92126

Type of Service Requested: 911 Response (Scene) Level of Care of This Unit: ALS+ Paramedic Primary Role of the Unit: ALS Ground Transport

Response Mode to Scene: Emergent Downgraded to Non-Emergent Additional Response Mode Descriptors: Not Recorded

MCI
 Mass Casualty: No
 Incident:

Patient Travel Information

PATIENT INFORMATION

Pt Name: smith, Beelezebub Age: 51 Years D.O.B.: 1/1/1966
 Gender: Male Race: Other Race
 Weight: 453.6 kg

Pt Resides in Service Area: Resident Within EMS Service Area

MEDICAL HISTORY

Medication Allergies
 Medication Allergies: N/A, Not Listed (Use Other Field) Medication Allergy Comments:

Environment/Other Allergies
 Environmental/Other Allergies: NKA - No Known Allergies Environment Allergy Comments:

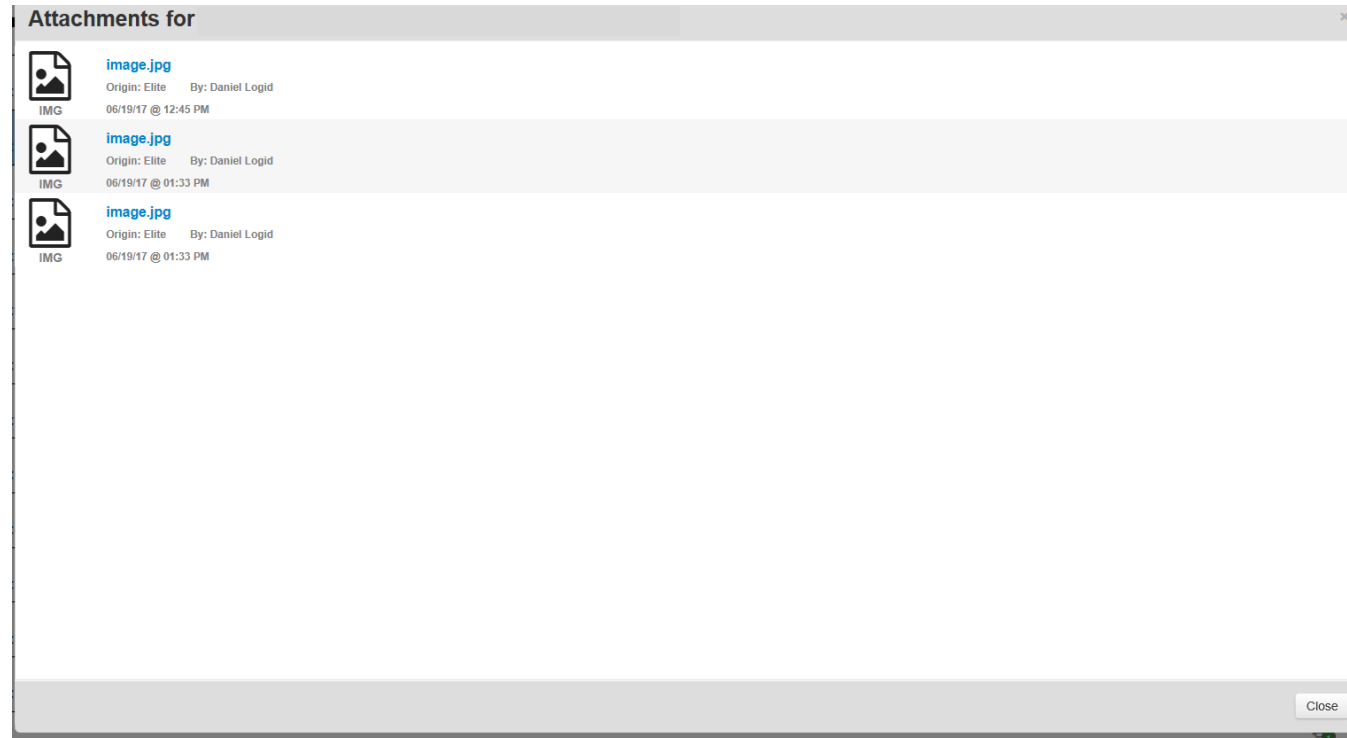
Medical History: Abuse - Alcohol Dependence, Abuse - Cocaine, Abuse - Inhalant, Abuse - Nicotine Dependence, Abuse - Opioid Abuse, Abuse - Opioid Dependence (In Remission), Abuse - Opioid Dependence w/Intoxication, Abuse - Sedative, Hypnotic, Anxiolytic, Behavior - ADHD, Behavior - Bipolar Disorder, Behavior - Borderline Personality, Behavior - Major Depression, Behavior - Manic Episodes, Behavior - Narcissistic Personality, Behavior - Other Personality Disorder, Behavior - Paranoid Personality



LEMSIS > Resource Bridge > Hospital Hub > Attachments

Attachments Button >

- Select PCR from line listing
- A list of attachments to open will appear



LEMSIS > Resource Bridge > Hospital Hub > Outcome

Outcome Button

- Select PCR from line listing
- Currently Required* Outcome fields to documented:
 - Emergency Department Diagnosis
 - Emergency Department Disposition
 - Hospital Disposition

The screenshot shows a web form titled "Enter Outcome Data for". The form contains the following fields:

- Emergency Department Disposition (eOutcome.01)**: A dropdown menu with a downward arrow.
- Hospital Disposition (eOutcome.02)**: A dropdown menu with a downward arrow.
- Patient Registry ID (eOutcome.04)**: A text input field.
- Emergency Department Chief Complaint (eOutcome.06)**: A text input field.
- Emergency Department First SBP (eOutcome.07)**: A text input field.
- Emergency Department Diagnosis (eOutcome.10)**: A dropdown menu with "Select Some Options" and a magnifying glass icon.
- Hospital Diagnosis (eOutcome.13)**: A dropdown menu with "Select Some Options" and a magnifying glass icon.
- Patient Care Registry (eOther.02)**: A dropdown menu with a downward arrow.
- Total ICU Length of Stay (Days) (eOutcome.14)**: A text input field.
- Total Ventilator Days (eOutcome.15)**: A text input field.
- Date/Time of Hospital Admission (eOutcome.11)**: Two input fields for "Date:" and "Time:", with a note "Format HH:mm (24-Hour Format)".
- Date/Time of Hospital Discharge (eOutcome.16)**: Two input fields for "Date:" and "Time:", with a note "Format HH:mm (24-Hour Format)".

At the bottom right of the form, there are "Close" and "Save" buttons.

* These requirements may change in the future



LEMSIS > Resource Bridge

Resource Bridge > **Reports Tab**



LEMSIS > Resource Bridge > Reports Tab

Click on Reports Tab

HOSPITAL ALERT - SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7:30 AT 0700. USE USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued: 07/25/2024 at 11:09 by Marla Healy

Hospital Name Availability Status Alert Manager Patient Tracking Command Center Hospital Hub **Reports** Document Hub More

Home +

Widget Preferences

Alerts

HOSPITAL ALERT
SHARP MARY BIRCH & REHAB AMBULANCE DROP OFF
SHARP MARY BIRCH & REHAB: AMBULANCE DROP OFF: USE ORIGINAL DROP OFF AREAS BEGINNING 7:30 AT 0700. USE USE THE DRIVEWAY IMMEDIATELY NORTH OF THE SRS BUILDING.
Issued On: 07/25/2024 at 11:09
Issued By: Marla Healy
Alert Report Acknowledge

Alerts in the past 24 hours

There were no alerts in the past 24 hours.

Current Emergency Operations Center Status

EOC Active: Yes No

Clock

Friday
July 26th, 2024
11:02:06 AM

Bed Surge

Bed Type	0Hr	24Hr	72Hr
ED Boarding: # Pts Waiting for In-Patient Beds			
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health			
Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - ICU			
Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - Med-Surg			
Last Updated: Wednesday 06/21/2017 09:59 AM			
<input checked="" type="checkbox"/> ED Boarding - Tele			
Last Updated: Wednesday 06/21/2017 09:59 AM			
Available Beds: # of Staffed & Available Beds			
<input checked="" type="checkbox"/> Adult CCU/ICU			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Behavioral Health			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Burn			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Isolation (Non-Negative Pressure)			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Labor & Delivery			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Med-Surg			
Last Updated: 01/26/21 03:00 PM			
<input checked="" type="checkbox"/> Negative Pressure			

Bed Information

Bed Type	Bed Count
ED Boarding: # Pts Waiting for In-Patient Beds	
<input checked="" type="checkbox"/> ED Boarding - Behavioral Health	5
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> ED Boarding - ICU	5
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> ED Boarding - Med-Surg	3
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> ED Boarding - Tele	25
Last Updated: 01/26/21 03:00 PM	
Available Beds: # of Staffed & Available Beds	
<input checked="" type="checkbox"/> Adult CCU/ICU	1
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Behavioral Health	7
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Burn	5
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Isolation (Non-Negative Pressure)	1
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Labor & Delivery	2
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Med-Surg	0
Last Updated: 01/26/21 03:00 PM	
<input checked="" type="checkbox"/> Negative Pressure	1



LEMSIS > Resource Bridge > Reports Tab

Reports Button

- Only shared reports will populate the menu options on the left side of the screen

