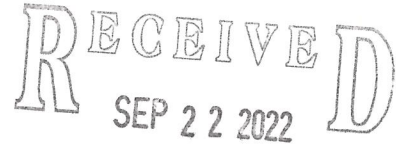


September 13, 2022

The Honorable Judge Michael T. Smyth  
San Diego Superior Court  
Central Courthouse  
1100 Union Street, 10<sup>th</sup> Floor  
San Diego, CA 92101



**Re: Grand Jury Report: "Low Income Parking Citation Payment Plan- Compliance with Vehicle Code §40220 Legislative Requirements."** (Recommendation 22-49)

Dear Judge Smyth:

This letter is in response to the referenced Grand Jury Report submitted to our agency in June 2022. The City of Vista notes the following:

- We agree with the findings stated in the report.
- The City of Vista is working on implementing the recommendations.
  - The City has received quotes to update verbiage on our parking citations (see attached).
  - Parking citations have been revised and currently being printed with added verbiage to be CVC 40220 compliant with the most recent AB 3277 amendments (see attached redlined and updated versions as a reference).
    - Our vendor, Vista Printing, has revised the verbiage and is printing new hard-copy parking citation forms and envelopes for the City with an estimated delivery date of September 19<sup>th</sup> or 20<sup>th</sup>, 2022 (see attached e-mail).
    - Our vendor, Duncan Solutions/Professional Account Management, LLC, has revised the verbiage and is currently printing updated parking citations for the Code Enforcement division's hand-held devices. The estimated delivery date is 6-8 weeks (see attached e-mail).

For any questions or to discuss further, please contact Imelda M. Huerta, Assistant to the City Manager at (760) 643-5208 or [ihuerta@cityofvista.com](mailto:ihuerta@cityofvista.com).

Sincerely,

Patrick Johnson  
City Manager

Cc: Amanda Lee, Assistant City Manager  
Beverly Roxas, Assistant City Attorney



395 Olive Ave  
 Vista, CA 92083  
 760/726-3532  
 760/726-3533 Fax

**Estimate**

No: **7741**  
 Date: 7/28/22  
 Customer PO: Estella Muro  
 Customer No: 197  
 Phone: (760) 643-5360

**Bill To:**  
 Accounts Payable  
 City Of Vista  
 200 Civic Center Dr.  
 Vista CA 92084

**Ship To:**  
 Accounts Payable  
 City Of Vista  
 200 Civic Center Dr.  
 Vista CA 92084

Quantity	Description	Unit \$	Amount
15,000	Parking Notice Form 4.25 x 8.625 5pt-white,pink,canary,white, white black ink 2 sides Numbering: 231901 to 246900 2 numbering positions in red 600 books of 25 marginal stub for parts 1 & 2 at bottom transfer tape for sealing	0.2620	\$ 3,929.60
	Typesetting & Graphics, Changes		\$ 125.00
Sales Rep: Ed		Ship Via: Deliver	
Taken by: Ed		Wanted: Wed 8/3/22	
Account Type: Charge			
Thank you for ordering with us!			
Please pay from this Invoice.			
Terms: Due 30 days from Invoice Date			
		SUBTOTAL	\$ 4,054.60
		TAX	\$ 334.50
		SHIPPING	\$ 0.00
		TOTAL	\$ 4,389.10
		AMOUNT DUE	\$ 4,389.10

# Citation and Envelope Quote



Quote ID:	Vista-Citation Stock Quote August	Date:	8/2/2022
Prepared By:	Cynthia Jackson	Expire Date:	9/1/2022
Prepared for:	City of Vista	Ship-to Region:	CA

Product ID	Description	Unit Price	Qty	Total
109607	Ticket Stock	0.2100	10,010	\$ 2,102.10
<b>Sub -Total</b>				<b>\$ 2,102.10</b>
<b>2. Additional Charges</b>				
SETUP FEE	Setup Charge (only applies if there are changes to the layout)			\$ 250.00
LAYOUT	Layout Revision Fee, Citation Layout (only applies if there are changes to the layout)			\$ 250.00
LAYOUT	Layout Revision Fee, Envelope Layout (only applies if there are changes to the layout)			\$ -
RUSH CHARGE	Envelopes			
RUSH CHARGE	Tickets			\$ 200.00
<b>Sub -Total</b>				<b>\$ 2,802.10</b>
FREIGHT ESTIMATES	Tickets and envelopes			\$ 65.00
<b>Sub -Total</b>				<b>\$ 2,867.10</b>
<b>3. Estimated Tax</b>				<b>\$ 287.22</b>
<b>Grand -Total</b>				<b>\$ 3,154.32</b>

#### 4. Comments

Sales Tax will be added to the Invoice if applicable.  
 Payment - Due Net 30.

4-6 week lead-time

Shipping is F.O.B. Origin. Shipping will be added to the invoice.

#### Please Send Purchase Order To:

*Please sign - scan - and email back to [dvireck@duncansolutions.com](mailto:dvireck@duncansolutions.com) for faster turnover - The original will still need to be mailed out to:*

Professional Account Management  
 Attn: Cynthia Jackson - 6th Floor  
 1411 West 190th Street, Suite 660  
 Gardena, CA 90248  
 Ph: (414) 335-8271  
[cjackson3@duncansolutions.com](mailto:cjackson3@duncansolutions.com)

I hereby certify that the products and services referenced above have been requested and that by signing below I am confirming the order and agree to the terms and conditions presented in this proposal

Authorized Signature _____	Date _____
Print or Type Name _____	Phone Number: _____
Ship to Address: _____	
_____	
Bill to Address: _____	
_____	



NOTE: State law requires a surcharge of \$2.50 on each notice (included in stated penalty amount) of parking violation be deposited to the County Criminal Justice temporary construction fund and an additional \$2.50 on each violation to be deposited to the County Courthouse temporary construction fund. The State has added an additional \$3.00 surcharge.

**TO PAY YOUR NOTICE:**

YOU MAY PAY BY MAIL BY SENDING THE PROPER AMOUNT OF PENALTY IN MONEY ORDER OR CHECK PAYABLE TO THE CITY OF VISTA. **PLEASE DO NOT SEND CASH!** ENCLOSE THE NOTICE OF PARKING VIOLATION WITH YOUR PAYMENT AND/OR PROOF OF CORRECTION.

**MAIL TO:**

**CITY OF VISTA  
CODE ENFORCEMENT OFFICE  
200 CIVIC CENTER DRIVE  
VISTA, CALIFORNIA 92084  
Email: codeenforcement@cityofvista.com**

Payment inquiries can be made by calling (760) 639-6141, or (760) 643-5226 or you may pay the fee amount in person Monday - ~~Thursday~~**Friday** 7:30 a.m. - 5:30 p.m., ~~and alternate Fridays 7:30am - 4:30pm at Cashiers Office~~ at City Hall, 200 Civic Center Drive ~~off of Eucalyptus and Civic Center Drive~~, Vista, California. BRING THIS NOTICE WITH YOU, City Hall

~~is closed every other Friday and it is recommended you call before coming into the office on that day.~~ No delinquent charge will incur on closed Friday. Visa and ~~MasterCard~~ are ~~accepted~~ (señorio fee applied). Payment can also be paid on City Website at [www.CityofVista.com](http://www.CityofVista.com).

**TO PROTEST YOUR NOTICE:**

The registered owner or lessee of the vehicle shall within 21 days of issuance or within 14 days of the mailing of the delinquent parking violation notice submit a written explanation by mail, in person, or inquire by telephone, a request for administrative review form by the Citation processing agency (the Code Enforcement Office).

**FAILURE TO RESPOND:**

Failure to postmark response to this notice within 21 calendar days will result in:

- 1) A delinquency notice mailed to the registered owner of this vehicle.  
Failure to postmark response to this notice within 30 calendar days will result in:
- 2) The original penalty amount being double (except disabled parking violations).
- 3) The total fee due being forwarded to the Department of Motor Vehicles. They will refuse to register or reregister the vehicle until ALL outstanding fees have been paid in full.
- 4) CVC 40220 allows for installment payments to qualifying low income individuals who apply within 120 days from the issuance of a notice of parking violation, or within 10 days after an administrative hearing determination, whichever is later. Payments of unpaid parking penalties and related service fees are allowed in monthly installments of no more than twenty-five dollars (\$25) for total amounts due that are five hundred dollars (\$500) or less. The time limit for paying fines and fees under a payment plan is 24 months. Late fees and penalty assessments are waived while enrolled in a payment plan, however, it may be reinstated if the person falls out of compliance with payment plan. For more information, ~~including about applying and determining if you qualify,~~ please call or visit our website.
- 5) Assignment to, a collection agency.

**THERE MAY BE A \$25.00 SERVICE CHARGE FOR RETURNED CHECKS OUT OF THE COUNTRY OR TWO PART Y CHECK ARE NOT ACCEPTABLE. WARNING: VEHICLES WITH 5 OR MORE OUTSTANDING CITATIONS MAY BE IMPOUNDED OR IMMOBILIZED AT THE OWNER'S EXPENSE, PURSUANT TO SECTION 22651 (h)(2)(i)(1)CVC.**

FAILURE TO DISPLAY CURRENT REGISTRATION TAGS ON VEHICLE MAY BE ADDRESSED BY CORRECTING THE VIOLATION AND THEN HAVING A SWORN POLICE OFFICER, SHERIFF, HIGHWAY PATROLMAN, OR THE D.M.V. COMPLETE THE PROOF OF CORRECTION BELOW. THE PENALTY AMOUNT WILL BE REDUCED TO A \$10.00 CORRECTION FEE, IF THE VIOLATION IS CORRECTED WITHIN 21 DAYS AND PROOF OF CORRECTION AND PENALTY IS MAILED TO THE ABOVE ADDRESS.

PROOF OF CORRECTION

SECTION VIOLATED	SIGNATURE OF OFFICER	CORRECTION	BADGE NO.	CERTIFYING AGENCY	DATE

C:\In-tn\7

**NOTE:** State law requires a surcharge of \$2.50 on each notice (included in stated penalty amount) of parking violation be deposited to the County Criminal Justice temporary construction fund and an additional \$2.50 on each violation to be deposited to the County Courthouse temporary construction fund. The State has added an additional \$3.00 surcharge.

**TO PAY YOUR NOTICE:** You may pay bill by mail by sending the proper amount of penalty in money order or check payable to the City of Vista. **PLEASE DO NOT SEND CASH!** Enclose the notice of parking violation with your payment and/or proof of correction.

**MAIL TO:** CITY OF VISTA  
**CODE ENFORCEMENT OFFICE**  
**200 CIVIC CENTER DRIVE**  
**VISTA, CALIFORNIA 92084**  
**codeenforcement@cityofvista.com**

Payment inquiries can be made by calling (760) 639-6141 or (760) 643-5226 or you may pay the fee amount in person at the Cashier's Office at City Hall, 200 Civic Center Drive off of Eucalyptus Avenue and Civic Center Drive, Vista, California. Please allow 1-2 days from the time of citation for information to be available online or prior to making inquiries. **BRING THIS NOTICE WITH YOU.** City Hall is open Monday - Friday 7:30 a.m. - 5:30 p.m. and closed every other Friday. It is recommended you call before coming into the office on Fridays. No delinquent charge will incur on closed Friday. Visa and MasterCard are accepted. Payment can also be paid on the City Website at [www.CityofVista.com](http://www.CityofVista.com) or by phone.

**TO PROTEST YOUR NOTICE:** The registered owner or lessee of the vehicle shall within 21 days of issuance or within 14 days of the mailing of the delinquent parking violation notice submit a written explanation by mail, in person, or inquire by telephone, a request for administrative review form by the Citation processing agency (the Code Enforcement Office).

**FAILURE TO RESPOND:**

Failure to postmark response to this notice within 21 calendar days will result in:

- 1) A delinquency notice mailed to the registered owner of this vehicle.  
 Failure to postmark response to this notice within 30 calendar days will result in:
- 2) The original penalty amount being double (except disabled parking violations).
- 3) The total fee due being forwarded to the Department of Motor Vehicles. They will refuse to register or reregister the vehicle until ALL outstanding fees have been paid in full.
- 4) CVC 40220 allows for installment payments to qualifying low income individuals who apply within 120 days from the issuance of a notice of parking violation, or within 10 days after an administrative hearing determination, whichever is later. Payments of unpaid parking penalties and related service fees are allowed in monthly installments of no more than twenty-five dollars (\$25) for total amounts due that are five hundred dollars (\$500) or less. The time limit for paying fines and fees under a payment plan is 24 months. Late fees and penalty assessments are waived while enrolled in a payment plan, however, it may be reinstated if the person falls out of compliance with payment plan. For more information, please call or visit our website.
- 5) Assignment to, a collection agency.

**THERE MAY BE A \$25.00 SERVICE CHARGE FOR RETURNED CHECKS OUT OF THE COUNTRY OR TWO PARTY CHECK ARE NOT ACCEPTABLE.**

**WARNING: VEHICLES WITH 5 OR MORE OUTSTANDING CITATIONS MAY BE IMPOUNDED OR IMMOBILIZED AT THE OWNER'S EXPENSE, PURSUANT TO SECTION 22651(h)(2)(i)(1)CVC.**

FAILURE TO DISPLAY CURRENT REGISTRATION TAGS ON VEHICLE MAY BE ADDRESSED BY CORRECTING THE VIOLATION AND THEN HAVING A SWORN POLICE OFFICER, SHERIFF, HIGHWAY PATROLMAN, OR THE D.M.V COMPLETE THE PROOF OF CORRECTION BELOW. THE PENALTY AMOUNT WILL BE REDUCED TO A \$10.00 CORRECTION FEE, IF THE VIOLATION IS CORRECTED WITHIN 21 DAYS AND PROOF OF CORRECTION AND PENALTY IS MAILED TO THE ABOVE ADDRESS.

PROOF OF CORRECTION				
SECTION VIOLATED	SIGNATURE OF OFFICER CERTIFYING CORRECTION	BADGE NO.	CERTIFYING AGENCY	DATE

ET1604



**NOTE:** State law requires a surcharge of \$2.50 on each notice (included in stated penalty amount) of parking violation be deposited to the County Criminal Justice temporary construction fund and an additional \$2.50 on each violation to be deposited to the County Courthouse temporary construction fund. The State has added an additional \$3.00 surcharge

**TO PAY YOUR NOTICE:** You may pay bill by mail by sending the proper amount of penalty in money order or check payable to the City of Vista. **PLEASE DO NOT SEND CASH!** Enclose the notice of parking violation with your payment and/or proof of correction

**MAIL TO:** CITY OF VISTA  
 CODE ENFORCEMENT OFFICE  
 200 CIVIC CENTER DRIVE  
 VISTA, CALIFORNIA 92084  
 codeenforcement@cityofvista.com

Payment inquiries can be made by calling (760) 639-6141 or (760) 643-5226 or you may pay the fee amount in person Monday - Thursday 7:30 a.m. - 5:30 p.m. and alternate Fridays 7:30am - 4:30 pm at City Hall, 200 Civic Center Drive, Vista California. **BRING THIS NOTICE WITH YOU** CITY HALL is closed every other Friday. No delinquent charge will incur on closed Friday. Visa and MasterCard are accepted. Payment can also be paid on the City Website at [www.CityofVista.com](http://www.CityofVista.com) or by phone (760) 639-6141.

**TO PROTEST YOUR NOTICE:** The registered owner or lessee of the vehicle shall within 21 days of issuance or within 14 days of the mailing of the delinquent parking violation notice submit a written explanation by mail, in person, or inquire by telephone, a request for administrative review form by the Citation processing agency (the Code Enforcement Office).

**FAILURE TO RESPOND:**

Failure to postmark response to this notice within 21 calendar days will result in:

- 1) A delinquency notice mailed to the registered owner of this vehicle.  
 Failure to postmark response to this notice within 30 calendar days will result in:
- 2) The original penalty amount being double (except disabled parking violations).
- 3) The total fee due being forwarded to the Department of Motor Vehicles. They will refuse to register or reregister the vehicle until ALL outstanding fees have been paid in full
- 4) CVC 40220 allows for installment payments to qualifying low income individuals who apply within 120 days from the issuance of a notice of parking violation, or within 10 days after an administrative hearing determination, whichever is later. Payments of unpaid parking penalties and related service fees are allowed in monthly installments of no more than twenty-five dollars (\$25) for total amounts due that are five hundred dollars (\$500) or less. The time limit for paying fines and fees under a payment plan is 24 months. Late fees and penalty assessments are waived while enrolled in a payment plan, however, it may be reinstated if the person falls out of compliance with payment plan. For more information, please call or visit our website
- 5) Assignment to a collection agency.

**THERE MAY BE A \$25.00 SERVICE CHARGE FOR RETURNED CHECKS OUT OF THE COUNTRY OR TWO PARTY CHECK ARE NOT ACCEPTABLE.**

**WARNING: VEHICLES WITH 5 OR MORE OUTSTANDING CITATIONS MAY BE IMPOUNDED OR IMMOBILIZED AT THE OWNER'S EXPENSE, PURSUANT TO SECTION 22651(h)(2)(i)(1)CVC.**

FAILURE TO DISPLAY CURRENT REGISTRATION TAGS ON VEHICLE MAY BE ADDRESSED BY CORRECTING THE VIOLATION AND THEN HAVING A SWORN POLICE OFFICER, SHERIFF, HIGHWAY PATROLMAN, OR THE D.M.V COMPLETE THE PROOF OF CORRECTION BELOW. THE PENALTY AMOUNT WILL BE REDUCED TO A \$10.00 CORRECTION FEE, IF THE VIOLATION IS CORRECTED WITHIN 21 DAYS AND PROOF OF CORRECTION AND PENALTY IS MAILED TO THE ABOVE ADDRESS.

PROOF OF CORRECTION				
SECTION VIOLATED	SIGNATURE OF OFFICER CERTIFYING CORRECTION	BADGE NO.	CERTIFYING AGENCY	DATE

ET1604

Name of Approving Party: \_\_\_\_\_ Date: \_\_\_\_\_

**Verification of the purchase order for the following:**

Color of Paper: White Quantity of Order: 10,010

Color of Ink: (Front) Black @ 50% & 100% Color Ink: (Back) Black

**MAIL SIGNED PROOF TO: Duncan Solutions**

2218 Faraday Ave. • #120 • Carlsbad, CA 92008

*Notice: By signing this you are agreeing to the layout of this citation in its exact form.*

Vista\_74575\_RevA\_P/N:N5-008P\_090822\_GFC

Width: 3.125"  
Repeat: 6.0"

**LEAD EDGE**

**FRONT**

**CUSTOMER LEADING EDGE**



**CITY OF VISTA  
PARKING VIOLATION NOTICE**

**Edge of  
Ticket Does  
Not Print**

**Perf.**

**BACK**

11/32"  
17/32  
5/32  
print reads this way  
**1  
FRONT  
(COATED SIDE OUT)**



**5  
BACK**



**10  
SM**

NOTE: State law requires a surcharge of \$2.50 on each notice (included in stated penalty amount) of parking violation be deposited to the County Criminal Justice temporary construction fund and an additional \$2.50 on each violation to be deposited to the County Courthouse temporary construction fund. The State has added an additional \$3.00 surcharge.

**TO PAY YOUR NOTICE:**

YOU MAY PAY BY MAIL BY SENDING THE PROPER AMOUNT OF PENALTY IN MONEY ORDER OR CHECK PAYABLE TO THE CITY OF VISTA. **PLEASE DO NOT SEND CASH!** ENCLOSE THE NOTICE OF PARKING VIOLATION WITH YOUR PAYMENT AND/OR PROOF OF CORRECTION.

**MAIL TO:**

CITY OF VISTA  
CODE ENFORCEMENT OFFICE  
200 CIVIC CENTER DRIVE  
VISTA, CALIFORNIA 92084  
Email: codeenforcement@cityofvista.com

Payment inquiries can be made by calling (760) 639-6141, or (760) 643-5226 or you may pay the fee amount in person Monday - Thursday 7:30 a.m. - 5:30 p.m. and alternate Fridays 7:30 a.m. - 4:30 p.m. at City Hall, 200 Civic Center Drive and Civic Center Drive, Vista, California. BRING THIS NOTICE WITH YOU. City Hall is closed every other Friday. No delinquent charge will incur on closed Friday. Visa and MasterCard are accepted (service fee applied). Payment can also be paid on City Website at [www.CityofVista.com](http://www.CityofVista.com).

**TO PROTEST YOUR NOTICE:**

The registered owner or lessee of the vehicle shall within 21 days of issuance or within 14 days of the mailing of the delinquent parking violation notice submit a written explanation by mail, in person, or inquire by telephone, a request for administrative review form by the Citation processing agency (the Code Enforcement Office).

**FAILURE TO RESPOND:**

Failure to postmark response to this notice within 21 calendar days will result in:

- 1) A delinquency notice mailed to the registered owner of this vehicle. Failure to postmark response to this notice within 30 calendar days will result in:
- 2) The original penalty amount being double (except disabled parking violations).
- 3) The total fee due being forwarded to the Department of Motor Vehicles. They will refuse to register or reregister the vehicle until ALL outstanding fees have been paid in full.
- 4) CVC 40220 allows for installment payments to qualifying low income individuals who apply within 120 days from the issuance of a notice of parking violation, or within 10 days after an administrative hearing determination, whichever is later. Payments of unpaid parking penalties and related service fees are allowed in monthly installments of no more than twenty-five dollars (\$25) for total amounts due that are five hundred dollars (\$500) or less. (The time limit for paying fines and fees under a payment plan is 24 months. Late fees and penalty assessments are waived while enrolled in a payment plan, however, it may be reinstated if the person falls out of compliance with payment plan. For more information, please call or visit our website remains.
- 5) Assignment to a collection agency.

**THERE MAY BE A \$25.00 SERVICE CHARGE FOR RETURNED CHECKS OUT OF THE COUNTRY OR TWO PARTY CHECK ARE NOT ACCEPTABLE. WARNING: VEHICLES WITH 5 OR MORE OUTSTANDING CITATIONS MAY BE IMPOUNDED OR IMMOBILIZED AT THE OWNER'S EXPENSE, PURSUANT TO SECTION 22651(h)(2)(i)(1)CVC.**

**FAILURE TO DISPLAY CURRENT REGISTRATION TAGS ON VEHICLE MAY BE ADDRESSED BY CORRECTING THE VIOLATION AND THEN HAVING A SWORN POLICE OFFICER, SHERIFF, HIGHWAY PATROLMAN, OR THE D.M.V. COMPLETE THE PROOF OF CORRECTION BELOW. THE PENALTY AMOUNT WILL BE REDUCED TO A \$10.00 CORRECTION FEE, IF THE VIOLATION IS CORRECTED WITHIN 21 DAYS AND PROOF OF CORRECTION AND PENALTY IS MAILED TO THE ABOVE ADDRESS.**

PROOF OF CORRECTION				
SECTION VIOLATED	SIGNATURE OF OFFICER CERTIFYING CORRECTION	BADGE NO.	CERTIFYING AGENCY	DATE

ET2208

SEE REVERSE FOR IMPORTANT INFORMATION

**Perf.**

**3.125"**

**PLEASE CHECK THIS PROOF CAREFULLY AGAINST YOUR ORIGINAL COPY AND/OR SPECIFICATIONS.**

**YOUR APPROVAL INDICATES ACCEPTANCE OF RESPONSIBILITY FOR ERRORS ON THIS PROOF AND THE FINISHED PRODUCT.**

If changes are required please note on the proof and return for corrections. A revised proof will be sent for your review, and signed approval.

Orders will not be entered in to the production schedule until a signed approved proof is received.

We do our best to present an accurate representation of your chosen colors, however, colors may vary from monitor to monitor and printer to printer. Please consult a Pantone Matching System Formula Guide for the most accurate representation of what we will



## Imelda Huerta

---

**From:** support@vistaprinting.com  
**Sent:** Monday, September 12, 2022 3:58 PM  
**To:** Imelda Huerta  
**Subject:** RE: Revised Parking Citations - ETA

Hi Imelda,

They will be ready next Monday or Tuesday...

Thank you,  
Ed Wozow

Print Southwest  
395 Olive Ave  
Vista, CA 92083  
760/726-7181  
760/726-3533 fax

**From:** Imelda Huerta <ihuerta@ci.vista.ca.us>  
**Sent:** Monday, September 12, 2022 2:40 PM  
**To:** support@vistaprinting.com  
**Subject:** Revised Parking Citations - ETA  
**Importance:** High

Hi:

Do you have an ETA of when we will receive the revised parking citation forms? I believe you have been working with Estella Muro on this.

Thank you!

**Imelda M. Huerta, MPA**  
**City of Vista | Assistant to the City Manager**  
200 Civic Center Drive | Vista, CA 92084  
P: 760.643.5208 | E: [ihuerta@cityofvista.com](mailto:ihuerta@cityofvista.com)  
[Website](#) | [Twitter](#) | [Facebook](#) | [Instagram](#)



## Imelda Huerta

---

**From:** Cynthia Jackson <cjackson3@DuncanSolutions.com>  
**Sent:** Tuesday, September 13, 2022 1:20 PM  
**To:** Estella Muro; Imelda Huerta; ihuerts@cityofvista.com  
**Cc:** Viereck, Dean  
**Subject:** RE: New Parking Citations- Vista Revised Proof

Hello Imelda,

Once the quote and proof are signed I can reach out to our print liaison to get a more specific eta. In general the citation stock will be shipped within 6-8 weeks of the order being placed. A rush is always available for a separate charge.

Thanks,

**Cynthia Jackson**  
Regional Manager, Western Region  
Duncan Solutions

**Mobile:** 414-335-8271  
**Web:** [www.duncansolutions.com](http://www.duncansolutions.com)  
**Email:** [cjackson3@duncansolutions.com](mailto:cjackson3@duncansolutions.com)  
**Home Office Location:** Los Angeles, CA (PST)



**From:** Cynthia Jackson  
**Sent:** Tuesday, September 13, 2022 1:18 PM  
**To:** Estella Muro - City of Vista ([emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)) <[emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)>; Imelda Huerta <[ihuerta@ci.vista.ca.us](mailto:ihuerta@ci.vista.ca.us)>; 'ihuerts@cityofvista.com' <[ihuerts@cityofvista.com](mailto:ihuerts@cityofvista.com)>  
**Cc:** Viereck, Dean <[dviereck@DuncanSolutions.com](mailto:dviereck@DuncanSolutions.com)>  
**Subject:** FW: New Parking Citations- Vista Revised Proof

Here you go...

**From:** Cynthia Jackson  
**Sent:** Tuesday, September 13, 2022 1:12 PM  
**To:** Estella Muro <[emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)>  
**Cc:** Viereck, Dean <[dviereck@DuncanSolutions.com](mailto:dviereck@DuncanSolutions.com)>  
**Subject:** New Parking Citations- Vista Revised Proof

Hello Estella,

Here is the revised proof with your changes below. The vendor apologizes for the delay.

Thanks,

**Cynthia Jackson**

Regional Manager, Western Region  
Duncan Solutions

**Mobile:** 414-335-8271

**Web:** [www.duncansolutions.com](http://www.duncansolutions.com)

**Email:** [cjackson3@duncansolutions.com](mailto:cjackson3@duncansolutions.com)

**Home Office Location:** Los Angeles, CA (PST)



**From:** Estella Muro <[emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)>  
**Sent:** Wednesday, August 31, 2022 8:46 AM  
**To:** Cynthia Jackson <[cjackson3@DuncanSolutions.com](mailto:cjackson3@DuncanSolutions.com)>  
**Cc:** Viereck, Dean <[dviereck@DuncanSolutions.com](mailto:dviereck@DuncanSolutions.com)>  
**Subject:** RE: New Parking Citations- Vista Revised Proof

--- External Email ---

There are a couple of changes. I have attached a copy of the changes. Any questions please let me know. Thanks

The hours should be 7:30 not 8:00

#3 put a space in between the vehicle

#4 change 60 days to 120

**From:** Cynthia Jackson <[cjackson3@DuncanSolutions.com](mailto:cjackson3@DuncanSolutions.com)>  
**Sent:** Wednesday, August 31, 2022 8:10 AM  
**To:** Estella Muro <[emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)>  
**Cc:** Viereck, Dean <[dviereck@DuncanSolutions.com](mailto:dviereck@DuncanSolutions.com)>  
**Subject:** RE: New Parking Citations- Vista Revised Proof

Hello Estella,

Thank you so much for the reminder email. I just looked in my email and our vendor sent it over two days ago. It had a different title and I missed it.

Here is the proof for your review. I'll send the quote later today.



Thanks,

**Cynthia Jackson**

Regional Manager, Western Region  
Duncan Solutions

**Mobile:** 414-335-8271

**Web:** [www.duncansolutions.com](http://www.duncansolutions.com)

**Email:** [cjackson3@duncansolutions.com](mailto:cjackson3@duncansolutions.com)

**Home Office Location:** Los Angeles, CA (PST)



**From:** Estella Muro <[emuro@ci.vista.ca.us](mailto:emuro@ci.vista.ca.us)>

**Sent:** Tuesday, August 30, 2022 4:59 PM

**To:** Cynthia Jackson <[cjackson3@DuncanSolutions.com](mailto:cjackson3@DuncanSolutions.com)>

**Cc:** Viereck, Dean <[dviereck@DuncanSolutions.com](mailto:dviereck@DuncanSolutions.com)>

**Subject:** New Parking Citations

--- External Email ---

Hi Cynthia,

Do you have a ETA on the proof of our new parking citations yet?

*Estella Muro*

ESTELLA MURO

PARKING/CODE ENFORCEMENT

760-639-6141

[CODEENFORCEMENT@CITYOFVISTA.COM](mailto:CODEENFORCEMENT@CITYOFVISTA.COM)



This E-Mail has been scanned for viruses.

This E-Mail has been scanned for viruses.