



August 31, 2022

Grand Jury County of San Diego 550 W. C Street, Suite 860 San Diego, CA 92101-3513

Re: City of Del Mar Response to Grand Jury Report: "Low Income Parking Citation Payment Plan-Compliance with Vehicle Code §40220 Legislative Requirements"

Dear Presiding Judge of the Superior Court:

The City of Del Mar ("City") is in receipt of the 2021/2022 San Diego County Grand Jury produced report entitled Low Income Parking Citation Payment Plan – Compliance with Vehicle Code §40220 Legislative Requirements (Report). City staff have reviewed the report, which included specific requirements and instructions for response and comment, and had previously been in contact with San Diego County Grand Jury Coordinator, Laura Nicks, in February 2022, regarding compliance with Vehicle Code §40220.

Per California Penal Code §933 and requirements and instructions included in the Grand Jury report, the following are comments on the Findings and Recommendations detailed in the Report that pertain to the City of Del Mar.

<u>Finding 2:</u> Determination that the City of Del Mar's written parking citations are not compliant with AB 503 or AB 3277 amended CVC 40220 requirements.

- <u>City Response</u>: The City agrees with this finding. The San Diego County Sheriff's Department, who the City contracts with for law enforcement services, occasionally issues (less than 1% of parking violations in the City) written parking violations in the City of Del Mar and was not providing updated written citations with most recent CVC 40220 requirements. However, City staff, who issue most citations within the City only issue electronic citations which the Grandy Jury determined to be compliant.
- <u>City Actions</u>. The City revised its written citations with the most recent AB 3277 compliant language on July 26, 2022. On August 1, 2022, the revised citations were provided to the San Diego County Sheriff's Department for their use when writing citations in the City of Del Mar. See Attachment A.

<u>Finding 5:</u> Determination that the City of Del Mar's website and the website of the City's processing agency, Phoenix Group, were previously non-compliant and are now CVC 40220 compliant.

City Response: The City agrees with this finding.

<u>City Actions</u>: The investigation determined that the City's website was initially non-complaint. On February 7, 2022, the City was contacted via email by San Diego County Grand Jury Coordinator, Laura Nicks, and notified that the website was non-compliant. Upon notification, the City immediately updated the City website to be compliant on February 8, 2022, (<a href="https://www.delmar.ca.us/851/Parking-Ticket-Payment-Plans">https://www.delmar.ca.us/851/Parking-Ticket-Payment-Plans</a>). It should be noted that the City had previously worked with its processing agency, Phoenix Group, to update their website; however, the City's website was not updated at the same time because the City does not process citations.

Recommendation 22-49: Recommendation for the City of Del Mar's parking citation notices to be CVC 40220 complaint with the most recent AB 3277 amendment.

- <u>City Response</u>: The City agrees with Recommendation 22-49.
- <u>City Actions</u>: Upon notification, the City immediately worked with the City's processing agency, Phoenix Group, to update all parking citation notices to be compliant and include all conditions added by AB 3277 and CVC 40220 in June 2022. See Attachment B.

<u>Recommendation 22-51</u>: Recommendation for the San Diego County Sheriff's Department parking citation notices to be CVC 40220 complaint with the most recent AB 3277 amendment.

- <u>City Response</u>: The City agrees with Recommendation 22-51. While not directly recommended to the City of Del Mar, it should be noted that all parking citations written by San Diego County Sheriff's Deputies in the City of Del Mar are processed by the City's processing agency which was addressed with Recommendation 22-49.
- <u>City Actions</u>: Upon notification, the City immediately updated all physical parking citation notices used by the San Diego County Sheriff's Deputies within the City of Del Mar to be compliant and detail conditions added with AB 3277 and CVC 40220 in June 2022. See Attachment B.

If you have any questions or would like to arrange a meeting to discuss this matter further, please reach out to my designee Community Services Director/Lifeguard Chief Jon Edelbrock directly at <a href="mailto:jedelbrock@delmar.ca.us">jedelbrock@delmar.ca.us</a> or (858) 375-9548.

Best regards,

Ashley Jones City Manager

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cc: Jon Edelbrock, Community Services Director/Lifeguard Chief Leslie Devaney, City Attorney Sarah Krietor, Administrative Services Manager

# **TO PAY YOUR TICKET**

ONLINE: WWW.PAYMYCITE.COM

BY MAIL: CITY OF DEL MAR P.O. BOX 11923 SANTA ANA, CA 92711

### IN PERSON:

ENSOYS.

MON-THURS, 7:30AM TO 5:30PM AT THE FINANCE DEPARTMENT,

1050 CAMINO DEL MAR, EVERY DAY 9AM TO 5PM AT THE COMMUNITY

SERVICES DEPARTMENT, 1700 COAST BLVD.(CHECK ONLY)

TO CHECK ON THE STATUS OF YOUR PAYMENT CALL 1.888.207.5716

# TO PROTEST YOUR TICKET.

ONLINE: WWW.PAYMYCITE.COM MAIL: CITY OF DEL MAR PO BOX 11923 SANTA ANA, CA 92711

FAILURE TO RESPOND.

IF YOU DO NOT RESPOND TO THIS CITATION WITHIN 21 DAYS, A DELINQUENCY NOTICE WILL BE SENT TO THE REGISTERED OWNER OF THIS VEHICLE.

IF YOU DO NOT RESPOND TO THE NOTICE OF DELINQUENCY, THE FINE WILL DOUBLE AND, THE CITATION WILL BE FORWARDED TO THE DEPARTMENT OF MOTOR VEHICLES, AND OTHER FEES CAN BE INCURRED. THE DWY MAY REFUSE TO RENEW YOUR REGISTRATION UNTIL ALL OUTSTANDING FEES HAVE BEEN PAID IN FULL.

WARNING.

VEHICLES WITH MORE THAN FIVE UNPAID VIOLATIONS MAY BE IMPOUNDED IN ACCORDANCE WITH SECTION 22654(f) OF THE CALIFORNIA VEHICLE CODE. TOWING AND STORAGE FEES IN ADDITION TO CITATION FEES MUST BE PAID BY THE REGISTERED OWNER.

PROOF OF CORRECTION REQUIRES \$10 CORRECTION FEE.				
SECTION	OFFICER	BADGE	AGENCY	DATE

FAILURE TO DISPLAY CURRENT TABS (CVC5204A) IS CORRECTABLE PLEASE SEND COPY OF COMPLETE REGISTRATION WITH CITATION AND \$10 CHECK OR MONEY ORDER TO; CITY OF DEL MAR, PO BOX 11923 SANTA ANA, CA 92711

CVC 40220 ALLOWS FOR INSTALLMENT PAYMENTS TO QUALIFYING LOW-INCOME INDIVIDUALS WHO APPLY WITHIN 120 DAYS FROM THE ISSUANCE OF A NOTICE OF PARKING VIOLATION, OR WITHIN 10 DAYS AFTER AN ADMINISTRATIVE HEARING DETERMINATION, WHICHEVER IS LATER. FOR MORE INFORMATION, INCLUDING ABOUT APPLYING AND DETERMINING IF YOU QUALIFY, PLEASE CALL 1(866)353-5887 OR VISIT OUR WEBSITE WWW.PAYMYCITE.COM.



# CITY OF DEL MAR **DEL MAR, CALIFORNIA**

PARKING VIOLATION

NO. 000701

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LOCAT	ION		
BETWE	ENAND		
REMAR	iks		
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	ATION:	FEE AMOUN IF PAID WITH 21 DAYS	
1.0	14.16.060 DMMC - OVERSIZE VEHICLES 4 TROUGHERST	\$	7
2.		\$	1
3.□	72.125 SDCC - TOW AWAY NO PARKING	\$	1
4.□	72.117 SDCC NO PARKING - SIGNED	\$	1
5.□	72.135(a)(1) SDCC - RED CURBS	\$	1
6.□	22651 (k) CVC - STORAGE ON STREET	\$	1
7.0	21211 (b) CVC - BLOCKING BIKE LANE	\$	1
8.□	22500(e) CVC - BLOCKING DRIVEWAY	\$	1
9.[]	22502 CVC - CURB AND WRONG WAY PARKING	\$	1
10.🗆	22507.8 □(a) □(b) □(c) CVC - DISABLED PARKING	\$	1
11.0	4461 CVC - DISABLED PLACARD ABUSE/MISUSE	\$	1
12.	5204 (a) CVC - NO CURRENT TABS DISPLAYED	\$	1
13.🗆	4000(a) CVC - EXPIRED REGISTRATION	\$	1
14.0	72.66 SDCC - SIGNS AND MARKINGS	\$	1
15.	OTHER:	\$	1

\$12.50 STATE IMPOSED SURCHARGE INCLUDED IN FEE. IMPORTANT: INSTRUCTIONS ON BACK OF THIS CITATION

10/11

36-488123714 CITY OF DEL MAR c/o Parking Citation Service Center Post Office Box 11923 Santa Ana, CA 92711

PARKING CITATION SERVICE CENTER

### WARNING

If you do not respond to this notice by the due date, the California Department of Motor Vehicles will be notified of each outstanding citation and will refuse to renew your California vehicle registration.

NOTICE OF DELINQUENT PARKING VIOLATION

Notice Date Reference Number Req. Exp. Date Vehicle Colo Vehicle Make State / License Station Number Date Issued Time Issued 488123714 Due Date Location

PGC0829A AUTO MIXED AADC 936 7800000056 00.0007.0035 56/1 նակինիալիլանիրինիիներիալիրիկինիրիներինիրիներիներիներին

PAYMENT INSTRUCTIONS

- TO PAY BY MAIL:
- 1. Send check or money order. NO CASH. (US funds only)
  2. Print license plate number and citation(s) on your check
  3. Detach bottom portion and return with your payment
  4. Make payable to: City of Del Mar

TO PAY ONLINE BY CREDIT CARD:

Pay online: www.paymycite.com/delmar
 A convenience fee will be applied to all credit card payments

\$0.00

\$50.00

VISA

CVC 40220 allows for installment payments to qualifying low-income individuals who apply within 120 days from the issuance of a notice of parking violation, or within 10 days after an administrative hearing determination, whichever is later. For more information, please call 1-866-353-5867 or visit our website www.paymycinc.com delimar

Received Penalty Admin Fee Total Date Code Violation Description 08/22/2022 \$50.00 VI/OR 14.20.040 DMMC

CVC 40220 info

\$50.00 ff paid by 09/13/2022 \$100,00 If paid after 09/13/2022 \$103.00 H paid after 09/26/2022

09/13/2022 TOTAL \$50.00 DUE DATE

TORNIAR IN PAYMENTABLE ARCHBOTTOATPORTION AND RELIENCE WHILL FOR REMARKAN PAY NOW ONLINE: www.paymycite.com/delmar

Code	Violation	Description	Received	Penalty	Admin Fee	Total
VI/OR	14.20,040 DMMC	EXPIRED METER	\$0.00	\$50.00	\$0.00	\$50,00

\$50.00 If paid by 09/13/2022 \$100.00 If paid after 09/13/2022 \$103.00 If paid after 09/26/2022

09/13/2022 DUE DATE TOTAL DUE \$50.00 IF PAID BY DUE DATE

Notice Date	Reference Number		Req. Exp. Date	
State / License	Vehicle	Make	Vehicle Color	
Chairon Number	Dat	e Issued	Time Issued	

REALITIES CITY OF DEL MAR (36)

ISSUING c/o Parking Citation Service Center

AGENCY: SANTA ANA, CA 92711