



LIVE WELL
SAN DIEGO

Advisory Council for Aging & Independence Services

October 12, 2020 | 12:00 p.m.

Virtual Meeting

Call in: 1 (669) 900-6833

Meeting ID (access code): 856 5429 0184

Passcode: 251412

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Members of the public who wish to speak to an agenda item may call 858-505-6541 before the meeting and provide the last four digits of their phone number and the agenda item they wish to speak to.

AGENDA

* (attachment)

1. **Call to Order**, Lorelei Taylor, Chair
 - a. Welcome & Pledge of Allegiance
 - b. Guest/Member Introductions
 - c. Confirmation of Quorum (quorum = 14)

2. **Election of Council Year 2020-21 Officers**
 - a. Presentation of Nominees
 - o Chair – John Osborne
 - o 1st Vice Chair – Chris Maeoka
 - o 2nd Vice Chair – LaRue Fields
 - o Secretary – Stephen Huber
 - b. Nominations from the floor
 - c. Election (Action)

3. **Swearing in of 2020-21 Officers:** Kim Gallo, Director of Aging & Independence Services

4. **Standard Business**
 - a. Public Comment/Announcements: Members or non-members
 - b. Approval of August 10, 2020 Meeting Minutes (Action)*

5. **Guest Speaker Presentation**
 - a. Michael Vu, Registrar of Voters

6. **Director's Items** (Possible action)
 - a. Board Letters: None
 - b. AIS Director's Update*
 - c. Legislative Update



7. Special Business

- a. Revote of July 13, 2020 Meeting Agenda Item 5.a.i.a. (Action)*
Faye Detsky-Weil noted after the meeting her need to recuse herself from this vote due to a personal conflict of interest.
July 13, 2020, Agenda Item 5. Executive & Membership Subcommittee Report/Other Business (Possible action)
 - a. *Chair's Report: Lorelei Taylor, Chair*
 - i. *Actions on behalf of the Council during COVID-19 stay at home orders presented for Council ratification per By-laws Article 5, Sec. C. (1)(a)(iii) (Action)*
 - a) *April 14, 2020 Meeting: Recommendation for approval of Board Letter - FY 2021 AIS Revenue**
- b. Youth Engagement on County Boards and Commissions Feedback Form (Draft) – Adopt Responses* (Action)

8. Executive & Membership Subcommittee (met 8/24/20) Report/Other Business (Possible action)

- a. Chair's Report:
 - i. Strategy Discussion
 - ii. Subcommittee Actions (Action)
 - o Healthy Aging – Appoint Eugenia Welch as non-voting community member
 - o Nutrition – Accept resignation of Chris Maeoka as Subcommittee Chair
 - b. Membership Report, Stephen Huber, Secretary (Action)
 - i. Accept resignation of Christina Selder
 - ii. For Council Ratification: September 28, 2020 Actions of Executive & Membership Subcommittee on behalf of the Council:
 - a) Appoint Susan Mallett (reviewed by Subcommittee 8/24/20)
 - Seat #24, effective immediately, partial term to expire 5/14/22
 - b) Appoint Paul Ling (reviewed by Subcommittee 8/24/20)
 - Seat #28, effective immediately, full term to expire 9/13/24
- NOTE: Upon approval of items 8.b.i – 8.b.ii. above, Paula Saracen becomes a seated member of the Council per Council action on 2/20/20 (5.b.i.)*
- c) Appoint Paul Monarrez to 1st full term
 - Seat #11, effective 10/9/20, to expire 10/8/2024
 - d) Appoint Paula Saracen to 1st full term
 - Seat #12, effective 9/14/2020, to expire 9/13/2024
 - c. Board of Supervisors Annual Visits (Dates posted as confirmed):
 - i. District #1: Cox [Garbanzos/Monge] 11/21/19 @ 1:30 p.m.
 - ii. District #2: Jacob [Arcadi/Kagan] 2/27/20 @ 2:30 p.m.
 - iii. District #3: Gaspar [Bahmani/Osborne] 3/30/20 @ 9:30 a.m.
 - iv. District #4: Fletcher [Flynn/Tran] TBD @ 12:00 p.m.
 - v. District #5: Desmond [Simon/Weber] 12/5/19 @ 10:00 a.m.



9. **Ancillary Subcommittee Oral Reports – Updates on Meeting Status** (Possible action)

- a. LTC Ombudsman/Facilities (met 8/20/20): Jack Miller, Chair
- b. Adult Services Connection (met 2/10/20): TBD, Chair
- c. Healthy Aging (met 8/31/20): Wanda Smith, Chair
- d. Housing (met 2/10/20): LaRue Fields, Chair
- e. Nutrition (met 2/10/20): TBD, Chair

10. **Ad Hoc Subcommittee Oral Reports** (Possible action)

- a. Area Plan (on hold pending State feedback): Rosemarie Bahmani, Chair

11. **Auxiliary Subcommittees – Written Report** (Possible action) *

12. **Other Announcements**

13. **Adjournment & Next Meetings:**

When in-person, meetings are held at 5560 Overland Ave. Ste. 310, San Diego, 92123

Virtual meeting details are included on agendas at www.aging.sandiegocounty.gov/AISAdvisoryCouncil

Council Meeting: November 9, 2020, 12 noon

Subcommittee Meetings Day of Council Meeting (at AIS)

➤ Adult Services Connection:	TBD	Virtual
➤ Healthy Aging:	TBD	Virtual
➤ Housing:	TBD	Virtual
➤ Nutrition:	TBD	Virtual

Future Subcommittee Meetings:

➤ LTC Ombudsman/Facilities:	10/15/20	10:30 a.m.	[3 rd Thursdays]	Virtual
➤ Executive & Membership:	10/26/20	10:30 a.m.	[4 th Mondays]	Virtual

This meeting is public, and the location is ADA accessible. If you are planning to attend and need special accommodations, please call (858) 495-5885 at least three days in advance of the meeting.

Supporting documentation and attachments for items listed on this agenda may be viewed at Aging & Independence Services, 5560 Overland Avenue, Suite 310, San Diego, CA 92123, or received by calling (858) 495-5885.

Aging & Independence Services Advisory Council

Monday, August 10, 2020 | 12:00am – 2:00pm

Virtual Meeting

Call in: 1 (619) 343-2539

Conference ID (access code): 786 902 964#

MINUTES – DRAFT

Members		Absent Members	Guests
Attendance	Ellen Arcadi Rosemarie Bahmani Judi Bonilla Morgan Cadmus Patricia De Leo Faye Detsky-Weil La Rue Fields Joe Garbanzos Stephen Huber Ted Kagan	Chris Maeoka Jack Miller Luis Monge John Osborne Jacqueline Simon Wanda Smith Lorelei Taylor Susan Valoff Darlene Weber	Monica Flynn Bijou Lulla Paul Monarrez Linda Prager Christina Selder Kim Tran
	Distinguished Merit Recipients		Staff
	None		Blanca Castillo Naomi Chavez Wendy Contreras Kim Gallo
Item	Outcome		
1. Call to Order	<p>Lorelei Taylor, Chair, 12:03 PM</p> <p>a. Welcome & Pledge of Allegiance</p> <p>b. Guest/Member Introductions</p> <p>c. Confirmation of Quorum: 16 present at this time</p>		
2. Standard Business	<p>a. Public Comments/Announcements: Members or non-members</p> <ul style="list-style-type: none"> R. Sherrill announced that T. Kagan shared a photo remembering Jack Duff and recognition him of all his contributions to the Council as a Chair for three terms and in the community. <p>b. Approval of July 13, 2020 meeting minutes (Action): J. Osborne requested a correction be made on his statement he quoted on item 2a. Standard Business “that CPUC’s Lifelong” be replaced to “that CPUC’s Lifeline”. Also noted that item 5c. iii, should read 3/30/20 not 3/12/20.</p> <p align="right">[M/S – J. Osborne/ W. Smith: Unanimous]</p> <p align="right">(No response to roll call vote: J. Bonilla, P. DeLeo, L. Fields, L. Monge)</p>		
3. AIS Director’s Items (possible action)	<p>a. Board Letter: (Action)</p> <ul style="list-style-type: none"> FY 20/21 In Home Supportive Services Public Authority Adopted Budget* (Info only) In Home Supportive Services Public Authority Advisory Committee By-laws Update* (Info only) Aging Roadmap Annual Report* (Action) <p>b. Sunset Reviews of San Diego County Code if Administrative Ordinances</p> <ul style="list-style-type: none"> Article IIIb – In Home Supportive Services Public Authority* (Info only) Article XV – Health and Human Services Agency (Aging & Independence Services section only)* (Action) 3a and 3b combined vote <p align="right">[M/S – L. Taylor/ J. Osborne: Unanimous]</p> <p align="right">(No response to roll call vote: L. Fields, L. Monge)</p> <p>c. AIS Director’s Update</p> <ul style="list-style-type: none"> K. Gallo reported that Annual Budget Hearings began August 10th and would continue through August 25th. Naomi Chavez has been appointed Acting Assistant Director filling in for the position recently vacated by Caroline Smith after she was appointed Director of the Office of Strategy and Intergovernmental Affairs Jennifer Sovay, has been appointed Acting Deputy Director behind Naomi. Jennifer joins us from Child Welfare Services. APS visits resumed on June 22nd. IHSS referrals and cases are increasing. The Board of Supervisors on August 4, 2020, voted to receive \$18.8M in CARES Act funding for food programs. 		

	<ul style="list-style-type: none"> ○ An additional \$6.8M was allocated to expand the Great Plates Delivered program, which provides 3 meals a day to older adults who are unable to obtain or prepare food during the COVID-19 emergency. <ul style="list-style-type: none"> – doubling the number of recipients eligible for the program to up to 4,000 and – increasing the number of local restaurants who can participate in this economic opportunity. ○ Inspired by the success of Great Plates Delivered, the Board approved \$5.0m for Great Plates 2.0. <ul style="list-style-type: none"> – Great Plates 2.0 will provide 1 meal per day, 7 days a week, to older adults and adults with disabilities who were previously ineligible for the original Great Plates Delivered program. – Additional restaurants also be joining this program, furthering the economic impact of these efforts. ○ The Board also approved \$3.5m to go to Feeding San Diego and the San Diego Food Bank for their work in expanding food access throughout the region via mobile food pantries to reach rural areas. The need for these services has increased significantly since the emergence of the pandemic, as more and more individuals and families face food insecurity, poverty, and financial challenges. The Board requested this funding include a targeted effort for the provision of food to seniors and disabled individuals in hard-to-reach areas of San Diego County. ○ Another \$3.5M was allocated as economic stimulus for restaurants. <ul style="list-style-type: none"> • Services for AIS-contracted senior nutrition programs has increased significantly. Costs in June were \$400K, an increase from \$100K per month previously. <p>d. K. Gallo also provided a resource in response to R. Bahmani’s question regarding COVID-19. The County’s COVID-19 website is available from the County’s website and is updated daily at Coronavirus-sd.com</p> <p>e. Legislative Update:</p> <ul style="list-style-type: none"> • N. Chavez reported The Legislative Ad Hoc subcommittee met on July 22nd to provide Council input into the Annual Legislative Program.
<p>4. Executive & Membership Subcommittee (met 7/27/20) Report/Other Business (possible action)</p>	<p>a. Chair’s Report: Lorelei Taylor, Chair</p> <ul style="list-style-type: none"> i. Strategic Planning – advise on process and timeline. L. Taylor reported that all subcommittee had been put on hold due to COVID-19 the last few months. She is encouraging all chairs to plan their meeting with their members to get these meetings up and going. These meeting would be done virtually. She also would like to continue the strategic planning and to update the goals. ii. Triple A Council of CA (TACC) Report. L. Taylor attended a virtual TACC meeting on July 24. She mentioned that the Master Plan on Aging update is due in December of this year. Kim McCoy Wade presented a lot of info and input on COVID needs. They also would like to focus on in-home care. iii. Ancillary Subcommittee Appointments (Action) <ul style="list-style-type: none"> a) Healthy Aging: Susan Mallett as non-voting community member. W. Smith proposed that Susan Mallett join the subcommittee as a non-voting community member. She also represents the region as Assemblymember on the CA Senior Legislature. b) Long Term Care Ombudsman: Joe Garbanzos – J. Garbanzos has expressed an interest in joining the Long Term Care Ombudsman & Facilities subcommittee. <p style="text-align: right;">[M/S – J. Miller/ T. Kagan: Unanimous] (No response to roll call vote: L. Fields)</p> iv. Ancillary Subcommittee Update to Statement of Emphasis (Action) <ul style="list-style-type: none"> a) Healthy Aging: L. Taylor reported that the subcommittee updated their subcommittee statement of emphasis. The update has been provided on the agenda. <p style="text-align: center;"><i>Our emphasis is to expand current programs and to develop new evidence-based communitywide programs to reduce the impact of disease and chronic disabilities and to encourage the promotion of preventive measures to eliminate or reduce the occurrence of new disease and disabilities.</i></p> <p style="text-align: right;">[M/S – J. Osborne/ E. Arcadi: Unanimous] (No response to roll call vote: L. Fields)</p> <p>b. Membership Report, Stephen Huber, Secretary</p> <ul style="list-style-type: none"> i. Update on potential member interviews. Restarted the process for interviewing new members. ii. Attendance reminder: A friendly reminder by S. Huber was given regarding Advisory Council members attendance. The Council still has to adhere to the by-laws.

	<p>c. Board of Supervisors Annual Visits (Dates posted as confirmed): No update. The audio was broken up and did not get an update.</p> <ul style="list-style-type: none"> i. District #1 Cox [Garbanzos/Monge] 11/21/2019 @ 01:30 p.m. ii. District #2 Jacob [Arcadi/Kagan] 02/27/2020 @ 2:30 p.m. iii. District #3 Gaspar [Bahmani/Osborne] 03/30/20 @ 9:30 a.m. iv. District #4 Fletcher [Flynn/Tran] TBD @ 12:00 p.m. v. District #5 Desmond [Simon/Weber] 12/5/19 @ 10:00 a.m.
5. Ancillary Subcommittee Oral Reports – Updates on Meeting Status (possible action)	<ul style="list-style-type: none"> a. LTC Ombudsman/Facilities (met 3/19/20): Jack Miller, Chair <ul style="list-style-type: none"> • J. Miller reported no update. Added that the next virtual meeting will on next Thursday, August 20 at 10:30 a.m. Paula Saracen is a contact tracer for COVID-19 and will be speaking at the next subcommittee meeting. b. Adult Services Connection (2/10/20): Chrisy Selder, Chair <ul style="list-style-type: none"> • No update c. Healthy Aging (7/31/20): Wanda Smith, Chair <ul style="list-style-type: none"> • W. Smith reported that they met on July 31st and discussed long term goals. K. Bowling gave a presentation about the UCSD walking program and how this program works. Next meeting August 31st. d. Housing (2/10/20): LaRue Fields, Chair <ul style="list-style-type: none"> • No update. e. Nutrition (2/10/20): Chris Maeoka, Chair <ul style="list-style-type: none"> • No update
6. Ad Hoc Subcommittee Oral Reports	<ul style="list-style-type: none"> a. Area Plan (on hold pending State feedback): Rosemarie Bahmani, Chair. No update, subcommittee is on hold and waiting on report to come back from the State. b. Legislative (7/22/20)*: LaRue Fields, Chair. R. Sherrill reported that the items reviewed with recommendations of the Legislative Subcommittee is included in today's packet. c. Nominating Subcommittee (7/23/20): Rosemarie Bahmani, Chair <ul style="list-style-type: none"> i. Presentation of Nominees for Council Year 2020-21 Officers <ul style="list-style-type: none"> o Chair – John Osborne o 1st Vice Chair – Chris Maeoka o 2nd Vice Chair – LaRue Fields o Secretary – Stephen Huber ii. Next Steps <ul style="list-style-type: none"> o September 10, 2020 Council Meeting (A correction was made on the date that was provided on this agenda. Sept 14 is the correct date.) <ul style="list-style-type: none"> – Election of Council Year 2020-21 Officers – Swearing in of Council Year 2020-21 Officers o Sept. 28, 2020 Executive & Membership Subcommittee Meeting <ul style="list-style-type: none"> – Officer Transition Briefing
7. Auxiliary Subcommittees – Written Report (possible action)	<ul style="list-style-type: none"> a. CA Senior Legislature Update- S. Mallett reported that she was selected to be the chair of the PS23/San Diego County caucus. The March 2020 CSL Newsletter is included in today's agenda packet and reports the top ten proposals. Four of the ten proposals were picked up and sponsored. <p>L. Taylor asked all subcommittees to send in their updates to R. Sherrill and B. Castillo</p>
8. Other Announcements	<p>L. Taylor asked all the subcommittee chairs to report when they meet.</p>
9. Adjournment & Next Meetings	<p>Meeting adjourned: 1:22 p.m.</p> <p>Council Meeting: September 14, 2020, 12 noon</p> <p>When in-person, meetings are held at 5560 Overland Ave., San Diego, 92123. Virtual meeting details will be included in agendas posted online 72 hours before meetings at www.aging.sandiegocounty.gov/AISAdvisoryCouncil.</p>
<p>SUBCOMMITTEE MEETINGS DAY OF COUNCIL (at AIS)</p> <p>When in-person, meetings are held at 5560 Overland Ave., San Diego, 92123; Location TBD</p> <ul style="list-style-type: none"> ➤ Housing: TBD Virtual-Details TBD ➤ Nutrition: TBD Virtual-Details TBD ➤ Adult Services Connection: TBD Virtual-Details TBD ➤ Healthy Aging: TBD Virtual-Details TBD 	
<p>ADDITIONAL SUBCOMMITTEE MEETINGS:</p> <p>When in person, meetings are held at 5560 Overland Ave., Ste. 310, John Gaffaney Memorial Conf. Rm., San Diego, 92123. Virtual meeting details will be included in agendas posted online 72 hours before meetings Virtual meeting details will be included in agendas posted online 72 hours before meetings at www.aging.sandiegocounty.gov/AISAdvisoryCouncil.</p> <ul style="list-style-type: none"> ➤ LTC Ombudsman/Facilities: TBD 10:30 a.m. [3rd Thursday each month] Virtual-Details TBD 	

Minutes respectfully submitted by Blanca E. Castillo

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

CAREGIVER SUPPORT ACTION PLAN (ADVISORY COUNCIL'S ADULT SERVICES CONNECTION COMMITTEE)

Caregivers have access to the supports and resources necessary to provide responsive and manageable care to older adults, while also tending to their own wellbeing.

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
C1. Expand supports and resources for the spectrum of caregivers (working professionals, older adult spouses, and grandchildren)	AIS	1. Conduct a focus group to determine needs from the caregiver perspective	1. Sent rep to participate in focus group	<u>Short Term:</u> <ul style="list-style-type: none"> Policy statements Focus group completed <u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> Caregiver training identified # caregiver webinars 70% of caregivers surveyed will report that they feel more confident in their ability to manage their caregiver role. <u>Long Term:</u> <ul style="list-style-type: none"> # organizations providing webinars
	AIS	2. Explore caregiver training that promotes selfcare and reduces burnout conditions	2. Recommend existing caregiver training	
	AIS/System	3. Provide caregiver webinars through various organizations	3. Recommend webinar topics	
			Review/provide input into policy statements	
C2. Elevate the business community's involvement in supporting employees who are family caregivers and understanding the impact on their bottom line	AIS/System	1. Promote collaboration with professional associations to explore new solutions for caregiver support	1. Recommend professional organizations; provide introduction for AIS staff to those to which they belong	<u>Short Term:</u> <ul style="list-style-type: none"> Policy statements <u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> # new caregiver supports/solutions Chamber certifications developed <u>Long Term:</u> <ul style="list-style-type: none"> # County certifications issued # chamber certifications issued
	System	2. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Caregiver Support certification to organizations that implement caregiver support programs for their staff or membership	2. Review/recommend components required to receive certification	
	System	3. Encourage local chambers of commerce to develop and issue their own certifications to businesses that embed policies and practices that support caregivers	3. If they have connections with chambers, facilitate introduction to AIS staff	
			Review/provide input into policy statements	

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

SAFETY ACTION PLAN (ADVISORY COUNCIL'S LTC OMBUDSMAN COMMITTEE)

Older adults and persons with disabilities are safe in their homes and community.

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success	
S1. Expand awareness of abuse	AIS	1. Develop and conduct community awareness campaign leveraging and expanding existing communication networks for: <ol style="list-style-type: none"> a. Protective measures for older adults and caregivers to report abuse b. Early estate and financial planning before self-care begins to decline c. Issues, dangers, and needs including mental health, dementia, and abuse d. "Take Me Home" program 	1. Identify possible communication networks	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements <u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Awareness campaign • # enrolled in Take Me Home • # trained • Chamber certifications developed 	
	AIS	2. Develop training to recognize and report signs of abuse and deficiencies in health and care. Conduct and promote training to: <ol style="list-style-type: none"> a. Mandated reporters, caregivers, first-responders, and service providers (e.g., cable technicians that visit homes, etc.) b. "You Are Not Alone" volunteers 	2. Review/provide input into draft	<u>Long Term:</u> <ul style="list-style-type: none"> • # County certifications issued • # chamber certifications issued 	
	System	3. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Abuse Awareness certification to organizations that embed into their process ongoing training for their staff or membership	3. Review/recommend components required to receive certification		
	System	4. Encourage local chambers of commerce to develop and issue their own certifications to businesses where appropriate that embed related policies and practices	4. If they have connections with chambers, facilitate introduction to AIS staff		
	System	5. Convene stakeholders to determine measures of success	5. Designate rep (AIS could select/invite) to participate in stakeholder meetings		
			Review/provide input into policy statements		
S2. Strengthen legal supports to prevent abuse	DA	1. Expand resources and supports for addressing financial and civil abuse, particularly among legal providers	Review/provide input into policy statements	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements • # new resources 	

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
	DA DA/AIS	2. Advocate for one prosecutor on a case from start to finish for crimes against older adults and persons with disabilities 3. Build partnership with the California District Attorneys Association to expand standards and practices for abuse		<p><u>Medium Term (2 yrs.):</u></p> <ul style="list-style-type: none"> • % of cases that remained with the same prosecutor <p><u>Long Term:</u></p> <ul style="list-style-type: none"> • Demonstrated changes to standards and practices with the CA DA's Association
S3. Strengthen protection for and prevention of abuse of older adults	AIS	1. Provide timely assistance and resources that help protect older adults who live in the community	<i>Aligns with current committee role</i>	<p><u>Short Term:</u></p> <ul style="list-style-type: none"> • % of clients in need of assistance who are provided with supportive services • # of clients receiving APS specialized case management services who close with a stable or higher rating • 100% of skilled nursing facilities visited quarterly by the Long Term Care Ombudsman program • 90% of residential care facilities for the elderly visited quarterly by the Long Term Care Ombudsman program <p><u>Medium Term (2 yrs.):</u></p> <ul style="list-style-type: none"> • Call Center accuracy <p><u>Long Term:</u></p> <ul style="list-style-type: none"> • Omb complaint resolution
	AIS	2. Provide timely assistance and resources that help protect older adults who live in care facilities		

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

PREPAREDNESS ACTION PLAN (FULL COUNCIL)

Older adults and their caregivers are prepared to be safe during disasters.

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
P1. Strengthen preparedness	OES/System	1. Expand and diversify the Access and Functional Needs Work Group	1. Recommend organizations to participate	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements • Expanded AFN Workgroup role <u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • New training • Emergency Prep Resource Guide • Power outage PSAs and resources <u>Long Term:</u> <ul style="list-style-type: none"> • # trained • # prepared
	AIS/OES	2. Conduct training for first responders on: <ul style="list-style-type: none"> a. How to meet needs of older adults during emergencies b. Understanding conditions, caregiving issues, and warning signs of dementia, abuse, and poor physical health 	2. Review/provide input into draft	
	AIS/OES	3. Develop a simple resource guide for older adults to prepare for emergencies	3. Review/provide input into draft	
	AIS/OES/System	4. Develop PSAs and resources for older adults and persons with disabilities to prepare for power outages	4. Review/provide input into drafts Review/provide input into policy statements	
P2. Strengthen response capability	AIS/OES/System	1. Promote neighborhood/community-based cohesion to support older adults day-to-day and during emergencies (i.e., keeping an eye on them and assisting with evacuating)	1. Review neighborhood program draft, provide input, and help promote	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements <u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Neighborhood program • Matching platform • GIS heat map <u>Long Term:</u> <ul style="list-style-type: none"> • # neighborhoods adopting program • # matched
	AIS/OES/System	2. Create community networks or "matching platforms" in local communities and neighborhoods to connect older adults to neighbors	2. Same for matching platform Review/provide input into policy statements	
	AIS/OES/System	3. Explore how a GIS data heat map may identify locations/clusters of older adults and persons with disabilities to inform Office of Emergency Services planning		

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

THE SILVER ECONOMY ACTION PLAN (FULL COUNCIL)

A skilled and diverse workforce with supporting technologies and products support healthy aging in our community. Older adults have opportunities to work and volunteer.

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
SE1. Expand the skilled workforce to build capacity to meet the needs of an aging population	System	1. Create workforce development and continuing education targets based on population and diversity projections	1. Review/provide input into targets	<p><u>Short Term:</u></p> <ul style="list-style-type: none"> • Policy statements • Workforce development and continuing education targets <p><u>Medium Term (2 yrs.):</u></p> <ul style="list-style-type: none"> • Caregiver standards added to County legislative program • Caregiver incentives added to County legislative program • Partnerships in place and functioning • Enhanced training curriculum <p><u>Long Term:</u></p> <ul style="list-style-type: none"> • Workforce development and continuing education targets met • New caregiver standards • New caregiver incentives • # certifications issued • New age-friendly processes • New or enhanced community-based programs • Local communities that adopt age and dementia friendly approaches
	System	2. Advocate with the State for standards and scales of caregiver professionalism to create pathways for professional development and commensurate compensation		
	System	3. Explore and promote incentives (e.g., compensation, housing, taxes, etc.) to improve the value and viability of career pathways	2. Review/recommend incentives	
	System	4. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Silver Economy Education certification to colleges and universities that help to meet the education targets	3. Review/recommend components required to receive certification	
	System	5. Develop partnerships between academia, primary care delivery sites, and community-based organizations to educate and train a workforce to provide value-based care that improved health outcomes for older adults. (GWEP HRSA Objective 1)	Review/provide input into policy statements	
	System	6. Train geriatrics specialists, primary care providers, and health professions students, residents, fellows, and faculty to assess and address the primary care needs of older adults. (GWEP HRSA Objective 2)		
	System	7. Transform clinical training environments into integrated geriatrics and primary care systems that are age-friendly and provide value-based care. (GWEP HRSA Objective 3)		
	System	8. Deliver community-based programs that provide patients, families, caregivers, and direct care workers with the knowledge and		

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
	System	<p>skills to improve health outcomes for older adults. (GWEP HRSA Objective 4)</p> <p>9. Provide training to patients, families, caregivers, direct care workers, healthcare providers, and health professions students, residents, fellows, and faculty on ADRD, dementia-friendly communities, and recruitment for research. (GWEP HRSA Objective 5)</p>		
SE2. Promote work and volunteer opportunities for older adults	System	1. With local business, develop and promote best practices that attract, retain, and protect older workers who want or need to stay in the workforce	1. Provide input into potential best practices	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements • # of volunteer hours annually
	County	2. Develop a framework for older adults to be engaged in the workforce without reducing social security benefits		<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Identify best practices • New worker framework
	County System	3. Develop Senior Intern programs 4. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Silver Economy Workforce certification to organizations that embed into their organizations related policies and practices	2. Provide input into draft 3. Review/recommend components required to receive certification	<ul style="list-style-type: none"> • New Senior Intern program • Chamber certifications developed
	System	5. Encourage local chambers of commerce to develop and issue their own certifications to businesses that embed related policies and practices	4. If they have connections with chambers, facilitate introduction to AIS staff Review/provide input into policy statements	<u>Long Term:</u> <ul style="list-style-type: none"> • # senior interns • # County certifications issued • # chamber certifications issued
SE3. Develop approaches to focus workforce and service development on cultural dynamics and norms	AIS/System	1. Develop culturally appropriate and diverse resources for the various demographics in our community	1. Review/provide input into draft	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements • Identification of most impactful gaps
	AIS/System System	2. Promote to community 3. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Silver Economy Workforce Diversity certification to organizations that embed cultural diversity into their organization's policies and practices	2. Help promote through their networks 3. Review/recommend components required to receive certification	<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Action plan to bridge gaps • Promote to community • Chamber certifications developed
	System			

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

Recommendation	Type	Initial Action Steps	<i>Potential</i> AIS Advisory Council Role	Timeframe & Measures of Success
		4. Encourage local chambers of commerce to develop and issue their own certifications to businesses that embed cultural diversity into their organization's policies and practices	4. If they have connections with chambers, facilitate introduction to AIS staff Review/provide input into policy statements	<u>Long Term:</u> <ul style="list-style-type: none"> • # care providers trained • # organizations that embed training • # County certifications issued • # chamber certifications issued

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

MEDICAL & SOCIAL SERVICES SYSTEM ACTION PLAN (ADVISORY COUNCIL'S HEALTHY AGING COMMITTEE)

Care coordination among medical and social services provides proactive, seamless, prevention-focused, and responsive support.

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
M1. Enhance the care infrastructure throughout the region	System	1. Promote Geriatric Emergency Department Accreditation (GEDA) hospital certification throughout the region	Review/provide input into policy statements	<u>Short Term:</u> <ul style="list-style-type: none"> Policy statements
	System	2. Expand capacity in the regional rural areas where many older adults live		<u>Long Term:</u> <ul style="list-style-type: none"> # GEDA-certified hospitals New or expanded resources in rural areas
M2. Strengthen identification of and address social determinants of health	System	1. Improve screening at every opportunity and touchpoint for the social determinants of health and other risks including food insecurity, malnutrition, transportation needs, social isolation, etc.	1. Review/provide input into draft	<u>Short Term:</u> <ul style="list-style-type: none"> Policy statements Screening tool
	System	2. Strengthen and promote systems to connect persons in need with resources	2. Provide ideas, possibly via position papers	<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> Screening training Identify ways to strengthen and promote resources
	System	3. Issue <i>Live Well San Diego</i> or <i>Age Well San Diego</i> Medical & Social Services System Social Determinants of Health certification to organizations that embed this screening into their policies and practices	3. Review/recommend components required to receive certification Review/provide input into policy statements	<u>Long Term:</u> <ul style="list-style-type: none"> Address food insecurity by providing 1,000,000 meals annually via congregate settings to address social isolation and home delivery for those who are homebound Systems to connect persons with resources # certifications issued
M3. Expand screening and supports to reduce out-of-home care	System	1. Create the "San Diego Care Corps" of retired health professionals, faith-based community, and others to assist in early intervention	1. Review/provide input into draft	<u>Short Term:</u> <ul style="list-style-type: none"> Policy statements
	System	2. Develop a home visitation model to reduce readmission rates and screen for high-risk conditions	2. Review/provide input into draft	<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> San Diego Care Corps established New home visitation model

AGING ROADMAP

OPTIONAL ROLES FOR THE ADVISORY COUNCIL FOR AGING & INDEPENDENCE SERVICES

Recommendation	Type	Initial Action Steps	Potential AIS Advisory Council Role	Timeframe & Measures of Success
	System AIS/System	<ol style="list-style-type: none"> 3. Identify new opportunities and involvement levels for volunteers and semi-retired older adults who may support the needs of other older adults 4. Provide programs to improve health outcomes 	<ol style="list-style-type: none"> 3. Review/provide input into draft 4. Review/provide input into draft Review/provide input into policy statements	<ul style="list-style-type: none"> • 75% of Feeling Fit Club members report that due to their participation they have increased energy, feel better overall, or are more able to conduct activities of daily living <u>Long Term:</u> <ul style="list-style-type: none"> • New models and programs
M4. Create infrastructure and communication channels for homebased care (i.e., care plans, re-admission, etc.)	System	<ol style="list-style-type: none"> 1. Develop a case management structure within medical settings to support the shift to managed/assisted care 	<ol style="list-style-type: none"> 1. Review/provide input into draft 	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements • 97% of annual reassessments for IHSS are completed within one year of the last reauthorization end date
	System	<ol style="list-style-type: none"> 2. Issue <i>Live Well San Diego</i> or Age Well San Diego Medical & Social Services System Integration certification to organizations that embed a case management structure within a medical setting in their organization's policies and practices 	<ol style="list-style-type: none"> 2. Review/recommend components required to receive certification Review/provide input into policy statements	<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Identify a partner to fund and coordinate <u>Long Term:</u> <ul style="list-style-type: none"> • New structure developed • # certifications issued
M5. Elevate the importance of the impact of dental health care on nutrition and isolation	AIS/MCSD	<ol style="list-style-type: none"> 1. Conduct research to make the case for older adults 	<ol style="list-style-type: none"> 1. Review/provide input into draft 	<u>Short Term:</u> <ul style="list-style-type: none"> • Policy statements
	System	<ol style="list-style-type: none"> 2. Identify cost-effective resources for dental care for older adults 		<u>Medium Term (2 yrs.):</u> <ul style="list-style-type: none"> • Use case • Campaign
	System	<ol style="list-style-type: none"> 3. Implement information campaign for older adults 	<ol style="list-style-type: none"> 2. Help promote through their networks Review/provide input into policy statements	<u>Long Term:</u> <ul style="list-style-type: none"> • # cost-effective resources



COUNTY OF SAN DIEGO

AGENDA ITEM

BOARD OF SUPERVISORS

GREG COX
First District

DIANNE JACOB
Second District

KRISTIN GASPAR
Third District

NATHAN FLETCHER
Fourth District

JIM DESMOND
Fifth District

DATE: May 5, 2020

XX

TO: Board of Supervisors

SUBJECT

ADOPT RESOLUTION FOR AND AUTHORIZE ACCEPTANCE OF OLDER ADULT SERVICES REVENUE AGREEMENTS AND GRANTS FOR FISCAL YEAR 2020-2021 (DISTRICTS: ALL)

OVERVIEW

The Board of Supervisors (Board) has demonstrated a long-term commitment to enhancing programs focused on the safety and welfare of older adults and persons with disabilities. The County of San Diego Health and Human Services Agency, Aging & Independence Services administers these programs. On May 21, 2019 (7), the Board approved the Fiscal Year 2019-20 revenue agreements to fund various programs supporting older adults and persons with disabilities. These services allow older adults and those with disabilities to remain safely in their homes and to access needed community resources. These services also align with the County of San Diego's Aging Roadmap, which includes Age Well San Diego efforts to ensure communities support the health, safety, and wellness of residents of all ages, including those with dementia. Per the requirement of the California Department of Aging (CDA), this item requests the Board adopt a resolution relating to the CDA revenue agreements and authorize acceptance of approximately \$21 million of federal, State, managed care health plan, and grant revenue for Fiscal Year 2020-21 to support these programs and services.

If approved, today's actions would authorize the acceptance of grant funding, authorize the Clerk of the Board to execute revenue agreements, and authorize the Agency Director, Health and Human Services Agency to pursue future funding opportunities. These actions support the County's *Live Well San Diego* vision by ensuring the County will continue to receive federal, State, and other funding to administer needed programs and services for older adults and persons with disabilities.

RECOMMENDATION(S)

CHIEF ADMINISTRATIVE OFFICER

1. Waive Board Policy B-29: Fees, Grants, Revenue Contracts - Department Responsibility for Full Cost Recovery, which requires full cost recovery of grants and revenue contracts.

SUBJECT: ADOPT RESOLUTION FOR AND AUTHORIZE ACCEPTANCE OF OLDER ADULT SERVICES REVENUE AGREEMENTS AND GRANTS FOR FISCAL YEAR 2020-2021 (DISTRICTS: ALL)

2. Approve and authorize the Clerk of the Board to execute, upon receipt, the following revenue agreements:
 - California Department of Aging agreements
 - Area Plan Agreement (AP-2021-23)
 - Health Insurance Counseling and Advocacy Program (HI-2021-23)
 - Title V Senior Employment Program (TV-2021-23)
 - CalFresh Healthy Living (SP-2021-23)
 - CalFresh Expansion (CF-2021-23)
 - Financial Alignment (FA-1819-23; FA-1920-23; FA-2121-23; F2-1819-23; F2-1920-23; F2-2021-23)
 - Dignity At Home Fall Prevention (FP1920-23; FP-2021-23)
 - Medicare Improvements for Patients and Providers Act (MI-2021-23)
 - Multipurpose Senior Services Program (MS-2021-07), which will include agreements with the following health plans:
 - Aetna
 - Blue Shield of California Promise Health Plan (formerly known as Care 1st)
 - Community Health Group
 - Health Net
 - Kaiser Permanente
 - Molina
 - United Healthcare
 - Arizona State University/Legacy Corps (respite care for military families and veterans)
 - San Diego Gas & Electric (Cool Zones program)
 - Fee for Service Contracts
 - Veterans Administration San Diego Healthcare System (Veteran Directed Home and Community Based Service Program)
 - San Diego State University Research Foundation/Geriatric Workforce Enhancement Program
3. Authorize acceptance of the grant from the Corporation for National & Community Service for the Retired Senior and Volunteer Program (RSVP).
4. Authorize the Clerk of the Board, subject to the approval of the Agency Director, Health and Human Services Agency or designee, to execute all required documents related to the revenue agreements in Recommendations 2 and 3, including any extensions, amendments or revisions thereto that do not materially impact either the program or the funding level.
5. Authorize the Agency Director, Health and Human Services Agency or designee, to pursue future funding opportunities including grants for the purpose of obtaining financial assistance for programs serving older adults and persons with disabilities.
6. Adopt a resolution entitled A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SAN DIEGO RELATING TO THE CALIFORNIA DEPARTMENT OF AGING REVENUE AGREEMENTS.

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FISCAL IMPACT

Funds for this request will be included in the Fiscal Year 2020-22 CAO Recommended Operational Plan in the Health and Human Services Agency (HHS). If approved, this request will result in costs of \$21,617,864 and revenue of \$20,985,783 in Fiscal Year 2020-21. The funding sources are:

- the State General Fund, Federal Medicaid Program,
- Titles III, V, and VII of the Older Americans Act,
- Federal and State HICAP funds,
- Federal SNAP–ED/CalFresh – Healthy Living, U.S. Department of Health and Human Services,
- Health plans, and other healthcare entities.
- Administration for Community Living, Arizona State University/Legacy Corps,
- San Diego Gas & Electric,
- Veterans Administration San Diego Healthcare System,
- San Diego State University Research Foundation, and
- Corporation for National & Community Service.

A waiver of Board Policy B-29 is requested because the funding does not offset all costs. B-29 costs are \$632,081 for Fiscal Year 2020-21 and will be funded with General Purpose Revenue that will be included in the Fiscal Year 2020-22 CAO Recommended Operational Plan in HHS. The public benefit for providing these services far outweighs these costs. There will be no change in net General Fund cost and no additional staff years.

BUSINESS IMPACT STATEMENT

N/A

ADVISORY BOARD STATEMENT

The Aging & Independence Services Advisory Council reviewed this item at the April 13, 2020 meeting and recommended [REDACTED].

BACKGROUND

According to the California Department of Finance's population projections, of the nearly 3.4 million people currently residing in San Diego County, an estimated 892,076 are adults age 55 or older. By 2030, the number of adults 55 years and older in San Diego County is expected to increase to more than 1 million. The fastest growing age group, those 85 years and older, is projected to increase from an estimated 67,858 in 2020 to over 81,000 in 2030. The Board of Supervisors (Board) has maintained a commitment to programs that ensure the welfare of older adults and persons with disabilities in San Diego County. The County of San Diego (County) Health and Human Services Agency, Aging & Independence Services (AIS) administers these programs. Today's recommended actions will continue annual funding for various programs benefiting older adults and persons with disabilities throughout San Diego County. Today's

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recommended actions will adopt a resolution relating to the California Department of Aging revenue agreements and also provide Board authority to seek funding for new programs and for the pursuit and implementation of the Aging Roadmap to ensure communities support the health, safety, and wellness of residents of all ages, including those with dementia.

**California Department of Aging Revenue Agreements Requiring a Resolution:
AREA PLAN AGREEMENT (\$14,552,782)**

The Area Plan agreement contains State and federal revenue (Titles III and VII of the Older Americans Act). This agreement will fund various Older Americans Act and Federal Administration on Aging services and programs for older adults including nutrition, social support, preventive health services, and the local Ombudsman and Family Caregiver programs. This agreement requires County matching funds of \$564,661. Funding from this source is utilized in a number of contracts. Fourteen older adult nutrition contractors provide more than 1.1 million home delivered meals and congregate meals at 36 sites to more than 9,000 clients. Close to 3,000 cases are investigated by the Long Term Care Ombudsman. Support services for older adults are provided such as adult day care, legal services, transportation, and visiting at long-term care facilities to provide companionship. Instructors for health promotion activities such as chronic disease self-management programs serve more than 1,100 people. Programs provide support to family caregivers such as respite services, support groups, educational assistance, legal services, home modification, and other services. The allocation amount was determined by the State.

**HEALTH INSURANCE COUNSELING AND ADVOCACY PROGRAM AGREEMENT
(\$662,541)**

The Health Insurance Counseling and Advocacy Program (HICAP) is a State and federally funded volunteer-supported program that assists individuals and families with Medicare and other health insurance concerns. AIS also oversees the HICAP program for Imperial County through a contracted service provider. This revenue funds the HICAP program to conduct over 100 community education forums about healthcare-related issues and provide counseling and advocacy to assist over 5,000 individuals with health billing claims and insurance annually. The allocation amount was determined by the State.

TITLE V SENIOR EMPLOYMENT PROGRAM AGREEMENT (\$412,313)

The Senior Community Service Employment Program follows regulations established by the U.S. Department of Labor (Title V of the Older Americans Act) and is a job creation program targeted to low-income older Americans. This revenue funds the program locally to subsidize part-time community service jobs for low-income persons age 55 years and older who have poor employment prospects. AIS administers this program through a contractor and assists about 45 individuals with employment training opportunities, job placement, and on-the-job support every year. This agreement requires County matching funds of \$3,892. The allocation amount was determined by the State.

SNAP-ED/CALFRESH – HEALTHY LIVING (\$174,568)

The CalFresh – Healthy Living federal funding provides nutrition education for CalFresh-eligible populations. This is the sixth year CalFresh funding is specifically focused on eligible older adults. In Fiscal Year 2019-20, approximately 110 older adults received direct nutrition education or physical activity programs. The Fiscal Year 2020-21 funding will allow AIS to provide nutrition

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education and physical activity programs for 110 people at various older adult service sites. AIS will also provide training and technical assistance to community partners on implementing policy, system, and environmental changes to improve older adults' access to healthy food and physical activity. The allocation amount was determined by the State.

CALFRESH EXPANSION (\$20,897)

As part of the Fiscal Year 2018-19 State Budget Omnibus Trailer Bill, Assembly Bill 1811 (AB 1811) expanded CalFresh eligibility to include persons receiving or authorized to receive both Supplemental Security Income (SSI) program and State Supplementary Payment (SSP) program benefits, provided all other eligibility criteria are met. In Fiscal Year 2019-20, the County received \$20,897 to conduct outreach to older adults who may now be eligible to receive these benefits and provided information regarding eligibility to approximately 5,000 older adults. The allocation amount was determined by the State.

FINANCIAL ALIGNMENT (\$25,353)

The Financial Alignment funding will help provide outreach, education, and counseling to individuals dually eligible for both Medicare and Medi-Cal on their options and choices under California's "Cal MediConnect." Cal MediConnect is a federal demonstration project operated in San Diego County by four health plans through a contract with the State. The health plans provide and coordinate medical services funded by Medicare and Medi-Cal as well as long term services and supports including long-term institutional nursing home care and home- and community-based services through a single, organized system. The current Fiscal Year 2019-20 funding provides for the capacity to serve 604 clients. The allocation amount was determined by the State.

DIGNITY AT HOME FALL PREVENTION (\$143,750)

The California Department of Aging has made available State General Funds to implement fall prevention interventions for older adults through the Dignity at Home Fall Prevention Grant. The project will consist of educating older adults on how to lower their fall risk and providing home modification services to improve their safety in the home. This project will focus on low income older adults at risk for falls. The project period is from receipt of funds in Spring 2020 until June 30, 2021. The allocation amount was determined by the State.

MEDICARE IMPROVEMENTS FOR PATIENTS AND PROVIDERS ACT AGREEMENT (\$133,514)

The Medicare Improvement for Patients and Providers Act provides federal funding for outreach to Medicare beneficiaries who are likely to be eligible but are not currently receiving supplemental Medicare benefits. This revenue allows AIS, through contracts with community-based organizations, to provide outreach activities to enroll eligible Medicare beneficiaries countywide into the Low Income Subsidy (LIS) and Medicare Savings Program (MSP), to enroll beneficiaries in rural areas in Medicare Part D benefits, to provide education on disease prevention, and to increase the awareness of Medicare beneficiaries about expanded Medicare wellness and benefits. The current Fiscal Year 2018-19 funding provides for 724 LIS and MSP applications for enrollment of new beneficiaries. The allocation amount was determined by the State.

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MULTIPURPOSE SENIOR SERVICES PROGRAM AGREEMENT (\$2,945,910)

The Multipurpose Senior Services Program (MSSP) provides State and federal funding for case management for eligible older adults aged 65 and over who receive Medi-Cal and are at-risk for institutional care. The program allows these frail older adults to remain in their homes safely at a lower cost than nursing homes. The program maintains a client caseload of 550 older adults and serves these clients for as long as needed. Many clients stay in the program for the remainder of their lives. The allocation amount was determined by the State.

On June 18, 2013 (7), the Board approved agreements with the five Medi-Cal managed care health plans that served the San Diego region at the time (Care1st, which is now Blue Shield of California Promise Health Plan; Community Health Group; Health Net; Molina; and Kaiser Permanente) to administer the MSSP program to each health plan's members. On June 20, 2017 (12), the Board approved execution of agreements with Aetna, United Health Care, and the State to administer the MSSP program to their health plan members. AIS is seeking authority to execute an agreement with the CDA to continue to receive funding via the health plans.

For the period July 1, 2020, through December 31, 2020, the MSSP program will be funded through an agreement with the California Department on Aging (CDA) and revenue agreements with the seven Medi-Cal health plans (Aetna; Care1st, which is now Blue Shield of California Promise Health Plan; Community Health Group; Health Net; Kaiser Permanente; Molina; and United Healthcare). The CDA funds the health plans, and the health plans pay AIS to provide case management services for each of their members receiving MSSP services. Beginning January 1, 2021, the MSSP program will be funded directly through the CDA, as the program will revert to its original payment structure.

Other Revenue Agreements:

ARIZONA STATE UNIVERSITY/LEGACY CORPS AGREEMENT (\$82,637)

AIS contracts with Arizona State University (ASU) to operate the AmeriCorps program, Legacy Corps, to provide respite for caregivers of military families and veterans. Through the revenue ASU provides to AIS, thirty-one volunteers are trained and expected to provide 450 hours of respite care on an annual basis. Volunteers receive a monthly stipend and can earn an educational award paid to the university of their choice or for student loans upon providing 450 hours or more of respite services annually to those in need. This agreement requires County matching funds of \$33,055. Program management is provided by County staff. The allocation amount was determined by the funding source, AmeriCorp.

SAN DIEGO GAS & ELECTRIC (SDG&E) AGREEMENT (\$35,000)

The County's award-winning Cool Zones program provides relief from the heat for hundreds of persons at approximately 100 locations throughout the region through funding from SDG&E. Working with local community establishments, the program focuses on older adults and persons with disabilities, particularly those living in inland communities where summer temperatures are highest. Funding is utilized to pay for temporary phone staff who help identify Cool Zones for the public and to cover the cost of mailing an electric fan to those who qualify. During the summer months of 2019, approximately 5,000 informational brochures were distributed, and more than

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400 calls were received by the Cool Zones phone staff. The allocation amount was determined by SDG&E.

FEE FOR SERVICE CONTRACTS (\$10,000)

Hospitals, health plans, and other healthcare entities such as Partners in Care Foundation, have entered into revenue agreements with AIS to improve coordination of care and disease self-management. AIS continues to work with such entities to serve approximately 100 clients each year. The allocation amount was determined based on a fixed rate per class and the number of classes determined by AIS.

VETERANS ADMINISTRATION SAN DIEGO HEALTHCARE SYSTEM AGREEMENT (\$1,624,940)

This funding allows AIS to continue to provide a Veteran Directed Home and Community Based Service program serving veterans of any age who are at risk of nursing home placement, and their family caregivers. Through federal funding, the program provides the opportunity for veterans to receive home and community-based services to avoid institutionalization and to continue to live in their homes and communities. An average of 30 veterans are served by the program on a monthly basis. The allocation amount was determined by the Veterans Directed Home and Community Based Service program.

CORPORATION FOR NATIONAL & COMMUNITY SERVICE GRANT (\$101,578)

This federal grant funds the Retired Senior and Volunteer Program (RSVP), which encourages older adults age 55 and older to participate in their communities through volunteer service opportunities. AIS administers the program, which currently has 941 volunteers who record over 300,000 volunteer hours annually. The grant commitment for Fiscal Year 2019-20 is 1,017 volunteers. This grant requires County matching funds of \$30,473. The allocation amount was determined by the Corporation for National & Community Service.

SAN DIEGO STATE UNIVERSITY/GERIATRIC WORKFORCE ENHANCEMENT PROGRAM (\$60,000)

These funds allow AIS staff to support the Geriatric Workforce Enhancement Program and efforts facilitated by a federal grant received by San Diego State University's (SDSU's) San Diego Imperial Geriatric Education Center (SDIGEC). A subgrant to AIS in the amount of \$60,000 is budgeted for AIS staff to host the SDIGEC Leadership Team and Partnership Council meetings, to provide opioid misuse training to community and staff, to provide dementia friendly and related training to local service providers, and to create a dementia caregiver guide. This year AIS staff has trained more than 200 professionals on dementia-related topics. The allocation amount was determined by SDSU based upon the Geriatric Workforce Enhancement Program award.

LINKAGE TO THE COUNTY OF SAN DIEGO STRATEGIC PLAN

Today's proposed actions support the Building Better Health, Living Safely, and Thriving Initiatives in the County of San Diego's 2020-2025 Strategic Plan and the County's *Live Well San Diego* vision by continuing services that assist vulnerable older adult, disabled residents, and military veterans of San Diego County.

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Respectfully submitted,

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HELEN N. ROBBINS-MEYER
Chief Administrative Officer

ATTACHMENT(S)

A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF SAN DIEGO
RELATING TO THE CALIFORNIA DEPARTMENT OF AGING REVENUE AGREEMENTS

DRAFT

SUBJECT: ADOPT RESOLUTION FOR AND AUTHORIZE ACCEPTANCE OF OLDER ADULT SERVICES REVENUE AGREEMENTS AND GRANTS FOR FISCAL YEAR 2020-2021 (DISTRICTS: ALL)

AGENDA ITEM INFORMATION SHEET

REQUIRES FOUR VOTES: Yes No

WRITTEN DISCLOSURE PER COUNTY CHARTER SECTION 1000.1 REQUIRED

Yes No

PREVIOUS RELEVANT BOARD ACTIONS:

May 21, 2019 (7), approved Fiscal Year 2019-20 revenue agreements for older adult services; May 15, 2018 (8), approved Fiscal Year 2018-19 revenue agreements for older adult services; March 13, 2018 (5), approved agreement for additional Financial Alignment Program revenue; January 23, 2018 (5), approved revenue agreement for MIPPA, Financial Alignment Program; June 20, 2017 (12) approved Fiscal Year 2017-18 revenue agreements for older adult services; June 21, 2016 (8) approved Fiscal Year 2016-17 revenue agreements for older adult services; April 26, 2016 (6) approved revenue agreement for MIPPA; June 18, 2013 (7), approved contracts with all five Medi-Cal managed care health plans currently in San Diego.

BOARD POLICIES APPLICABLE:

B-29, Fees, Grants, Revenue Contracts – Department Responsibility for Cost Recovery

BOARD POLICY STATEMENTS:

Waiver of Board Policy B-29 is requested as not all agreements cover the Health and Human Services Agency, Aging & Independence Services’ total costs associated with administration of the agreements. Funds in the amount of \$632,081 provide the required match for the grants and will be included in the Health and Human Services Agency’s Fiscal Year 2020-22 CAO Recommended Operational Plan. The public benefit of these programs far outweighs the unreimbursed costs, and the Agency Director, Health and Human Services Agency certifies that the activities funded by the grants herein would be worthy of County funding if external financing were unavailable.

MANDATORY COMPLIANCE:

N/A

ORACLE AWARD NUMBER(S) AND CONTRACT AND/OR REQUISITION NUMBER(S):

Agreement Name/ Number	Award #	Award Name
AP-1920-23	503135	HHS AIS 45865 AR FED T3B
	113854	HHS AI 45424 AR ST III B
	113858	HHS AI 45424 AR ST VIIA O
	503146	HHS AIS 45883 AR FED T7B
	113860	HHS AI 45424 AR ST VIIB
	503140	HHS AIS 45862 AR FED T7A
	124482	HHS 45424 AR ST OMB IN
	113833	HHS AI 45424 AR ST IIIC
	503136	HHS AIS 45866 AR FED T3C

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	503143	HHS AIS 45868 AR FED NSIP
	503137	HHS AIS 45863 AR T3D
	113856	HHS AI 45424 AR ST III F
	503138	HHS AIS 45867 AR FED T3E
HI-1920-23	503144	HHS AIS 45869 AR FED HICA
	113830	HHS AI 45424 AR ST HICAP
TV-1920-23	503139	HHS AIS 45875 AR FED TV
SP-1920-23	506817	HHS AI 458AH SNAP ED
MI-1920-23	506638	HHS AI 45996 AR FED MIPPA
MS-1920-07	503145	HHS AIS 45881 AR FED MSSP
	124481	HHS 45424 AR ST MSSP
ASU/LC	508049	HHS AI 45823 AR FED ASU
SDG&E	104701	HHS 47540 AR COOL ZONE
Fee for Service Contracts	507375	HHS AI 47530 AR PIC
	507529	HHS AI 47530 AR PALOMAR
	507468	HHS AI 45684 HSAG DEEP
VA ASDHS	506816	HHS AI 47530 AR VDHCB
CNCS-RSVP	503159	HHS AIS 45824 AR FED RSVP
SDSU/GWEP	507163	HHS AI 458BF AR GWE PROG

ORIGINATING DEPARTMENT: Health and Human Services Agency

OTHER CONCURRENCE(S): N/A

CONTACT PERSON(S):

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Resolution No.:
Meeting Date: May 5, 2020

A RESOLUTION OF THE BOARD OF SUPERVISORS OF THE
COUNTY OF SAN DIEGO RELATING TO THE CALIFORNIA
DEPARTMENT OF AGING REVENUE AGREEMENTS

WHEREAS, the senior services revenue agreements from the California Department of Aging listed below are presented to the Board of Supervisors of the County of San Diego for approval;

NOW, THEREFORE, IT IS HEREBY RESOLVED by the Board of Supervisors of the County of San Diego that the Clerk of the Board of Supervisors is authorized and directed to execute on behalf of said County, the following State of California Standard Agreements:

AP-1920-23
HI-1920-23
TV-1920-23
SP-1920-23
MI-1920-23
MS-1920-07

IT IS FURTHER RESOLVED that the Clerk of the Board of Supervisors is authorized and directed to execute subsequent amendments to these agreements on behalf of said County.

APPROVED AS TO FORM AND LEGALITY
COUNTY COUNSEL.
BY: KYLE SAND
SENIOR DEPUTY

DRAFT RESPONSE

Youth Engagement on Boards and Commissions

As part of the new Live Well San Diego Youth Sector, the County of San Diego is working to increase youth (16-24 years old) participation in civic engagement. One component of this initiative is to incorporate youth participation on County Boards and Commissions. Please complete the form below to inform this initiative about current and potential youth engagement efforts.

Name of County Board or Commission *

Do you currently have youth engaged on your Board or Commission in any way? *

- YES
- NO

Are you interested in having youth participate on your Board or Commsission?

- YES
- NO

What factors influence your decision to not engage youth on your Board or Commission?

(select all that apply)

Other x | x ▾

- This Board or Commission does not affect youth
- This Board or Commission has experienced challenges trying to engage youth
- This Board or Commission does not have the resources to engage youth
- This Board or Commission does not have information on best practices to engage youth

Please explain other factors that influence your decision not to engage youth on your Board or Commission.

What support will your Board or Commission need to ensure that youth are meaningfully engaged on your Board or Commission?

(select all that apply)

Other x x ▾

- Recruitment of youth
- Training and support for youth
- Training on best practices for staff

Please provide details about any additional support your Board or Commission will need.

Is your Board or Commission able to add a voting member for one or more youth? *

Select ▾

- YES
- NO
- Unsure
- My Board or Commission already has a voting youth member

Submit

Auxiliary Liaison Written Reports

CAREGIVER COALITION			
COUNCIL CONTACT	Susan Valoff	TIME PERIOD	
FALL PREVENTION (FP)			
COUNCIL CONTACT	Rosemarie Bahmani	TIME PERIOD	August 2020
Presentation by Kim Bell, DPT, on falls related to dizziness and vertigo. Fall Prevention Awareness Week is Sept. 21-25, 2020. The task force is dark in September.			
HEALTH PROMOTION (HP)			
COUNCIL CONTACT	TBD	TIME PERIOD	
IHSS ADVISORY COMMITTEE			
COUNCIL CONTACT	Rosemarie Bahmani	TIME PERIOD	August 2020
New Committee member introductions. The Committee approved newly updated by-laws. As of September 1, Electronic Visit Verification (EVV) will be implemented. This will replace Time Sheets.			
SVA / RSVP			
COUNCIL CONTACT	TBD	TIME PERIOD	
ECAN			
COUNCIL CONTACT	Lorelei Taylor	TIME PERIOD	September 2020
ECAN 9/17/20 1:00pm on Zoom. Deanna from Catholic Charities presented a Disaster Preparedness strategy plan for more vulnerable citizens, including the ReadySanDiego.org alerts app for cell phones in case of sudden need to evacuate, and having assistance for those alone at home. Karla from ALZ.org (Chicago based) presented information about how to determine if memory loss is more age related, or a dementia-based type and how to plan for care as it progresses. Next meeting is scheduled for October 15, 2020 at 1:00pm.			
NORCAN			
COUNCIL CONTACT	Linda Prager	TIME PERIOD	
SANDI-CAN			
COUNCIL CONTACT	Monica Flynn	TIME PERIOD	
SoCAN			
COUNCIL CONTACT	Luis Monge	TIME PERIOD	
EAST COUNTY IG COMMUNITY COUNCIL			
COUNCIL CONTACT	TBD	TIME PERIOD	
NORTH COUNTY IG COMMUNITY COUNCIL			
COUNCIL CONTACT	TBD	TIME PERIOD	
AGE WELL SAN DIEGO – DEMENTIA FRIENDLY			
COUNCIL CONTACT	TBD	TIME PERIOD	

AGE WELL SAN DIEGO – HEALTH & COMMUNITY SUPPORT			
COUNCIL CONTACT	Joe Garbanzos	TIME PERIOD	
AGE WELL SAN DIEGO – HOUSING			
COUNCIL CONTACT	Lorelei Taylor	TIME PERIOD	
AGE WELL SAN DIEGO – SOCIAL PARTICIPATION			
COUNCIL CONTACT	Rosemarie Bahmani	TIME PERIOD	
AGE WELL SAN DIEGO – TRANSPORTATION			
COUNCIL CONTACT	TBD	TIME PERIOD	
ALZHEIMER’S CARE ROUNDTABLE			
COUNCIL CONTACT	Ellen Arcadi	TIME PERIOD	
CALIFORNIA SENIOR LEGISLATURE			
COUNCIL CONTACT	Ted Kagan, Chair-PSA23	TIME PERIOD	