

**Children, Youth and Families (CYF) System of Care
 Full Service Partnership (FSP) / Data Collection Reporting (DCR)
 Bi-annual Meeting
 Agenda**

**December 13, 2021
 2:00 PM to 4:00 PM**

| | | |
|---|---|--|
| 1 | Welcome <ul style="list-style-type: none"> • WebEx Housekeeping • The DCR System | Wendy Maramba, Chief / BHS |
| 2 | <ul style="list-style-type: none"> • Staffing Updates • Roles & Responsibilities • New DCR Public Facing Site • Training Modules | Alfredo Villalba, AA III |
| 3 | Updates and Reminders <ul style="list-style-type: none"> • DCR Support Team's email address • Communication Between Programs <ul style="list-style-type: none"> ○ Partner Transfer Requests (KET) ○ Primary / Secondary Program ○ Partner Reactivation Requests ○ CCBH/Cerner access to research Partner Status • Request Forms (Add, Terminate User) • County Transport Layer Security (TLS) | CYF DCR Support Team |
| 4 | FSP Quarterly Report and Data Compliance Trend | Anh Tran, CASRC Research Associate |
| 5 | <ul style="list-style-type: none"> • New DCR Outcomes | Wendy Maramba, Chief / BHS Kate McDonald, DrPH CASRC Senior Mental Health Researcher |
| 6 | Questions and Answers | |
| 7 | FSP/DCR Support Staff DCR Team Support Fax/Email eFax# (858) 999-8921 BHS.CYF.DCR.Support@sdcounty.ca.gov Noelita Robeniol Lead CYF FSP Support Analyst (619) 584-5074 Noelita.Robeniol@sdcounty.ca.gov Caryl Montillano CYF FSP Support Analyst (619) 548-9393 Caryl.Montillano@sdcounty.ca.gov Eric Camerino CYF FSP Support Analyst (619) 854-0203 Eric.Camerino@sdcounty.ca.gov Alfredo Villalba CYF FSP Lead Analyst (619) 548-8730 Alfredo.Villalba@sdcounty.ca.gov Wendy Maramba CYF FSP/DCR Lead (619) 417-0873 Wendy.Maramba@sdcounty.ca.gov Kate McDonald CASRC Senior Mental Health Researcher klmcdonald@health.ucsd.edu Anh Tran CASRC Research Associate alt041@health.ucsd.edu | |
| | Next Meeting Announcement – Tentatively May 2022 | |



CHILDREN, YOUTH AND FAMILIES (CYF) SYSTEM OF CARE FULL SERVICE PARTNERSHIP (FSP) / DATA COLLECTION REPORTING (DCR)

Bi-Annual DCR User Meeting

December 13, 2021

2:00 PM to 4:00 PM



Roles and Responsibilities



Children, Youth and Families DCR Support Team

The CYF DCR Support Team should be the first point of contact for all DCR related issues and requests, and will address issues regarding, but not limited to:



- Approving Users
- Removing Users
- DCR Initial Access
- DHCS Contact Liaison
- Technical Assistance
- Special Circumstances Client Transfers



- Roster Maintenance
- Biannual Meeting
- Using DCR System
- User IDs
- Reset Passwords
- Training Modules Assistance

What if I have other questions?

- DCR User Manual and other program staff that utilize DCR are available for user level troubleshooting
- DCR data collection, data entry, technical assistance, or reporting issues are to be submitted in writing to the CYF DCR Support Team for triage (Response times will vary due to complexity of the issue)

DCR SUPPORT TEAM'S EMAIL ADDRESS



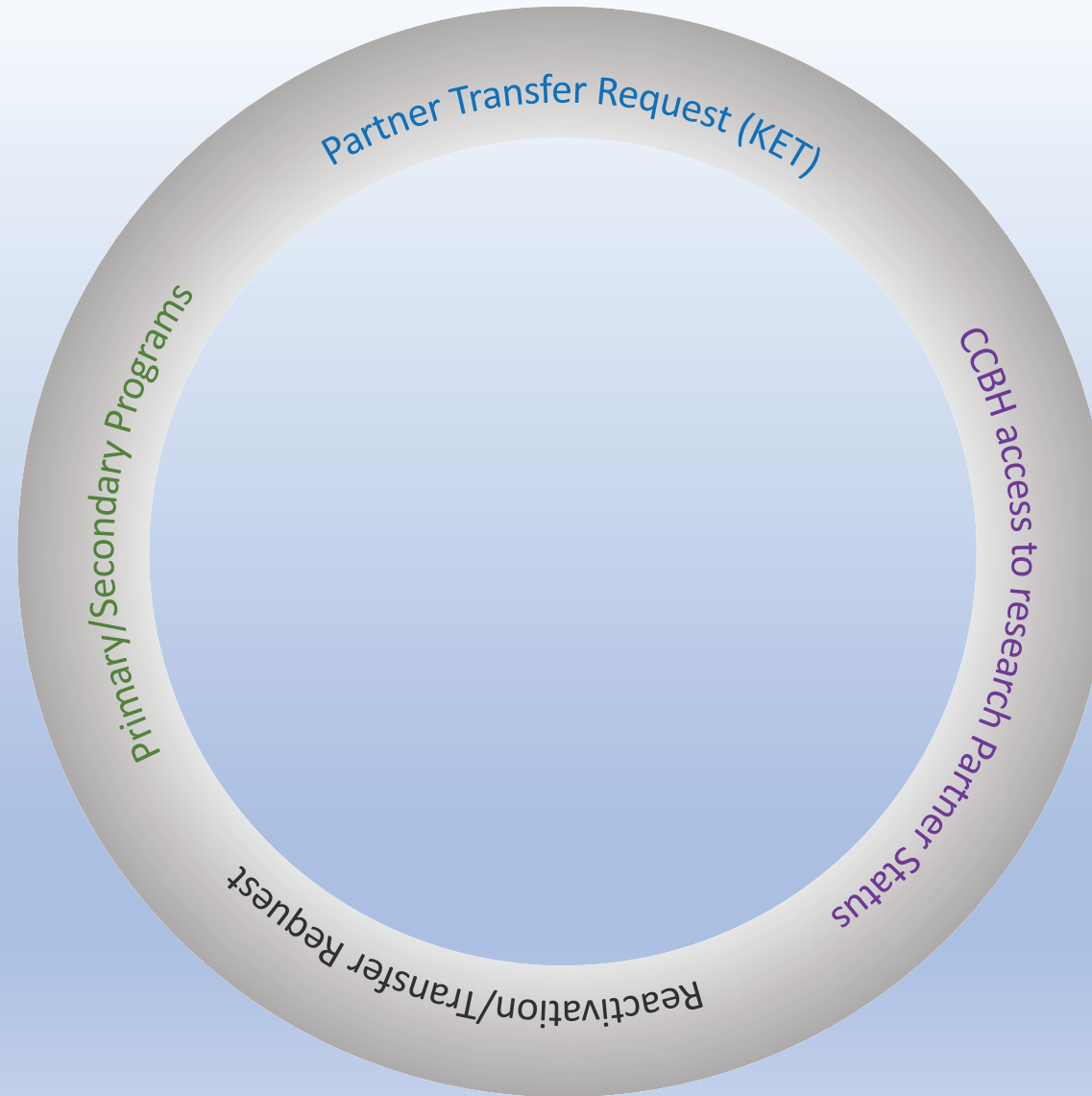
LIVE WELL
SAN DIEGO

BHS.CYF.DCR.Support@sdcounty.ca.gov

Communication Between Programs



LIVE WELL
SAN DIEGO





LIVE WELL
SAN DIEGO

Communication Between Programs

Documenting multiple attempts to transfer the client helps the DCR Support team determine the next step in resolving the issue

Partner Transfer Request (KFT)



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Communication Between Programs

When a client/partner has two active programs, the primary program is responsible for entering the partner's information in the DCR

Primary/Secondary Programs



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Communication Between Programs

*Determine which program is the primary;
Inactivity within 1 year: Send KET transfer request
directly to last provider
Inactivity beyond 1 year: Send request to DCR
Support Team email*

*Always confirm Client name, CCN#, and DOB is correct
prior to submitting*

Reactivation/Transfer Request



LIVE WELL
SAN DIEGO

Communication Between Programs

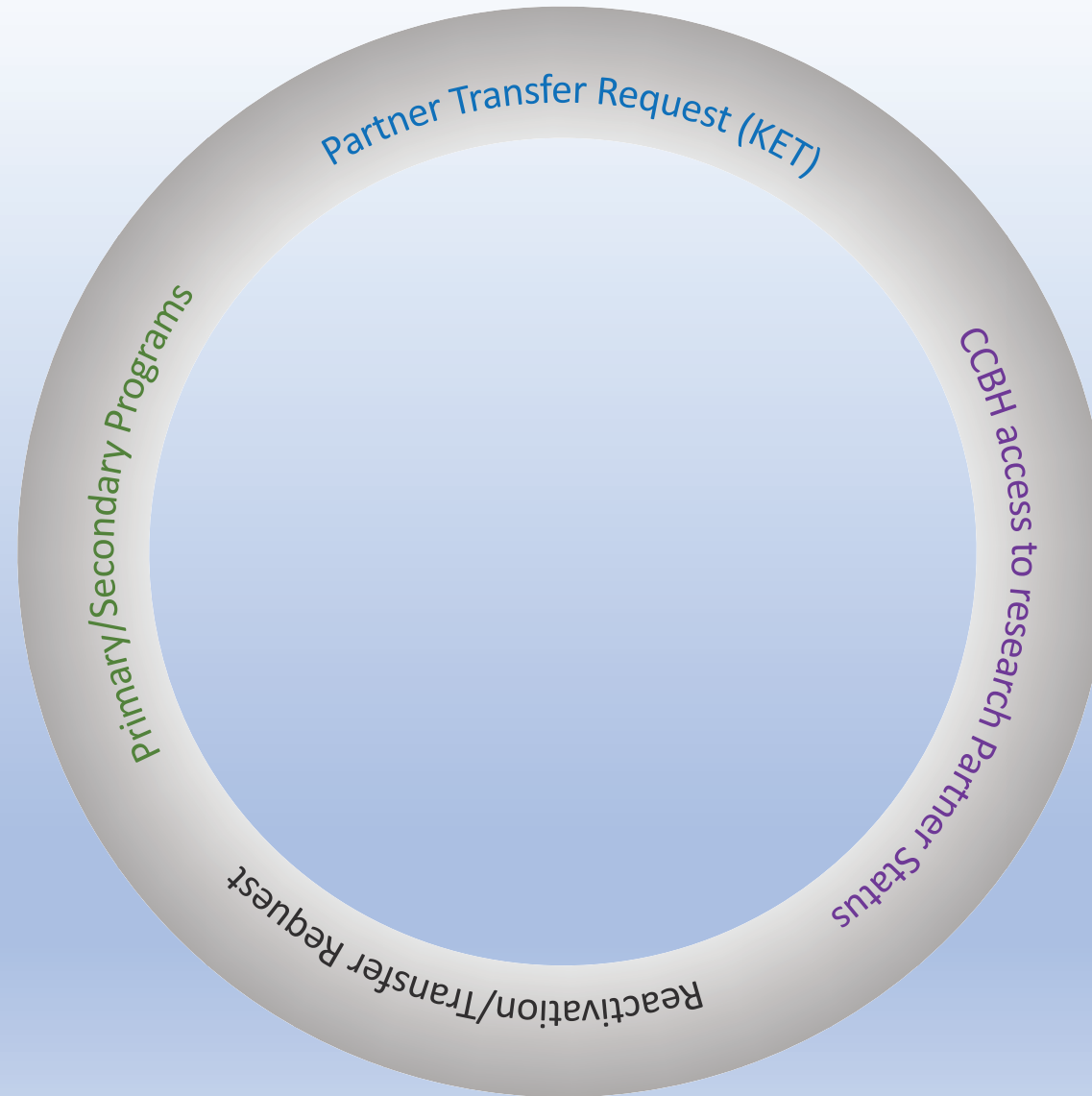
It is best practice for a program to check CCBH to research partner status to determine next steps mentioned in the previous slide

CCBH access to research partner status

Communication Between Programs



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SAN DIEGO



REQUEST FORMS (ADD, TERMINATE USER)



Data Collection & Reporting (DCR) Behavioral Health Information System (BHIS) Add Request Form

Add DCR access and/or be added to the Partnership Service Coordinator (PSC) Assignment List

1. Complete the following information:

| | | | |
|------------------------|--|-----------------------------------|--|
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only <input type="checkbox"/> Read/Write <input type="checkbox"/> Does not need DCR access | Add to PSC Assignment List | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only <input type="checkbox"/> Read/Write <input type="checkbox"/> Does not need DCR access | Add to PSC Assignment List | <input type="checkbox"/> Yes <input type="checkbox"/> No |
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| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
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| DCR Data Entry | <input type="checkbox"/> Read Only <input type="checkbox"/> Read/Write <input type="checkbox"/> Does not need DCR access | Add to PSC Assignment List | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only <input type="checkbox"/> Read/Write <input type="checkbox"/> Does not need DCR access | Add to PSC Assignment List | <input type="checkbox"/> Yes <input type="checkbox"/> No |

- Email the completed form to CYF DCR Support Team: BHS.CYF.DCR.Support@sdcouny.ca.gov. Click on the 'Submit' button below to initiate the email process. The CYF DCR Support Team will process the request in the State BHIS and inform the State Department of Health Care Services (DHCS).
- DHCS will create username and temporary password and will send an encrypted e-mail to the user's work e-mail address generally within 3-5 business days. User will need to change this temporary password into a permanent password using the link given in the encrypted e-mail. Only after a permanent password is created can the user log onto the BHIS Portal with the username and password.
- Upon receiving DHCS approval, the user will be able to access DCR through BHIS and conduct data submission responsibilities.

CLEAR
SAVE
SUBMIT

Data Collection & Reporting (DCR) Behavioral Health Information System (BHIS) Terminate Request Form

Terminate – DCR access no longer needed; Remove from Partnership Service Coordinator (PSC) Assignment List

- Prior to requesting termination of a DCR User, ensure all **ACTIVE** partners/clients are transferred to other staff within your program. **IMPORTANT: Termination requests will not be completed by the CYF DCR Support Team for any PSC or DCR User who has active partner/client assignments showing in the DCR system at the time of request.**

2. Complete the following information:

| | |
|-----------------------------|---|
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization <input type="checkbox"/> User no longer require access to any of the systems; within BHIS <input type="checkbox"/> Other |
| Check box to confirm | <input type="checkbox"/> DCR User / PSC does not have current partners assigned |
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization <input type="checkbox"/> User no longer require access to any of the systems; within BHIS <input type="checkbox"/> Other |
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- Unless notified by the CYF DCR Support Team, the request will be processed and completed action should be verified through review of the DCR system by the requesting program within 3-5 business days.

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REQUEST FORMS (ADD USER)



**Data Collection & Reporting (DCR)
Behavioral Health Information System (BHIS)
Add Request Form**

Add DCR access and/or be added to the Partnership Service Coordinator (PSC) Assignment List

1. Complete the following information:

| | | | |
|------------------------|---|-------------------------------------|---|
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

| | | | |
|------------------------|---|-------------------------------------|---|
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

| | | | |
|------------------------|---|-------------------------------------|---|
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

| | | | |
|------------------------|---|-------------------------------------|---|
| First/Last Name | | | |
| Email Address | | | |
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3. DHCS will create username and temporary password and will send an encrypted e-mail to the user's work e-mail address generally within 3-5 business days. User will need to change this temporary password into a permanent password using the link given in the encrypted e-mail. Only after a permanent password is created can the user log onto the BHIS Portal with the username and password.

4. Upon receiving DHCS approval, the user will be able to access DCR through BHIS and conduct data submission responsibilities.

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Revised 05.17.2021

REQUEST FORMS (TERMINATE USER)



Data Collection & Reporting (DCR) Behavioral Health Information System (BHIS) Terminate Request Form

Terminate – DCR access no longer needed: Remove from Partnership Service Coordinator (PSC) Assignment List

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| Job Title | |
| Program Name | |
| Effective Date | |
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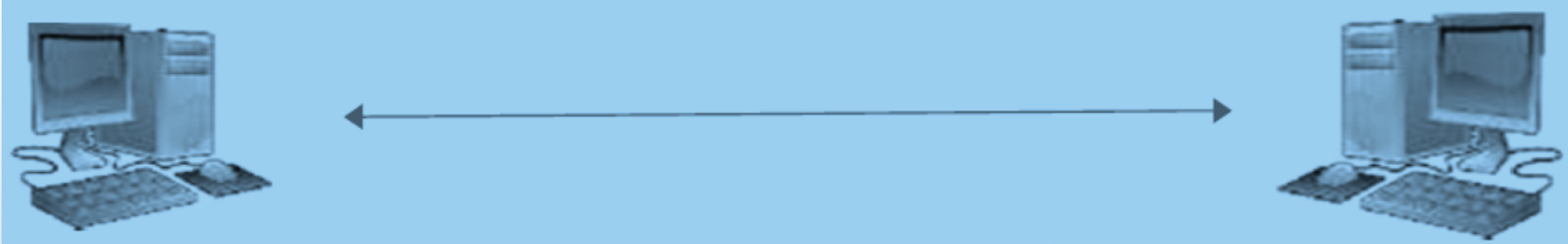
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COUNTY TLS EMAIL ENCRYPTION



The County has established a secured email connection called Transport Layer Security (TLS) email encryption between the Business Partner/Legal Entity and the County. This means that all email sent between the County staff and the business partner staff will automatically be encrypted in transit over the Internet.

County TLS email encryption works only between the County and the County approved Business Partner/Legal Entity. If you are sending emails between agencies other than the County the email will not be encrypted. Therefore, if you need to send an email that contains confidential information to another agency, please ensure that your email account is set up with email encryption services (mandatory or optional) to be able to send an encrypted email.

For more information on TLS, please send an email to BHS.CYF.DCR.Support@sdcounty.ca.gov

Q&A



Data Collection Reporting (DCR) Bi-Annual DCR User Meeting

December 13, 2021
2:00 PM to 4:00 PM



QUESTIONS AND ANSWERS



**Children, Youth and Families FSP
Dashboard and Report**

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

Table of Contents

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| Dashboard | |
| Page 2 | Data Compliance Service events entered in the DCR Quarterly reports entered on time KETs submitted by time in treatment KETs submitted during reporting period |
| Page 3 | Population Served Demographics Partnership status Referral sources |
| Pages 4 - 5 | Outcome Data Residential status Financial source Attendance Grades Risk and Protective factors Reason for discharge |
| Appendix | |
| Pages 6 - 12 | Data Tables |

Notes: - Data are cumulative across the Fiscal Year
- DCR: Data Collection and Reporting System. CCBH: Cerner Community Behavioral Health
- PAF: Partnership Assessment Form. KET: Key Event Tracking. 3M: Quarterly Assessment

Children, Youth and Families FSP Dashboard and Report

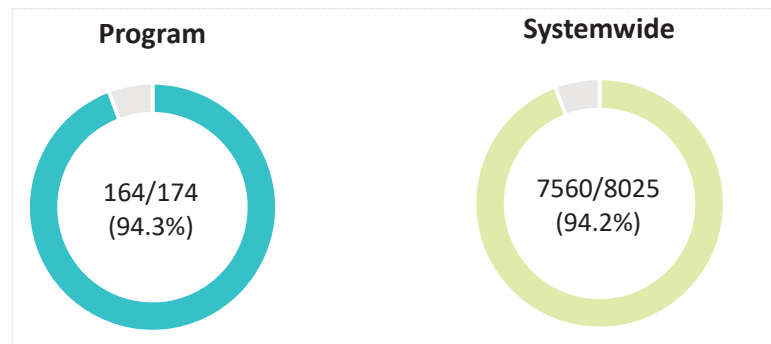
Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program

Provider ID: 37__

DATA COMPLIANCE*

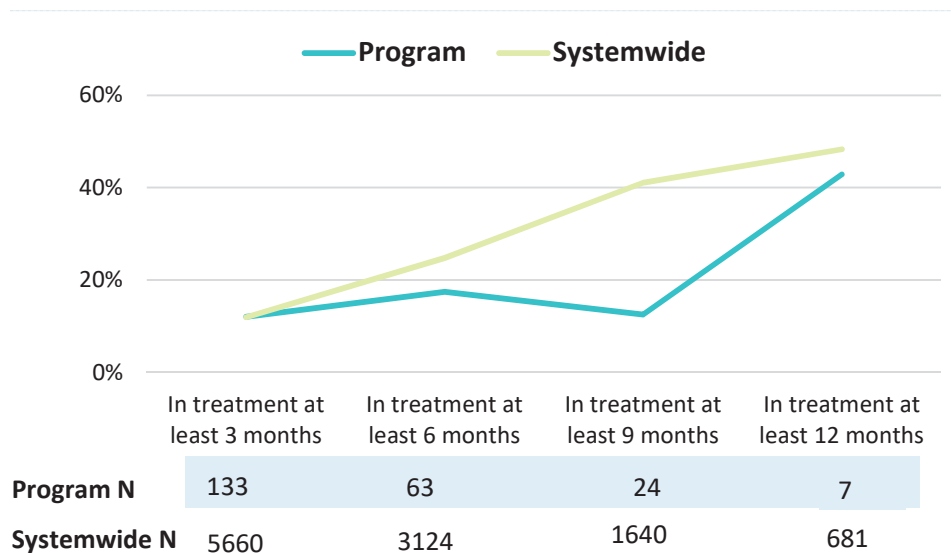
Percent of service events entered in the DCR



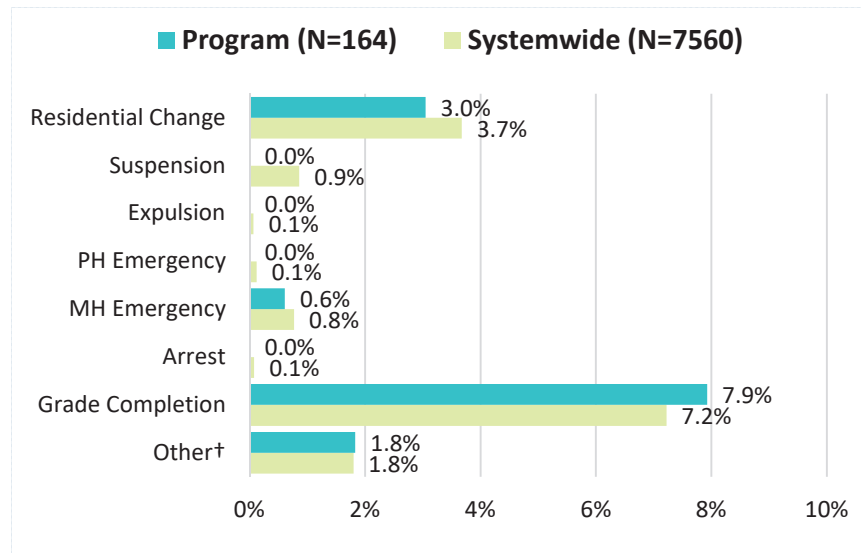
Percent of quarterly reports entered on time



Percent of clients with at least one KET submitted by the amount of time in treatment



Percent of clients with at least one KET submitted within the current FY



* Compliance data sources: CCBH, PAF, 3M and KET

† Other categories are listed in the appendix

Children, Youth and Families FSP Dashboard and Report

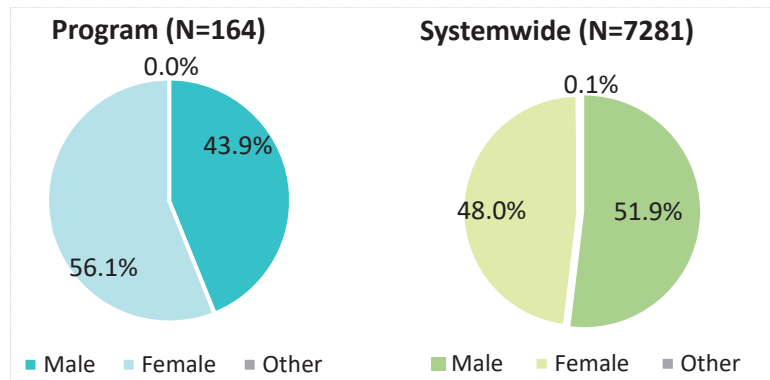
Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

POPULATION SERVED*

Demographics

Gender



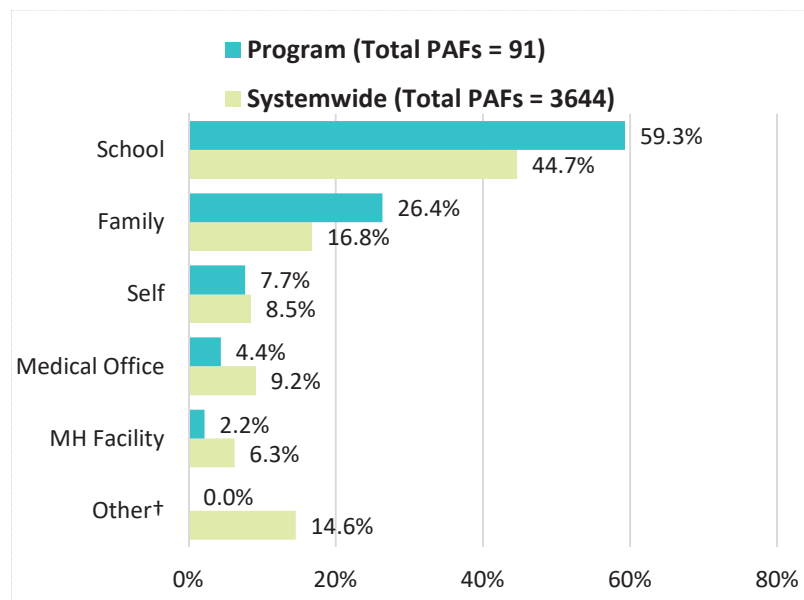
Age

| Program | | | Systemwide | | |
|---------|------|-----|------------|------|-----|
| Min | Mean | Max | Min | Mean | Max |
| 6 | 14.8 | 21 | 1 | 12.3 | 21 |

Partnership status

| | Program | Systemwide |
|--|---------|------------|
| Clients active on the first day of the FY (i.e., rollover clients) | 64 | 3512 |
| Clients admitted during the FY | 111 | 4811 |
| Clients discharged during the FY | 76 | 4455 |
| Clients active on the last day of the reporting period | 99 | 3876 |

Referral sources (%)



* Population served data sources: CCBH and PAF

† Other categories are listed in the appendix

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

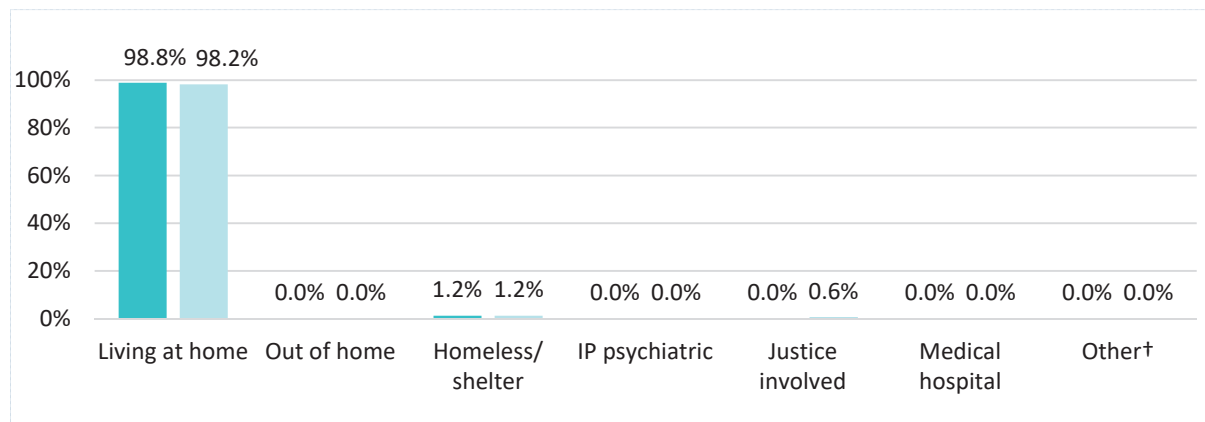
Program Name: An FSP Program

Provider ID: 37__

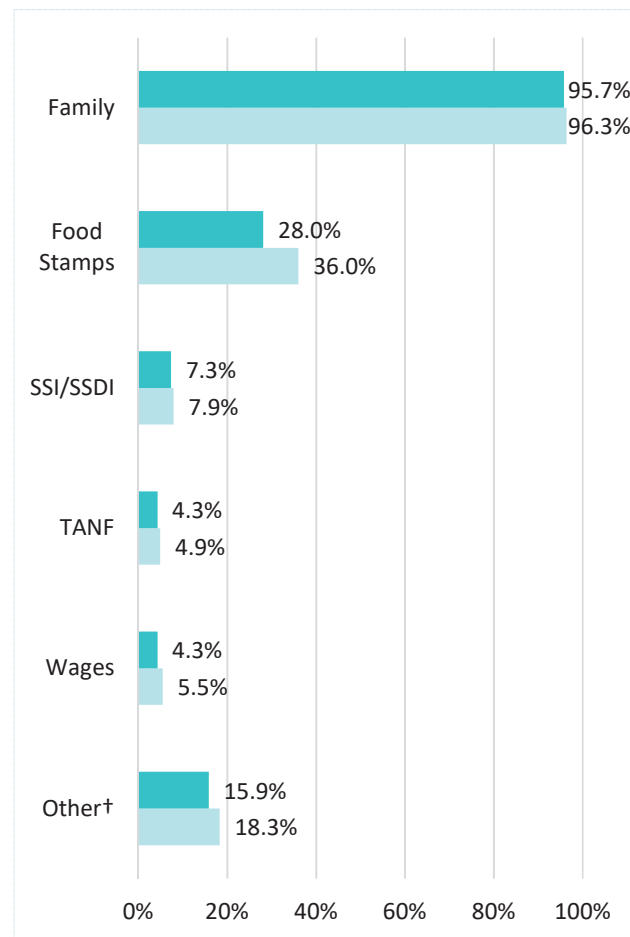
OUTCOME DATA* - Program level (N= 164 clients)

■ Intake ■ Latest

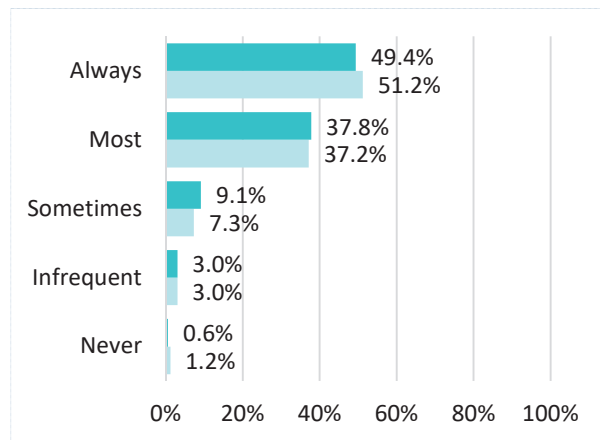
Residential Status at Intake and Latest (%)



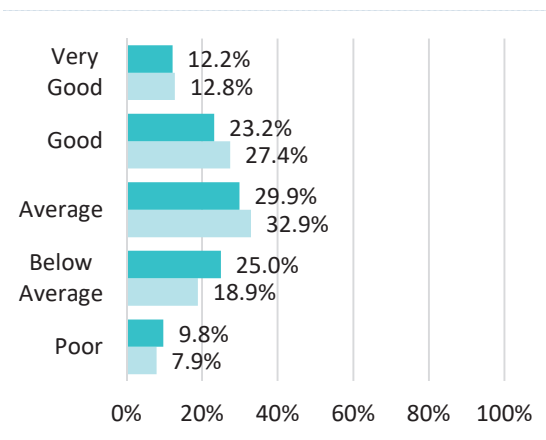
Financial Source at Intake and Latest (%)‡



Attendance at Intake and Latest (%)



Grades at Intake and Latest (%)



* Outcome data sources: PAF, 3M and KET. Changes in outcomes may be misrepresented for clients with missing PAFs, 3Ms or KET data

† Other categories are listed in the appendix

‡ Clients may endorse more than one financial source so the data may sum to more than 100%

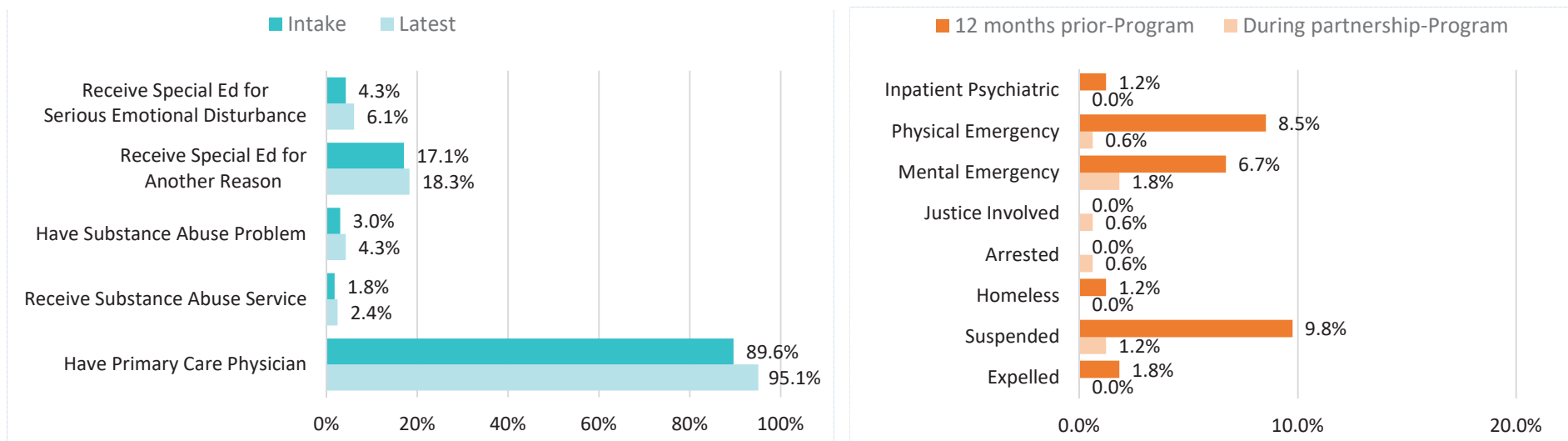
Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

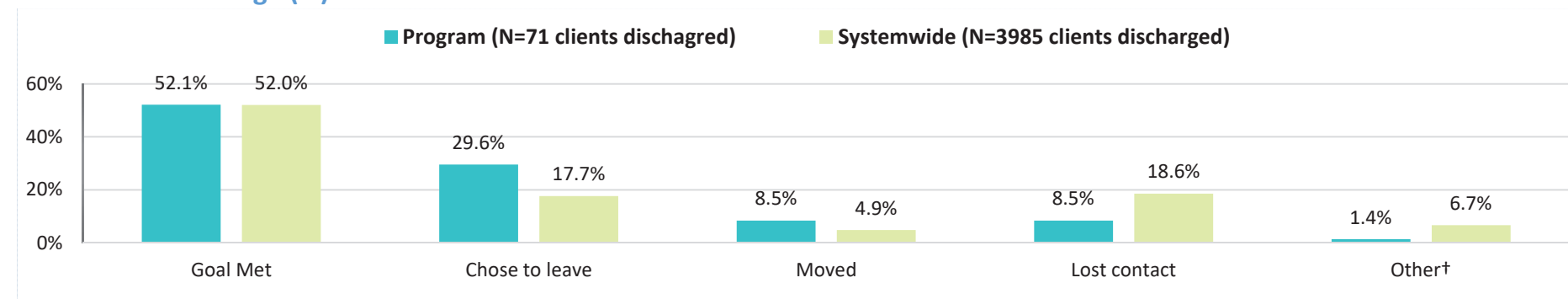
Program Name: An FSP Program
Provider ID: 37__

OUTCOME DATA* - Program level (N= 164 clients)

Risk and Protective Factors (%)



Reasons for Discharge (%)



* Outcome data source: PAF, 3M and KET. Change in outcomes may be misrepresented for clients with missing PAFs, 3Ms or KETS data

† Other categories are listed in the appendix

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

APPENDIX

Data Compliance

| | Program level | | Systemwide level | |
|--|---------------|-------|------------------|-------|
| | # | % | # | % |
| Service events included in compliance outcomes* | | | | |
| Service events included in compliance outcomes | 174 | 99.4% | 8025 | 96.4% |
| Service events not included in compliance outcomes | 1 | 0.6% | 298 | 3.6% |
| Total Events | 175 | | 8323 | |

* In cases where clients are served by more than one FSP program at the same time, the program where the client first received services is responsible for entering the DCR data. Compliance is only calculated for programs that are responsible for entering data in the DCR.

| Compliance - Eligible service events entered in the DCR | # | % | # | % |
|--|-----|-------|------|-------|
| Service event not entered in the DCR (i.e., non-compliant) | 10 | 5.7% | 465 | 5.8% |
| Service event entered in the DCR (i.e., compliant) | 164 | 94.3% | 7560 | 94.2% |
| Total service events included in compliance | 174 | | 8025 | |

| Quarterly reports (3Ms) submitted on time | # | % | # | % |
|--|-----|-------|------|-------|
| On Time | 143 | 87.2% | 7258 | 96.1% |
| 126-200 days late | 16 | 9.8% | 197 | 2.6% |
| 201-365 days late | 5 | 3.0% | 94 | 1.2% |
| More than 365 days late | 0 | 0.0% | 5 | 0.1% |
| Total service events included in compliance | 164 | | 7554 | |

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

| KETs submitted by time in treatment | Program level | | | Systemwide level | | |
|-------------------------------------|---------------------|---------------------------|------------------|---------------------|---------------------------|------------------|
| | # of KETs submitted | # of clients in treatment | KET Submission % | # of KETs submitted | # of clients in treatment | KET Submission % |
| At least 3 months in treatment | 16 | 133 | 12.0% | 677 | 5660 | 12.0% |
| At least 6 months in treatment | 11 | 63 | 17.5% | 774 | 3124 | 24.8% |
| At least 9 months in treatment | 3 | 24 | 12.5% | 673 | 1640 | 41.0% |
| At least 12 months in treatment | 3 | 7 | 42.9% | 329 | 681 | 48.3% |

| Clients with KETs submitted in the FY, by type of KET | # | % | # | % |
|---|------------|------|-------------|------|
| Residential Change | 5 | 3.0% | 278 | 3.7% |
| Dependent of the Court | 0 | 0.0% | 7 | 0.1% |
| Conservatorship | 0 | 0.0% | 1 | 0.0% |
| Suspension | 0 | 0.0% | 65 | 0.9% |
| Expulsion | 0 | 0.0% | 5 | 0.1% |
| Physical Health Emergency | 0 | 0.0% | 9 | 0.1% |
| Mental Health Emergency | 1 | 0.6% | 58 | 0.8% |
| Arrest | 0 | 0.0% | 6 | 0.1% |
| Probation | 0 | 0.0% | 12 | 0.2% |
| Parole | 0 | 0.0% | 1 | 0.0% |
| Employment Change | 3 | 1.8% | 106 | 1.4% |
| Grade Completion | 13 | 7.9% | 546 | 7.2% |
| Setting Change | 0 | 0.0% | 9 | 0.1% |
| Total service events included in compliance outcomes | 164 | | 7554 | |

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

Population Served

| Gender | Program level | | Systemwide level | |
|-----------------------------|---------------|-------|------------------|-------|
| | # | % | # | % |
| Female | 92 | 56.1% | 3496 | 48.0% |
| Male | 72 | 43.9% | 3777 | 51.9% |
| Other | 0 | 0.0% | 8 | 0.1% |
| Total unique clients | 164 | | 7281 | |

| Age | # | # |
|-------------|------|------|
| Average Age | 14.8 | 12.3 |
| Age Range | 6-21 | 1-21 |

| Partnership Status | # | % | # | % |
|--|-------|-------|-------|-------|
| Clients open on the first day of the FY | 64 | 36.6% | 3512 | 42.2% |
| Clients admitted during the FY | 111 | 63.4% | 4811 | 57.8% |
| Clients discharged during the FY | 76 | 43.4% | 4455 | 53.5% |
| Clients open on the last day of the reporting period | 99 | 56.6% | 3876 | 46.6% |
| Average number of days clients were open in the CCBH | 191.8 | - | 198.6 | - |
| Total Events | 175 | | 8323 | |

**Children, Youth and Families FSP
Dashboard and Report**

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

| Referral Sources | Program level | | Systemwide level | |
|--------------------------|---------------|-------|------------------|-------|
| | # | % | # | % |
| Self | 7 | 7.7% | 310 | 8.5% |
| Family | 24 | 26.4% | 612 | 16.8% |
| Friend | 0 | 0.0% | 15 | 0.4% |
| School | 54 | 59.3% | 1628 | 44.7% |
| Medical Office | 4 | 4.4% | 334 | 9.2% |
| Emergency Room | 0 | 0.0% | 17 | 0.5% |
| Mental Health Facility | 2 | 2.2% | 229 | 6.3% |
| Social Service Agency | 0 | 0.0% | 200 | 5.5% |
| Substance Abuse Facility | 0 | 0.0% | 2 | 0.1% |
| Faith-based Organization | 0 | 0.0% | 1 | 0.0% |
| Other County Agency | 0 | 0.0% | 99 | 2.7% |
| Homeless Shelter | 0 | 0.0% | 4 | 0.1% |
| Juvenile Hall | 0 | 0.0% | 87 | 2.4% |
| Acute Psychiatric | 0 | 0.0% | 39 | 1.1% |
| Other | 0 | 0.0% | 61 | 1.7% |
| Unknown/Missing | 0 | 0.0% | 6 | 0.2% |
| Total PAFs | 91 | | 3644 | |

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

Outcome Data

| Residential Status | Program level | | | | Systemwide level | | | |
|-----------------------------|---------------|-------|------------|-------|------------------|-------|-------------|-------|
| | Intake | | Latest | | Intake | | Latest | |
| | # | % | # | % | # | % | # | % |
| Living at Home | 162 | 98.8% | 161 | 98.2% | 6689 | 91.8% | 6641 | 91.2% |
| Out of Home | 0 | 0.0% | 0 | 0.0% | 340 | 4.7% | 346 | 4.8% |
| Homeless/Shelter | 2 | 1.2% | 2 | 1.2% | 65 | 0.9% | 68 | 0.9% |
| Inpatient Psychiatric | 0 | 0.0% | 0 | 0.0% | 6 | 0.1% | 28 | 0.4% |
| Justice Involved | 0 | 0.0% | 1 | 0.6% | 33 | 0.5% | 41 | 0.6% |
| Medical Hospital | 0 | 0.0% | 0 | 0.0% | 5 | 0.1% | 8 | 0.1% |
| Other Settings | 0 | 0.0% | 0 | 0.0% | 54 | 0.7% | 64 | 0.9% |
| Unknown/Missing | 0 | 0.0% | 0 | 0.0% | 91 | 1.2% | 87 | 1.2% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

| Financial Sources* | Program level | | | | Systemwide level | | | |
|-----------------------------|---------------|-------|------------|-------|------------------|-------|-------------|-------|
| | Intake | | Latest | | Intake | | Latest | |
| | # | % | # | % | # | % | # | % |
| Family | 157 | 95.7% | 158 | 96.3% | 6514 | 89.4% | 6777 | 93.0% |
| Wages | 7 | 4.3% | 9 | 5.5% | 242 | 3.3% | 346 | 4.8% |
| Savings | 1 | 0.6% | 1 | 0.6% | 115 | 1.6% | 161 | 2.2% |
| Loans | 0 | 0.0% | 0 | 0.0% | 47 | 0.6% | 67 | 0.9% |
| Housing | 3 | 1.8% | 4 | 2.4% | 158 | 2.2% | 225 | 3.1% |
| General Relief | 5 | 3.0% | 6 | 3.7% | 256 | 3.5% | 330 | 4.5% |
| Food Stamps | 46 | 28.0% | 59 | 36.0% | 1478 | 20.3% | 1719 | 23.6% |
| TANF | 7 | 4.3% | 8 | 4.9% | 389 | 5.3% | 508 | 7.0% |
| SSI/SSDI | 12 | 7.3% | 13 | 7.9% | 569 | 7.8% | 686 | 9.4% |
| Other | 16 | 9.8% | 17 | 10.4% | 858 | 11.8% | 1069 | 14.7% |
| None | 1 | 0.6% | 2 | 1.2% | 236 | 3.2% | 269 | 3.7% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

* Clients may endorse more than one financial source

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

| Attendance | Program level | | | | Systemwide level | | | |
|-----------------------------|---------------|-------|--------|-------|------------------|-------|--------|-------|
| | Intake | | Latest | | Intake | | Latest | |
| | # | % | # | % | # | % | # | % |
| Always | 81 | 49.4% | 84 | 51.2% | 4043 | 55.5% | 3929 | 53.9% |
| Most | 62 | 37.8% | 61 | 37.2% | 2279 | 31.3% | 2462 | 33.8% |
| Sometimes | 15 | 9.1% | 12 | 7.3% | 462 | 6.3% | 464 | 6.4% |
| Infrequent | 5 | 3.0% | 5 | 3.0% | 218 | 3.0% | 212 | 2.9% |
| Never | 1 | 0.6% | 2 | 1.2% | 184 | 2.5% | 159 | 2.2% |
| NA/Missing | 0 | 0.0% | 0 | 0.0% | 98 | 1.3% | 58 | 0.8% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

| Grades | Program level | | | | Systemwide level | | | |
|-----------------------------|---------------|-------|--------|-------|------------------|-------|--------|-------|
| | Intake | | Latest | | Intake | | Latest | |
| | # | % | # | % | # | % | # | % |
| Very Good | 20 | 12.2% | 21 | 12.8% | 928 | 12.7% | 872 | 12.0% |
| Good | 38 | 23.2% | 45 | 27.4% | 1902 | 26.1% | 2161 | 29.7% |
| Average | 49 | 29.9% | 54 | 32.9% | 2253 | 30.9% | 2516 | 34.5% |
| Below Average | 41 | 25.0% | 31 | 18.9% | 1532 | 21.0% | 1249 | 17.1% |
| Poor | 16 | 9.8% | 13 | 7.9% | 574 | 7.9% | 433 | 5.9% |
| NA/Missing | 0 | 0.0% | 0 | 0.0% | 95 | 1.3% | 53 | 0.7% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

| Risk and protective factors | Program level | | | | Systemwide level | | | |
|--|---------------|-------|--------|-------|------------------|-------|--------|-------|
| | Intake | | Latest | | Intake | | Latest | |
| | # | % | # | % | # | % | # | % |
| Receive Special Ed for Serious Emotional Disturbance | 7 | 4.3% | 10 | 6.1% | 552 | 7.6% | 609 | 8.4% |
| Receive Special Ed for Another Reason | 28 | 17.1% | 30 | 18.3% | 1304 | 17.9% | 1306 | 17.9% |
| Have Substance Abuse Problem | 5 | 3.0% | 7 | 4.3% | 347 | 4.8% | 394 | 5.4% |
| Receive Substance Abuse Service | 3 | 1.8% | 4 | 2.4% | 151 | 2.1% | 240 | 3.3% |
| Have Primary Care Physician | 147 | 89.6% | 156 | 95.1% | 6835 | 93.8% | 7008 | 96.2% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

Children, Youth and Families FSP Dashboard and Report

Reporting period: 07/01/2019-03/31/2020

Program Name: An FSP Program
Provider ID: 37__

| Risk and protective factors | Program level | | | | Systemwide level | | | |
|-----------------------------|-----------------|------|--------------------|------|------------------|-------|--------------------|------|
| | 12 Months Prior | | During Partnership | | 12 Months Prior | | During Partnership | |
| | # | % | # | % | # | % | # | % |
| Expelled | 3 | 1.8% | 0 | 0.0% | 192 | 2.6% | 8 | 0.1% |
| Suspended | 16 | 9.8% | 2 | 1.2% | 877 | 12.0% | 106 | 1.5% |
| Homeless | 2 | 1.2% | 0 | 0.0% | 201 | 2.8% | 26 | 0.4% |
| Arrested | 0 | 0.0% | 1 | 0.6% | 170 | 2.3% | 8 | 0.1% |
| Justice Involved | 0 | 0.0% | 1 | 0.6% | 112 | 1.5% | 29 | 0.4% |
| Mental Health Emergency | 11 | 6.7% | 3 | 1.8% | 674 | 9.3% | 89 | 1.2% |
| Physical Health Emergency | 14 | 8.5% | 1 | 0.6% | 609 | 8.4% | 20 | 0.3% |
| Inpatient Psychiatric | 2 | 1.2% | 0 | 0.0% | 227 | 3.1% | 110 | 1.5% |
| Total unique clients | 164 | | 164 | | 7284 | | 7284 | |

| Reasons for discharge | Program level | | Systemwide level | |
|--|---------------|-------|------------------|-------|
| | # | % | # | % |
| Goal Met | 37 | 52.1% | 2074 | 52.0% |
| Target Criteria Not Met | 1 | 1.4% | 90 | 2.3% |
| Chose to Leave | 21 | 29.6% | 706 | 17.7% |
| Moved | 6 | 8.5% | 195 | 4.9% |
| Lost Contact | 6 | 8.5% | 742 | 18.6% |
| Placed In An Institution | 0 | 0.0% | 40 | 1.0% |
| Jail/Juvenile Hall/DJJ | 0 | 0.0% | 24 | 0.6% |
| Deceased | 0 | 0.0% | 1 | 0.0% |
| Unknown/Missing | 0 | 0.0% | 113 | 2.8% |
| Total unique discharged clients | 71 | | 3985 | |

FSP Missing Client Data Report, FY21-22 Q1

Guidelines for Correcting Missing DCR Data

1. **Clients that have not been entered in the DCR:** This section lists clients receiving services during the fiscal year who were entered in the CCBH but are not found in the DCR.

What do you need to do to correct the missing data?

1. Enter all missing clients in the DCR. If entered correctly, these clients should not be counted as missing on the next report.
2. If you entered clients in the DCR after the download date listed on the DCR report, you can ignore the warning. These clients will not be counted as missing on the next report.
3. If you entered a client in the DCR before the download date and they still appear as missing, there may be some discrepancies between the CCBH and DCR data entries. For example, the client's name, DOB, CSI#, PartnershipDate, or ProviderSiteID may be different between the two systems. Please check and correct any discrepancies. Once corrected, the client should not be counted as missing on the next report.

2. **Clients with missing Quarterly (3m) Reports:** This section lists clients who received services during the fiscal year and have at least one missing quarterly report.

What do you need to do to correct the missing quarterly data?

- a. Collect/enter the quarterly data. If entered correctly, these data should not be counted as missing on the next report.
- b. If the quarterly report was entered after the download date listed on the FSP report, you can ignore the warning. These data will not be counted as missing on the next report.
- c. If you are no longer able to collect the quarterly data (e.g., you are no longer in contact with the client), these data will continue to appear as "missing/late" throughout the fiscal year and cannot be corrected.

3. **Clients with Missing PAF data:** This section lists clients who are missing the following data elements from their PAFs:

Att = Attendance
Fin = Financial Source,
Gra = Grade,
Phy = Physician Info
Ref = Referral Source,
Res = Residential Status,
SpeEd_Emo = Special Ed for Serious Emotional Disturbance,
SpeEd_Ano = Special Ed for Other Reason,
Sub_Pro = Substance Abuse Problem,
Sub_Ser = Substance Abuse Service

What do you need to do to correct the missing data?

- a. Complete/enter the missing PAF data. If entered correctly, these data should not be counted as missing on the next report.
- b. If the data were entered after the download date listed on the DCR report, you can ignore the warning. These data will not be counted as missing on the next report.
- c. If you are no longer able to collect the data (e.g., you are no longer in contact with the client), these data will continue to appear as "missing/late" throughout the fiscal year and cannot be corrected.

FSP Missing Client Data Report, FY 2021-22, Quarter 1

An FSP Program

Clients that have not been entered in the DCR as of 11/02/2021

| | CSINumber | Name | PartnershipDate |
|---|-----------|----------|-----------------|
| 1 | 000000001 | Client A | 2021-09-30 |

Clients with missing Quarterly (3M) Reports as of 11/02/2021

| | CSINumber | Name | PartnershipDate |
|--|-----------|------|-----------------|
|--|-----------|------|-----------------|

There is no missing client in this section

Clients with missing PAF data as of 11/02/2021

| | CSINumber | Name | PartnershipDate |
|---|-----------|----------|-----------------|
| 1 | 000000005 | Client E | 2021-07-29 |
| 2 | 000000006 | Client F | 2021-08-09 |

Missing_PAF_Info

1 Res, SpeEd_Emo, SpedEd_Ano, Sub_Pro, Sub_Ser, Phy

2 Res, Fin, Att, Gra, SpeEd_Emo, SpedEd_Ano, Sub_Pro, Sub_Ser, Phy



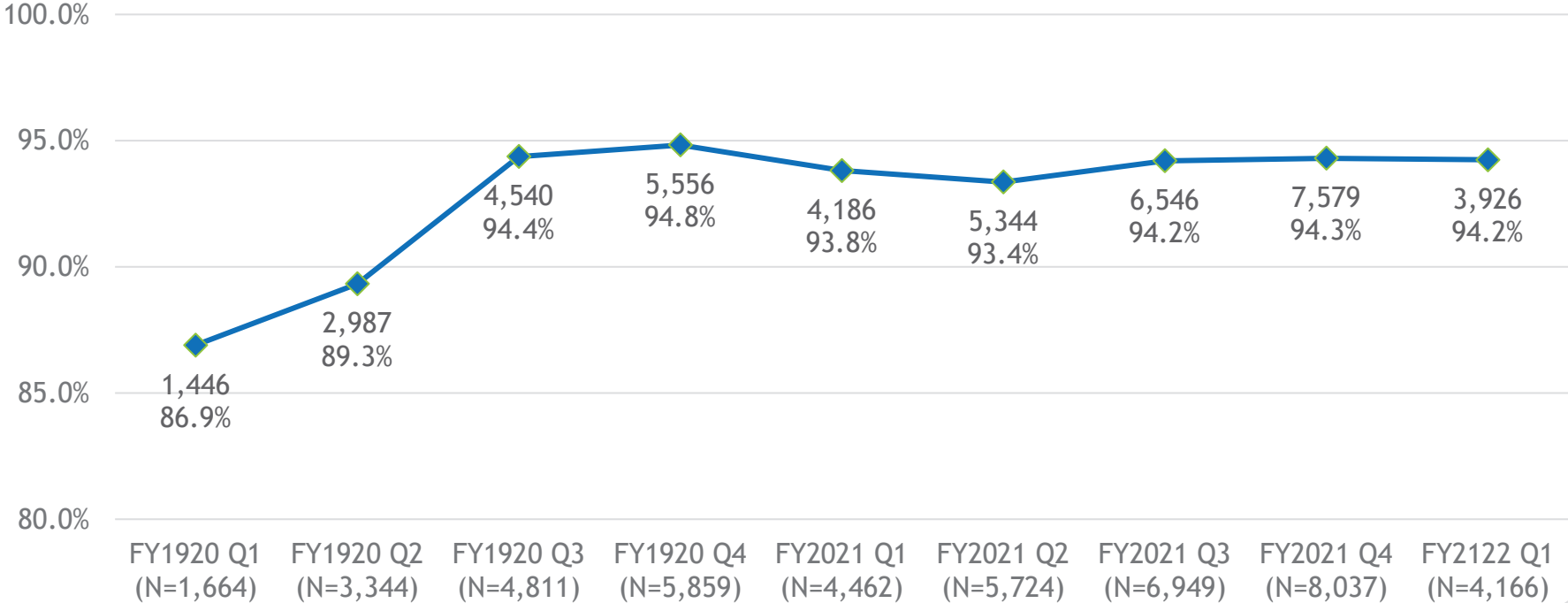
FSP-DCR Biannual Meeting Data Compliance Trend

Presenter: Anh Tran

Date: 12-13-2021

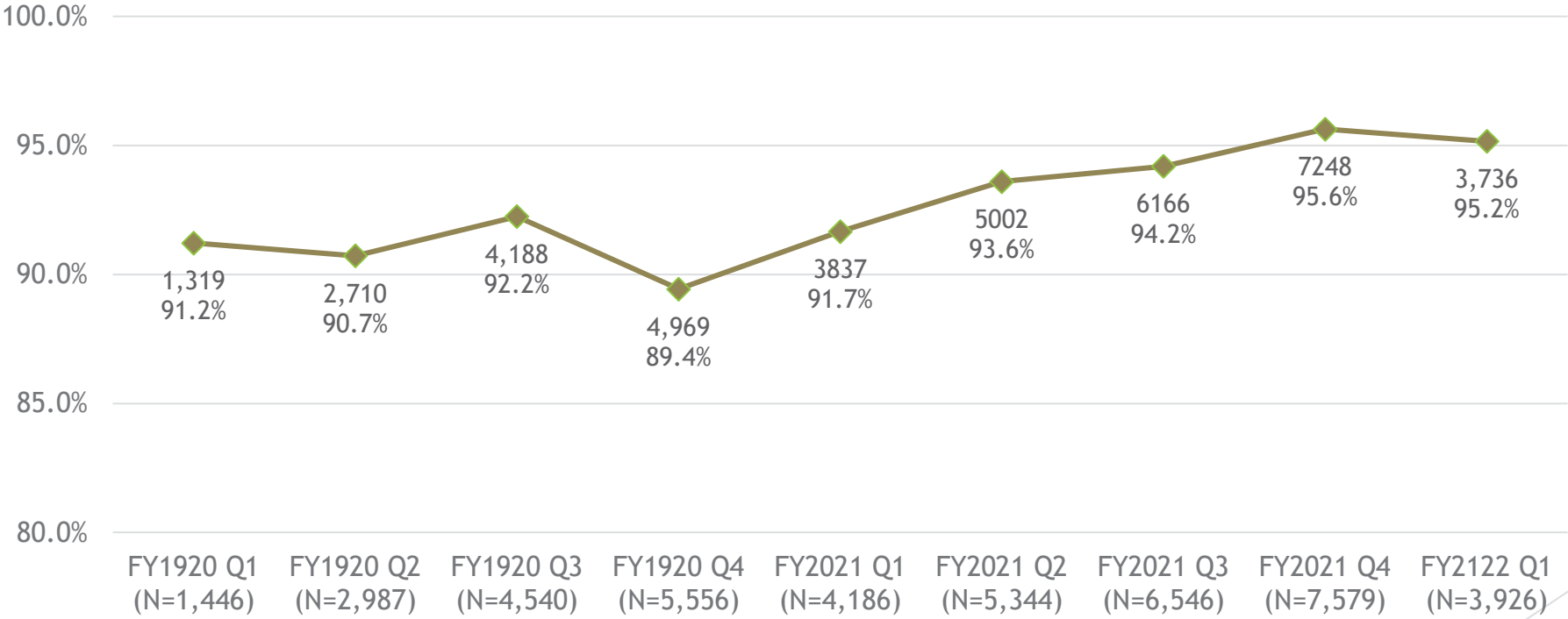
Service Events Entered in the DCR

Service Events Entered in the DCR Trend by Quarter



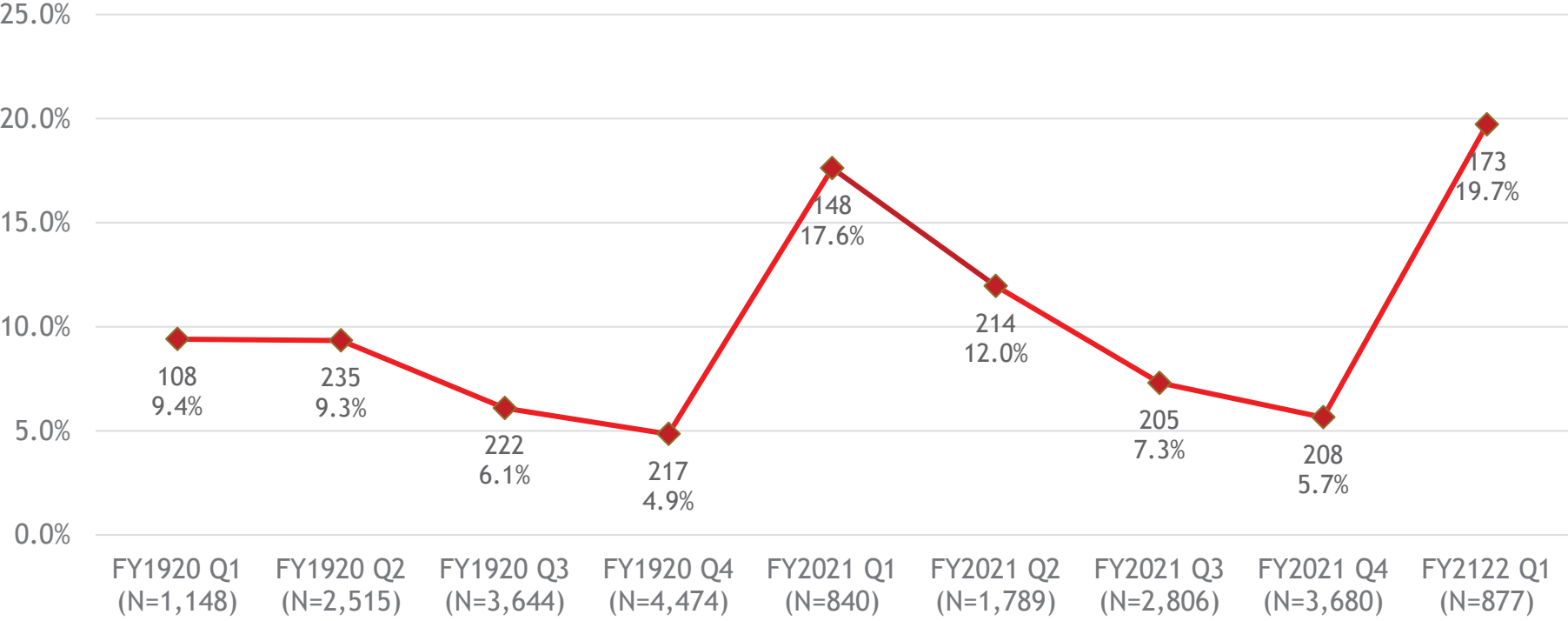
Quarterly Report (3M) Entered in the DCR

3M Entered On Time Trend by Quarter

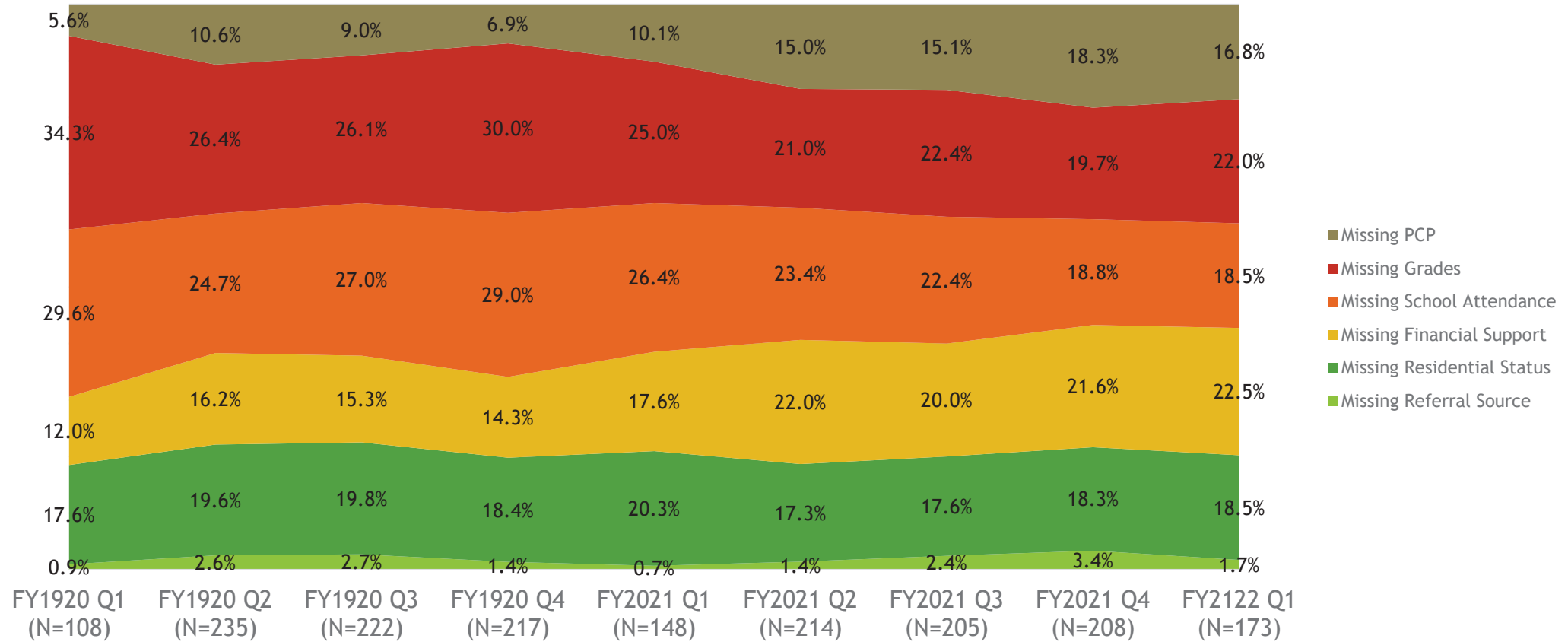


Missing PAF data in the DCR

Missing PAF Data in DCR Trend by Quarter



Percent of missing PAF data in DCR by category



How to improve the DCR data compliance

I - When enter the data into the DCR system, please make sure these key data points are correct:

- 1) CSI Number (should cross check with CCBH. Pending issue - “CSI Number does not match”?) - Can modify
- 2) Date of birth - Cannot modify
- 3) Partnership Date - Cannot modify
- 4) ProviderSiteID (Use the correct one from roster list. You should see “Provider # Matched”)
- 5) Service Coordinator ID (only update the one belonged to your program)

II - Use the missing client data report (send by the County FSP team) and the validation report (in the DCR system) to correct any missing data

III - Please note that KET and 3M cannot be deleted when entered. PAF can be deleted but it would erase the whole case (including KETs and 3Ms).



DEFINING SCHOOL-BASED DCR OUTCOME MEASURES

Bi-Annual DCR FSP Meeting

Kate McDonald, DrPH

12/13/2021



UPDATE

- We are in the process of defining “attendance” and “academic performance” outcome measures for the QSR. This includes:
 - Defining which clients should be included in the “outcome sample”
 - Finalizing the analysis and reporting guidelines
 - Clearly defining the measures and scales used to assesses grades and attendance
- Clarification on these items will be provided once the methodology is finalized



QUESTION ITEMS AND DATA COLLECTION

- Attendance and grades will be based on two questions from the DCR:
- Both are collected at new client intake using the *Partnership Assessment Form* (PAF) and updated quarterly (i.e., every three months) using the *3M Form*

| Attendance | | | | | |
|--|---|--|---|--|---|
| Currently, estimate the partner's attendance level (excluding scheduled breaks and excused absences) | <input type="radio"/> Always attends school (never truant) | <input type="radio"/> Attends school most of the time | <input type="radio"/> Sometimes attends school | <input type="radio"/> Infrequently attends school | <input type="radio"/> Never attends school |
| Grades | | | | | |
| Currently His / her grades are: | <input type="radio"/> Very Good | <input type="radio"/> Good | <input type="radio"/> Average | <input type="radio"/> Below Average | <input type="radio"/> Poor |



GOAL FOR TODAY – DEFINING OUTCOMES

- The DCR is a good system for collecting these data because providers already enter the data and CASRC/County can download, process, and analyze the outcomes
 - This can help reduce burden for providers
- However, the DCR supporting materials do not provide clear definitions for the attendance and grades items
 - “It's subjective so we do our best to interpret what the meaning actually is.” FSP Provider
- Our goal is to provide clearer definitions to
 - eliminate ambiguity for providers completing the forms; and,
 - ensure clients are being assessed in the same way (outcomes are being calculated using the same criteria)
- For instance, if a child skipped school 6 times in a month, we want providers to have a good idea of how they should be categorized on the 5-point attendance scale.



GUIDANCE FOR GRADES

Historically, we have advised FSP providers to attach letter grades to the categories of the grade scale

Grades: His/her grades are:

1. Very Good (A)
2. Good (B)
3. Average (C)
4. Below Average (D)
5. Poor (F)



PROVIDER SURVEY

- Today we are interested in understanding how staff are interpreting the PAF and 3M questions pertaining to attendance
- An email and a web-based survey link were sent to providers last week asking for clarification about attendance data
- We received 16 responses (as of this morning at 7:30)
 - **You can still respond to the web-based survey until COB on Friday (12/17/21)**
- Today we will review the responses submitted so far and ask a few more clarifying questions
- After this meeting, our team will work to draft guidelines that are informed by your feedback
- These guidelines will help providers complete the outcome measures consistently



PROVIDER SURVEY: ATTENDANCE RESPONSES

- Question 1: We are interested in understanding how your program defines EACH of the 5 academic response categories. For example, you may define “Attends school most of the time” as a “A child who skips/ditches school between 1 and 3 times in the past 90 days.” There are no right or wrong answers.
 - We provided open-ended text boxes for you to define each of the 5 categories



PROVIDER SURVEY: ATTENDANCE RESPONSES

- Many providers used some sort of measurable standard for at least one of the categories.
- For example: Providers defined “sometimes attends school” as:
 - **“attends school less than 50% of the time”**
 - **“weekly absences”**
 - **“attends school 2 to 4 times a week”**
 - **“2/5 days per week”**
 - **“75- 50% attendance”**
 - **“a few days per week”**



PROVIDER SURVEY: DIFFERENT REFERENCE PERIODS

- Grade and attendance questions asks about “current” attendance, but do not define “current”
- In the survey, respondents noted several different reference periods to quantify the # of absences, including:
 - **past week**
 - **past month**
 - **academic quarter**
 - **academic year**
- Bearing in mind that this question is reassessed every 90 days (3 months), we wanted to ask what reference period you are using to define “current” (for both grades and attendance)
 - For example, you may consider the past two weeks when defining attendance/grades
 - If you have never considered this, please tell us what you think would make the most sense



PROVIDER SURVEY: DATA SOURCES

- In survey responses, providers also noted relying on different sources to answer this question
- For example, some providers noted data are collected from/provided by:
 - “family report”
 - “client and caregiver”
 - “by the school”
 - “client report as well as through our collateral contacts such as with the school and/or the guardian”
 - “These questions are discussed collaboratively with client and caregiver and their responses recorded.”
- Since the source of the data will impact reporting, we wanted a better understanding of where each program is currently obtaining data about grades and attendance.



POLL:

WHO DO YOU ASK FOR THIS INFORMATION



PROVIDER SURVEY: DEFINING TRUANT

- We want to recognize that there are legal definitions for truant (e.g., the California Legislature has provided a clear definition of truant) and school districts and schools have clear attendance policies they follow
- We are taking these definitions under consideration, but we want to understand more about the definitions you all are using “on the ground”
- We asked: **“How does your program define the term “truant”? For example, you could say: “We only consider a child truant if they ditch/skip school.” or “We consider a child truant if they are absent for ANY unexcused reason, like a family vacation or ditching/skipping school.”**



PROVIDER SURVEY: TRUANT DEFINED

- Responses varied but there were common themes:
 - “I would consider them truant if the school district considers them truant and has taken action”
 - “largely by report of the parent or school and however they define it”
 - “They do not attend school for reasons not associated with doctor's appointments or other necessary reasons - if they choose not to attend due to lack of interest.”
 - “Truancy is an unexcused absence that is also not approved by a parent/caregiver”
 - “We only consider a child truant if they ditch/skip school”



PROVIDER SURVEY: ATTENDANCE QUESTIONS

- Finally, we asked: “Do you have any questions or concerns about the DCR attendance items”:
 - “It's subjective so we do our best to interpret what the meaning actually is. A concrete guideline would be nice.”
 - “It would be helpful to connect attendance levels to specific numbers of days”
 - “Can we set a time frame for this question”
 - “Rather vague and if school attendance is not a focus of our treatment it requires extra work for staff to monitor accurately”
 - Program works with children 0-5, where most clients do not attend a school setting yet. What is the option if child is not in school yet since there is no "N/A" option?
 - How should we respond “during summer months when there isn't school.”



MORE FEEDBACK

- We are working to provide clarification and answers to all your questions
- We received 16 responses to the web-based questionnaire but would appreciate more feedback
 - If you would still like us to consider your program's approach, please **continue to submit data until COB on 12/17/21**
 - This is also the best way for us to hear about your "questions/concerns" (you can just complete the last question on the survey)
 - If you already submitted data but would like to suggest additional standards or ask additional questions, you can resubmit.
- Questions/comments?



DEFINING SCHOOL-BASED DCR OUTCOME MEASURES

Q&A



QUESTIONS AND ANSWERS



Data Collection & Reporting (DCR) Behavioral Health Information System (BHIS) Add Request Form

Add DCR access and/or be added to the Partnership Service Coordinator (PSC) Assignment List

1. Complete the following information:

| | | | |
|------------------------|---|-------------------------------------|-----------------------------------|
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | |
| | | | |
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | |
| | | | |
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | |
| | | | |
| First/Last Name | | | |
| Email Address | | | |
| Phone Number | | | |
| Job Title | | | |
| Full Program Name | | | |
| Program Manager Name | | | |
| Type of Access: | | | |
| DCR Data Entry | <input type="checkbox"/> Read Only | <input type="checkbox"/> Read/Write | Add to PSC Assignment List |
| | <input type="checkbox"/> Does not need DCR access | | |

2. Email the completed form to CYF DCR Support Team: BHS.CYF.DCR.Support@sdcounty.ca.gov. Click on the 'Submit' button below to initiate the email process. The CYF DCR Support Team will process the request in the State BHIS and inform the State Department of Health Care Services (DHCS).
3. DHCS will create username and temporary password and will send an encrypted e-mail to the user's work e-mail address generally within 3-5 business days. User will need to change this temporary password into a permanent password using the link given in the encrypted e-mail. Only after a permanent password is created can the user log onto the BHIS Portal with the username and password.
4. Upon receiving DHCS approval, the user will be able to access DCR through BHIS and conduct data submission responsibilities.

CLEAR

SAVE

SUBMIT

Data Collection & Reporting (DCR) Behavioral Health Information System (BHIS) Terminate Request Form

Terminate – DCR access no longer needed; Remove from Partnership Service Coordinator (PSC) Assignment List

1. Prior to requesting termination of a DCR User, ensure all **ACTIVE partners/clients** are transferred to other staff within your program. **IMPORTANT:** *Termination requests will not be completed by the CYF DCR Support Team for any PSC or DCR User who has active partner/client assignments showing in the DCR system at the time of request.*
2. Complete the following information:

| | |
|-----------------------------|---|
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization |
| | <input type="checkbox"/> User no longer require access to any of the systems; within BHIS |
| | <input type="checkbox"/> Other |
| Check box to confirm | <input type="checkbox"/> DCR User / PSC does not have current partners assigned |
| <hr/> | |
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization |
| | <input type="checkbox"/> User no longer require access to any of the systems; within BHIS |
| | <input type="checkbox"/> Other |
| Check box to confirm | <input type="checkbox"/> DCR User / PSC does not have current partners assigned |
| <hr/> | |
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization |
| | <input type="checkbox"/> User no longer require access to any of the systems; within BHIS |
| | <input type="checkbox"/> Other |
| Check box to confirm | <input type="checkbox"/> DCR User / PSC does not have current partners assigned |
| <hr/> | |
| First/Last Name | |
| Job Title | |
| Program Name | |
| Effective Date | |
| Deactivation Reason | <input type="checkbox"/> User no longer employed in the organization |
| | <input type="checkbox"/> User no longer require access to any of the systems; within BHIS |
| | <input type="checkbox"/> Other |
| Check box to confirm | <input type="checkbox"/> DCR User / PSC does not have current partners assigned |

3. Email the completed form to the CYF DCR Support Team: BHS.CYF.DCR.Support@sdcounty.ca.gov. Click the 'Submit' button below to initiate the email process.
4. Unless notified by the CYF DCR Support Team, the request will be processed and completed action should be verified through review of the DCR system by the requesting program within 3-5 business days.

CLEAR

SAVE

SUBMIT

DCR Roster
Behavioral Health Services / Children Youth and Families System of Care

| Program | FSP Subunit | Provider # | Contact Person | Phone # | Email Address | Fax # |
|--|-------------|------------|--|------------------------|---------------------------------------|----------------|
| County of San Diego | | | CYF FSP Lead: Wendy Maramba | (619) 584-5076 | Wendy.Maramba@sdcounty.ca.gov | (858) 999-8921 |
| | | | Analyst III: Alfredo Villalba | (619) 584-3009 | Alfredo.Villalba@sdcounty.ca.gov | |
| | | | DCR Access User Approver & Lead Support Analyst: Noeilita Robeniol | (619) 548-9652 | Noelita.Robeniol@sdcounty.ca.gov | |
| | | | Support Analyst: Caryl Montillano | (619) 548-9393 | Caryl.Montillano@sdcounty.ca.gov | |
| | | | Support Analyst: Eric Camerino | (619) 854-0203 | Eric.Camerino@sdcounty.ca.gov | |
| CASRC | | | Sr. MH Researcher: Kate McDonald | (858) 966-7703 x241237 | klmcdonald@health.ucsd.edu | (858) 966-7704 |
| | | | MH Researcher: Anh Tran | (858) 966-7703 x243582 | alt041@health.ucsd.edu | |
| CRF - Crossroads | 6055 | 37C7 | Program Mgr: Brenda Estrada | (619) 441-1907 | bestrada@comresearch.org | (619) 441-1908 |
| | | | Data Entry: Zena Albanna | (619) 441-1907 | zalbanna@comresearch.org | |
| | | | Data Entry: Priscila Rodriguez | (619) 441-1907 | prodriguez@comresearch.org | |
| CRF - Douglas Young | 6079 | 37H5 | Program Mgr: Elycia Jones | (858) 300-8282 | ejones@comresearch.org | (858) 300-8284 |
| | | | Main Data Entry: Ruby Lara | (858) 300-8282 | rlara@comresearch.org | |
| | | | Office Mgr/Data Entry: Amada Gonzalez | (858) 300-8282 | agonzalez@comresearch.org | |
| CRF - Nueva Vista | 6098 | 37B9 | Program Mgr: Zugiel Torres | (619) 585-7686 | ztorres@comresearch.org | (619) 585-7699 |
| | | | Data Entry: Michelle Quintero | (619) 585-7686 | mquintero@comresearch.org | |
| | | | Data Entry: Xochitl Huitron | (619) 585-7686 | xhuitron@comresearch.org | |
| | | | Data Entry: David Sanchez | (619) 585-7686 | dsanchez@comresearch.org | |
| CRF - MAST | 6085 | 37HH | Program Mgr: Alexis Wimer | (619) 398-3261 | awimer@comresearch.org | (619) 275-2023 |
| | | | Data Entry: Edna Jimenez | (619) 398-3261 | ejimenez@comresearch.org | |
| | | | Data Entry: Ariel Castillo | (619) 398-3261 | acastillo@comresearch.org | |
| | | | Data Entry: Adriana Miranda | (619) 398-3261 | amiranda@comresearch.org | |
| ECS - Para Las Familias | 6153 | 37EL | Program Mgr: Edgar Sierra | (619) 565-2650 | esierra@ecscalifornia.org | (619) 565-2656 |
| | | | Program Mgr back-up: Stacie Perez | (619) 565-2650 | sperez@ecscalifornia.org | |
| | | | Data Entry: Bibiana Gomez | (619) 565-2650 | bgomez@ecscalifornia.org | |
| FHC Community Circle Central | 6205 | 37EJ | Program Mgr: Jennifer Triana | (619) 255-7859 | jennifertr@fhcsd.org | (619) 269-0464 |
| | | | Data Entry: Melissa Santos | (619) 515-2355 x3336 | melissas@fhcsd.org | |
| FHC Community Circle East | 6216 | 37EK | Program Mgr: Yo Ishida | (619) 255-5444 | yoi@fhcsd.org | (619) 713-0480 |
| | | | Data Entry: Paola Meraz-Salas | (619) 255-7520 | paolam@fhcsd.org | |
| | | | Data Entry: Abram Zavala | (619) 255-7520 | abramz@fhcsd.org | |
| Mental Health Systems - Community and School Based | 6266 | 37GN | Program Mgr: Kortney Diesel | (858) 565-9246 | kdiesel@mhsinc.org | (858) 278-3294 |
| | | | Data Entry: Carolina Cruz | (858) 565-2510 x1129 | carolina.cruz@mhsinc.org | |
| New Alternatives Inc - North County Outpatient School Based Services | 7481 | 37FN | Program Mgr: Kally Vieira | (760) 798-0299 | kally.vieira@newalternatives.org | (760) 798-0399 |
| | | | Data Entry: Lindsay Fernandez | (760) 798-0299 | lindsay.fernandez@newalternatives.org | |
| New Alternatives Inc - TBS | 6382 | 37FE | Program Mgr/Data Entry: Christine Boyd | (619) 254-2243 | christine.boyd@newalternatives.org | (858) 256-2186 |
| North County Lifeline - VIVA Counseling (formerly Oceanside/Vista School Based) | 6466/6486 | 37K6 | Interim Program Mgr: Joshua Turov | (760) 842-6207 | jturov@nclifeline.org | (760) 631-0778 |
| | | | Data Entry: Yannette Meza | (760) 726-4900 x6323 | ymeza@nclifeline.org | |
| North County Lifeline - Connections Community Counseling (formerly NewLife Counseling) | 6121 | 3749 | Interim Program Mgr: Joshua Turov | (760) 842-6207 | jturov@nclifeline.org | (760) 631-0778 |
| | | | Data Entry: Veronica Garcia | (760) 842-6298 | vgarcia@nclifeline.org | |
| PFCS - IY ChildNET FSP MHSA | 6553 | 37H8 | Program Mgr: Maria Russo | (760) 741-2660 | mrusso@pfcs.agency | (760) 741-2647 |
| | | | Data Entry: Kelli Lawrence | (760) 741-2660 x115 | klawrence@pfcs.agency | |

DCR Roster
Behavioral Health Services / Children Youth and Families System of Care

| Program | FSP Subunit | Provider # | Contact Person | Phone # | Email Address | Fax # |
|--|----------------|------------|--|----------------------------------|----------------------------------|----------------|
| PFCS - Fallbrook MHSA-FSP | 6565 | 37HB | Program Mgr: Jodi Erickson | (760) 470-1436 | jerickson@pfcs.agency | (760) 741-2647 |
| | | | Data Entry: Areli Pereda | (760) 731-3235 | apereda@pfcs.agency | |
| PFCS - North Inland North Coastal MHSA-FSP | 6575 | 37EB | Program Mgr: Sharon Kruvi | (760) 741-2660 x120 | skruvi@pfcs.agency | |
| | | | Data Entry: Jenny Garcia | (760) 741-2660 x109 | jgarcia@pfcs.agency | |
| Pathways Cornerstone | 6664 | 37QU | Program Mgr: Mareeh Marquez | (619) 640-3266 | mareeh.marquez@pathways.com | (619) 640-3269 |
| | | | Data Entry: Berenice Corral | (619) 640-3266 | berenice.corral@pathways.com | |
| Rady Children's Hospital - Central | 6757 | 3711 | Program Mgr: Anjelica Ochoa | (858) 966-5832 x245774 | aochoa@rchsd.org | (858) 966-6733 |
| | | | Director of BH Operations: Margaret Anello | (858) 966-5832 | manello@rchsd.org | |
| | | | Data Entry: Yvonne Macias | (858) 966-5832 | ymacias@rchsd.org | |
| Rady Children's Hospital - CES | 6746 | 37LV | Program Mgr: Katie Miller | (858) 966-5832 | kcmiller@rchsd.org | (858) 966-8470 |
| | | | Director of BH Operations: Margaret Anello | (858) 966-5832 | manello@rchsd.org | |
| | | | Data Entry: Anna Perez | (858) 966-5832 x243794 | aperez14@rchsd.org | |
| Rady Children's Hospital - North Coastal School/Clinic | 6777 | 37HD | Program Mgr: Emmett 'Tray' Thomason | (760) 758-1480 x256520 | Ethomason@rchsd.org | (760) 435-9472 |
| | | | Data Entry: Ana Perez-Torres | (760) 758-1480 x258881 | Aperez-Torres@rchsd.org | |
| Rady Children's Hospital - North Inland | 6799 | 3721 | Program Mgr: Zulma DiGaudio | (760) 294-9270 | zdigaudio@rchsd.org | (760) 294-9268 |
| | | | Data Entry: Connie Sanchez | (760) 294-9270 x253369 or 257418 | cpsanchez@rchsd.org | |
| SBCS | 6915 | 37LA | Program Mgr: Valerie Centeno | (619) 420-3620 x4478 | vcenteno@csbcs.org | (619) 420-8722 |
| | | | Data Entry: Maura Moreno | (619) 420-3620 | mmoreno@csbcs.org | |
| | | | Data Entry: Melissa Mungia | (619) 213-3773 | mmungia@csbcs.org | (619) 628-3589 |
| SDCC - East Region OP | 6955 | 37G5 | Program Mgr: Zach Stones | (619) 668-6200 | zstones@centerforchildren.org | (619) 668-6202 |
| | | | Data Entry: Danica Farias | (619) 668-6200 | dfarias@centerforchildren.org | |
| SDCC - FFAST | 6985 | 37OA | Program Mgr: Aisha Pope | (858) 633-4115 | apope@centerforchildren.org | (858) 737-6972 |
| | | | Data Entry: Carolina McKee | (858) 633-4115 | cmckee@centerforchildren.org | |
| SDCC WrapWorks - North / Central / South | 6931/6941/6991 | 37P5 | Program Mgr: Carrie Kintz | (858) 688-2485 | ckintz@centerforchildren.org | (858) 571-4544 |
| SDCC WrapWorks - Central | 6941/6991 | | Data Entry: Yennia Rubalcava | (858) 634-4100 | yrubalcava@centerforchildren.org | |
| SDCC WrapWorks - North | 6941 | | Data Entry: Damaris Romero | (760) 466-3984 | dromero@centerforchildren.org | (760) 466-1558 |
| SDCC WrapWorks - South | 6931 | | Data Entry: Diana Peraza | (619) 797-1773 | dperaza@centerforchildren.org | (619) 773-1307 |
| SDYS - ECBHC | 7138 | 37K3 | Program Mgr: Caleb Harris | (619) 448-9700 x3305 | charris@sdyyouthservices.org | (619) 448-9711 |
| | | | Data Entry: Sandi Fontaine | (619) 448-9700 | sfontaine@sdyyouthservices.org | |
| SYHC - YES | 7207 | 37BN | Program Mgr: Roberto Suarez | (619) 428-5533 x4751 | rsuarez@syhealth.org | (619) 428-5535 |
| | | | Data Entry: Reuben Santiago | (619) 428-5533 x4752 | Reuben.Santiago@syhealth.org | |
| | | | Data Entry: Karla Rice | (619) 428-5533 x4753 | karla.rice@syhc.org | |
| UPAC CMH FSP MHSA | 7040/7048 | 37AK | Program Mgr: Jazmin Wali | (619) 232-6454 | jwali@upacsd.com | (619) 235-4607 |
| | | | Data Entry: Mary Jane Bertulfo | (619) 232-6454 x806 | mbertulfo@upacsd.com | |
| UPAC MCC MHSA | 7441 | 37PX | Program Mgr: Carmen Pat | (619) 578-2211 x204 | cpat@upacsd.com | (619) 578-2245 |
| | | | Office Manager: Lily Taing Phan | (619) 578-2211 x202 | lphan@upacsd.com | |

DCR Roster
Behavioral Health Services / Children Youth and Families System of Care

| Program | FSP Subunit | Provider # | Contact Person | Phone # | Email Address | Fax # |
|---------------------------------|-------------|------------|--------------------------------|-----------------------|-------------------------|----------------|
| Vista Hill - VHLAC Escondido | 7357 | 37EG | Program Mgr: Deena Castillo | (760) 489-4126 | dcastillo@vistahill.org | (760) 489-4129 |
| | | | Data Entry: Claudia Smith | (760) 489-4126 | csmith@vistahill.org | |
| Vista Hill - VHLAC North Inland | 7367 | 37GI | Program Mgr: Kathryn Block | (760) 788-9724 | kblock@vistahill.org | (760) 788-9754 |
| | | | Data Entry: Jeanne Nichols | (760) 788-9724 | jnichols@vistahill.org | |
| Vista Hill - Merit Academy | 7412 | 37OS | Program Mgr: Naomi Midura | (619) 994-7860 | nmidura@vistahill.org | (619) 448-4262 |
| | | | Data Entry: Laura Sanders | (619) 956-0615 | lsanders1@vistahill.org | |
| YMCA Tides | 7455 | 37GS | Program Mgr: Deanna Zamudio | (619) 281-8313 x10734 | dzamudio@ymcasd.org | (619) 281-8324 |
| | | | Data Entry: Theresa Benintende | (619) 281-8313 | tbenintende@ymcasd.org | |

Closed FSP Programs - Contact the BHS CYF DCR Support Team @ BHS.CYF.DCR.Support@sdcounty.ca.gov if your program requires a DCR (KET) transfer from one of the closed programs listed below:

| Contractor | Program Name | Closed | Provider # |
|----------------------------|----------------------------------|-----------|------------|
| Fred Finch | Wraparound | 31-Jul-19 | 37J6 |
| Social Advocates for Youth | School Based Outpatient Services | 30-Jun-21 | 37K2 |
| San Diego Youth Services | Counseling Cove | 30-Jun-21 | 37H7 |