



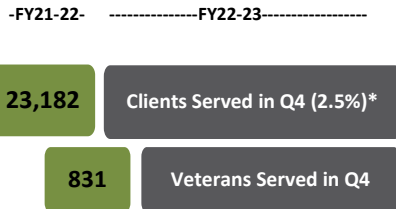
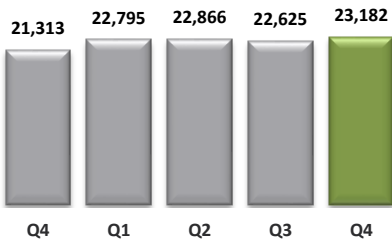
FY 2022-23

County of San Diego Behavioral Health Services

Adult and Older Adult

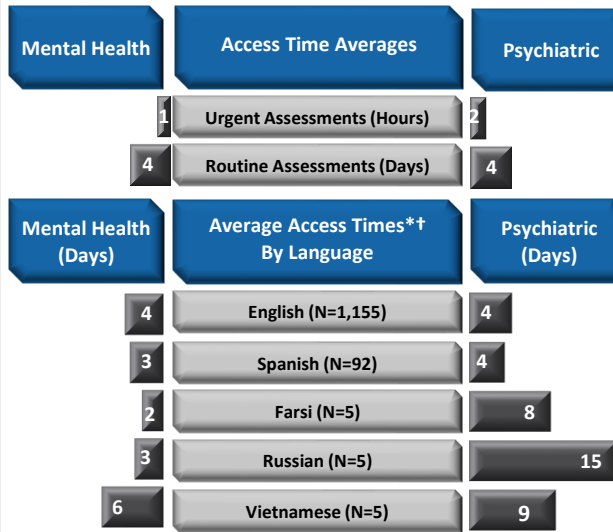
Client Counts

Clients Served



*% Change from previous quarter.

ACCESS



*Routine appointments.
 †Access times prioritized by number of inquiries.
 Note: Access Time calculation methodology was modified in Q4 FY 18-19.

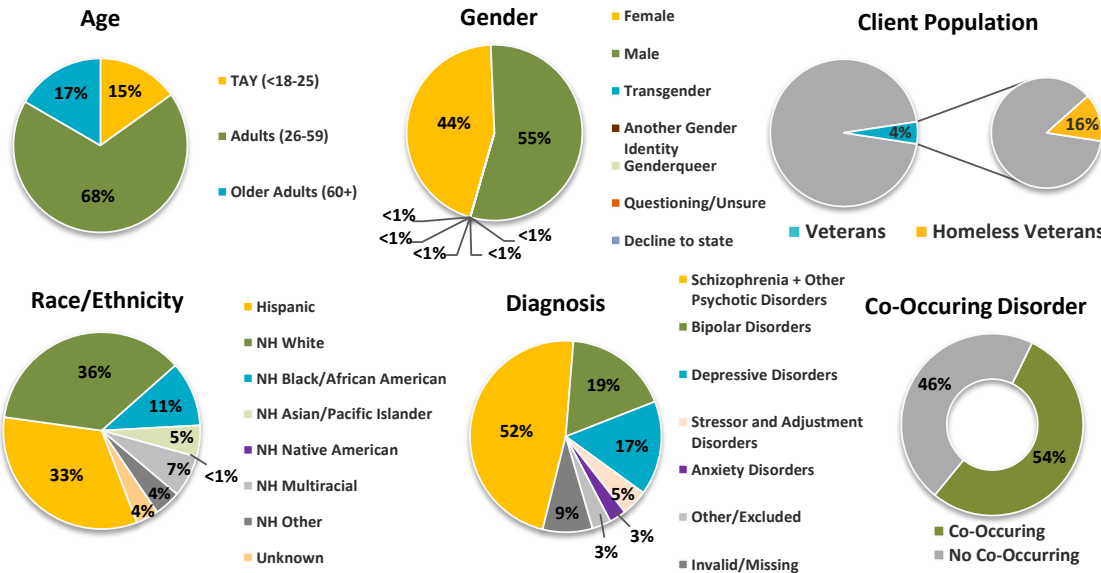
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	15,562	67%	<1%
Forensic Services	4,511	19%	<1%
Emergency Services	5,453	24%	<-1%
24 hour Services	618	3%	<-1%
Inpatient Services	1,588	7%	<-1%

Inpatient Discharges (≥18 years, N=1,712)	N	%	Δ
Without Readmission	1,343	78%	-1%
30 Day Readmission	369	22%	1%
7 Day Connection to Services	650	38%	5%
30 Day Connection to Services	875	51%	6%

Δ = Change in percentage points from previous quarter.
 Note: Changes in percentage points may reflect differences due to rounding.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
13% of Clients Are Employed	<1%
89% of Clients Have Medi-Cal Coverage	-1%
87% of Clients Are Housed	<1%
72% of Clients Have a Primary Care Physician	-1%
51% Reported Improvement in their Personal Recovery (Client Self-Report)	-1%
46% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	<1%

Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.

BHS Performance Dashboard Report | Source: HSRC
 AOABHS Data Sources: 1) CCBH 7/2023; 2) mHOMS: IMR and RMQ 7/2023; 3) SDBHS: Q4, FY 2022-23 Access Time Analysis - AOA
 Data Source (ages 18+): OPTUM: Q4, FY 2022-23 Client Services After Psychiatric Hospital Discharge Report
 * In order to more comprehensively identify client veterans, the date range for sourcing Military Service has been increased to include more client information entered in previous time periods.