

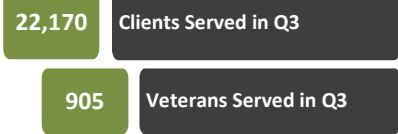
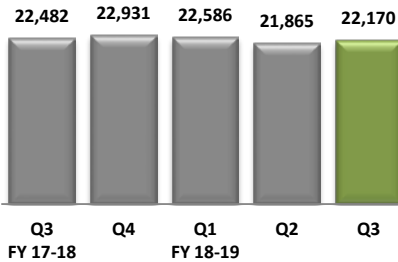
FY 2018-19

County of San Diego Behavioral Health Services

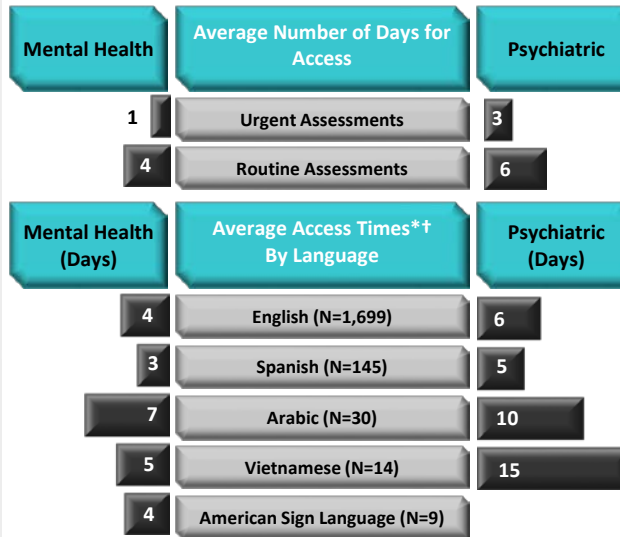
Adult and Older Adult

Client Counts

### Clients Served



Access



\*Routine appointments.  
†Access times prioritized by number of inquiries.

Utilization by Program Type\*

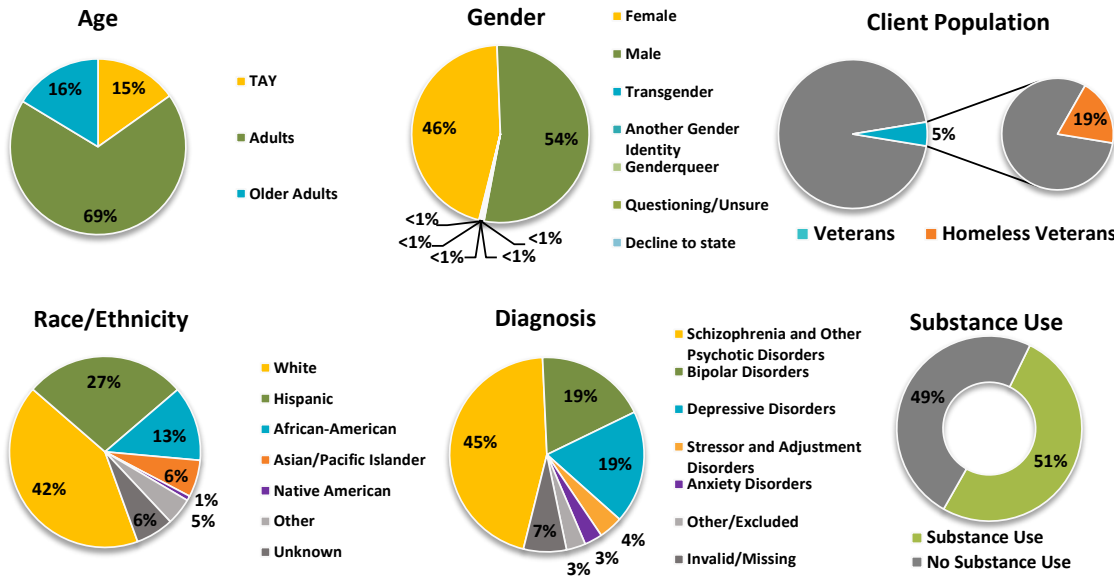
Mental Health Services	N	%	Δ
Outpatient Services	14,956	67%	-3%
Forensic Services	3,603	16%	0%
Emergency Services	5,027	23%	2%
24 hour Services	332	1%	0%
Inpatient Services	1,754	8%	0%

Inpatient Discharges (≥18 years, N=2,156)	N	%	Δ
Without Readmission	1,623	75%	-2%
30 Day Readmission	533	25%	2%
7 Day Connection to Services	758	35%	1%
30 Day Connection to Services	1,055	49%	2%

Δ = Change in percentage points from previous quarter.  
\*Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
9% of Clients Are Employed	0%
79% of Clients Have Medi-Cal Coverage	-12%
87% of Clients Are Housed	-2%
71% of Clients Have a Primary Care Physician	-3%
49% Reported Improvement in their Personal Recovery (Client Self-Report)	-1%
46% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	2%

Δ = Change in percentage points from previous quarter.  
\*Percentages are based on unique clients served.