



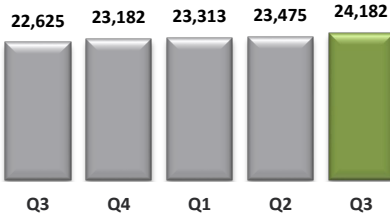
FY 2023-24

County of San Diego Behavioral Health Services

Adult and Older Adult

Client Counts

Clients Served

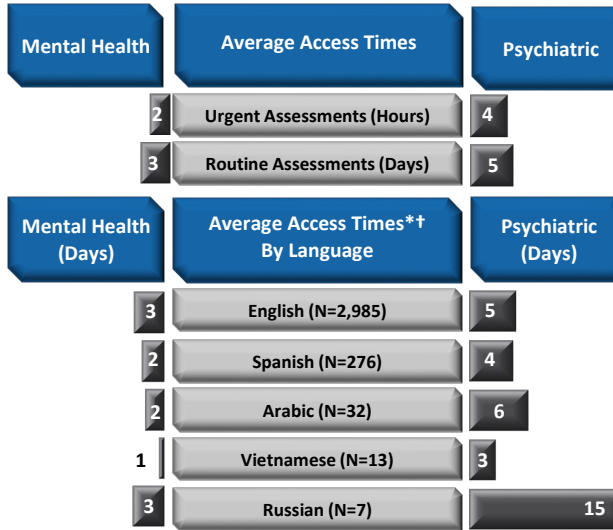


24,182 Clients Served in Q3 (3%)*

738 Veterans Served in Q3

*% Change from previous quarter.

ACCESS



*Routine appointments.
 †Access times prioritized by number of inquiries.
 Note: Access Time calculation methodology was modified in Q4 FY 18-19.

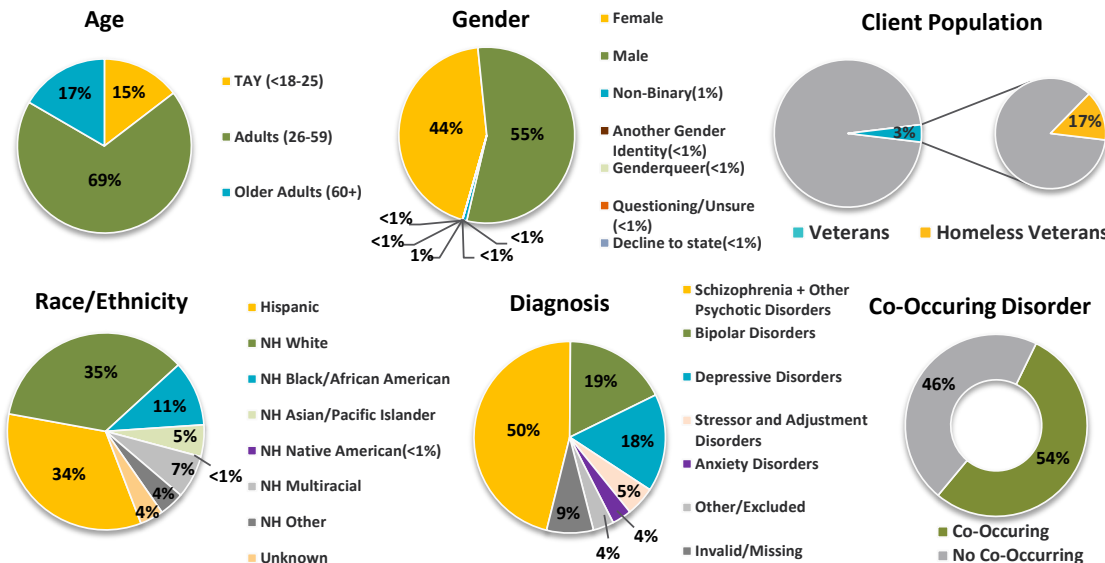
Utilization by Program Type*

Mental Health Services	N	%	Δ
Outpatient Services	16,196	67%	-1%
Forensic Services	4,726	20%	<1%
Emergency Services	5,507	23%	<1%
24 hour Services	592	2%	<-1%
Inpatient Services	1,568	6%	<-1%

Inpatient Discharges (≥18 years, N=1,693)	N	%	Δ
Without Readmission	1,353	80%	3%
30 Day Readmission	340	20%	-3%
7 Day Connection to Services	619	37%	2%
30 Day Connection to Services	808	48%	<1%

Δ = Change in percentage points from previous quarter.
 Note: Changes in percentage points may reflect differences due to rounding.
 *Clients may have been seen in more than one program in the quarter.

Demographics



Quality of Life

Quality of Life Indicators*	Δ
13% of Clients Are Employed	<-1%
90% of Clients Have Medi-Cal Coverage	<-1%
86% of Clients Are Housed	<-1%
68% of Clients Have a Primary Care Physician	-2%
52% Reported Improvement in their Personal Recovery (Client Self-Report)	2%
45% Reported Improvement in the Ability to Manage their Mental Health Symptoms (Clinician Report)	-2%

Δ = Change in percentage points from previous quarter.
 *Percentages are based on unique clients served.