

COUNTY OF SAN DIEGO  
BEHAVIORAL HEALTH SERVICES

# DATABOOK

## FISCAL YEAR 2019-2020



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*Performance Improvement Team*



Analyzing the Past to Shape the Future



# FY 2019-20 BHS Databook

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*Please note: Data may be impacted starting March 2020 due to COVID-19.*

# Substance Use Disorder Services, FY 2019-20

Total Unique Episodes

25,860

Total Unique Clients

15,912

## Demographics

Age	Unique Episodes	%	Unique Clients	%
Age 12 to 15	564	2.2%	402	2.5%
Age 16 to 17	675	2.6%	461	2.9%
Age 18 to 25	2,951	11.4%	1,840	11.6%
Age 26 to 59	20,145	77.9%	12,093	76.0%
Age 60+	1,525	5.9%	1,116	7.0%

Gender	Unique Episodes	%	Unique Clients	%
Female	9,475	36.6%	5,493	34.5%
Male	16,379	63.3%	10,413	65.4%
Other	6	0.0%	6	0.0%

Race/Ethnicity	Unique Episodes	%	Unique Clients	%
White	13,371	51.7%	8,029	50.5%
Hispanic	5,730	22.2%	3,676	23.1%
Black/African American	2,557	9.9%	1,547	9.7%
Asian/Pacific Islander	669	2.6%	419	2.6%
Native American	423	1.6%	250	1.6%
Other/Mixed	3,098	12.0%	1,984	12.5%
Unknown	12	0.0%	7	0.0%

Language	Unique Episodes	%	Unique Clients	%
English	25,261	97.7%	15,516	97.5%
Spanish	394	1.5%	289	1.8%
American Sign Language	124	0.5%	50	0.3%
Tagalog	6	0.0%	<5	-
Vietnamese	<5	-	<5	-
Arabic	<5	-	<5	-
Farsi	<5	-	<5	-
Other Non-English Language	23	0.1%	16	0.1%
Unknown	45	0.2%	31	0.2%

Mental Health Diagnosis	Unique Episodes	%	Unique Clients	%
Yes	9,999	38.7%	5,534	34.8%
No	15,105	58.4%	9,784	61.5%
Unknown	756	2.9%	594	3.7%

Living Situation	Unique Episodes	%	Unique Clients	%
Dependent Living	7,745	29.9%	5,033	31.6%
Homeless	9,485	36.7%	4,923	30.9%
Independent Living	8,062	31.2%	5,479	34.4%
Unknown	568	2.2%	477	3.0%

Primary Drug of Choice	Unique Episodes	%	Unique Clients	%
Meth	7,753	30.0%	4,452	28.0%
Alcohol	5,109	19.8%	2,995	18.8%
Marijuana	2,882	11.1%	1,972	12.4%
Heroin	7,919	30.6%	4,949	31.1%
Cocaine	627	2.4%	394	2.5%
Other Opioids	1,226	4.7%	922	5.8%
Other	344	1.3%	228	1.4%

Medi-Cal Beneficiary	Unique Episodes	%	Unique Clients	%
Yes	19,459	75.2%	11,569	72.7%
No	5,790	22.4%	3,831	24.1%
Unknown	611	2.4%	512	3.2%

Employment Status	Unique Episodes	%	Unique Clients	%
Unemployed And Looking for Work	9,814	38.0%	5,784	36.3%
Unemployed Not in the Labor Force	7,093	27.4%	4,124	25.9%
Not in the labor force	3,143	12.2%	1,894	11.9%
Employed Full time (35 hours plus)	3,601	13.9%	2,583	16.2%
Part time (less than 35 hours)	2,192	8.5%	1,514	9.5%

Veteran Status	Unique Episodes	%	Unique Clients	%
Yes	883	3.4%	548	3.4%
No	24,960	96.5%	15,351	96.5%
Unknown	17	0.1%	13	0.1%

Justice Involvement	Unique Episodes	%	Unique Clients	%
Justice Override	185	0.7%	102	0.6%
Justice Referred	12,883	49.8%	7,570	47.6%
No	12,792	49.5%	8,240	51.8%

Substance Use Disorder Services, FY 2019-20

Total Unique Episodes 25,860

Demographics by Age

	12 - 15 Female	12 - 15 Male	16 - 17 Female	16 - 17 Male	16 - 17 Other	18 - 25 Female	18 - 25 Male	26 - 59 Female	26 - 59 Male	26 - 59 Other	60+ Female	60+ Male
Episodes	215	349	226	448	<5	1,191	1,760	7,354	12,786	5	489	1,036
% of Episodes	0.8%	1.3%	0.9%	1.7%	0.0%	4.6%	6.8%	28.4%	49.4%	0.0%	1.9%	4.0%

Race/Ethnicity

White	40	45	46	80	0	542	622	4,256	6,864	<5	324	550
Hispanic	104	163	82	191	0	300	550	1,363	2,734	0	59	184
Black/African American	15	33	31	50	0	124	174	680	1,182	<5	63	204
Asian/Pacific Islander	6	18	9	17	0	37	44	159	364	0	6	9
Native American	0	0	5	<5	0	27	33	152	172	0	16	14
Other/Mixed	50	90	53	106	<5	161	337	738	1,465	<5	21	74
Unknown	0	0	0	0	0	0	0	6	5	0	0	<5

Race/Ethnicity %

White	19%	13%	20%	18%	0%	46%	35%	58%	54%	-	66%	53%
Hispanic	48%	47%	36%	43%	0%	25%	31%	19%	21%	0%	12%	18%
Black/African American	7%	9%	14%	11%	0%	10%	10%	9%	9%	-	13%	20%
Asian/Pacific Islander	3%	5%	4%	4%	0%	3%	3%	2%	3%	0%	1%	1%
Native American	0%	0%	2%	-	0%	2%	2%	2%	1%	0%	3%	1%
Other/Mixed	23%	26%	23%	24%	100%	14%	19%	10%	11%	-	4%	7%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	-

Primary Drug of Choice

Meth	6	<5	30	19	0	477	423	2,557	4,001	<5	70	163
Alcohol	19	21	35	46	<5	141	271	1,473	2,748	0	120	234
Marijuana	181	321	149	366	0	158	485	366	826	0	0	30
Heroin	<5	<5	5	<5	0	329	386	2,255	4,227	<5	209	504
Cocaine	<5	0	<5	6	0	30	79	119	331	<5	16	39
Other Opioids	0	1	2	3	0	38	72	489	503	0	60	58
Other	5	1	2	7	0	18	44	95	150	0	14	8

Primary Drug of Choice %

Meth	3%	-	13%	4%	0%	40%	24%	35%	31%	-	14%	16%
Alcohol	9%	6%	15%	10%	100%	12%	15%	20%	21%	0%	25%	23%
Marijuana	84%	92%	66%	82%	0%	13%	28%	5%	6%	0%	0%	3%
Heroin	-	-	2%	-	0%	28%	22%	31%	33%	-	43%	49%
Cocaine	-	0%	-	1%	0%	3%	4%	2%	3%	-	3%	4%
Other Opioids	0%	0%	1%	1%	0%	3%	4%	7%	4%	0%	12%	6%
Other	2%	0%	1%	2%	0%	2%	3%	1%	1%	0%	3%	1%

# Substance Use Disorder Services, FY 2019-20

**Total Discharges 19,232**

## Discharges

	Recovery Services (REC)	Outpatient Services (OS)	Intensive Outpatient Services (IOS)	Withdrawal Management (WM)	Residential Services (RES)	Opioid Treatment Programs (OTP)	Total
<b>Total Discharges</b>	<b>899</b>   4.7%	<b>5,730</b>   29.8%	<b>2,902</b>   15.1%	<b>1,976</b>   10.3%	<b>5,054</b>   26.3%	<b>2,671</b>   13.9%	<b>19,232</b>   100.0%

## Discharge Status

	REC	OS	IOS	WM	RES	OTP	Overall
<b>Completed Treatment</b>	365   40.6%	1,354   23.6%	193   6.7%	5   0.3%	130   2.6%	43   1.6%	2,090   10.9%
<b>Completed Treatment/Referred</b>	492   54.7%	766   13.4%	351   12.1%	14   0.7%	2,571   50.9%	130   4.9%	4,324   22.5%
<b>Death</b>	0   0.0%	7   0.1%	<5   -	0   0.0%	<5   -	31   1.2%	41   0.2%
<b>Incarceration</b>	0   0.0%	78   1.4%	26   0.9%	<5   -	34   0.7%	50   1.9%	192   1.0%
<b>Satisfactory Progress/Admin</b>	13   1.4%	753   13.1%	313   10.8%	239   12.1%	260   5.1%	78   2.9%	1,656   8.6%
<b>Satisfactory Progress/Std</b>	9   1.0%	251   4.4%	153   5.3%	1,061   53.7%	570   11.3%	187   7.0%	2,231   11.6%
<b>Jnsatisfactory Progress/Admin</b>	17   1.9%	1,869   32.6%	1,616   55.7%	425   21.5%	739   14.6%	785   29.4%	5,451   28.3%
<b>Unsatisfactory Progress/Std</b>	<5   -	649   11.3%	248   8.5%	228   11.5%	747   14.8%	1,367   51.2%	3,242   16.9%
<b>No Treatment Received</b>	0   0.0%	<5   -	0   0.0%	0   0.0%	<5   -	0   0.0%	<5   -

## Discharges by Age

	REC	OS	IOS	WM	RES	OTP	Overall
<b>Age 12 to 15</b>	43   4.8%	335   5.8%	35   1.2%	0   0.0%	43   0.9%	0   0.0%	456   2.4%
<b>Age 16 to 17</b>	44   4.9%	422   7.4%	57   2.0%	0   0.0%	82   1.6%	0   0.0%	605   3.1%
<b>Age 18 to 25</b>	69   7.7%	803   14.0%	384   13.2%	186   9.4%	643   12.7%	232   8.7%	2,317   12.0%
<b>Age 26 to 59</b>	702   78.1%	3,986   69.6%	2,318   79.9%	1,702   86.1%	4,098   81.1%	2,205   82.6%	15,011   78.1%
<b>Age 60+</b>	41   4.6%	184   3.2%	108   3.7%	88   4.5%	188   3.7%	234   8.8%	843   4.4%

## Average Length of Stay

	REC	OS	IOS	WM	RES	OTP	Overall
<b>Days</b>	<b>215</b>	<b>109</b>	<b>54</b>	<b>9</b>	<b>67</b>	<b>184</b>	<b>95</b>

**Perinatal Substance Use Disorder Services, FY 2019-20**

**Total Unique Episodes**

**3,217**

**Total Unique Clients**

**1,822**

**Demographics**

Age	Unique Episodes	%	Unique Clients	%
Age 12 to 15	0	0.0%	0	0.0%
Age 16 to 17	<5	-	<5	-
Age 18 to 25	496	15.4%	288	15.8%
Age 26 to 59	2,633	81.8%	1,481	81.3%
Age 60+	84	2.6%	49	2.7%

Gender	Unique Episodes	%	Unique Clients	%
Female	3,216	100.0%	1,821	99.9%
Male	0	0.0%	0	0.0%
Other	<5	-	<5	-

Race/Ethnicity	Unique Episodes	%	Unique Clients	%
White	1,672	52.0%	954	52.4%
Hispanic	700	21.8%	403	22.1%
Black/African American	346	10.8%	185	10.2%
Asian/Pacific Islander	71	2.2%	41	2.3%
Native American	81	2.5%	40	2.2%
Other/Mixed	343	10.7%	196	10.8%
Unknown	<5	-	<5	-

Language	Unique Episodes	%	Unique Clients	%
English	3,158	98.2%	1,786	98.0%
Spanish	57	1.8%	34	1.9%
American Sign Language	0	0.0%	0	0.0%
Tagalog	<5	-	<5	-
Vietnamese	0	0.0%	0	0.0%
Amharic	0	0.0%	0	0.0%
Farsi	0	0.0%	0	0.0%
Other Non-English Language	<5	-	<5	-
Unknown	0	0.0%	0	0.0%

Mental Health Diagnosis	Unique Episodes	%	Unique Clients	%
Yes	2,065	64.2%	1,171	64.3%
No	1,137	35.3%	643	35.3%
Unknown	15	0.5%	8	0.4%

Living Situation	Unique Episodes	%	Unique Clients	%
Dependent Living	659	20.5%	419	23.0%
Homeless	1,752	54.5%	922	50.6%
Independent Living	806	25.1%	481	26.4%
Unknown	0	0.0%	0	0.0%

Primary Drug of Choice	Unique Episodes	%	Unique Clients	%
Meth	1,539	47.8%	848	46.5%
Alcohol	736	22.9%	453	24.9%
Marijuana	230	7.1%	120	6.6%
Heroin	535	16.6%	295	16.2%
Cocaine	74	2.3%	43	2.4%
Other Opioids	73	2.3%	42	2.3%
Other	30	0.9%	21	1.2%

Medi-Cal Beneficiary	Unique Episodes	%	Unique Clients	%
Yes	2,888	89.8%	1,619	88.9%
No	327	10.2%	203	11.1%
Unknown	<5	-	0	0.0%

Employment Status	Unique Episodes	%	Unique Clients	%
Unemployed and Looking for Work	1,013	31.5%	574	31.5%
Unemployed Not in the Labor Force	1,237	38.5%	671	36.8%
Not in the labor force	538	16.7%	294	16.1%
Employed Full time (35 hours plus)	167	5.2%	107	5.9%
Part time (less than 35 hours)	262	8.1%	176	9.7%

Veteran Status	Unique Episodes	%	Unique Clients	%
Yes	27	0.8%	16	0.9%
No	3,190	99.2%	1,806	99.1%
Unknown	0	0.0%	0	0.0%

Justice Involvement	Unique Episodes	%	Unique Clients	%
Justice Override	28	0.9%	17	0.9%
Justice Referred	1,473	45.8%	827	45.4%
No	1,716	53.3%	978	53.7%

Perinatal Substance Use Disorder Services, FY 2019-20

Total Unique Episodes

3,217

Demographics by Age

	16 - 17 Female	%	18 - 25 Female	%	26 - 59 Female	%	26 - 59 Other	%	60 + Female	%
Episodes	<5	-	496	15.4%	2,632	81.8%	<5	-	84	2.6%

Race/Ethnicity

	16 - 17 Female	%	18 - 25 Female	%	26 - 59 Female	%	26 - 59 Other	%	60 + Female	%
White	<5	-	210	42.3%	1,398	53.1%	<5	100.0%	61	72.6%
Hispanic	<5	-	133	26.8%	562	21.4%	0	0.0%	<5	-
Black/African American	0	0.0%	56	11.3%	282	10.7%	0	0.0%	8	9.5%
Asian/Pacific Islander	0	0.0%	13	2.6%	56	2.1%	0	0.0%	<5	-
Native American	0	0.0%	16	3.2%	63	2.4%	0	0.0%	<5	-
Other/Mixed	0	0.0%	68	13.7%	267	10.1%	0	0.0%	8	9.5%
Unknown	0	0.0%	0	0.0%	<5	-	0	0.0%	0	0.0%

Primary Drug of Choice

	16 - 17 Female	%	18 - 25 Female	%	26 - 59 Female	%	26 - 59 Other	%	60 + Female	%
Meth	<5	-	261	52.6%	1,246	47.3%	<5	100.0%	29	34.5%
Alcohol	<5	-	61	12.3%	624	23.7%	0	0.0%	50	59.5%
Marijuana	0	0.0%	60	12.1%	170	6.5%	0	0.0%	0	0.0%
Heroin	0	0.0%	99	20.0%	436	16.6%	0	0.0%	0	0.0%
Cocaine	<5	-	9	1.8%	61	2.3%	0	0.0%	<5	-
Other Opioids	0	0.0%	<5	-	68	2.6%	0	0.0%	<5	-
Other	0	0.0%	<5	-	27	1.0%	0	0.0%	<5	-

Perinatal Substance Use Disorder Services, FY 2019-20

Total Discharges 2,740

Discharges

	Recovery Services (REC)	Outpatient Services (OS)	Intensive Outpatient Services (IOS)	Withdrawal Management (WM)	Residential Services (RES)	Opioid Treatment Programs (OTP)	Total
Total Discharges	99   3.6%	411   15.0%	587   21.4%	336   12.3%	1,307   47.7%	0   0.0%	2,740   100.0%

Discharge Status

	REC	OS	IOS	WM	RES	OTP	Overall
Completed Treatment	51   51.5%	110   26.8%	44   7.5%	0   0.0%	16   1.2%	0   0.0%	221   8.1%
Completed Treatment/Referred	44   44.4%	72   17.5%	102   17.4%	<5   -	659   50.4%	0   0.0%	879   32.1%
Death	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%
Incarceration	0   0.0%	<5   -	<5   -	0   0.0%	9   0.7%	0   0.0%	16   0.6%
Satisfactory Progress/Admin	0   0.0%	22   5.4%	26   4.4%	33   9.8%	87   6.7%	0   0.0%	168   6.1%
Satisfactory Progress/Std	<5   -	13   3.2%	31   5.3%	209   62.2%	43   3.3%	0   0.0%	298   10.9%
Jnsatisfactory Progress/Admin	<5   -	145   35.3%	321   54.7%	90   26.8%	414   31.7%	0   0.0%	972   35.5%
Unsatisfactory Progress/Std	0   0.0%	45   10.9%	60   10.2%	<5   -	79   6.0%	0   0.0%	186   6.8%
No Treatment Received	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%

Discharges by Age

	REC	OS	IOS	WM	RES	OTP	Overall
Age 12 to 15	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%	0   0.0%
Age 16 to 17	0   0.0%	<5   -	<5   -	0   0.0%	<5   -	0   0.0%	<5   -
Age 18 to 25	11   11.1%	69   16.8%	103   17.5%	27   8.0%	210   16.1%	0   0.0%	420   15.3%
Age 26 to 59	87   87.9%	335   81.5%	469   79.9%	294   87.5%	1,053   80.6%	0   0.0%	2,238   81.7%
Age 60+	<5   -	6   1.5%	13   2.2%	15   4.5%	43   3.3%	0   0.0%	78   2.8%

Average Length of Stay

	REC	OS	IOS	WM	RES	OTP	Overall
Days	162	107	63	8	59	0	65



Clients with Children

Clients with Children Ages 0 to 5		Unique Clients	%
Age			
Age 12 to 15	0	0.0%	
Age 16 to 17	<5	-	
Age 18 to 25	162	21.2%	
Age 26 to 59	602	78.7%	
Age 60+	0	0.0%	

Gender			
Female	765	100.0%	
Male	0	0.0%	
Other	0	0.0%	

Race/Ethnicity			
White	356	46.5%	
Hispanic	203	26.5%	
Black/African American	86	11.2%	
Asian/Pacific Islander	17	2.2%	
Native American	15	2.0%	
Other/Mixed	87	11.4%	
Unknown	<5	-	

Primary Drug of Choice			
Meth	407	53.2%	
Alcohol	132	17.3%	
Marijuana	66	8.6%	
Heroin	120	15.7%	
Cocaine	14	1.8%	
Other Opioids	18	2.4%	
Other	8	1.0%	

Living Situation			
Dependent Living	178	23.3%	
Homeless	370	48.4%	
Independent Living	217	28.4%	
Unknown	0	0.0%	

Clients with Children Ages 0 to 17		Unique Clients	%
Age			
Age 12 to 15	0	0.0%	
Age 16 to 17	<5	-	
Age 18 to 25	174	14.7%	
Age 26 to 59	1,008	85.2%	
Age 60+	0	0.0%	

Gender			
Female	1,183	100.0%	
Male	0	0.0%	
Other	0	0.0%	

Race/Ethnicity			
White	568	48.0%	
Hispanic	307	26.0%	
Black/African American	123	10.4%	
Asian/Pacific Islander	29	2.5%	
Native American	27	2.3%	
Other/Mixed	126	10.7%	
Unknown	<5	0.3%	

Primary Drug of Choice			
Meth	622	52.6%	
Alcohol	231	19.5%	
Marijuana	87	7.4%	
Heroin	184	15.6%	
Cocaine	18	1.5%	
Other Opioids	26	2.2%	
Other	15	1.3%	

Living Situation			
Dependent Living	263	22.2%	
Homeless	596	50.4%	
Independent Living	324	27.4%	
Unknown	0	0.0%	

**Driving Under the Influence (DUI) Programs FY 2019-20**

**Total Unique Clients**

**6,857**

**Demographics**

	Unique Clients	%
<b>Age</b>		
Age 18 to 25	1,536	22.4%
Age 26 to 35	2,589	37.8%
Age 36 to 45	1,326	19.3%
Age 46 to 55	785	11.4%
Age 55+	607	8.9%
Unknown	14	0.2%

<b>Employment Status</b>		
Employed Full time (30 hours plus)	2,452	35.8%
Part Time (less than 30 hours)	1,775	25.9%
Unemployed Looking for Work	962	14.0%
Not in Labor Force	409	6.0%
Unknown	1,259	18.4%

<b>Other Drugs</b>		
No	6,351	92.6%
Yes	356	5.2%
Unknown	150	2.2%

<b>Conviction</b>		
First Conviction	5,210	76.0%
Multiple Convictions	1,647	24.0%

	Unique Clients	%
<b>Gender</b>		
Female	1,946	28.4%
Male	4,530	66.1%
Unknown	381	5.6%

<b>Source of Income</b>		
Wages and Salaries	3,897	56.8%
No income	597	8.7%
Disability Payments	150	2.2%
Unemployment	205	3.0%
Public Assistance (CalWORKs/GR)	218	3.2%
Retirement/Pension	115	1.7%
Other	422	6.2%
Unknown	1,253	18.3%

<b>Military</b>		
Active Military	156	2.3%
Reserves	36	0.5%
Veteran Combat	149	2.2%
Veteran Non-Combat	188	2.7%
Non-Military	6,328	92.3%

## SUD DATA PROFILE

**Unique Episodes:** Total active episodes during FY 2019-20.

**Unique Clients:** Total clients with an active episode during FY 2019-20

**Age:** Client's age as of 1/1/2020

**Gender:** Client's gender as entered into SanWITS

**Primary Race/Ethnicity:** Clients response to race ethnicity in SanWITS

**Living Situation:** Clients response to living situation in SanWITS

**Primary Drug of Choice:** Client's primary drug of choice as entered into SanWITS

**Perinatal:** Is defined as any Perinatal "funded" program. Clients rendering services in perinatal programs may or may not be receiving perinatal type services.

**Justice Involvement:** Clients who have a criminal justice status at admission, have ever been categorized AB109, have Optum Authorization with Justice Referral, or were referred from a criminal justice source entity.

**DUI Program Clients:** Clients enrolled in a driving under the influence (DUI) program after an arrest and/or conviction of a DUI.

**Child & Adolescent Mental Health Services, FY 2019-20**

**Clients Receiving County-funded Mental Health Services**      Unique clients  
13,758

Age	Unique clients	%
Age 0 to 5	1,734	13%
Age 6 to 11	4,195	30%
Age 12 to 15	4,463	32%
Age 16 to 17	2,527	18%
Age 18+	839	6%

*Note: Some programs continue to serve youth after they turn 18.*

Gender	Unique clients	%
Female	6,395	46%
Male	7,330	53%
Other/Unknown	33	<1%

Race/Ethnicity	Unique clients	%
White	2,717	20%
Hispanic	8,669	63%
African-American	1,294	9%
Asian/Pacific Islander	425	3%
Native American	74	1%
Other	312	2%
Unknown/Not Reported	267	2%

Primary Diagnosis	Unique clients	%
ADHD	1,304	10%
Oppositional/Conduct	1,025	8%
Depressive disorders	4,042	32%
Bipolar disorders	418	3%
Anxiety disorders	1,792	14%
Stressor and Adjustment disorders	3,595	28%
<i>Adjustment disorders*</i>	2,151	
<i>PTSD/Other acute stress reaction*</i>	1,444	
Schizophrenic disorders	181	1%
Other/Excluded	442	3%
Invalid/Missing	959	

*\*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.*

*†Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.*

Substance Use	Unique clients	%
Dual Diagnosis	512	4%
Co-occurring (Dual Diagnosis and/or SUD)	778	6%

Living Arrangement	Unique clients	%
House or Apartment	11,282	82%
Correctional Facility	765	6%
Foster Home	729	5%
Group Home†	268	2%
Children's Shelter	179	1%
Homeless	170	1%
Other	197	1%
Unknown	168	1%

Insurance Status	Unique clients	%
Medi-Cal Only	11,556	91%
Any Private Insurance	249	2%
Other	226	2%
Uninsured/Unknown	727	5%

Primary Language	Unique clients	%
English	11,936	87%
Spanish	1,596	12%
Arabic	38	<1%
Vietnamese	14	<1%
Tagalog	4	<1%
Farsi	9	<1%
Other/Unknown	161	1%

**Child & Adolescent Mental Health Services, FY 2019-20**

**County Mental Health Services Provided (visit level)**

<b>Outpatient Services</b>	<b>Total Visits*</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean (&amp; Median) Visits* Among Users</b>
Outpatient	179,069	11,272	82%	15.9 (12)
Outpatient - Fee for Service	14,332	1,711	12%	8.4 (4)
Outpatient - Residential	15,897	563	4%	28.2 (17)
Juvenile Forensic Services	12,865	918	7%	14.0 (8)
Wraparound	19,756	564	4%	35.0 (29)
Therapeutic Behavioral Services (TBS)	17,156	702	5%	24.4 (22)

<b>Day Services</b>	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean (&amp; Median) Days† Among Users</b>
Day Treatment - Community	2,472	30	<1%	82.4 (75)
Day Treatment - Residential	24,057	200	1%	120.3 (109)
Day Treatment - Closed Treatment Facility	0	0	0%	n/a

<b>Inpatient Admissions</b>	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean (&amp; Median) Admissions Among Users</b>
Inpatient - CAPS	3,801	413	3%	1.3 (1)
Inpatient - FFS	2,264	278	2%	1.2 (1)

<b>Emergency/Crisis Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean (&amp; Median) Visits* Among Users</b>
Crisis Stabilization	3,708	1,242	9%	3.0 (2)
Urgent Outpatient	913	274	2%	3.3 (2)

\*A "visit" represents a day in which any service was provided; visits are grouped by program modality.

†A "day" represents a day in which any service was provided; days are grouped by program modality.

**Child & Adolescent Mental Health Services, FY 2019-20**

Client Demographics by Service Type	OP	OP-FFS	OP-R	JFS	WRAP	TBS	DT-C	DT-R	DT-CTF	IP	IP-FFS	CS	UO
<b>Unique Clients Receiving Services</b>	11,272	1,711	563	918	564	702	30	200	0	413	278	1,242	274
<b>(Unique Clients by) Age</b>													
0 to 5	1,611	85	95	<5	11	61	0	0	0	0	0	6	<5
6 to 11	3,652	493	89	0	114	341	0	22	0	38	16	168	58
12 to 15	3,533	679	177	262	227	218	18	82	0	214	120	649	137
16 to 17	1,881	408	146	496	185	73	11	68	0	152	122	397	70
18+	595	46	56	159	27	9	<5	28	0	9	20	22	7
<b>Gender</b>													
Female	5,151	946	367	213	260	299	1	107	0	262	184	747	170
Male	6,100	764	195	705	302	401	29	93	0	150	94	493	103
Unknown	21	<5	<5	0	<5	<5	0	0	0	<5	0	<5	<5
<b>Race/Ethnicity</b>													
White	2,048	507	157	148	127	161	5	49	0	108	82	292	71
Hispanic	7,436	828	256	535	329	435	20	86	0	222	129	720	183
African-American	1,031	142	118	180	71	64	<5	56	0	45	22	123	12
Asian/Pacific Islander	341	53	17	21	22	16	<5	5	0	18	13	69	<5
Native American	58	9	8	6	<5	<5	<5	<5	0	<5	<5	9	<5
Other	266	36	6	19	8	18	0	<5	0	13	7	24	<5
Unknown/Not Reported	92	136	<5	9	<5	6	0	0	0	<5	22	5	<5
<b>Primary Diagnosis</b>													
ADHD	1,107	171	28	60	35	137	0	17	0	5	5	30	<5
Oppositional/Conduct	873	79	30	109	57	77	26	19	0	26	10	68	11
Depressive disorders	3,345	532	151	178	222	221	<5	87	0	193	159	592	130
Bipolar disorders	302	61	27	54	41	29	0	5	0	50	30	101	10
Anxiety disorders	1,509	239	56	65	41	57	0	12	0	5	12	35	33
Stressor and Adjustment disorders	2,812	508	216	364	136	151	<5	53	0	70	28	321	71
Adjustment disorders*	1,594	343	39	239	30	64	0	8	0	8	5	187	58
PTSD/Other acute stress reaction*	1,218	165	177	125	106	87	<5	45	0	62	23	134	13
Schizophrenic disorders	110	52	14	26	21	16	0	5	0	57	27	80	10
Other/Excluded	360	56	31	47	10	14	0	<5	0	<5	<5	10	<5
Invalid/Missing	854	13	10	15	<5	0	0	0	0	<5	<5	5	<5
<b>Dual Diagnosis</b>	406	34	46	191	64	13	<5	49	0	24	23	58	5
<b>Co-occurring (Dual Dx and/or SUD)</b>	631	61	60	308	111	19	5	57	0	45	33	104	13

**KEY** - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

\*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

## Child & Adolescent Mental Health Services, FY 2019-20

Client Demographics by Service Type	OP	OP-FFS	OP-R	JFS	WRAP	TBS	DT-C	DT-R	DT-CTF	IP	IP-FFS	CS	UO
<b>Unique Clients Receiving Services</b>	11,272	1,711	563	918	564	702	30	200	0	413	278	1,242	274
% of Clients	82%	12%	4%	7%	4%	5%	0%	1%	n/a	3%	2%	9%	2%
<b>(Percent Clients by) Age</b>													
0 to 5	14%	5%	17%	<1%	2%	9%	0%	0%	n/a	0%	0%	<1%	1%
6 to 11	32%	29%	16%	0%	20%	49%	0%	11%	n/a	9%	6%	14%	21%
12 to 15	31%	40%	31%	29%	40%	31%	60%	41%	n/a	52%	43%	52%	50%
16 to 17	17%	24%	26%	54%	33%	10%	37%	34%	n/a	37%	44%	32%	26%
18+	5%	3%	10%	17%	5%	1%	3%	14%	n/a	2%	7%	2%	3%
<b>Gender</b>													
Female	46%	55%	65%	23%	46%	43%	3%	54%	n/a	63%	66%	60%	62%
Male	54%	45%	35%	77%	54%	57%	97%	47%	n/a	36%	34%	40%	38%
Unknown	<1%	<1%	<1%	0%	<1%	<1%	0%	0%	n/a	<1%	0%	<1%	<1%
<b>Race/Ethnicity</b>													
White	18%	30%	28%	16%	23%	23%	17%	25%	n/a	26%	29%	24%	26%
Hispanic	66%	48%	45%	58%	58%	62%	67%	43%	n/a	54%	46%	58%	67%
African-American	9%	8%	21%	20%	13%	9%	10%	28%	n/a	11%	8%	10%	4%
Asian/Pacific Islander	3%	3%	3%	2%	4%	2%	35%	3%	n/a	4%	5%	6%	1%
Native American	1%	1%	1%	1%	1%	<1%	3%	1%	n/a	1%	1%	1%	<1%
Other	2%	2%	1%	2%	1%	3%	0%	2%	n/a	3%	3%	2%	<1%
Unknown/Not Reported	1%	8%	<1%	1%	1%	1%	0%	0%	n/a	1%	8%	<1%	1%
<b>Primary Diagnosis</b>													
ADHD	11%	10%	5%	7%	6%	20%	0%	9%	n/a	1%	2%	2%	1%
Oppositional/Conduct	8%	5%	5%	12%	10%	11%	87%	10%	n/a	6%	4%	5%	4%
Depressive disorders	32%	31%	27%	20%	39%	31%	3%	44%	n/a	47%	58%	48%	48%
Bipolar disorders	3%	4%	5%	6%	7%	4%	0%	3%	n/a	12%	11%	8%	4%
Anxiety disorders	14%	14%	10%	7%	7%	8%	0%	6%	n/a	1%	4%	3%	12%
Stressor and Adjustment disorders	27%	30%	39%	40%	24%	22%	10%	27%	n/a	17%	10%	26%	26%
Adjustment disorders*													
PTSD/Other acute stress reaction*													
Schizophrenic disorders	1%	3%	3%	3%	4%	2%	0%	3%	n/a	14%	10%	6%	4%
Other/Excluded	3%	3%	6%	5%	2%	2%	0%	1%	n/a	1%	1%	1%	1%
Invalid/Missing†													
<b>Dual Diagnosis</b>	4%	2%	8%	21%	11%	2%	13%	25%	n/a	6%	8%	5%	2%
<b>Co-occurring (Dual Dx and/or SUD)</b>	6%	4%	11%	34%	20%	3%	17%	29%	n/a	11%	12%	8%	5%

**KEY** - OP: Outpatient | OP-FFS: Outpatient Fee-for-Service | OP-R: Outpatient in Residential Facility | JFS: Juvenile Forensic Services | WRAP: Wraparound | TBS: Therapeutic Behavioral Services | DT-C: Day Treatment-Community | DT-R: Day Treatment-Residential | DT-CTF: Day Treatment-Closed Treatment Facility | IP: Inpatient | IP-FFS: Inpatient Fee-for-Service | CS: Crisis Stabilization | UO: Urgent Outpatient

\*In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

†Invalid/Missing diagnoses are excluded from total percentages.

## Child & Adolescent Mental Health Services, FY 2019-20

**Clients Receiving  
Outpatient Services\*** Unique clients  
13,073

Age	Unique clients	%
Age 0 to 5	1,727	13%
Age 6 to 11	4,119	32%
Age 12 to 15	4,171	32%
Age 16 to 17	2,304	18%
Age 18+	752	6%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	6,041	46%
Male	7,010	54%
Other/Unknown	22	<1%

Race/Ethnicity	Unique clients	%
White	2,545	19%
Hispanic	8,297	63%
Black/African-American	1,224	9%
Asian/Pacific Islander	399	3%
Native American	68	1%
Other	304	2%
Unknown/Not Reported	236	2%

Primary Diagnosis	Unique clients	%
ADHD	1,286	11%
Oppositional/Conduct	981	8%
Depressive disorders	3,808	31%
Bipolar disorders	374	3%
Anxiety disorders	1,761	14%
Stressor and Adjustment disorders	3,403	28%
Adjustment disorders †	1,985	
PTSD/Other acute stress reaction †	1,418	
Schizophrenic disorders	153	1%
Other/Excluded	432	4%
Invalid/Missing	875	

Substance Use	Unique clients	%
Dual Diagnosis	478	4%
Co-occurring (Dual Diagnosis and/or SUD)	731	6%

Living Arrangement	Unique clients	%
House or Apartment	10,762	82%
Correctional Facility	758	6%
Foster Home	719	5%
Group Home‡	198	2%
Children's Shelter	166	1%
Homeless	146	1%
Other	185	1%
Unknown	139	1%

Insurance Status	Unique clients	%
Medi-Cal Only	12,044	92%
Any Private Insurance	233	2%
Other	209	2%
Uninsured/Unknown	587	4%

Primary Language	Unique clients	%
English	11,331	87%
Spanish	1,527	12%
Arabic	36	<1%
Vietnamese	14	<1%
Tagalog	<5	<1%
Farsi	8	<1%
Other/Unknown	154	1%

\*Outpatient Services include: all Outpatient programs (including Outpatient Fee-for-Service programs), Wraparound programs, Juvenile Forensic Service programs, and Therapeutic Behavioral Services programs.

† In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡ Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.



## Child & Adolescent Mental Health Services, FY 2019-20

**Clients Receiving Day Services\*** Unique clients  
229

Age	Unique clients	%
Age 0 to 5	0	0%
Age 6 to 11	22	10%
Age 12 to 15	99	43%
Age 16 to 17	79	34%
Age 18+	29	13%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	108	47%
Male	121	53%
Other/Unknown	0	0%

Race/Ethnicity	Unique clients	%
White	54	24%
Hispanic	105	46%
Black/African-American	59	26%
Asian/Pacific Islander	6	3%
Native American	<5	1%
Other	<5	1%
Unknown/Not Reported	0	0%

Primary Diagnosis	Unique clients	%
ADHD	17	7%
Oppositional/Conduct	45	20%
Depressive disorders	88	38%
Bipolar disorders	5	2%
Anxiety disorders	12	5%
Stressor and Adjustment disorders	55	24%
Adjustment disorders †	8	
PTSD/Other acute stress reaction †	47	
Schizophrenic disorders	5	2%
Other/Excluded	<5	1%
Invalid/Missing	0	

\*Day Services include: Day Treatment programs (Community and Residential).

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	53	23%
Co-occurring (Dual Diagnosis and/or SUD)	62	27%

Living Arrangement	Unique clients	%
House or Apartment	45	20%
Correctional Facility	8	3%
Foster Home	4	2%
Group Home‡	98	43%
Children's Shelter	7	3%
Homeless	0	0%
Other	65	28%
Unknown	<5	1%

Insurance Status	Unique clients	%
Medi-Cal Only	216	94%
Any Private Insurance	9	4%
Other	2	1%
Uninsured/Unknown	2	1%

Primary Language	Unique clients	%
English	222	97%
Spanish	7	3%
Arabic	0	0%
Vietnamese	0	0%
Tagalog	0	0%
Farsi	0	0%
Other/Unknown	0	0%

**Child & Adolescent Mental Health Services, FY 2019-20**

**Clients Receiving Inpatient Services\*** Unique clients 630

Age	Unique clients	%
Age 0 to 5	0	0%
Age 6 to 11	50	8%
Age 12 to 15	310	49%
Age 16 to 17	243	39%
Age 18+	27	4%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	402	64%
Male	227	36%
Other/Unknown	<5	<1%

Race/Ethnicity	Unique clients	%
White	170	27%
Hispanic	323	51%
Black/African-American	59	9%
Asian/Pacific Islander	29	5%
Native American	5	1%
Other	18	3%
Unknown/Not Reported	26	4%

Primary Diagnosis	Unique clients	%
ADHD	10	2%
Oppositional/Conduct	32	5%
Depressive disorders	321	51%
Bipolar disorders	74	12%
Anxiety disorders	17	3%
Stressor and Adjustment disorders	89	14%
Adjustment disorders †	12	
PTSD/Other acute stress reaction †	77	
Schizophrenic disorders	73	12%
Other/Excluded	8	1%
Invalid/Missing	6	

Substance Use	Unique clients	%
Dual Diagnosis	42	7%
Co-occurring (Dual Diagnosis and/or SUD)	70	11%

Living Arrangement	Unique clients	%
House or Apartment	533	85%
Correctional Facility	13	2%
Foster Home	<5	1%
Group Home‡	37	6%
Children's Shelter	12	2%
Homeless	5	1%
Other	18	3%
Unknown	8	1%

Insurance Status	Unique clients	%
Medi-Cal Only	571	91%
Any Private Insurance	18	3%
Other	16	3%
Uninsured/Unknown	25	4%

Primary Language	Unique clients	%
English	589	93%
Spanish	34	5%
Arabic	0	0%
Vietnamese	<5	<1%
Tagalog	<5	<1%
Farsi	0	0%
Other/Unknown	5	1%

\*Inpatient Services include: Inpatient Contracted programs and Inpatient Fee-for-Service programs.  
 †In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.  
 ‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

## Child & Adolescent Mental Health Services, FY 2019-20

**Clients Receiving  
Emergency/Crisis Services\*** Unique clients  
1,444

Age	Unique clients	%
Age 0 to 5	8	1%
Age 6 to 11	216	15%
Age 12 to 15	741	51%
Age 16 to 17	451	31%
Age 18+	28	2%

Note: Programs may continue to serve youth after they turn 18.

Gender	Unique clients	%
Female	870	60%
Male	571	40%
Other/Unknown	<5	<1%

Race/Ethnicity	Unique clients	%
White	341	24%
Hispanic	860	60%
Black/African-American	129	9%
Asian/Pacific Islander	70	5%
Native American	10	1%
Other	25	2%
Unknown/Not Reported	9	1%

Primary Diagnosis	Unique clients	%
ADHD	34	2%
Oppositional/Conduct	76	5%
Depressive disorders	680	47%
Bipolar disorders	104	7%
Anxiety disorders	68	5%
Stressor and Adjustment disorders	379	26%
Adjustment disorders †	236	
PTSD/Other acute stress reaction †	143	
Schizophrenic disorders	84	6%
Other/Excluded	13	1%
Invalid/Missing	6	

\*Emergency/Crisis Services include: Crisis Stabilization and Urgent Outpatient services.

†In alignment with ICD-10, this diagnosis is classified within the Stressor and Adjustment disorders category.

‡Group Home includes Residential Treatment Centers and Short-Term Residential Treatment Programs.

Substance Use	Unique clients	%
Dual Diagnosis	61	4%
Co-occurring (Dual Diagnosis and/or SUD)	111	8%

Living Arrangement	Unique clients	%
House or Apartment	1,280	89%
Correctional Facility	27	2%
Foster Home	8	1%
Group Home‡	67	5%
Children's Shelter	22	2%
Homeless	14	1%
Other	21	1%
Unknown	5	<1%

Insurance Status	Unique clients	%
Medi-Cal Only	1,280	89%
Any Private Insurance	30	2%
Other	38	3%
Uninsured/Unknown	96	7%

Primary Language	Unique clients	%
English	1,312	91%
Spanish	124	9%
Arabic	<5	<1%
Vietnamese	<5	<1%
Tagalog	<5	<1%
Farsi	<5	<1%
Other/Unknown	<5	<1%

**Adult and Older Adult (AOA) Behavioral Health Services Fiscal Year 2019-20**

**Clients Receiving Services** Unique Clients  
43,808

<b>Age</b>	Unique Clients	%
Age <18-25	8,020	18%
Age 26-59	29,210	67%
Age 60+	6,578	15%

  

<b>Gender</b>	Unique Clients	%
Females	18,775	43%
Males	24,654	56%
Transgender	90	<1%
Another Gender Identity	103	<1%
Genderqueer	26	<1%
Questioning/Unsure	100	<1%
Decline to State	60	<1%

  

<b>Preferred Language</b>	Unique Clients	%
English	36,644	84%
Spanish	2,704	6%
Tagalog	125	<1%
Vietnamese	351	1%
Other Asian	257	1%
Arabic	919	2%
Farsi	127	<1%
Other Middle Eastern	<5	-
Other/Unknown	2,677	6%

  

<b>Race/Ethnicity</b>	Unique Clients	%
White	18,174	41%
Hispanic	12,402	28%
African American	5,530	13%
Asian/Pacific Islander	2,389	5%
Native American	313	1%
Other	2,012	5%
Unknown	2,988	7%

  

<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	12,315	39%
Some College/Vocational Training	4,888	15%
Associates Degree	2,958	9%
Bachelors Degree	1,999	6%
Masters Degree	479	1%
Doctoral Degree	124	<1%
High School Not Completed	9,205	29%
Unknown/Not Reported	11,840	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	16,149	43%
Bipolar Disorders	8,064	21%
Depressive Disorders	7,989	21%
Stressor and Adjustment Disorders	2,429	6%
Anxiety Disorders	1,423	4%
Other/Excluded	1,666	4%
Invalid/Missing	6,088	

  

<b>Substance Use</b>	Unique Clients	%
Dual Diagnosis	20,376	47%
Co-occurring Disorder	23,092	53%
Any Substance Use	23,593	54%

  

<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	6,369	15%
Medi-Cal Only	28,458	65%
Medi-Cal + Medicare	4,762	11%
Medicare Only	117	<1%
Private	4,102	9%

  

<b>Employment Status</b>	Unique Clients	% *
Competitive Job	5,016	13%
Seeking Work	6,232	17%
Not in Labor Force	8,886	24%
Not Seeking Work	9,413	25%
Resident/Inmate of Institution	1,600	4%
Other	6,222	17%
Unknown	6,439	

  

<b>Living Situation</b>	Unique Clients	% *
Lives Independently	26,928	68%
Board & Care	2,701	7%
Justice Related	2,217	6%
Homeless	6,133	16%
Institutional	1,576	4%
Other/Unknown	4,253	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

Percentages have been masked to de-identify client data

**AOA Behavioral Health Services Fiscal Year 2019-20**

**AOA BHS Services Provided**

<b>Outpatient Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
ACT	158,039	3,504	8%	45.1
Case Management	5,517	227	1%	24.3
Case Management - Institutional	14,916	859	2%	17.4
Case Management - Strengths	24,180	1,353	3%	17.9
Case Management - Transitional	2,063	374	1%	5.5
Fee for Service	84,190	10,228	23%	8.2
Outpatient	141,943	13,114	30%	10.8
Prevention	95	12	<1%	7.9
<b>Emergency/Crisis Services</b>				
	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Urgent Outpatient	14,645	8,327	19%	1.8
Crisis Stabilization	7,219	4,568	10%	1.6
PERT	12,205	9,402	21%	1.3
<b>Crisis Residential</b>				
	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Days Among Users</b>
Crisis Residential	28,403	2,116	5%	13.4
<b>Forensic Services</b>				
	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Jail	51,913	10,247	23%	5.1
<b>24 Hour Services</b>				
	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Days Among Users</b>
Edgemoor	43,942	144	<1%	305.2
Long Term Care	12,561	57	<1%	220.4
LTC - Institutional	95,419	444	1%	214.9
LTC - Residential	9,055	41	<1%	220.9
Residential	5,078	43	<1%	118.1
<b>Inpatient Services</b>				
	<b>Total Admissions</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Admissions Among Users</b>
Inpatient - County	1,878	1,636	4%	1.1
Inpatient - FFS	7,047	4,225	10%	1.7
State Hospital	9	9	<1%	1.0

AOA Behavioral Health Services Fiscal Year 2019-20

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	3,504	227	859	1,353	374	10,228	13,114	12	8,327	2,116	4,568	9,402	10,247	144	57	444	41	43	1,636	4,225	9
<b>(Clients by) Age</b>																					
Age <18-25	376	5	56	102	60	1,558	2,010	<5	1,521	263	929	2,648	1,831	0	7	45	8	9	349	910	<5
Age 26-59	2,516	206	384	660	285	7,389	9,178	10	6,235	1,692	3,317	5,049	7,897	45	46	320	28	32	1,165	3,008	8
Age 60+	612	16	419	591	29	1,281	1,926	<5	571	161	322	1,705	519	99	<5	79	5	<5	122	307	0
<b>Gender</b>																					
Females	1,364	93	376	665	134	5,130	6,405	<5	3,357	815	1,679	4,053	2,498	56	22	176	17	18	609	1,838	<5
Males	2,074	132	474	662	236	5,032	6,512	6	4,872	1,261	2,842	5,281	7,712	88	35	262	24	24	1,010	2,333	7
Transgender	22	<5	0	7	<5	21	49	0	27	20	18	27	14	0	0	<5	0	0	<5	21	0
Another Gender Identity	13	0	<5	5	0	20	65	<5	31	12	11	10	6	0	0	<5	0	<5	6	16	0
Genderqueer	<5	0	<5	<5	<5	<5	18	<5	6	<5	6	<5	<5	0	0	0	0	0	0	<5	0
Questioning/Unsure	21	0	0	6	0	8	45	0	20	<5	<5	11	<5	0	0	0	0	0	<5	7	0
Decline to State	9	<5	7	6	0	13	20	0	14	<5	9	17	11	0	0	<5	0	0	6	6	0
<b>Race/Ethnicity</b>																					
White	1,586	128	457	739	166	3,622	4,972	9	3,658	1,063	2,203	4,766	4,031	77	24	215	20	22	746	1,637	<5
Hispanic	801	28	187	347	120	2,650	4,264	<5	2,521	553	1,309	2,405	3,454	35	25	109	9	15	502	1,305	<5
African American	604	45	110	129	54	1,041	1,540	0	1,185	319	588	1,153	1,938	18	6	62	5	<5	217	543	<5
Asian/Pacific Islander	174	14	54	78	17	501	1,090	0	316	76	179	513	298	7	<5	34	6	<5	84	222	<5
Native American	46	<5	9	10	<5	59	105	0	84	23	50	69	96	0	0	6	0	<5	17	43	0
Other	78	5	29	26	7	856	647	0	183	38	118	274	248	<5	0	14	<5	0	52	134	<5
Unknown	215	<5	13	24	7	1,499	496	<5	380	44	121	222	182	<5	0	<5	0	0	18	341	0
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	2,739	179	733	886	257	4,120	5,922	0	4,268	1,277	2,809	3,264	3,585	65	54	426	39	39	1,178	2,559	9
Bipolar Disorders	354	29	40	226	59	1,602	3,058	<5	2,353	491	1,237	1,163	1,845	18	<5	14	<5	<5	381	785	0
Depressive Disorders	151	17	14	171	53	2,743	2,849	<5	718	318	358	952	1,137	11	0	<5	<5	0	49	756	0
Stressor and Adjustment Disorders	13	<5	<5	14	0	791	364	<5	217	7	84	314	891	<5	0	<5	0	0	8	34	0
Anxiety Disorders	9	<5	0	11	0	541	281	<5	152	<5	27	97	450	0	0	0	0	0	0	20	0
Other/Excluded	13	0	67	9	0	363	61	0	116	<5	45	230	883	48	0	0	0	0	18	36	0
Invalid/Missing	225	0	<5	36	5	68	579	0	503	16	8	3,382	1,456	0	0	0	0	0	<5	35	0
Dual Diagnosis	2,600	115	359	521	275	3,971	6,833	<5	6,010	1,821	3,323	3,588	7,166	37	41	293	24	32	1,239	2,604	7
Co-occurring Disorder	2,839	154	401	745	295	4,318	7,956	<5	6,327	1,947	3,442	3,995	7,741	40	48	328	28	37	1,278	2,799	8
Any Substance Use	2,858	154	405	763	298	4,391	8,215	<5	6,590	1,961	3,488	4,045	7,755	40	48	332	28	38	1,298	2,850	8
<b>Insurance Status</b>																					
Uninsured/Unknown	124	10	36	37	6	<5	659	<5	1,228	69	754	2,836	1,978	<5	0	0	0	0	298	10	0
Medi-Cal Only	2,010	101	281	521	283	9,179	8,966	9	5,708	1,578	2,970	4,678	7,180	58	26	204	16	22	1,065	3,632	<5
Medi-Cal + Medicare	639	70	388	489	54	378	1,626	0	678	240	394	1,155	577	75	20	135	13	8	135	277	<5
Medicare Only	9	<5	<5	15	0	0	52	0	24	6	12	21	16	0	0	0	0	0	<5	0	0
Private	722	44	150	291	31	669	1,811	0	689	223	438	712	496	9	11	105	12	13	134	306	<5

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient  
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care  
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

\*PERT does not assign diagnosis.

AOA Behavioral Health Services Fiscal Year 2019-20

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	3,504	227	859	1,353	374	10,228	13,114	12	8,327	2,116	4,568	9,402	10,247	144	57	444	41	43	1,636	4,225	9
<b>(Percent Clients by) Age</b>																					
Age <18-25	11%	2%	7%	8%	16%	15%	15%	-	18%	12%	20%	28%	18%	0%	12%	10%	20%	21%	21%	22%	-
Age 26-59	72%	91%	45%	49%	76%	72%	70%	83%	75%	80%	73%	54%	77%	31%	81%	72%	68%	74%	71%	71%	89%
Age 60+	17%	7%	49%	44%	8%	13%	15%	-	7%	8%	7%	18%	5%	69%	-	18%	12%	-	7%	7%	0%
<b>Gender</b>																					
Females	39%	41%	44%	49%	36%	50%	49%	-	40%	39%	37%	43%	24%	39%	39%	40%	41%	42%	37%	44%	-
Males	59%	58%	55%	49%	63%	49%	50%	50%	59%	60%	62%	56%	75%	61%	61%	59%	59%	56%	62%	55%	78%
Transgender	1%	-	0%	1%	-	<1%	<1%	0%	<1%	1%	<1%	<1%	<1%	0%	0%	-	0%	0%	-	<1%	0%
Another Gender Identity	<1%	0%	-	<1%	0%	<1%	<1%	-	<1%	1%	<1%	<1%	<1%	0%	0%	-	0%	-	<1%	<1%	0%
Genderqueer	-	0%	-	-	-	-	<1%	-	<1%	-	<1%	-	-	0%	0%	0%	0%	0%	0%	-	0%
Questioning/Unsure	1%	0%	0%	<1%	0%	<1%	<1%	0%	<1%	-	-	<1%	-	0%	0%	0%	0%	0%	-	<1%	0%
Decline to State	<1%	-	1%	<1%	0%	<1%	<1%	0%	<1%	-	<1%	<1%	<1%	0%	0%	-	0%	0%	<1%	<1%	0%
<b>Race/Ethnicity</b>																					
White	45%	56%	53%	55%	44%	35%	38%	75%	44%	50%	48%	51%	39%	53%	42%	48%	49%	51%	46%	39%	-
Hispanic	23%	12%	22%	26%	32%	26%	33%	-	30%	26%	29%	26%	34%	24%	44%	25%	22%	35%	31%	31%	-
African American	17%	20%	13%	10%	14%	10%	12%	0%	14%	15%	13%	12%	19%	13%	11%	14%	12%	-	13%	13%	-
Asian/Pacific Islander	5%	6%	6%	6%	5%	5%	8%	0%	4%	4%	4%	5%	3%	5%	-	8%	15%	-	5%	5%	-
Native American	1%	-	1%	1%	-	1%	1%	0%	1%	1%	1%	1%	1%	0%	0%	1%	0%	-	1%	1%	0%
Other	2%	2%	3%	2%	2%	8%	5%	0%	2%	2%	3%	3%	2%	-	0%	3%	-	0%	3%	3%	-
Unknown	6%	-	2%	2%	2%	15%	4%	-	5%	2%	3%	2%	2%	-	0%	-	0%	0%	1%	8%	0%
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	84%	79%	86%	67%	70%	41%	47%	0%	55%	61%	62%	54%	41%	45%	95%	96%	95%	91%	72%	61%	100%
Bipolar Disorders	11%	13%	5%	17%	16%	16%	24%	-	30%	23%	27%	19%	21%	13%	-	3%	-	-	23%	19%	0%
Depressive Disorders	5%	7%	2%	13%	14%	27%	23%	-	9%	15%	8%	16%	13%	8%	0%	-	-	0%	3%	18%	0%
Stressor and Adjustment Disorders	<1%	-	-	1%	0%	8%	3%	-	3%	<1%	2%	5%	10%	-	0%	-	0%	0%	<1%	1%	0%
Anxiety Disorders	<1%	-	0%	1%	0%	5%	2%	-	2%	-	1%	2%	5%	0%	0%	0%	0%	0%	0%	<1%	0%
Other/Excluded	<1%	0%	8%	1%	0%	4%	<1%	0%	1%	-	1%	4%	10%	33%	0%	0%	0%	0%	-	1%	0%
Invalid/Missing																					
<i>Percentages for Diagnosis exclude Invalid/Missing values.</i>																					
Dual Diagnosis	74%	51%	42%	39%	74%	39%	52%	-	72%	86%	73%	38%	70%	26%	72%	66%	59%	74%	76%	62%	78%
Co-occurring Disorder	81%	68%	47%	55%	79%	42%	61%	-	76%	92%	75%	42%	76%	28%	84%	74%	68%	86%	78%	66%	89%
Any Substance Use	82%	68%	47%	56%	80%	43%	63%	-	79%	93%	76%	43%	76%	28%	84%	75%	68%	88%	79%	67%	89%
<b>Insurance Status</b>																					
Uninsured/Unknown	4%	4%	4%	3%	2%	-	5%	-	15%	3%	17%	30%	19%	-	0%	0%	0%	0%	18%	<1%	0%
Medi-Cal Only	57%	44%	33%	39%	76%	90%	68%	75%	69%	75%	65%	50%	70%	40%	46%	46%	39%	51%	65%	86%	-
Medi-Cal + Medicare	18%	31%	45%	36%	14%	4%	12%	0%	8%	11%	9%	12%	6%	52%	35%	30%	32%	19%	8%	7%	-
Medicare Only	<1%	-	-	1%	0%	0%	<1%	0%	<1%	<1%	<1%	<1%	<1%	0%	0%	0%	0%	0%	-	0%	0%
Private	21%	19%	17%	22%	8%	7%	14%	0%	8%	11%	10%	8%	5%	6%	19%	24%	29%	30%	8%	7%	-

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient  
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care  
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

\*PERT does not assign diagnosis.  
 -Percentages have been masked to de-identify client data

**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

<b>Clients Receiving Assertive Community Treatment Services</b>		
	Unique Clients	
	3,504	
<b>Age</b>	Unique Clients	%
Age <18-25	376	11%
Age 26-59	2,516	72%
Age 60+	612	17%
<b>Gender</b>	Unique Clients	%
Females	1,364	39%
Males	2,074	59%
Transgender	22	1%
Another Gender Identity	13	<1%
Genderqueer	<5	-
Questioning/Unsure	21	1%
Decline to State	9	<1%
<b>Preferred Language</b>	Unique Clients	%
English	3,136	89%
Spanish	104	3%
Tagalog	10	<1%
Vietnamese	19	1%
Other Asian	12	<1%
Arabic	6	<1%
Farsi	<5	-
Other Middle Eastern	<5	-
Other/Unknown	213	6%
<b>Race/Ethnicity</b>	Unique Clients	%
White	1,586	45%
Hispanic	801	23%
African American	604	17%
Asian/Pacific Islander	174	5%
Native American	46	1%
Other	78	2%
Unknown	215	6%
<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	1,223	38%
Some College/Vocational Training	519	16%
Associates Degree	304	9%
Bachelors Degree	159	5%
Masters Degree	33	1%
Doctoral Degree	<5	-
High School Not Completed	963	30%
Unknown/Not Reported	301	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,739	84%
Bipolar Disorders	354	11%
Depressive Disorders	151	5%
Stressor and Adjustment Disorders	13	<1%
Anxiety Disorders	9	<1%
Other/Excluded	13	<1%
Invalid/Missing	225	
<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	2,600	74%
Co-occurring Disorder	2,839	81%
Any Substance Use	2,858	82%
<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	124	4%
Medi-Cal Only	2,010	57%
Medi-Cal + Medicare	639	18%
Medicare Only	9	<1%
Private	722	21%
<b>Employment Status</b>	Unique Clients	% *
Competitive Job	131	4%
Seeking Work	564	17%
Not in Labor Force	908	28%
Not Seeking Work	1,398	43%
Resident/Inmate of Institution	26	1%
Other	228	7%
Unknown	249	
<b>Living Situation</b>	Unique Clients	% *
Lives Independently	1,998	61%
Board & Care	351	11%
Justice Related	51	2%
Homeless	601	18%
Institutional	252	8%
Other/Unknown	251	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data



**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

**Clients Receiving Case Management Services \*\*\*** Unique Clients 2,672

<b>Age</b>	Unique Clients	%
Age <18-25	211	8%
Age 26-59	1,464	55%
Age 60+	997	37%

  

<b>Gender</b>	Unique Clients	%
Females	1,213	45%
Males	1,419	53%
Transgender	9	<1%
Another Gender Identity	6	<1%
Genderqueer	6	<1%
Questioning/Unsure	6	<1%
Decline to State	13	<1%

  

<b>Preferred Language</b>	Unique Clients	%
English	2,427	91%
Spanish	141	5%
Tagalog	14	1%
Vietnamese	19	1%
Other Asian	10	<1%
Arabic	5	<1%
Farsi	6	<1%
Other Middle Eastern	0	0%
Other/Unknown	50	2%

  

<b>Race/Ethnicity</b>	Unique Clients	%
White	1,413	53%
Hispanic	658	25%
African American	315	12%
Asian/Pacific Islander	149	6%
Native American	23	1%
Other	66	2%
Unknown	48	2%

  

<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	963	40%
Some College/Vocational Training	422	17%
Associates Degree	249	10%
Bachelors Degree	188	8%
Masters Degree	51	2%
Doctoral Degree	10	<1%
High School Not Completed	543	22%
Unknown/Not Reported	246	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,935	74%
Bipolar Disorders	340	13%
Depressive Disorders	250	10%
Stressor and Adjustment Disorders	17	1%
Anxiety Disorders	12	<1%
Other/Excluded	74	3%
Invalid/Missing	44	

  

<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	1,196	45%
Co-occurring Disorder	1,500	56%
Any Substance Use	1,525	57%

  

<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	79	3%
Medi-Cal Only	1,133	42%
Medi-Cal + Medicare	950	36%
Medicare Only	20	1%
Private	490	18%

  

<b>Employment Status</b>	Unique Clients	% *
Competitive Job	86	3%
Seeking Work	278	11%
Not in Labor Force	1,027	41%
Not Seeking Work	806	32%
Resident/Inmate of Institution	15	1%
Other	312	12%
Unknown	148	

  

<b>Living Situation</b>	Unique Clients	% *
Lives Independently	1,129	44%
Board & Care	480	19%
Justice Related	15	1%
Homeless	231	9%
Institutional	735	28%
Other/Unknown	82	

\* Percentages exclude Unknown values.

\*\* Percentages exclude Invalid/Missing values.

\*\*\* All sub-categories of Case Management are combined. Clients may receive services from more than one category of Case Management.

**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

<b>Clients Receiving Outpatient Services</b>		
	Unique Clients	%
<b>Age</b>		
Age <18-25	2,010	15%
Age 26-59	9,178	70%
Age 60+	1,926	15%
<b>Gender</b>		
Females	6,405	49%
Males	6,512	50%
Transgender	49	<1%
Another Gender Identity	65	<1%
Genderqueer	18	<1%
Questioning/Unsure	45	<1%
Decline to State	20	<1%
<b>Preferred Language</b>		
English	10,560	81%
Spanish	1,013	8%
Tagalog	53	<1%
Vietnamese	226	2%
Other Asian	174	1%
Arabic	417	3%
Farsi	70	1%
Other Middle Eastern	<5	-
Other/Unknown	599	5%
<b>Race/Ethnicity</b>		
White	4,972	38%
Hispanic	4,264	33%
African American	1,540	12%
Asian/Pacific Islander	1,090	8%
Native American	105	1%
Other	647	5%
Unknown	496	4%
<b>Education Level</b>		
High School Diploma/GED	4,496	37%
Some College/Vocational Training	2,124	17%
Associates Degree	1,348	11%
Bachelors Degree	871	7%
Masters Degree	189	2%
Doctoral Degree	33	<1%
High School Not Completed	3,084	25%
Unknown/Not Reported	969	

<b>Diagnosis</b>		
	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	5,922	47%
Bipolar Disorders	3,058	24%
Depressive Disorders	2,849	23%
Stressor and Adjustment Disorders	364	3%
Anxiety Disorders	281	2%
Other/Excluded	61	<1%
Invalid/Missing	579	
<b>Substance Use Diagnosis</b>		
Dual Diagnosis	6,833	52%
Co-occurring Disorder	7,956	61%
Any Substance Use	8,215	63%
<b>Insurance Status</b>		
Uninsured/Unknown	659	5%
Medi-Cal Only	8,966	68%
Medi-Cal + Medicare	1,626	12%
Medicare Only	52	<1%
Private	1,811	14%
<b>Employment Status</b>		
Competitive Job	1,620	13%
Seeking Work	2,635	22%
Not in Labor Force	2,117	18%
Not Seeking Work	3,603	30%
Resident/Inmate of Institution	113	1%
Other	1,953	16%
Unknown	1,073	
<b>Living Situation</b>		
Lives Independently	9,645	78%
Board & Care	753	6%
Justice Related	50	<1%
Homeless	1,786	15%
Institutional	70	1%
Other/Unknown	810	

\*Percentages exclude Unknown values.  
 \*\*Percentages exclude Invalid/Missing values.  
 -Percentages have been masked to de-identify client data

**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

**Clients Receiving Crisis Residential Services** Unique Clients  
2,116

<b>Age</b>	Unique Clients	%
Age <18-25	263	12%
Age 26-59	1,692	80%
Age 60+	161	8%
<b>Gender</b>	Unique Clients	%
Females	815	39%
Males	1,261	60%
Transgender	20	1%
Another Gender Identity	12	1%
Genderqueer	<5	-
Questioning/Unsure	<5	-
Decline to State	<5	-
<b>Preferred Language</b>	Unique Clients	%
English	2,009	95%
Spanish	78	4%
Tagalog	5	<1%
Vietnamese	<5	-
Other Asian	<5	-
Arabic	<5	-
Farsi	0	0%
Other Middle Eastern	0	0%
Other/Unknown	15	1%
<b>Race/Ethnicity</b>	Unique Clients	%
White	1,063	50%
Hispanic	553	26%
African American	319	15%
Asian/Pacific Islander	76	4%
Native American	23	1%
Other	38	2%
Unknown	44	2%
<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	810	40%
Some College/Vocational Training	380	19%
Associates Degree	210	10%
Bachelors Degree	128	6%
Masters Degree	32	2%
Doctoral Degree	5	<1%
High School Not Completed	466	23%
Unknown/Not Reported	85	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,277	61%
Bipolar Disorders	491	23%
Depressive Disorders	318	15%
Stressor and Adjustment Disorders	7	<1%
Anxiety Disorders	<5	-
Other/Excluded	<5	-
Invalid/Missing	16	
<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	1,821	86%
Co-occurring Disorder	1,947	92%
Any Substance Use	1,961	93%
<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	69	3%
Medi-Cal Only	1,578	75%
Medi-Cal + Medicare	240	11%
Medicare Only	6	<1%
Private	223	11%
<b>Employment Status</b>	Unique Clients	% *
Competitive Job	104	5%
Seeking Work	599	30%
Not in Labor Force	456	23%
Not Seeking Work	684	34%
Resident/Inmate of Institution	6	<1%
Other	159	8%
Unknown	108	
<b>Living Situation</b>	Unique Clients	% *
Lives Independently	690	36%
Board & Care	213	11%
Justice Related	<5	-
Homeless	985	51%
Institutional	49	3%
Other/Unknown	176	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

**Clients Receiving Inpatient - County Services** Unique Clients 1,636

<b>Age</b>	Unique Clients	%
Age <18-25	349	21%
Age 26-59	1,165	71%
Age 60+	122	7%

  

<b>Gender</b>	Unique Clients	%
Females	609	37%
Males	1,010	62%
Transgender	<5	-
Another Gender Identity	6	<1%
Genderqueer	0	0%
Questioning/Unsure	<5	-
Decline to State	6	<1%

  

<b>Preferred Language</b>	Unique Clients	%
English	1,496	91%
Spanish	99	6%
Tagalog	<5	-
Vietnamese	6	<1%
Other Asian	5	<1%
Arabic	9	1%
Farsi	<5	-
Other Middle Eastern	<5	-
Other/Unknown	15	1%

  

<b>Race/Ethnicity</b>	Unique Clients	%
White	746	46%
Hispanic	502	31%
African American	217	13%
Asian/Pacific Islander	84	5%
Native American	17	1%
Other	52	3%
Unknown	18	1%

  

<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	582	42%
Some College/Vocational Training	204	15%
Associates Degree	125	9%
Bachelors Degree	125	9%
Masters Degree	27	2%
Doctoral Degree	8	1%
High School Not Completed	311	23%
Unknown/Not Reported	254	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,178	72%
Bipolar Disorders	381	23%
Depressive Disorders	49	3%
Stressor and Adjustment Disorders	8	<1%
Anxiety Disorders	0	0%
Other/Excluded	18	1%
Invalid/Missing	<5	

  

<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	1,239	76%
Co-occurring Disorder	1,278	78%
Any Substance Use	1,298	79%

  

<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	298	18%
Medi-Cal Only	1,065	65%
Medi-Cal + Medicare	135	8%
Medicare Only	<5	-
Private	134	8%

  

<b>Employment Status</b>	Unique Clients	% *
Competitive Job	177	12%
Seeking Work	255	17%
Not in Labor Force	642	42%
Not Seeking Work	346	23%
Resident/Inmate of Institution	<5	-
Other	98	6%
Unknown	114	

  

<b>Living Situation</b>	Unique Clients	% *
Lives Independently	908	57%
Board & Care	70	4%
Justice Related	12	1%
Homeless	486	30%
Institutional	119	7%
Other/Unknown	41	

\*Percentages exclude Unknown values.  
 \*\*Percentages exclude Invalid/Missing values.  
 Percentages have been masked to de-identify client data

**Adult and Older Adult Behavioral Health Services Fiscal Year 2019-20**

**Clients Receiving Inpatient - FFS Services** Unique Clients 4,225

<b>Age</b>	Unique Clients	%
Age <18-25	910	22%
Age 26-59	3,008	71%
Age 60+	307	7%

  

<b>Gender</b>	Unique Clients	%
Females	1,838	44%
Males	2,333	55%
Transgender	21	<1%
Another Gender Identity	16	<1%
Genderqueer	<5	-
Questioning/Unsure	7	<1%
Decline to State	6	<1%

  

<b>Preferred Language</b>	Unique Clients	%
English	3,797	90%
Spanish	225	5%
Tagalog	16	<1%
Vietnamese	17	<1%
Other Asian	20	<1%
Arabic	11	<1%
Farsi	6	<1%
Other Middle Eastern	0	0%
Other/Unknown	133	3%

  

<b>Race/Ethnicity</b>	Unique Clients	%
White	1,637	39%
Hispanic	1,305	31%
African American	543	13%
Asian/Pacific Islander	222	5%
Native American	43	1%
Other	134	3%
Unknown	341	8%

  

<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	1,353	41%
Some College/Vocational Training	554	17%
Associates Degree	270	8%
Bachelors Degree	187	6%
Masters Degree	52	2%
Doctoral Degree	12	<1%
High School Not Completed	908	27%
Unknown/Not Reported	889	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,559	61%
Bipolar Disorders	785	19%
Depressive Disorders	756	18%
Stressor and Adjustment Disorders	34	1%
Anxiety Disorders	20	<1%
Other/Excluded	36	1%
Invalid/Missing	35	

  

<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	2,604	62%
Co-occurring Disorder	2,799	66%
Any Substance Use	2,850	67%

  

<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	10	<1%
Medi-Cal Only	3,632	86%
Medi-Cal + Medicare	277	7%
Medicare Only	0	0%
Private	306	7%

  

<b>Employment Status</b>	Unique Clients	% *
Competitive Job	357	10%
Seeking Work	784	21%
Not in Labor Force	1,088	29%
Not Seeking Work	1,102	30%
Resident/Inmate of Institution	26	1%
Other	349	9%
Unknown	519	

  

<b>Living Situation</b>	Unique Clients	% *
Lives Independently	2,504	63%
Board & Care	283	7%
Justice Related	8	<1%
Homeless	972	25%
Institutional	199	5%
Other/Unknown	259	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

**Transition Age Youth (TAY) Behavioral Health Services Fiscal Year 2019-20**

TAY (<18-25) Clients Receiving Services		
	Unique Clients	
	8,020	
<b>Age</b>	Unique Clients	%
Age < 18	1,587	20%
Age 18-21	2,768	35%
Age 22-25	3,665	46%
<b>Gender</b>	Unique Clients	%
Females	3,319	41%
Males	4,536	57%
Transgender	40	<1%
Another Gender Identity	55	1%
Genderqueer	15	<1%
Questioning/Unsure	36	<1%
Decline to State	19	<1%
<b>Preferred Language</b>	Unique Clients	%
English	7,126	89%
Spanish	489	6%
Tagalog	10	<1%
Vietnamese	5	<1%
Other Asian	16	<1%
Arabic	26	<1%
Farsi	8	<1%
Other Middle Eastern	0	0%
Other/Unknown	340	4%
<b>Race/Ethnicity</b>	Unique Clients	%
White	2,400	30%
Hispanic	3,414	43%
African American	1,038	13%
Asian/Pacific Islander	403	5%
Native American	46	1%
Other	256	3%
Unknown	463	6%
<b>Education Level</b>	Unique Clients	% *
High School Diploma/GED	2,324	37%
Some College/Vocational Training	730	11%
Associates Degree	297	5%
Bachelors Degree	89	1%
Masters Degree	7	<1%
Doctoral Degree	<5	-
High School Not Completed	2,911	46%
Unknown/Not Reported	1,660	

<b>Diagnosis</b>	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	1,851	28%
Bipolar Disorders	1,615	25%
Depressive Disorders	1,705	26%
Stressor and Adjustment Disorders	615	9%
Anxiety Disorders	317	5%
Other/Excluded	433	7%
Invalid/Missing	1,484	
<b>Substance Use Diagnosis</b>	Unique Clients	%
Dual Diagnosis	2,942	37%
Co-occurring Disorder	3,486	43%
Any Substance Use	3,601	45%
<b>Insurance Status</b>	Unique Clients	%
Uninsured/Unknown	1,745	22%
Medi-Cal Only	5,371	67%
Medi-Cal + Medicare	87	1%
Medicare Only	0	0%
Private	817	10%
<b>Employment Status</b>	Unique Clients	% *
Competitive Job	1,101	16%
Seeking Work	1,071	15%
Not in Labor Force	879	12%
Not Seeking Work	927	13%
Resident/Inmate of Institution	453	6%
Other	2,653	37%
Unknown	936	
<b>Living Situation</b>	Unique Clients	% *
Lives Independently	5,836	79%
Board & Care	330	4%
Justice Related	566	8%
Homeless	619	8%
Institutional	72	1%
Other/Unknown	597	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

-Percentages have been masked to de-identify client data

**TAY Behavioral Health Services Fiscal Year 2019-20**

**TAY BHS Services Provided**

<b>Outpatient Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
ACT	18,547	376	5%	49.3
Case Management	138	5	<1%	27.6
Case Management - Institutional	884	56	1%	15.8
Case Management - Strengths	1,418	102	1%	13.9
Case Management - Transitional	350	60	1%	5.8
Fee for Service	13,451	1,558	19%	8.6
Outpatient	25,919	2,010	25%	12.9
Prevention	5	<5	-	5.0
<b>Emergency/Crisis Services</b>				
	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Urgent Outpatient	2,446	1,521	19%	1.6
Crisis Stabilization	1,381	929	12%	1.5
PERT	3,373	2,648	33%	1.3
<b>Mean Days</b>				
	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Among Users</b>
Crisis Residential	3,144	263	3%	12.0
<b>Forensic Services</b>				
	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Jail	8,339	1,831	23%	4.6
<b>24 Hour Services</b>				
	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Days Among Users</b>
Edgemoor	0	0	0%	0.0
Long Term Care	1,203	7	<1%	171.9
LTC - Institutional	8,259	45	1%	183.5
LTC - Residential	1,918	8	<1%	239.8
Residential	1,079	9	<1%	119.9
<b>Inpatient Services</b>				
	<b>Total Admissions</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Admissions Among Users</b>
Inpatient - County	402	349	4%	1.2
Inpatient - FFS	1,328	910	11%	1.5
State Hospital	<5	<5	-	1.0

*-Percentages have been masked to de-identify client data*

TAY Behavioral Health Services Fiscal Year 2019-20

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	376	5	56	102	60	1,558	2,010	<5	1,521	263	929	2,648	1,831	0	7	45	8	9	349	910	<5
<b>(Clients by) Age</b>																					
Age < 18	7	0	0	<5	0	0	195	-	17	<5	12	1,375	19	0	0	0	0	0	<5	21	-
Age 18-21	110	0	20	35	22	725	764	-	614	108	410	596	622	0	<5	12	<5	0	132	417	-
Age 22-25	259	5	36	63	38	833	1,051	-	890	153	507	677	1,190	0	5	33	7	9	213	472	-
<b>Gender</b>																					
Females	137	<5	20	53	23	759	910	-	636	109	367	1,152	419	0	<5	17	<5	<5	127	411	-
Males	225	<5	35	45	35	770	1,002	-	851	137	547	1,458	1,398	0	<5	28	5	<5	216	472	-
Transgender	6	0	0	<5	<5	11	21	-	8	8	6	13	7	0	0	0	0	0	<5	11	-
Another Gender Identity	<5	0	<5	<5	0	9	39	-	14	6	<5	6	<5	0	0	0	0	<5	<5	8	-
Genderqueer	0	0	0	0	<5	<5	12	-	<5	<5	<5	<5	0	0	0	0	0	0	0	<5	-
Questioning/Unsure	<5	0	0	0	0	5	21	-	5	<5	<5	8	<5	0	0	0	0	0	<5	5	-
Decline to State	<5	0	0	0	0	<5	5	-	<5	0	<5	10	<5	0	0	0	0	0	<5	<5	-
<b>Race/Ethnicity</b>																					
White	105	<5	16	20	16	437	460	-	476	97	318	990	459	0	<5	12	<5	5	106	215	-
Hispanic	159	<5	27	59	32	618	1,048	-	668	99	401	1,014	860	0	<5	23	<5	<5	165	408	-
African American	58	0	7	11	<5	146	242	-	206	42	109	317	364	0	<5	5	<5	0	45	92	-
Asian/Pacific Islander	19	<5	<5	<5	<5	70	120	-	68	10	42	155	55	0	<5	<5	<5	0	16	42	-
Native American	6	0	0	0	<5	8	10	-	9	<5	6	13	13	0	0	<5	0	0	0	8	-
Other	12	0	<5	6	0	80	48	-	31	7	23	95	51	0	0	<5	0	0	9	41	-
Unknown	17	0	0	<5	<5	199	82	-	63	5	30	64	29	0	0	0	0	0	8	104	-
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	266	<5	48	53	36	521	836	-	592	147	420	436	400	0	5	41	8	8	230	424	-
Bipolar Disorders	70	<5	7	28	9	322	477	-	561	65	338	344	363	0	<5	<5	0	<5	105	213	-
Depressive Disorders	22	0	<5	11	14	450	467	-	180	48	134	470	250	0	0	<5	0	0	14	237	-
Stressor and Adjustment Disorders	<5	0	0	5	0	85	62	-	54	0	24	205	231	0	0	0	0	0	0	8	-
Anxiety Disorders	0	0	0	<5	0	101	66	-	40	<5	10	39	85	0	0	0	0	0	0	9	-
Other/Excluded	<5	0	0	<5	0	70	16	-	13	0	<5	125	223	0	0	0	0	0	0	8	-
Invalid/Missing	14	0	0	<5	<5	9	86	-	81	<5	0	1,029	279	0	0	0	0	0	0	11	-
Dual Diagnosis	271	<5	37	57	34	538	929	-	1,000	199	564	540	1,153	0	<5	32	6	5	257	441	-
Co-occurring Disorder	302	<5	41	61	38	604	1,125	-	1,059	217	604	727	1,271	0	5	35	6	7	270	490	-
Any Substance Use	305	<5	41	66	39	618	1,190	-	1,119	221	613	733	1,272	0	5	36	6	7	274	505	-
<b>Insurance Status</b>																					
Uninsured/Unknown	13	0	0	0	<5	<5	155	-	299	10	190	942	447	0	0	0	0	0	72	<5	-
Medi-Cal Only	254	<5	45	78	54	1,332	1,579	-	1,054	208	616	1,473	1,189	0	5	36	5	5	245	807	-
Medi-Cal + Medicare	17	<5	<5	8	<5	13	36	-	18	6	9	22	14	0	0	<5	<5	<5	<5	<5	-
Medicare Only	0	0	0	0	0	0	0	-	0	0	0	0	0	0	0	0	0	0	0	0	-
Private	92	0	10	16	<5	212	240	-	150	39	114	211	181	0	<5	7	<5	<5	28	96	-

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient  
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care  
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

\*PERT does not assign diagnosis.  
 -Percentages have been masked to de-identify client data



**TAY Behavioral Health Services Fiscal Year 2019-20**

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	376	5	56	102	60	1,558	2,010	<5	1,521	263	929	2,648	1,831	0	7	45	8	9	349	910	<5
<b>(Percent Clients by) Age</b>																					
Age < 18	2%	0%	0%	-	0%	0%	10%	-	1%	-	1%	52%	1%	0%	0%	0%	0%	0%	-	2%	-
Age 18-21	29%	0%	36%	34%	37%	47%	38%	-	40%	41%	44%	23%	34%	0%	-	27%	-	0%	38%	46%	-
Age 22-25	69%	100%	64%	62%	63%	53%	52%	-	59%	58%	55%	26%	65%	0%	71%	73%	88%	100%	61%	52%	-
<b>Gender</b>																					
Females	36%	-	36%	52%	38%	49%	45%	-	42%	41%	40%	44%	23%	0%	-	38%	-	-	36%	45%	-
Males	60%	-	63%	44%	58%	49%	50%	-	56%	52%	59%	55%	76%	0%	-	62%	63%	-	62%	52%	-
Transgender	2%	0%	0%	-	-	1%	1%	-	1%	3%	1%	<1%	<1%	0%	0%	0%	0%	0%	-	1%	-
Another Gender Identity	-	0%	-	-	0%	1%	2%	-	1%	2%	-	<1%	-	0%	0%	0%	0%	-	-	1%	-
Genderqueer	0%	0%	0%	0%	-	-	1%	-	-	-	-	-	0%	0%	0%	0%	0%	0%	0%	-	-
Questioning/Unsure	-	0%	0%	0%	0%	<1%	1%	-	<1%	-	-	<1%	-	0%	0%	0%	0%	0%	-	1%	-
Decline to State	-	0%	0%	0%	0%	-	<1%	-	-	0%	-	<1%	-	0%	0%	0%	0%	0%	-	-	-
<b>Race/Ethnicity</b>																					
White	28%	-	29%	20%	27%	28%	23%	-	31%	37%	34%	37%	25%	0%	-	27%	-	56%	30%	24%	-
Hispanic	42%	-	48%	58%	53%	40%	52%	-	44%	38%	43%	38%	47%	0%	-	51%	-	-	47%	45%	-
African American	15%	0%	13%	11%	-	9%	12%	-	14%	16%	12%	12%	20%	0%	-	11%	-	0%	13%	10%	-
Asian/Pacific Islander	5%	-	-	-	-	4%	6%	-	4%	4%	5%	6%	3%	0%	-	-	-	0%	5%	5%	-
Native American	2%	0%	0%	0%	-	1%	<1%	-	1%	-	1%	<1%	1%	0%	0%	-	0%	0%	0%	1%	-
Other	3%	0%	-	6%	0%	5%	2%	-	2%	3%	2%	4%	3%	0%	0%	-	0%	0%	3%	5%	-
Unknown	5%	0%	0%	-	-	13%	4%	-	4%	2%	3%	2%	2%	0%	0%	0%	0%	0%	2%	11%	-
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	73%	-	86%	53%	61%	34%	43%	-	41%	56%	45%	27%	26%	0%	71%	91%	100%	89%	66%	47%	-
Bipolar Disorders	19%	-	13%	28%	15%	21%	25%	-	39%	25%	36%	21%	23%	0%	-	-	0%	-	30%	24%	-
Depressive Disorders	6%	0%	-	11%	24%	29%	24%	-	13%	18%	14%	29%	16%	0%	0%	-	0%	0%	4%	26%	-
Stressor and Adjustment Disorders	-	0%	0%	5%	0%	5%	3%	-	4%	0%	3%	13%	15%	0%	0%	0%	0%	0%	0%	1%	-
Anxiety Disorders	0%	0%	0%	-	0%	7%	3%	-	3%	-	1%	2%	5%	0%	0%	0%	0%	0%	0%	1%	-
Other/Excluded	-	0%	0%	-	0%	5%	1%	-	1%	0%	-	8%	14%	0%	0%	0%	0%	0%	0%	1%	-
Invalid/Missing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<i>Percentages for Diagnosis exclude Invalid/Missing values.</i>																					
Dual Diagnosis	72%	-	66%	56%	57%	35%	46%	-	66%	76%	61%	20%	63%	0%	-	71%	75%	56%	74%	48%	-
Co-occurring Disorder	80%	-	73%	60%	63%	39%	56%	-	70%	83%	65%	27%	69%	0%	71%	78%	75%	78%	77%	54%	-
Any Substance Use	81%	-	73%	65%	65%	40%	59%	-	74%	84%	66%	28%	69%	0%	71%	80%	75%	78%	79%	55%	-
<b>Insurance Status</b>																					
Uninsured/Unknown	3%	0%	0%	0%	-	-	8%	-	20%	4%	20%	36%	24%	0%	0%	0%	0%	0%	21%	-	-
Medi-Cal Only	68%	-	80%	76%	90%	85%	79%	-	69%	79%	66%	56%	65%	0%	71%	80%	63%	56%	70%	89%	-
Medi-Cal + Medicare	5%	-	-	8%	-	1%	2%	-	1%	2%	1%	1%	1%	0%	0%	-	-	-	-	-	-
Medicare Only	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	-
Private	24%	0%	18%	16%	-	14%	12%	-	10%	15%	12%	8%	10%	0%	-	16%	-	-	8%	11%	-

KEY—ACT: Assertive Community Treatment CM: Case Management CM INST: CM Institutional CM STR: CM Strengths CM TRAN: CM Transitional FFS: Fee For Service OP: Outpatient  
 PREV: Prevention CR: Crisis Residential CS: Crisis Stabilization PERT: Psychiatric Emergency Response Team UO: Urgent Outpatient JAIL: SD County Jail EDG: Edgemoor LTC: Long Term Care  
 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

\*PERT does not assign diagnosis.  
 -Percentages have been masked to de-identify client data

Older Adult (OA) Behavioral Health Services Fiscal Year 2019-20

OA (60+) Clients Receiving Services Unique Clients 6,578

Age	Unique Clients	%
Age 60-69	4,767	72%
Age 70-79	1,268	19%
Age 80+	543	8%

  

Gender	Unique Clients	%
Females	3,435	52%
Males	3,118	47%
Transgender	5	<1%
Another Gender Identity	0	0%
Genderqueer	<5	-
Questioning/Unsure	11	<1%
Decline to State	7	<1%

  

Preferred Language	Unique Clients	%
English	5,076	77%
Spanish	450	7%
Tagalog	37	1%
Vietnamese	137	2%
Other Asian	106	2%
Arabic	260	4%
Farsi	42	1%
Other Middle Eastern	0	0%
Other/Unknown	470	7%

  

Race/Ethnicity	Unique Clients	%
White	3,504	53%
Hispanic	977	15%
African American	706	11%
Asian/Pacific Islander	456	7%
Native American	43	1%
Other	405	6%
Unknown	487	7%

  

Education Level	Unique Clients	% *
High School Diploma/GED	1,509	33%
Some College/Vocational Training	710	16%
Associates Degree	604	13%
Bachelors Degree	436	10%
Masters Degree	152	3%
Doctoral Degree	45	1%
High School Not Completed	1,108	24%
Unknown/Not Reported	2,014	

Diagnosis	Unique Clients	% **
Schizophrenia and Other Psychotic Disorders	2,449	47%
Bipolar Disorders	888	17%
Depressive Disorders	1,363	26%
Stressor and Adjustment Disorders	251	5%
Anxiety Disorders	104	2%
Other/Excluded	197	4%
Invalid/Missing	1,326	

  

Substance Use Diagnosis	Unique Clients	%
Dual Diagnosis	1,900	29%
Co-occurring Disorder	2,298	35%
Any Substance Use	2,346	36%

  

Insurance Status	Unique Clients	%
Uninsured/Unknown	1,120	17%
Medi-Cal Only	2,220	34%
Medi-Cal + Medicare	2,179	33%
Medicare Only	70	1%
Private	989	15%

  

Employment Status	Unique Clients	% *
Competitive Job	229	4%
Seeking Work	326	6%
Not in Labor Force	2,068	36%
Not Seeking Work	1,415	25%
Resident/Inmate of Institution	86	1%
Other	1,629	28%
Unknown	825	

  

Living Situation	Unique Clients	% *
Lives Independently	4,084	68%
Board & Care	376	6%
Justice Related	116	2%
Homeless	639	11%
Institutional	766	13%
Other/Unknown	597	

\*Percentages exclude Unknown values.

\*\*Percentages exclude Invalid/Missing values.

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**OA Behavioral Health Services Fiscal Year 2019-20**

**OA BHS Services Provided**

<b>Outpatient Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
ACT	28,211	612	9%	46.1
Case Management	292	16	<1%	18.3
Case Management - Institutional	8,162	419	6%	19.5
Case Management - Strengths	11,199	591	9%	18.9
Case Management - Transitional	213	29	<1%	7.3
Fee for Service	8,931	1,281	19%	7.0
Outpatient	19,688	1,926	29%	10.2
Prevention	13	<5	-	13.0

  

<b>Emergency/Crisis Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Urgent Outpatient	921	571	9%	1.6
Crisis Stabilization	494	322	5%	1.5
PERT	2,129	1,705	26%	1.2

  

	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Days Among Users</b>
Crisis Residential	2,261	161	2%	14.0

  

<b>Forensic Services</b>	<b>Total Visits</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Visits Among Users</b>
Jail	2,462	519	8%	4.7

  

<b>24 Hour Services</b>	<b>Total Days</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Days Among Users</b>
Edgemoor	30,131	99	2%	304.4
Long Term Care	842	<5	-	210.5
LTC - Institutional	16,546	79	1%	209.4
LTC - Residential	1,032	5	<1%	206.4
Residential	120	<5	-	60.0

  

<b>Inpatient Services</b>	<b>Total Admissions</b>	<b>Total Clients</b>	<b>Percent Users</b>	<b>Mean Admissions Among Users</b>
Inpatient - County	135	122	2%	1.1
Inpatient - FFS	507	307	5%	1.7
State Hospital	0	0	0%	0.0

*-Percentages have been masked to de-identify client data*

OA Behavioral Health Services Fiscal Year 2019-20

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	612	16	419	591	29	1,281	1,926	<5	571	161	322	1,705	519	99	<5	79	5	<5	122	307	0
<b>(Clients by) Age</b>																					
Age 60-69	509	16	217	401	25	1,163	1,567	-	477	149	269	911	451	59	-	71	5	-	92	264	0
Age 70-79	96	0	139	162	<5	82	315	-	78	12	46	440	62	29	-	5	0	-	26	33	0
Age 80+	7	0	63	28	0	36	44	-	16	0	7	354	6	11	-	<5	0	-	<5	10	0
<b>Gender</b>																					
Females	286	5	210	328	10	676	1,164	-	241	77	124	906	110	40	-	33	<5	-	55	145	0
Males	319	11	207	255	19	603	755	-	328	82	197	796	409	59	-	46	<5	-	67	161	0
Transgender	<5	0	0	0	0	<5	<5	-	<5	<5	<5	<5	0	0	-	0	0	-	0	<5	0
Another Gender Identity	0	0	0	0	0	0	0	-	0	0	0	0	0	0	-	0	0	-	0	0	0
Genderqueer	0	0	<5	<5	0	0	0	-	0	0	0	0	0	0	-	0	0	-	0	0	0
Questioning/Unsure	5	0	0	<5	0	0	<5	-	0	0	0	<5	0	0	-	0	0	-	0	0	0
Decline to State	<5	0	<5	<5	0	<5	<5	-	<5	0	0	<5	0	0	-	0	0	-	0	0	0
<b>Race/Ethnicity</b>																					
White	347	7	260	423	18	439	881	-	331	105	215	1,158	280	55	-	54	<5	-	78	162	0
Hispanic	71	<5	65	51	<5	192	376	-	91	20	45	193	90	24	-	10	0	-	19	51	0
African American	111	7	49	64	5	126	185	-	86	28	34	170	103	11	-	8	0	-	12	44	0
Asian/Pacific Islander	20	0	21	28	<5	81	236	-	15	5	10	84	15	5	-	<5	<5	-	7	17	0
Native American	8	0	5	<5	0	6	15	-	10	<5	5	9	9	0	-	<5	0	-	<5	<5	0
Other	7	0	12	8	<5	178	161	-	13	<5	7	43	10	<5	-	<5	0	-	<5	10	0
Unknown	48	0	7	14	0	259	72	-	25	0	6	48	12	<5	-	0	0	-	0	20	0
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	426	14	325	377	15	489	695	-	322	85	202	379	205	51	-	75	5	-	92	202	0
Bipolar Disorders	64	<5	21	90	5	136	411	-	123	38	65	116	89	12	-	<5	0	-	15	36	0
Depressive Disorders	66	<5	9	86	7	412	633	-	45	38	26	126	57	7	-	0	0	-	<5	60	0
Stressor and Adjustment Disorders	5	0	<5	0	0	152	30	-	8	0	5	26	38	<5	-	0	0	-	<5	<5	0
Anxiety Disorders	0	0	0	<5	0	53	28	-	5	0	<5	6	15	0	-	0	0	-	0	0	0
Other/Excluded	<5	0	61	6	0	29	6	-	21	0	16	24	40	27	-	0	0	-	9	<5	0
Invalid/Missing	49	0	<5	29	<5	10	123	-	47	0	5	1,028	75	0	-	0	0	-	<5	<5	0
Dual Diagnosis	368	7	95	162	16	340	629	-	328	126	177	343	313	26	-	37	<5	-	62	160	0
Co-occurring Disorder	427	9	106	284	17	369	800	-	351	142	191	382	339	28	-	45	<5	-	68	178	0
Any Substance Use	431	9	107	287	17	373	827	-	371	145	194	389	340	28	-	46	<5	-	69	182	0
<b>Insurance Status</b>																					
Uninsured/Unknown	24	0	25	27	<5	0	84	-	87	7	53	795	131	<5	-	0	0	-	26	0	0
Medi-Cal Only	188	6	56	79	11	1,071	658	-	213	75	126	236	217	29	-	18	<5	-	47	178	0
Medi-Cal + Medicare	222	6	264	311	12	164	628	-	168	47	95	549	143	61	-	32	<5	-	35	102	0
Medicare Only	<5	<5	<5	14	0	0	28	-	11	<5	6	12	5	0	-	0	0	-	<5	0	0
Private	174	<5	71	160	<5	46	528	-	92	29	42	113	23	8	-	29	<5	-	12	27	0

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 LTC INST: LTC Institutional LTC RES: LTC Residential RES: Residential IP CNTY: SD County Psychiatric Hospital IP FFS: IP Fee For Service IP ST: State Psychiatric Hospitals

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OA Behavioral Health Services Fiscal Year 2019-20

Client Demographics by Service Type	ACT	CM	CM INST	CM STR	CM TRAN	FFS	OP	PREV	UO	CR	CS	PERT*	JAIL	EDG	LTC	LTC INST	LTC RES	RES	IP CNTY	IP FFS	IP ST
<b>Clients Receiving Services</b>	612	16	419	591	29	1,281	1,926	<5	571	161	322	1,705	519	99	<5	79	5	<5	122	307	0
<b>(Percent Clients by) Age</b>																					
Age 60-69	83%	100%	52%	68%	86%	91%	81%	-	84%	93%	84%	53%	87%	60%	-	90%	100%	-	75%	86%	0%
Age 70-79	16%	0%	33%	27%	-	6%	16%	-	14%	7%	14%	26%	12%	29%	-	6%	0%	-	21%	11%	0%
Age 80+	1%	0%	15%	5%	0%	3%	2%	-	3%	0%	2%	21%	1%	11%	-	-	0%	-	-	3%	0%
<b>Gender</b>																					
Females	47%	31%	50%	55%	34%	53%	60%	-	42%	48%	39%	53%	21%	40%	-	42%	-	-	45%	47%	0%
Males	52%	69%	49%	43%	66%	47%	39%	-	57%	51%	61%	47%	79%	60%	-	58%	-	-	55%	52%	0%
Transgender	-	0%	0%	0%	0%	-	-	-	-	-	-	-	0%	0%	-	0%	0%	-	0%	-	0%
Another Gender Identity	0%	0%	0%	0%	0%	0%	0%	-	0%	0%	0%	0%	0%	0%	-	0%	0%	-	0%	0%	0%
Genderqueer	0%	0%	-	-	0%	0%	0%	-	0%	0%	0%	0%	0%	0%	-	0%	0%	-	0%	0%	0%
Questioning/Unsure	1%	0%	0%	-	0%	0%	-	-	0%	0%	0%	-	0%	0%	-	0%	0%	-	0%	0%	0%
Decline to State	-	0%	-	-	0%	-	-	-	-	0%	0%	-	0%	0%	-	0%	0%	-	0%	0%	0%
<b>Race/Ethnicity</b>																					
White	57%	44%	62%	72%	62%	34%	46%	-	58%	65%	67%	68%	54%	56%	-	68%	-	-	64%	53%	0%
Hispanic	12%	-	16%	9%	-	15%	20%	-	16%	12%	14%	11%	17%	24%	-	13%	0%	-	16%	17%	0%
African American	18%	44%	12%	11%	17%	10%	10%	-	15%	17%	11%	10%	20%	11%	-	10%	0%	-	10%	14%	0%
Asian/Pacific Islander	3%	0%	5%	5%	-	6%	12%	-	3%	3%	3%	5%	3%	5%	-	-	-	-	6%	6%	0%
Native American	1%	0%	1%	-	0%	<1%	1%	-	2%	-	2%	1%	2%	0%	-	0%	-	-	-	-	0%
Other	1%	0%	3%	1%	-	14%	8%	-	2%	-	2%	3%	2%	-	-	-	0%	-	-	3%	0%
Unknown	8%	0%	2%	2%	0%	20%	4%	-	4%	0%	2%	3%	2%	-	-	0%	0%	-	0%	7%	0%
<b>Diagnosis</b>																					
Schizophrenia and Other Psychotic	76%	88%	78%	67%	56%	38%	39%	-	61%	53%	64%	56%	46%	52%	-	95%	100%	-	76%	66%	0%
Bipolar Disorders	11%	-	5%	16%	19%	11%	23%	-	23%	24%	21%	17%	20%	12%	-	-	0%	-	12%	12%	0%
Depressive Disorders	12%	-	2%	15%	26%	32%	35%	-	9%	24%	8%	19%	13%	7%	-	0%	0%	-	8%	-	20%
Stressor and Adjustment Disorders	1%	0%	-	0%	0%	12%	2%	-	2%	0%	2%	4%	9%	-	-	0%	0%	-	-	-	0%
Anxiety Disorders	0%	0%	0%	-	0%	4%	2%	-	1%	0%	-	1%	3%	0%	-	0%	0%	-	0%	0%	0%
Other/Excluded	-	0%	15%	1%	0%	2%	<1%	-	4%	0%	5%	4%	9%	27%	-	0%	0%	-	7%	-	0%
Invalid/Missing																					
<i>Percentages for Diagnosis exclude Invalid/Missing values.</i>																					
Dual Diagnosis	60%	44%	23%	27%	55%	27%	33%	-	57%	78%	55%	20%	60%	26%	-	47%	-	-	-	52%	0%
Co-occurring Disorder	70%	56%	25%	48%	59%	29%	42%	-	61%	88%	59%	22%	65%	28%	-	57%	-	-	-	58%	0%
Any Substance Use	70%	56%	26%	49%	59%	29%	43%	-	65%	90%	60%	23%	66%	28%	-	58%	-	-	-	59%	0%
<b>Insurance Status</b>																					
Uninsured/Unknown	4%	0%	6%	5%	-	0%	4%	-	15%	4%	16%	47%	25%	-	-	0%	0%	-	21%	0%	0%
Medi-Cal Only	31%	38%	13%	13%	38%	84%	34%	-	37%	47%	39%	14%	42%	29%	-	23%	-	-	39%	58%	0%
Medi-Cal + Medicare	36%	38%	63%	53%	41%	13%	33%	-	29%	29%	30%	32%	28%	62%	-	41%	-	-	29%	33%	0%
Medicare Only	-	-	-	2%	0%	0%	1%	-	2%	-	2%	1%	1%	0%	-	0%	0%	-	-	0%	0%
Private	28%	-	17%	27%	-	4%	27%	-	16%	18%	13%	7%	4%	8%	-	37%	-	-	10%	9%	0%

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