



## CULTURAL COMPETENCE RESOURCE TEAM SUMMARY NOTES

April 5, 2024 | 10:00 AM – 11:30 AM | Southeastern Live Well Center

**In Attendance:** Juan Camarena (SDSU), Andrea Duron (BHS), Piedad Garcia (BHS), Natanya Glezer (BHS), Celeste Hunter (UCSD), Liz Miles (BHS), Edith Mohler (BHS), Emmanuel Molin (TKC), Jennifer Rusit (BHS), Vivien Bernardo (BHS), Kacie Rodvill (NAMI).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 10:00 AM by Dr. Piedad Garcia.</li> </ul>	
<b>II. Review of March 2024 Summary Notes</b>	<ul style="list-style-type: none"> <li>No edits made.</li> </ul>	
<b>III. Public Input</b>	<ul style="list-style-type: none"> <li>No public input.</li> </ul>	
<b>IV. Chair’s Report (Piedad Garcia)</b> <ul style="list-style-type: none"> <li>BHS Updates</li> </ul>	<p><b>BHS Update</b></p> <ul style="list-style-type: none"> <li>BHS Act Prop 1 – Did pass.</li> <li>Next meeting to provide PowerPoint that explains Support Services – Treatment services.</li> <li>Early Intervention – Services are billable, such supportive employment or Population Health for Housing.</li> </ul> <p><b>SB 43 Update</b></p> <ul style="list-style-type: none"> <li>BHS continues the implementation phase.</li> <li>Involves educating over 4,000 Law Enforcement officers and dispatchers in 11 jurisdictions.</li> <li>Individuals will be taken into the Crisis Stabilization Units (CSU).</li> <li>January 2025 – Completion of implementation.</li> </ul> <p><b>Mobile Crisis Response Team (MCRT)</b></p> <ul style="list-style-type: none"> <li>MCRT has received over 10,000 calls from the community, most of them from the Access and Crisis Line (ACL)</li> <li>BHS recently received a call from the Dutch Embassy, interested in MCRT and how to implement a similar program.</li> <li>It has been 3 years since the MCRT Implementation</li> <li>Currently in Phase 2 – Implementation of MCRT at Schools and Universities.</li> <li>MCRT will begin working with the Tribal Communities with a pilot to begin with Viejas.</li> </ul>	



<p><b>V. Calendar year 2024 Goals</b></p> <ul style="list-style-type: none"> <li>Update/Substance Use Cultural Competence Plan Review</li> </ul>	<ul style="list-style-type: none"> <li>Update is in related to our CC plan reviews. Committee has been reviewing the CC Plans from the legal entities for our substance use programs as last year mental health programs were reviewed.                         <ul style="list-style-type: none"> <li>✓ Plan is to have more specific information from those reviews to be presented to the CCRT.</li> <li>✓ Recommend for CC Plans to align with CLAS standards and for plans to follow specific format</li> </ul> </li> </ul>	
<p><b>VI. Action Items</b></p>	<ul style="list-style-type: none"> <li>Next Quarterly in-person meeting – August 2<sup>nd</sup> at Behavioral Health Services Headquarters                         <ul style="list-style-type: none"> <li>✓ BBQ style – Details TBD</li> </ul> </li> </ul>	
<p><b>VII. CC Hours (Liz Miles)</b></p>	<ul style="list-style-type: none"> <li>In the CC hours section, there are 4 CC hours required for Behavioral Health staff and for the contractors, however, rehires, temporary employees, and student workers are not mentioned.                         <ul style="list-style-type: none"> <li>✓ Liz would like to propose to add a line on the Operational Handbook about rehires, temporary employees, and student workers to include them with this requirement.</li> <li>✓ Voted and approved by CCRT to add.</li> </ul> </li> </ul>	
<p><b>VIII. Informational Items</b></p> <ul style="list-style-type: none"> <li>CCRT Committees:                         <ul style="list-style-type: none"> <li>✓ Education &amp; Training/Update on Annual Goals <b>(Natanya Glezer)</b></li> <li>✓ Children’s Update <b>(Edith Mohler)</b></li> </ul> </li> <li>Cultural Responsive Academy – Behavioral Health Services (CRA-BHS) - Academy for Professional Excellence <b>(Wanjiru Golly)</b></li> </ul>	<p><b>Education &amp; Training/Update on Annual Goals</b></p> <ul style="list-style-type: none"> <li>Nothing further</li> </ul> <p><b>Children’s Update</b></p> <ul style="list-style-type: none"> <li>Breaking Barriers: Innovative Approaches to Youth and Family and Family Mental Wellbeing on April 26<sup>th</sup> - Flyer provided by Edith.</li> </ul> <p><b>Cultural Responsiveness Academy – Behavioral Health Services (CRA-BHS) - Academy for Professional Excellence</b></p> <ul style="list-style-type: none"> <li>Shiva is no longer with CRA – Wanjiru Golly will be the new lead.</li> <li>CRA still has space in their upcoming trainings:                         <ul style="list-style-type: none"> <li>➤ Who We Are: African American Experiences &amp; Opportunities on April 12th.</li> <li>➤ Using Cultural Responsive Practice to Align Interventions in Behavioral Health Services on April 18th.</li> <li>➤ Management Tools for Igniting a Culturally Responsive Work Environment in Behavioral health on April 30th.</li> </ul> </li> <li>Trainings are currently being offered as single day trainings.</li> </ul>	
<p><b>IX. Announcements</b></p>	<ul style="list-style-type: none"> <li>Request for procurement for the workforce development and retention programs.</li> </ul>	



**NEXT MEETING: May 3, 2024 | 10:00 AM – 11:30 AM | Zoom**

## **2024 Presentations**

**Community Engagement - Katherine Briggs/UCSD (March) - Completed**  
**Workforce Development for University students - Nilanie Ramos (June) – Confirmed**  
**Behavioral Health Act and SB 43 Reform - TBD**  
**Behavioral Health Services Directory of Resources - TBD**

## **CCRT Goals and Areas of Focus: 2024**

There are 6 CCRT meetings in FY 23-24, the Education and Training (E&T) Subcommittee meets 10 times during the FY.

### **1. Cultural Competence (CC) Plan Review**

- a. Review of 3 SU LE’s practices in implementing CLAS Standards in their programs
  - Request CC plans from representative sample of SU LE including different size LE
  - E&T workgroup to complete reviews of CC plans and provide overall feedback to CCRT
  - BHS to make recommendations for LE
  - Approximate Timeline:
    - Request CC plans in January 2024, review February/March 2024, and present findings in April/May 2024;
  - Provide input and feedback to BHS, including COR and QA, as well as Summary of Findings to Executive team (one pager) following each administration/review

### **2. Health Care Disparities**

- a. Community Experience Partnership
  - CCRT participation in community engagement focus groups
  - Outreach to Prevention and Community Engagement regarding participation
  - Participants: 1-2 members from E&T Workgroup to participate and provide updates to CCRT meeting as needed/available
- b. Behavioral Health Equity Index (**Liz Miles – TBD**)
  - In partnership with the Data Science team, E&T workgroup will review selected dashboard metrics (including one MH and SU) to inform membership of regional and system disparities
    - Include dashboard to address intersection between law enforcement and mental health



- Include dashboard to address data gathered from implementation of CARE Court.
- E&T to provide findings, including high level analysis of both strengths and areas for further development to CCRT
  - June 2024
  - Participants: E&T subcommittee
  - Input and Feedback provided to BHS

### 3. Coordinated Efforts/Enhanced Cross Threading

- a. Expanding membership of CCRT
  - Initial outreach efforts to increase representation on CCRT
    - SU
    - CYF (AMSA)
    - Consider other groups to outreach to as representatives on CCRT such as CBO's
- b. Groups to Present to CCRT to increase cross threading across the SOC
- c. Efforts to be ongoing throughout 2024