



CULTURAL COMPETENCE RESOURCE TEAM SUMMARY NOTES

August 4, 2023 | 10:00 AM – 11:30 AM | Zoom

In Attendance: Robert Cook (Heartland House), Valerie Prado (BHS-HCO), Shiva James (CCA), Edith Mohler (BHS), Jennifer Rusit (BHS-HCO), Rick Heller (UCSD), Wanjiru Golly (CCA), Sara Zare (TKC), Shadi Haddad (SYH), Angela Solom (BHS), Carlie Amacher (Pop. Health), Carmen Pat (UPAC), Melissa Penaflor (NAMI), Faeth Jackson (NAMI), Kacie Rodvill (NAMI), Brianna Ferreira (CHIP), Alisha Eftekhari (BHS), Piedad Garcia (BHS), Natanya Glezer (BHS), Charity White-Voth (BHS), Cynthia Robles (BHS), Dawn Hull (BHS)

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:00 AM by Natanya Glezer. 	
II. Review of June 2023 Summary Notes	<ul style="list-style-type: none"> No edits made. 	
III. Public Input	<ul style="list-style-type: none"> No public input. 	
IV. Chair’s Report (Piedad Garcia) <ul style="list-style-type: none"> BHS Updates Southern Region ESM CLAS Standard Program Review 	<p>HHSA/BHS Updates</p> <ul style="list-style-type: none"> BHS continue to implement the Behavioral Health reorganization; the focus of the reorganization is to align to levels of care i.e. Outpatient, Case Management/Crisis, Housing and Homeless, Residential/long term care and acute care and Prevention and Support Services. The largest unit in Behavioral Health Services consists of approximately 450 staff and is named Programs and Services it is overseen by Cecily Thornton-Stearns reorganization. <ul style="list-style-type: none"> ➤ Programs and Services unit works with approximately 300 programs. ➤ Brenda Sarabia is currently Acting Deputy Director for Housing and Homelessness. <p>CARE Court (Charity White-Voth)</p> <ul style="list-style-type: none"> CARE Court is in the process of filling positions and creating a communication engagement strategy. <p>Southern Region ESM</p> <ul style="list-style-type: none"> No updates. <p>CLAS Standard Program Review</p> <ul style="list-style-type: none"> Natanya has been working with the education and training committee and have been tasked with reviewing organization’s cultural competence plan. The most prevalent findings are that the LEs are complying with CLAS standards, to include diversity of staff, staff trainings as required and efforts to reach out to communities. Areas for further development include more specificity in the CC Plan. To complement the review BHS will be providing COR trainings to further support programs and services. 	



<p>V. Mobile Crisis Response Team Presentation (Megan Patrick Thompson, Breawna Lane, and Alisha Eftekhari)</p>	<ul style="list-style-type: none"> • Mobile Crisis Response Team PowerPoint presented. 	
<p>VI. Action Items</p> <ul style="list-style-type: none"> • Healthcare Disparities Discussion Update (Piedad Garcia) • Community Experience Partnership/Health Equity Index • Interdisciplinary Collaboration and Cultural Transformation Model (ICCTM) • FY 23-24 Goals discussion 	<ul style="list-style-type: none"> • The CEP/Health Equity Index presentation scheduled for October. • BHS Modernization • CalAIM Reform 	
<p>VII. FY 22-23 Presentations/Speakers</p>		<p>Action Item Dr. Garcia to contact: - The Office of Equity and Racial Justice – Andrew Strong, Director</p>
<p>VIII. Informational Items</p> <ul style="list-style-type: none"> • MHS Update (Danyte Mockus-Valenzuela) • CCRT Committees: <ul style="list-style-type: none"> ✓ Education & Training/Update on Annual Goals (Natanya Glezer) ✓ Children’s Update (Edith Mohler) <p>Cultural Competency Academy (CCA) – Academy for Professional Excellence (Shiva James)</p>	<p>MHSA Update</p> <ul style="list-style-type: none"> • No update. <p>Education & Training/Update on Annual Goals Update</p> <ul style="list-style-type: none"> • No update. <p>Children’s Update</p> <ul style="list-style-type: none"> • July is National Minority Mental Health Awareness month. • 14th Annual Early Childhood Mental Health Conference being held September 28th through the 30th. <p>Cultural Competency Academy (CCA) – Academy for Professional Excellence</p> <ul style="list-style-type: none"> • The academy has been awarded the CCA 5-year contract and currently working on planning an implementation for the contract. The CCA will be asking the Cultural Competence Resource Team for topic suggestions. 	
<p>IX. Announcements</p>	<p>Annual Cultural Competence Plan is now available in the technical resource library: https://www.sandiegocounty.gov/content/sdc/hhsa/programs/bhs/technical_resource_library.html</p>	

NEXT MEETING: September 1, 2023 | 10:00 AM – 11:30 AM | Zoom

Presentations

MCRT Presentation – (August) - Completed
Behavioral Health Equity Index – UCSD (October) - Confirmed
Population Health - Dr. Esposito (September) - Confirmed

FY 2022-2023 Goals

1. Implementation of Cultural Competence (CC) Plan – Completed
 - a. Review of 3 LE’s practices in implementing CLAS Standards in their programs (2 times/year)
 - Request CC plans from representative sample of LE including MH, SU, and different size LE
 - E&T workgroup to complete reviews of CC plans and provide overall feedback to CCRT
 - Including strengths and areas that need further development
 - Review/compare available data to determine how LE’s are meeting needs of community with respect to CC Plan
 - BHS to make recommendations for LE
 - Approximate Timeline:
 - Request CC plans in November 2022, review December 2022/January 2023, and present findings in February 2023; Request CC plans in March 2023, review April/May 2023, and present findings in June 2023. Completed August 2023
 - Provide input and feedback to BHS, including COR and QA, as well as Summary of Findings to Executive team (one pager) following each administration/review. CORs informed. COR Training scheduled on monitoring and feedback.
 2. Health Care Disparities
 - a. Community Experience Partnership (**Liz Miles**) – **October Meeting**
 - CCRT participation in community engagement focus groups
 - Participants: 1-2 members from E&T Workgroup to participate and provide updates to CCRT meeting as needed/available
 - b. Behavioral Health Equity Index (**Liz Miles**) – **October Meeting**
 - In partnership with the Data Science team, E&T workgroup will review selected dashboard metrics (including one MH and SU) to inform membership of regional and system disparities
 - Include dashboard to address intersection between law enforcement and mental health
 - E&T to provide findings, including high level analysis of both strengths and areas for further development to CCRT
 - January 2023 and June 2023
 - Participants: E&T subcommittee
 - Input and Feedback provided to BHS
 3. Coordinated Efforts/Enhanced Cross Threading – efforts in progress
 - a. Expanding membership of CCRT
 - Initial outreach efforts to increase representation on CCRT
 - MHCA
 - CYF (consider appoint BHPC/AMSA)
 - Council representation
 - Confirm current roster and representation on CCRT (**Completed**)
 - Consider other groups to outreach to as representatives on CCRT



- b. Groups to Present to CCRT
 - D&I (completed) Report provided
 - Office of Equity and Racial Justice
 - Community Development Liaison (Completed)
 - Fentanyl Campaign (Completed)
 - Office of Immigrant and Refugee Affairs (Completed)
- c. Efforts to be ongoing throughout FY 22-23