



CULTURAL COMPETENCE RESOURCE TEAM MINUTES

October 2, 2020 | 10:00 AM – 11:30 AM | WebEx

In Attendance: Ingrid Alvarez-Ron (NAMI), Elisa Barnett (TCSD), Martha Crowe (IPH), Martin Dare (BHS-PCE), Andrea Duron (AOA), Danielle Eguiza (AOA), Piedad Garcia (AOA), Amina Goth, Shadi Haddad (SYHC), Rick Heller (HSRC), Celeste Hunter (CASRC), Shiva Jaimes (RIHS), Robert Labelle, Nicole Le Fol (AOA), Rosa Ana Lozada (CYFC), Michelle Ly (UPAC), Nathaly Martinez (NAMI), Liz Miles (QI), Danyte Mockus-Valenzuela (PPU), Edith Mohler (CYF), Erick Mora (CASRC), Mohammed Osman, Evelyn Parada (UPAC), Ben Parmentier (BHS), Ezra Ramirez (QI), Nancy Rodriguez (ACM), Angie Solom (QI), Charity White-Voth (AOA).

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:03 AM by Charity White-Voth. 	
II. Approval of September 2020 Minutes	<ul style="list-style-type: none"> Minutes for September 2020 were moved and motioned for approval by Rosa Ana Lozada and Elisa Barnett with edits. 	Action Item: Review and add to Disparities Strategic Plan report discussion.
III. Review Action Items <ul style="list-style-type: none"> Discuss MHSA Next Steps as it relates to the community engagement campaign (Danyte Mockus-Valenzuela and Martha Crowe) 	<ul style="list-style-type: none"> Presented the MHSA Next Steps to the Advisory Board and have been meeting with members to review feedback and how to inform the upcoming annual update. The arching themes this year are looking at impacts of racial injustice, health disparities, and Covid-19. This year, MHSA will be holding two community listening sessions virtually (known as Forum). Focus groups: 9-10 groups with 12 individuals. Contact Martha Crowe if you would like to be engaged or are looking to be part of a focus group. 	Action Item: Send input form to CCRT.
IV. Chair's Report (Piedad Garcia and Charity White-Voth)	FY 20-21 Update <ul style="list-style-type: none"> Strategies for FY 20-21: <ul style="list-style-type: none"> ✓ Mindful of expenditures over the next three years Contractors will be increasing their MediCal FSP, by increasing access to care and continuity of care. Dr. Bergmann spoke to the fact that access is increasing, but there is still room for improvement to increase access of care and continuity of care. Will be making year-end adjustments to stay within budget. Covid-19 update <ul style="list-style-type: none"> BHS continues to partner with the City of San Diego, San Diego Housing Commission, along with several other agencies at the Convention Center. Slightly over 1,100 individuals at the Convention Center, which are working on demobilization. December 15th is the most recent date where individuals will be moved from the Convention Center to other housing opportunities. BHS continues to be on site and providing services. Public Health hotel continues to be in operation, with approximately 67 guests. Contractor is Telecare. Positive results from COVID-19 testing has increased. 	Action Item: Add Healthcare Disparities as an ongoing item of discussion.



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<p>V. Disparities Strat Plan Report FY 16-20</p>	<ul style="list-style-type: none"> Discussed under QI Updates. 	
<p>VI. MHSA Updates (Danyte Mockus-Valenzuela)</p>	<ul style="list-style-type: none"> Closed the 30-Day Public Comment Period and will be going forward with the 3-year plan, with feedback included to the Board of Supervisors. Nadia presented to the Advisory Board and there are some individual increases in programming but continue to monitor. 	
<p>VII. QI Updates (Liz Miles)</p>	<p>San Diego County BHS Disparities Dashboard</p> <ul style="list-style-type: none"> Disparities in the Community Service Gaps BHS Client Level Disparities <p>Disparities Methodologies (Report every 3 years) – Three main areas of mental health disparity to identify gaps:</p> <ol style="list-style-type: none"> Access: Timely access to treatment Service utilization and location of care: Receipt of quality, community-based treatment Recovery and improvement: MH recovery, reduced symptoms and goals met at discharge 	
<p>VIII. Committee Updates</p> <p>Education & Training (Nicole Le Fol)</p> <p>Children’s Update (Edith Mohler)</p> <p>RIHS Cultural Competency Academy (CCA) (Shiva James)</p>	<p>Education & Training</p> <ul style="list-style-type: none"> Workgroup discussed Disparities Report and the group was advised to provide additional feedback. County offering the following two promotional positions: Group Program Manager – Diversity and Inclusion Lead and Program Manager – Diversity and Inclusion Data Analytics Lead. Workgroup meets 2nd Friday of every month. <p>Children’s Update</p> <ul style="list-style-type: none"> Out and About San Diego temporary program being offered to children ages 5-25 years old, starting October 3rd through December. Program offers outside activities and open to all. Combined Councils meeting is scheduled October 12th and is focused on Transgender Health. CYF is meeting once a month to discuss Cultural Competence. <p>RIHS Cultural Competency Academy</p> <ul style="list-style-type: none"> Had first curriculum meeting for the e-Learning this fiscal year: Anti-Racism or Health Equity. Next meeting is scheduled October 15th to discuss curriculum recommendations and people are encouraged to contact Shiva for involvement. 	
<p>IX. CCRT Future Discussion</p>	<ul style="list-style-type: none"> No updates 	
<p>X. Announcements</p>	<ul style="list-style-type: none"> Ingrid Alvarez Ron announced Facebook Live event in Spanish on Wednesday, October 14th (Flyer sent via e-mail). 	



AGENDA ITEM	SUMMARY	ACTION
NEXT MEETING: November 6, 2020 10:00 AM - 11:30 AM WebEx		

Presentations

** No presentations currently scheduled

FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
 - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
 - ✓ Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.



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- ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

** = Recommendations from Strategic Planning/Focus Group