



## CULTURAL COMPETENCE RESOURCE TEAM MINUTES

November 6, 2020 | 10:00 AM – 11:30 AM | WebEx

**In Attendance:** Ingrid Alvarez-Ron (NAMI), Elisa Barnett (TCSD), Martin Dare (BHS-PCE), Dexter Egleston (CSH), Andrea Duron (AOA), Danielle Eguiza (AOA), Piedad Garcia (AOA), Amina Goth, Shadi Haddad (SYHC), Rick Heller (HSRC), Katherine Katsanis-Semel (MHA), Nicole Le Fol (AOA), Rosa Ana Lozada (CYFC), Michelle Ly (UPAC), Liz Miles (QI), Gina Mittal (JFS), Danyte Mockus-Valenzuela (PPU), Edith Mohler (CYF), Mohammed Osman, Evelyn Parada (UPAC), Mahvash Rad, Ezra Ramirez (QI), Adam Renteria (RIHS), Claire Riley (AOA), Angie Solom (QI), Ann Vilmenay (AOA), Charity White-Voth (AOA).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 10:00 AM by Piedad Garcia.</li> </ul>	
<b>II. Approval of October 2020 Minutes</b>	<ul style="list-style-type: none"> <li>Minutes for October 2020 were moved and motioned for approval by Elisa Barnett and Rosa Ana Lozada.</li> </ul>	
<b>III. Public Input</b>	<ul style="list-style-type: none"> <li>No public input.</li> </ul>	
<b>IV. Chair’s Report</b> (Piedad Garcia and Charity White-Voth)	<ul style="list-style-type: none"> <li>Public health isolation hotel – end of December</li> <li>BHS continues to provide services at the Convention Center – Demobilization to occur December 15<sup>th</sup></li> <li>Discussed Covid-19 vaccine and continuation of prevention</li> <li>\$5.4 million approved for Mobile Crisis Response Team</li> <li>Discussed Medicare and Federal funding.</li> </ul>	
<b>V. Action Items</b>	<ul style="list-style-type: none"> <li>MHSA Input Form is in the works and it will be emailed once available.</li> <li>Diversity and Inclusion: CCRT Workgroup members continue to have internal discussion regarding ongoing trainings.</li> </ul>	
<b>VI. Informational Items</b>	<p><b>MHSA Updates</b></p> <ul style="list-style-type: none"> <li>Fentanyl warning campaign posters</li> <li>Discussed increase on overdose deaths related to Fentanyl</li> </ul> <p><b>QI Updates</b></p> <ul style="list-style-type: none"> <li>QI working very diligently on incorporating all the feedback received.</li> <li>PCDSA will be distributed in the next weeks</li> <li>Request for feedback on pronouns sent via email to CCRT</li> <li>BHA/demographic form will be distributed</li> <li>Discussed survey results and EQRO</li> </ul> <p><b>Education &amp; Training</b></p> <ul style="list-style-type: none"> <li>CCRT Workgroup meets every second Friday and discuss Action Items.</li> <li>Discussed Hazard act</li> <li>Currently discussing accomplishments and goals.</li> </ul> <p><b>Children’s Update</b></p> <ul style="list-style-type: none"> <li>San Diego Out and About activities will continue until December 2020.</li> <li>Discussed CWS addressing racial equity issues.</li> </ul>	



	<p><b>RIHS Cultural Competency Academy Update</b></p> <ul style="list-style-type: none"> <li>• CCA Graduation scheduled for December 3<sup>rd</sup></li> <li>• Discussed CCA Executive Series</li> <li>• Discussed RIHS Cultural Competency Academy E-Learning: Improving racial health equity through anti-racism.</li> </ul>	
<b>VII. Announcements</b>	<ul style="list-style-type: none"> <li>• Announcements made.</li> </ul>	

**NEXT MEETING: December 4, 2020 10:00 AM - 11:30 AM | WebEx**

*Presentations*

*FY 2019-2020 Goals*

**Best Practice:**

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
  - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **\*\*Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.**
  - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **\*\*Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.**
  - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSa Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
  - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **\*\*Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.**
  - ✓ Review organizational CC Plans by Legal Entity.

**Program:**

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.



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- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- \*\*Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

**Policy:**

- Submit culturally responsive recommendations for the MHS A Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
  - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- \*\*Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

\*\* = Recommendations from Strategic Planning/Focus Group