



## CULTURAL COMPETENCE RESOURCE TEAM MINUTES

December 4, 2020 | 10:00 AM – 11:30 AM | WebEx

**In Attendance:** Awichu Akwanya, Elisa Barnett (TCSD), Elizabeth Daus (JFS), Dexter Egleston (CSH), Andrea Duron (AOA), Piedad Garcia (AOA), Amina Goth, Shadi Haddad (SYHC), Rick Heller (HSRC), Celeste Hunter (CASRC), Shiva James (CCA), Rosa Ana Lozada (CYFC), Michelle Ly (UPAC), Liz Miles (QI), Gina Mittal (JFS), Danyte Mockus-Valenzuela (PPU), Edith Mohler (CYF), Erick Mora (CASRC), Mohammed Osman (UWEAST), Kimberly Pettiford, Mahvash Rad, Ezra Ramirez (QI), Claire Riley (AOA), Nancy Rodriguez (ACM), Ann Vilmenay (AOA), Sen Walker, Charity White-Voth (AOA).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 10:00 AM by Piedad Garcia.</li> </ul>	
<b>II. Approval of November 2020 Minutes</b>	<ul style="list-style-type: none"> <li>Minutes for November 2020 were moved and motioned for approval by Celeste Hunter and Elisa Barnett.</li> </ul>	
<b>III. Public Input</b>	<ul style="list-style-type: none"> <li>No public input</li> </ul>	
<b>IV. Chair’s Report</b> (Piedad Garcia and Charity White-Voth)	<p><b>Covid-19 Updates</b></p> <ul style="list-style-type: none"> <li>Dr. Garcia discussed: <ul style="list-style-type: none"> <li>✓ Black Lives Matter</li> <li>✓ Covid-19 Vaccines</li> <li>✓ Racial Injustice, systemic injustice, and racism</li> </ul> </li> <li>Oceanside Mobile Crisis Response Team will be opening soon; anticipate the RFP (Request for Proposal) in July 2021.</li> <li>Currently implementing Paradise Valley Hospital Crisis Stabilization unit in the South Region.</li> <li>Moving forward with reprocurring contracts that were scheduled to end last year but were extended due to Covid-19.</li> <li>Discussed RFPs for clubhouses, outpatient clinics, Assisted Outpatient Treatment, and ACT programs.</li> </ul> <p><b>Cultural Competency Academy Capstone</b></p> <ul style="list-style-type: none"> <li>Dr. Bergmann provided opening remarks, followed by Dr. Garcia.</li> <li>Dr. Shi is an Indigenous black female with New Alternatives.</li> <li>Presentations are posted on the CCA web page on the RIHS website.</li> <li>On behalf of CCRT, submitted recommendations for pronouns to Executive Team along with preference incorporating the use of terms “black” and “African American” in reporting data.</li> </ul>	



AGENDA ITEM	SUMMARY	ACTION
<p><b>V. Action Items</b></p> <ul style="list-style-type: none"> <li>MHSA Input Form</li> <li>Healthcare Disparities discussion (Strategic Plan FY 16-20)</li> </ul>	<ul style="list-style-type: none"> <li>Rosa Ana Lozada provided an update on the following: <ul style="list-style-type: none"> <li>✓ Terms of work/resources</li> <li>✓ Child Welfare effort with the Director of Child Welfare.</li> <li>✓ New Sector that has been developed and approved by the Board of Supervisors.</li> </ul> </li> <li>MHSA Input Form has been distributed to the CCRT team via email and requesting feedback. <ul style="list-style-type: none"> <li>✓ Discussed IPH and the request for help with different focus groups participants.</li> </ul> </li> </ul> <p><b>Healthcare Disparities Update</b></p> <ul style="list-style-type: none"> <li>BHS is working with a consultant to define a framework for cultural responsiveness across Behavioral Health Services.</li> </ul>	<p><b>Action Item:</b> Follow up with Youth Sector and to better inform the CCRT.</p> <p>Intervention in the community – Dr. Garcia challenges the CCRT to share the Community Engagement feedback form to outside individuals.</p>
<p><b>VI. Informational Items</b></p> <ul style="list-style-type: none"> <li>MHSA Updates (Danyte Mockus-Valenzuela)</li> <li>QI Updates (Ezra Ramirez)</li> <li>CCRT Committees <ul style="list-style-type: none"> <li>- <i>Education &amp; Training</i> (Charity White-Voth)</li> <li>- <i>Children’s Update</i> (Edith Mohler)</li> <li>- <i>RIHS Cultural Competency Academy</i> (CCA) (Shiva James)</li> </ul> </li> </ul>	<p><b>MHSA update</b></p> <ul style="list-style-type: none"> <li>Discussed IPH and the request for help with different focus groups participants.</li> <li>Families and Youth Community Listening Session will be held on Saturday December 12 at 11am</li> </ul> <p><b>QI update</b></p> <ul style="list-style-type: none"> <li>Annual Mental Health external quality review – January 5<sup>th</sup>-7<sup>th</sup>.</li> <li>Cultural Competence Session - Information to follow</li> </ul> <p><b>Education &amp; Training Update</b></p> <ul style="list-style-type: none"> <li>CLAS Standards</li> <li>Mental Health Service Act analysis</li> </ul> <p><b>Children’s Update</b></p> <ul style="list-style-type: none"> <li>CYF is working on scheduling a meeting with Child Welfare Services leadership.</li> <li>Discussed Board Letter proposal</li> <li>CYF Council meeting for December is Dark.</li> </ul> <p><b>RIHS Cultural Competency Academy update</b></p> <ul style="list-style-type: none"> <li>RIHS and CCA had their Cultural Competence Academy Capstone graduation on December 3<sup>rd</sup> – Dr. Bergman and Dr. Garcia presented.</li> <li>Presentation will be distributed to the CCRT Team.</li> </ul>	
<p><b>VII. Announcements</b></p>	<ul style="list-style-type: none"> <li>Announcements made.</li> </ul>	

**NEXT MEETING: JANUARY MEETING GOING DARK**

*Presentations*



**FY 2019-2020 Goals**

**Best Practice:**

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
  - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **\*\***Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
  - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **\*\***Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
  - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
  - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **\*\***Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
  - ✓ Review organizational CC Plans by Legal Entity.

**Program:**

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **\*\***Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

**Policy:**

- Submit culturally responsive recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
  - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **\*\***Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

**\*\* = Recommendations from Strategic Planning/Focus Group**