



### **CULTURAL COMPETENCE RESOURCE TEAM MINUTES**

*September 6, 2019 | 10:00 am – 11:30 am | Academy for Professional Excellence:  
6367 Alvarado Court, San Diego - Training Room 105*

**In Attendance:** Awichu Akwanya (UWEA), Elisa Barnett (TCSD), Martin Dare (MHSA-PPU), Nora David (AOA), Yen Du (UPAC), Andrea Duron (AOA), Danielle Eguiza (AOA), Liz Gambini (RII), Piedad Garcia (AOA), Winona Garcia (SOT), Rick Heller (HSRC), Celeste Hunter (CASRC), Nicole LeFol (TKC), Rosa Ana Lozada (CFYC), Minola Clark Manson (RIHS), Marcus McGuire (RII), Liz Miles (QIPIT), Danyte Mockus-Valenzuela (MHSA-PPU), Vanessa Pineda (JGFS), Kimberly Pettiford (PEI), Ezra Ramirez (QIPIT), Jennifer Santos (BHS), Angela Solom (QI), Sten Walker (NAMI), Charity White-Voth (AOA).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Called to order at 10:02 am by Piedad Garcia.</li> </ul>	
<b>II. Approval of August 2019 Minutes</b>	<ul style="list-style-type: none"> <li>Minutes for August 2019 were moved and motioned for approval as written by Minola Clark Manson and Celeste Hunter.</li> </ul>	<p><b>Action Item:</b> Add Minola Clark Manson to August's attendance.</p>
<b>III. Chair's Report</b> (Piedad Garcia and Charity White-Voth)	<ul style="list-style-type: none"> <li>Structure changes/hiring staff within AOA.</li> <li>Charity White-Voth has been promoted to Assistant Medical Services Administrator (AMSA).</li> <li>Changes in the Housing Team; <ul style="list-style-type: none"> <li>✓ Received over 115 million dollars over the next 3 years for No Place Like Home (NPLH) to be able to match persons with serious mental illness across the County with support of Housing. Many county directors did not agree, as it was taken from other funding amounts.</li> <li>✓ 500 people with serious mental illness will be housed in support of housing over the next 3 years, Piedad Garcia had to increase her Housing team to manage all the increasing programs.</li> <li>✓ Jason Miller has been promoted to Administrative Analyst III in the Housing team. Jason came to Adult and Older Adult System of Care as an Administrative Analyst I.</li> <li>✓ Jason Miller and both AMSA's will be reporting directly to Piedad Garcia. AOA's Behavioral Health Program Coordinators (BHPC's) will be split between both AMSA's, giving Piedad more flexibility and availability to focus more in the system of care needs and regional needs.</li> </ul> </li> <li>Received additional 4 RFP's; 2 RFP's for this fiscal year and 2 for the next. One of the positions is for a Behavioral Program Manager.</li> <li>At the direction of the Board of Supervisors, BHS have to address and mitigate the issues, particularly as it relates to the downsizing of acute care beds at Palomar, acute care beds at Tri-City hospital, and thus the Board office directed AOA to develop strategies to address the short falls of acute care beds.</li> <li>In the last four months, Piedad has been working with Luke, Aurora and Yael addressing increasing the Palomar crisis stabilization unit beds, amending their contract with additional two recliners, increasing care coordination and increasing proving flex funds for short-term shelters for those that are homeless.</li> </ul>	<p><b>Action Item:</b> Law prevention questions to Yael and Edith.</p>



	<ul style="list-style-type: none"> <li>• BHS will also be developing approximately 4 additional recliners or beds at the Emergency Department at Palomar Hospital.</li> <li>• BHS will be replacing those 16 beds as Palomar begins to work on ligature issues that needs to get fixed for patients' safety.</li> <li>• The Non- Law Enforcement crisis mobile team will not go through 911. <ul style="list-style-type: none"> <li>✓ 911 releases Law-Enforcement or PERT.</li> <li>✓ 50% of the PERT calls do not need a Law-Enforcement response.</li> </ul> </li> <li>• PERT will also be initiated at the North County.</li> <li>• BHS will be discussing the plan as to how the calls will come in and how public notification needs to be done for the North County.</li> <li>• BHS is working with Law Enforcement regarding Children and Youth school developments, in increasing safety and training in preventing violence.</li> <li>• BHS is also exploring a different model for the North Coastal Region, which closed a year ago in Tri-City.</li> <li>• It's anticipated that each region will have a crisis stabilization unit.</li> <li>• The plan for UCSD Hospital is to be rebuilt in the next two years.</li> <li>• BHS is developing the BHS Ops plan process. Looking at the following: <ul style="list-style-type: none"> <li>✓ What programs are going to be right-sized</li> <li>✓ What programs are going to be enhanced</li> <li>✓ What are the opportunities</li> </ul> </li> <li>• Helen Robbin-Meyer have committed funding for these endeavors.</li> </ul>	
<p><b>IV. MHSA Updates</b> (Danyte Mockus-Valenzuela)</p>	<ul style="list-style-type: none"> <li>• Public comments for 30-day period, which closed by holding a public hearing during the Behavioral Health Advisory Board meeting.</li> <li>• MHSA did not receive any public input during the BHAB meeting, but over the 30-day period they did receive 41 separate comments.</li> <li>• Many of the public comments were for support of the CREST Mobile program, which is one of the innovation programs that Dr. Piedad Garcia's unit monitors.</li> <li>• The 3-year expenditure plan has already begun.</li> <li>• Planning for community engagement activities are beginning. MHSA's plan this year is to host 6 regional forums, one in each region, as well as several focus groups. Planning for end of October, beginning of November.</li> <li>• 2019 Recovery Happens event is scheduled for Saturday, September 14<sup>th</sup> at Waterfront Park.</li> <li>• The Board of Supervisors (BOS) are accepting and adopting the updated strategic plan for the prevention of the Opioid and Prescription of Drug Misuse.</li> <li>• Behavioral Health Services and Public Health Services jointly submitted a grant to the CDC.</li> <li>• HHSA Agency announced that 900 Million dollars was awarded across almost all 50 states for the CDC Data Actions Surveillance and Prevention grant opportunity around the Opioid Overdose Prevention.</li> <li>• The County of San Diego was awarded 6.6 million dollars to work on overdose hot spots in areas of needs. MHSA will be working directly with Public Health to address issues.</li> </ul>	<p><b>Action Item:</b> Update on grant in January.</p> <p>Provide at the September CCRT meeting the 2018 MHSA Annual Update.</p>



<p><b>V. QI Updates</b> (Liz Miles)</p>	<ul style="list-style-type: none"> <li>• The Quality Improvement team has been asking for every legal entity's cultural competence plan since 2013. QI has not requested since but planning on redoing the same process.</li> <li>• Liz Miles proposed that the CCRT Workgroup would review the plans and provide individual feedback.</li> <li>• Liz discussed the Cultural and Linguistic Competence Policy Assessment 2019 report (handouts distributed) <ul style="list-style-type: none"> <li>✓ Recommendation is for each County to develop at least 8 statewide mental health disparity reductions.</li> </ul> </li> <li>• Quality Improvement (QI) has asked the assistance of the CCRT Education and Training Subcommittee to help in the review of all the Cultural Competence Plans received for each of the contracted legal entities.</li> <li>• Refugee Report (handouts distributed) <ul style="list-style-type: none"> <li>✓ Request from the August CCRT meeting</li> <li>✓ Last Fiscal year, there were only 171 unique individuals with Refugee Medi-Cal Aid Codes.</li> <li>✓ 156 of the 171 individuals received Outpatient/Fee Service Outpatient service.</li> <li>✓ 46 of the individuals were Youth under 18 and 125 were adults, over the age of 18.</li> <li>✓ 81% of clients live independently.</li> <li>✓ Arabic is the most common primary language at 42%.</li> </ul> </li> <li>• Mental Health Program-Level results report (handouts distributed) <ul style="list-style-type: none"> <li>✓ Report will be distributed to all the COR's</li> </ul> </li> </ul>	
<p><b>VI. Committee Updates</b></p> <p><b>Education &amp; Training</b> (Charity White-Voth)</p> <p><b>Children's Update</b> (Piedad Garcia on behalf of Edith Mohler)</p>	<p><b>Education &amp; Training:</b></p> <ul style="list-style-type: none"> <li>• Rolling 18-19 accomplishments and looking into 19-20 Goals; <ul style="list-style-type: none"> <li>✓ How do we inform the general system of care, outside the county, as to what's occurring in CCRT.</li> <li>✓ Have accomplishments updates in January</li> </ul> </li> <li>• Roles of CORs and supporting Cultural Competence <ul style="list-style-type: none"> <li>✓ Jennifer will lead presentation to the COR group</li> </ul> </li> </ul> <p><b>Children's Update:</b></p> <ul style="list-style-type: none"> <li>• The CYF Council has held three Strategic Planning meetings: <ul style="list-style-type: none"> <li>✓ May 13, 2019 focused on Assessment of Psychiatric care in San Diego County.</li> <li>✓ June 10, 2019 focused on CYF System of Care intersection with the Justice system/School Threats.</li> <li>✓ August 12, 2019 focused on Addressing School Based Crisis/Threat.</li> </ul> </li> <li>• The attendees participated in facilitated group discussions and provided recommendations on strengths, gaps, Innovation, and next steps.</li> <li>• CYF staff is working on consolidating recommendations into one report that will be ready in about a month and that we can send to you (once Dr. Bergmann approves) should you want to share it with the CCRT.</li> </ul>	
<p><b>VII. CCRT Future Discussion</b></p>	<ul style="list-style-type: none"> <li>• Justice Involved Population Data Review (November)</li> </ul>	



<b>VIII. Announcements</b>	<ul style="list-style-type: none"> <li>• Binational Mental Health Symposium Conference scheduled for October 10<sup>th</sup> at SDSU Imperial Valley Campus in Calexico, CA. Focus is about migrants and their mental health.</li> <li>• San Diego Symposium “Alcanzando Nuevos Caminos” scheduled for November 15<sup>th</sup> at SDSU Campus.</li> <li>• LGBT Center Final calls for strategic planning process scheduled for September 19<sup>th</sup>.</li> <li>• San Diego Planning Group: City of San Diego Housing Element Workshops (Flyer to be distributed).</li> </ul>	
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**NEXT MEETING: October 4, 2019 10:00 AM - 11:30 AM | Academy for Professional Excellence:  
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Hot Topics

***“Cultural Competence” vs “Cultural Affirmation” vs “Cultural Humility” vs “Cultural Responsiveness”***

***County priorities related to System of Care***

***How can the CCRT support efforts regarding system integration***

***Expectation vs. practice***

Presentations