



CULTURAL COMPETENCE RESOURCE TEAM DRAFT MINUTES

February 5, 2021 | 10:00 AM – 11:30 AM | WebEx

In Attendance: Awichu Akwanya (), Ingrid Alvarez-Ron (NAMI), Elisa Barnett (TCSD), Juan Camarena (), Fran Cooper (), Marin Dare (BHA-PCE), Elizabeth Daut (JFS), Andrea Duron (BHS-AOA), Dexter Egleston (CSH), Violeta Flores (), Piedad Garcia (BHS-AOA), Shadi Haddad (SYHC), Rick Heller (HSRC), Celeste Hunter (CASRC), Shiva James (CCA), Robert LaBelle (), Nicole Le Fol (BHS-AOA), Rosa Ana Lozada (CYFC), Danyte Mockus-Valenzuela (PPU), Edith Mohler (CYF), Erick Mora (CASRC), Fardosa Osman (UWEAST), Shane Padamada (), Evelyn Parada (UPAC), Vanessa Pineda (), Ezra Ramirez (QI), Adam Renteria (), Claire Riley (AOA), Nancy Rodriguez (ACM), J. Rusit (), Angela Solom (BHS-QI), Ann Vilmenay (BHS-AOA), Charity White-Voth (BHS-AOA).

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:00 AM by Piedad Garcia. 	
II. Approval of December 2020 Minutes	<ul style="list-style-type: none"> Minutes for December 2020 were moved and motioned for approval. 	<p>Action Item: Change language to: Dr. Xi identified herself as an Indigenous black female.</p> <p>Change Dr. Shi to Dr. Xi</p>
III. Public Input	<ul style="list-style-type: none"> No public input. 	
IV. Chair's Report (Piedad Garcia)	<p>Covid-19 Updates</p> <ul style="list-style-type: none"> Dr. Garcia discussed: <ul style="list-style-type: none"> ✓ Covid-19 Vaccines ✓ Population being vaccinated Oceanside Mobile Crisis Response Team will be opening soon; anticipate the RFP (Request for Proposal) in July 2021. Currently implementing Paradise Valley Hospital Crisis Stabilization unit in the South Region. Discussed RFPs for clubhouses, outpatient clinics, Assisted Outpatient Treatment, and ACT programs. 	
V. Action Items	<p>MHSA Input Form</p> <ul style="list-style-type: none"> Item can be removed as an action item MHSA contractors for Public Health created a form during the community engagement activities, also available at the MHSA website. Year-Round MHSA Dropbox <p>Healthcare Disparities Update</p> <ul style="list-style-type: none"> Met with the new Behavioral Health Services consultant – Reggie Caldwell Mr. Caldwell is working with BHS representatives on developing a strategy around addressing systemic racism, bias and implicit bias in our workforce and how does it affect the work that BHS does with both contractors and county operations. 	<p>Action Item: Provide a summary or factsheet regarding the recommendations from BHS consultant.</p> <p>At some point in 2021, CCRT will have a County representative present on Power BI.</p>



	<ul style="list-style-type: none"> • Dr. Garcia and Ms. White-Voth provided Mr. Caldwell with an overview of the history of the CCRT, discussed CLAS Standards and trainings BHS has developed that have been implemented in other areas of the agencies. • Discussed document titled “Progress towards reducing disparities in mental health services” – 65 pages in length • Dr. E and UCSD are working with BHS to deconstruct and reconstruct the Health Disparities document. • Discussed Population Health and Covid-19 vaccines. 	
<p>VI. Informational Items</p> <ul style="list-style-type: none"> • MHSA Updates (Danyte Mockus-Valenzuela) • QI Updates (Ezra Ramirez) • CCRT Committees <ul style="list-style-type: none"> ✓ Education & Training (Charity White-Voth) ✓ Children’s Update (Edith Mohler) ✓ RIHS Cultural Competency Academy (CCA) (Shiva James) 	<p>MHSA update</p> <ul style="list-style-type: none"> • Discussed vaccination messaging. • Mask your face, not your feelings campaign • Continue to be on the 1A Phase for vaccination • County’s Coronavirus website <p>QI Updates</p> <ul style="list-style-type: none"> • Annual Mental Health External Quality Review event happened last month. • Currently preparing for the DMC-ODS External Quality Review (EQR). <p>Children’s Update</p> <ul style="list-style-type: none"> • Critical Issues in Child and Adolescent Mental Health (CICAMH) Conference on Friday, March 19, 2021 – Flyer to be distributed via email. • CYF is doing the following to operationalize efforts for diversity and equality: <ul style="list-style-type: none"> ✓ Ensure there a diverse panel during all interview processes for employment. • Next CYF Council meeting is scheduled for Monday, February 8th. <p>Education & Training Update</p> <ul style="list-style-type: none"> • CCRT Recommendations update were emailed by Ms. Le Fol – requesting feedback • CCRT Workgroup meeting is being rescheduled due to a meeting conflict – new date is TBD. <p>RIHS Cultural Competency Academy</p> <ul style="list-style-type: none"> • RIHS is offering two sessions of the cultural competency academy designed for executives of behavioral health providers with training and culturally responsive leadership practices. 	
<p>VII. Announcements</p>	<ul style="list-style-type: none"> • No announcements. 	

NEXT MEETING: March 5, 2021 | 10:00 AM - 11:30 AM | WebEx

Presentations



FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
 - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
 - ✓ Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
 - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

** = Recommendations from Strategic Planning/Focus Group