



## CULTURAL COMPETENCE RESOURCE TEAM MINUTES

April 9, 2021 | 10:00 AM – 11:30 AM | WebEx

**In Attendance:** Brian Bauers, Andrea Duron (BHS-AOA), Debbie Fountain (CSH), Shadi Haddad (SYHC), Rick Heller (HSRC), Celeste Hunter (CASRC), Shiva James (CCA), Nathaly Martinez (NAMI), Edith Mohler (CYF), Erick Mora (CASRC), Evelyn Parada (UPAC), Vanessa Pineda (), Mahvash Alami Rad (SOT), Ezra Ramirez (BHS-QI PIT), Nancy Rodriguez (BHS-SBCM), Angela Solom (BHS-QI), Sten Walker (NAMI), Charity White-Voth (BHS-AOA).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 10:00 AM by Charity White-Voth.</li> </ul>	
<b>II. Approval of March 2021 Minutes</b>	<ul style="list-style-type: none"> <li>Minutes for February were moved and motioned for approval by Vanessa Pineda and Celeste Hunter.</li> </ul>	
<b>III. Public Input</b>	<ul style="list-style-type: none"> <li>No public input.</li> </ul>	
<b>IV. Chair's Report</b> (Charity White-Voth)	<ul style="list-style-type: none"> <li>Marathon Board Meeting <ul style="list-style-type: none"> <li>✓ New work is being introduced by the Board of Supervisors related to equity.</li> </ul> </li> <li>Continuum of Care <ul style="list-style-type: none"> <li>✓ Paradise Valley Crisis Stabilization unit will be having a soft launch within the next few months.</li> <li>✓ Exodus Crisis Stabilization unit is in process and services are expected to begin July/August 2021.</li> <li>✓ Mobile Crisis Response Team services to begin after June 2021.</li> <li>✓ On March 25th, the Convention Center was demobilized for Covid patients and turned quickly for unaccompanied asylee minors.</li> <li>✓ Public Health – Hotels continue to be open for Covid positive asylees and the general public.</li> </ul> </li> </ul>	<p><b>Action Item</b></p> <p>Follow up on Inclusive Contracting Strategies and HHSA Linguistic Diversity Plan document</p>
<b>V. Action Items</b>	<ul style="list-style-type: none"> <li>Healthcare Disparities Discussion Update (Piedad Garcia)</li> <li>Consultant Recommendations</li> <li>CYF Council on Healthcare Disparities (Rosa Ana Lozada)</li> </ul>	<ul style="list-style-type: none"> <li>CYF Council on Healthcare Disparities will be presented during the May meeting.</li> <li>Consultant Recommendations were sent to the CCRT. <ul style="list-style-type: none"> <li>✓ Charity discussed a few of the recommendations.</li> </ul> </li> <li>Healthcare Disparities Discussion is an ongoing discussion.</li> <li>A DNI representative has been invited to present, as well as Andrew Strong who is the new Director at the Office of Racial equity.</li> </ul>



<p><b>VI. Informational Items</b></p> <ul style="list-style-type: none"> <li>• MHSA Updates (Danyte Mockus-Valenzuela)</li> <li>• QI Updates (Liz Miles)</li> <li>• CCRT Committees <ul style="list-style-type: none"> <li>• Education &amp; Training (Charity White-Voth)</li> <li>• Children’s Update (Edith Mohler)</li> <li>• RIHS Cultural Competency Academy (CCA) (Shiva James)</li> </ul> </li> </ul>	<p><b>MHSA Update</b></p> <ul style="list-style-type: none"> <li>• May Is Mental Health Month</li> <li>• DEA Take Back event</li> </ul> <p><b>QI Update</b></p> <ul style="list-style-type: none"> <li>• State Audits final report draft has been received. <ul style="list-style-type: none"> <li>✓ Discussed recommendations</li> </ul> </li> </ul> <p><b>Education &amp; Training Update</b></p> <ul style="list-style-type: none"> <li>• Meeting scheduled 4/9/21 to discuss Goals and Accomplishments.</li> </ul> <p><b>Children’s Update</b></p> <ul style="list-style-type: none"> <li>• Rosa Ana Lozada provided a CCRT update at the March 8, 2021 CYF Council and asked meeting attendees for their personal commitment to Cultural Competence.</li> <li>• Sten Walker from the NAMI San Diego CYF Liaison provided details on the Youth Mental Health Well-Being Virtual Gathering scheduled for May 7, 2021. More information can be found at: <a href="https://cyfliaison.namisandiego.org/may-2021/">https://cyfliaison.namisandiego.org/may-2021/</a></li> </ul> <p><b>RIHS Cultural Competency Academy Update</b></p> <ul style="list-style-type: none"> <li>• Antiracism eLearning content – reviewed with input from RIHS.</li> <li>• Cultural Boosters – open to all CCA graduates and participants.</li> </ul>	
<p><b>VII. Announcements</b></p>	<ul style="list-style-type: none"> <li>• No announcements made.</li> </ul>	

**NEXT MEETING: May 7, 2021 | 10:00 AM - 11:30 AM | WebEx**

**Presentations**

**FY 2019-2020 Goals**

**Best Practice:**

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
  - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **\*\*Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.**
  - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.



- **\*\*Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.**
  - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSa Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
  - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **\*\*Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.**
  - ✓ Review organizational CC Plans by Legal Entity.

**Program:**

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **\*\*Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.**

**Policy:**

- Submit culturally responsive recommendations for the MHSa Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
  - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **\*\*Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.**

**\*\* = Recommendations from Strategic Planning/Focus Group**