



CULTURAL COMPETENCE RESOURCE TEAM SUMMARY NOTES

May 7, 2021 | 10:00 AM – 11:30 AM | WebEx

In Attendance: Ingrid Alvarez-Ron (NAMI), Elisa Barnett (SDLGBT), Ginger Bial (RCH), Andrea Duron (BHS-AOA), Elizabeth Duaz (), Ricardo Flores (LISC), Debbie Fountain (CSH), Piedad Garcia (BHS-AOA), Shadi Haddad (SYHC), Rick Heller (UCSD), Matthew Hoeg (CSA), Celeste Hunter (CASRC), Shiva Jaimes (CCA), Nicole Le Fol (BHS-AOA), Rosa Ana Lozada (CYFC), Michelle Ly (UPAC), Nathaly Martinez (NAMI), Bernie Miles (CSH), Liz Miles (BHS-QI), Edith Mohler (CYF), Melanie Morones (BOB), Fardosa Osman (UWEAST), Shane Padamada (SOCE), Evelyn Parada (UPAC), Kimberly Pettiford (BHS-PCE), Aisha Pope (CFC), Mahvash Alami Rad (SOT), Ezra Ramirez (BHS-QI), Adam Renteria (), Claire Riley (BHS-AOA), Simonne Ruff (CSH), Jennifer Rusit (BHS-CDO), Angela Solom (BHS-QI), Ann Vilmenay (BHS-AOA), Peter Wang (CSH), Sara Zare (BHS).

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:00 AM by Piedad Garcia. 	
II. 5-Year BH Strategic Housing Plan Input Session (Simonne Ruff and Debbie Fountain, CSH) BHS Housing Plan Input Form: https://forms.office.com/r/U15AY9gbUC	Behavioral Health Services 5-Year BH Strategic Housing Plan Input Session presentation <ul style="list-style-type: none"> See PowerPoint attached. BHS Housing Plan Input Form: https://forms.office.com/r/U15AY9gbUC <ul style="list-style-type: none"> Utilize link to provide additional input 	
III. Approval of April 2021 Minutes	<ul style="list-style-type: none"> Minutes for April were moved and motioned for approval by Rosa Ana Lozada and Celeste Hunter. 	
IV. Birth of Brilliance (Rosa Ana Lozada)	Children System of Care Council/CCRT Update: Birth of Brilliance presentation <ul style="list-style-type: none"> See PowerPoint attached. Introduction to Co-Chairs/Tri-Chairs: <ul style="list-style-type: none"> Melanie Morones, MFT: mmorones@sdyouthservices.org Aisha Pope, LCSW: apope@centerforchildren.org Virginia “Ginger” Bial, LCSW: vbial@rchsd.org Precious Jackson-Hubbard 	
V. Public Input	<ul style="list-style-type: none"> No public input. 	
VI. Chair’s Report (Piedad Garcia)	<ul style="list-style-type: none"> No Chair’s Report. 	
VII. Action Items	<ul style="list-style-type: none"> No Action Items updates. 	
<ul style="list-style-type: none"> Healthcare Disparities Discussion Update (Piedad Garcia) Consultant Recommendations 		



<p>VIII. Informational Items</p> <ul style="list-style-type: none"> • MHSA Updates (KIMBERLY) • QI Updates (Liz Miles) • CCRT Committees <ul style="list-style-type: none"> ✓ Education & Training (Charity White-Voth) ✓ Children’s Update (Edith Mohler) ✓ RIHS Cultural Competency Academy (CCA) (Shiva James) 	<p>MHSA Update</p> <ul style="list-style-type: none"> • Mental Health Awareness month • Contractor is currently working on community engagement report. • Will post and make a public notice when report is available. <p>QI Update</p> <ul style="list-style-type: none"> • No updates due to time. <p>Education & Training Update</p> <ul style="list-style-type: none"> • Finalizing FY 20-21 goals. <p>Children’s Update</p> <ul style="list-style-type: none"> • 7th Annual Youth Mental Health Well-Being Virtual Gathering, Resource Fair - May 7, 2021 <p>RIHS Cultural Competency Academy Update</p> <ul style="list-style-type: none"> • No updates due to time. 	
<p>IX. Announcements</p>	<ul style="list-style-type: none"> • No announcements made. 	

NEXT MEETING: JUNE 7, 2021 | 10:00 AM - 11:30 AM | WebEx

Presentations

FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.



- ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- **Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
 - ✓ Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHSB Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
 - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

** = Recommendations from Strategic Planning/Focus Group