



## CULTURAL COMPETENCE RESOURCE TEAM SUMMARY NOTES

June 4, 2021 | 10:00 AM – 11:30 AM | WebEx

**In Attendance:** Ingrid Alvarez-Ron (NAMI), Elisa Barnett (SDLGBT), Juan Camarena, Martin Dare (BHS-PCE), Andrea Duron (BHS-AOA), Piedad Garcia (BHS-AOA), Rick Heller (UCSD), Celeste Hunter (CASRC), Rosa Ana Lozada (CYFC), Michelle Ly (UPAC), Edith Mohler (CYF), Erick Mora (CASRC), Fardosa Osman (UWEAST), Ezra Ramirez (BHS-QI), Adam Renteria (RIHS), Claire Riley (BHS-AOA), Jennifer Rusit (BHS-CDO), Angela Solom (BHS-QI), Mercedes Webber (RII), Charity White-Voth (BHS-AOA).

AGENDA ITEM	SUMMARY	ACTION
<b>I. Welcome and Introductions</b>	<ul style="list-style-type: none"> <li>Meeting called to order at 10:00 AM by Piedad Garcia.</li> </ul>	
<b>II. Approval of May 2021 Minutes</b>	<ul style="list-style-type: none"> <li>No edits made.</li> </ul>	
<b>III. Public Input</b>	<ul style="list-style-type: none"> <li>No public input</li> </ul>	
<b>IV. Chair's Report</b> (Piedad Garcia)	<ul style="list-style-type: none"> <li>Adult System of Care staff has worked during Covid-19 and acknowledges the work done.</li> <li>MCRT Pilot has been going since January 2021 through Exodus, which has been successful.</li> <li>North Coastal MCRT will expand to 24-hour services, effective sometime in July 2021.</li> <li>BHS has been working with Law Enforcement for the past year to develop the eligibility criteria for dispatch at 911 to redirect calls to MCRT.</li> <li>BHS now has a contract with a healthcare Corporation.</li> <li>First time in San Diego, there will now be a non-law enforcement clinical team.</li> <li>Homeless Outreach workers request for proposal – public information has not been posted.</li> <li>Community Harm Reduction team.</li> <li>The Board letter will be approved by the Board of Supervisors on June 8<sup>th</sup>. <ul style="list-style-type: none"> <li>✓ Behavioral Health Services will receive approximately \$ 5 million for homeless services.</li> <li>✓ \$ 30 million for Children to be used for Behavioral Health Services</li> <li>✓ Some dedicated funding for LGBTQ, particularly around homeless services, treatment, and in Housing.</li> </ul> </li> <li>Requests for Proposals were extended for one year, due to the pandemic.</li> </ul>	<p><b>Action Item</b> Invite Dr. Nicole Esposito to present on Population Health.</p>



<p><b>V. Action Items</b></p> <ul style="list-style-type: none"> <li>Healthcare Disparities Discussion Update (Piedad Garcia)</li> <li>Consultant Recommendations</li> </ul>	<ul style="list-style-type: none"> <li>Presentations for July, September, October, November:             <ul style="list-style-type: none"> <li>✓ Consultant Recommendations Presentation with Goal Updates for FY 21-22 – Dr. Garcia and Charity - July</li> <li>✓ Population Health - Dr. E., Yael, and Dr. Garcia – September</li> <li>✓ Over-representation of A-A in system of care – Dr. Garcia and QI (what we are doing in BHS to address) - November</li> <li>✓ RIHS presentation on CC Leadership Training – Adam Renteria and Co. – December</li> </ul> </li> <li>CCRT Input and Feedback related to BHS ARPA funding:             <ul style="list-style-type: none"> <li>✓ Housing dedicated for Older Adults.</li> <li>✓ Student stipends to support workforce pipeline.</li> <li>✓ Incentives for contractors to recruit and retain staff.</li> <li>✓ Services for 0 to 5 Early Childhood inclusive of Prevention and Early Intervention.</li> <li>✓ Community Health Navigators, Promotores de Salud, Cultural Brokers – review CYF language in contracts for standard language.</li> <li>✓ Ensure LE provide training to Community Health Navigators, Promotores de Salud, Cultural Brokers to ensure success.</li> </ul> </li> </ul>	
<p><b>VI. Informational Items</b></p> <ul style="list-style-type: none"> <li>MHSA Updates (Danyte Mockus-Valenzuela)</li> <li>QI Updates (Liz Miles)</li> <li>CCRT Committees             <ul style="list-style-type: none"> <li>Education &amp; Training (Charity White-Voth)</li> <li>Children’s Update (Edith Mohler)</li> <li>RIHS Cultural Competency Academy (CCA) (Adam Renteria)</li> </ul> </li> </ul>	<p><b>MHSA Update</b></p> <ul style="list-style-type: none"> <li>MHSA Annual Update – will be sent to CCRT for input and feedback.</li> </ul> <p><b>QI update</b></p> <ul style="list-style-type: none"> <li>Discussed MHP External – Document to be sent to all.</li> <li>Completed Cultural Competence Plan 2021 draft and featuring a new set of strategic goals that were identified on the recommendations.</li> </ul> <p><b>Children’s Update</b></p> <ul style="list-style-type: none"> <li>Annual Children, Youth, and Families Council Member Orientation – Distributing flyer.</li> </ul> <p><b>RIHS Update</b></p> <ul style="list-style-type: none"> <li>E-Learning is in its final stages of development and will be live later in June.</li> <li></li> </ul>	<p><b>Action Item</b></p> <p>Presentation on Public representation of African Americans in the system.</p> <p>September/October for RIHS to do a presentation on leadership training.</p>
<p><b>VII. Announcements</b></p>	<ul style="list-style-type: none"> <li>No announcement made.</li> </ul>	

**NEXT MEETING: JULY 2, 2021 | 10:00 AM - 11:30 AM | WebEx**

*Presentations*



### FY 2019-2020 Goals

#### **Best Practice:**

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
  - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- \*\*Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
  - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- \*\*Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
  - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
  - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.
- \*\*Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.
  - ✓ Review organizational CC Plans by Legal Entity.

#### **Program:**

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- \*\*Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

#### **Policy:**

- Submit culturally responsive recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
  - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- \*\*Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

\*\* = Recommendations from Strategic Planning/Focus Group