



CULTURAL COMPETENCE RESOURCE TEAM SUMMARY NOTES

July 2, 2021 | 10:00 AM – 11:30 AM | WebEx

In Attendance: Mahvash Alami Rad (SOT), Ingrid Alvarez-Ron (NAMI), Elisa Barnett (SDLGBT), Robert Cook, Elizabeth Daus (JFS), Andrea Duron (BHS-AOA), Rick Heller (UCSD), Celeste Hunter (CASRC), Michelle Ly (UPAC), Liz Miles (BHS-QI), Danyte Mockus-Valenzuela (PPU), Edith Mohler (CYF), Erick Mora (CASRC), Evelyn Parada (UPAC), Kimberly Pettiford (BHS-PCE), Claire Riley (BHS-AOA), Jennifer Rusit (BHS-CDO), Angela Solom (BHS-QI), Ann Vilmenay (BHS-AOA), Charity White-Voth (BHS-AOA).

AGENDA ITEM	SUMMARY	ACTION
I. Welcome and Introductions	<ul style="list-style-type: none"> Meeting called to order at 10:00 AM by Charity White-Voth. 	
II. Review of June 2021 Summary Notes	<ul style="list-style-type: none"> No edits made. 	
III. Public Input	<ul style="list-style-type: none"> “Boots on the Ground” mentioned by Celeste Hunter. 	
IV. Chair’s Report (Charity White-Voth)	<ul style="list-style-type: none"> No Chair’s Report. 	
V. Action Items <ul style="list-style-type: none"> Healthcare Disparities Discussion Update (Piedad Garcia) Consultant Recommendations 	<ul style="list-style-type: none"> Charity reviewed consultant recommendations. Goals and Objectives of CCRT are included on the Welcome Packet. Contact andrea.duron@sdcounty.ca.gov to receive a Welcome Packet. 	<p>Action item Charity proposed to move forward with engaging another facilitator for follow up from previous consultant recommendations.</p>
VI. Informational Items <ul style="list-style-type: none"> MHSA Updates (Liz Miles on behalf of Danyte Mockus-Valenzuela) QI Updates (Liz Miles) CCRT Committees <ul style="list-style-type: none"> ✓ Education & Training (Ann Vilmenay) ✓ Children’s Update (Edith Mohler) ✓ RIHS Cultural Competency Academy (CCA) (Shiva James) 	<p>MHSA Update</p> <ul style="list-style-type: none"> RFP for Community Engagement coming out in the next few weeks. <p>QI Update</p> <ul style="list-style-type: none"> Liz reviewed DMC-ODS External Quality Review Report Summary FY 20-21 Recommendations. Only 6 domains listed FY 20-21. <p>Education & Training</p> <ul style="list-style-type: none"> Finalizing 2021 goals and committee will do a final review prior to distribution. <p>Children’s Update</p> <ul style="list-style-type: none"> CYF, in collaboration with the City of San Diego and its Department of Parks & Recreation launched the Come and Play Outside! Initiative beginning June 1, 2021. CYF is working with the Child and Adolescent Services Research Center on a Pandemic Impact Report. <p>RIHS Cultural Competency Academy</p> <ul style="list-style-type: none"> Antiracism eLearning is in the final stages and will be available at the beginning of the new Fiscal Year. 	



	<ul style="list-style-type: none"> • Currently reviewing what types of series will be offered as well as which boosters and eLearning topics will be offered in FY 21-22. • Anyone interested in joining the CCA Curriculum Committee to provide input, feedback, and suggestions to CCA learning opportunities, please contact Shiva Jaimes sjames@sdsu.eu. • CCA Committee meets on the third Thursday of the month at 1 pm via Zoom. 	
VII. Announcements	<ul style="list-style-type: none"> • BIPOC Mental Health Awareness month 	

NEXT MEETING: AUGUST MEETING GOING DARK

Presentations

FY 2019-2020 Goals

Best Practice:

- Highlight effective programs serving culturally diverse communities for providers to integrate appropriate services.
- Develop a Recognition Award criteria and process to recognize organizations who are providing exemplary Cultural Competence activities.
 - ✓ To be presented at the Behavioral Health Recognition Dinner (BHRD).
- **Identify gaps in representation with CCRT and develop targeted outreach for those agencies/community groups for participation.
 - ✓ Invite additional Ethnic Community-Based Organizations (ECBO) who align with CCRT as well as system of care partner representatives from Probation, Education, DA, etc. to move toward system-wide improvement.
- **Dedicate time and space within CCRT (or as a separate workgroup) to review and analyze data related to underserved populations including linguistic findings, interpreter services, utilization rates, jail in-reach outcomes, etc.
 - ✓ Address the Justice-Involved population, specifically the overrepresentation of African Americans and Latinos, and develop recommendations for services.
- Develop recommendations for the MHSA Fiscal Year 2019-20 Annual Update.
- Provide quarterly, uniform CCRT Updates to various meetings and Councils to provide consistent messaging.
 - ✓ Develop a standardized tool to provide consistent CCRT highlights at the various Councils at the beginning of the fiscal year.
- Provide COR training to County staff on CLAS standards – and how to monitor effectively for CC.



- **Provide dedicated support to contractors and community agencies who request technical assistance and guidance around cultural competence efforts within their agency, workforce, client served, etc.

- ✓ Review organizational CC Plans by Legal Entity.

Program:

- Advance culturally responsive community-based organizations to evidence-based standards.
- Increase CCRT Substance Use Disorder provider and consumer membership.
- Invite programs/providers to present on their respective Cultural Competence (CC) Plans, including approaches, implementation, challenges, and goals at CCRT meetings.
- **Develop a process for dissemination of resources that are readily available not only to BHS contractors but to the general community and BHS staff.

Policy:

- Submit culturally responsive recommendations for the MHSB Fiscal Year 2019-20 Annual Update.
- Identify and implement strategies to strengthen system-wide advance of cultural competence standards consistent with the State Plan and CLAS standards.
 - ✓ CCRT members will use a standardized tool to review provider organizational CC Plans by Legal Entity and provide recommendations for continuous improvement.
- **Address workforce development focused on recruiting and hiring a diverse workforce within BHS and with County contractors.

** = Recommendations from Strategic Planning/Focus Group