

## **BHS PROVIDER UPDATES**

## 2019-2

## Pathways to Well-Being Monthly Update Bulletin: June 2019

Pathways to Well-Being (PWB) is delivering monthly bulletins designed to answer program questions and provide the latest information related to PWB

## Q & A from Providers:

- 1. Question: Can providers utilize Intensive Care Coordination (ICC) for in-house collaboration?

  Answer: Billing ICC (SC 82) for in-house collaboration between staff from the same program may be allowable when it involves a psychiatrist regarding a clinically significant issue. Billing ICC (SC 82) for status updates between staff from the same program is never allowable.
- 2. Question: How does a provider determine whether to complete the Child and Family Team Meeting (CFT) Note template or the Intensive Care Coordination (ICC) Note template?
  Answer: Both templates are used to document SC 82 but under different circumstances. The Child and Family Team Meeting (CFT) Note template is only used to document CFT Meetings. The Intensive Care Coordination (ICC) Note template is used to document any ICC service conducted outside of the CFT Meeting.
- 3. Question: What do ICC (SC 82) services look like for clients under the age of 6? Answer: Regardless of a client's age, ICC services are collaborative efforts that support clients with more intensive mental health needs. Indicators for younger children to receive ICC include being at risk of, or having experienced disruptions in permanency, stability, safety, and/or well-being while also having an identified need for teaming with involvement of multiple agency/systems (i.e. education, CWS, Regional Center, etc.)
- 4. Question: Are clients under age six eligible for Pathways to Well-Being (PWB) Enhanced Services? Answer: All youth up to age 21 with an open CWS case, are eligible for PWB Enhanced Services if they meet the criteria indicated on the Eligibility for PWB and Enhanced Services form. Regardless of CWS involvement, clients are eligible to receive ICC services if they meet medical necessity criteria for the service, will benefit from teaming, and there is an identified Child and Family Team.

**PWB Training Opportunities:** Pathways to Well-Being: Integrated Core Practice Model and Continuum of Care Reform classroom training (6 CE's)

- FINAL IN-PERSON TRAINING! June 13, 2019 9-4. (Training will shift from classroom to webinar FY 19/20)
- NOW LIVE! Updated version of Pathways to Well-Being & Continuum of Care Reform eLearning
   (PCWTADL0043). New version is great refresher and includes updated CCR and ICPM information.

