



## BHS PROVIDER UPDATES

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2019-9

### Pathways to Well-Being Monthly Update Bulletin: November 2019

Pathways to Well-Being (PWB) is delivering monthly bulletins designed to answer program questions and provide the latest information related to PWB.

#### Q & A from Providers:

- Question:** How do I proceed with PWB protocols for an out-of-county foster youth when I am having difficulties coordinating care with the Protective Services Worker (PSW)?

**Answer:** Provider should document all efforts in their attempts to collaborate with the out-of-county PSW. Upon completion of the Eligibility for PWB and Enhanced Services form, if it is determined that the youth meets eligibility criteria for Enhanced Services/Subclass, the San Diego County BHS Provider will assume the role of Care Coordinator. The Provider will follow the same PWB established policies and procedures used for youth with open San Diego Child Welfare cases. For further information, please refer to [2017-1 Bulletin: Care Coordination of Out-of-County Katie A. Subclass Youth Receiving Services in San Diego](#). As a reminder, prior to admission of out-of-county foster youth in a STRTP, coordination and ensuring PSW attendance in CFT meetings should be established with the placing agency from the county of origin.
- Question:** Can Intensive Home-Based Services (IHBS) be added to the client plan prior to authorization?

**Answer:** Yes, providers can add IHBS to the client plan prior to receiving authorization but may not provide IHBS until they have submitted the IHBS prior authorization form and received authorization from Optum to provide the service (requirement as of 9/1/19). Please see [CYF Memo #08-19/20 IHBS Prior Authorization Request Process](#) effective 9/11/19 for further information.
- Question:** Do individual rehab services (SC 34) and family rehab services (SC 36) automatically become IHBS (SC 83) if the client is receiving Intensive Care Coordination (SC 82)?

**Answer:** In general, rehab services could be billed as IHBS (SC 83), when the client is receiving Intensive Care Coordination (ICC) SC 82, and therefore has an identified Child and Family Team. Also, as a reminder, unlike rehab services, IHBS requires prior authorization.

#### What Is New?

- The **Progress Summary and Action Plan** has been reformatted to allow additional space for documentation and condensed by combining three discussion columns items into two columns on page one.
- The **CFT Meeting Referral Form** now has BHS Pathways to Well-Being Liaison listed as potential participants to be invited to CFT meetings and is located on the Fred Finch CFT Meeting Facilitation Program website at <https://www.fredfinch.org/child-family-meeting-facilitation>.

If you have any questions about changes to the forms, please contact your BHS PWB Liaison or the BHS PWB Program Manager at [Amanda.Kaufman@sdcounty.ca.gov](mailto:Amanda.Kaufman@sdcounty.ca.gov)