

SchoolLink™

to BEHAVIORAL HEALTH SERVICES | access • communicate • connect

A graphic of a spotlight with a yellow beam of light shining down on the text.

Spotlight

August 2020

- BHS Program Managers should have no less than monthly contact with their assigned schools, and more frequently if needed.
 - Annual SchoolLink Meetings must be scheduled as soon as possible.
 - SchoolLink referrals can be accepted via phone, fax or encrypted email.

As we enter the 2020-2021 school year, it has never been more important for BHS providers to engage with their school partners to ensure youth and families receive the support and services they need through telehealth and/or face-to-face sessions.

The new SchoolLink COVID Module provides guidelines and best practices for BHS providers during the pandemic. Key items include:

- Service delivery should be viewed through the lens of Social Determinants of Health and the five Live Well San Diego Areas of Influence outlined in the [Children Youth and Families Framework](#).
- BHS Providers should accept SchoolLink referrals via phone, fax or encrypted email. School staff is not required to use the SchoolLink Referral Form during distance learning/remote work.
- BHS providers should provide ongoing SchoolLink outreach materials to their sites. Updated SchoolLink templates will be available the week of 8/17 in [SchoolLink Resources](#).
- Client choice is always a priority. Programs should work with families to establish their preference for therapy delivered face-to-face or via a telehealth platform.

Thank you for all that you do for San Diego kids!

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