

Quality Parenting Review (QPR)

(Revised 01/03/2019)

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Forms

This file references the following forms:

- 04-233 Quality Parenting Review (QPR) Referral

Purpose

HHSA is responsible for ensuring that Resource families (RF) RFA approved or licensed are willing and able to meet the needs of children and youth in care. To meet this responsibility, Child Welfare Services (CWS) has established the Quality Parenting Review (QPR). The QPR is a mechanism by which concerns regarding the quality parenting by a resource parent are brought forward for a Quality Parenting Review.

The State of California has authorized the County of San Diego, CWS the authority to approve a resource family. As of 2017, families interested in caring for children under the care of CWS are approved under the Resource Family Approval (RFA) program. Existing licensed foster homes (LFH) continue to be monitored by Foster Home Licensing. Even when an approval or a license is active and in good standing with the State, the County of San Diego CWS has discretion regarding which homes are used for the placement of children.

The QPR is designed to promote the safety, wellbeing, and permanency of children and youth served by CWS by providing a venue for hearing stakeholder concerns about placement quality issues, such as violating a child's personal rights and child abuse. The QPR team utilizes Safety Organized Practice (SOP) tools and the Quality Parenting Initiative (QPI), both internally and with caregivers.

NOTE: The QPR review is administered by the Placement Coordinators Office. (PCO).

QPR actions and scope

One or more of the following actions **may** be taken at the QPR:

- Restrict age range, number, or gender of children placed in the resource home.
- Refer resource home to Foster Home Licensing or RFA Granted for further investigation and recommendation.
- Require other corrective measures such as requiring the resource parent to attend trainings keep a log of activities, work with a mentor, or other actions that address the concerns leading to the QPR referral.
- Restrict the resource home from taking placements for an undetermined amount of time i.e. one year.
- Permanently restrict the resource home from taking placements e.g. place on permanent hold.

When to refer

Referrals of abuse or neglect by a resource parent are assigned and investigated by an IS/IRS SW. Allegations that involve solely licensing or RFA Written Directive (WD) issues and do not meet IS/IRS assignment criteria are referred to the Complaint Unit. If action cannot be taken against the home's approval or license, and staff believes there continues to be quality parenting concerns that must be addressed before further placements should be allowed, the home can be referred for a QPR.

When a home is sent to the state for revocation or to rescind the RFA approval, and the revocation or request to rescind is denied, the home will be referred for a QPR.

A SW may refer a resource home if, in his/her judgment, the home should be limited or not be used due to a serious problem or questionable practices. The SW will need to provide specific documentation regarding their concerns.

Child Welfare Staff can make a referral for a QPR.

NOTE: The QPR form (04-233) will be e-mailed to the Placement Coordinators Office (PCO).

References for Resource Parent expectations

- Placement Expectations for the SCP
- The Foster Parent Handbook
- [Resource Family Approval Written Directives](#) (Current Version)
- [MPP CCL Foster Family Homes Title 22, Division 6, Chapter 9.5](#)
- QPI Partnership Agreement (04-296).

QPR team composition

The QPR Team includes the following:

- PCO Manager
 - PCO Supervisor
 - PCO Senior Protective Services Worker
 - Protective Services Worker of PCO
 - Resource Family (RF)
 - Resource Family's Mentor or support person.
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Homes on hold

Homes on hold are **not** to receive placements under any circumstances. **Any SW who makes a placement in a home that is on hold may be subject to disciplinary action.** It is the responsibility of the placing SW to clear all resource homes with the PCO prior to making a placement. The PCO Manager will notify the Regional Manager if a child from their region/program has been placed in a home placed on hold.

QPR procedure

The following table lists the procedures for a QPR:

Step	Who	When	Action
1	SW	When a SW has concerns in regards to a resource home (RH)	<ul style="list-style-type: none">• Contact PCO to consult and determine whether the concern warrants a referral to QPR.• If a referral is warranted, SW will complete 04-233 and submit to PCO.• If referral is not warranted follow PCO's recommendations that may consist of contacting the:<ul style="list-style-type: none">○ Complaints Unit○ RFA or LFH SW○ RF to discuss the issues.
2	PCO	Upon receipt of 04-233	<ul style="list-style-type: none">• Review and consult with PCO PSS to determine if referral is appropriate for QPR.• If referral is not appropriate for QPR, PCO will provide recommendations to SW for further action.• If referral is appropriate for QPR, PCO PSS will assess immediate HOLD pending QPR.
3	PCO	04-233 is accepted	<ul style="list-style-type: none">• Gather the following information for QPR:<ul style="list-style-type: none">○ RFA and/or FHL history○ CWS History○ Placement History
4	PCO	Internal Review	<ul style="list-style-type: none">• Coordinate meeting with RFA, FHL, complaints, and SWs that have worked with the RF in the past or present.• Review information gathered and map the concerns.• Make recommendations regarding RF.

**QPR procedure
(cont.)**

Step	Who	When	Action
5	PCO PSS	Upon completion of Internal Review	<ul style="list-style-type: none">• Call the RF with recommendations based upon internal review.• If RF agrees with recommendations, no QPR team meeting is necessary.• If Resource Family does not agree with recommendations, invite RF for QPR meeting to discuss recommendations.

NOTE: QPR Referrals are confidential and are **not** to be uploaded to CWS/CMS.

**Reinstatement of
privileges**

Any RF who is eligible to be reconsidered for placements may submit a request for a review after the date determined in the initial QPR. The request must be submitted in writing (letter or e-mail) and must include the RFs understanding and awareness of the agency's worries and what actions have been taken to mitigate them. The actions may include detailed descriptions of changes made in the home, trainings taken, meetings with a mentor, etc. The RF may be required to participate in another QPR meeting to discuss reinstatement of placement privileges.

NOTE: RF placed on permanent hold are not eligible for reinstatement of privileges. According to WIC 16507.5, the granting of a license or approval does not entitle a resource parent to placement.

Alignment with SET

This policy aligns with SET [Value # 2](#): Collaborative Partnerships With Kinship and Resource Families by providing consistent communication and information sharing and keeping safety, permanency, and well-being of child/youth at the forefront.
