



Getting 2 Zero Mobile Application Reference Guide



About

To learn about the application, click "About" in the Home page.



Change Language

To search by language, click "About" in the Home page and click "Select Language" at the bottom of the page.



Search for Agencies

To search for agencies, click "Agencies" in the Home page.

Tip: To find the closest locations nearest you, ensure the geolocation settings in your phone are up to date.



View Agency Details

To view any agency's details, click "View" under the agency name.




Get Directions

To get directions to an agency, click "Get Directions" under the agency name.

Please note: Directions will automatically be shown on your phone's default navigation app.



Save Agencies

To save an agency as a favorite, click  next to the agency to be added to the "My Agencies" page that can be accessed in the Home page.



Contact Us

To talk to us, we are here 24 hours, 7 days a week. All calls are free and confidential.

Select "Contact" menu for our contact details.



Submit Feedback

To provide your feedback on the application, select "Feedback" from the main menu, rate your experience, and add your comments.

For more information or additional help finding food, housing, health care, or other basic needs, please call 2-1-1 or visit 211sandiego.org.

To contact the County of San Diego's HIV, STD, and Hepatitis Branch, please email OAC.HHSA@sdcounty.ca.gov.