Housing for Individuals and Families Experiencing Homelessness:

System Overview and Unique Programs for Clients Diagnosed with HIV/AIDS

TOWNSPEOPLE®

January Miller

Resident Services Coordinator

Mark Seymour

Case Manager, PSH

How do you interact with the Homeless Services System in your role?

How familiar are you with Townspeople programs?

About Us

STARTED IN 1984

A group of friends & concerned San Diegans united during the onset of the HIV/AIDS epidemic

1994

Opened the first HIV/AIDS Permanent Supportive Housing in San Diego

TODAY

HOPWA Emergency Housing Program
NEW HOPWA Housing Navigation Program
Permanent Supportive Housing
Wrap Around Supportive Services

Homeless System Overview

Access Sites and Outreach

Emergency Housing

Transitional Housing

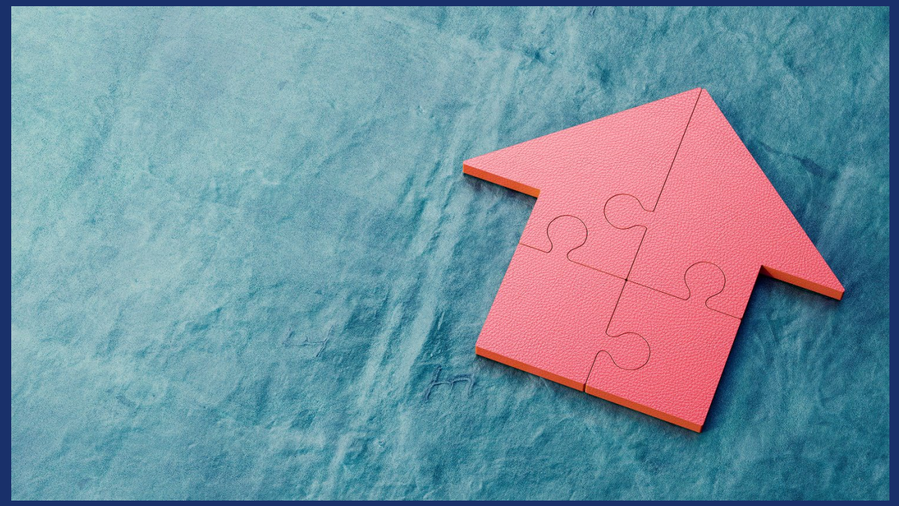
Permanent Housing

Access Sites & Outreach

Starting Points for accessing services

- Coordinated Entry System (CES) Access Sites
- Homelessness Response Center
- Outreach Workers
- 211 San Diego
- Other Service Providers (ex. Medical Case Managers)

Emergency Housing



- Emergency Shelters
- Hotel/Motel Voucher Programs
- Safe Parking Lots
- *New* Safe Camping areas

Short Term-Typically 30-90 days

Townspeople Programs

Emergency Housing

Housing Navigation

Permanent Housing

Shared Housing

HOPWA EMERGENCY HOUSING PROGRAM

- Hotel Voucher Program, max 30 days (dependent on current funding)
- We partner with hotels around San Diego County
- Supportive Services provided with weekly follow-up, coordination of care

- Referral process:
  - Email referral@townspeople.org
  - Must be HIV+
  - Actively Experiencing Homelessness

HOPWA Housing Navigation

- Helps clients navigate the complex housing system to permanent housing.
- Client Centered, many different housing options

- Referral process:
  - Email referral@townspeople.org
  - Must be HIV+
  - Actively Experiencing Homelessness

PERMANENT SUPPORTIVE HOUSING

4 Townspeople -owned properties + scattered site community units

On-site Supportive Services provided, including housing case management

Variety of Housing Programs and different types of funding

All referrals come from Coordinate Entry System. Elegibility Criteria different based on the available unit

Shared Housing

- Model is based on client choice:
  - Split lease
  - Own bedroom, shared common areas
  - Choice of housemates
- Developed a Shared Housing Online Portal as tool for finding compatible housemates
- Partnering with existing Landlord Engagement programs for housing location services and financial incentives

HIV/ AIDS Resources

Medical Case Management:

- UCSD Owen Clinic
- UCSD Mother Child Adolescent Program
- Family Health Centers San Diego HIV Services
- San Ysidro Health- CASA and Our Place
- Christie's Place (for women)
- Neighborhood House Association Coordinated HIV Services
- VA

Other Resources:

- The Center
- County HOPWA Section 8

Questions?

Contact

Stacey Drew- Director of Supportive Services
stacey@townspeople.org

Referrals to Emergency Housing & Housing Navigation:
referral@townspeople.org

Shared Housing General Questions:
sharedhousing@townspeople.org

TOWNSPEOPLE®

Resources

CES Access sites
https://www.rtfhsd.org/wp-content/uploads/CES-Access-Sites_SD-County-1.pdf

HRC website
https://www.sdhc.org/homelessness-solutions/hrc/

Housing Choice Voucher info
https://www.sdhc.org/housing-opportunities/help-with-your-rent/ - San Diego Housing Commission, City
https://www.sandiegocounty.gov/content/sdc/sdhcd/hopwa.html - San Diego County- HOPWA

Shelter referral info, safe parking, safe camping
https://www.jfssd.org/our-services/adults-families/safe-parking-program/
https://www.sandiego.gov/department/safe-sleeping-program