

Department of Homeless Solutions and Equitable Communities

Office of Equitable Communities

Community Action Partnership (CAP)

Calendar Year 2022 Overall Outcomes Summary



Outcomes are reported by National Performance Indicators (NPI) directed by the Community Services Block Grant – each indicator represents an area of service that provides individuals and families opportunities for self-sufficiency and a standardized measurement for all Community Action Agencies across the US.

NPI 1: Employment Services

Completed Job Readiness Training (coaching, resume/interview skills, job search)	1246
Completed Vocational Training	169
Participation in an Internship or Youth Summer Work Program	221
Career Counseling (Workshops/Coaching)	889
Resume Development/Job Coaching	1401
Job Referrals	365
Job Placement/Post-Employment Supports	280
Refugees Obtained Employment	199
Refugees Participation in On-the-Job-Training	25
Programs: Communities in Action (CinA), Vocational ESL (VESL), Connect2Careers (C2C), Rotational Shelter Services (ISN), Live Well Exchange	

NPI 2: Education & Cognitive Development

Participated in Before & After School Activities	280
Youth Participation in Behavioral Improvement Programs	876
Participation in Adult/Basic Education Classes	195
Youth Participation in Summer Recreational Activities	143
Youth & Adult Education & Development Training Workshops	139
Youth & Adult Leadership Training	837
Financial Literacy Education	1106
Programs: CinA, Financial Literacy Program (FLP), C2C, Gang Prevention, VESL, Community Health Worker (CHW)	



NPI 3: Income & Asset Building

Increased Savings & Purchased an Asset with Savings	338
Opened a Savings Account	202
Improved Credit Score	205
VITA, EITC, or Other Tax Preparations	7442
SNAP Benefit Connection and Referrals	270
Connection Social Security/SSI Payments	251
Participation in Financial Trainings	993
Program: CinA, FLP, EITC, ISN, VESL	

NPI 4: Housing

Homeless Households provided with Safe Temporary Shelter	103
Households obtained Safe and Affordable Housing	201
Received referrals/assistance with housing support services	214
Landlord/Tenant Mediations	114
Mortgage, Deposit, Rent, and Utility Payments	885
Permanent/Transitional Housing Replacements	216
Bed Nights for Emergency Shelters	4447
Programs: Alternate Dispute Resolution (ADR), CinA, ISN	

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NPI 5: Health & Social/Behavioral Development

Received Food/Kits/Boxes	2,791
Participated Wellness Classes	183
Homeless Persons received a voucher for a bed-night in a temporary shelter	103
Domestic Violence Programs	270
Programs: Communities in Action (CinA), Rotational Shelter Services	



NPI 6: Civic Engagement & Community Involvement

Attendees of Bike, Pedestrian, and Scooter Safety Events	2,897
Individuals that Increased Skills, Knowledge, and Abilities to Improve Conditions in the Community	3067
Volunteer Hours Donated	21168
Participants who improved their leadership skills.	4611
Programs: CinA, Resident Leadership Academy, Live Well Exchange	



NPI 7: Multiple/Overall Services

Received Case Management Services	1825
Individuals Referred to Supplemental Services and Programs	404
Transportation Services Provided	807
Eligibility Determinations Made	3370
Assistance with Driver's License and Emergency Clothing	499
Programs: CinA, Connect2Careers, Vocational ESL	



CY 2022 Overall Served (CSBG and CSBG CARES)

Expended by Contracted Providers	\$8M
Individuals Served (Unduplicated)	18,070
Households Served (Unduplicated)	15,006
Programs/Services Provided	72,971

Includes CSBG plus \$3M leveraged funding: Office of Traffic Safety, CDC Community Health Worker-Building Capacity, Refugee, COVID Response Health Disparities, and CalWORKs



Through CSBG CARES, expanded services were provided to low-income individuals and families adversely affected by the pandemic. CARES expenditures ended 5/31/22.

CSBG CARES CY 2022 Summary

- **\$2M** expended by contracted providers
- **2,650** individuals served
- **2,232** households served

Distribution of **Emergency Needs** and **Supplies**



- **786** case management services
- **1212** eligibility determinations
- **326** food supports
- **329** transportation (gas, bus/trolley passes)
- **30** households received diaper kits
- **35** technology/internet supports
- **206** car seats distributed

Building **Community Cohesion & Resilience**

- **1,575** participants in leadership training (RLA, Exchange)
- **502** participated in restorative circles
- **193** learned about domestic violence prevention
- **142** participated in Police Citizen Trainings



Assistance with **Housing & Financial Needs**



- **73** rent payments provided
- **4** rental deposits made
- **9** utility payments provided
- **228** participated in financial capability skills training
- **469** participated in financial coaching/counseling or financial management programs
- **57** tax preparations completed
- **30** opened a savings account

Education and Employment Services

- **122** youth participated in vocational training, summer work placements, job readiness, or workshops
- **39** youth received post-secondary education support
- **221** youth participated in extra-curricular programs and other behavior improvement activities
- **115** youth worked with a mentor
- **52** youth/young adults participated in financial literacy education