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CHIEF MEDICAL OFFICER

Managed Care Plan County of San Diego Letter of Support Request

Corporate Name of the
Managed Care Plan

Corporate Address of the
Managed Care Plan

Local Office
Address

Administrative
Contact Name

Contact Phone Number

E-Mail Address

Did your plan submit a signed MOA in January 2022?   Yes   No

Confirm that you have met or will meet the following requirements:

1. Meaningful Coordination, Collaboration and Transparency

a)   Actively participate in Healthy San Diego (HSD) and other committees formed by the County Board of Supervisors or County HHSA pertaining to improving care of Medi-Cal eligible individuals and Medi-Cal beneficiaries.

b)   As soon as details become available on Providing Access and Transitions Health (PATH) funding from DHCS to Counties and incentive funding from DHCS to MCPs, collaborate with the County, community providers, and other San Diego MCPs in designing an approach for pooling and allocating these funds to support the community service infrastructure required by Community Supports

c)   Offer all the initially specific Community Supports that are offered by the County Whole Person Wellness program on January 1, 2022 for all MCP beneficiaries in San Diego County who meet eligibility criteria. Collaborate with Healthy San Diego and the HHSA to deliver remaining Community Supports (CS) of the initially specified list from DHCS by January 1, 2023.

d)   Partner with County Behavioral Health Services and providers to approve care and linkages for school children in order to ensure timely access to mental health services in the community.

e)   Commit to joint strategies and coordination with County departments serving the following CalAIM specific populations, including, but not limited to, Foster Youth, Justice Involved, aging, SMI/SUD, homeless and housing, rural and trafficking, and crime victims.

2. Enhanced Care Management Data Sharing

a) Ensure through use of San Diego Health Connect, timely member information including ECM enrollment status and the ECM contact person is accessible to all appropriate entities for care coordination.

b) Agree to maintain the data sharing in place with the County for WPW to support the exchange of information on the Plan's Medi-Cal members, as applicable.

3. Person Centered Care Coordination

a) Perform outreach and ensure enrollment in ECM for all eligible Medi-Cal members

b) Contract with County HHSA to provide ECM for the following populations:
  i) Seriously Mentally Ill/Substance Use Disorder/Serious Emotionally Disturbed populations
  ii) Complex patients for whom they serve as the clinical and/or social service experts (including, but not limited to, Tuberculosis Control and Refugee Health Branch; California Children's Services; and HIV, STD, and Hepatitis Branch).
  iii) Other CalAIM identified populations

c) Agree to "guaranteed enrollment" criteria with all other MCPs, as it has been done with HHP, allowing the County to enroll members in ECM.

d) Ensure there are sufficient ECM and CS providers to serve members.

e) Create and accept a standardized application form, agreed upon by all MCPs, for providers who wish to contract as ECM and/or CS entities. If an application form is approved by one MCP, it would convey approval of all MCPs (following a model set by HSD's Facility Site Review workgroup).

f) Transition all members enrolled in the Whole Person Wellness (WPW) and the Health Homes Program (HHP) as of 12/31/21 to Enhanced Care Management (ECM) and the relevant Community Supports (CS) as of 1/1/22, ensuring continuity of care for the care management component as well as the service providers and level of services for each new ECM enrollee.

g) Use best efforts to contract with the community providers currently serving WPW enrollees and the Community-Based Care Management Entities (CB-CMEs) participating in the HHP at a mutually agreed upon rate, in order to ensure continuity of care.

4. Data Sharing/Information Technology and Infrastructure

a) Directly contract with San Diego Health Connect including payment of any associated participation fees, and contract with providers who are members of San Diego Health Connect, to facilitate bi-directional information exchange with participating healthcare providers in San Diego's Health Information Exchange (HIE).

b) Be a member of 211 San Diego Community Information Exchange (211 SD-CIE) to facilitate bi-directional information exchange, in compliance with health data security standards, with participating community-based organizations as well as supporting ECM and CS organizations in becoming full partners of 211 SD-CIE.

c) Ensure that the use of MCP's proprietary case management and/or billing system is not required. If an ECM provider chooses not to use the proprietary case management or billing system of an MCP, MCP's may require the provider to use the file exchanges and/or billing guidance as put forth by DHCS.

d) Agree to share de-identified enrollment and outcome data with the County for the purpose of guiding development of infrastructure and interventions.

By signing this request form, you acknowledge that your organization meets or will meet the requirements stated above

Enter any additional comments regarding your letter of support request

Name and Title

Authorized Signature   Date