COUNTY OF SAN DIEGO HEALTH AND HUMAN SERVICES AGENCY SOCIAL SERVICES ADVISORY BOARD (SSAB)

MEETING NOTICE: In Person Chula Vista Live Well Center South Conference Room 690 Oxford St. Chula Vista, CA 91911 Phone (619) 338-2932

Public Video Viewing/Comment Option:

https://sdcounty-ca-gov.zoom.us/j/83055301655

February 12, 2025 9:30 a.m. to 11:30 a.m.

AGENDA

9:30 - 9:31 1. Call to Order

9:31 - 9:33 2. **Action Item:** Approval of January 8, 2025 Meeting Minutes

PUBLIC COMMENTS

- 9:33 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:
 - Members of the public may request to speak about any issue within the purview of the Board
 - > Each speaker will be limited to three (3) minutes
 - ➤ Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

PRESENTATIONS/DISCUSSION ITEMS

9:40 – 10:40	4.	Information Item: Tour of the Chula Vista Live Well Center: Brenda Vargas-Ramirez, Chief, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
10:40 – 10:45	5.	Discussion Item: SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members
10:45 – 11:15	6.	Information Item: Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
11:15 – 11:30	7.	Information Item: Update on Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services,

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on March 12, 2025 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

Health and Human Services Agency (HHSA)

ASSISTANCE FOR THE DISABLED:

COUNTY OF SAN DIEGO HEALTH AND HUMAN SERVICES AGENCY SOCIAL SERVICES ADVISORY BOARD (SSAB)

Held In Person North Central Live Well Center 5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123 Phone (619) 338-2932 * * Fax (619) 338-2972

Public Video Viewing/Comment Option:

https://sdcounty-ca-gov.zoom.us/j/89696196900

SSAB Meeting Minutes January 8, 2025

Members	Present
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Vino Pajanor Jan Spencley Robin Maxson Daniela Murphy Lori Brown Andrea Gonzalez Rachel Morineau Greg Anglea Phil Thalheimer

Members Absent

Staff Present

Alberto Banuelos, HHSA
Assmaa Elayyat, HHSA
Adriana Ramirez, HHSA
Allison Boyer, HHSA
Jeannie Hufford, HHSA
Janelle Jones-Phillips, HHSA
Yenissa Salgado, HHSA
Alberto Garcia, HHSA
Claudia Gurrola, HHSA
Yesenia Ojeda, HHSA
Ismael Lopez, HHSA
Michael Schmidt, HHSA
Patty Baker, HHSA
Nina Olivas, HHSA

Guests

Lindsey Wade, Hospital Assoc. of SD & Imperial Counties Stephanie Phann, Hospital Assoc. of SD & Imperial Counties Jack Dailey, Legal Aid Society of San Diego Adrian Carstens, 2-1-1 San Diego Jessica Peter, 2-1-1 San Diego Anae Evangelista, San Diego Hunger Coalition Virginia Casey, San Diego Hunger Coalition Dan Castillo, SEIU Kimberly Smith, HHSA Staff

- 1. Meeting called to order at 9:33 by Chair, Vino Pajanor.
- 2. The December 11, 2024 Meeting Minutes were approved, with 8 Board Members voting yes and 1 abstention.
- Public Comments:
 - No public comment
- 4. **Action Item:** Nomination and Selection of the 2025 SSAB Chair and Vice-Chair. Vino Pajanor was reelected as 2025 Chair (9 yes, 0 no, 0 abstain). Jan Spencley was re-elected as 2025 Vice Chair (9 yes, 0 no, 0 abstain).

- 5. Discussion Item: SSAB Member Sharing, Comments, and Topics of Interest: All Social Services Advisory Board Members. Vice Chair Jan Spencley suggested discussing the Governor's budget at the next meeting. Robin Maxson raised concerns about new County park parking fees and suggested a pass to encourage healthy activity. Phil Thalheimer and Greg Anglea emphasized promoting healthier eating for CalFresh recipients and exploring best practices for future discussions.
- 6. Presentation Item: Introduction and Updates, Health & Human Services Agency: Dr. Kimberly Giardina, Deputy Chief Administrative Officer, Health & Human Services Agency (HHSA). Dr. Giardina shared an introduction on her background as a San Diego native and her 24 years at the County, including her previous position as the Director of the Child and Family Wellbeing department. She shared her main priorities for the Health & Human Services Agency, which includes: a strong focus on equity and inclusion by addressing systemic disparities in child welfare, housing, and health services. Efforts to reduce poverty are underway through guaranteed income programs aimed at supporting at-risk families, with ongoing evaluations to improve their effectiveness. She also shared that mental health remains a priority, with initiatives to support workforce well-being and the promotion of the HOPE framework. In the areas of housing and homelessness, Dr. Giardina mentioned that strategies will be data-driven, emphasizing prevention and expanding affordable housing. Lastly, strengthening emergency preparedness and response efforts is a key focus to enhance crisis coordination and readiness.
- 7. Information Item: Review of Forecast of Federal Legislation and Proposed Rule Changes: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared that the California State Legislature has begun a new two-year legislative cycle in 2025, with a deadline of February 24 to introduce new bills, and temporary federal appropriations for programs such as SNAP and TANF are in place through March. She shared an update regarding the incoming federal administration, with the potential regulatory changes, executive orders, and the use of legislative tools like the Congressional Review Act may impact existing policies. Ms. Elayyat shared that the potential impacts include reduced humanitarian protections, cuts to SNAP and Medicaid, withheld disaster aid, civil service vacancies, hiring freezes, \$2 trillion in federal spending cuts, as well as a policy eliminating 10 regulations for every new one may also be implemented.
- 8. **Information Item:** Update on Medi-Cal Renewals, PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA). Ms. Elayyat shared data from the new monthly Medi-Cal failure-to-provide report: in December, 44% of applications were denied, with 265 due to missing information. For ongoing cases, 18,000 were discontinued (3.4% of total), with 60% for the same reason. She stated that higher volumes were due to open enrollment and Covered California transitions and processing efforts increased to utilize temporary federal waivers, though their future is uncertain.
- 9. Action Item: Proposed Meeting Location for the February 12, 2025 SSAB Meeting: Chula Vista Live Well Center, 690 Oxford Street Chula Vista, CA 91911: All Social Services Advisory Board Members. Mr. Rick Wanne shared with the Members that the Chula Vista Live Well Center, one of the Self-Sufficiency Services' locations, had recently undergone a significant renovation and proposed to host the next meeting there along with a tour of the building. All Board Members present voted yes, to hold the February 12, 2025, SSAB Meeting at Chula Vista Live Well Center.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:28 a.m. Next regular meeting will be held on February 12, 2025.

ITEM #4: TOUR OF THE CHULA VISTA LIVE WELL CENTER

Brenda Vargas-Ramirez, Chief, Self-Sufficiency Services Health and Human Services Agency (HHSA)



ITEM #5: SSAB MEMBER SHARING, COMMENTS, AND TOPICS OF INTEREST

All Social Services Advisory Board Members



ITEM #6: REVIEW OF FORECAST OF FEDERAL LEGISLATION AND PROPOSED RULE CHANGES

Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)



Federal Funding Freeze

Office of Management and Budget (OMB) Memorandum M-25-13

- Federal memo issued to "freeze" all Federal funding and assistance payments
- Memo temporarily blocked by Federal judge
- Several jurisdictions including California filed lawsuits
- Memo rescinded by the Federal administration
- Uncertainty remains as other federal programs and funding sources have been paused

Federal Actions

Presidential Memo Issued January 20, 2025

- Regulatory freeze the Federal administration has directed all Federal agencies to cease proposing or issuing any rulemaking until it has been reviewed and approved by leadership
- Federal agencies also asked to consider postponing the effective date for any rules that have been published in the Federal Register for an additional 60 days



Federal Actions

Executive Orders

- Executive Order 14013 "Realigning the United States Refugee Admission
 Program" suspends refugee resettlements for at least 4 months, including
 cancelling travel plans for refugees already cleared to resettle in the United States
- Executive Order 14165 "Securing Our Borders" revokes humanitarian parole program that benefited Cubans, Nicaraguans, Venezuelans, and Haitians
- Executive Order 14159 "Protecting the American People Against Invasion" closes
 the border to asylum seekers, without any exceptions

ITEM #7: UPDATE ON PHE LIFT FOR PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

Assmaa Elayyat, Deputy Director, Self-Sufficiency Services
Health and Human Services Agency (HHSA)



Electronic Benefit Transfer (EBT)

New chip-tap card updates

- The California Department of Social Services (CDSS) along with California's EBT vendor Fidelity Information Services (FIS) is working on rolling out new EBT chip-tap cards and functionality statewide
- Counties have received new EBT printers and cards
- Vendors have updated Point of Sale (POS) devices
 - Pilot tests occurred in Los Angeles and Yolo Counties
- New cards will be issued to EBT holders and must be activated within 180 days



CalFresh Overview

Program Updates

- Self-Sufficiency Services continues to see rampant EBT skimming and scamming theft occurring and is working closely with the California State Department of Social Services and the Bureau of Public Assistance Investigations
- Hot Foods waiver available in San Diego County through March 10th as a result of recent Los Angeles County fires
- Update on the following waivers granted by the Food and Nutrition Services (FNS):
 - Able Bodied Adults Without Dependents CA waiver extended through October 31, 2025
 - Reinstatement waiver extended from July 1, 2022 through June 30, 2027







BUY HOT AND PREPARED FOOD WITH CalFresh EBT!

The Hot Foods Waiver allows households participating in CalFresh to purchase hot and prepared food with their Electronic Benefit Transfer (EBT) card.

All CalFresh participants may purchase hot and prepared food at any authorized retailer that accepts EBT.





HOT AND PREPARED FOOD ACCESS

- WHO?
 - Anyone who receives CalFresh
- WHAT?
 Access to hot and prepared food
- WHERE?
 San Diego County authorized EBT food retailers
- WHEN? Now through March 10, 2025



FOR A LIST OF EBT AUTHORIZED RETAILERS CLICK THE LINK BELOW:

Snap Retailer Locator

Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Zero income waiver
- 100 percent federal poverty level (FPL) waiver
- Stable income waiver
- Reasonable compatibility of 20 percent
- Renew Medicaid for individuals for whom information from the Asset Verification System (AVS) is not returned or is not returned within a reasonable timeframe
- Renew Medicaid eligibility without regard to the asset test for Non-MAGI beneficiaries who are subject to an asset test

Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Suspend the requirement to cooperate with the agency in establishing the identity of a child's parents and in obtaining medical support
- Permitting an applicant or Medi-Cal member to provide a reasonable explanation on why their selfattested information did not align with electronic verification sources in order to complete the Medi-Cal eligibility determination without requiring an income verification
- Extend timeframe for Medicaid beneficiaries to request a State Fair Hearing from 90 to 120 days
- Extended Timeframe to Take Final Administrative Action on Fair Hearing Requests from 90 to 120 days





Medi-Cal Overview

PHE Unwinding Waivers Ending Effective June 30, 2025

- Reinstate eligibility effective on the individual's prior termination date for individuals who were disenrolled based on a procedural reason and are subsequently redetermined eligible for Medicaid During a 90-day Reconsideration Period
- Renew Medi-Cal members through ex-parte even after a renewal packet is sent to a Medi-Cal member
- Renew eligibility if able to do so based on available information and establish a new eligibility period whenever contact is made with hard-to-reach populations



MONTHLY UPDATES

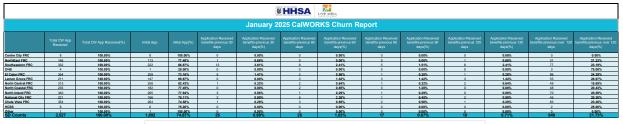


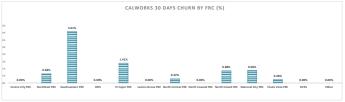
	Legend						
Approved/Chaptered							
Advocacy Support							
Support							
Support if Amended or Watch							

Self-Sufficiency Services Legislative Tracking Log

Revised: 02/01/2025

Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/ Concerns	Status
AB 320 Public Social Services: Eligibility Income Exclusions	1/24/2025	Current law allows students who serve on school boards to receive school credit or specified payments for their service. This bill would require that those payments be exempt from property or income consideration in means tested programs, including but not limited to CalWORKs, CalFresh, General Relief, Medi-Cal, and Cash Assistance for Immigrants (CAPI).	All Programs	Support	01/27/2025: Active bill - In Committee Process - Read first Time.



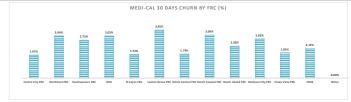


	January 2025 CalFresh Churn Report													
	Total CF App Received	Total CF App Received(%)		Initial App(%)		Application Received benefits-previous 30 days(%)		Application Received benefits-previous 60 days(%)		Application Received benefits-previous 90 days(%)			Application Received benefits-previous over 120 days	
Centre City FRC	1.944	100.00%	1.054	54.22%	131	6.74%	80	4.12%	60	3.09%	43	2.21%	576	29.63%
NorthEast FRC	1,869	100.00%	1,152	61.64%	96	5.14%	64	3.42%	55	2.94%	39	2.09%	463	24.77%
Southeastern FRC	1,683	100.00%	876	52.05%	125	7.43%	69	4.10%	53	3.15%	52	3.09%	508	30.18%
OHS	80	100.00%	32	40.00%	7	8.75%	4	5.00%	7	8.75%	3	3.75%	27	33.75%
El Calon FRC	2.253	100.00%	1.204	53.44%	111	4.93%	88	3.91%	69	3.06%	73	3.24%	708	31,42%
Lemon Grove FRC	1,598	100.00%	853	53.38%	83	5.19%	50	3.13%	51	3.19%	43	2.69%	518	32.42%
North Central FRC	3.761	100.00%	2.514	68.84%	156	4.15%	131	3.48%	111	2.95%	71	1.89%	778	20.69%
North Coastal FRC	2.425	100.00%	1.402	57.81%	131	5.40%	76	3.13%	71	2.93%	48	1.98%	697	28.74%
North Inland FRC	3,067	100.00%	1,745	56.90%	128	4.17%	92	3.00%	86	2.80%	70	2.28%	946	30.84%
National City FRC	1,353	100.00%	743	54.92%	68	5.03%	53	3.92%	26	1.92%	33	2.44%	430	31.78%
Chula Vista FRC	3.049	100.00%	1.635	53.62%	163	5.35%	113	3.71%	98	3.21%	90	2.95%	950	31,16%
HCSS	258	100.00%	163	63.67%	4	1.56%	3	1,17%	3	1.17%	8	3.13%	75	29.30%
Other	11	100.00%	6	54.55%	1	9.09%	0	0.00%	1	9.09%	0	0.00%	3	27.27%
SD County	23,349	100.00%	13,379	57.30%	1,204	5.16%	823	3.52%	691	2.96%	573	2.45%	6,679	28.61%

Month	Total CF Case Restored	Cases Received Benefits -previous 30 Days
January-25	2.062	1.812



	January 2025 Medi-Cal Churn Report													
	Total MC App Received	Total MC App Received(%)	Initial App	Initial App(%)	Application Received benefits- previous 30 days	Application Received benefits-previous 30 days(%)	Application Received benefits- previous 60 days	Application Received benefits-previous 60 days(%)	Application Received benefits- previous 90 days	Application Received benefits-previous 90 days(%)	Application Received benefits- previous 120 days	Application Received benefits-previous 120 days(%)	Application Received benefits-previous over 120 days	Application Received benefits-previous over 120 days(%)
Centre City FRC	1,017	100.00%	745	73.25%	17	1.67%	16	1.57%	22	2.16%	14	1.38%	203	19.96%
NorthEast FRC	955	100.00%	758	79.37%	29	3.04%	15	1.57%	18	1.88%	12	1.26%	123	12.88%
Southeastern FRC	1.063	100.00%	736	69.24%	29	2.73%	25	2.35%	36	3.39%	39	3.67%	198	18.63%
OHS	33	100.00%	26	78.79%	1	3.03%	0	0.00%	0	0.00%	2	6.06%	4	12.12%
El Cajon FRC	1,514	100.00%	1,082	71.47%	26	1.72%	18	1.19%	21	1.39%	27	1.78%	340	22.46%
Lemon Grove FRC	957	100.00%	685	71.58%	33	3.45%	20	2.09%	22	2.30%	33	3.45%	164	17,14%
North Central FRC	2.239	100.00%	1.769	79.01%	39	1,74%	38	1,70%	43	1.92%	38	1,70%	312	13.93%
North Coastal FRC	2,037	100.00%	1,552	76.19%	63	3.09%	44	2.16%	43	2.11%	47	2.31%	288	14.14%
North Inland FRC	2,476	100.00%	1,872	75.61%	57	2.30%	31	1.25%	55	2.22%	67	2.71%	394	15.91%
National City FRC	919	100.00%	672	73.12%	26	2.83%	29	3,16%	14	1.52%	23	2.50%	155	16.87%
Chula Vista FRC	1.913	100.00%	1.376	71.93%	35	1.83%	38	1.99%	77	4.03%	114	5.96%	273	14.27%
HCSS	944	100.00%	759	80.40%	20	2.12%	12	1.27%	17	1.80%	11	1.17%	125	13.24%
Other	63	100.00%	56	88.89%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	7	11,11%
SD County	16,130	100.00%	12,088	74.94%	375	2.32%	286	1.77%	368	2.28%	427	2.65%	2,586	16.03%







ELIGIBILITY SERVICES BY THE NUMBERS...

February 2025 (Data Month: January 2025)

PARTICIPANTS

- CalFresh: 405,676 recipients, up 4.17% from last year.
 - 131,570 child recipients (0-18), up 2.18% from last year.
 - o 98,681 senior recipients (60+), up 5.99% from last year.
- CalWORKs: 52,784 recipients, up 5.16% from last year.
 - o 38,483 child recipients (0-18), up 7.10% from last year.
 - o Welfare-to-Work: 13,445 participants, down 10.67% from last year.
- CMS: 8 CMS recipients, no change from last year.
- **General Relief:** 5,988 recipients, up 23.39% from last year.
- Medi-Cal: 883,019 recipients, down 9.27% from last year.
 - o 297,346 child recipients (0-18), down 8.19% from last year.
 - o 19,689 Medi-Cal Expansion Over 50 Years.

			% Change in	n Recipients		
Program	Cases	Recipients	Previous Month	Previous Year	Unduplicated Number of Recipients (January 2024– January 2025)	
CalFresh	241,992	405,676	-0.13%	4.17%	551,071	
CalWORKs	18,465	52,784	0.15%	5.16%	73,822	
CMS	8	8	33.33%	0.00%	42	
General Relief	5,966	5,988	-0.78%	23.39%	16,449	
Medi-Cal	512,383	883,019	-1.75%	-9.27%	1,132,143	
Total	778,814	1,347,475	-1.19%	-4.96%	1,243,281**	

^{*}Recipients include 352,533 under ACA Medicaid Coverage Expansion.

^{*}The number of *unduplicated* recipients for *all* programs.

PROCESSING

Applications Registered						
Program	January 2025	FYTD				
CalFresh	23,224	150,125				
CalWORKs	2,836	19,150				
CMS	22	204				
General Relief	4,310	27,361				
Medi-Cal	18,214	109,716				
Total	48,606	306,556				

Renewals Generated						
Program	January 2025	FYTD				
CalFresh	12,349	90,589				
CalWORKs	1,390	10,945				
CMS	1	19				
General Relief	161	990				
Medi-Cal	52,523	288,728				
Total	66,424	391,271				

Periodic Reports Generated						
Program	January 2025	FYTD				
CalFresh	16,373	102,842				
CalWORKs	1,676	10,257				
General Relief	0	0				
Medi-Cal	74	438				
Total	18,123	113,537				

Documents Imaged				
January 2025	FYTD			
413,016	2,903,643			

Tasks Created					
January 2025 FYTD					
372,905	3,425,043				

ACCESS CUSTOMER SERVICE CENTER

Customer Service							
Month January 2024 January 2025 Change FYTD							
Total Calls	243,089	236,520	-6,569	1,522,732			
Abandoned	9,717	3,042	-6,675	29,853			
Average Wait Time	2:00	0:36	-1:24	0:52			

Community Based Organization (CBO)								
Month	Month January 2024 January 2025 Change FYTD							
Total Calls	6,958	6,813	-145	46,960				
Abandoned	306	67	-239	630				
Average Wait Time	3:36	1:00	-2:36	1:22				

Emails Received				
January 2025 FYTD				
2,858	18,554			

FAMILY RESOURCE CENTER VISITS

Month	January 2024	January 2025	Change	FYTD
Total Tickets Issued	51,291	50,730	-1%	354,350
Average Wait Time (min.)	(*-)	(*-)	N/A	

^{*} Due to COVID-19 Waivers, Avg time is not available for January 2025

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

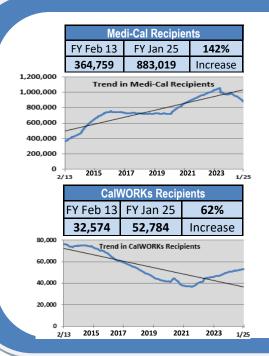
- Regular Applications: State required days to disposition = 30 Days
 - o San Diego = 18 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 97%
- Annual Renewal Timeliness = 91%

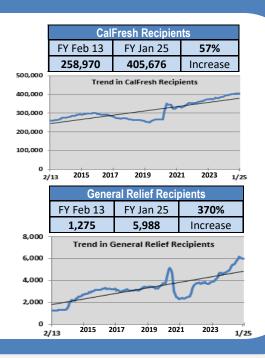
CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 17 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 99%
- Annual Renewal Timeliness = 91%

Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 23 Days
- Annual Renewal Timeliness = 97%



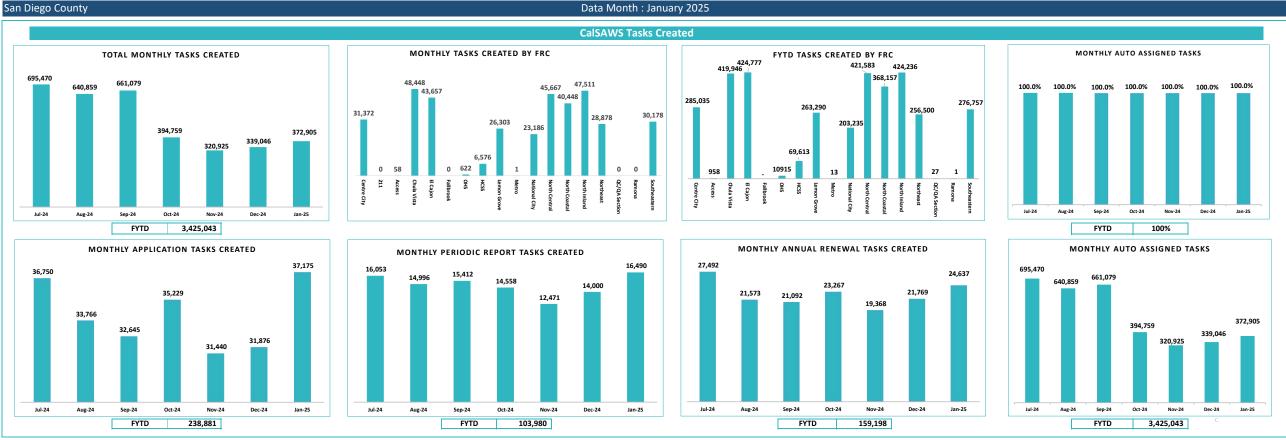


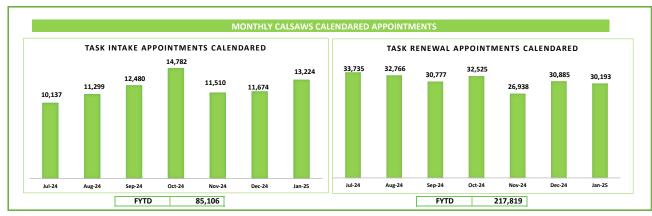
Office of Military and Veterans Affairs (OMVA) Data Tracker

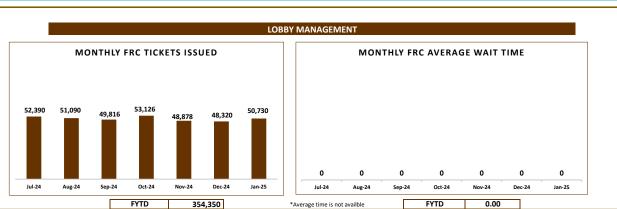
OMVA Service Delivery	January 2025	FYTD
Calls Received	2,917	27,319
Calls Received- Average Wait Times	1:29	2:51
In-Person Customer Visits	1,739	14,215
Driver's License Applications	10	59
License Plate Applications	306	1,952
College Fee Waiver Applications	161	4,209
VA Claim Appointments Made	521	4,069
VA Claim Appointments Wait Time (Business Days)	13	10
Community Events	1	28
Contacts Made at Community Events	80	995



Monthly Self-Sufficiency Services Performance Dashboard (FY 24/25)

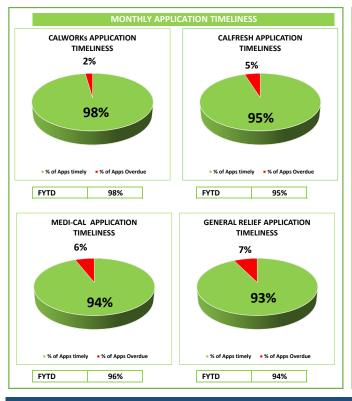


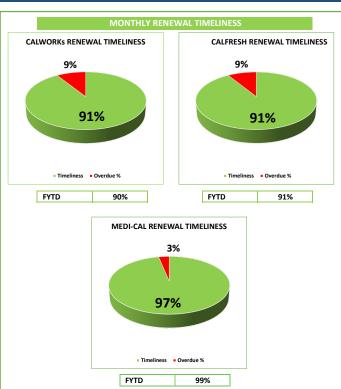


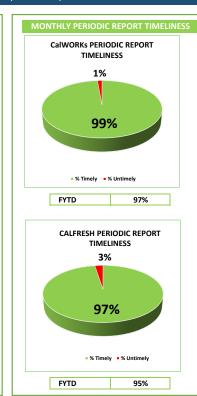


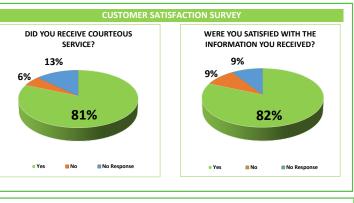
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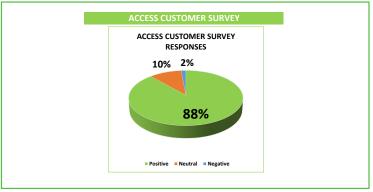
CASE PROCESSING PERFORMANCE (CALSAWS)





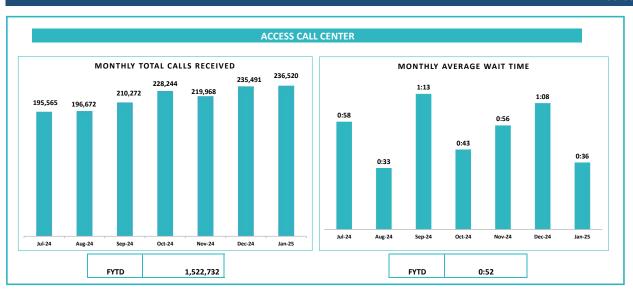


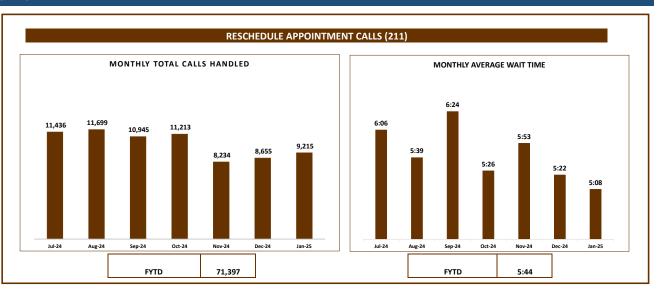




ACCESS CALL CENTER

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Monthly Robo-Calls & Text Messaging Report FY 2024/2025

Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
July 2024	6,918	200	7,118
August 2024	6,821	220	7,041
September 2024	6,591	243	6,834
October 2024	5,362	430	5,792
November 2024	5,812	217	6,029
December 2024	7,295	287	7,582
January 2025	6,485	214	6,699
February 2025			
March 2025			
April 2025	·		
May 2025	·		
June 2025			
Grand Total	45,284	1,811	47,095

Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2024	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261
August 2024	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930
September 2024	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176
October 2024	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610
November 2024	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867
December 2024	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250
January 2025	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635
February 2025								
March 2025								
April 2025								
May 2025								
June 2025								
Grand Total	96,500	56,136	40,449	6,747	91,433	42,538	1,027,926	1,361,729

Text Messaging Summary	Special Campaign									
Month	CW HSP	MC 65+	Food Justice Community Action Plan	LUEG Air Purifier	Digital Skills	WTW/ES Sanction SMS	CAP Survey	ACE Information Sharing	Hot Foods	Grand Total
July 2024	16,889	1,316								1,316
August 2024		1,254	463,482	10,815	3,405					478,956
September 2024		1,230		468						1,698
October 2024		1,289				862				2,151
November 2024		1,218		5,442		633	228,919	56,168		292,380
December 2024		1,200				676				1,876
January 2025		1,239				661			230,760	232,660
February 2025										
March 2025										
April 2025										
May 2025										
June 2025					•		·			
Grand Total	16,889	8,746	463,482	16,725	3,405	2,832	228,919	56,168	230,760	1,011,037

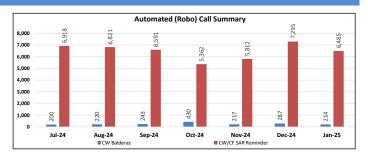
*Note: Robo Calls have been temporarily suspended in all circumstances except for CalWORKS and CalFresh Balderas call notifications.

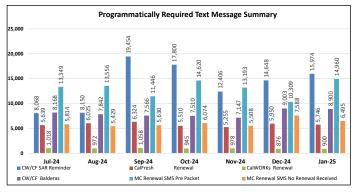
In lieu of this, all former Robo Call receipients were reprogrammed to receive text message notifications to alert them of any upcoming case actions.

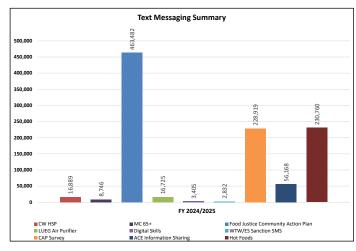
*Note: PR Text Message Summary methodology updated to count CW/CF Household once.
These houseold's are sent one text message. CW/CF households are included in CW Text Message Count.

Effective 12/2020, Access is no longer doing the Monthly Consent Text Messaging RRR Campaign, nor mailing CF Packets.

Report Data Month: 01/2025 Report Run Date: 02/06/2025











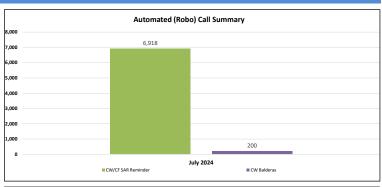
July 2024

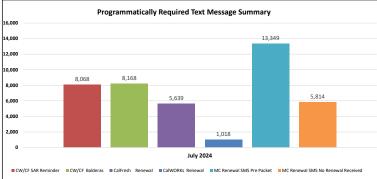
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
July 2024	6,918	200	7,118
Grand Total	6,918	200	7,118

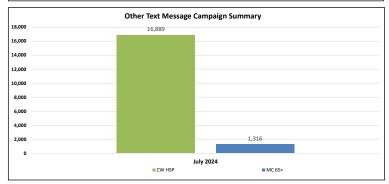
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
July 2024	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261
Grand Total	8,068	8,168	5,639	1,018	13,349	5,814	18,205	60,261

Text Messaging Summary	Special Campaign		
Month	CW HSP	MC 65+	Grand Total
July 2024	16,889	1,316	18,205
Grand Total	16,889	1,316	18,205

Report Data Month: 07/2024 Report Run Date: 02/06/2025









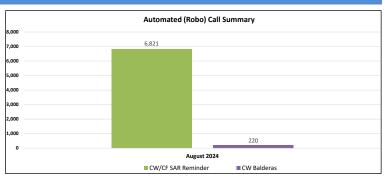


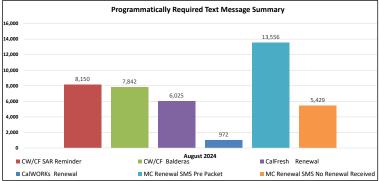
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
August 2024	6,821	220	7,041
Grand Total	6,821	220	7,041

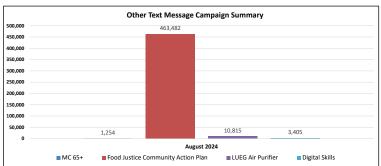
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
August 2024	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930
Grand Total	8,150	7,842	6,025	972	13,556	5,429	478,956	520,930

Text Messaging Summary	Special Campaign				
Month	MC 65+	Food Justice Community Action Plan	LUEG Air Purifier	Digital Skills	Grand Total
August 2024	1,254	463,482	10,815	3,405	478,956
Grand Total	1,254	463,482	10,815	3,405	478,956

Report Data Month: 08/2024 Report Run Date: 02/06/2025











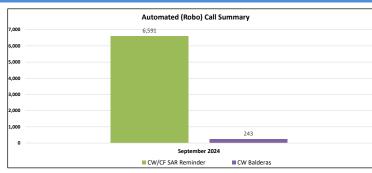
September 2024

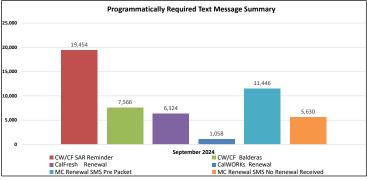
Automated (Robo) Call				
Summary	Program			
Month	CW/CF SAR	CW Balderas	Grand Total	
Wilditti	Reminder	CW Daluelas	Grand rotal	
September 2024	6,591	243	6,834	
Grand Total	6,591	243	6,834	

Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
September 2024	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176
Grand Total	19,454	7,566	6,324	1,058	11,446	5,630	1,698	53,176

Text Messaging Summary	Special Campaign		
Month	MC 65+	LUEG Air Purifier	Grand Total
September 2024	1,230	468	1,698
Grand Total	1,230	468	1,698

Report Data Month: 09/2024 Report Run Date: 02/06/2025











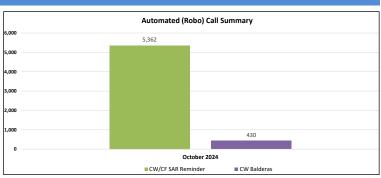
October 2024

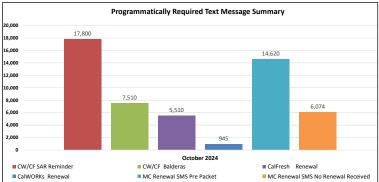
Automated (Robo) Call Summary	Program		
Month	CW/CF SAR Reminder	CW Balderas	Grand Total
October 2024	5,362	430	5,792
Grand Total	5,362	430	5,792

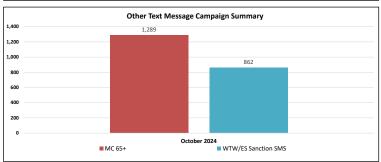
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
October 2024	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610
Grand Total	17,800	7,510	5,510	945	14,620	6,074	2,151	54,610

Text Messaging Summary	Special Campaign		
Month	MC 65+	WTW/ES Sanction SMS	Grand Total
October 2024	1,289	862	2,151
Grand Total	1,289	862	2,151

Report Data Month: 10/2024 Report Run Date: 02/06/2025











November 2024

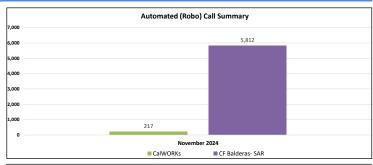
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
November 2024	217	5,812	6,029
Grand Total	217	5.812	6.029

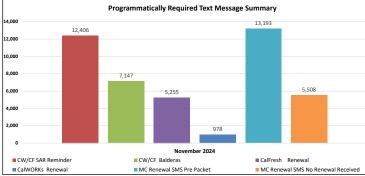
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
November 2024	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867
Grand Total	12,406	7,147	5,255	978	13,193	5,508	292,380	336,867

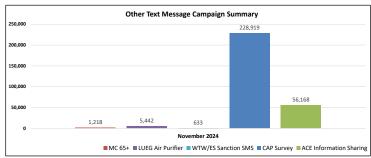
Text Messaging Summary	Special Campaign					
Month	MC 65+	LUEG Air Purifier	WTW/ES Sanction SMS	CAP Survey	ACE Information Sharing	Grand Total
November 2024	1,218	5,442	633	228,919	56,168	292,380
Grand Total	1,218	5,442	633	228,919	56,168	292,380

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 11/2024 Report Run Date: 02/06/2025









December 2024

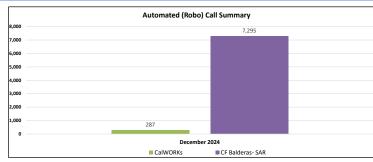
Automated (Robo) Call Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
December 2024	287	7,295	7,582
Grand Total	287	7.295	7.582

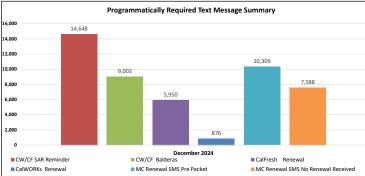
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
December 2024	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250
Grand Total	14,648	9,003	5,950	876	10,309	7,588	1,876	50,250

Text Messaging Summary	Special Campaign		
Month	MC 65+	WTW/ES Sanction SMS	Grand Total
December 2024	1,200	676	1,876
Grand Total	1,200	676	1,876

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

Report Data Month: 12/2024 Report Run Date: 02/06/2025











January 2025

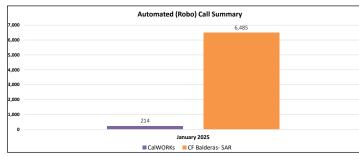
Automated (Robo) Call			
Summary	Program		
Month	CalWORKs	CF Balderas- SAR	Grand Total
January 2025	214	6,485	6,699
Grand Total	214	6.485	6.699

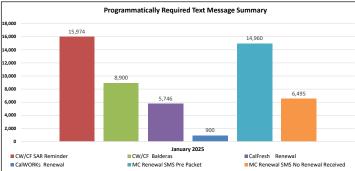
Text Messaging Summary	Program							
Month	CW/CF SAR Reminder	CW/CF Balderas	CalFresh Renewal	CalWORKs Renewal	MC Renewal SMS Pre Packet	MC Renewal SMS No Renewal Received	Other	Grand Total
January 2025	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635
Grand Total	15,974	8,900	5,746	900	14,960	6,495	232,660	285,635

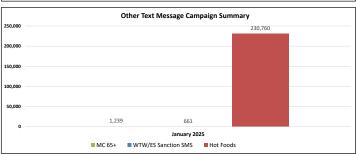
Text Messaging Summary	Special Campaign			
Month	MC 65+	WTW/ES Sanction SMS	Hot Foods	Grand Total
January 2025	1,239	661	230,760	232,660
Grand Total	1,239	661	230,760	232,660

Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

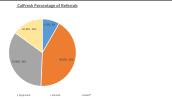
Report Data Month: 01/2025 Report Run Date: 02/06/2025



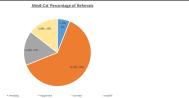




Communi	ty Based Organizations 07/2024-01/2025	CalFre	esh Re	eferral	S					
CalFresh A	Application Referrals by	Appli	cation	ı Statu	S	Date	ind		aliate.	Yotal
Code for America 211 San Diego Family Health Centers of San Diego	HCSS Outstation Staff Y/N	5,940 447 105	8% 11% 10%	30,494 2,133 463	42% 52% 42%	25,318 1,101 391	359 279 369	11,112 456 136	159 119 129	72,864 4,130 1,100
Family Health Centers of San Diego La Maestra Community Health Centers Vista Community Clinic		105 66	10% 8% 10%	462 423	42% 49% 44%	391 211	369 269 349	136 146	129 179 139	1,100 85:
Soripos Households San Ysidro Health Sharp Health	Y Y Y	32	10%	113	35% 51% 34%	10	349	64	209 109 229	31 26 17
Sharp Health Neighborhood Health Care Casa Familiar	Y	15 16 17	14% 10%	55 53	34% 42% 40%	61 31	389 319 379	3	229 139	172
Lata Partition Home Start Calfresh Grant Chula Vista Community Collaborative		- 1	1%	77	70% 45%	22	209	10	99	110
Indian Health Council Inc Jewish Family Service		10	11% 5% 14%	37	43% 51% 34%	21	299 349 389	- 1	179 109	95 73 71
Bonita Family Resource Center TrueCare Rady Childrens Hospital	Y	4	6% 6%	26	37% 20%	26	389	15 15	219 169	71 72 65
			7% 9%	15	37% 38%	14	349 389		229 169	
San Ysidro Health Center Southern Indian Health Council Inc Vista Community Clinic The Gary Center UCSD Medical Center	Y		7% 7% 7%	14	47% 48% 54%	10	279 349 219		209 109 189	25 25
Community Research Foundation			8%	12	23%		239	-1	469	. 26
McAlister Institute South Bay Regional Recovery Borrego Community Health Foundation Wesley House Student Residence Inc.			5% 18%	11	65%		259 119 129		159 269 69	15 15 16
Inserfaith Community Services MiraCosta College University of San Diogo Imperial Beach Community Clinic		- 0	75		27% 27%		389 609 339		199 139 139	15
			8% 17%		25% 33%		509 339		179 179	15 15 11 11
Bayside Community Center Borrego Health Deaf Community Services of San Diego		-	33%		78% 44% 22%		229 339 339		229	
Vista Hill Foundation - SmartCare Catholic Charities Diocese of San Diego - Homeless Services		- 0	\vdash		63%		439		119 259 439	
Downtown Impact Duos Living Inc		-	14%				439 869		439 149	
Mental Health Systems TURN - Alianza Wellness Center Social Security Administration St Vincent de Paul Village			29%		14% 29%		579 299		579 149 719	
St Vincent de Paul Village World Relief SoCal DAP Health		000	50%		57% 33%	-	179		719 439	-
Oceanside Comprehensive Treatment Center San Diego Food Bank Haitian Refugee Community Center	Y	-			17% 50% 60%		339		179 179 409	
UC San Diego	Y		20%		20%		409		209	
Center Star ACT Gary and Mary West Pace				-	75% 50%		259		259 259	=
Shoretine Community Services Somali Bantu Association of America		-	100%		75% 25%		259		259	
Alpha Project for the Homeless Healing Oaks Clinic			Ë		33% 100% 33%		339		339	
South bay Community Services Tri City Modical Conter			67%		33% 33% 67%		Ħ	Ξ	679	
Access to Independence of San Diego Inc CA Department of State Hospitals			Ħ		100%		509		509	
Richa Lofts		1	50%	-	100%		509			
Cal Poly Pomona Capalina Comprehensive Treatment Center Clinicas Del Camino Real Inc		-	HÌ	-	HÌ		1009		1009	
Community Resource Center Continuous Coro Constitution			100%		100%					
Disabled Resources Center Inc Elevate PFS		- 1	100%	-	Ħ		1009			=
Escondido Comprehensive Treatment Center Family Health Centers of San Diseas - Shoriff's		-	100%		F		1009		1009	
FIND Food Bank Grama Blues House Inc. Hunger Action Los Angeles			É		100%		1009			۲
Immigration Center for Women and Children Jackson House Temecula	·	- 0	100%		Ħ		1009		Ē	
Neighborhood Healthcare Office of the Federal Public Defender Orange Coast College					100%				1009	
Pacific Health Group Palomar College		-		0			1009		1009	
Parallon Retread Housing - Buena Creek Navigation Center San Diegans for Healthcare Coverage		- 1	100%		100%		1009			
San Diego American Indian Health Center San Diego Freedom Ranch San Diego Regional Center	·		100%		100%					
San Diego Regional Center San Diego Rescue Mission Serene Health					100%		1009		1009	
Telecare Agewise Transfronteras			Ħ		100%		1009			
EI Sol NEC 211 Orange County		0		0						-
Advocates 4 Medi-Cal Assistance AHF HEALTHCARE CENTERS But Finders										
Aliados Santa Rosa Community Health Centers Altamed Health Services Alvarado Hospital LLC						Č				0
American Bar Association - Immigration Justice Project	Y			-		-				0
Aviara Healthcare Center Ballooa Nunsing and Rehab Center Bella Vista Health Center			Ħ		Ħ					-
Bella Vista Health Center Blessing Community Health Center Buddhist Tzu Chi Medical Foundation		-								0
Castle Manor Nursing and Rehabilitation Center Catholic Charirites San Diego Catholic Charities of Los Angeles		-								- 0
Catholic Charities of Orange County CCC Health Services Department								-		0
Center for Healthy Communities Centro La Familia Advocacy Services Change Lanes Youth Support Services		-				-				0
CHIOC Coalition of Orange County Community Health Center		0				0				0
Community Care Center Community Health Systems, Inc Moreno Valley		-				-				-
Community Research Foundation Senior Impact CompSpec Inc Conifer Health Solutions		-		-		- 2				- 0
COP Cottage Health System		0		0						-
Crystal Stairs DMH - Office of the Public Guardian Elevate Patient Financial Solutions		-								
Everest Hospice Extended Care Hospital of Riverside										
Feeding San Diego Financial Security Designs	Y	0								0
Firstsource GETIX HEALTH GETIXHEALTH										0
Give For A Smile Golden Valley Health Center										
Goldmarc Inc DBA Ophiana Insurance Services HAS							П			
Health Advocates HealthPact HERALD CHRISTIAN HEALTH CENTER			E		E					
Hospital Association of Southern California Infinium Healthrane Inc			E		Ē					-
Isla Vista Youth Projects dba LEAP Julian Pathways Inc K Street Forex		- 0	F	- 6	F	0				- 0
Korean Community Services			Е		Е					
Libertana Health Los Angeles County CSC 8 Marin City Health and Wellness		-	Ħ	-	Ħ		H	-		
Needbata Medibata Medi-Cal Regulation Specialists Mental Health Systems TURN BHS Action Central										-
Metro Community Ministries Inc. Ministries Petrosch		- 0	Ħ		Ħ		Ħ			-
Ministerios Betesida MSSION HILLS POST ACUTE CARE Montarray Courty Health Department Mountain Shadows			E		E		H		E	-
Naphcare Inc.		- 0								-
National Care Advisors Neighborhood Health Insurance Center NEMS		-	Ħ	-	Ħ	- 9	H	-		-
NewGen Administrative Services LLC Parkant Services			E		E					-
Palomar Health Paradise Valley Health Paradise Valley Health Paradise Valley Healthcare Center	Y	-	Ħ		Ħ	-	H	Ξ	Ė	-
Park America HealthCare Center Park Finality Center			Ħ		E					-
Pineridge Healthcare Center Poway Healthcare Center			E		E					0
Providence Health & Services Providence St. Joseph Health		-	Ħ		Ħ		Ħ			0
Renewing Hope For Refugees Revive Pathway Rolling Start, Inc.			F		E					
Saint Inho's Community Health			Е		Е					
San Diego Courty Probation Department San Diego Elder Law Center San Diego Family Care San Diego Post Acute		-	F	-	F	- 9				- 5
San Francisco Pretrial Diversion Project			E		F					
San Mateo County Health Santa Barbara County Education Office Santa Clara County HHS Gount Mar		- 0	Ē	-	Ħ	-	Ħ		Ħ	-
Soap Mat Southland Integrated Services Inc St. Louise Resource Services		-	Ħ		Ħ	-				-
St. Paul's PACE Stepping Stone of San Diego			E		E					-
TERI Inc The Happier Life Project The Light for Seniors		-	Ħ	-	Ħ	-	Ħ			
The Shores Post-Acute Third Avenue Charitable Organization			E		E					
Union of Pan Asian Communities University Care Center		- 0	Е		Ē					
Urban Street Angels Victoria Post Acute Visionary Care Consultants		-	Ħ	-	Ħ	- 5				-
Visionary Care Consultants Vista Community Clinic - Sheriff's Vista Knoll Spacialized Care Vista Knoll Spacialized Care			E		E					
Windsor Health Care SNF Management Company LLC Young and Healthy		6.76	8%		E	27,84		12,23		81,364
	CalFresh Percentag	_			429					
	_									
	12,731, 15%									



Communi	ty Based Organizations	Medi-	Cal Re	eferral:	s					
Medi-Cal A	Application Referrals by	Appli	catio	n Statu	S	Den	io d	lav	alid*	Total
Family Health Centers of San Diego 211 San Diego		23 24	109	1 784	66% 52%	474 451	169 189	28 50	10% 20%	2,897 2,488
Scripps Health Sharp Health La Maestra Community Health Centers	Y Y	72	39 59 69	1,275 917 791	65% 63% 59%	269 273 213	149 199 169	34 19 25	17% 13% 19%	1,948 1,456 1,339
UCSD Medical Center Vista Community Clinic	Y	31 61	39 69	858 749	67%	234	189 209	15	12%	1.281
TrueCare Elevate PFS Neighborhood Health Care		51 52 48	69 69	653 465 493	64% 57% 64%	202 179 153	209 229 209	10 12 8	119 159 109	1,170 1,018 816 775
San Ysidro Health Center Family Health Centers of San Diego - Sheriff's Tel Clau Modes Conter		31	69 09 59	505 461 281	77% 73% 63%	53	103 193	10	9% 17% 13%	658 630 454 327
Tri City Medical Center Paradise Valley Health Rady Childrens Hospital	Y Y	17	79	157	669	34	109	6	1195	
San Diago Family Care St Vincent de Paul Village Chulai Vista Community Collaborative Vista Community Clinic - Sheriff's		20	69 139 59	142 87 54	65% 57% 51% 65%	22	179 149 189	2	119 169 269 319	218 153 105 107
		-	37	70		14	169	3	31%	
Vista Community Clinic The Gary Center Imperial Beach Community Clinic		1	69 149 49	6- 4-	78% 54%	1-	99 179	. 1	7% 15%	82 81 80 77
San Diago Unified School District Casa Familiar			39	62 52	78% 68%	10	109 139	-	9% 17%	77
Palomar Health San Diegans for Healthcare Coverage Park Avenue Healthcare Center	Ý	-	79 119	5:	70% 85% 70%		29 79	Ш	149 79 129	76 51 42 43 44 46 31
Indian Health Council Inc Borrego Community Health Foundation DAP Health		- 3	79 59 289	20	79% 49% 38%		109 229 159	- 1	5% 24% 20%	42
San Diego Freedom Ranch Bonita Family Resource Center		-	249	21	37%	1	349		5%	31
Naphcare Inc. Neighborhood Health Insurance Center				10	50% 31% 69%	Ľ	119 139 219	1	39% 56% 10%	31
Borrego Health Immigration Center for Women and Children Southern Indian Health Council Inc			79 119	11	591		199		199	2: 2: 2: 2: 2: 2: 2: 2:
Serene Health St. Paul's PACE			129	20	77% 62%		129		12%	26
Paradise Valley Healthcare Center San Diego Regional Center Downtrean Innact			99	1	74%		249 49 329		139 369	21
University mare Center San Ysidro Health	Y	Ī	59 109	17	81% 75%		149		15%	21 21 20 11
McAlister Institute South Bay Regional Recovery Pineridge Healthcare Center Motor Region For the Managing			59	11	749		169 59 289		26% 16%	15
Pineridge Healthcare Center Alpha Project for the Homeless Community Research Foundation Bayiste Community Center		-	119	10	50% 59% 75%		69	Ш	119 359 139	11
Financial Security Designs Interfaith Community Services Deaf Community Services of San Diego			259 89 99		75% 50% 27%		89	Ш	33%	12
Deaf Community Services of San Diego Castle Manor Nursing and Rehabilitation Center Gary and Mary West Pace			99		27% 80% 80%		369 109		27% 10%	11 16 16
			109		50%		109		30%	10
San Diago Post Acute Community Care Center MNSSION HILLS POST ACUTE CARE MNSSION HILLS POST ACUTE CARE		- 0			100%		119		449	-
MISSION HILLS POST ACUTE CARE TERI Inc Mountain Shadows			119 119 139		78% 44% 50%		119		119 339 389	_
Catholic Charities Diocese of San Diego Aviara Healthrane Center					71% 83%				17%	=
Telecare Agewise World Relief SoCal Catholic Charities Diocese of San Diego - Homeless Services				Ħ	67% 83%				33% 17%	Ŧ
Cathoric Charitas Diocese of San Diego - Homeless Services CompSpec Inc Neighborhood Healthrase		E	E	Ħ	60%	Ħ	409		40%	
Packard serior Services Haitian Refugee Community Center					60% 80% 75%		209		25%	=
La Mesa Health Care Libertana Home Health Oceanside Comprehensive Treatment Center		-	F	Ħ	100%		509		100%	=
Visionary Care Consultants Vista Knoll Specialized Care			259		25% 75% 75%		259			
Bella Vista Health Center Center Star ACT			679		33%		679		33%	
COP Medi-Cal Regulation Specialists New Gen Administrative Services LLC			679 339	H	67%		339	Ħ	33%	_
Parallon Poway Healthcare Center			679				679		33%	
Somali Bantu Association of America Telecare Corporation - Pathways to Recovery					67%			П	33%	
Advocates 4 Medi-Cal Assistance American Bar Association - Immigration Justice Project Blessing Community Health Center			509		100%		509		50%	=
CA Department of State Hospitals GETIX HEALTH					100%		1		50%	
Healing Oals Clinic Health Advocates Monterey County Health Department		-			100%			Ι	50%	=
Providence health & Services					50%		509		100%	=
Shoreline Community Services Transfronteras					50% 100%			Ï	50%	
Access to Independence of San Diego Inc		-			100%		1009		400	=
Alpha Lofts Altamed Health Services Balboa Nursing and Rehab Center		-			100%				100%	=
Canalina Comorphonsive Treatment Center		-	1009		100%					
CCC Health Services Department Centro La Familia Advocacy Services Cinicas Del Camino Real Inc Community Health Systems, Inc Moreno Valley		-			100%		1009		100%	
Conifer Health Solutions Continuous Care Coordination				-			1009		100%	
Crystal Stairs DMH - Office of the Public Guardian Escondido Comprehensive Treatment Center		-					1009	I	100%	
Extended Care Hospital of Riverside Feeding San Diego	Y	- 0					1009		100%	=
RESTORCE GETIXHEALTH					100%			Ī	-	
Give For A Smile Goldmarc Inc DBA Ophiana Insurance Services HealthPact					100%		1009		100%	
Infinium Healthcare Inc Jackson House Temecula		0			100%			Ĭ	100%	
Mental Health Systems TURN - Alianza Wellness Center Metro Community Ministries Inc Office of the Federal Public Defender		-			100%				100%	
Palomar College					100%				100%	
Providence St. Joseph Health San Diego American Indian Health Center San Diego County Probation Department		- 1	1009				1009			=
San Mateo County Health		-	1009		100%		1009			
Santa Clara County HHS Southland Integrated Services Inc The Happier Life Project		0		-	100%		1009	Ĭ		=
The Shores Post-Acute Union of Pan Asian Communities Victoria Post Acute			1009		100%				100%	=
Young and Healthy		-	1007		100%					=
Aging & Independence Services ANH FIEATHCARE CENTERS ANH Starton							Ξ	Ħ		_
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Buddhist Tzu Chi Medical Foundation Cal Poly Pomona			E							
Catholic Charities of Los Angeles			É	Ħ	Ē			H	Ħ	Ī
Catholic Charities of Orange County Center for Healthy Communities Change Lanes Youth Support Services			E							
CHIOC Coalition of Orange County Community Health Center Code for America Community Research Foundation Senior Impact		-	Ë						Ħ	
Community Resource Center			E					H		
Cottage Health System										=
Disabled Resources Center Inc Duss Living Inc Elevate Patient Financial Solutions Everest Hospice			É		Ħ				Ħ	=
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turama Blues House Inc. HAS										
HERALD CHRISTIAN HEALTH CENTER Home Start Calfresh Grant Hospital Association of Southern California Hunger Action Los Angeles		-							Ħ	=
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Jewish Family Service Julian Pathways Inc			E	Ħ			Ξ	Ħ		Ξ
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Los Angeles County CSC 8 Marin City Health and Wellness Mental Health Systems TURN BHS Action Central			E							٥
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Orange Coast College Pacific Health Group										
Pars Equality Center Renewing Hope For Refugees Retread Housing - Buena Creek Navigation Center			E	F				F		Ξ
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Rolling Start, Inc. Saint John's Community Health Sain Diago Food Bank Sain Diago Rescue Mission	Υ		E							
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Santa Barbara County Education Office Soap Mat Social Socurity Administration		-	F							
South Day Community Services St. Louise Resource Services										=
Stepping Stone of San Diego The Light for Seniors	<u> </u>	- 0	E		Ξ				Ħ	
Third Avenue Chantable Organization	Y	-							Ħ	
University of San Chiego Urban Street Angels Urban Street Angels Wata Hill Foundation - SmartCare Wesley House Student Residence Inc.			E							٥
Wesley House Student Residence Inc. Windsor Health Care SNF Management Company LLC Total		1.17		12,29		3,24	179	2.84		19.56
	Medi-Cal Percentag				- 633	3,241		- 1,04	157	00,00
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Community Based Organizations CalWORKS Referrals

Communi	ty Based Organizations 0 07/2024-01/2025	CalWC	RKS I	Referra	als					
CalWORKS	Application Referrals b	у Арг	licati	on Stat	tus	Det	nied	Inter	alid*	Total
La Maestra Community Health Centers Chula Vista Community Collaborative	ness outrainer sun ijn	1	129	30	299 179	31	359 589	2	249	100
Family Health Centers of San Diego Vista Community Clinic			750	3	209 299		479 579		279 149	15
Rady Childrens Hospital Casa Familiar	Y	Ī	890	-	89 449	- 10	775		119	19
Interfaith Community Services Sharp Health	Y			- 0			635 835		389 179	
211 San Diego Alpha Project for the Homeless Neighborhood Health Care					409		401 601 1001		201 401	
San Ysidro Nealth Center Catholic Charities Diocese of San Diego Catholic Charities Diocese of San Diego Catholic Charities Diocese of San Diego - Homeless Services					259 679		751 331			
				- 1	339		1005		679	
Bonita Family Resource Center Community Research Foundation				0			1009			
Indian Health Council Inc San Diego Unified School District				- 3	509 1009		509			
TrueCare UCSD Medical Center	Y						509 1009 1009		509	
Sayside Community Center			100%	0			1001			
DAP Health Haitian Refugee Community Center Healing Oaks Clinic				1	1009		1001			
Healthcare in Action - San Diego McAlister Institute South Bay Regional Recovery Mental Health Systems TURN - Alianza Wellness Center					1009				1009	
MiraCosta College Safe Connections					1005		1001			
San Diego Freedom Ranch				-			1001			
Screen remove. Shoreline Community Services Somali Bantou Association of America Southern Indian Health Council Inc Vista Community Clinic The Gary Center									1009	
Southern Indian Health Council Inc hista Community Clinic The Gary Center				- 0	1009		1009		-	
El Sol NEC 211 Orange County				-						
Access to Independence of San Diego Inc Advocates 4 Medi-Cal Assistance										
Aging & Independence Services AMF HEALTHCARE CENTERS Aid Finders Middle Seat & Book Commonth Month's Content				-		Ĭ				
Alpha Lofts Altamed Health Services										
Alvarado Hospital LLC American Bar Association - Immigration Justice Project	Ψ									
Aviara Healthcare Center Balboa Nursing and Rehab Center				-						
Bella Vista Health Center Blessing Community Health Center Borrego Community Health Foundation				-						
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Buddhist Tzu Chi Medical Foundation CA Department of State Hospitals Cal Poly Pomona			F	E		E	E		E	
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Castle Manor Nursing and Rehabilitation Center Catholic Charlrites San Diego Catholic Charlities of Los Angeles				E ?			E			
CCC Health Services Department		E	F	E	E	E	E	Е	E	
Center for Healthy Communities Center Star ACT			Е		E		E		E	Е
Centro La Familia Advocacy Services Chosen Long Vouth Consort Consisor		Ē	E		E	Ē	E	Ē	E	Ē
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Community Care Center Community Health Systems, Inc Moreno Valley Community Research Foundation Senior Impact				-						
Community Resource Center										
CompSpec Inc Conifer Health Solutions Continuous Care Coordination COP										
COP Cottage Health System										
Crystal Stairs										
Deaf Community Services of San Diego Disabled Resources Center Inc DMH - Office of the Public Guardian										
Downtown Impact										
Duos Living Inc Elevate Patient Financial Solutions Elevate PFS										
Escondido Comprehensive Treatment Center Fuerest Hosnice										
Extended Care Hospital of Riverside Family Health Centers of San Diego - Sheriff's		Ī		-		Ĭ				
Freeding San Diego Financial Security Designs	Y					-				
PIND Food Bank Firstsource				- 0						
Gary and Mary West Pace GETU HEALTH				- 0						
GETIOHEALTH Give For A Smile Golden Valley Health Center										
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Health Advocates										
HealthPact HERALD CHRISTIAN HEALTH CENTER				-						
Home Start CalFresh Grant Hospital Association of Southern California										
Hunger Action Los Angeles Immigration Center for Women and Children										
Imperial Beach Community Clinic				00						
Isla Vista Youth Projects dba LEAP Jackson House Temecula										Ī
Jewish Family Service Julian Pathways Inc										
K Street Forex Korean Community Services				-						
La Mesa Health Care Libertana Home Health Los Angeles County CSC 8										
Libertana Home Health Los Angeles County CSC 8 Marin City Health and Wellness MedData										
Medi-Cal Regulation Specialists Mental Health Systems TURN BHS Action Certral Metro Community Ministries Inc										
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MISSION HILLS POST ACUTE CARE Monterey County Health Department						Ĭ				
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National Care Advisors			Ē	- 0		Ē				- 6
Neighborhood Healthcare NEMS				-						
NewGen Administrative Services LLC Oceanatide Comprehensive Treatment Center Office of the Federal Public Defender Orange Coast College				-		H				
Office of the Federal Public Defender Orange Coast College Pacific Health Group				-						
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Pineridge Healthcare Center			Ħ			E	ΕĒ		É	f
Providence Health & Services Providence St. Joseph Health		Ħ	Ħ			Ħ	E		Ē	
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San Diegaris for realiticare Coverage	Y		F	-		F		F	F	
San Diego County Probation Department San Diego County Probation Department San Diego Elder Law Center			F	-						
San Diego Family Care San Diego Food Bank	Y									
San Diego Post Acute San Diego Regional Center San Diego Regional Center San Diego Rescue Mission		E	E				E	E	E	E
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San Mateo County Health San Ysidro Health Santa Barbara County Education Office	Y			-						
Santa Barbara County Education Office Santa Clara County HHS Serene Health				-		Ħ				
Serene Health Soap Mat Social Security Administration			Ħ							
South bay Community Services				-						
Southurs Intograted Services Inc St Vincent de Paul Village St. Louise Resource Services St. Paul's PACE			F	E		E	E		E	
St. Pauf's PACE Stepping Stone of San Diego			F				E			
Stepping Stone of San Diego Telecare Agewise Telecare Corporation - Pathways to Recovery Total Lor					E		E			
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The Shores Post-Acute Third Avenue Charitable Organization Transfronteras		E	E			E	E	E	E	E
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University of San Diego		Ē	Ē		Ē	Ē	Ē	Ē	E	Ē
Urban Street Angels Victoria Post Acute Victoria Post Acute Visionary Care Consultants Vista Community Clinic - Sheriff's		Ē	Ħ		Ē	Ē	Ē	Ē	Ē	Ē
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Vista Knoll Specialized Care Wesley House Student Residence Inc. Windsor Health Care SNF Management Company LLC			Ħ	-		Ħ		Ħ		
Windsor Health Care SNF Management Company LLC Young and Healthy Total		-		55	245	- 12	400		201	- 20
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	CalWORKS Percent									

CaWORSS Percentage of Referrals

Community Based Organizations General Relief Referrals

Community	Based Organizations Ger 07/2024-01/2025	neral	Relief	Refer	rals					
CBO	ef Application Referrals HCSS Outstation Staff Y/N	by Ap	ding	ion St Appr		Der	iled	Inv	alid*	Total
211 San Diego Community Research Foundation Indian Health Council Inc		- 1	29 39 199	10	199 193 89	3 1	689 389 469	1	119 419 279	31
McAlister Institute South Bay Regional Recovery Downtown Impact			79		289 279	1	529 279		209	26 25
Casa Familiar Vista Hill Foundation - SmartCare Mental Health Systems TURN - Alianza Wellness Center			99		389 469 189		319 319 279		239 239 459	1
Healthcare in Action - San Diego Sharn Health	Y		\vdash		259		389	П	389	
La Maestra Community Health Centers Interfaith Community Services Center Star ACT			149		149 209		579 679 609	Ш	149 339 209	
Family Health Centers of San Diego World Reliaf SoCal		:	209				809	Ш	209	
Catholic Charities Diocese of San Diego Oceanside Comprehensive Treatment Center Bayside Community Center		-			259		759 759 679		339	
Chula Vista Community Collaborative Continuous Care Coordination Bonita Family Resource Center		-	679 509				339	I		
Borrego Community Health Foundation Healing Cals Clinic			507		509		1009			
Neighborhood Health Care San Ysidro Health Center Shoreline Community Services		-		-	509		1009		509	
Access to Independence of San Diego Inc							1009			
Alpha Lofts CA Department of State Hospitals Capalina Comprehensive Treatment Center		-		-			1009		1009	
Catholic Charities Dincese of San Diego Homeless Services							1009	Ш		
Deaf Community Services of San Diogo Imperial Beach Community Clinic Pacific Health Group Rady Childrens Hospital	Y	- 0	1009				1009			
Retread Housing - Buena Creek Navigation Center Safe Connections				-			1009		1009	=
San Diego Family Care Southern Indian Health Council Inc UCSO Medical Center	Y	- 0		-			1009			
EI Sol NEC 211 Orange County		0		-						- 0
		-								-
Aging & Independence Services ASH HEALTHCARE CENTERS AIR HIGHALTHCARE CENTERS AIR Glides ARAdos Santa Rosa Community Health Centers		-								-
Altamed Health Services		-								0
Alvarado Hospital LLC American Bar Association - Immigration Justice Project Aviara Healthcare Center	·									
Balboa Nursing and Rehab Center Bella Vista Health Center Blessing Community Health Center		-	F		F		Ħ		Ħ	0
Borrego Health Burldhist Tru Chi Madical Foundation		E	E		E		E			
Call Poly Pennona Castle Manor Nursing and Rehabilitation Center Catholic Charlifles San Diogo Catholic Charlifles San Diogo			Е		Е		E			
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Catholic Charities of Orange County CCC Health Services Department Center for Healthy Communities				-						
Change Lanes Youth Support Services			É	-	É		F		Ē	-
Clinicas Del Camino Real Inc Coalition of Orange County Community Health Center			E		E					0
Code for America Community Care Center		-	E	-	F		E		Ē	0
Community Research Foundation Senior Impact Community Resource Center			E		E					0
CompSpec Inc Conifer Health Solutions COP			E		E		E			0
Cottage Health System Courtel Stoler			E		E		E			0
Disabled Resources Center Inc DMH - Office of the Public Guardian Court Life Inc		-								0
Elevate Patient Financial Solutions		-		-						0
Elevate PFS Escondido Comprehensive Treatment Center		-								0
Everest Hospice Fytended Care Hospital of Riverside		-								0
Family Health Centers of San Diego - Sheriff's Feeding San Diego Financial Security Designs	Y									0
FIND Food Bank First source		-		-						0
Gary and Mary West Pace GETIX HEALTH GETIXHEALTH		-								0
Give For A Smile Golden Valley Health Center Goldmarc Inc DBA Ophiana Insurance Services		-								0
Goldmart Int DBA Opheana Insurance Services Grama Blues House Inc. Halitian Refugee Community Center		-								- 0
HAS Health Advocates		-								0
HERALD CHRISTIAN HEALTH CENTER Home Start Califresh Grant				-						0
Home Start Califresh Grant Hospital Association of Southern California Hunger Action Los Angeles		-		-						0
Infinium Healthrane Inc		-								0
tsla Vista Youth Projects dha LEAP Jackson House Temecula Jewish Family Service		-								0
Julian Pathways Inc K Street Forex Korean Community Services		-								0
Libertana Home Health		0		-						0
Los Angeles County CSC 8 Marin City Health and Wellness Mod Data		-								0
Midi-Cal Regulation Specialists Mental Health Systems TURN BHS Action Central		-								0
Metro Community Ministries Inc Ministerios Betesda MiraCosta College										0
MISSION HILLS POST ACUTE CARE Monterey County Health Department										000
Mountain Shadows Naphcare Inc. National Care Advisors		- 0		-				- 5		0
Neighborhood Health Insurance Center Neighborhood Healthcare										0
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Pineridge Healthcare Center Poway Healthcare Center Providence Health & Services			E		E		E			0
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Renewing Hope For Refugees Revive Pathway Rolling Start, Inc. Saint John's Community Health			E		E					0
San Diegans for Healthcare Coverage San Diego American Indian Health Center San Diego County Probation Department	Y		E		E		E			0
San Diego Elder Law Center San Diego Front Bank	Y	E	E		E		E			0 0
San Diego Freedom Ranch San Diego Post Acute	i i	-								0
San Diego Regional Center San Diego Recinie Mission		-	F	- 9	F				H	0
San Diego Unified School District San Francisco Pretrial Diversion Project San Mateo County Health			E		E		E			0
San Ysidro Health Santa Barbara County Education Office Santa Clara County HHS	Y		Ē		Ė		Ħ			0
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Soap Mat Social Security Administration Somali Bantu Association of America			Ē		ΕĒ		Ē		Ē	0
South bay Community Services Southland Integrated Services Inc			E		E					- 0
St Vincent de Paul Village St. Louise Resource Services		-	E	-	Ë		E			0
St. Paul's PACE Stepping Stone of San Diego		H	E		E					0
Telecare Corporation - Pathways to Recovery TERI Inc										0
The Happier Life Project The Light for Seniors	_	-		-						0
The Shores Post-Acute Third Avenue Charitable Organization Transfronteras			E		E		E			
Tri City Medical Center TrueCare	Y	-	Ē		Ē		Ē			0
UC San Diego Union of Pan Asian Communities University Care Center			E		E					0 0
University of San Diego Urban Street Angels			E		E		E			0
Victoria Post Acute Visionary Care Consultants		E	E		E		E	H		0
Vista Community Clinic - Sherill's Vista Community Clinic The Gary Center Vista Knoll Specialised Care Vista Knoll Specialised Care Vista Knoll Specialised Care		-		-						0
Wesley House Student Residence Inc. Windsor Health Care SNF Management Company LLC Young and Healthy		H	E		E		E			0
Total	General Relief Perce	1tone o	_		183	15	. 559	6	229	277
	Samuel Relief Perce	ge 0	101							
	16, 6N									



Community Based Organizations	75
07/2024-01/2025	
CalFresh Application Referrals by Application Status CBO Total 7.186	CF Referrals
Code for America 72,86e 211 San Diego 4,33 Family Health Centers of San Diego 1,10 All Alestra Community Health Centers 85	Family Health Centers of San Diego 1,102
A motion of Content	La Maestra Community Health Centers 9 852 Vista Community Clinic 330 Scripps Health 317
Sharp Health 177 Neighborhood Health Care 129	San Yuidno health 266 Shirp Health 172 Neighborhood Health Care 125
Casa Familiar 111 Home Start Califresh Grant 116 Chula Vista Community Collaborative 100	Casa Familiar 215
Indian Health Council Inc 99 Lewish Family Service 71 Bonita Family Resource Center 71	Indian Health Council Inc. 95 Jonetish Family Service 73 Borita Family Resource Center 71
TrueCare 21 Rady Childrens Hospital 6f Catholic Charities Diocese of San Diego 40	Trusciere 71 Rady Childrens Hospital 69 Catholic Charities Diocese of San Diego 41
San Yisidro Health Center 33 Southern Indian Health Council Inc 36 Vista Community Clinic The Gary Center 25	San Yisifro Health Center 22 Southern Indian Health Council Inc. 36 Vista Community Clinic The Gury Center 29
LICSD Medical Center 24 Community Research Foundation 21 McAlister Institute South Bay Resional Recovery 26	USD Medical Center 28 Community Research Foundation 26 McAlister Institute Courth Res Resirval Recovery 20
Sorreso Community Health Foundation 31 Wesley House Student Residence Inc. 31 Unterfailth Community's Services 41	Borrego Community Health Foundation Weekly House Student Residence Inc. 17 Interfalfs for menutry Services 16
MiraCosta College	Miniclosta College 15 Urivenity of San Diago 15 Imperial Baach Community Clinic 12
San Diese Unified School District 12 Bayside Community Center 8 Barrege Health 9	San Diago Unified School District. 12 Bayside Corenzurity Center 9 Borego Health 9
Deaf Community Services of San Diego Vista Will Foundation - SmartCare I Catholic Charlies Diocese of San Diego - Homeless Services Catholic Charlies Diocese of San Diego - Homeless Services	Deaf Community Services of San Diego 9 Vista Hilf Foundation - SmartCare g Catholic Charities Diocese of San Diego - Homeless Services 7
Downtown Impact Dues Living line Mental Health Systems TURN - Alianza Wellness Center	Carbolic Charities Diocese of San Diego - Nomeless Services 7 Dovertown Impact 7 Dussi Uning No 7 Mental Health Systems TURN - Allianza Wellness Center 7
Social Security Administration St Vincent de Paul Village World Relief Social	Social Security Administration 7 St Vincent de Paul Wilage 7 World Relief Social 7
DAP Health Cosanside Comprehensive Treatment Center San Diego Fond Rank	DAP Mealth 6 Cosenside Comprehensive Treatment Conter 6 San Diago Food Bank 6
Valitian Refugee Community Center Healthcare in Action - San Diego U.C. San Diego	Sain Diago Food Bank 6 Haistan Refugee Community Center 5 Healthcaire in Action - Sain Diago 5 UCSan Diago 5
Center Star ACT Gary and Many West Pare Shoreline Community Services	Gary and Rey West Place 4 Glary and May West Place 4 Shorelens Community Services 4
Shoreline Communicative Services Somall Barut America Aging & Independence Services Substantial Communicative Services Substantial Com	Shoreline Community Services 4 5cmall Bartha Association of America 4 Aging & Independence Services 3 Aplan Propose (for the Normelless 3 Aplan Propose (for the Normelless 3
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CA Department of State Morpitals Lelecture Corporation - Rathways to Recovery Alpha Joffst	CA Department of State Hospitals 2 Telecare Corporation - Pathways to Biscovery 2 Algha Lofts 1
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Community Resource Center Continuous Care Coordination Ulcahida Resource Fentre Inc Ulcahida Resource Fentre Inc	Continuous Care Coordination 1 Disabled Resources Center Inc 1
Elevate RES Econolida Comprehensius Teatment Eenter Econolida Comprehensius Teatment Eenter Econolida Comprehensius Teatment Eenter	Elevate PFS 1 Escondido Comprehensivo Treatment Center 1 Family Health Cinters of San Diago - Sheriff's 1
FIND Food Bank Grams Blues House Inc. Hunser Action Lee Angeles	FIND Food Bank 1 Grarma Bloss House Inc. 1 Hunger Action Los Angelies 1 Internigration Center for Woman and Children 1
mmigration Center for Women and Children Lackson House Tempoula Velephorhood Healthcree	Jackson House Temecula 1 Neighborhood Healthcare 1
Office of the Federal Public Defender Orange Coast College Radio Mability Group	Office of the Federal Public Defender 1 Crange Coast College 1 Pacific Health Group 1
Palemar College Specification - Purpose Creek Newfeeting Conter	Pulcmar College 1 Parallon 1 Retre ad Housing - Buena Creek Nerjadison Content 1
San Diegen Cert Healthcare Coverage San Diegen Certain Certain Health Center San Diegen Certain San Health Center	Blothowald Stouring, "Burnan Creek Navingstion Centre" 1 Son Diegens for Hardbarcar Cover gog 1 Son Diege Son Forthalicars Cover gog 1 Son Diege American Indian Haldhi Centrer 1 Son Diege Preedom Runch 1 Son Diege Preedom Runch 1
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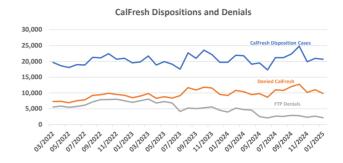
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Vista Community Clinic The Gary Center Guidesing Wisi-Guidente Eastrience Inc. Windsor Health Care SNF Management Company LLC O	Windley House Abushert Residence Inc. 0 Windsor Health Company LLC Windsor Health Company LLC Voxage and Health you
Total 277	0 10 20 30 40 50 60



CalFresh Denials in the Month Regardless of Application Date from Disposition Report

Month	CalFresh	Denied	% of Denied	FTP Denials	% of FTP
00/0000	Disposition Cases	CalFresh	CalFresh		Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%
07/2023	17,504	9,136	52.19%	4,147	45.39%
08/2023	22,677	11,683	51.52%	5,232	44.78%
09/2023	20,962	10,946	52.22%	5,033	45.98%
10/2023	23,550	11,830	50.23%	5,300	44.80%
11/2023	22,144	11,563	52.22%	5,586	48.31%
12/2023	19,694	9,537	48.43%	4,529	47.49%
01/2024	19,711	9,211	46.73%	3,963	43.02%
02/2024	21,928	10,794	49.22%	5,208	48.25%
03/2024	21,780	10,415	47.82%	4,733	45.44%
04/2024	19,101	9,466	49.56%	4,579	48.37%
05/2024	19,490	9,808	50.32%	2,533	25.83%
06/2024	17,291	8,634	49.93%	2,101	24.33%
07/2024	21,178	10,993	51.91%	2,676	24.34%
08/2024	21,171	10,790	50.97%	2,590	24.00%
09/2024	22,308	12,016	53.86%	2,910	24.22%
10/2024	24,794	12,760	51.46%	2,815	22.06%
11/2024	19,865	10,165	51.17%	2,316	22.78%
12/2024	20,945	11,034	52.68%	2,665	24.15%
01/2025	20,666	9,851	47.67%	2,150	21.83%







Months	Count of Case Number					
Jun-23	7,282					
Jul-23	2,438					
Aug-23	10,033					
Sep-23	8,217					
Oct-23	9,330					
Nov-23	9,376					
Dec-23	7,067					
Jan-24	5,687					
Feb-24	7,570					
Mar-24	8,044					
Apr-24	8,303					
May-24	11,317					
Jun-24	8,724					
Jul-24	8,768					
Aug-24	13,660					
Sep-24	11,288					
Oct-24	11,409					
Nov-24	16,405					
Dec-24	23,731					
Jan-25	8,952					
Grand Total	197,601					

The top four discontinuance reasons are (in order from most to least):

- 1. Failed to Complete Redetermination
- 2. No Eligible Mem
- 3. Inter-County Transfer
- 4. Failed MAGI



Monthly Medi-Cal Renewal Report FY 2024-2025

	11202120																							
			Data as o	of 7/31			Data as o	of 8/31			Data as	of 9/30			Data as	of 10/31			Data as	of 11/30			Data as	of 12/31
Medi-Cal Renewals	Jul-24	%	Jul-24	%	Aug-24	%	Aug-24	%	Sep-24	%	Sep-24	%	Oct-24	%	Oct-24	%	Nov-24	%	Nov-24	%	Dec-24	%	Dec-24	%
Total Medi-Cal Renewals Due	33,032	100%	33,032	100%	33,538	100%	33,538	100%	36,923	100%	36,923	100%	40,529	100%	40,529	100%	39,673	100%	39,673	100%	52,510	100%	52,510	100%
Total Medi-Cal Renewals Auto																								
Renewed	14,729	45%	14,729	45%	15,151	45%	15,151	45%	14,727	40%	14,727	40%	18,659	46%	18,659	46%	18,614	47%	18,614	47%	27,789	53%	27,789	53%
Total Medi-Cal Renewals Renewed																								
via Combo Case*	8,371	25%	13,298	40%	8,850	26%	14,041	42%	10,899	30%	17,982	49%	11,549	28%	18,487	46%	11,513	29%	17,785	45%	13,068	25%	20,847	40%
Total Medi-Cal Renewal Packets																								
Mailed	9,438	29%	9,438	30%	9,149	27%	9,149	27%	10,915	30%	10,915	30%	9,904	24%	9,904	24%	9,201	23%	9,201	23%	11,231	21%	11,231	21%
Packets Received, Not Yet																								
Processed	863	3%	2,665	8%	337	1%	2,304	7%	532	1%	2,357	6%	634	2%	1,796	4%	475	1%	1,605	4%	444	1%	2,082	4%
Total Medi-Cal Renewals Completed	23,100	70%	28,027	85%	24,001	72%	29,192	87%	25,626	69%	32,709	89%	30,208	75%	37,146	92%	30,127	76%	36,399	92%	40,857	78%	48,636	93%
Total Medi-Cal Renewals Pending																								
Receipt	9,069	27%	2,340	7%	9,200	27%	2,042	6%	10,765	29%	1,857	5%	9,687	24%	1,587	4%	9,071	23%	1,669	4%	11,209	21%	1,792	3%

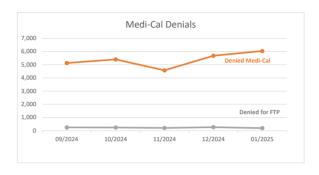
			Data as c	of 1/31						
Medi-Cal Renewals	Jan-25	%	Jan-25	%	Feb-25	%	Feb-25	%	Mar-25	%
Total Medi-Cal Renewals Due	52,523	100%	52,523	100%	47,657	100%	47,657	100%	50,769	100%
Total Medi-Cal Renewals Auto										
Renewed	22,623	43%	22,623	43%	23,917	50%	23,917	50%	26,154	52%
Total Medi-Cal Renewals Renewed										
via Combo Case*	19,460	37%	26,655	51%	12,022	25%	13,610	29%	13,276	26%
Total Medi-Cal Renewal Packets										
Mailed	10,085	19%	10,085	19%	10,665	22%	10,665	22%	11,156	22%
Packets Received, Not Yet										
Processed	289	1%	1,704	3%	309	1%	2,631	6%	434	1%
Total Medi-Cal Renewals Completed	42,083	80%	49,278	94%	35,939	75%	37,527	79%	39,430	78%
Total Medi-Cal Renewals Pending					·					
Receipt	10,151	19%	1,541	3%	11,409	24%	7,499	16%	10,905	21%

Source: Daily RRR Status Report
*Combo: Medi-Cal With Active CF/GR/CW
Report Date: 02/03/2025



Medi-Cal Denials in the Month Regardless of Application Date from Disposition Report

Month	Denied Medi-Cal	% of Denied Medi-Cal	Denied for FTP	% of FTP Denials
09/2024	5,127	42.59%	249	4.86%
10/2024	5,397	41.26%	242	4.48%
11/2024	4,574	43.00%	207	4.53%
12/2024	5,678	44.28%	265	4.67%
01/2025	6,037	42.28%	194	3.21%





Medi-Cal Case Discontinuances in the Month

Month	Medi-cal Discontinuances	% of Discontinued Cases	Discontinued for FTP	% of FTP Discontinuances
09/2024	15,900	2.96%	5,088	32.00%
10/2024	13,072	2.44%	4,513	34.52%
11/2024	13,340	2.51%	5,476	41.05%
12/2024	18,059	3.44%	10,941	60.58%
01/2025	24,232	4.73%	4,328	17.86%

