

**COUNTY OF SAN DIEGO
HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

MEETING NOTICE: In Person

**North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932**

Public Video Viewing/Comment Option:

<https://zoom.us/j/91010383031>

**July 12, 2023
9:30 a.m. to 11:30 a.m.**

AGENDA

- 9:30 - 9:31 1. Call to Order
- 9:31 - 9:33 2. **Action Item:** Approval of June 14, 2023 Meeting Minutes

PUBLIC COMMENTS

- 9:33 - 9:40 3. Guidelines for Public Comment on Items not listed on the agenda:
- Members of the public may request to speak about any issue within the purview of the Board
 - Each speaker will be limited to three (3) minutes
 - Board members may not discuss or take action on issues raised during public comment unless the issue is listed in this Agenda

PRESENTATIONS/DISCUSSION ITEMS

- 9:40 – 10:20 4. **Information Item:** Departmental Overview of Office of Immigrant and Refugee Affairs: Lucero Chavez Basilio, Director, Office of Immigrant and Refugee Affairs, Department of Homeless Solutions & Equitable Communities, Health and Human Services Agency (HHSA)
- 10:20 – 10:35 5. **Information Item:** Update on the HHSA Outreach Activities, Public Charge Resources, Call Center Wait Time for Language Line, and BenefitsCal Follow Up: Dr. Alberto Banuelos, Assistant Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
- 10:35 – 10:50 6. **Information Item:** Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)
- 10:50 – 11:30 7. **Information Item:** Update on PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHSA)

ADJOURNMENT/ NEXT MEETING

Next regular meeting will be held on August 9, 2023 at 5055 Ruffin Road, 2nd Floor Conference Room, San Diego, CA 92123.

ASSISTANCE FOR THE DISABLED:

Agendas and records are available in alternative formats upon request. Contact the Social Services Advisory Board staff contact at 619-338-2932 with questions or to request a disability-related accommodation. To the extent reasonably possible, requests for accommodation or assistance should be submitted at least 24 hours in advance of the meeting so that arrangements may be made. Additional information can be found on the Social Services Advisory board website:

https://www.sandiegocounty.gov/content/sdc/hhsa/programs/ssp/social_services_advisory_board.html

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HEALTH AND HUMAN SERVICES AGENCY
SOCIAL SERVICES ADVISORY BOARD (SSAB)**

**Held In Person
North Central Live Well Center
5055 Ruffin Road, 2nd Floor Conference Room, San Diego CA 92123
Phone (619) 338-2932 * * Fax (619) 338-2972**

**Public Video Viewing/Comment Option:
<https://zoom.us/j/96563579763>**

**SSAB Meeting Minutes
June 14, 2023**

Members Present

Vino Pajanor
Jan Spencley
Robin Maxson
Daniela Murphy
Carol Lewis
Phil Thalheimer
Keara O'Laughlin

Members Absent

Buck Martin
Greg Anglea
Rachel Morineau

Staff Present

Rick Wanne, Director, Self-Sufficiency Services
Albert Banuelos, HHSA
Adriana Ramirez, HHSA
Allison Boyer, HHSA
Jeannie Hufford, HHSA
Eric Rubio, HHSA
Albert Garcia, HHSA
Yenissa Salgado, HHSA
Brenda Vargas-Ramirez, HHSA
David Hopkins, HHSA
Ismael Lopez, HHSA
Christopher Kaeg, HHSA
Amy Klock, HHSA
Emmanuel Molina, HHSA

Guests

Lindsey Wade, HASDIC
Karla Samoyoa, 211 San Diego
Daniel Benson, Legal Aid Society of San Diego
Mauricio Medina, San Diego Hunger Coalition
Shelly Dieu, San Diego Hunger Coalition
Cierra Gant, SEIU
Alexondria Harris, HHSA Staff
Kimberly Smith, HHSA Staff
Raul Soriano, HHSA Staff
Juan Molina, HHSA Staff
Mike Kveen, HHSA Staff
Marco Rivera-Coudurier, HHSA Staff
Carlyn Obringer, Blue Shield of California
Cesar Peraza, Towards Max Indep/VELA
Samantha Brown

1. Meeting called to order at 9:32 by Chair, Vino Pajanor.
2. The May 10, 2023 Meeting Minutes were approved, with 6 Board Members present voting yes, and 1 member abstaining.
3. Public Comments:
 - No public comment

4. **Presentation Item:** BenefitsCal Demonstration: Amy Klock, Human Services Program Manager, CalSAWS Implementation Support, Self-Sufficiency Services, Health and Human Services Agency (HHS). Ms. Klock and Mr. Emmanuel Molina presented an overview and demo of the new BenefitsCal website and how the Community Based Organizations (CBOs) can utilize it to submit applications, upload documents, check application statuses, view reports of activities, as well as create referral campaigns and staff accounts.

 5. **Presentation Item:** Update on the Eligibility Task Force (ETF) Recommendations Implementation: Dr. Alberto Banuelos, Assistant Director, Self-Sufficiency Services, Health and Human Services Agency (HHS). Mr. Banuelos provided an update on recommendation #4, including improvements in the Human Services Specialist hiring process/onboarding and additional staff positions added for FY 23/24. He also included updates on #10, including Mr. Rick Wanne testifying at Senate Sub 3 hearing on EBT Theft on April 27th 2023, County elected officials sent an EBT theft advocacy to State entities, and SSAB's legislative advocacy letters on 3 active bills for the 2023 session.

 6. **Action Item:** Review Legislative Advocacy Bills that Support SSAB Strategic Priorities: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHS)
- Mr. Banuelos provided an overview and discussion on a draft Letter of Legislative Advocacy regarding AB 843.
- A public comment was made by Mauricio Medina, Public Affairs Manager of San Diego Hunger Coalition, expressing his gratitude for the County's advocacy work, including AB 843 and AB 311. He requested to bump up AB 712 CalFresh: hot and prepared foods, as a priority. He also asked support from the County to advocate for the State Governor to include SB 600 in his priorities.
- A motion to approve the Letter of Legislative Advocacy regarding AB 843 was made by the Vice-Chair Jan Spencley and 2nd by Robin Maxson, with all 7 Board Members present voting yes.
7. **Information Item:** Update on PHE Lift for Public Assistance Programs, Waivers, Enrollment, Service Delivery, Data: Assmaa Elayyat, Deputy Director, Self-Sufficiency Services, Health and Human Services Agency (HHS). Mr. Banuelos shared updates on program flexibilities and waivers CalFresh, Medi-Cal and CalWORKs programs. He also shared the updated Legislative Log, CBO Referral Report and introduced the new Monthly Medi-Cal Renewal Report.

ADJOURNMENT/SET NEXT MEETING:

The meeting was adjourned at 11:33 a.m. Next regular meeting will be held on July 12, 2023.



ITEM #4 DEPARTMENTAL OVERVIEW OF OFFICE OF IMMIGRANT AND REFUGEE AFFAIRS

Lucero Chavez Basilio, Director
Office of Immigrant and Refugee Affairs



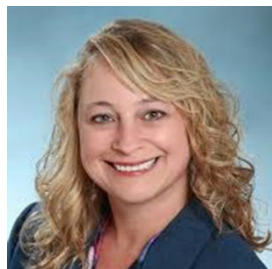
DEPARTMENT OF HOMELESS SOLUTIONS AND EQUITABLE COMMUNITIES

Office of Immigrant and Refugee Affairs (OIRA)

July 12, 2023



HSEC Overview



Department of Homeless Solutions and Equitable Communities

Barbara Jiménez,
Community Operations Officer



Office of Homeless Solutions

Dijana Beck, Director



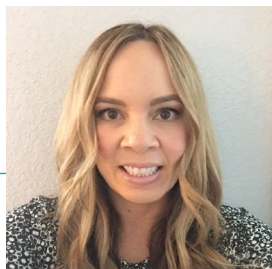
Office of Equitable Communities

Jennifer Bransford-Koons,
Director



Office of Immigrant and Refugee Affairs

Lucero Chavez Basilio,
Director



HSEC Administration

Liberty Donnelly,
Deputy Director

Department Focus: To achieve better coordination of existing and new County homeless and equitable community efforts and serve as a central point of collaboration for outside partners to ensure equity among all San Diegans and reduce homelessness in the region.



HSEC-OIRA

Office of Immigrant and Refugee Affairs - *Current Efforts*



**Listening
Sessions**



**Grants and
Contracts**



**Welcome
Center**



Resource Guides



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SAN DIEGO**

REFUGEE SUPPORT SERVICES

- The County of San Diego receives federal funding from the Office of Refugee Resettlement (ORR) via the CA Department of Social Services (CDSS) Refugee Program Bureau (RPB) to provide employment services that assist refugees resettled in the region to achieve the goal of self-sufficiency through employment.
 - OIRA Director serves as County Refugee Coordinator
 - County submits a Refugee Employment Services plan to the State every three years.
 - RPB allocates funds to the County for Employment Services (English classes, job training, resume building, etc.).
 - In 2022, the County received an additional \$2 million for Afghan Refugee Support Services to support housing navigation, behavioral health, and social, emotional and cultural support programs.



WELCOME CENTERS

- Serve as central resource hubs for community members
- Collected stakeholder input in preparation for development of Welcome Centers
- First Welcome Center opened in March 2022 (Located at South Region FRC – National City)
 - Current partners: San Ysidro Health, Alliance for African Assistance, Jewish Family Services, Bilateral Safety Corridor Coalition and SBCS.
 - Services provided by partners: employment, child well-being, health education, family wellness, Know Your Rights presentations, legal assistance, nutrition services (WIC), resettlement, and other services.



Public Charge Concerns

According to the federal government: a noncitizen who is deemed likely to become a *public charge* (likely to become primarily dependent on the government for subsistence), can be denied admission or lawful permanent residence (known as a green card).

Q: Which public benefits does USCIS consider when determining whether an applicant is inadmissible under the public charge ground?

A: We consider an applicant's current and/or past receipt of public cash assistance for income maintenance. Public cash assistance for income maintenance includes only the following:

- Supplemental Security Income (SSI);
- Cash assistance under the Temporary Assistance for Needy Families (TANF) program; and
- State and local cash assistance programs that provide benefits for income maintenance (often called "General Assistance" programs).

We also consider an applicant's institutionalization for long-term care at government expense, such as in a nursing home or mental health institution.

However, relatively few applicants will be both subject to the public charge ground of inadmissibility and eligible for these public benefits prior to adjustment of status. (For more details, see below under "Most Noncitizens Are Not Eligible for Public Benefits.")

Q: What public assistance programs does USCIS not consider?

A: Generally, we do not consider noncash benefits in making public charge determinations. The only noncash benefit we consider is long-term institutionalization at government expense. We also do not consider special-purpose cash assistance that is not intended for income maintenance.

Public Charge Resources | USCIS

Q: Who is exempt from the public charge ground of inadmissibility?

A: The following noncitizens are exempt from the public charge ground of inadmissibility when applying for visas, admission, or adjustment of status:

- Asylees and refugees;
- Amerasian immigrants at admission;
- Afghan and Iraqi interpreters or Afghan or Iraqi nationals employed by or on behalf of the U.S. government;
- Cuban and Haitian entrants at adjustment of status;
- Applicants seeking adjustment under the Cuban Adjustment Act;
- Nicaraguans and other Central Americans who are adjusting status to legal permanent resident;
- Haitians who are adjusting status to legal permanent resident;
- Lautenberg parolees;
- Special immigrant juveniles;
- Applicants for registry;
- Applicants seeking Temporary Protected Status;
- Certain nonimmigrant ambassadors, ministers, diplomats, and other foreign government officials, and their families;
- Human trafficking victims (T nonimmigrants);
- Victims of qualifying criminal activity (U nonimmigrants);



U.S. Citizenship
and Immigration
Services



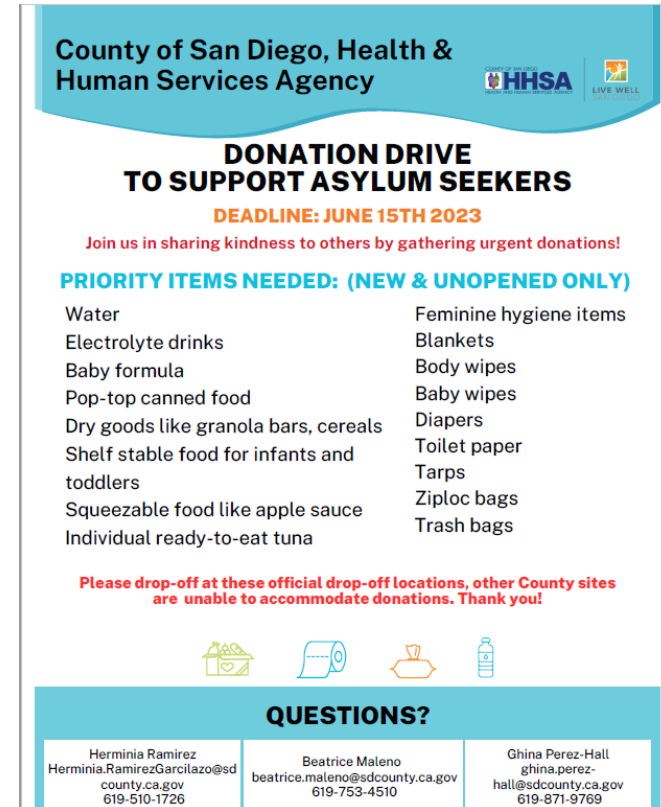
LIVE WELL
SAN DIEGO

Supporting Asylum Seekers

Lifting of Title 42

- During COVID, Title 42, a part of U.S. health law, prohibited entry of most asylum seekers into the US, it expired on May 11, 2023.
- HSEC-OIRA convened a meeting with Federal, State, and local government officials, NGOs, CBOs, and other key stakeholders on March 29, 2023 to identify actions to support and asylum seekers when arriving in the County.
- Three workgroups emerged: Centralized Intake Coordination, Emergency Shelter, Interim Housing & Respite Shelter, & Medical Screenings, Care and Emergency Services.

Countywide Donation Drive



County of San Diego, Health & Human Services Agency

DONATION DRIVE TO SUPPORT ASYLUM SEEKERS

DEADLINE: JUNE 15TH 2023

Join us in sharing kindness to others by gathering urgent donations!

PRIORITY ITEMS NEEDED: (NEW & UNOPENED ONLY)

Water	Feminine hygiene items
Electrolyte drinks	Blankets
Baby formula	Body wipes
Pop-top canned food	Baby wipes
Dry goods like granola bars, cereals	Diapers
Shelf stable food for infants and toddlers	Toilet paper
Squeezable food like apple sauce	Tarps
Individual ready-to-eat tuna	Ziploc bags
	Trash bags

Please drop-off at these official drop-off locations, other County sites are unable to accommodate donations. Thank you!

QUESTIONS?

Herminia Ramirez Herminia.RamirezGarcilazo@sdcounty.ca.gov 619-510-1726	Beatrice Maleno beatrice.maleno@sdcounty.ca.gov 619-753-4510	Ghina Perez-Hall ghina.perez-hall@sdcounty.ca.gov 619-871-9769
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LIVE WELL
SAN DIEGO

Department of Homeless Solutions and Equitable Communities



Barbara Jiménez,
Community Operations
Officer

The Department of Homeless Solutions and Equitable Communities (HSEC), led by Community Operations Officer, Barbara Jiménez, was established on July 1st, 2021 at the direction of the Board of Supervisors. HSEC's mission is to ensure equity among all San Diegans, foster a community that is welcoming to new residents, and reduce homelessness in the region. HSEC is comprised of three separate offices that direct programs and services to ensure equitable access to vital resources for communities and individuals from all walks of life. The offices include:

- Office of Homeless Solutions
- Office of Equitable Communities
- Office of Immigrant and Refugee Affairs

Homeless Services

Community Resources

Immigrant and Refugee Support

Tweets from @bjimenez_cosd

Barbara Jiménez @bjimenez_cosd · 5h
Join @SDCountyHSA #HSEC #OIRA for an Earth Day Celebration at Viejas Recreation Center with @JamuTribe & @Viejas_Tribe today 12 to 3pm. In celebration of Viejas' Education Department and its impact on literacy. We'll provide games, mental health, and other County resources!



View on Twitter

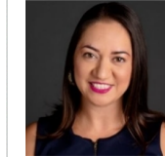
HHSA-HSEC-OIRA

Email: oir.a.hhsa@sdcounty.ca.gov

Phone: (619) 338-2799

Department of Homeless Solutions and Equitable Communities

Office of Immigrant and Refugee Affairs



Lucero Chavez Basilio, Director

The Office of Immigrant and Refugee Affairs (OIRA) serves as the regional expert and lead in immigrant and refugee affairs and provides resources and information through a variety of activities countywide. OIRA collaborates with the community and local Resettlement Agencies to devote County resources to the immigrant population, regardless of immigration, refugee, or visa status, and serves as the County Refugee Coordinator to the State of California.

For information and/or assistance, please call (619) 338-2825.

Information about our office and information on helpful programs (English click here). Other languages: العربية (Arabic) | 中文 (Chinese) | 한국어 (Korean) | Español (Spanish) | Tagalog (Tagalog) | Tiếng Việt (Vietnamese) | Soomaali (Somali) | فarsi (Farsi).

Please visit the Welcome Center in National City (English click here). Other languages: العربية (Arabic) | 中文 (Chinese) | 한국어 (Korean) | Español (Spanish) | Tagalog (Tagalog) | Tiếng Việt (Vietnamese) | Soomaali (Somali) | فarsi (Farsi).



Resource Listing



Services Supporting
Refugees

Programs, Services, and Activities

Seek – community stakeholder input and apply regional academic research, data, and best practices to advance equity and opportunity for immigrant and refugee populations.

Align – efforts in the community to address the needs and challenges of the immigrant and refugee populations by regularly convening with community stakeholders and developing an OIRA Strategic Plan.

Enhance – relationships with various stakeholders, including community-based organizations, Resettlement Agencies, local jurisdictions, state, federal, and binational partners, in supporting a healthy, safe, and thriving community.



LIVE WELL
SAN DIEGO



ITEM# 5 UPDATE ON THE HHSA OUTREACH ACTIVITIES, PUBLIC CHARGE RESOURCES, CALL CENTER WAIT TIME FOR LANGUAGE LINE, AND BENEFITSCAL FOLLOW UP

*Dr. Alberto Banuelos, Assistant Director
Self-Sufficiency Services*





ITEM# 6 REVIEW LEGISLATIVE ADVOCACY BILLS THAT SUPPORT SSAB STRATEGIC PRIORITIES

*Assmaa Elayyat, Deputy Director
Self-Sufficiency Services*





County of San Diego

SOCIAL SERVICES ADVISORY BOARD

1255 IMPERIAL AVENUE, SUITE 400, SAN DIEGO, CALIFORNIA 92101
TELEPHONE (619) 338-2932 FAX (619) 338-2972

July 3, 2023

Supervisor Nora Vargas, Chairwoman
County Board of Supervisors
1600 Pacific Highway
San Diego, CA 92101

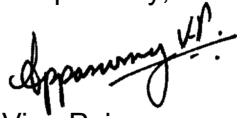
Dear Chairwoman Vargas,

I am writing to you on behalf of the Social Services Advisory Board (SSAB). Over the last year, San Diego County's Health and Human Services Agency, Self-Sufficiency Services, has been receiving an increased number of reports of Electronic Benefit Transaction (EBT) theft. Residents accessing Public Safety Net Programs including food assistance (CalFresh), as well as cash assistance (CalWORKs and General Relief), receive their monthly benefits on EBT cards. Unfortunately, thousands of customers per month fall victim to EBT skimming and scamming that occurs when their benefits are unlawfully taken or used from their EBT cards.

Self-Sufficiency Services is committed to replacing benefits for customers as quickly as possible and over the last year has replaced millions of dollars in benefits, however, this issue is impacting several households who fall victim to theft as they are not able to meet their basic needs. The ability to replace stolen benefits for residents quickly is vital to ensuring that households are able to continue meeting their basic needs on a monthly basis. Current State Regulation requires replacement of lost benefits due to electronic theft; however current State Law does not include this requirement.

Assembly Bill (AB) 843 would codify the current State Regulation into State Law and would require the replacement of benefits due to electronic theft. It is essential that the State of California take steps towards implementing benefit replacement as a permanent process, codified by state law. For the reasons indicated above, we request San Diego County actively support AB 843. As Chair of the SSAB, I am writing to recommend that the San Diego Board of Supervisors actively support this request.

Respectfully,

A handwritten signature in black ink, appearing to read "Vino Pajanor". The signature is written in a cursive style with a horizontal line through the middle.

Vino Pajanor
Chair, Social Services Advisory Board

cc: Supervisor Terra Lawson-Remer, Vice Chairwoman, District 3
Supervisor Joel Anderson, District 2
Supervisor Jim Desmond, District 5
SSAB Board Members
Eric McDonald, Interim Director, Health and Human Services Agency
Rick Wanne, Director, Self-Sufficiency Services
Alberto Banuelos, Assistant Director Self-Sufficiency Services



COUNTY OF SAN DIEGO

INTER-DEPARTMENTAL MEMORANDUM

June 22, 2023

TO: Supervisor Nora Vargas, Chair
Supervisor Terra Lawson-Remer, Vice Chair
Supervisor Joel Anderson
Supervisor Jim Desmond

FROM: Caroline Smith, Director
Office of Economic Development and Government Affairs

SUPPORT: ADDRESSING FOOD SECURITY AND PROTECTING SNAP INTEGRITY

Food insecurity remains both a national problem and an ongoing crisis for San Diego County. While food insecurity rates stabilized after immediate rises following the COVID-19 pandemic, emergency increases to Supplemental Nutrition Assistance Program (SNAP) benefits were vital lifelines that kept thousands of San Diegans from hunger. However, as part of ongoing negotiations to extend summer feeding programs for children, Congress agreed to end the emergency SNAP allotments nationwide in March. Since then, food banks across the country and the region have seen an increase in the number of those seeking food assistance. In San Diego County, food pantries have seen a 10 percent increase in seniors seeking food assistance. As Congress deliberates over the reauthorization of the Farm Bill later this year, addressing rising rates of food insecurity should be a top priority. The EATS Act (H.R. 3183), the Senior Hunger Prevention Act (H.R. 3474), and the SNAP Theft Prevention Act together will reduce barriers to access for two populations that are disproportionately impacted by food insecurity and will help those who have had their SNAP benefits stolen by card skimmers.

House of Representatives Bill 3183 (H.R. 3183), authored by Representative Jimmy Gomez (CA-34), would make it easier for college students to access vital nutrition assistance as long as they are enrolled in any recognized school training program or institution of higher education. Barriers to SNAP access for college students create further hardship and can lead to poorer educational outcomes, at a time when 39 percent of community college students and 29 percent of four-year college students are considered food insecure.

House of Representatives Bill 3474 (H.R. 3474), authored by Representative Suzanne Bonamici (OR-1), would make it easier for seniors to access SNAP and reduce costs for seniors to receive basic benefits. A recent report from Feeding America found that 5 million older adults are food insecure, while three out of every five seniors who are eligible for food assistance do not access SNAP. This legislation would simplify the cumbersome application process for seniors, increase outreach efforts to seniors, increase the monthly minimum benefit for seniors, and provide funds to increase outreach efforts to older adults and grandparent caregivers.

House of Representative Bill 205 (H.R. 205), authored by Representative Dutch Ruppersberger (MD-2), would direct SNAP issuing agencies to identify benefits that have been stolen from recipients and also provide a mechanism for reissuing stolen benefits. This would rectify a longstanding issue that prohibits USDA from using federal funds to reimburse recipients. The California Department of Social Services believes nearly \$40 million in SNAP benefits have been stolen since August 2022, which is often caused by placing card skimmer devices at ATMs or in stores. The lack of security devices such as security chips or tap-to-pay functions that increase card security make EBT cards an easy target for these skimmers. This legislation would also direct USDA to examine various security enhancements for EBT cards. This compliments

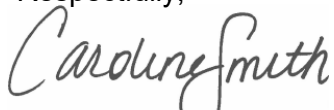
advocacy efforts at the State level we have engaged in on this matter as EBT theft is a significant burden to both our clients and County operations.

Support of these bills is authorized by the Board's approval of the Legislative Program Priority Issues, which calls for the County of San Diego to actively engage in legislation at the state and federal level to ensure such legislation benefits County operations and the clients, customers, and constituents we serve in the area of Equity and Justice as well as the Legislative Program Policy Guidelines (Section II.L.1.), which calls for support of legislation that expand access to affordable and nutritious food.

In accordance with Board Policy M-2, I have authorized the County's Washington D.C. Representatives to convey the County's support of H.R. 3183, H.R. 3474, and H.R. 205 to the appropriate members of Congress and the Administration.

If I can be of further assistance, please contact me at (619) 531-5202.

Respectfully,

A handwritten signature in cursive script that reads "Caroline Smith".

CAROLINE SMITH
Director

cc: CAO, ACAO, HHSA, Federal Representatives



ITEM #7

UPDATE ON PHE LIFT FOR PUBLIC ASSISTANCE PROGRAMS, WAIVERS, ENROLLMENT, SERVICE DELIVERY, DATA

*Assmaa Elayyat, Deputy Director
Self-Sufficiency Services*





PROGRAM FLEXIBILITIES & WAIVERS

Current Flexibilities & Options

- The following waivers granted by the Food and Nutrition Services (FNS) **extended through:**
 - Initial application and recertification interviews **March 31st 2024**
 - Telephonic signature **March 31st 2024**
 - Quality control face to face interviews **September 30th, 2024**
 - Able Bodied Adults Without Dependents – CA waiver extended through **October 31, 2024**
 - **This is a new two-year waiver based on 36 months of unemployment data from the Bureau of Labor Statistics from the period of August 2019 – July 2022**
 - **Reinstatement waiver extended from July 1, 2022 through June 30, 2027**



ADDITIONAL UPDATES

EBT Theft continues, San Diego County testified at April 27th Senate Budget Committee Hearing

Consolidated Appropriations Act of 2023

- **Temporary college student exemptions expired at end of federal PHE effective June 10th**
 - **30-day phase out for new applicants**
 - **Current recipients will be evaluated for exemptions during the recertification process**
- Emergency Allotments
 - Last allotment was issued on March 26th
 - The Consolidated Appropriations Act of 2023 discontinued Emergency Allotment issuances effective April 1st
 - The California Department of Social Services (CDSS) provided a mass mailer and multiple robocall/texting campaign to inform recipients
 - The County also provided multiple communications to inform recipients including a robocall/text campaign, and website updates



PROGRAM FLEXIBILITIES & WAIVERS

- **Executive Order N-71-20 signed on June 30, 2020 extends the following provisions until the EO is rescinded or the state of emergency ends:**
 - Telephonic/verbal signature on application – **extended permanently**
 - Flexibilities on identity and pregnancy verifications – **extended permanently**
- Initial application interview waiver has expired, interviews for new applications resumed effective December 1, 2021
- **Pregnancy Special Need amount increased from \$47 to \$100**
- **Pregnant applicants can now qualify for CalWORKs during any trimester**
- **Time on Aid increased from 48 to 60 months**



PROGRAM FLEXIBILITIES & WAIVERS

Consolidated Appropriations Act of 2023 Changes:

- Ending of Public Health Emergency and Continuous Eligibility Coverage requirement**
- Annual Renewals will resumed in the month of April, packets will be mailed out in yellow envelopes until all PHE lift activities are completed**
- The county began processing renewals that are due in the month of June 2023**
- Any negative or adverse actions taken began taking effect July 1st**



MONTHLY UPDATES



Legend	Self-Sufficiency Services Legislative Tracking Log				
Advocacy Support	Revised: 7/7/2023				
Support					
Support, if Amended or Watch					
Bill Number and Name	Date Introduced	Description	Affected Programs	Support/Oppose/Watch/Concerns	Status
AB 843 - Electronic Benefits Transfer System	2/17/2023	This bill would prohibit a recipient from incurring any loss of electronic benefits stolen in that manner, thereby codifying the existing regulation described above. To the extent this bill would expand county duties relating to the administration of food benefits, this bill would impose a state-mandated local program. This bill would expand county duties relating to the administration of food benefits, this bill would impose a state-mandated local program.	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support	7/3/2023: Active Bill - In committee: Referred to APPR suspense file.
AB 274 - CalWORKs: CalFresh: eligibility: income exclusions	1/23/2023	This bill would exempt as income any grant, award, scholarship, loan, or fellowship benefit provided to any CalWORKs assistance unit member and/or CalFresh household for educational purposes. The bill will eliminate the verification requirement of financial aid, expediting the availability of benefits, and may increase student eligibility for CalFresh.	CalFresh	Support	6/27/23/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 15. Noes 0.) (June 27). Re-referred to Com. on APPR.
SB 600 - California CalFresh Minimum Benefit Adequacy Act of 2023	2/15/2023	This bill would, by January 1, 2025, require the department to establish the CalFresh Minimum Nutrition Benefit (MNB) Program to provide a household with a monthly CalFresh allotment of less than a minimum monthly benefit, established by the bill to be \$50, with an additional state-funded monthly MNB that is equal to the difference between their monthly CalFresh allotment and \$50. The bill would require the department to annually adjust the minimum monthly benefit amount, as prescribed, and would require these benefits to be delivered through	CalFresh	Support	6/8/2023: Active Bill - Referred to Com. on HUM. S.
AB 991 - Public Social Services: Reporting and Verifications	2/15/2023	This bill has no impact on current policy and procedure as it would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through fax, by email, or by any other electronic means.	ORKs/CAPI/GR/CalFresh/Medi	Active Support	5/18/2023: Active Bill - In committee: Held under submission.
AB 46 - Personal Income Taxes: Exclusion: Military Services Retirement and Surviving Spouse Benefit Payment Act.	12/5/2022	This bill excludes from gross income, under the Personal Income Tax (PIT) Law, uniformed services retirement pay and annuity payments from a United States Department of Defense Survivor Benefit Plan received by qualified taxpayers, as specified. California compared to other states: A significant number of states exclude military retirement pay from being taxed in the state, and California appears to be an outlier. Twenty-seven states do not tax military retirement pay and fourteen states tax military retirement income partially through income exemptions and exclusions.	OMVA	Support	5/31/2023: Active Bill - Referred to Coms. on GOV. & F. and M. & V.A.
AB 311 - An act to amend Section 18930 of the Welfare and Institutions Code, relating to public social services.	1/26/2023	This bill would remove the age limitation of 55 years of age or older for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/14/2023: Active Bill - From committee: Do pass and re-refer to Com. on M. & V.A. (Ayes 7. Noes 0.) (June 14). Re-referred to Com. on M. & V.A.
SB 245 - California Food Assistance Program: Eligibility and Benefits	1/26/2023	This bill would remove the age limitation of 55 years of age or older and make any individual eligible for the program if the individual's immigration status is the sole basis for their ineligibility for CalFresh benefits. By extending eligibility for CFAP, which is administered by the counties, this bill would impose a state-mandated local program.	CalFresh	Support	6/1/2023: Active Bill - Referred to Com. on HUM. S.
SB 260 - CalWORKs: Supportive Services	1/30/2023	This bill would include menstrual product costs as a necessary supportive service, and, on and after April 1, 2025, would make a member of an authorized assistance unit who is between 10 and 55 years of age, inclusive, eligible for an unspecified allocation per month to assist with menstrual product costs if they are documented in the case file as female or the county has received verification that a nonfemale member of the household is menstruating.	CalWORKs	Active Support	6/20/2023: Active Bill - June 20 set for first hearing canceled at the request of author.

SB 262 - California Farmworkers Drought Resilience Pilot Project	1/30/2023	This bill would require the California Drought Resilience Pilot project to provide monthly supplemental cash payments to households (HH's) in which one member of the HH is a farmworker. This payment would be exempt for CalFresh and CalWORKs. The bill would benefit customers, as the provisions would allow for less income to be counted when determining CalWORKs and CalFresh eligibility.	CalWORKs/CalFresh	Support	5/18/2023: Active Bill - May 18 hearing: Held in committee and under submission.
AB 325 - Human Services: Noncitizen Victims	1/30/2023	This bill would prohibit the discontinuance of benefits due to a denial of a T or U Visa if the customer is eligible for these benefits on another basis. This bill expands services to noncitizen victims of parental maltreatment, noncitizen children who have been abused, neglected, or abandoned and noncitizens who fear persecution. The bill would add to the categories of eligible customers for the benefits to include individuals who have filed a formal application or petition with the appropriate federal agency for status or relief under the federal Violence Against Women Act. This bill will increase participation for CalFresh and remove barriers to eligibility for noncitizen population.	CalWORKs/CAP/CalFresh/Medi-Cal	Support	7/6/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 11. Noes 0.) (July 6). Re-referred to Com. on APPR.
AB 372 - CalWORKs: Eligibility: Income Exclusions	2/1/2023	This bill would exempt income received by an apprentice or pre-apprentice for performing work as part of a specified apprentice program or pre-apprenticeship program from consideration as income for purposes of determining eligibility or calculating grant amount under the CalWORKs program. As a result, customers who would otherwise be ineligible, receive a lower benefit amount or less beneficial program, would become and/or remain eligible to the above programs and associated supportive programs.	CalWORKs	Support	7/3/2023: Active Bill - In committee: Referred to APPR suspense file.
AB 605 - CalFresh Fruit and Vegetable Supplemental Benefits Expansion Program	2/9/2023	This bill requires to include within the EBT system a supplemental benefits mechanism that allows an authorized retailer to deliver and redeem supplemental benefits, additional funds delivered to a CalFresh recipient's EBT card upon purchase of California-grown fresh fruits and vegetables using CalFresh benefits. This bill would provide a minimum of 3 grants to nonprofit organizations or governmental agencies for pilot projects to implement and test the supplemental benefits mechanism	CalFresh	Support	5/18/2023: Active Bill - In committee: Held under submission.
SB 462 - General Assistance	2/13/2023	Currently the County of San Diego provides General Relief to indigent customers not supported by other means. These records are to be confidential and not be open to examination or inspection, except as specified. This bill would provide that those provisions do not prohibit sharing of confidential information for purposes directly connected with the administration of relief or with the administration of public social services, as defined.	GR	Support	7/3/2023: Active Bill - In Senate. Ordered to engrossing and enrolling.
AB 847 - Medi-Cal: Pediatric Palliative Care Services	2/14/2023	This bill does not impact county operations. Currently customers under age 21 can receive palliative care or hospice services through the Medi-Cal Early and Periodic Screening, Diagnostic, and Treatment benefit. This bill would extend those benefits for children who turn 21 while receiving palliative care or hospice services.	Medi-Cal	Support	7/6/2023: Active Bill - From committee: Amend, and do pass as amended and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 12. Noes 0.) (July 5).
AB 870 - Public Social Services: Benefits for Students	2/14/2023	This bill will have the California Department of Social Services (CDSS) create a workgroup comprised of CDSS staff and relevant stakeholders that meets quarterly to share best practices, updates, challenges, or other topics related to programs and services offered to students. The workgroup must submit a report to the legislature with findings and recommendations relating to increasing enrollment in programs and services offered by the department that may be available to students, as specified, on or before June 30, 2024, and every 3 years thereafter.	CalWORKs/CalFresh	Support	5/18/2023: Active Bill - In committee: Held under submission.
SB 521 - CalWORKs: Pregnancy and Parenting	2/14/2023	This bill will add denial of reasonable pregnancy or parenting related accommodations, in violation of Title IX, to the list of conditions that may be considered good cause for excuse from participation in WTW activities. This additional consideration will allow these customers to seek appropriate and reasonable accommodations without the concern of the noncompliance process being initiated and a potential sanction being applied for not meeting mandatory participation requirements due to the lack of needed accommodations.	CalWORKs	Support	6/8/2023: Active Bill - Referred to Com. on HUM. S.
AB 866 - Food Assistance for Nonminor Dependents	2/14/2023	The bill would establish a state-funded program to provide food assistance to nonminor dependents who receive Aid to Families with Dependent Children-Foster Care (AFDC-FC) and reside in a supervised independent living placement or a transitional living setting.	CalFresh	Support	5/31/2023: Active Bill - In committee: Referred to APPR suspense file.
AB 928 - CalFresh Data Dashboard: Students	2/14/2023	This bill would require on annual basis to publish certain data specific to students' receipt of CalFresh benefits on the department's existing CalFresh Data Dashboard, in order to assist in monitoring information about access to CalFresh by students enrolled in an institution of higher education, as defined.	CalFresh	Support	7/5/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 5. Noes 0.) (July 3). Re-referred to Com. on APPR.

SB 628 - State Healthy Food Access Policy	2/16/2023	The bill would require all state agencies to consider the state policy regarding the human right to access affordable and healthy food when revising, adopting, establishing policies and regulations when they are relevant to the distribution of affordable and nutritious food. This bill will not expand any obligation of the state to provide food or nutrition assistance or to require the expenditure of additional resources to develop food infrastructure.	CalFresh	Support	6/1/2023: Active Bill - Referred to Com. on HUM. S.
AB 1239 - Incarcerated persons: Family Planning, Access, Care, and Treatment Program.	2/16/2023	This bill does not impact county operations. This bill requires DHCS to provide a list of family planning providers to jails to share with inmates upon release, no later than 9/1/2025. For purposes of a list of Family PACT Program providers and clinics to assist county jail inmates, with the list being issued to an entity designated by county jails. Under the bill, any assistance provided to inmates would be provided only to the extent that the inmate elects to apply for the program and receive assistance, as specified.	Medi-Cal	Support	6/29/2023: Active Bill - From committee: Do pass and re-refer to Com. on PUB S. with recommendation: To Consent Calendar. (Ayes 11. Noes 0.) (June 28). Re-referred to Com. on PUB S.
AB 1393 - Student Aid Commission: California Dream Act applicants: Food Support Pilot Program	2/17/2023	The Student Aid Commission establishing the Food Support Program to issue grants to students who meet the eligibility criteria for the California Dream Act. These are students who are non-immigrants, such as DACA, TPS, or U Visa holders who normally would not be eligible to CF to receive a quarterly grant for food, while attending school.	CalFresh	Support	7/5/2023: Active Bill - In committee: Hearing postponed by committee.
AB 1536 - Cash Assistance Program for Aged, Blind, and Disabled Immigrants	2/17/2023	This bill would expand eligibility to aged, blind, and disabled customers regardless of immigration status if the customer meets the eligibility criteria for the CAPI program and is not eligible solely due to their immigration status. This bill would exempt customers who are not qualified immigrants, as specified, from having to apply for SSI to receive benefits. This bill will impact the amount of CAPI reimbursements that are made to the State from retroactive SSI payments.	CAPI	Support	7/5/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. (Ayes 5. Noes 0.) (July 3). Re-referred to Com. on APPR.
AB 1457 - Medi-Cal: Serious Mental Illness	2/17/2023	This bill would add CFAP, CAPI, IHSS, and APS to the list of programs for which any decisions governing eligibility that are made by a county would be made exclusively by a merit or civil service employee of the county.	CF/CAPI	Support	6/21/2023: Active Bill - Read second time. Ordered to third reading.
AB 1470 - Medi-Cal: Behavioral Health Services: Documentation Standards	2/17/2023	This bill does not impact county operations. This bill requires DHCS to standardize forms including intake and assessment forms, relating to medical necessity criteria, mandatory screening and transition of care tools, and documentation requirements pursuant to CalAIM Terms and Conditions. The bill would require the department to consult with representatives of specified associations and programs for purposes of implementing these provisions. The bill would authorize the department to develop and maintain a list of department-approved nonstandard forms.	Medi-Cal	Support	7/3/2023: Active Bill - Read second time and amended. Re-referred to Com. on APPR.
AB 1644 - Medi-Cal: medically supportive food and nutrition services.	2/17/2023	This bill does not impact county operations. This bill is regarding establishing a medically supportive food benefit for Medi-Cal customers.	Medi-Cal	Support	5/18/2023: Active Bill - In committee: Held under submission.
SB 819 - Medi-Cal: Certification	2/17/2023	This bill does not impact county operations. This bill would additionally exempt from the Medi-Cal enrollment procedures an intermittent site or mobile health care unit that is operated by the above-described government-run license-exempt clinic if that clinic has notified the department of its separate locations, premises, sites, or units.	Medi-Cal	Support	6/26/2023: Active Bill - From committee with author's amendments. Read second time and amended. Re-referred to Com. on HEALTH.
SB 870 - Medi-Cal: Managed Care Organization Provider Tax	2/17/2023	This bill does not impact county operations. This bill extends the tax on managed care organizations which is used to fund the non-federal share of provider reimbursement.	Medi-Cal	Support	5/18/2023: Active Bill - May 18 hearing: Held in committee and under submission.
SB 770 - Health Care: Unified Health Care Financing	2/17/2023	This bill requires the Secretary of the California HHSA to enter discussions with the federal government to obtain a Medicaid waiver to establish single payer health care coverage in CA. The bill also requires the secretary to create a workgroup of stakeholders to advise on the transition to single payer and provide a report to the legislature with recommendations no later than 6/1/2024. While establishing single payer health care would have a profound effect on Medi-Cal operations, the bill requiring a workgroup and recommendations does not impact county operations.	Medi-Cal	Support	6/28/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. (Ayes 10. Noes 4.) (June 27). Re-referred to Com. on APPR.
AB 1481 - Medi-Cal: Presumptive Eligibility	2/17/2023	This bill would change the language in law for the presumptive eligibility for women program to include all pregnant people and the name of the program from Presumptive Eligibility for Pregnant Women to Presumptive Eligibility for Pregnant People (PE4PP). The bill would also allow children under the age of 26 who are pregnant and can consent to medical care to be determined eligible to presumptive eligibility through a qualified hospital. The changes require federal approval prior to implementation.	Medi-Cal	Support	6/12/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
AB 1514: Public Social Services: Student Eligibility	2/17/2023	This bill would require that a workgroup is created to provide recommendations for data usage from Free Application for Federal Student Aid (FAFSA) by county welfare departments. The data will then be used to prepopulate applications for students to receive public social services. The workgroup would be comprised of members of County Welfare Directors Association of California. The bill would require those recommendations to be submitted to the Legislature by December 31, 2024.	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support	5/18/2023: Active Bill - In committee: Held under submission.

H.R. 3520: The Veteran Care Improvement Act	5/18/2023	This bill will improve the provision of care and services under the Veterans Community Care Program of the Department of Veterans Affairs, and for other purposes.	OMVA	Support	6/21/2023: Active Bill - Subcommittee Hearings Held
SB 9	12/5/2022	This bill would expand the dependency and jurisdiction of the juvenile court to the age of 22 years if the court finds that the NMD is experiencing homelessness or is at risk of homelessness (if not under the jurisdiction of the juvenile court). This bill would also expand the age limit for NMDs to be eligible for cash aid to the age of 22. The provisions of this bill would increase the number of customers who qualify for NMD CalWORKs aid.	CalWORKs	Support, if amended	6/27/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. with recommendation: To consent calendar. (Ayes 11. Noes 0.) (June 27). Re-referred to Com. on APPR.
AB 94 - Administration of Public Social Services-Blocked Telephone Calls	1/9/2023	This bill would prohibit outgoing calls from displaying a blocked phone number. The bill would impose a state mandated local program.	CalFresh	Watch	5/18/2023: Active Bill - In committee: Held under submission.
SB 85 - Immigration – Case Management and Social Services	1/13/2023	This bill would reallocate state funds in order to expand the Reception and Placement Program (commonly known as R&P in California) for refugees and asylees. The reallocated funding would allow recipients of the funding to provide an additional 90 days of state funded R&P case management services to refugees and asylees. Because San Diego is a refugee impacted county, San Diego RAs are likely to be eligible for the reallocation of funds from nonimpacted counties. There will be no additional funding allocated for this program extension and the funding will only be available subject to appropriation. As such, this bill would not impact Self-Sufficiency Services staffing or workload.	Self-Sufficiency Services HHSa	Watch	5/18/2023: Active Bill - May 18 hearing: Held in committee and under submission.
SB 242 - California HOPE for Children Trust Account Program	1/25/2023	The bill would require eligibility workers to not consider California Hope, Opportunity, Perseverance, and Empowerment (HOPE) Trust accounts as property for the purposes of determining eligibility for means tested social services programs such as Medi-Cal, CalWORKs, CalFresh, General Assistance, Medi-Cal, Kinship Guardianship Assistance Payment, Adoption Assistance Program (AAP), and Cash Assistance Program for Immigrants (CAPI).	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support, if amended	6/8/2023: Active Bill - Referred to Com. on HUM. S.
AB 310 - CalWORKs	1/26/2023	This bill would reduce current workload regarding CalWORKs school attendance, deprivation and immunization as it would eliminate the deprivation rule that decreases CalWORKs benefits for school attendance if a child in the AU who is age 16 or over is not attending school or participating in Welfare-to-Work or immunization penalty if the children under the age of 6 is not up to date with their immunizations.	CalWORKs	Support, if amended	6/27/2023: Active Bill - In committee: Set, first hearing. Hearing canceled at the request of author.
AB 435 - Public Social Services: Automated Application Process	2/6/2023	This bill would require CalSAWS to accept and process electronic applications for additional cash assistance programs including the Cash Assistance Program for Immigrants (CAPI), the Trafficking and Crime Victims Assistance Program (TCVAP) and Refugee Cash Assistance (RCA). This bill would require that customers have access to apply for these cash assistance programs online by December 1, 2024. This bill would require that automation activities to be prioritized over county initiatives.	CalWORKs/CAPI	Support, if amended	5/18/2023: Active Bill - In committee: Held under submission.
SB 311 - Medi-Cal: Part A Buy-In	2/6/2023	The bill requires the state to enter into a Medicare Part A buy-in agreement with the Centers for Medicare and Medicaid Services (CMS). Currently, the state pays Medicare part A buy-in for customers who don't qualify for free Part A and qualify for the Qualified Medicare Beneficiaries Program (QMB). It is not clear to what extent the State is expanding Part A buy-in payments under the proposed agreement in the bill.	Medi-Cal	Watch	6/13/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. with recommendation: To consent calendar. (Ayes 15. Noes 0.) (June 13). Re-referred to Com. on APPR.
SB 333 - Homeless Pupils: California Success, Opportunity, and Academic Resilience (SOAR) Guaranteed Income Program	2/7/2023	This bill would exempt SOAR Guaranteed Income Program award received by a 12th grade student experiencing homelessness from being considered as income or resource for purposes of determining CalWORKs, CalFresh, Medi-Cal, CAPI, and/or General Relief eligibility. Additionally, this bill will encourage students to continue their education. The bill would benefit customers, as the provisions would allow for less income to be counted when determining eligibility. As a result, customers who would otherwise be ineligible, receive a lower benefit amount, or less beneficial program, would become and/or remain eligible to the programs affected by this bill and associated supportive programs (or would not have a reduction in their benefits).	CalWORKs/CAPI/GR/CalFresh/Medi-Cal	Support, if amended	7/3/2023: Active Bill - From committee with author's amendments. Read second time and amended. Re-referred to Com. on ED.
AB 564 - Medi-Cal Enrollment	2/8/2023	The bill requires the Department of Health Care Services to allow applicants and providers to submit to submit electronic signatures for all enrollment forms, including, but not limited to, claims and remit forms, in the Medi-Cal program.	Medi-Cal	Watch	6/14/2023: Active Bill - Referred to Com. on HEALTH.
AB 596 - Early Learning and Care: Rate Reform	2/9/2023		CalWORKs	No Analysis Attached	7/5/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR. (Ayes 7. Noes 0.) (July 5). Re-referred to Com. on APPR.

AB 712 - CalFresh: hot and prepared foods	2/13/2023	CalFresh and California Food Assistance Program (CFAP) households that are experiencing homelessness or contain an elderly or disabled individual may purchase hot and ready to consume meals. The bill would extend the option to all CalFresh and CFAP households	CalFresh	No Analysis Required	6/20/2023: Active Bill - From committee: Do pass and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 5. Noes 0.) (June 19). Re-referred to Com. on APPR.
SB 491 - Public Social Services: County Departments	2/14/2023	This bill would require counties to develop and implement a program to ensure residents without a permanent mailing address have a place to receive and pick-up all government related (includes city, county, state, federal, and contracted agencies) mail. The bill does not provide detail on how it should be implemented.	ORKs/CAPI/GR/CalFresh/Med	Watch	7/3/2023: Active Bill - From committee with author's amendments. Read second time and amended. Re-referred to Com. on HUM. S.
SB 773 - CalWORKS: Homeless Assistance	2/17/2023	This bill would require benefit calculation for the PHA program to include benefits received from other government and nonprofit housing and homeless subsidy programs and any regularly received private support intended or designed to help the family with housing. This would not benefit customers because currently any housing subsidies received are deducted from the customer's housing obligation.	CalWORKS	Support, if amended	6/8/2023: Active Bill - Referred to Com. on HUM. S.



ELIGIBILITY SERVICES BY THE NUMBERS...

July 2023 (Data Month: June 2023)

PARTICIPANTS

- **CalFresh:** 377,952 recipients, up 4.93% from last year.
 - 127,055 child recipients (0-18), up 2.12% from last year.
 - 87,826 senior recipients (60+), up 14.51% from last year.
- **CalWORKs:** 46,873 recipients, up 5.39% from last year.
 - 33,750 child recipients (0-18), up 6.11% from last year.
 - Welfare-to-Work: 12,610 participants, up 7.15% from last year.
- **CMS:** 7 CMS recipients, down 69.57% from last year.
- **General Relief:** 4,376 recipients, up 14.52% from last year.
- **Medi-Cal:** 1,054,137 recipients, up 8.26% from last year.
 - 338,297 child recipients (0-18), up 3.27% from last year.
 - 16,087 Medi-Cal Expansion Over 50 Years.

Program	Cases	Recipients	% Change in Recipients		Unduplicated Number of Recipients (June 2022–June 2023)
			Previous Month	Previous Year	
CalFresh	221,621	377,952	0.39%	4.93%	516,894
CalWORKs	16,243	46,873	0.42%	5.39%	64,687
CMS	7	7	-22.22%	-69.57%	55
General Relief	4,361	4,376	4.04%	14.52%	12,091
Medi-Cal	573,940	1,054,137	0.40%	8.26%	1,089,831
Total	816,172	1,483,345	0.41%	7.31%	1,195,282

*Recipients include 392,561 under ACA Medicaid Coverage Expansion.

The number of **unduplicated recipients for **all** programs.

PROCESSING

Applications Registered		
Program	June 2023	FYTD
CalFresh	16,995	224,469
CalWORKs	2,166	26,145
CMS	27	339
General Relief	2,689	29,633
Medi-Cal	9,008	123,329
Total	30,885	403,915

Renewals Generated		
Program	June 2023	FYTD
CalFresh	9,162	118,306
CalWORKs	1,291	15,544
CMS	2	43
General Relief	139	1,547
Medi-Cal	46,900	547,612
Total	56,794	682,352

Periodic Reports Generated		
Program	June 2023	FYTD
CalFresh	14,657	163,593
CalWORKs	973	12,200
General Relief	4	23
Medi-Cal	20	260
Total	15,654	176,076

Documents Imaged	
June 2023	FYTD
434,702	5,125,750

Tasks Created	
June 2023	FYTD
398,285	4,775,176

ACCESS CUSTOMER SERVICE CENTER

Customer Service				
Month	June 2022	June 2023	Change	FYTD
Total Calls	148,912	174,882	25,970	2,058,665
Abandoned	1,202	3,946	2,744	53,768
Average Wait Time	0:37	2:17	1:40	2:16

Community Based Organization (CBO)				
Month	June 2022	June 2023	Change	FYTD
Total Calls	5,272	5,728	456	59,966
Abandoned	135	203	68	2,332
Average Wait Time	1:48	3:59	2:11	3:47

Emails Received	
June 2023	FYTD
3,093	39,713

FAMILY RESOURCE CENTER VISITS

Month	June 2022	June 2023	Change	FYTD
Total Tickets Issued	32,490	36,955	12%	424,420
Average Wait Time (min.)	(* -)	(* -)	N/A	

* Due to COVID-19 Waivers, Avg time is not available for June 2023

Processing Timeliness Applications, Periodic Reports, and Renewals

CalFresh

- Regular Applications: State required days to disposition = 30 Days
 - San Diego = 17 Days
- Expedited Applications: State required days to disposition = 3 Days
 - San Diego = 2 Days
- Semi-Annual Reporting Timeliness = 94.32%
- Annual Renewal Timeliness = 99.95%

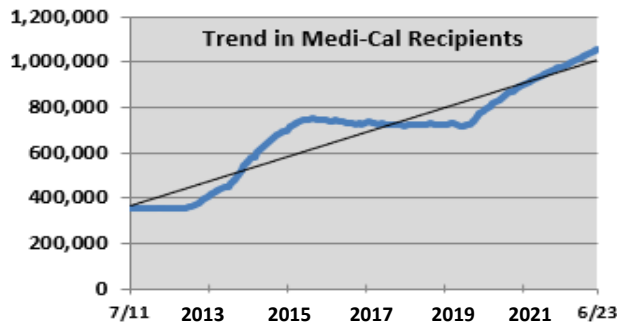
CalWORKs

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 18 Days
- Immediate Need: State required days to disposition = 1 Day
 - San Diego = 1 Day
- Semi-Annual Reporting Timeliness = 92.71%
- Annual Renewal Timeliness = 99.54%

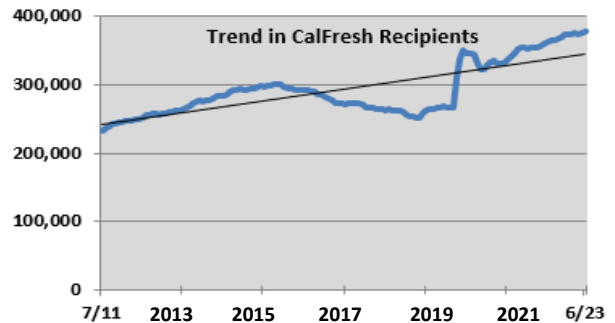
Medi-Cal

- Regular Applications: State required days to disposition = 45 Days
 - San Diego = 21 Days
- Annual Renewal Timeliness = 97.85%

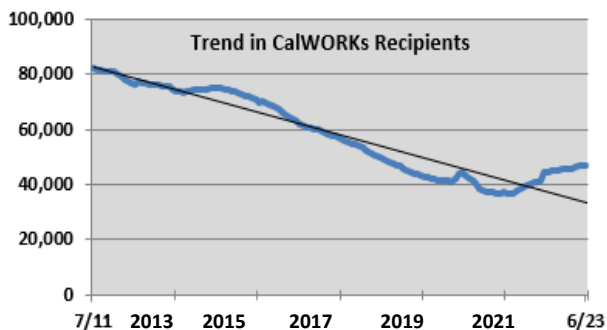
Medi-Cal Recipients		
FY Jul 11	FY Jun 23	197%
355,368	1,054,137	Increase



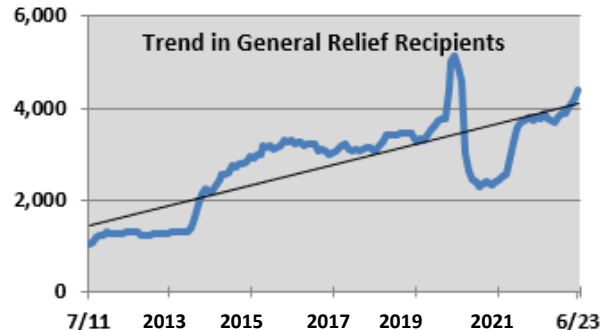
CalFresh Recipients		
FY Jul 11	FY Jun 23	63%
232,255	377,952	Increase



CalWORKs Recipients		
FY Jul 11	FY Jun 23	-43%
82,416	46,873	Decrease



General Relief Recipients		
FY Jul 11	FY Jun 23	323%
1,035	4,376	Increase



Monthly Medi-Cal Renewal Report

Medi-Cal Renewals			Data as of 6/30					
	Jun-23	%	Jun-23	%	Jul-23	%	Aug-23	%
Total Medi-Cal Renewals Due	46,900	100%	46,900	100%	47,860	100%	46,235	100%
Total Medi-Cal Renewals Auto Renewed	12,890	27%	12,890	27%	13,110	27%	13,581	29%
Total Medi-Cal Renewals Renewed via Combo Case*	7,364	16%	15,046	32%	7,081	15%	7,053	15%
Total Medi-Cal Renewal Packets Mailed	26,646	57%	26,646	57%	27,669	58%	25,601	55%
Packets Received, Not Yet Processed			5,967	13%	4,691	10%	10	0%
Total Medi-Cal Renewals Completed	20,254	43%	27,936	60%	20,191	42%	20,634	45%
Total Medi-Cal Renewals Pending Receipt	26,646	57%	12,997	28%	22,978	48%	25,591	55%

Source: Daily RRR Status Report

*Combo: Medi-Cal With Active CF/GR/CW

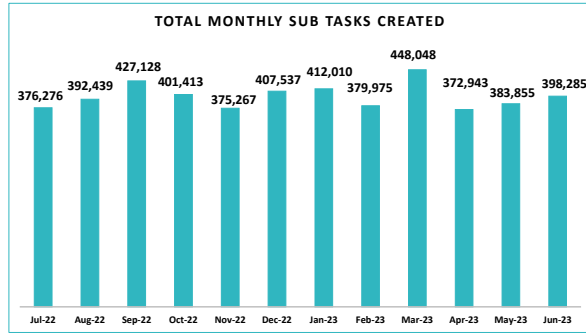
Report Date: 06/30/2023

Monthly Self-Sufficiency Services Performance Dashboard (FY 22/23)

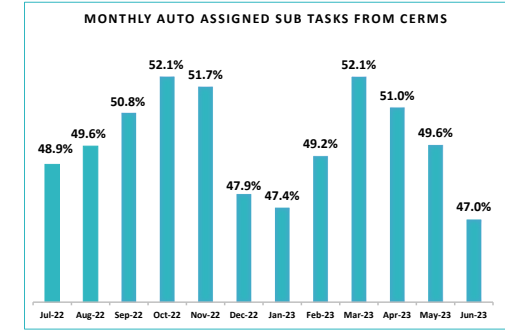
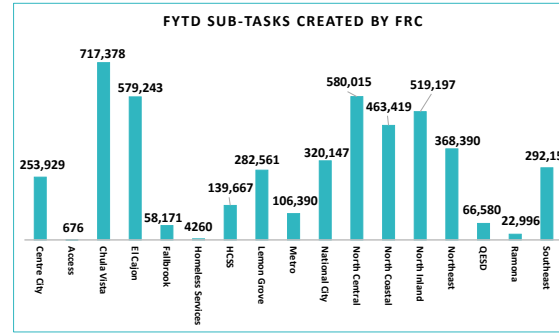
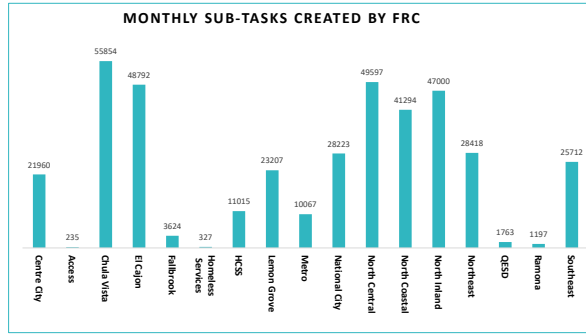
San Diego County

Data Month : June 2023

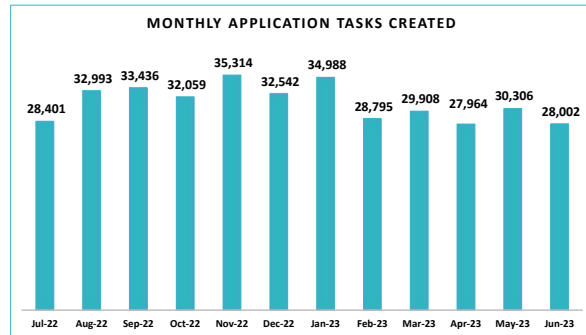
Work Management System (WMS) Subtasks Created



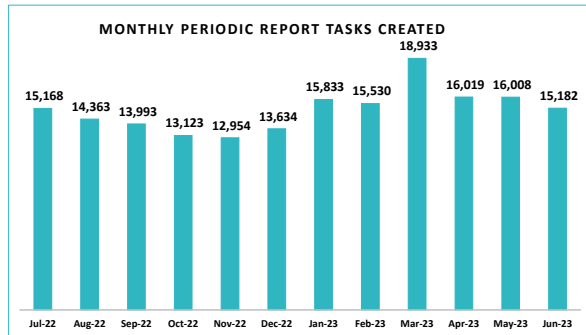
FYTD 4,775,176



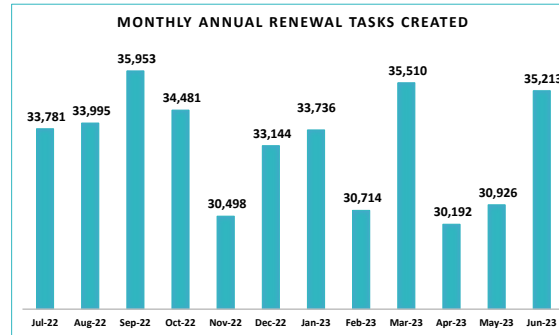
FYTD 49.8%



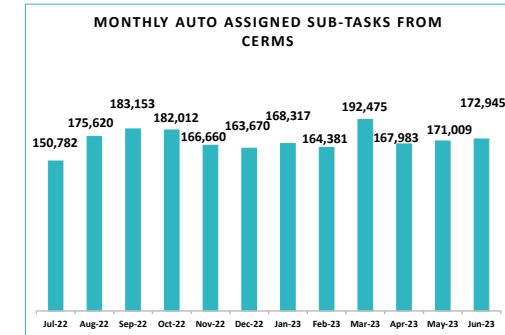
FYTD 374,708



FYTD 180,740

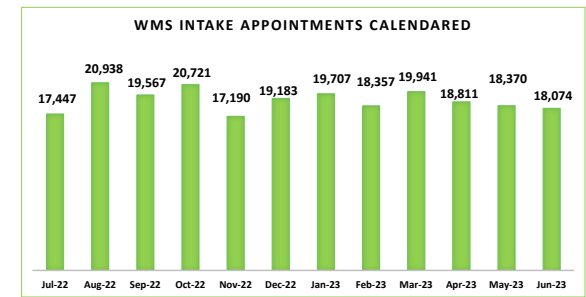


FYTD 398,143

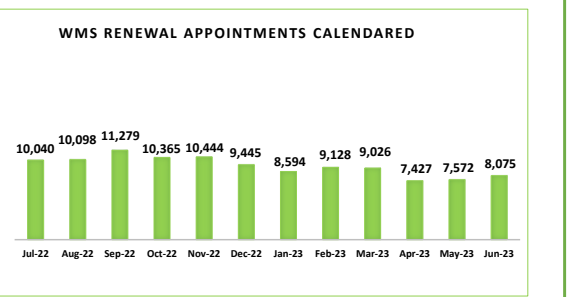


FYTD 2,059,007

MONTHLY WMS CALENDARED APPOINTMENTS

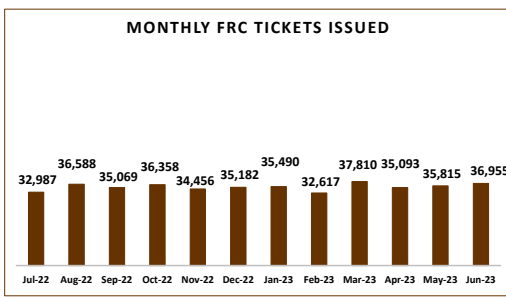


FYTD 228,306

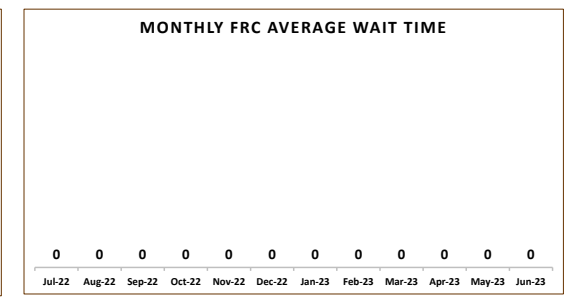


FYTD 111,493

LOBBY MANAGEMENT



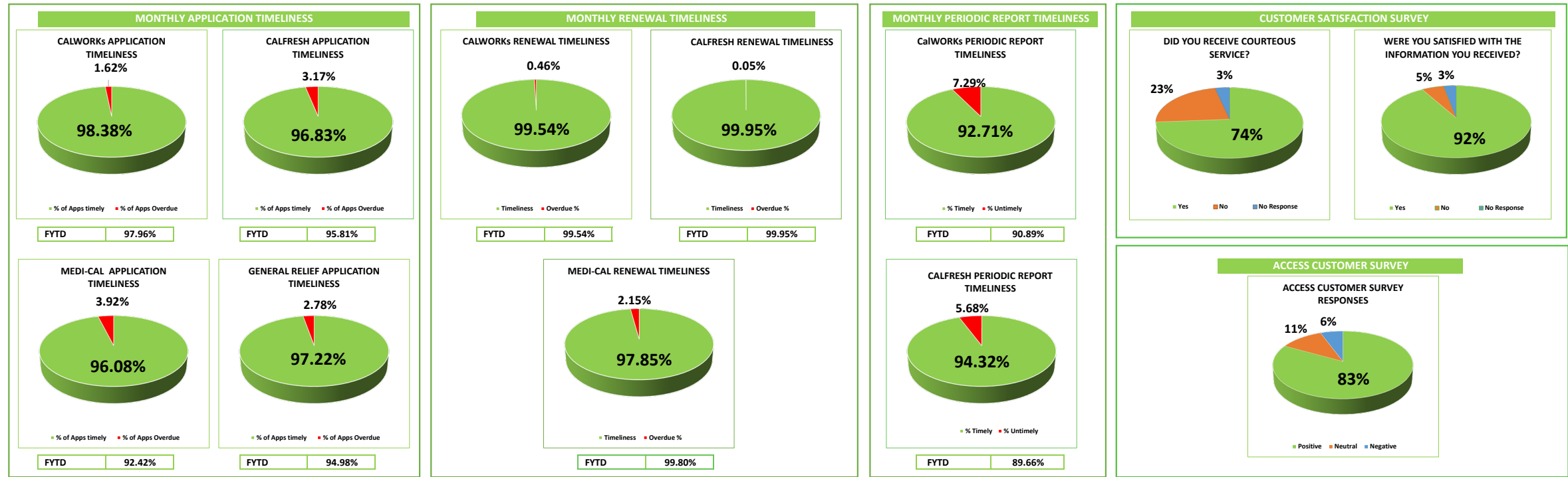
FYTD 424,420



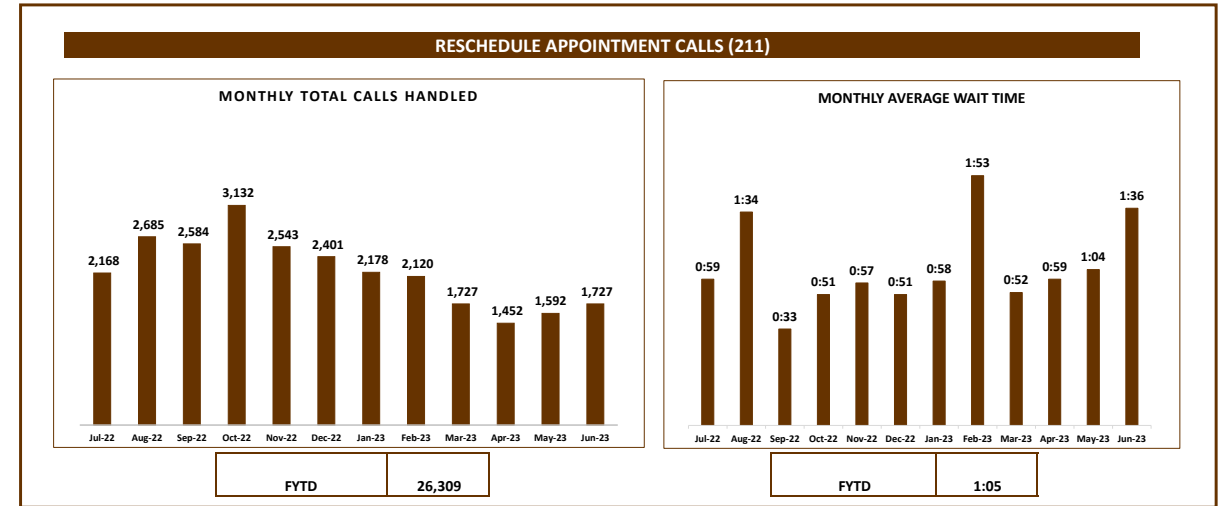
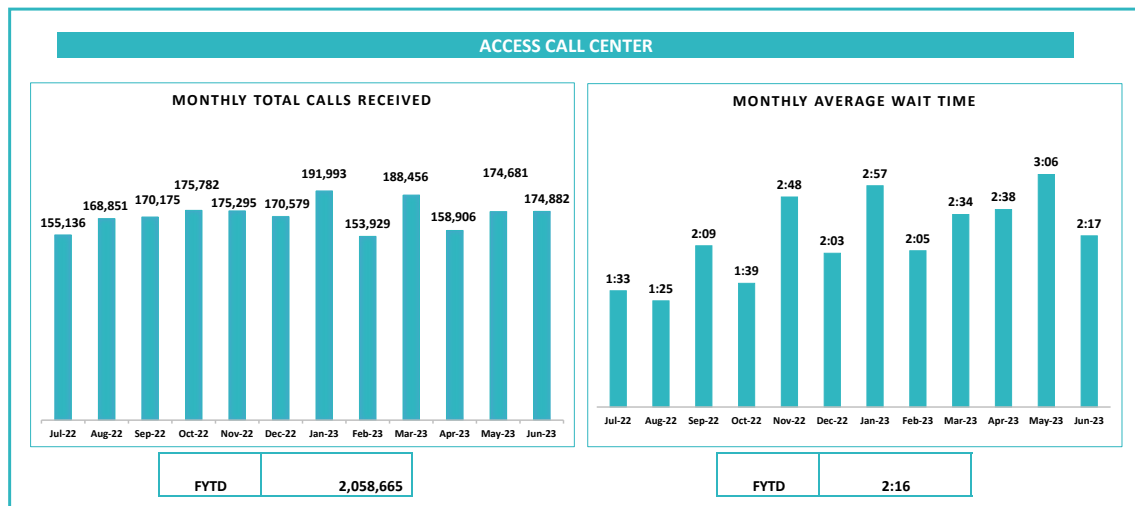
FYTD 0.00

*Average time is not available

CASE PROCESSING PERFORMANCE (CALWIN)

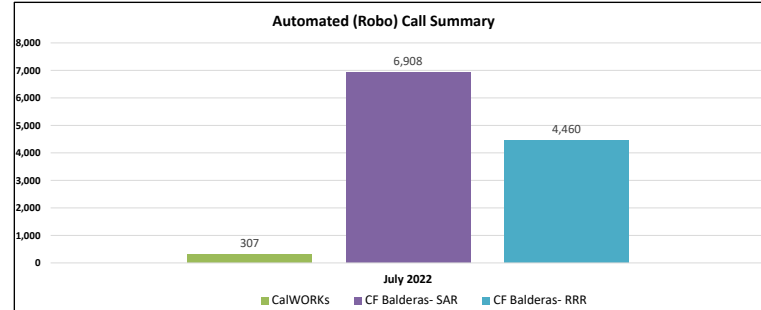


ACCESS CALL CENTER

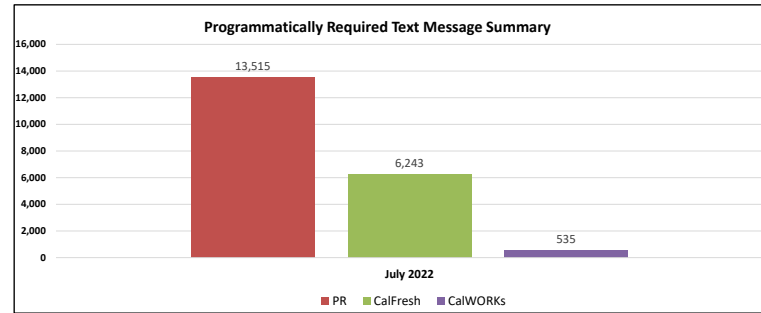


July 2022

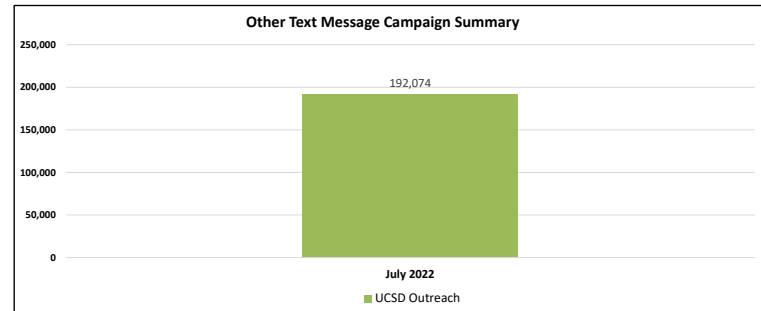
Automated (Robo) Call Summary				
Month	CalWORKs	CF Balderas- SAR	CF Balderas- RRR	Grand Total
July 2022	307	6,908	4,460	11,675
Grand Total	307	6,908	4,460	11,675



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
July 2022	13,515	6,243	535	192,074	212,367
Grand Total	13,515	6,243	535	192,074	212,367



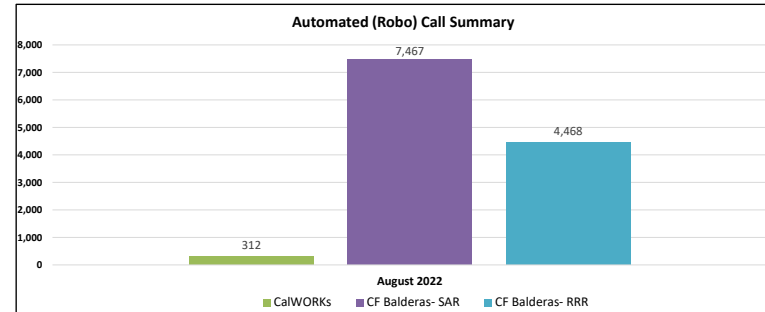
Text Messaging Summary		Special Campaign
Month	UCSD Outreach	
July 2022	192,074	
Grand Total	192,074	



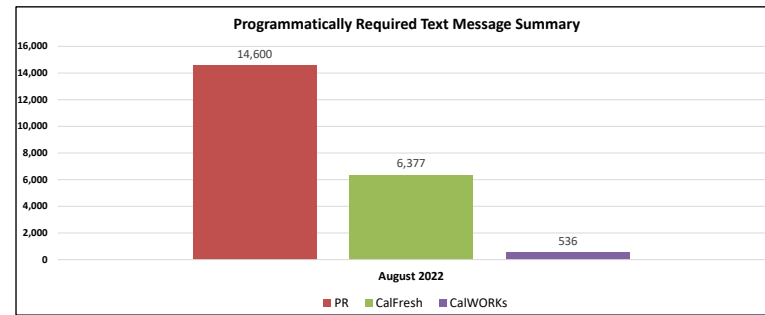
Report Data Month: 07/2022
 Report Run Date: 07/07/2023

August 2022

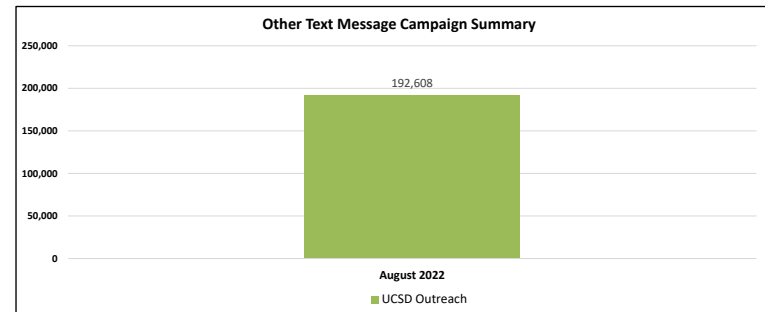
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
August 2022	312	7,467	4,468	12,247
Grand Total	312	7,467	4,468	12,247



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
August 2022	14,600	6,377	536	192,608	214,121
Grand Total	14,600	6,377	536	192,608	214,121



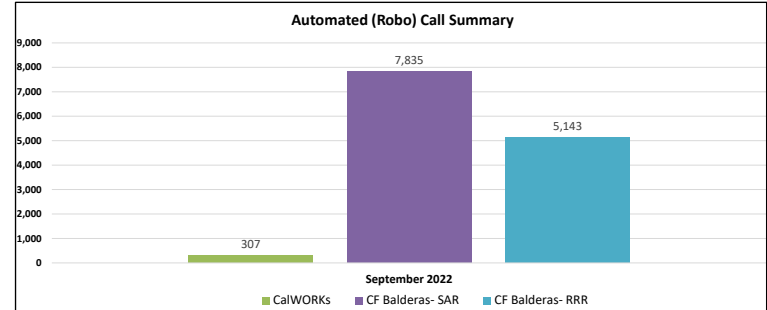
Text Messaging Summary		Special Campaign
Month	UCSD Outreach	
August 2022	192,608	
Grand Total	192,608	



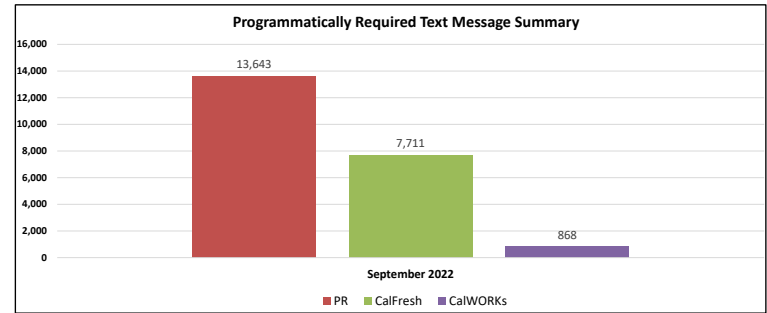
Report Data Month: 08/2022
 Report Run Date: 07/07/2023

September 2022

Automated (Robo) Call Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CF Balderas- RRR	Grand Total
September 2022	307	7,835	5,143	13,285
Grand Total	307	7,835	5,143	13,285



Text Messaging Summary	Program				
Month	PR	CalFresh	CalWORKs	Other	Grand Total
September 2022	13,643	7,711	868	192,672	214,894
Grand Total	13,643	7,711	868	192,672	214,894



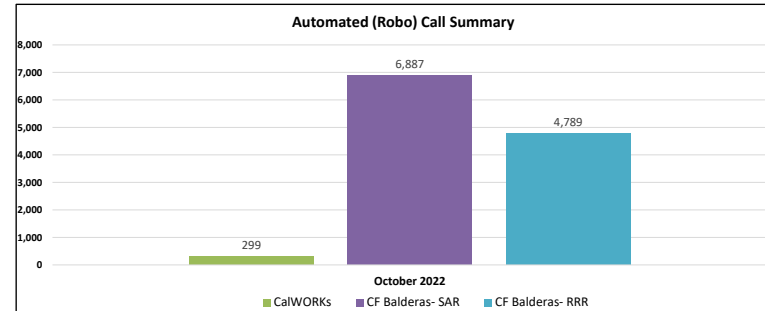
Text Messaging Summary	Special Campaign
Month	UCSD Outreach
September 2022	192,672
Grand Total	192,672



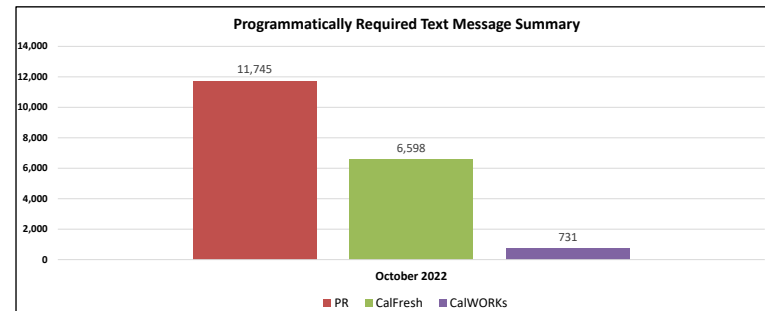
Report Data Month: 09/2022
 Report Run Date: 07/07/2023

October 2022

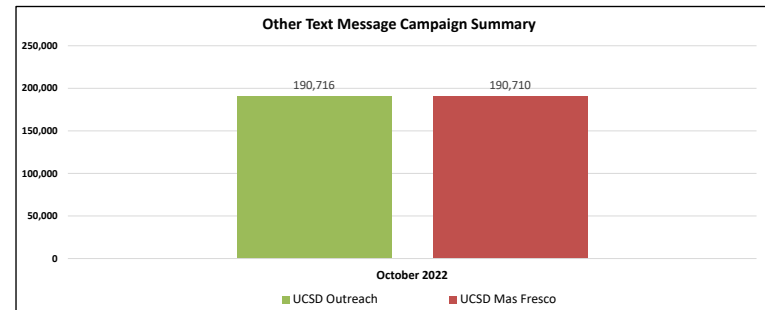
Automated (Robo) Call Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CF Balderas- RRR	Grand Total
October 2022	299	6,887	4,789	11,975
Grand Total	299	6,887	4,789	11,975



Text Messaging Summary	Program				
Month	PR	CalFresh	CalWORKs	Other	Grand Total
October 2022	11,745	6,598	731	381,426	400,500
Grand Total	11,745	6,598	731	381,426	400,500



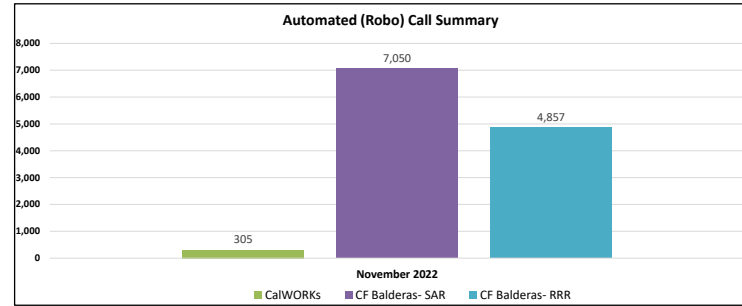
Text Messaging Summary	Special Campaign	
Month	UCSD Outreach	UCSD Mas Fresco
October 2022	190,716	190,710
Grand Total	190,716	190,710



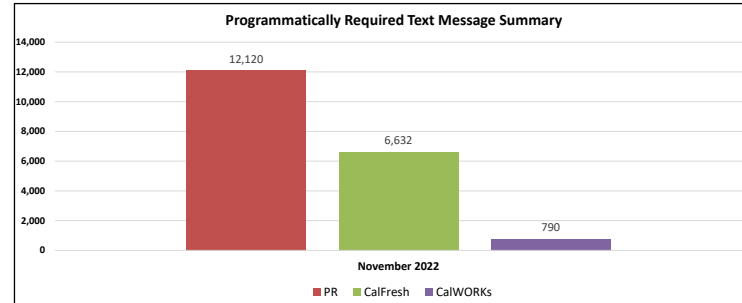
Report Data Month: 10/2022
 Report Run Date: 07/07/2023

November 2022

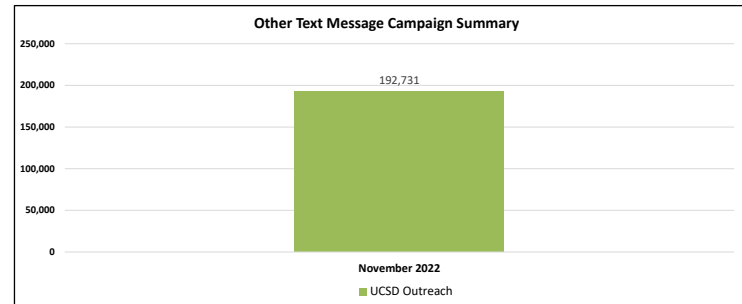
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
November 2022	CalWORKs	7,050	4,857	12,212
Grand Total		7,050	4,857	12,212



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
November 2022	12,120	6,632	790	192,731	212,273
Grand Total	12,120	6,632	790	192,731	212,273



Text Messaging Summary		
Month	UCSD Outreach	UCSD Mas Fresco
November 2022	192,731	
Grand Total	192,731	

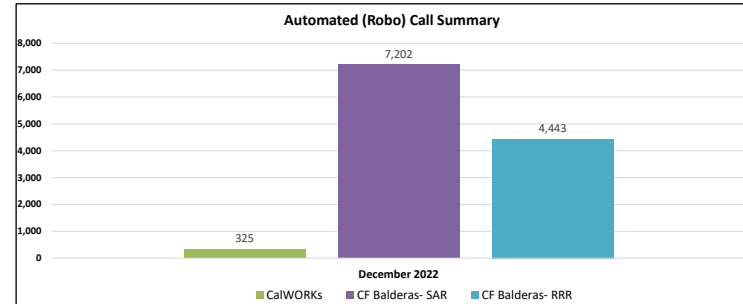


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

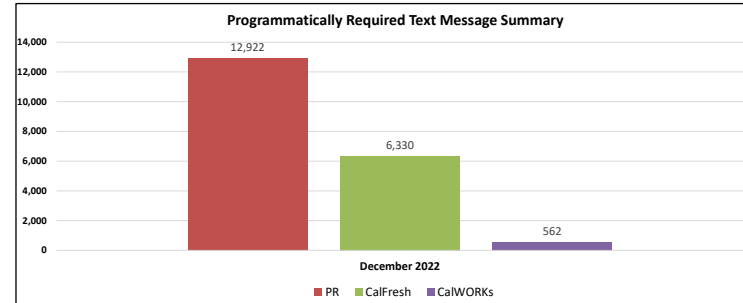
Report Data Month: 11/2022
 Report Run Date: 07/07/2023

December 2022

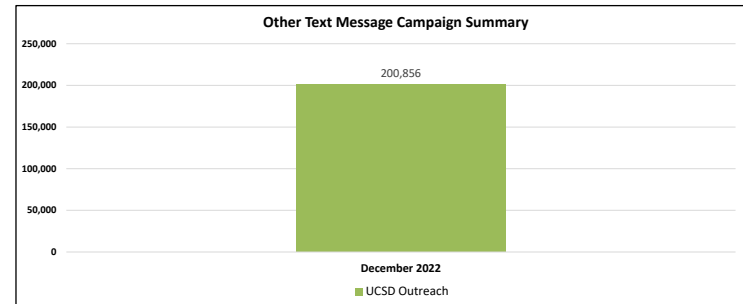
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
December 2022	CalWORKs	7,202	4,443	11,970
Grand Total		7,202	4,443	11,970



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
December 2022	12,922	6,330	562	200,856	220,670
Grand Total	12,922	6,330	562	200,856	220,670



Text Messaging Summary		
Month	UCSD Outreach	UCSD Mas Fresco
December 2022	200,856	
Grand Total	200,856	

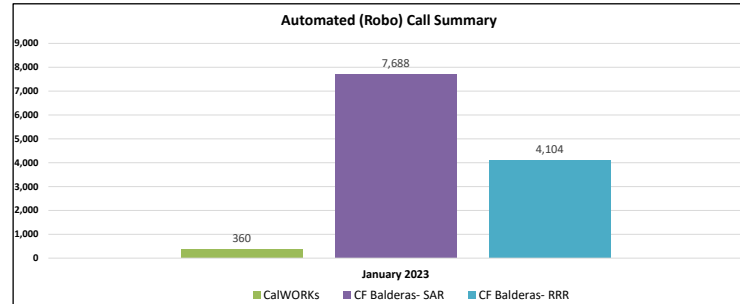


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

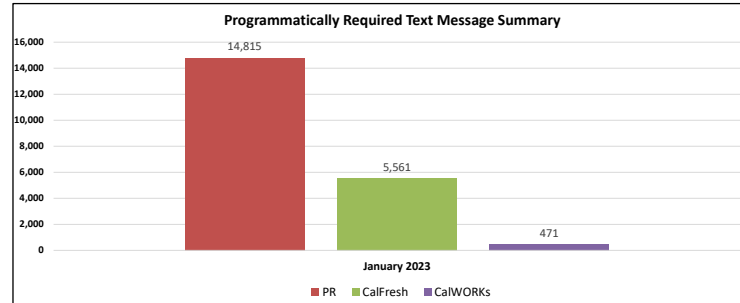
Report Data Month: 12/2022
Report Run Date: 07/07/2023

January 2023

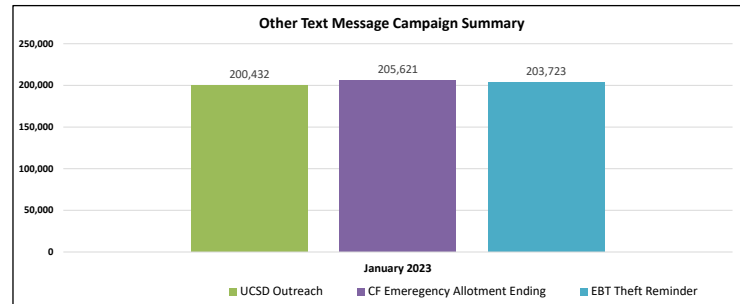
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
January 2023	CalWORKs	7,688	4,104	12,152
Grand Total		7,688	4,104	12,152



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
January 2023	14,815	5,561	471	609,776	630,623
Grand Total	14,815	5,561	471	609,776	630,623



Text Messaging Summary				
Month	UCSD Outreach	UCSD Mas Fresco	CF Emergency Allotment Ending	EBT Theft Reminder
January 2023	200,432		205,621	203,723
Grand Total	200,432		205,621	203,723

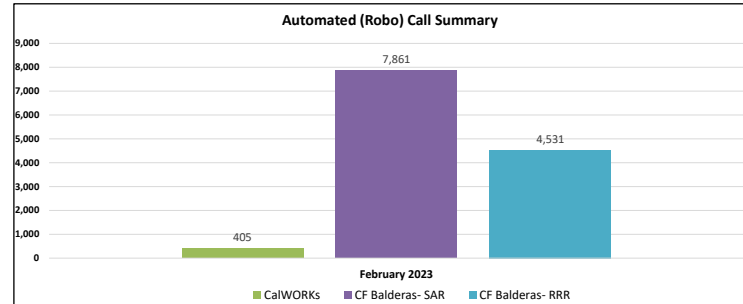


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

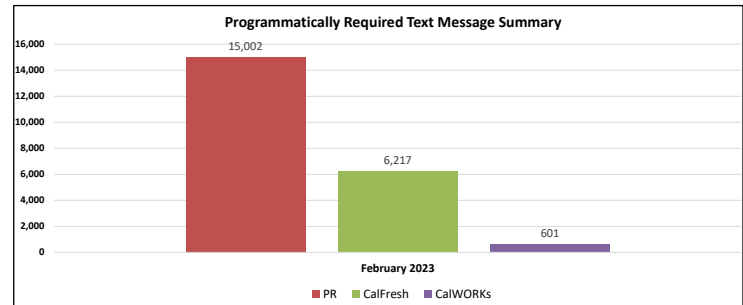
Report Data Month: 01/2023
 Report Run Date: 07/07/2023

February 2023

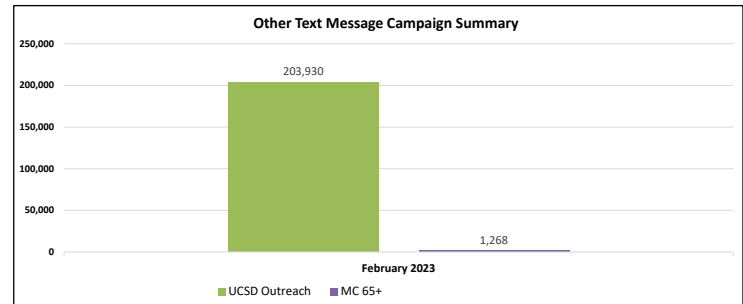
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
February 2023	CalWORKs	7,861	4,531	12,797
Grand Total				



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
February 2023	15,002	6,217	601	205,198	227,018
Grand Total					



Text Messaging Summary				
Month	Special Campaign	CF Emergency Allotment Ending	EBT Theft Reminder	MC 65+
February 2023	UCSD Outreach			1,268
Grand Total				

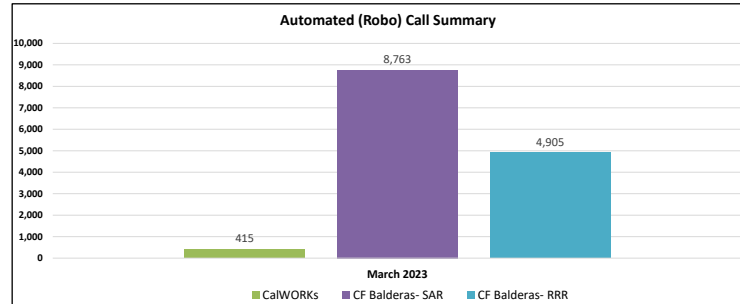


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

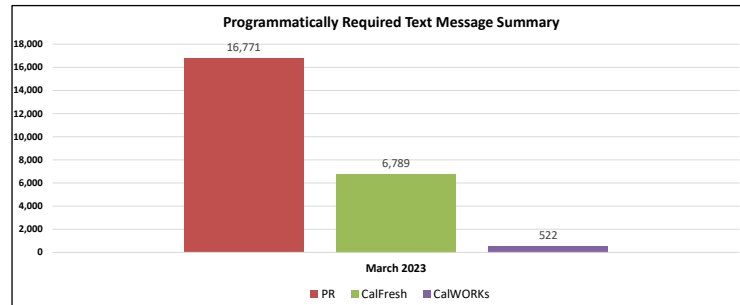
Report Data Month: 02/2023
 Report Run Date: 07/07/2023

March 2023

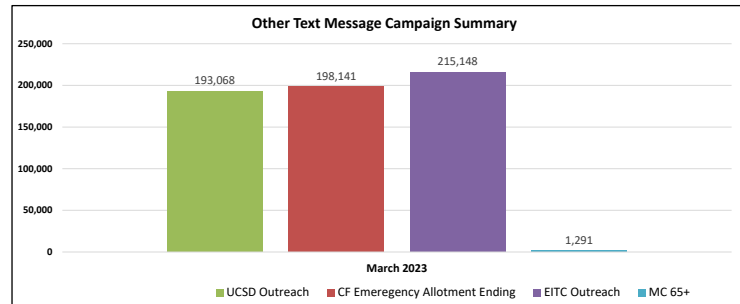
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
March 2023	CalWORKs	8,763	4,905	14,083
Grand Total		8,763	4,905	14,083



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
March 2023	16,771	6,789	522	607,648	631,730
Grand Total	16,771	6,789	522	607,648	631,730



Text Messaging Summary				
Month	UCSD Outreach	CF Emergency Allotment Ending	MC 65+	EITC Outreach
March 2023	193,068	198,141	1,291	215,148
Grand Total	193,068	198,141	1,291	215,148

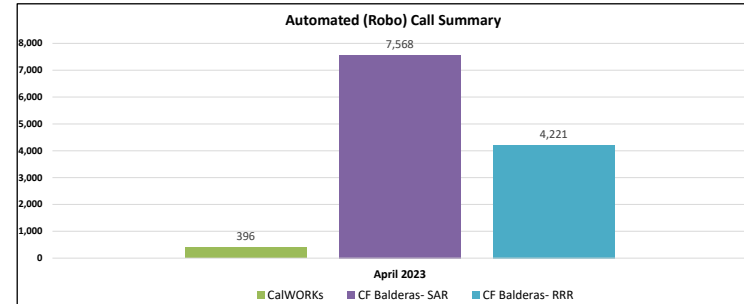


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

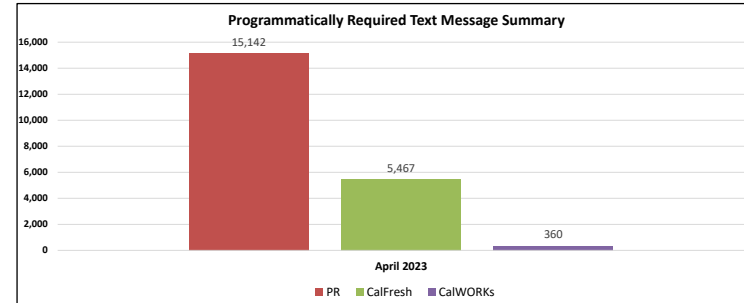
Report Data Month: 03/2023
 Report Run Date: 07/07/2023

April 2023

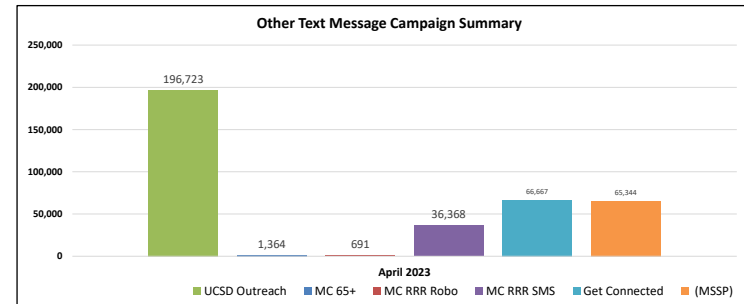
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
April 2023	CalWORKs	7,568	4,221	12,185
Grand Total		7,568	4,221	12,185



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
April 2023	15,142	5,467	360	367,157	388,126
Grand Total	15,142	5,467	360	367,157	388,126



Text Messaging Summary							
Month	Special Campaign	UCSD Outreach	MC 65+	MC RRR Robo	MC RRR SMS	Get Connected	(MSSP)
April 2023		196,723	1,364	691	36,368	66,667	65,344
Grand Total		196,723	1,364	691	36,368	66,667	65,344

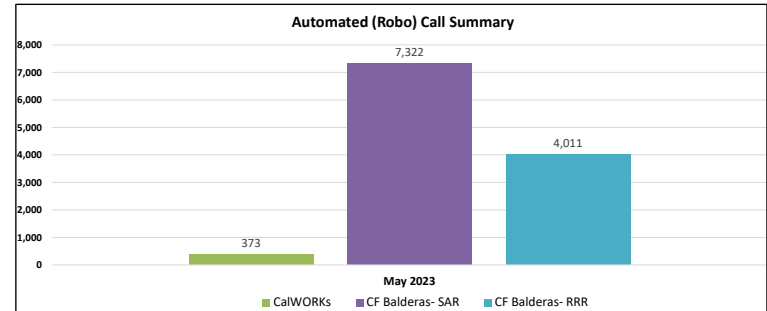


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

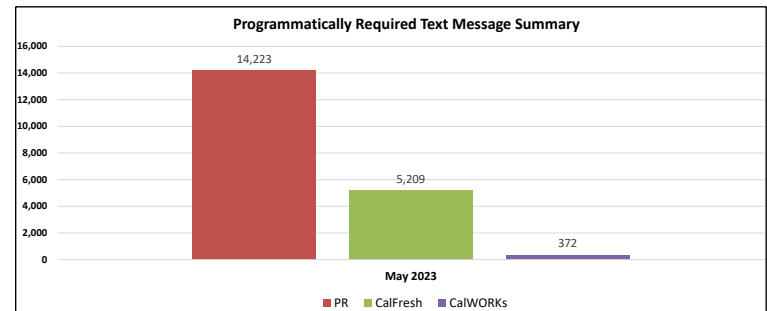
Report Data Month: 04/2023
 Report Run Date: 07/07/2023

May 2023

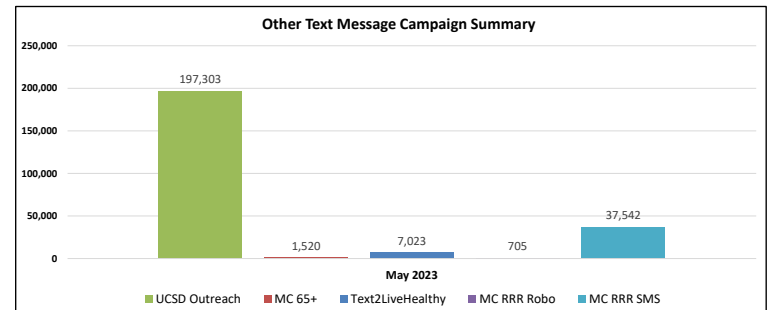
Automated (Robo) Call Summary	Program			
Month	CalWORKs	CF Balderas- SAR	CF Balderas- RRR	Grand Total
May 2023	373	7,322	4,011	11,706
Grand Total	373	7,322	4,011	11,706



Text Messaging Summary	Program				
Month	PR	CalFresh	CalWORKs	Other	Grand Total
May 2023	14,223	5,209	372	244,093	263,897
Grand Total	14,223	5,209	372	244,093	263,897



Text Messaging Summary	Special Campaign				
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	MC RRR Robo	MC RRR SMS
May 2023	197,303	1,520	7,023	705	37,542
Grand Total	197,303	1,520	7,023	705	37,542

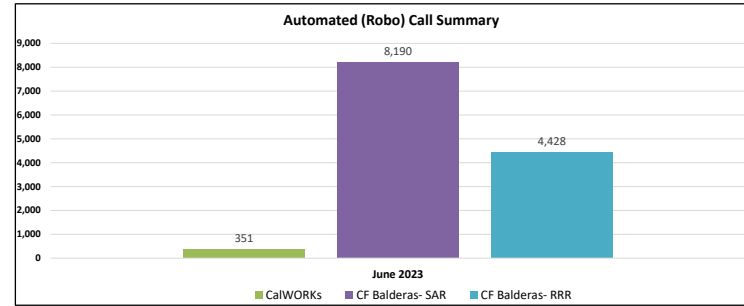


Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

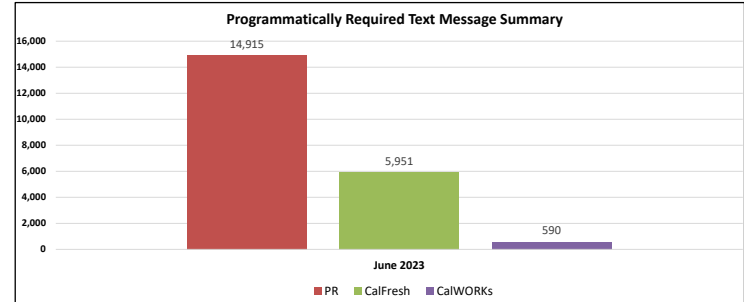
Report Data Month: 05/2023
 Report Run Date: 07/07/2023

June 2023

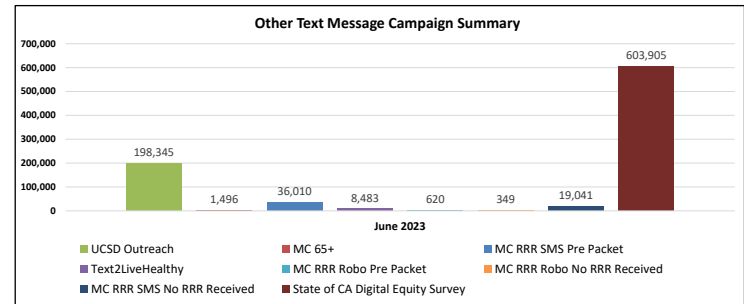
Automated (Robo) Call Summary				
Month	Program	CF Balderas- SAR	CF Balderas- RRR	Grand Total
June 2023	CalWORKs	8,190	4,428	12,969
Grand Total		8,190	4,428	12,969



Text Messaging Summary					
Month	PR	CalFresh	CalWORKs	Other	Grand Total
June 2023	14,915	5,951	590	868,249	889,705
Grand Total	14,915	5,951	590	868,249	889,705



Text Messaging Summary								
Month	UCSD Outreach	MC 65+	Text2LiveHealthy	MC RRR Robo Pre Packet	MC RRR SMS Pre Packet	MC RRR Robo No RRR Received	MC RRR SMS No RRR Received	State of CA Digital Equity Survey
June 2023	198,345	1,496	8,483	620	36,010	349	19,041	603,905
Grand Total	198,345	1,496	8,483	620	36,010	349	19,041	603,905



Data Sources: Monthly M40-181A CW Discontinuance Call List, Monthly CF SAR Not Received Call List, Monthly CF Only RRR Not Complete Call List, Monthly Balderas Outbound Call List, Monthly MC RRR RoboCall, Monthly Consent Text Message Report, Monthly CF Balderas Call Report

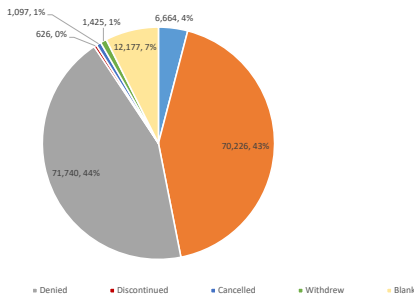
Report Data Month: 06/2023
 Report Run Date: 07/07/2023

Community Based Organizations CalFresh Referrals

07/2022-06/2023

CalFresh Application Referrals by Application Status																
CBO	HCSS Outstation Staff Y/N	Pending	Approved	Denied	Discontinued	Cancelled	Withdrawn	Blank*	Total							
Code for America - SD		5,576	4%	55,430	41%	61,842	45%	499	0%	902	1%	1,104	1%	10,909	8%	136,262
2-1-1 San Diego		801	4%	10,005	54%	6,591	36%	80	0%	115	1%	193	1%	617	3%	18,402
Family Health Centers of San Diego (FHCS)		75	3%	1,101	48%	885	39%	10	0%	21	1%	22	1%	160	7%	2,274
UC San Diego: The Hub Basic Needs Center		29	2%	846	52%	663	41%	14	1%	10	1%	6	0%	67	4%	1,635
La Maestra Community Health Centers		54	5%	577	49%	433	37%	6	1%	9	1%	14	1%	92	8%	1,185
San Diego Food Bank	Y	24	3%	446	57%	233	30%	3	0%	6	1%	30	4%	41	5%	783
Vista Community Clinic		14	2%	369	56%	230	35%	5	1%	8	1%	10	2%	27	4%	663
Scripps Health	Y	23	3%	359	54%	172	26%	3	0%	3	0%	13	2%	88	13%	661
Sharp Health	Y	20	4%	244	54%	135	30%	1	0%	7	2%	11	2%	34	8%	452
SSA Assisted - No Interview Required		2	1%	167	72%	34	15%	1	0%	0	0	4	2%	24	10%	232
Casa Familiar		5	2%	101	46%	86	39%	0	0	3	1%	3	1%	20	9%	218
Bonita Family Resource Center		8	4%	62	33%	107	57%	0	0	1	1%	1	1%	8	4%	187
TrueCare		7	4%	81	46%	75	42%	1	1%	2	1%	4	2%	7	4%	177
Neighborhood Health Care		6	4%	87	52%	58	35%	0	0	2	1%	1	1%	12	7%	166
Chula Vista Community Collaborative		3	2%	77	59%	36	28%	1	1%	0	0	5	4%	8	6%	130
Indian Health Council, Inc.		3	3%	64	68%	22	23%	0	0	0	0	0	0	5	9%	94
Catholic Charities		0	0%	43	48%	35	39%	1	1%	2	2%	0	0	8	9%	89
Borrego Health		4	7%	28	51%	20	36%	0	0	0	0	2	4%	1	2%	55
Southern Indian Health Council, Inc		3	6%	24	46%	17	33%	0	0	2	4%	1	2%	5	10%	52
Interfaith Community Services		0	0%	13	36%	8	22%	0	0	1	3%	0	0	14	36%	36
San Diego Unified School District		2	7%	16	59%	8	30%	0	0	0	0	0	0	1	4%	27
UCSD Medical Center	Y	0	0%	15	58%	5	19%	1	4%	0	0	1	4%	4	15%	26
Gary and Mary West PACE		0	0%	13	50%	10	38%	0	0	0	0	0	0	3	12%	26
Community Wellbeing San Diego		0	0%	7	32%	9	41%	0	0	3	14%	0	0	3	14%	22
Tri City Medical Center	Y	1	5%	9	45%	8	40%	0	0	0	0	0	0	2	10%	20
San Ysidro Health Center.		1	5%	13	65%	5	25%	0	0	0	0	0	0	1	5%	20
Palomar Health	Y	1	6%	9	56%	5	31%	0	0	0	0	0	0	1	6%	16
Somali Bantu Association of America		1	7%	4	29%	5	36%	0	0	0	0	0	0	4	29%	14
Third Avenue Charitable Organization		0	0%	2	25%	0	0	0	0	0	0	0	0	6	75%	8
Community Research Foundation		0	0%	2	33%	0	0	0	0	0	0	0	0	4	67%	6
San Diegans for Healthcare Coverage		1	17%	2	33%	2	33%	0	0	0	0	0	0	1	17%	6
San Diego Family Care		0	0%	6	100%	0	0	0	0	0	0	0	0	0	6	6
Rady Children's Hospital		0	0%	2	100%	0	0	0	0	0	0	0	0	0	2	2
Home Start - CalFresh Grant		0	0%	2	100%	0	0	0	0	0	0	0	0	0	2	2
Paradise Valley Health	Y	0	0%	0	0%	1	100%	0	0	0	0	0	0	0	1	1
Chaldean Middle Eastern Social Services (SYHC)		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
North County Health Services (NCHS)		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Access to Independence of San Diego, Inc		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Alliance for African Assistance		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
San Diego Freedom Ranch		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Union of Pan Asian Community		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Alvarado Hospital, LLC	Y	0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Mountain Health and Community Services		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
International Rescue Committee, Inc.		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
San Diego Regional Center		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Feeding San Diego	Y	0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
South Bay Community Services		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Neighborhood Health Insurance Center		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
SDG CBO Test Account		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
San Diego Hunger Coalition		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
SAY San Diego		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
MAAC Project		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Home Start Inc.		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
North County Lifeline		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Community Resource Center		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
United Healthcare Community and State (UHCS)		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
BAME Renaissance Community Development Corporation		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Heartland House		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Grand Care Health Services		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
San Diego County Office of Education		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Borrego Community		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
San Diego Housing Commission		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Associated Students, San Diego State University		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
UCSD - Case Management Services		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
McAlister Institute NC Women		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
CRF - Adelante		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Veterans Village		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
VSD Victim Assistance Program (VAP)		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Deaf Community Services of San Diego, Inc		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Mountain Shadows Ancillary Services, Inc		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Benefit Eligible Enrollment Assistance (BEEA)		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Borrego Community Health Foundation		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
St Paul's Health Care Center for Seniors		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Saint Paul Pace		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Village Square HealthCare Center		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Clinica Internacional Buena Salud		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
New Alternatives Inc.-TYH		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
New Leaf Solutions		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Refuge for Women SoCal, Inc		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Adventure Point Early Learning Center		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
ATAP - Summercrest Social Services		0	0%	0	0%	0	0%	0	0	0	0	0	0	0	0	0
Total		6,664	4%	70,226	43%	71,740	44%	626	0%	1,097	1%	1,425	1%	12,177	7%	163,955

CalFresh Percentage of Referrals



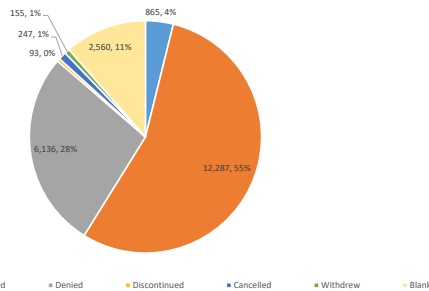
* Blank Status means - there is already an existing CalFresh that is either Active, Pending or has a Future Discontinuance.

Community Based Organizations Medi-Cal Referrals

07/2022-06/2023

Medi-Cal Application Referrals by Application Status																
CBO	HCSS Outstation Staff Y/N	Pending	Approved	Denied	Discontinued	Cancelled	Withdrawn	Blank*	Total							
Family Health Centers of San Diego (FHCS)		205	5%	2,194	55%	1,103	28%	14	0%	29	1%	26	1%	416	10%	3,987
Scripps Health	Y	84	2%	1,925	49%	1,247	32%	17	0%	54	1%	32	1%	579	15%	3,938
2-1-1 San Diego		167	6%	1,190	42%	1,040	37%	17	1%	17	1%	40	1%	348	12%	2,819
Sharp Health	Y	46	3%	1,134	62%	405	22%	11	1%	26	1%	18	1%	176	10%	1,816
Vista Community Clinic		47	3%	1,015	67%	303	20%	4	0%	7	0%	8	1%	122	8%	1,506
La Maestra Community Health Centers		81	5%	780	53%	338	23%	2	0%	13	1%	7	0%	259	18%	1,480
UCSD Medical Center	Y	33	2%	945	64%	366	25%	6	0%	23	2%	1	0%	103	7%	1,477
TrueCare		59	5%	670	52%	410	32%	5	0%	21	2%	6	0%	108	8%	1,279
Neighborhood Health Care		27	3%	584	65%	224	25%	5	1%	6	1%	2	0%	55	6%	903
Palomar Health	Y	26	4%	411	58%	191	27%	4	1%	10	1%	1	0%	62	9%	705
Tri City Medical Center	Y	23	4%	407	65%	150	24%	4	1%	5	1%	1	0%	32	5%	622
Paradise Valley Health	Y	2	1%	263	72%	51	14%	1	0%	13	4%	1	0%	33	9%	364
Rady Children's Hospital		3	1%	117	51%	55	24%	1	0%	8	4%	5	2%	39	17%	228
Alvarado Hospital, LLC	Y	4	2%	112	65%	24	14%	0	0%	6	4%	0	0%	25	15%	171
Borrego Health		5	3%	87	54%	46	28%	1	1%	3	2%	0	0%	20	12%	162
San Ysidro Health Center		4	3%	113	73%	21	14%	0	0%	2	1%	1	1%	14	9%	155
Casa Familiar		12	8%	46	32%	48	33%	0	0%	1	1%	1	1%	38	26%	146
San Diego Unified School District		10	8%	84	68%	17	14%	0	0%	1	1%	0	0%	11	9%	123
Bonita Family Resource Center		6	6%	41	39%	29	28%	0	0%	1	1%	1	1%	26	25%	104
Chula Vista Community Collaborative		3	3%	51	55%	20	22%	0	0%	0	0%	2	2%	16	17%	92
Indian Health Council, Inc.		3	5%	44	69%	10	16%	0	0%	0	0%	0	0%	7	11%	64
Neighborhood Health Insurance Center		1	2%	9	18%	9	18%	0	0%	0	0%	0	0%	31	62%	50
Gary and Mary West PACE		3	9%	16	48%	10	30%	0	0%	0	0%	0	0%	4	12%	33
San Diegans for Healthcare Coverage		4	16%	14	56%	6	24%	0	0%	0	0%	0	0%	1	4%	25
Interfaith Community Services		0	0%	4	17%	3	13%	0	0%	1	4%	1	4%	14	61%	23
San Diego Freedom Ranch		2	10%	15	71%	1	5%	0	0%	0	0%	0	0%	3	14%	21
San Diego Regional Center		2	17%	5	42%	4	33%	1	8%	0	0%	0	0%	0	0%	12
Community Research Foundation		0	0%	2	20%	1	10%	0	0%	0	0%	1	10%	6	60%	10
Somali Bantu Association of America		1	14%	3	43%	1	14%	0	0%	0	0%	0	0%	2	29%	7
Third Avenue Charitable Organization		0	0%	0	0%	1	14%	0	0%	0	0%	0	0%	6	86%	7
San Diego Family Care		2	40%	3	60%	0	0%	0	0%	0	0%	0	0%	0	0%	5
Southern Indian Health Council, Inc		0	0%	1	25%	2	50%	0	0%	0	0%	0	0%	1	25%	4
Community Wellbeing San Diego		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	100%	2
Home Start - CalFresh Grant		0	0%	2	100%	0	0%	0	0%	0	0%	0	0%	0	0%	2
Village Square HealthCare Center		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%	1
North County Health Services (NCHS)		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Alliances for African Assistance		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Catholic Charities		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Union of Pan Asian Community		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Mountain Health and Community Services		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
South Bay Community Services		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
International Rescue Committee, Inc.		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
SDG CBO Test Account		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Code for America - SD		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Feeding San Diego	Y	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
San Diego Food Bank	Y	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Chaldean Middle Eastern Social Services (SYHC)		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Access to Independence of San Diego, Inc		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
SSA Assisted - No Interview Required		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
San Diego Hunger Coalition		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
SAY San Diego		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
MAAC Project		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Home Start Inc.		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
North County Lifeline		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Community Resource Center		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
United Healthcare Community and State (UHCS)		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
BAME Renaissance Community Development Corporation		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Heartland House		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Grand Care Health Services		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
San Diego County Office of Education		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Borrego Community		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
San Diego Housing Commission		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Associated Students, San Diego State University		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
UCSD - Case Management Services		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
McAlister Institute NC Women		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
CRF - Adelante		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Veterans Village		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
VSD Victim Assistance Program (VAP)		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Deaf Community Services of San Diego, Inc		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Mountain Shadows Ancillary Services, Inc		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Benefit Eligible Enrollment Assistance (BEEA)		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Borrego Community Health Foundation		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
St Paul's Health Care Center for Seniors		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Saint Paul Pace		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Clinica Internacional Buena Salud		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
New Alternatives Inc.-TYH		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
New Leaf Solutions		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Refuge for Women SoCal, Inc		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Adventure Point Early Learning Center		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
ATAP - Summercrest Social Services		0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Total		865	4%	12,287	55%	6,136	27%	93	0%	247	1%	155	1%	2,560	11%	22,343

Medi-Cal Percentage of Referrals



* Blank Status means - there is already an existing Medi-Cal that is either Active, Pending or has a Future Discontinuation.

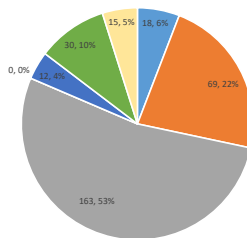


Community Based Organizations CalWORKS Referrals

07/2022-06/2023

CalWORKS Application Referrals by Application Status															
CBO	HCSS Outstation Staff Y/N	Pending	Approved	Denied	Discontinued	Cancelled	Withdrawn	Blank*	Total						
La Maestra Community Health Centers		6	7%	23	27%	42	49%	0	4	5%	8	9%	2	2%	85
Family Health Centers of San Diego (FHCS)		3	6%	10	19%	31	60%	0	2	4%	5	10%	1	2%	52
Vista Community Clinic		1	3%	10	26%	21	54%	0	1	3%	5	13%	1	3%	39
Chula Vista Community Collaborative		2	8%	9	35%	10	38%	0	0	0%	2	8%	3	12%	26
Neighborhood Health Care		1	5%	2	9%	13	59%	0	5	23%	0	0	1	5%	22
TrueCare		2	10%	7	33%	11	52%	0	0	0%	1	5%	0	0	21
Casa Familiar		2	14%	0	0%	7	50%	0	0	0%	5	36%	0	0	14
Southern Indian Health Council, Inc		0	0%	1	9%	6	55%	0	0	0%	1	9%	3	27%	11
Somali Bantu Association of America		0	0%	0	0%	5	63%	0	0	0%	0	0	3	38%	8
Indian Health Council, Inc.		0	0%	0	0%	4	80%	0	0	0%	1	20%	0	0	5
San Diego Unified School District		0	0%	3	60%	1	20%	0	0	0%	1	20%	0	0	5
Interfaith Community Services		0	0%	1	25%	3	75%	0	0	0%	0	0	0	0	4
2-1-1 San Diego		0	0%	1	33%	2	67%	0	0	0%	0	0	0	0	3
Borrego Health		1	33%	2	67%	0	0%	0	0	0%	0	0	0	0	3
UCSD Medical Center	Y	0	0%	0	0%	1	67%	0	0	0%	0	1	33%	3	3
Sharp Health	Y	0	0%	0	0%	1	50%	0	0	0%	1	50%	0	0	2
Tri City Medical Center	Y	0	0%	0	0%	1	100%	0	0	0%	0	0	0	0	1
Paradise Valley Health	Y	0	0%	0	0%	1	100%	0	0	0%	0	0	0	0	1
San Ysidro Health Center.		0	0%	0	0%	1	100%	0	0	0%	0	0	0	0	1
Third Avenue Charitable Organization		0	0%	0	0%	1	100%	0	0	0%	0	0	0	0	1
Code for America - SD		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Food Bank	Y	0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Scripps Health	Y	0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
SSA Assisted - No Interview Required		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Chaldean Middle Eastern Social Services (SYHC)		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
North County Health Services (NCHS)		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Catholic Charities		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Palomar Health	Y	0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Bonita Family Resource Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Community Wellbeing San Diego		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Access to Independence of San Diego, Inc		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Alliance for African Assistance		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Freedom Ranch		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Union of Pan Asian Community		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Home Start - CalFresh Grant		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Alvarado Hospital, LLC	Y	0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Community Research Foundation		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Mountain Health and Community Services		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
International Rescue Committee, Inc.		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Regional Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
LUC San Diego - The Hub Basic Needs Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diegans for Healthcare Coverage		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Feeding San Diego	Y	0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
South Bay Community Services		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Neighborhood Health Insurance Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
SDG CBO Test Account		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Hunger Coalition		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
SAY San Diego		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
MAAC Project		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Home Start Inc.		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
North County Lifeline		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Community Resource Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
United Healthcare Community and State (UHCS)		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Family Care		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
BAME Renaissance Community Development Corporation		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Heartland House		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Grand Care Health Services		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego County Office of Education		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Borrego Community		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
San Diego Housing Commission		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Associated Students, San Diego State University		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
UCSD - Case Management Services		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
McAlister Institute NC Women		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
CRF - Adelante		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Veterans Village		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
VSD Victim Assistance Program (VAP)		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Deaf Community Services of San Diego, Inc		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Mountain Shadows Ancillary Services, Inc		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Benefit Eligible Enrollment Assistance (BEEA)		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Borrego Community Health Foundation		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
St Paul's Health Care Center for Seniors		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Saint Paul Pace		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Village Square HealthCare Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Clinica Internacional Buena Salud		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
New Alternatives Inc.-TYH		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
New Leaf Solutions		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Gary and Mary West PACE		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Refuge for Women SoCal, Inc		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Adventure Point Early Learning Center		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
ATAP - Summercrest Social Services		0	0%	0	0%	0	0%	0	0	0%	0	0	0	0	0
Total		18	6%	69	22%	163	53%	0	12	4%	30	10%	15	5%	307

CalWORKS Percentage of Referrals



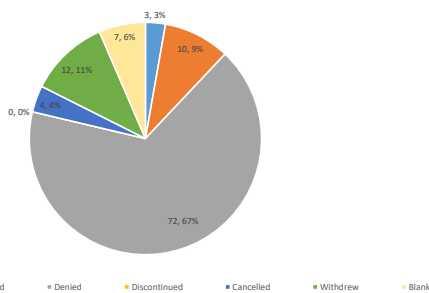
* Blank Status means - there is already an existing CalWORKS that is either Active, Pending or has a Future Discontinuance.

Community Based Organizations General Relief Referrals

07/2022-06/2023

General Relief Application Referrals by Application Status												
CBO	HCSS Outstation Staff Y/N	Pending	Approved	Denied	Discontinued	Cancelled	Withdrawn	Blank*	Total			
La Maestra Community Health Centers		0	2 11%	12 63%	0	1 5%	3 16%	1 5%	19			
Family Health Centers of San Diego (FHCS)		0	0	15 83%	0	0	2 11%	1 6%	18			
Casa Familiar		1 6%	1 6%	10 59%	0	1 6%	2 12%	2 12%	17			
Interfaith Community Services		0	2 13%	12 80%	0	1 7%	0	0	15			
Vista Community Clinic		0	1 17%	3 50%	0	0	0	2 33%	6			
Community Research Foundation		0	0	4 80%	0	0	1 20%	0	5			
Indian Health Council, Inc.		0	0	4 100%	0	0	0	0	4			
TrueCare		0	1 25%	2 50%	0	0	1 25%	0	4			
Third Avenue Charitable Organization		1 25%	1 25%	2 50%	0	0	0	0	4			
Sharp Health	Y	0	0	1 33%	0	0	2 67%	0	3			
Neighborhood Health Care		1 33%	0	2 67%	0	0	0	0	3			
UCSD Medical Center	Y	0	0	1 50%	0	1 50%	0	1 50%	2			
Chula Vista Community Collaborative		0	1 50%	0	0	0	0	0	1			
Community Wellbeing San Diego		0	1 50%	1 50%	0	0	0	0	2			
2-1-1 San Diego		0	0	0	0	0	1 100%	0	1			
San Diego Unified School District		0	0	1 100%	0	0	0	0	1			
San Ysidro Health Center		0	0	1 100%	0	0	0	0	1			
Southern Indian Health Council, Inc		0	0	1 100%	0	0	0	0	1			
Scripps Health	Y	0	0	0	0	0	0	0	0			
North County Health Services (NCHS)		0	0	0	0	0	0	0	0			
Palomar Health	Y	0	0	0	0	0	0	0	0			
Tri City Medical Center	Y	0	0	0	0	0	0	0	0			
Paradise Valley Health	Y	0	0	0	0	0	0	0	0			
Borrego Health		0	0	0	0	0	0	0	0			
San Diego Regional Center		0	0	0	0	0	0	0	0			
Bonita Family Resource Center		0	0	0	0	0	0	0	0			
San Diego Freedom Ranch		0	0	0	0	0	0	0	0			
Alliance for African Assistance		0	0	0	0	0	0	0	0			
Neighborhood Health Insurance Center		0	0	0	0	0	0	0	0			
Alvarado Hospital, LLC	Y	0	0	0	0	0	0	0	0			
Catholic Charities		0	0	0	0	0	0	0	0			
Home Start - CalFresh Grant		0	0	0	0	0	0	0	0			
Union of Pan Asian Community		0	0	0	0	0	0	0	0			
Somali Bantu Association of America		0	0	0	0	0	0	0	0			
Mountain Health and Community Services		0	0	0	0	0	0	0	0			
Gary and Mary West PACE		0	0	0	0	0	0	0	0			
South Bay Community Services		0	0	0	0	0	0	0	0			
International Rescue Committee, Inc.		0	0	0	0	0	0	0	0			
SDG CBO Test Account		0	0	0	0	0	0	0	0			
Code for America - SD		0	0	0	0	0	0	0	0			
Feeding San Diego	Y	0	0	0	0	0	0	0	0			
San Diegans for Healthcare Coverage		0	0	0	0	0	0	0	0			
San Diego Food Bank	Y	0	0	0	0	0	0	0	0			
Chaldean Middle Eastern Social Services (SYHC)		0	0	0	0	0	0	0	0			
Access to Independence of San Diego, Inc		0	0	0	0	0	0	0	0			
SSA Assisted - No Interview Required		0	0	0	0	0	0	0	0			
San Diego Hunger Coalition		0	0	0	0	0	0	0	0			
SAY San Diego		0	0	0	0	0	0	0	0			
MAAC Project		0	0	0	0	0	0	0	0			
Home Start Inc.		0	0	0	0	0	0	0	0			
North County Lifeline		0	0	0	0	0	0	0	0			
Community Resource Center		0	0	0	0	0	0	0	0			
United Healthcare Community and State (UHCS)		0	0	0	0	0	0	0	0			
San Diego Family Care		0	0	0	0	0	0	0	0			
BAME Renaissance Community Development Corporation		0	0	0	0	0	0	0	0			
Heartland House		0	0	0	0	0	0	0	0			
Grand Care Health Services		0	0	0	0	0	0	0	0			
San Diego County Office of Education		0	0	0	0	0	0	0	0			
Borrego Community		0	0	0	0	0	0	0	0			
San Diego Housing Commission		0	0	0	0	0	0	0	0			
Associated Students, San Diego State University		0	0	0	0	0	0	0	0			
UCSD - Case Management Services		0	0	0	0	0	0	0	0			
McAlister Institute NC Women		0	0	0	0	0	0	0	0			
CRF - Adelante		0	0	0	0	0	0	0	0			
Veterans Village		0	0	0	0	0	0	0	0			
VSD Victim Assistance Program (VAP)		0	0	0	0	0	0	0	0			
Deaf Community Services of San Diego, Inc		0	0	0	0	0	0	0	0			
Mountain Shadows Ancillary Services, Inc		0	0	0	0	0	0	0	0			
Benefit Eligible Enrollment Assistance (BEEA)		0	0	0	0	0	0	0	0			
Borrego Community Health Foundation		0	0	0	0	0	0	0	0			
St Paul's Health Care Center for Seniors		0	0	0	0	0	0	0	0			
Saint Paul Pace		0	0	0	0	0	0	0	0			
Village Square HealthCare Center		0	0	0	0	0	0	0	0			
Clinica Internacional Buena Salud		0	0	0	0	0	0	0	0			
New Alternatives Inc.-TYH		0	0	0	0	0	0	0	0			
New Leaf Solutions		0	0	0	0	0	0	0	0			
Refuge for Women SoCal, Inc		0	0	0	0	0	0	0	0			
Adventure Point Early Learning Center		0	0	0	0	0	0	0	0			
ATAP - Summercrest Social Services		0	0	0	0	0	0	0	0			
Total		3 3%	10 9%	72 67%	0	4 4%	12 11%	7 6%	108			

General Relief Percentage of Referrals



* Blank Status means - there is already an existing General Relief that is either Active, Pending or has a Future Discontinuation.



Community Based Organizations CalFresh Referrals

07/2022-06/2023

CalFresh Application Referrals by Application Status

CBO	Total
Code for America - SD	136,262
2-1-1 San Diego	18,402
Family Health Centers of San Diego (FHCS)	2,274
UC San Diego: The Hub Basic Needs Center	1,635
La Maestra Community Health Centers	1,185
San Diego Food Bank	783
Vista Community Clinic	663
Scripps Health	661
Sharp Health	452
SSA Assisted - No Interview Required	232
Casa Familiar	218
Bonita Family Resource Center	187
TrueCare	177
Neighborhood Health Care	166
Chula Vista Community Collaborative	130
Indian Health Council, Inc.	94
Catholic Charities	89
Borrego Health	55
Southern Indian Health Council, Inc	52
Interfaith Community Services	36
San Diego Unified School District	27
UCSD Medical Center	26
Gary and Mary West PACE	26
Community Wellbeing San Diego	22
Tri City Medical Center	20
San Ysidro Health Center.	20
Palomar Health	16
Somali Bantu Association of America	14
Third Avenue Charitable Organization	8
Community Research Foundation	6
San Diegans for Healthcare Coverage	6
San Diego Family Care	6
Rady Children's Hospital	2
Home Start - CalFresh Grant	2
Paradise Valley Health	1
Chaldean Middle Eastern Social Services (SYHC)	0
North County Health Services (NCHS)	0
Access to Independence of San Diego, Inc	0
Alliance for African Assistance	0
San Diego Freedom Ranch	0
Union of Pan Asian Community	0
Alvarado Hospital, LLC	0
Mountain Health and Community Services	0
International Rescue Committee, Inc.	0
San Diego Regional Center	0
Feeding San Diego	0
South Bay Community Services	0
Neighborhood Health Insurance Center	0
SDG CBO Test Account	0
San Diego Hunger Coalition	0
SAY San Diego	0
MAAC Project	0
Home Start Inc.	0
North County Lifeline	0
Community Resource Center	0
United Healthcare Community and State (UHCS)	0
BAME Renaissance Community Development Corporation	0
Heartland House	0
Grand Care Health Services	0
San Diego County Office of Education	0
Borrego Community	0
San Diego Housing Commission	0
Associated Students, San Diego State University	0
UCSD - Case Management Services	0
McAlister Institute NC Women	0
CRF - Adelante	0
Veterans Village	0
VSD Victim Assistance Program (VAP)	0
Deaf Community Services of San Diego, Inc	0
Mountain Shadows Ancillary Services, Inc	0
Benefit Eligible Enrollment Assistance (BEEA)	0
Borrego Community Health Foundation	0
St Paul's Health Care Center for Seniors	0
Saint Paul Pace	0
Village Square HealthCare Center	0
Clinica Internacional Buena Salud	0
New Alternatives Inc.-TYH	0
Refuge for Women SoCal, Inc	0
New Leaf Solutions	0
Adventure Point Early Learning Center	0
ATAP - Summercrest Social Services	0
Total	163,955

CF Referrals





Community Based Organizations Medi-Cal Referrals

07/2022-06/2023

Medi-Cal Application Referrals by Application Status

CBO	Total
Family Health Centers of San Diego (FHCS)	3,987
Scripps Health	3,938
2-1-1 San Diego	2,819
Sharp Health	1,816
Vista Community Clinic	1,506
La Maestra Community Health Centers	1,480
UCSD Medical Center	1,477
TrueCare	1,279
Neighborhood Health Care	903
Palomar Health	705
Tri City Medical Center	622
Paradise Valley Health	364
Rady Children's Hospital	228
Alvarado Hospital, LLC	171
Borrego Health	162
San Ysidro Health Center.	155
Casa Familiar	146
San Diego Unified School District	123
Bonita Family Resource Center	104
Chula Vista Community Collaborative	92
Indian Health Council, Inc.	64
Neighborhood Health Insurance Center	50
Gary and Mary West PACE	33
San Diegans for Healthcare Coverage	25
Interfaith Community Services	23
San Diego Freedom Ranch	21
San Diego Regional Center	12
Community Research Foundation	10
Somali Bantu Association of America	7
Third Avenue Charitable Organization	7
San Diego Family Care	5
Southern Indian Health Council, Inc	4
Community Wellbeing San Diego	2
Home Start - CalFresh Grant	2
Village Square HealthCare Center	1
North County Health Services (NCHS)	0
Alliance for African Assistance	0
Catholic Charities	0
Union of Pan Asian Community	0
Mountain Health and Community Services	0
South Bay Community Services	0
International Rescue Committee, Inc.	0
SDG CBO Test Account	0
Code for America - SD	0
Feeding San Diego	0
San Diego Food Bank	0
Chaldean Middle Eastern Social Services (SYHC)	0
Access to Independence of San Diego, Inc	0
SSA Assisted - No Interview Required	0
San Diego Hunger Coalition	0
SAY San Diego	0
MAAC Project	0
Home Start Inc.	0
North County Lifeline	0
Community Resource Center	0
United Healthcare Community and State (UHCS)	0
BAME Renaissance Community Development Corporation	0
Heartland House	0
Grand Care Health Services	0
San Diego County Office of Education	0
Borrego Community	0
San Diego Housing Commission	0
Associated Students, San Diego State University	0
UCSD - Case Management Services	0
McAlister Institute NC Women	0
CRF - Adelante	0
Veterans Village	0
VSD Victim Assistance Program (VAP)	0
Deaf Community Services of San Diego, Inc	0
Mountain Shadows Ancillary Services, Inc	0
Benefit Eligible Enrollment Assistance (BEEA)	0
Borrego Community Health Foundation	0
St Paul's Health Care Center for Seniors	0
Saint Paul Pace	0
Clinica International Buena Salud	0
New Alternatives Inc.-TYH	0
New Leaf Solutions	0
Refuge for Women SoCal, Inc	0
Adventure Point Early Learning Center	0
ATAP - Summercrest Social Services	0
Total	22,343

MC Referrals





Community Based Organizations CalWORKS Referrals

07/2022-06/2023

CalWORKS Application Referrals by Application Status

CBO	Total
La Maestra Community Health Centers	85
Family Health Centers of San Diego (FHCS)	52
Vista Community Clinic	39
Chula Vista Community Collaborative	26
Neighborhood Health Care	22
TrueCare	21
Casa Familiar	14
Southern Indian Health Council, Inc	11
Somali Bantu Association of America	8
Indian Health Council, Inc.	5
San Diego Unified School District	5
Interfaith Community Services	4
2-1-1 San Diego	3
Borrego Health	3
UCSD Medical Center	3
Sharp Health	2
Tri City Medical Center	1
Paradise Valley Health	1
San Ysidro Health Center.	1
Third Avenue Charitable Organization	1
Code for America - SD	0
San Diego Food Bank	0
Scripps Health	0
UC San Diego: The Hub Basic Needs Center	0
SSA Assisted - No Interview Required	0
Chaldean Middle Eastern Social Services (SYHC)	0
North County Health Services (NCHS)	0
Catholic Charities	0
Palomar Health	0
Bonita Family Resource Center	0
Community Wellbeing San Diego	0
Access to Independence of San Diego, Inc	0
Alliance for African Assistance	0
San Diego Freedom Ranch	0
Union of Pan Asian Community	0
Home Start - CalFresh Grant	0
Alvarado Hospital, LLC	0
Community Research Foundation	0
Mountain Health and Community Services	0
International Rescue Committee, Inc.	0
San Diego Regional Center	0
San Diegans for Healthcare Coverage	0
Feeding San Diego	0
South Bay Community Services	0
Neighborhood Health Insurance Center	0
SDG CBO Test Account	0
San Diego Hunger Coalition	0
SAY San Diego	0
MAAC Project	0
Home Start Inc.	0
North County Lifeline	0
Community Resource Center	0
United Healthcare Community and State (UHCS)	0
San Diego Family Care	0
BAME Renaissance Community Development Corporation	0
Heartland House	0
Grand Care Health Services	0
San Diego County Office of Education	0
Borrego Community	0
San Diego Housing Commission	0
Associated Students, San Diego State University	0
UCSD - Case Management Services	0
McAlister Institute NC Women	0
CRF - Adelante	0
Veterans Village	0
VSD Victim Assistance Program (VAP)	0
Deaf Community Services of San Diego, Inc	0
Mountain Shadows Ancillary Services, Inc	0
Benefit Eligible Enrollment Assistance (BEEA)	0
Borrego Community Health Foundation	0
St Paul's Health Care Center for Seniors	0
Saint Paul Pace	0
Village Square HealthCare Center	0
Clinica Internacional Buena Salud	0
New Alternatives Inc.-TYH	0
Gary and Mary West PACE	0
Refuge for Women SoCal, Inc	0
New Leaf Solutions	0
Adventure Point Early Learning Center	0
ATAP - Summercrest Social Services	0
Total	307

CW Referrals





Community Based Organizations General Relief Referrals

07/2022-06/2023

General Relief Application Referrals by Application Status

CBO	Total
La Maestra Community Health Centers	19
Family Health Centers of San Diego (FHCS)	18
Casa Familiar	17
Interfaith Community Services	15
Vista Community Clinic	6
Community Research Foundation	5
Indian Health Council, Inc.	4
TrueCare	4
Third Avenue Charitable Organization	4
Sharp Health	3
Neighborhood Health Care	3
UCSD Medical Center	2
Chula Vista Community Collaborative	2
Community Wellbeing San Diego	2
2-1-1 San Diego	1
San Diego Unified School District	1
San Ysidro Health Center.	1
Southern Indian Health Council, Inc	1
Scripps Health	0
North County Health Services (NCHS)	0
Palomar Health	0
Tri City Medical Center	0
Paradise Valley Health	0
Borrego Health	0
San Diego Regional Center	0
Bonita Family Resource Center	0
San Diego Freedom Ranch	0
Alliance for African Assistance	0
Neighborhood Health Insurance Center	0
Alvarado Hospital, LLC	0
Catholic Charities	0
Home Start - CalFresh Grant	0
Union of Pan Asian Community	0
Somali Bantu Association of America	0
Mountain Health and Community Services	0
South Bay Community Services	0
International Rescue Committee, Inc.	0
SDG CBO Test Account	0
Code for America - SD	0
Feeding San Diego	0
San Diegans for Healthcare Coverage	0
San Diego Food Bank	0
Chaldean Middle Eastern Social Services (SYHC)	0
Access to Independence of San Diego, Inc	0
SSA Assisted - No Interview Required	0
San Diego Hunger Coalition	0
SAY San Diego	0
MAAC Project	0
Home Start Inc.	0
North County Lifeline	0
Community Resource Center	0
United Healthcare Community and State (UHCS)	0
San Diego Family Care	0
BAME Renaissance Community Development Corporation	0
Heartland House	0
Grand Care Health Services	0
San Diego County Office of Education	0
Borrego Community	0
San Diego Housing Commission	0
Associated Students, San Diego State University	0
UCSD - Case Management Services	0
McAlister Institute NC Women	0
CRF - Adelante	0
Veterans Village	0
VSD Victim Assistance Program (VAP)	0
Deaf Community Services of San Diego, Inc	0
Mountain Shadows Ancillary Services, Inc	0
Benefit Eligible Enrollment Assistance (BEEA)	0
Borrego Community Health Foundation	0
St Paul's Health Care Center for Seniors	0
Saint Paul Pace	0
Village Square HealthCare Center	0
Clinica Internacional Buena Salud	0
New Alternatives Inc.-TYH	0
New Leaf Solutions	0
Refuge for Women SoCal, Inc	0
Adventure Point Early Learning Center	0
ATAP - Summercrest Social Services	0
Total	108

GR Referrals



**CalFresh Denials in the Month Regardless of Application Date
 from Disposition Report**

Month	CalFresh Disposition Cases	Denied CalFresh	% of Denied CalFresh	FTP Denials	% of FTP Denials
03/2022	19,689	7,278	36.96%	5,551	76.27%
04/2022	18,621	7,346	39.45%	5,833	79.40%
05/2022	18,048	6,914	38.31%	5,453	78.87%
06/2022	18,966	7,543	39.77%	5,728	75.94%
07/2022	18,832	7,825	41.55%	6,130	78.34%
08/2022	21,263	9,246	43.48%	7,170	77.55%
09/2022	21,115	9,460	44.80%	7,885	83.35%
10/2022	22,443	9,891	44.07%	7,905	79.92%
11/2022	20,679	9,544	46.15%	8,027	84.11%
12/2022	20,969	9,258	44.15%	7,539	81.43%
01/2023	19,525	8,483	43.45%	7,032	82.90%
02/2023	19,810	9,040	45.63%	7,543	83.44%
03/2023	21,709	9,829	45.28%	8,076	82.17%
04/2023	18,834	8,310	44.12%	6,806	81.90%
05/2023	19,916	8,818	44.28%	7,284	82.60%
06/2023	19,089	8,379	43.89%	6,816	81.35%

