

Need to make a claim? We can help!

Critical Illness and Health Assessment Benefit claims

At Lincoln Financial Group, we want to make the claim process as easy for you as we can. We will let you know what information we need, when we need it by, and what you can expect from us. From the first point of contact until the benefit decision, we're here to support you every step of the way.

Mail: The Lincoln National Life Insurance Company

P.O. Box 2609

Omaha. NE 68103

Ways to submit a claim

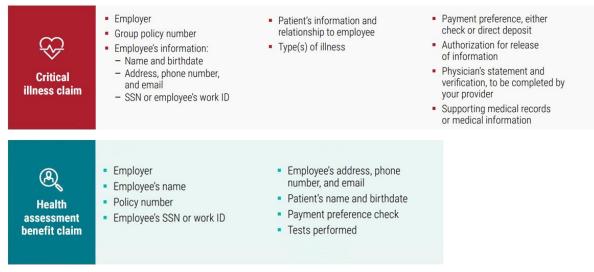
Critical Illness

- **Email:** FileClaim@LFG.com
- Fax: 888-735-7636

Health Assessment Benefit

Phone (Health assessment benefit only): 800-423-2765

Group Policy Number: CI-0000630053



Claims process

A claims examiner will review your claim within three to five business days of receipt and follow up with the claimant, physician, or employer if more information is needed. A claim decision will be made once we receive all needed information. If your claim is approved, benefits will be paid as outlined in your company's policy..



Questions? Lincoln claims examiners are available at 800-423-2765.

Monday – Thursday, 8:00 a.m. – 8:00 p.m. Eastern, Friday, 8:00 a.m. – 6:00 p.m. Eastern

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