From: Cherry Diefenbach

To: <u>Koutoufidis, Nicholas</u>; <u>Flannery, Kathleen</u>; <u>Jimenez, Ann</u>

Cc: Jeffrey Osborne; GREG CURRAN; Katrina Westley; jacari cousins; Carol Johnson; Arvy and Larry Johnson

Subject: Phone in problems during the July 9, 2021 PC Hearing

Date: Tuesday, July 13, 2021 3:07:50 PM

Attachments: 1st email on phone in problems ICO PC hearing on July 9, 2021.pdf

2nd email on phone in problems ICO PC hearing on July 9, 2021.pdf

Hi everyone,

It has come to my attention that there was a significant problem with the telephone instructions for people seeking to speak about agenda item #3, the JVR Energy Park, during the July 9, 2021 planning commission hearing.

I have attached two independent emails that I received...One from a Pine Valley resident and one from a Campo resident regarding their frustrations about being unable to voice their comments in opposition to the JVR project by phone during the hearing. Since both of the individuals know me personally, they contacted me.

During the PC hearing, I thought that is was odd that there were only two callers who will able to successfully voice their concerns via telephone. I initially thought that callers had given up because the wait time for them to speak was so lengthy. That is, until I received the attached emails. Now I am wondering how many other phone calls in opposition to the project were also missed.

While there can be no "do over" for the PC hearing that has concluded, I am requesting that this email and the attached emails become part of the JVR project's administrative record. I am also requesting that PDS staff establish and test a viable phone conference system BEFORE the Board of Supervisors hearing is called to order on August 18th. Let's not wait until after the hearing is over to determine that people were unable to make their comments via telephone.

Thank you for listening to my concerns.

Cherry Diefenbach Chair, Jacumba Sponsor Group 619-743-5224

Phone failure Plng Comm Mtg

From: Carol Johnson (cmj8279@yahoo.com)

To: csdiefenbach@sbcglobal.net

Date: Saturday, July 10, 2021, 04:19 PM PDT

Dear Ms. Diffenbach,

Just wanted to let you know that I tried repeatedly to call in to the Aug 9th plng. Commission mtg to voice my opposition to the JVR solar project in Jacumba - but could not get a connection. Every time I dialed the number and put in the assigned "conference meeting number", it would tell me there was no such meeting number. I tried repeatedly over several hrs and was repeatedly told there was no such meeting number.

Just to assure myself how the system should work, I also called the same number and used the identifier for public comments on non-agenda items that was open at the beginning of the meeting. I had no trouble connecting with that number at all.

It was very disturbing to not be able to address my concerns on something I feel strongly about.

C.A. Johnson

Sent from my iPhone

1st email regarding phone-in problems with the July 9, 2021 PC hearing

Planning Commishion Mtg. on July 9, 2021 at 9:00 AM

From: Larry Johnson (aljcampo@msn.com)

To: csdiefenbach@sbcglobal.net

Date: Tuesday, July 13, 2021, 01:38 PM PDT

Hi Cherry,

I wanted to let you know that I was prepared to give verbal input on Item 3 of the Agenda on Friday but was unable to make connection. I tried the number listed in the Agenda for Item 3 but the system said it was "unrecognizable". That ID was: 4803-576-046#. I tried several times and all attempts failed. I also want to let you know that at the start of the meeting, the Secretary read the set of directions on how all interested could participate by phone on each Agenda Item and then she read the specific telephone number to call and the specific ID numbers for Agenda Items. She read that information for Item #1 and then for Item #2 but did not give the information for Item #3. A review of the video of the meeting will show this mistake. My point is; with over fifty people making electronic comments on this project beforehand and only two able to make telephone statements during the Board Meeting, says something was wrong with the system. I know of two people that this happened to and I suspect that were many more. This should be noted in the records and the "Minute Order" from the Planning Commission to the Board of Supervisors that there was probably a large group of opponents that were prevented from making their statements due to a system problem. I may be reached at 619-478-5566 if someone wants more information about my comments above.

Thanks, Larry Johnson

2nd email regarding problems with the phone in system @ PC hearing on 9Jul 21