



Housing Authority of the County of San Diego

Resident Advisory Board Meeting

Thursday February 10th 2022 | 9:30AM-11:00AM

Microsoft Teams

Meeting Minutes

Order of Business

Attendees:

Housing Authority: (5) A. McCall, M. Mercier, R. Ramirez, S. Moore, N. Martinez

Resident Advisory Board: C. Wollas, D. Simpson, A. Acosta, S. Rodriguez, R. Jacobs, M. McKell, A. Reyes, C. Castillo

Visitors: Thirty-Four Members of the public including Housing Authority Residents and participants identified either by meeting name or telephone number

Meeting Called to Order at 9:39AM by Chairperson Darlene Simpson affirming a quorum. All members present. Alternate, Cheryl Castillo arrived at 9:44AM.

Agenda

- I. Informational Item Presentation: RAB Information (Monique Mercier)**
 - a. General RAB Information:** M. Mercier provided an overview of the RAB including board member appointment terms, roles and responsibilities, and meeting occurrences.
 - b. Meeting Platform:** M. Mercier presented on teleconferencing including waivers that were previously in place to allow teleconferencing as a meeting platform. All present RAB members voted to continuing teleconferencing.
 - c. Agency Plan :** M. Mercier presented on the three parts of the Agency Plan including progress on the 5-year goals and objectives, the annual administrative plan for HCV program policies and changes- proposed changes, and the Annual Admissions and Continued Occupancy Policy plan-proposed changes.
- II. 5-Year Plan Goals and Progress (Robin Ramirez)**
 - a. Maintain and Expand Affordable Housing:** R. Ramirez presented on Maintaining and Expanding Affordable Housing Opportunities for families in need including updates on progress with objectives such as applying for additional rental assistance vouchers, providing Security Deposit Assistance to 400 Households at or below 30% AMI, and conducting landlord meetings with a goal of hosting 500 landlords.

- b. **Self Sufficiency for Families:** R. Ramirez presented on multiple Family Self Sufficiency objectives including increasing program participants by 20% and graduates by 10%. R. Ramirez presented on fair housing testing to educate and promote equal opportunity, and how the HACSD IS increasing resources and services to vulnerable populations.
 - c. **Maintain Excellent Customer Satisfaction:** R. Ramirez presented on the goal of Maintaining Excellent Customer Satisfaction including associated objectives such as achieving and maintaining a high performance SEMAP score, maintaining a designation as a PHA High Performer, and maintaining a high satisfaction rating at 4 or above from customers served by HACSD.
 - d. **Infrastructure to Promote and Foster Innovation:** R. Ramirez presented on the proposed enhancement in case management systems, including self-service and technology tools for staff and customers, and how to address physical needs in the public housing portfolio.
 - e. **New Activities:** R. Ramirez presented on Project-based voucher developments had 28 units converted from MOD REHAB and VASH PBV had eight additional units in El Cajon. New program called Resident Opportunity and Self Sufficiency set to begin June 1st. Public housing project planned for Town Center Rehabilitation Project.
- III. Informational Item Presentation: Public Housing Repositioning (Anthony McCall)**
- a. **Public Housing Program:** A. McCall presented on the Admission and Continued Occupancy Plan, explained the new updated flat and maximum rents for all bedroom sizes, flat rents are based on market rents and offered to public housing residents as an option to income-based rents.
 - b. **Public Housing Capital Fund:** A. McCall presented on the Public Housing Capital Fund Program 5-Year Action Plan for 2022-2026 including the capital and management activities fund having an annual grant amount of \$294,661for Public Housing projects.

Questions/ Comments (Robin Ramirez)

Floor opened to general attendee comments. Public asked questions during the comments/questions segment of the RAB Meeting and various members of the Housing Authority answered questions from the public.

Recourses: HACSD Website: WWW.SDHCD.ORG

HACSD Board email box: HACSDBOARDS.HHSA@SDCOUNTY.CA.GOV

IV. Meeting Adjournment

Chairperson Darlene Simpson adjourned the meeting at 10:32AM

Next meeting date to be determined and posted on the designated HCDS webpage for the Resident Advisory Boards.