



Housing Authority of the County of San Diego

Resident Advisory Board Meeting

Wednesday June 15, 2022 | 10:00AM-11:30AM

Microsoft Teams

Meeting Minutes

Order of Business

Attendees:

Housing Authority: Eleven (11) J. Song, M. Mercier, N. Martinez, R. Ramirez, S. Moore, Julio O., Nadine C., Elizabeth D., Lilly P., Jaime M., Marissa R.

Resident Advisory Board: C. Wollas, D. Simpson, A. Acosta (not present), S. Rodriguez (not present), R. Jacobs (not present), M. McKell, A. Reyes (not present), C. Castillo

Visitors: Thirty-Four (34) Members of the public including Housing Authority Residents and participants identified either by meeting name or telephone number

Meeting Called to Order at 10:15AM by Carol Wollas. Four members present, four members not present.

Agenda

- I. **Informational Item Presentation: RAB Information (Monique Mercier)**
 - a. **General RAB Information:** Provided an overview regarding the appointed Resident Advisory Board (RAB) including the HUD mandate to establish a RAB, appointed RAB eligibility criteria, board members' responsibilities and duties, and frequency of meetings.
- II. **Fiscal Year 2022-2023 Recommended Budget (Jason Song)**
 - a. **Operations:**
 - a. The Housing Authority of the County of San Diego operates several programs that promote self-sufficiency and provide safe, affordable, and decent housing opportunities for low-income and vulnerable populations. The Housing Authority jurisdiction is the unincorporated areas of the county and 13 of the 18 incorporated cities in the region
 - i. Administering 11,000 housing assistance vouchers per month.
 - ii. 5 Public housing sites that offer safe and affordable housing opportunities.
 - iii. \$13 million per month in investments to the local market via housing choice voucher program.

- b. Overview of recommended annual budget of \$203.9 million for Fiscal Year 2022-23 for the Housing Authority of the County of San Diego.

III. Informational Item Presentation: Affordable Connectivity Program (David)

a. Benefit:

- i. FCC program provides discounts on monthly broadband bills for qualifying low-income households.

b. Two Steps to Enroll:

- i. Provided an overview on the enrollment process including visiting affordableconnectivity.gov or contacting a local preferred participating provider to select a plan to have a discount applied to the internet bill.

c. How does the ACP Protect Consumers?

- i. Empowers consumers to choose the service plan that best meets their needs (including a plan they may already be on).
- ii. Ensures consumers have access to supported broadband services regardless of their credit status.
- iii. Prohibits providers from excluding consumers with past due balances or prior debt from enrolling in the program.
- iv. Prevents consumers from being forced into more expensive or lower quality plans in order to receive the ACP benefit.
 - v. Reduces the potential for bill shock or other financial harms.
 - vi. Allows ACP recipients to switch providers or broadband service offerings; and
 - vii. Provides a dedicated FCC process for ACP complaints.

IV. Tenant-Commissioner Recruitment (Monique Mercier)

- a. Provided updates regarding the Tenant-Commissioner Recruitment process.

V. Informational Item Presentation: Family Self Sufficiency Program (Skyler Moore)

a. What is the FSS program?

- i. Provided an overview on the Family Self-Sufficiency (FSS) program including program design, resources, benefits of participation, and escrow calculations.

b. Benefits:

- i. FSS helps participants get the training and education needed to increase earnings and become self-sufficient.
- ii. FSS provides scholarships to a two-year colleges, four-year colleges, vocational training or GED.
- iii. Escrow account.

c. Escrow Account:

- i. The escrow account (similar to a savings account) is an interest-bearing account that is used to save all or a portion of the of the tenant's increase in rent past the baseline (tenant portion at the time the FSS contract is executed).
- ii. Escrow savings deposited into the escrow account are only generated through earned income (employment).
- iii. Money is saved into the account each month as a result of increases in earned income and the tenant's portion of rent.

VI. Informational Item Presentation: Resident Opportunities and Self Sufficiency (Skyler Moore)

a. What is the ROSS Program?

- i. Provided an overview on the Resident Opportunity Self-Sufficiency (ROSS) program including grant award, timeline to commencement, program design, resources, and benefits of participation.

VII. Informational Item Presentation: Enhanced Landlord Incentive Program (Skyler Moore)

a. Incentives:

- i. Provided an overview on the Enhanced Landlord Incentive (LIP) program including targeted populations, program design, and length of the campaign.

Questions/ Comments (Monique Mercier/Robin Ramirez/Nick Martinez/Skyler Moore)

Floor opened to general attendee comments. Public provided comments regarding departmental customer service, the Family Self-Sufficiency Program (FSS), the Affordable Connectivity Program (ACP), payment standards, subsidy standards, and the Emergency Rental Assistance Program (ERAP).

Resources: HACSD Website: WWW.SDHCD.ORG

HACSD Board email box: HACSDBOARDS.HHSA@SDCOUNTY.CA.GOV

VIII. Meeting Adjournment

Chairperson Carol Wollas adjourned the meeting at 11:39AM

Next meeting date to be determined and posted on the designated HCDS webpage for the Resident Advisory Boards.