COUNTY OF SAN DIEGO
VOLUNTEER REPORT FORM
PERIOD JULY 1, 2023 - JUNE 30, 2024
Deadline: August 7,2024

1. **DEPARTMENT INFORMATION:**

Department: **Aging & Independence Services**
Division/Unit: **Retired and Senior Volunteer Program (RSVP) and Senior Volunteers in Action (SVA)**

2. **VOLUNTEER PROGRAM BENEFITS:**

a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc).

No. of Vol.	714	Hours	126,237	X	$38.61	=	$4,874,010.57

Types of work performed by GENERAL VOLUNTEERS in this category:

Volunteers in the Retired & Senior Volunteer Program (RSVP) and Senior Volunteers in Action (SVA) serve at one or more of the 69 non-profit and public organizations throughout San Diego County in various activities. These senior volunteers provide service in public safety, as well as companionship to vulnerable and isolated older adults. They collect and distribute food, they work as docents at museums, they work at the reception desk and serve lunch at senior centers, provide environmental stewardship, and other community services.
**Note: RSVP and SVA volunteers serving at the San Diego County Sheriff's stations are not included in the volunteer count.

b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Vol.	0	Hours	0	X	$38.61	=	$0.00

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:
N/A

c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level

Position	Hours	X	VCL	=	Dollar Benefit
					$0.00
					$0.00
					$0.00
					$0.00
					$0.00

No. of Vol.	0	Total Hours	0	Total Value =	$0.00

Types of work performed by SPECIALIZED VOLUNTEERS in this category:
N/A

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	714	126237	$4,874,010.57
2b.	0	0	$0.00
2c.	0	0	$0.00

Total Vol.	714	Hours	126,237	Total Value =	$4,874,010.57

3. **DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: RSVP Federal Grant   Value: $109,078.00
Item Donated: _____   Value: _____
Item Donated: _____   Value: _____
Item Donated: _____   Value: _____
Item Donated: _____   Value: _____

TOTAL VALUE =	$109,078.00

4. **VOLUNTEER PROGRAM COSTS:**

a. Cost of supervision of volunteeers (total hours of direct supervision multiplied by the hourly rate of staff person (s) directly supervising program volunteers.)

Hours | 2080 | X   Rate | $62.88 | = | $130,790.40

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours | 2080 | X   Rate | $94.80 | = | $197,184.00

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

Item	Cost
Volunteer Insurance	$11,901.00
Volunteer Mileage	$1,568.00
Other (computer, cell phones, office expense, program software)	$11,418.00

TOTAL OF OTHER PROGRAM COSTS	=	$24,887.00

d. TOTAL OF VOLUNTEER PROGRAM COST   = $352,861.40
(add 4a, 4b, and 4c)

5. **NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

      a. Total Dollar Benefits of Volunteers, Item 2d (Page 2)   **$4,874,010.57**

      b. Total of Donations to Volunteer Program, Item 3 (Page 2)   **$109,078.00**

      c. Subtract Total of Program Costs, Item 4d (Page 3)   **$352,861.40**

            TOTAL PROGRAM BENEFIT   **$4,630,227.17**

6. **RECRUITING:**

Please describe your recruiting programs:

Our recruiting program involves participation in community health and resource fairs, presentations to community organizations, and referrals from both the County volunteer website and the RSVP/SVA website. The RSVP/SVA website has been effective in the recruitment of both new volunteers and new volunteer sites. The Aging & Independence Services (AIS) newsletter is another recruitment source. Page 4 of the newsletter is dedicated to featuring "Volunteer of the quarter" as well as recruitment articles spotlighting many of our partner volunteer sites.In addition to the above-mentioned resources, volunteers and volunteer coordinators often recruit their friends and family. Current volunteers are so satisfied with their volunteer experience, that they want to share the experience with others. During the reporting period, we have recruited over 70 new volunteers.

7. **SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

The department gained two new volunteer sites, providing additional volunteer opportunities.

8. **VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2023-24:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

The department will continue to focus on recruitment and retention of volunteers. Our goal is to recruit 100 new volunteers in the next fiscal year through our website, recruitment articles, and outreach to the community. Our plan is also to add more volunteer sites to add a larger variety of available volunteer opportunities. We will increase the frequency of site visits to our partner volunteer organizations to offer support to both volunteers and volunteer coordinators. There are three regional volunteer events planned for September. The recognition events will be held in various County locations. The events will include special awards for volunteers serving 20 or more years, awards for volunteers with the highest hours served in their region, catered lunch, and an opportunity drawing with prizes donated by local businesses. Additionally, on July 17, we provided disaster training for people with access and functional needs to a group of volunteers in a train the trainer format. Once trained, these volunteers will be able to train other volunteers, friends, and family members.

9. **GENERAL INFORMATION:**

Name of person completing report: Armida Martinez

Phone: (858) 505-6448   Mail Stop: O424   E-Mail: armida.martinez@sdcou

Volunteer Coordinator: Armida Martinez

Phone: (858) 505-6448   Mail Stop: O424   E-Mail: armida.martinez@sdcou

10. **DEPARTMENT CERTIFICATION:**

_____   _____

DEPARTMENT HEAD SIGNATURE   **DATE**