



COUNTY OF SAN DIEGO  
VOLUNTEER REPORT FORM  
PERIOD JULY 1, 2023 - JUNE 30, 2024  
Deadline: August 7, 2024

**1. DEPARTMENT INFORMATION:**

Department:	Office of Emergency Services
Division/Unit:	N/A

**2. VOLUNTEER PROGRAM BENEFITS:**

- a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc.)

No. of Volunteers: 0                      Hours: N/A                      x \$37.32                      = \$0

Types of work performed by GENERAL VOLUNTEERS in this category:  
N/A

- b. INSTITUTIONAL VOLUNTEERS (this section should include honor camp inmates, PIC/RETC, GAIN, etc.)

No. of Volunteers: 0                      Hours: N/A                      x \$37.32                      = \$0

Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:  
N/A



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c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels (VCL). If you have such a volunteer, please indicate the position, hours and compensation level below.)

Position	Hours	x	VCL	=	Dollar Benefit
CERT	107.5		\$37.72		\$4,054.90
Therapy Dog Handlers	296		\$37.72		\$11,165.12

No. of Volunteers: 13      Total Hours: 403.5      Total Value: = \$15,220.02

Types of work performed by SPECIALIZED VOLUNTEERS in this category:  
 Volunteers were utilized for several duties during the activation of the County's Emergency Operations Center (EOC) for response and recovery operations related to the January 22, 2024 floods.  
 Specially trained crisis response canines and handlers were deployed to provide emotional support to employees and flood victims. The volunteer canine handlers brought their therapy dogs to the EOC and Local Assistance Center locations.  
 Community Emergency Response Team (CERT) volunteers assisted with front office and administrative duties at the Office of Emergency Services/EOC. Volunteers assisted by answering the phones, answering questions from the public, helping response workers gain access to the building as well as various other administrative tasks.

d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

	No. of Volunteers	Hours	Dollar Benefit
2a.	0	N/A	\$0
2b.	0	N/A	\$0
2c.	13	403.5	\$15,220.02
<b>Total Volunteers</b>	<b>13</b>	<b>Total Hours</b>	<b>403.5</b>
		<b>Total Value</b>	<b>\$15,220.02</b>



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**3. DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer Program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated:	<u>N/A</u>	Value:	<u>N/A</u>
Item Donated:	_____	Value:	_____
Item Donated:	_____	Value:	_____
Item Donated:	_____	Value:	_____
Item Donated:	_____	Value:	_____

**Total Value:** \$N/A

**4. VOLUNTEER PROGRAM COSTS:**

a. Cost of direct supervision of volunteers (total hours of direct supervision times hourly rate of staff person(s) directly supervising program volunteers.

Hours: 0                      x              Rate: N/A                      =    \$0

b. Cost of program coordination (total hours of program coordination times hourly rate of coordinator(s)). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placements and recognition, etc.

Hours: 40                      x              Rate: \$33.00                      =    \$1,320.00

c. Other program costs (volunteer training materials/supplies, recognition costs, etc.):

<u>Item</u>	<u>Cost</u>
<u>N/A</u>	<u>0</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

**TOTAL OF OTHER PROGRAM COSTS** \$0



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d. **TOTAL OF VOLUNTEER PROGRAM COST**  
(Sum of 4a, 4b and 4c)

\$1,320.00

**5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

a. Total Dollar Benefits of Volunteers, Item 2d (Page 2) \$15,220.02  
b. Total of Donations to Volunteer Program, Item 3 (Page 2) \$0  
c. Subtract Total of Volunteer Program Costs, Item 4d (Page 3) \$1,320.00

**TOTAL PROGRAM BENEFIT**

\$13,900.02

**6. RECRUITING:**

Please describe your recruiting programs:

The Office of Emergency Services' (OES) Student Worker, Internship and Volunteer Program provides an opportunity for students and volunteers to gain valuable emergency management experience generally required by employers.

OES provides both paid and unpaid volunteers and opportunities for students from various learning institutions, including high schools, technical institutes, vocational colleges, community colleges and universities within the county to work and become familiar with:

- The concept of public service.
- The functions, programs, and operations of local, state and federal governments.
- Undergraduate and transitional career work experience in emergency management.
- Career knowledge and work experience for graduate students during their studies.

**7. SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

The County's Emergency Operations Center was activated from January 22, 2024 to June 21, 2024, after conditions of extreme peril to the safety of persons and property arose within San Diego County, as a result of a severe atmospheric river, which produced widespread flooding, mudslides, erosion, and storm debris throughout the county. The National Weather Service reported that the event was the fourth wettest on record and the conditions resulted in numerous road closures and severe damage to both public and private infrastructure. Assistance from volunteers during response and recovery efforts helped flood victims and County staff by providing both administrative and emotional support.



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**8. VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2022 -23:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

The Office of Emergency Services will continue to seek out opportunities for volunteers to assist with future activations of the Emergency Operations Center.

**9. GENERAL INFORMATION:**

Name of Person Completing Report:	Kat Anady		
Phone Number:	619-613-6841	Mail Stop:	O-25
Email:	<a href="mailto:Kat.Anady@sdcounty.ca.gov">Kat.Anady@sdcounty.ca.gov</a>		

Volunteer Coordinator:	Jennifer Cromwell		
Phone Number:	619-415-1299	Mail Stop:	O-25
Email:	<a href="mailto:Jennifer.Cromwell@sdcounty.ca.gov">Jennifer.Cromwell@sdcounty.ca.gov</a>		

**10. DEPARTMENT CERTIFICATION:**

  
DEPARTMENT HEAD SIGNATURE

  
DATE

